



# **Executive Master's Degree**MBA in Technology Project Management

» Modality: online

» Duration: 12 months

» Certificate: TECH Global University

» Accreditation: 60 ECTS

» Schedule: at your own pace

» Exams: online

» Target Group: graduates and professionals with demonstrable experience in project management

Website: www.techtitute.com/us/school-of-business/executive-master-degree/master-mba-technology-project-management

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# 01 **Welcome**

In today's reality, full of opportunities and challenges, but also exposed to the most intense competition, the only way to progress, adapt and guarantee success in the technological area is through efficient and effective project management. With this specialization program you will have access to the indispensable knowledge to excel in technological foundations, management skills, methodologies based on up-to-date international standards and concepts on Technology Project Management. A unique opportunity with which you will be able to develop the specific skills to handle yourself with total fluency in this field, improving your daily practice and gaining access to positions of greater responsibility. They will also have 10 comprehensive Masterclasses, taught by an international expert of great prestige.









# tech 08 | Why Study at TECH?

#### At TECH Global University



#### Innovation

The university offers an online learning model that balances the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



#### The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



#### Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

+100000

+200

executives prepared each year

different nationalities



#### **Empowerment**

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

+500

collaborative agreements with leading companies



#### **Talent**

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



#### **Multicultural Context**

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



#### Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case analyses in academia"

### Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



#### **Analysis**

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



#### **Academic Excellence**

TECH offers students the best online learning methodology. The university combines the Relearning method (postgraduate learning methodology with the best international valuation) with the Case Study. Tradition and vanguard in a difficult balance, and in the context of the most demanding educational itinerary.



#### **Economy of Scale**

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.



It is a challenge that demands effort and dedication, but it opens the door to a promising future. Students will learn from the best teaching staff and with the most flexible and innovative educational methodology.



## tech 12 | Why Our Program?

This program will provide you with a multitude of professional and personal advantages, among which we highlight the following:



#### A Strong Boost to Your Career

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of students achieve positive career development in less than 2 years.



# Develop a strategic and global vision of the company

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional fields.

Our global vision of companies will improve your strategic vision.



### Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



### You will take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



#### Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



#### Thoroughly develop business projects.

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different fields in companies.

20% of our students develop their own business idea.



#### Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



#### You will be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified teachers from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to study with a team of world-renowned teachers.





## tech 16 | Objectives

# TECH makes the goals of their students their own goals too Working together to achieve them

The MBA in Technology Project Management will enable you to acquire the following skills:



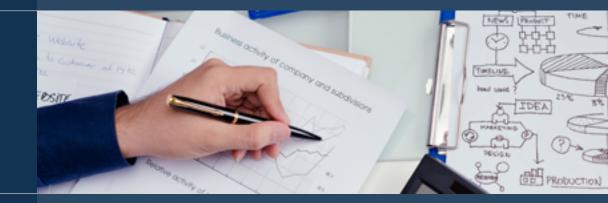
Develop skills and abilities necessary to make decisions in all types of projects, especially technological projects, multidisciplinary contexts and environments



Provide a global and strategic vision of all operational departments of the company



Develop the ability to analyze and diagnose business and management problems in the different areas of knowledge of project management





Master advanced business management tools, to know how to identify and anticipate opportunities, allocate resources, organize information, select, motivate and manage people, make decisions, achieve proposed objectives and evaluate results



Take responsibility and think in a transversal and integrative way to analyze and solve situations in uncertain environments



Develop the minutes of incorporation of technology projects



Know how to estimate time in each process of project design and development



09

Evaluate the processes and estimate the cost of developing a technology project



Carry out a comprehensive control of all projects



Give importance to the quality of the projects

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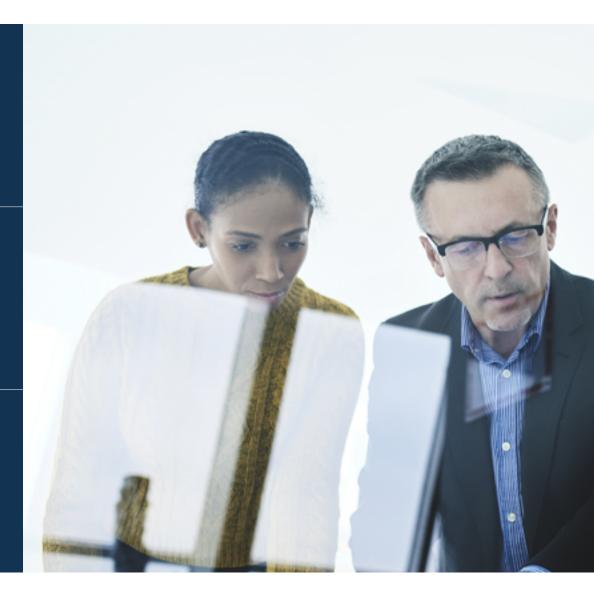
Understand the cost of failing to meet project quality



Perform quality controls at each stage of the project



Gain skills and techniques to manage human resources and be able to resolve conflicts in the team



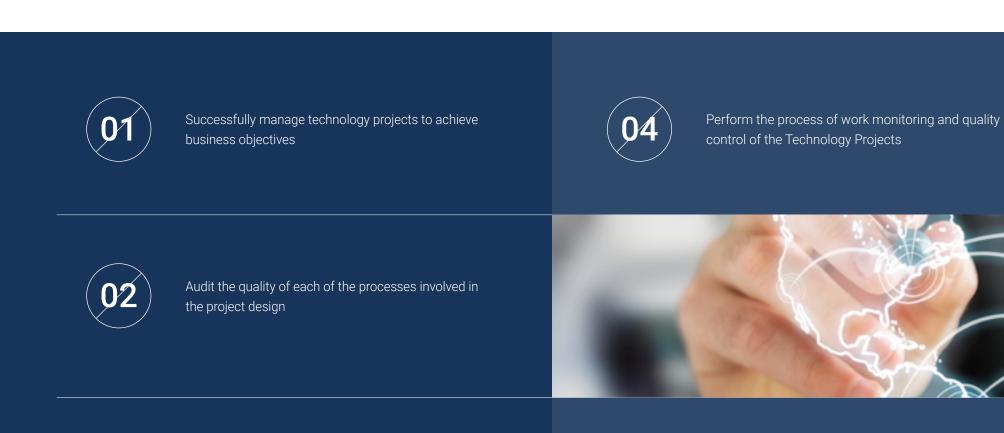


Gain knowledge about the emerging trends in the market

Understand and manage the risks of technology projects



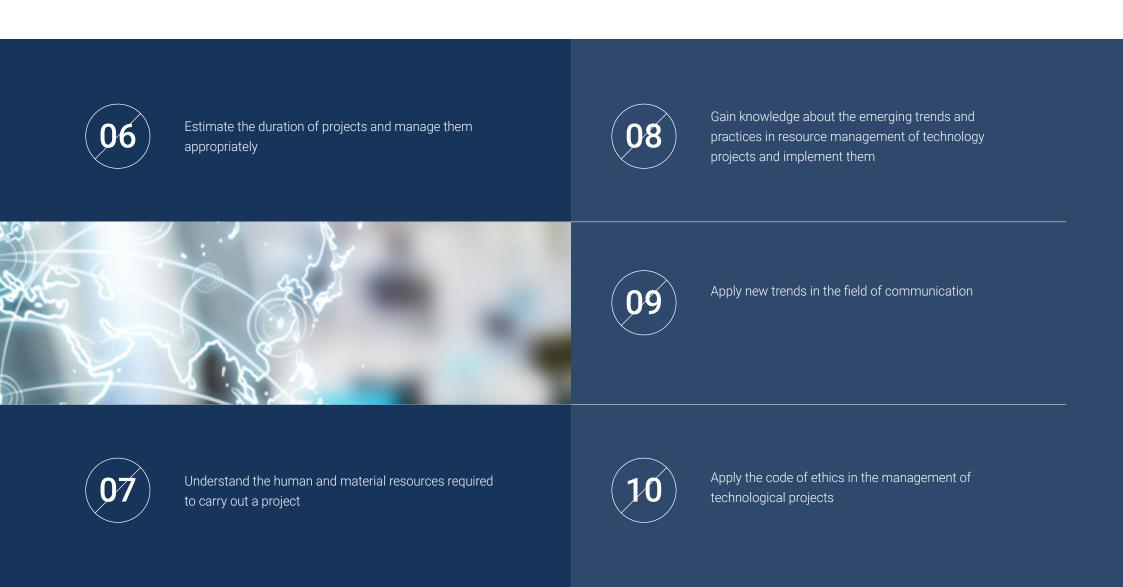




Apply specific regulations and best practice criteria

for the management of Technology Projects

Manage the scope of technology projects







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### **Syllabus**

The content of this MBA has been designed by directors of large technological projects who bring to this program their experience and, therefore, their realistic and close vision of the professional reality, in a knowledgeable and proactive way.

Throughout the syllabus, all the aspects of project management will be analyzed, learning the key concepts in this field, the processes of identification, definition, unification and coordination.

A journey that will lead students to the analysis of the keys to the success of projects in different environments, and to the reflection on the essential management of time on their way to efficiency, cost management, quality, resources, communications, risk assessment, and the management of procurement and certifications.

All this development, with the help of professionals recognized and valued worldwide, in order to learn from the best, with the best learning system and a stimulating and attractive educational process.

Another key to the success of this program is the possibility of being the one who decides how to organize your learning: from the time, to the place and intensity of study. In this way, we ensure that this effort is fully compatible with your personal and professional life. So that you never lose motivation.

This program takes place over 12 months and is divided into 15 modules:

Module 1	Introduction to Technology Project Design and Management and Technology Project Integration Management
Module 2	Technology Project Scope Management
Module 3	Time Management for Technology Projects
Module 4	Technology Project Cost Management
Module 5	Technology Project Quality Management
Module 6	Management of Technology Project Resources
Module 7	Communications and Stakeholder Management for Technology Projects
Module 8	Technology Project Risk Management
Module 9	Technology Project Procurement Management
Module 10	PMP® or CAPM® Certification and Code of Ethics. Emerging Trends and Practices in the Management and Administration of Technology Projects
Module 11	Leadership, Ethics and Social Responsibility in Companies
Module 12	People and Talent Management
Module 13	Economic and Financial Management
Module 14	Commercial Management and Strategic Marketing
Module 15	Executive Management



### Where, When and How is it Taught?

TECH offers its students the possibility of taking this MBA in Technology Project Management completely online. During the 12 months of the specialization, students will be able to access all the contents of this program at any time, which will allow them to self-manage their study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

Module <sup>2</sup>	1. Introduction to Technology Project	ct Desi	gn and Management and Technology	Project	Integration Management		
1.1.1. The	troduction to Technology Project anagement e role of the project manager		Project Management, Program Administration and Portfolio Management	1.3.	Standards and Best Practices for the Management of Technology Projects		Organizational Influences on the Design and Management of Technology Projects
	oject definition ganizational Structure		Portfolios, Programs and Projects Strategic Management	1.3.2.	Prince 2 PMP ISO 21500:2012		Environmental Factors of a Company Assets of an Organization's Processes
1.5.1. Tec 1.5.2. Pro	echnology Project Management ocesses chnology Project Life Cycle ocess Groups namics of process groups	1.6.1.	Development of the Act of Incorporation of Technology Projects  Definition of the Act of Incorporation of Technology Projects Tools and Techniques	1.7.1.	Development of the Plan for the Design and Management of Technology Projects Definition of the Plan for Technology Project Design and Management Tools and Techniques	1.8.1.	Knowledge Management of Technology Projects Importance of Knowledge Management Technology Projects Tools and Techniques
1.9.1. Wo 1.9.2. Foll	onitoring the Technology Projects ork ork Monitoring and Control Illow-up Reports on Technology Projects ols and Techniques	1.10.1	Integrated Control of Changes in Technology Projects Objectives and Benefits of Change Control on Projects EI CCB (Change Control Board) Tools and Techniques	1.11.1	Delivery and Closing of Technology Projects  Objectives and Benefits of Project Closure Tools and Techniques		
Module 2	<b>2.</b> Technology Project Scope Manag		· ·				
2.1.1. Pro	troduction to Scope Management bject Scope boduct Scope	2.2.1.	Fundamentals of Scope Management Basic Concepts Scope Baseline	<b>2.3.</b> 2.3.1. 2.3.2.	Benefits of Scope Management Stakeholder Expectation Management Scoop Creep and Gold Plating	2.4.1.	Considerations for Adaptive Environments Types of Adaptive Projects Scope Definition in Adaptive Projects
2.5.1. Scc 2.5.2. Rec	cope Management Planning ope Management Plan quirements Management Plan ols and Techniques		Gather Requirements Requirements Gathering and Negotiation Tools and Techniques	<b>2.7.</b> 2.7.1. 2.7.2.	Definition of Scope Project Scope Statement Tools and Techniques	2.8.1. 2.8.2. 2.8.3.	Creation of the Work Breakdow Structure (WBS) Work Breakdown Structure (WBS) Types of EDT Rolling Wave Tools and Techniques
2.9. Sc	cope Validation	2.10.	Scope Control				
2.9.1. Qua	ality vs Validation ols and Techniques	2.10.1 2.10.2	Project Management Data and Information Types of Performance Reports Tools and Techniques				

Mod	ule 3. Time Management for Techno	logy Proj	ects				
	Tasks Three-point Estimation 3.1.1.1. Most Likely (tM) 3.1.1.2. Optimistic (tO) 3.1.1.3. Pessimistic (tP) Analogous Estimate Parametric Estimation Bottom-up Estimates Decision Making	3.2.1. 3.2.2. 3.2.3. 3.2.4. 3.2.5.	Breakdown of Project Tasks Decomposition	3.3. 3.3.1. 3.3.2. 3.3.3. 3.3.4. 3.3.5. 3.3.6.	Method of Diagramming Provenance Determination and Integration of Units Advances and Delays	3.4.2. 3.4.3. 3.4.4. 3.4.5. 3.4.6.	Estimation of Activity Resources  Assumption Log List of Activities Attributes of the Activities Assumption Log Lessons Learned Register Project Team Assignments Resource Breakdown Structure
<b>3.5.</b> 3.5.1. 3.5.2. 3.5.3. 3.5.4. 3.5.5.	Estimated Duration of Activities Law of Diminishing Returns Number of Resources Technological Advances Staff Motivation Project Documentation	3.6.5. 3.6.6. 3.6.7.	Resource Management 3.6.3.1. Resource Leveling 3.6.3.2. Stabilization of Resources Advances and Delays Schedule Compression 3.6.5.1. Intensification 3.6.5.2. Fast Execution Baseline Schedule Project Timeline Schedule Data	3.7.1. 3.7.2. 3.7.3.	3.7.2.1. Preferred Logic 3.7.2.2. Preferential Logic 3.7.2.3. Soft Logic	3.8.3.	Technology Projects
3.9. 3.9.1. 3.9.2. 3.9.3. 3.9.4. 3.9.5.	Schedule Control Job Performance Information Schedule Forecasts Change Requests Update to the Time Management Plan Project Document Updates	3.10.1 3.10.2 3.10.3	. Time Recalculation . Critical Path 2. Calculation of Minimum and Maximum Times 8. Project Clearances 3.10.3.1. What Is It? 3.10.3.2. How to use it? 5. Total Float 6. Free Float				

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Mod	Module 4. Technology Project Cost Management							
4.1.	What is the Cost Management Plan?	4.2.	Estimate Costs. Types of Estimates. Reserve Analysis		4.4.1.	Project Evaluation and Selection Financial Dimensions of a Project		
4.1.1. 4.1.2.	Planning Tools and Techniques Cost Planning Results	4.2.1. 4.2.2. 4.2.3.	Useful Information for Cost Estimation Tools and Techniques for Cost Estimation Results of Cost Budget Preparation	4.3.2.	Fixed and Variable Costs	4.4.3.	VAN TIR & RRN Payback Period	
4.5.	Setting the Budget	4.6.	Cost Projections	4.7.	Earned Value Management (EVM)	4.8.	Project Cash Flow	
	Useful Information for the Preparation of the Project Budget Tools and Techniques for Cost Budget Preparation Results of Project Budget Preparation	4.6.1. 4.6.2.	Cost Management Data and Information Types of Cost Performance Reports	4.7.1. 4.7.2. 4.7.3.	Base Variables and Status Variables Forecasts Emerging Techniques and Practices	4.8.2. 4.8.3.	Types of Cash Flows Estimation of Net Cash Flows Associated with a Project Discounted Cash Flows Application of Risk to Cash Flows	
	Cost Control Cost Control Objectives and Benefits Tools and Techniques							

Mod	Module 5. Technology Project Quality Management							
5.1.3. 5.1.4.	in Projects Key Concepts Difference between Quality and Grade Precision	<b>5.2.</b> 5.2.1. 5.2.2. 5.2.3. 5.2.4. 5.2.5. 5.2.6.	5.2.1.1. Shewart-Deming Cycle (Plan Do -Check-Act) Continuing Improvement Joseph Juran. Pareto Principle 5.2.3.1. Fitness-for-purpose Theory Total Quality Management Theory	<b>5.3.</b> 5.3.1. 5.3.2. 5.3.3. 5.3.4. 5.3.5. 5.3.6.	Introduction Background and History Objectives and Characteristics Process Group - Subject Group ISO 21500 vs. PMBOK		Quality Management Policy Compliance and Auditing Continuing Improvement	
<b>5.5.</b> 5.5.1. 5.5.2. 5.5.3. 5.5.4. 5.5.5. 5.5.6. 5.5.7.	Multi-criteria Decision Analysis Test Planning and Inspection Flow Diagrams Logical Data Model	5.6.2. 5.6.3. 5.6.4. 5.6.5. 5.6.6. 5.6.7.	Prevention Costs Valuation Costs Internal Failures External Failures	<b>5.7.</b> 5.7.1. 5.7.2. 5.7.3. 5.7.4. 5.7.5. 5.7.6. 5.7.7. 5.7.8. 5.7.9. 5.7.10	Checklists Analysis of Alternatives Document Analysis Process Analysis Root Cause Analysis Cause-and-effect Diagrams Histograms Scatter Plots	<b>5.8.</b> 5.8.1. 5.8.2. 5.8.3. 5.8.4. 5.8.5. 5.8.6.	Quality Audits  What is an Internal Quality Audit? Different Types of Audits Objectives of an Internal Audit Benefits of Internal Audits Actors Involved in Internal Auditing Internal Audit Procedure	
<b>5.9.</b> 5.9.1. 5.9.2. 5.9.3. 5.9.4. 5.9.5. 5.9.6. 5.9.7.	Questionnaires and Surveys Performance Reviews Inspection Product Testing/Evaluation							

#### Module 6. Management of Technology Project Resources 6.1. Responsibilities and Role of Project 6.2. Management of Technology 6.4. Different Powers of the Project 6.3. Human Resource Management **Human Resources:** Resources Planning and Estimating Activity Manager 6.2.1. What are Technology Resources? Resources 6.4.1. Power and Influence 6.1.1. Project Manager 6.1.2. Sponsor 6.2.2. Optimization 6.4.2 Reward Power 6.3.1. Resource Management Plan 6.1.3. Functional Director 6.2.3. Valorization 6.4.3. Power of Punishment 6.3.1.1. Data Representation 6.1.4. Program Director 6.2.4. Protection 6.4.4. Expert Power 6.3.1.2. Organizational Theory 6.4.5. Reference Power 6.1.5. Portfolio Manager 6.3.2. Resource Requirements 6.1.6. Team Members 6.4.6. Formal Power 6.3.3. Basis of Estimates 6.4.7. Practical Exercises on How to Use the 6.3.4. Resource Breakdown Structure Different Powers of the Project Manager 6.3.5. Resource Document Updates 6.6. Development of Interpersonal Skills 6.5. Acquisition of the Appropriate 6.7. Project Team Development 6.8. Project Team Management. Performance Appraisals, Project Project Equipment for our Project (Soft Skills): 6.7.1. Recognition and Rewards 6.7.1.1. Preconditions to be Met for its **Team Management** 6.5.1. What is Equipment Acquisition? 6.6.1. Leadership 6.5.2. Means of Equipment Acquisition 6.6.2. Motivation 6.8.1. Planning 6.7.1.2. Create a Recognition and Reward 6.5.2.1. Hiring 6.6.3. Communication 6.8.2. Types of Assessments System 6.5.2.2. Outsourcing 6.6.4. Influence 6.8.2.1. Personal Assessments. 360° 6.7.2. Training 6.5.3. Decision Making 6.6.5. Group Facilitation Assessments 6.7.3. Collocation (Tight-Matrix) 6.5.3.1. Availability 6.6.6. Creativity 6.8.2.2. Team Assessments 6.7.4. Communication Technology 6.5.3.2. Costs 6.6.7. Emotional Intelligence 6.8.3. Variables Definition 6.7.5. Team Building Activities 6.5.3.3. Experience 6.6.8. Decision Making 6.8.4. Design of the Performance Assessment 6.5.3.4. Skills 6.5.3.5. Knowledge 6.8.5. Implementation and Training of Evaluators 6.5.3.6. Capabilities 6.5.3.7. Attitudes 6.5.3.8. International Factors 6.5.4. Pre-Assignment 6.5.5. Virtual Teams 6.10. Emerging Trends and Practices 6.9. Conflict Management and **Resolution Techniques** in Resource Management for **Technology Projects** 6.9.1. What are Project Conflicts? Types 6.9.2. Collaborate/Problem Solve 6.10.1. Methods for Resource Management 6.9.3. Compromise/Reconcile 6.10.2. Emotional Intelligence (EI) 6.9.4. Withdraw/Avoid 6.10.3. Self-organized Teams 6.9.5. Smooth/Accommodate 6.10.4. Virtual Teams/Distributed Teams 696 Force/Direct 6.10.5. Considerations for Adaptation 6.9.7. Practical Exercises to Know When to use 6.10.6. Considerations for Agile/Adaptive Each Conflict Resolution Technique Environments

7.1.	Communications Management Planning	<b>7.2.</b> 7.2.1.	Communication Skills Conscious Emission	7.3.	Effective, Efficient Communication and Types of Communication	7.4.	Communications Management and Control
7.1.1. 7.1.2. 7.1.3. 7.1.4. 7.1.5.	Why is a Communications Management Plan Important? Introduction to Communications Management Communications Analysis and Requirements Dimensions of Communications Techniques and Tools	7.2.2. 7.2.3. 7.2.4. 7.2.5. 7.2.6. 7.2.7. 7.2.8.	Avoid Bad Gestures Reading and Writing Respect Persuasion	7.3.1. 7.3.2. 7.3.3. 7.3.4. 7.3.5. 7.3.6. 7.3.7. 7.3.8.	Definition Effective Communication Efficient Communication Formal Communication Informal Communication Written Communication Verbal Communication Practical Exercises on the use of Communication Types in a Project	7.4.2. 7.4.3.	Project Communications Management Communication Models Communication Methods Project Communications Channels
7.5.	Emerging Trends and Practices in the Field of Communication	7.6.	Stakeholder Identification and Analysis	<b>7.7.</b> 7.7.1.	Stakeholder Management Planning Appropriate Management Strategies	7.8.	Stakeholder Engagement Management. Management
7.5.1. 7.5.2.	Evaluation of Communication Styles Political Awareness	7.6.1. 7.6.2.	Why is it Important to Manage Stakeholders? Stakeholder Analysis and Registration	7.7.2.	Tools and Techniques	7.0.1	Strategy
7.5.3. 7.5.4.	Cultural Awareness Communication Technology	7.6.3. 7.6.4.	Stakeholder Interests and Concerns Considerations for Agile and Adaptive Environments			7.8.1.	Methods for Increasing Support and Minimizing Resistance Tools and Techniques
7.9.	Monitoring of Stakeholder Involvement						

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Mod	<b>lule 8.</b> Technology Project Risk Manag	gement				
8.1.1.	Introduction to Risk Management Definition of Risks 8.1.1.1. Threats 8.1.1.2. Opportunities Types of Risks	<ul><li>8.2. Basic Concepts</li><li>8.2.1. Severity</li><li>8.2.2. Attitudes Towards Risk</li><li>8.2.3. Individual Risk vs. General Risk</li><li>8.2.4. Risk Categories</li></ul>	8.3.	Risk Management: Benefits	8.4.1. 8.4.2.	Trends in Risk Management Non-Event Risks Project Resilience Risks in Agile and Adaptive Environments
<b>8.5.</b> 8.5.1. 8.5.2.	3	8.6. Risk Identification 8.6.1. The Project Risk Register 8.6.2. Tools and Techniques	8.7.1.	Perform Qualitative Risk Analysis Qualitative Risk Analysis 8.7.1 1. Definition 8.7.1.2. Representation Tools and Techniques	8.8.1. 8.8.2. 8.8.3. 8.8.4.	Perform Quantitative Risk Analysi Quantitative Risk Analysis: Definition and Representation Tools and Techniques Modelling and Simulation Sensitivity Analysis Contingency Reserve Calculation
8.9.1. 8.9.2. 8.9.3. 8.9.4. 8.9.5.	Risk Response Planning and Implementation Develop Risk Response Plan Types of Threat Strategies Types of Strategies for Opportunities Reserves Management Tools and Techniques Implementation of Risk Response	8.10. Risk Monitoring 8.10.1. Risk Monitoring Concepts 8.10.2. Tools and Techniques				
Mod	<b>lule 9.</b> Technology Project Procuremer	nt Management				
	Introduction to Procurement Management Definition of Contract	<ul> <li>9.2. Basic Concepts</li> <li>9.2.1. Definition of Contract</li> <li>9.2.2. The Project Manager and the Contract</li> <li>9.2.3. Main Activities</li> <li>9.2.4. Centralized and Decentralized Contract</li> </ul>	et 9.3.1. 9.3.2	Procurement Management: Benefits Definition of the Acquisition Strategy Types of Strategies	9.4.	Acquisitions in Adaptive Environments
	71	<ul><li>9.6. Procurement Documentation</li><li>9.6.1. Types of Procurement Documents</li><li>9.6.2. Document Flows in Procurement Management</li></ul>	9.7.1.	Negotiation with Suppliers Supplier Negotiation Objectives Negotiation Techniques with Suppliers	9.8.1.	Procurement Management Planning Procurement Management Plan Tools and Techniques
9.9. 9.9.1. 9.9.2. 9.9.3.		9.10. Procurement Monitoring and Control 9.10.1. Procurement Monitoring and Control by Contract Type				

9.10.1. Procurement Monitoring and Control Points by Contract Type 9.10.2. Tools and Techniques

#### Module 10. PMP® or CAMP® Certification and Code of Ethics. Emerging Trends and Practices in the Management and Administration of Technology Projects

#### 10.1. What is PMP®, CAPM® and PMI®?

- 10.1.1. What is PMP®
- 10.1.2. CAPM® 10.1.3. PMI®
- 10.1.4. PMBOK

# 10.2. Advantages and Benefits of obtaining PMP® and CAPM® certification

- 10.2.1. Techniques and Tricks to Pass the PMP® and CAPM® Certification Exams on the First Attempt
- 10.2.2. PMI-isms

# 10.3. Professional Experience Report to PMI® (Project Management Institute)

- 10.3.1. Becoming a PMI® Member
- 10.3.2. PMP® and CAPM® Certification Exam Entry Requirements
- 10.3.3. Analysis of the Professional Experience of the Student
- 10.3.4. Student Work Experience Report Help Template
- 10.3.5. PMI® Software Experience Report

# 10.4. PMP® Certification Exam or CAPM® Exam

- 10.4.1. What is the PMP® or CAPM® Certification Exam Like?
- 10.4.2. Number of Scoring and Non-scoring Questions
- 10.4.3. Duration of the Exam
- 10.4.4. Passing Threshold
- 10.4.5. Number of Questions per Process Group
- 10.4.6. Qualification Methodology

#### 10.5. Agile Methodologies:

- 10.5.1. AGILE
- 10.5.2. SCRUM
- 10.5.3. Kanban
- 10.5.4. LEAN
- 10.5.5. Comparison with PMI® Certifications

# 10.6. Software Development in Agile Methodologies

- 10.6.1. Analysis of the Different Software on the Market
- 10.6.2. Advantages and Benefits

# 10.7. Advantages and Limitations of Implementing Agile Methodologies in your technology projects

- 10.7.1. Advantages
- 10.7.2. Limitations
- 10.7.3. Agile Methodologies vs. Traditional Tools

#### 10.8. Responsibility

- 10.8.1. Respect
- 10.8.2. Impartiality
- 10.8.3. Honesty

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#### Module 11. Leadership, Ethics and Social Responsibility in Companies

#### 11.1. Globalization and Governance

- 11.1.1. Governance and Corporate Governance
- 11.1.2. The Fundamentals of Corporate Governance in Companies
- 11.1.3. The Role of the Board of Directors in the Corporate Governance Framework

#### 11.2. Leadership

- 11.2.1. Leadership. A Conceptual Approach
- 11.2.2. Leadership in Companies
- 11.2.3. The Importance of Leaders in Business Management

#### 11.3. Cross-Cultural Management

- 11.3.1. Concept of Cross-Cultural Management
- 11.3.2. Contributions to the Knowledge of National Cultures
- 11.3.3. Diversity Management

# 11.4. Management and Leadership Development

- 11.4.1. Concept of Management Development
- 11.4.2. Concept of Leadership
- 11.4.3. Leadership Theories
- 11.4.4. Leadership Styles
- 11.4.5. Intelligence in Leadership
- 11.4.6. The Challenges of Today's Leader

#### 11.5. Business Ethics

- 11.5.1. Ethics and Morality
- 11.5.2. Business Ethics
- 11.5.3. Leadership and Ethics in Companies

#### 11.6. Sustainability

- 11.6.1. Sustainability and Sustainable Development
- 11.6.2. The 2030 Agenda
- 11.6.3. Sustainable Companies

#### 11.7. Corporate Social Responsibility

- 11.7.1. International Dimensions of Corporate Social Responsibility
- 11.7.2. Implementing Corporate Social Responsibility
- 11.7.3. The Impact and Measurement of Corporate Social Responsibility

# 11.8. Responsible Management Systems and Tools

- 11.8.1. CSR: Corporate Social Responsibility
- 11.8.2. Essential Aspects for Implementing a Responsible Management Strategy
- 11.8.3. Steps for the Implementation of a Corporate Social Responsibility Management System
- 11.8.4. Tools and Standards of CSR

#### 11.9. Multinationals and Human Rights

- 11.9.1. Globalization, Multinational Corporations and Human Rights
- 11.9.2. Multinational Corporations and International Law
- 11.9.3. Legal Instruments for Multinationals in the Field of Human Rights

# 11.10.Legal Environment and Corporate Governance

- 11.10.1.International Rules on Importation and Exportation
- 11.10.2.Intellectual and Industrial Property
- 11.10.3.International Labor Law

12.1. Strategic People Management 12.1.1. Strategic Human Resources Management 12.1.2. Strategic People Management	<ul><li>12.2. Human Resources Management by Competencies</li><li>12.2.1. Analysis of the Potential</li><li>12.2.2. Remuneration Policy</li><li>12.2.3. Career/Succession Planning</li></ul>	<ul> <li>12.3. Performance Evaluation and Compliance Management</li> <li>12.3.1. Performance Management</li> <li>12.3.2. Performance Management: Objectives and Process</li> </ul>	<ul> <li>12.4. Innovation in Talent and People Management</li> <li>12.4.1. Strategic Talent Management Models</li> <li>12.4.2. Identification, Training and Development of Talent</li> <li>12.4.3. Loyalty and Retention</li> <li>12.4.4. Proactivity and Innovation</li> </ul>
12.5. Motivation 12.5.1. The Nature of Motivation 12.5.2. Expectations Theory 12.5.3. Needs Theory 12.5.4. Motivation and Financial Compensation	<ul> <li>12.6. Developing High Performance Teams</li> <li>12.6.1. High-Performance Teams: Self-Managing Teams</li> <li>12.6.2. Methodologies for Managing High Performance Self-Managed Teams</li> </ul>	12.7. Change Management 12.7.1. Change Management 12.7.2. Types of Change Management Processes 12.7.3. Stages or Phases in Change Management	<ul><li>12.8. Negotiation and Conflict Management</li><li>12.8.1. Negotiation</li><li>12.8.2. Conflict Management</li><li>12.8.3. Crisis Management</li></ul>
12.9. Executive Communication 12.9.1. Internal and External Communication in the Business Environment 12.9.2. Communication Departments 12.9.3. The Head of Communication of the Company. The Profile of the Dircom	12.10.Productivity, Attraction, Retention and Activation of Talent 12.10.1.Productivity 12.10.2.Talent Attraction and Retention Levers		

# tech 38 | Structure and Content

Module 13. Economic and Financial Management					
<ul> <li>13.1. Economic Environment</li> <li>13.1.1. Macroeconomic Environment and the National Financial System</li> <li>13.1.2. Financial Institutions</li> <li>13.1.3. Financial Markets</li> <li>13.1.4. Financial Assets</li> <li>13.1.5. Other Financial Sector Entities</li> </ul>	13.2. Executive Accounting 13.2.1. Basic Concepts 13.2.2. The Company's Assets 13.2.3. The Company's Liabilities 13.2.4. The Company's Net Worth 13.2.5. The Income Statement	<ul> <li>13.3. Information Systems and Business Intelligence</li> <li>13.3.1. Fundamentals and Classification</li> <li>13.3.2. Cost Allocation Phases and Methods</li> <li>13.3.3. Choice of Cost Center and Impact</li> </ul>	13.4. Budget and Management Control 13.4.1. The Budgetary Model 13.4.2. The Capital Budget 13.4.3. The Operating Budget 13.4.4. The Cash Budget 13.4.5. Budget Monitoring		
<ul> <li>13.5. Financial Management</li> <li>13.5.1. The Company's Financial Decisions</li> <li>13.5.2. The Financial Department</li> <li>13.5.3. Cash Surpluses</li> <li>13.5.4. Risks Associated with Financial Management</li> <li>13.5.5. Risk Management of the Financial Management</li> </ul>	13.6. Financial Planning 13.6.1. Definition of Financial Planning 13.6.2. Actions to Be Taken in Financial Planning 13.6.3. Creation and Establishment of the Business Strategy 13.6.4. The Cash Flow Chart 13.6.5. The Working Capital Chart	13.7. Corporate Financial Strategy 13.7.1. Corporate Strategy and Sources of Financing 13.7.2. Corporate Financing Financial Products	13.8. Strategic Financing 13.8.1. Self-financing 13.8.2. Increase in Shareholder's Equity 13.8.3. Hybrid Resources 13.8.4. Financing through Intermediaries		
13.9. Financial Analysis and Planning 13.9.1. Analysis of the Balance Sheet 13.9.2. Analysis of the Income Statement 13.9.3. Profitability Analysis	13.10.Analyzing and Solving Cases/ Problems 13.10.1.Financial Information on Industria de Diseño y Textil, S.A. (INDITEX)				

14.1. Commercial Management	14.2. Marketing	14.3. Strategic Marketing Management	14.4. Digital Marketing and e-Commerce
<ul><li>14.1.1. Conceptual Framework of Commercial Management</li><li>14.1.2. Commercial Strategy and Planning</li><li>14.1.3. The Role of Sales Managers</li></ul>	14.2.1. The Concept of Marketing 14.2.2. The Basic Elements of Marketing 14.2.3. Marketing Activities in Companies	14.3.1. The Concept of Strategic Marketing 14.3.2. Concept of Strategic Marketing Planning 14.3.3. Stages in the Process of Strategic Marketing Planning	14.4.1. Objectives of Digital Marketing and e-Commerce 14.4.2. Digital Marketing and the Media It Uses 14.4.3. E-Commerce. General Context 14.4.4. Categories of e-Commerce 14.4.5. Advantages and Disadvantages of e-Commerce Compared to Traditional Commerce
14.5. Digital Marketing to Reinforce a Brand	14.6. Digital Marketing to Attract and Retain Customers	<ul> <li>14.7. Digital Campaign Management</li> <li>14.7.1. What Is a Digital Advertising Campaign?</li> <li>14.7.2. Steps to Launch an Online Marketing Campaign</li> <li>14.7.3. Mistakes in Digital Advertising Campaigns</li> </ul>	14.8. Sales Strategy 14.8.1. Sales Strategy 14.8.2. Sales Methods
<ul><li>14.5.1. Online Strategies to Improve Brand Reputation</li><li>14.5.2. Branded Content and Storytelling</li></ul>	14.6.1. Loyalty and Engagement Strategies Using the Internet 14.6.2. Visitor Relationship Management		
	14.6.3. Hypersegmentation		
<b>14.9. Corporate Communication</b> 14.9.1. Concept	14.10. Digital Communication and Reputation		
14.9.1. Concept 14.9.2. The Importance of Communication in the Organization 14.9.3. Type of Communication in the Organization 14.9.4. Functions of Communication in the Organization 14.9.5. Elements of Communication 14.9.6. Problems of Communication 14.9.7. Communication Scenarios	14.10.1. Online Reputation 14.10.2. How to Measure Digital Reputation? 14.10.3. Online Reputation Tools 14.10.4. Online Reputation Report 14.10.5. Online Branding		

# tech 40 | Structure and Content

Module 15.			
15.1. General Management 15.1.1. The Concept of General Management 15.1.2. The Role of the CEO 15.1.3. The CEO and their Responsibilities 15.1.4. Transforming the Work of Management	<ul> <li>15.2. Manager Functions: Organizational Culture and Approaches</li> <li>15.2.1. Manager Functions: Organizational Culture and Approaches</li> </ul>	<b>15.3.</b> Operations Management 15.3.1. The Importance of Management 15.3.2. Value Chain 15.3.3. Quality Management	<ul><li>15.4. Public Speaking and Spokesperson Education</li><li>15.4.1. Interpersonal Communication</li><li>15.4.2. Communication Skills and Influence</li><li>15.4.3. Communication Barriers</li></ul>
<ul> <li>15.5. Personal and Organizational Communication Tools</li> <li>15.5.1. Interpersonal Communication</li> <li>15.5.2. Interpersonal Communication Tools</li> <li>15.5.3. Communication in the Organization</li> <li>15.5.4. Tools in the Organization</li> </ul>	15.6. Communication in Crisis Situations 15.6.1. Crisis 15.6.2. Phases of the Crisis 15.6.3. Messages: Contents and Moments	15.7. Preparation of a Crisis Plan 15.7.1. Analysis of Possible Problems 15.7.2. Planning 15.7.3. Adequacy of Personnel	15.8. Emotional Intelligence 15.8.1. Emotional Intelligence and Communication 15.8.2. Assertiveness, Empathy, and Active Listening 15.8.3. Self- Esteem and Emotional Communication
15.9. Personal Branding 15.9.1. Strategies for Personal Brand Development 15.9.2. Personal Branding Laws 15.9.3. Tools for Creating Personal Brands	15.10. Leadership and Team Management  15.10.1. Leadership and Leadership Styles 15.10.2. Leadership Skills and Challenges 15.10.3. Managing Change Processes 15.10.4. Managing Multicultural Teams		





This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.** 

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.

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### tech 44 | Methodology

# TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

### A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

### tech 46 | Methodology

### Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

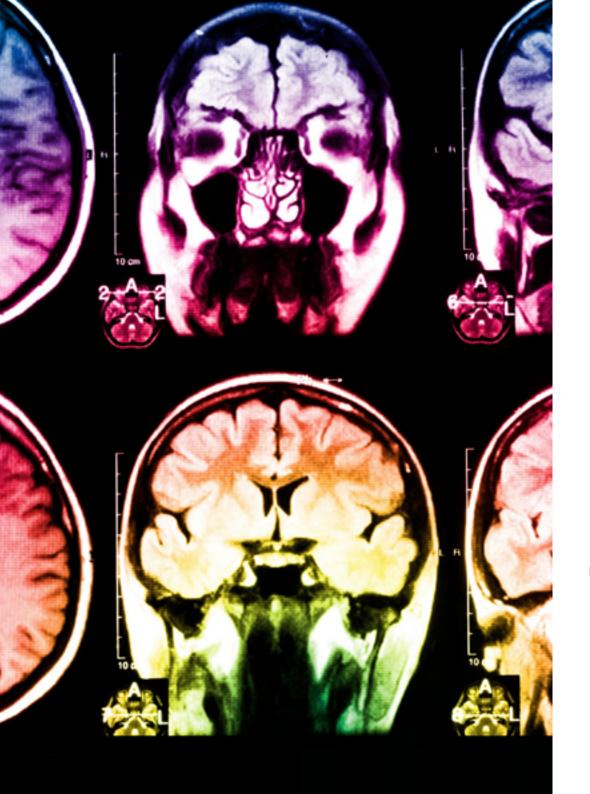
We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.





### Methodology | 47 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

This program offers the best educational material, prepared with professionals in mind:



#### **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



#### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



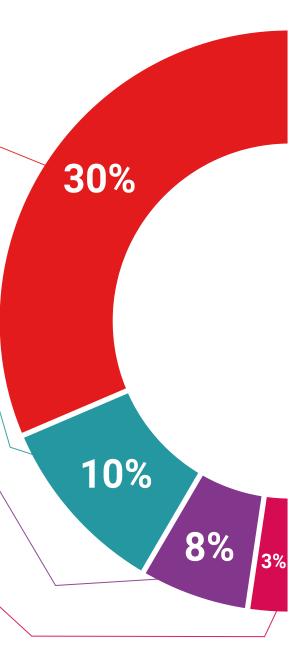
### **Management Skills Exercises**

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



#### **Additional Reading**

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



#### **Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

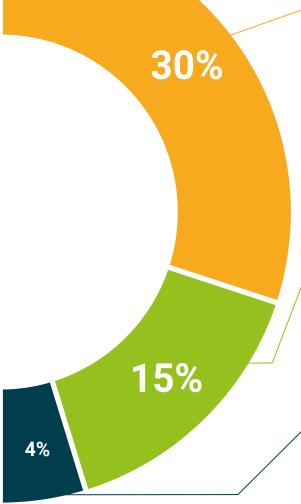


This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

### **Testing & Retesting**

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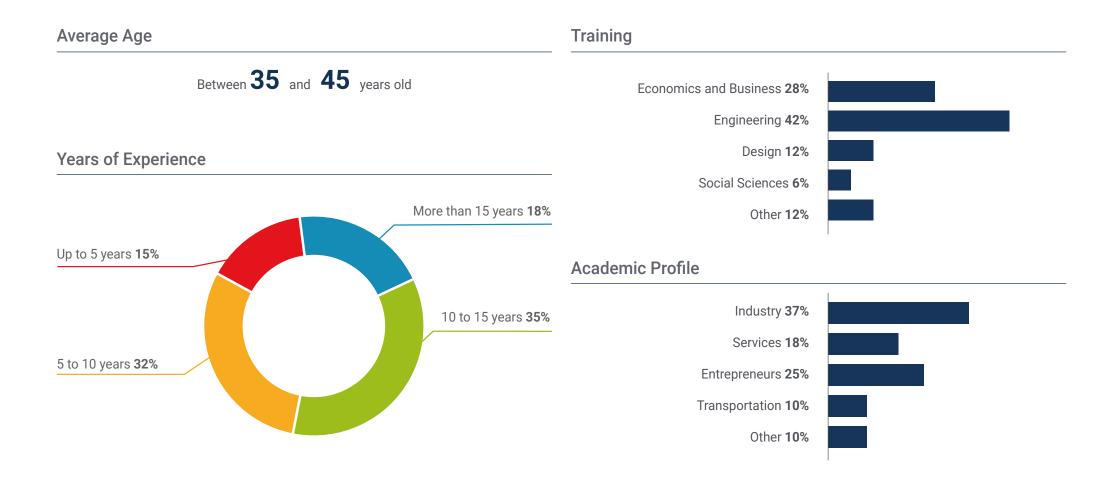
We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



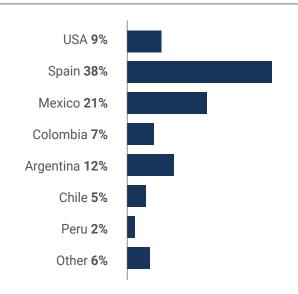




### tech 52 | Our Students' Profiles



### **Geographical Distribution**



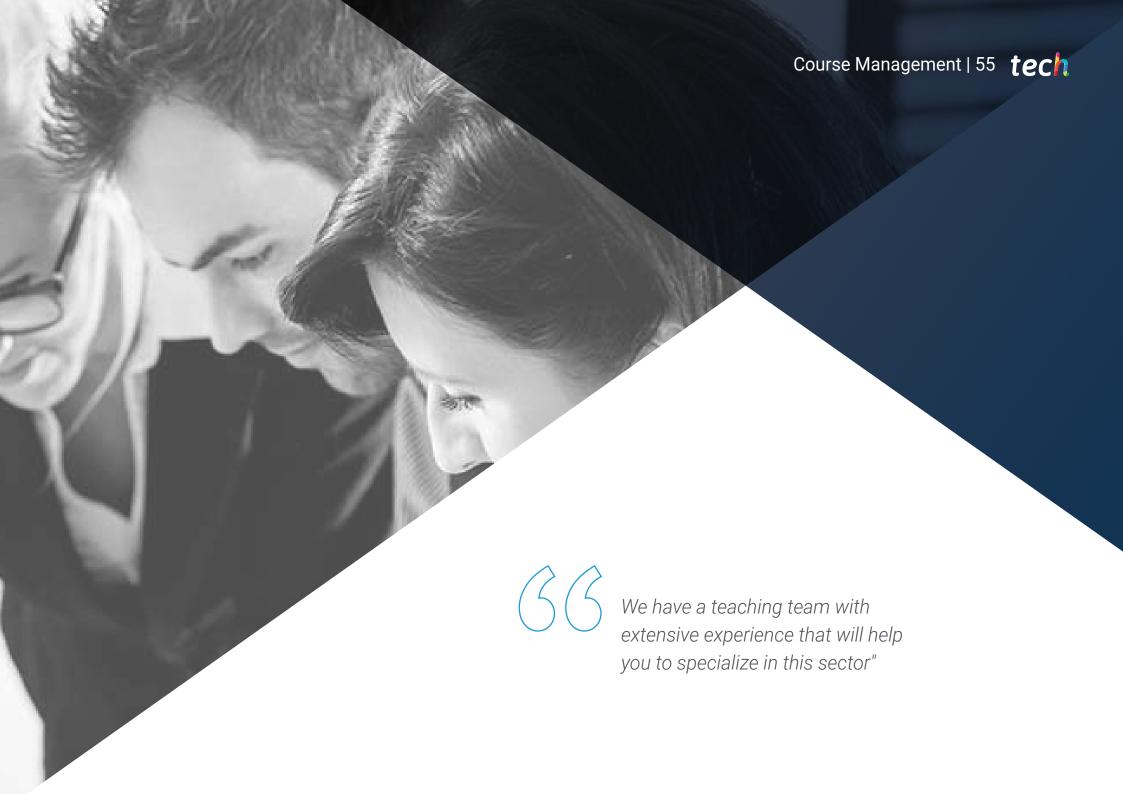


# Francisco Díaz

### **Technology Project Manager**

"In TECH I have found the opportunity I had been looking for a long time to achieve higher education in the field of technology project management. In this way, thanks to its 100% online format, I have been able to follow the educational itinerary without any problem, using my free time to be able to improve and become promoted in my job"





With a long career focused on higher education, J. Michael DeAngelis has worked as a broadcaster, scriptwriter and actor. After holding various academic positions at the University of Pennsylvania, he has been appointed Associate Director of Communications and Technology at that institution. There, he is in charge of producing and presenting the weekly news podcast CS Radio. He is also co-creator of the comedy podcast Mission: Rejected, in which he directs, writes and produces.

Throughout his career, he has worked for local educational **television networks** and radio stations in the news sections. On the other hand, after graduating from Muhlenberg College with a degree in **Performing Arts**, he has held the position of director of **The Porch Room**, a production company for podcast, film and theater. With all this, he has had the opportunity to perform different functions in the field of **Communication** and **Entertainment**. Likewise, he has performed tasks both in front of and behind the microphones in the news and entertainment field.

In particular, with the irruption of **podcasts** and their continuous growth, this expert has specialized in creating and producing this type of sound content. Through them, and thanks to his experience as an actor, he manages to transmit to listeners not only information and stories, but also emotions through his voice.

On the other hand, DeAngelis has been recognized on several occasions for his theatrical work, his play Drop was honored at the Samuel French Off-Off Broadway Short Play Festival in 2009. That same year, he won the New Jersey Association of Community Theatres (NJACT) Perry Award for Best Production of an Original Play for Accidents Happen. At the same time, his distinguished career has earned him membership in the Dramatist Guild of America.



# Mr. DeAngelis, J. Michael

- Director of Communications and Technology at the University of Pennsylvania, United States
- Director of the production company The Porch Room
- Host of the weekly news podcast CS Radio
- Broadcaster and Podcaster
- NJACT Perry Award
- B.A. in Performing Arts from Muhlenberg College
- Graduate in Acting and Theatre Criticism from Goldsmiths College, University of London
- Member of: Playwrights Guild of America



With over 20 years of experience in designing and leading global talent acquisition teams, Jennifer Dove is an expert in recruitment and technology strategy. Throughout her career, she has held senior positions in several technology organizations within Fortune 50 companies such as NBCUniversal and Comcast. Her track record has allowed her to excel in competitive, high-growth environments.

As Vice President of Talent Acquisition at Mastercard, she is responsible for overseeing talent onboarding strategy and execution, collaborating with business leaders and HR managers to meet operational and strategic hiring objectives. In particular, she aims to build diverse, inclusive and high-performing teams that drive innovation and growth of the company's products and services. In addition, she is adept at using tools to attract and retain the best people from around the world. She is also responsible for amplifying Mastercard's employer brand and value proposition through publications, events and social media.

Jennifer Dove has demonstrated her commitment to continuous professional development, actively participating in networks of Human Resources professionals and contributing to the incorporation of numerous workers in different companies. After earning her bachelor's degree in Organizational Communication from the University of Miami, she has held senior recruiting positions at companies in a variety of fields.

On the other hand, she has been recognized for her ability to lead organizational transformations, integrate technologies in recruitment processes and develop leadership programs that prepare institutions for future challenges. She has also successfully implemented occupational wellness programs that have significantly increased employee satisfaction and retention.



### Ms. Dove, Jennifer

- · Vice President, Talent Acquisition, Mastercard, New York, USA
- Director of Talent Acquisition, NBCUniversal, New York, USA
- Head of Recruitment at Comcast
- Director of Recruiting at Rite Hire Advisory, New York, USA
- Executive Vice President, Sales Division at Ardor NY Real Estate
- Director of Recruitment at Valerie August & Associates
- Account Executive at BNC
- Account Executive at Vault
- Graduated in Organizational Communication from the University of Miami



TECH has a distinguished and specialized group of International Guest Directors, with important leadership roles in the most leading companies in the global market"

A technology leader with decades of experience in major technology multinationals, Rick Gauthier has developed prominently in the field of cloud services and end-to-end process improvement. He has been recognized as a leader and manager of highly efficient teams, showing a natural talent for ensuring a high level of engagement among his employees.

He possesses innate gifts in strategy and executive innovation, developing new ideas and backing his success with quality data. His background at **Amazon** has allowed him to manage and integrate the company's IT services in the United States. At **Microsoft** he has led a team of 104 people, responsible for providing corporate-wide IT infrastructure and supporting product engineering departments across the company.

This experience has allowed him to stand out as a high-impact manager with remarkable abilities to increase efficiency, productivity and overall customer satisfaction.



## Mr. Gauthier, Rick

- Regional IT Director Amazon, Seattle, USA
- Senior Program Manager at Amazon
- Vice President, Wimmer Solutions
- Senior Director of Productive Engineering Services at Microsoft
- Degree in Cybersecurity from Western Governors University
- Technical Certificate in Commercial Diving from Divers Institute of Technology
- B.S. in Environmental Studies from The Evergreen State College



Take the opportunity to learn about the latest advances in this field in order to apply it to your daily practice"

Romi Arman is a renowned international expert with more than two decades of experience in Digital Transformation, Marketing, Strategy and Consulting. Through that extended trajectory, he has taken different risks and is a permanentadvocate for innovation and change in the business environment. With that expertise, he has collaborated with CEOs and corporate organizations from all over the world, pushing them to move away from traditional business models. In this way, he has helped companies such as Shell Energy become true market leaders, focused on their customers and the digital world.

The strategies designed by Arman have a real impact, as they have enabled several corporations to improve the experiences of consumers, staff and shareholders alike. The success of this expert is quantifiable through tangible metrics such as CSAT, employee engagement in the institutions where he has practiced and the growth of the EBITDA financial indicatorin each of them.

He has also nurtured andled high-performing teams throughout his career that have received awards for their transformational potential. With Shell, specifically, the executive has always set out to overcome three challenges: meeting the complex decarbonization demands of customers, supporting "cost-effective decarbonization" and overhauling a fragmented data, digital and technology landscape. In this way, his efforts have evidenced that in order to achieve sustainable success, it is essential to start from the needs of consumers and lay the foundations for the transformation of processes, data, technology and culture.

On the other hand, the executive stands out for his mastery of the business applications of Artificial Intelligence, a subject in which he has a postgraduate degree from the London Business School. At the same time, he has accumulated experience in IoT and Salesforce.



### Mr. Arman, Romi

- Chief Digital Officer (CDO) at Shell Energy Corporation, London, United Kingdom
- Global Head of eCommerce and Customer Service at Shell Energy Corporation
- National Key Account Manager (Automotive OEM and Retail) for Shell in Kuala Lumpur, Malaysia
- Senior Management Consultant (Financial Services Sector) for Accenture from Singapore
- Graduate of the University of Leeds
- Postgraduate Diploma in Business Applications of Al for Senior Executives from London Business School
- CCXP Customer Experience Professional Certification
- Executive Digital Transformation Course by IMD



Do you want to update your knowledge with the highest educational quality? TECH offers you the most updated content in the academic market, designed by authentic experts of international prestige"

Manuel Arens is an experienced data management professional and leader of a highly qualified team. In fact, Arens holds the position of Global Procurement Manager in Google's Technical Infrastructure and Data Center division, where he has spent most of his professional career. Based in Mountain View, California, he has provided solutions for the tech giant's operational challenges, such as master data integrity, vendor data updates and vendor prioritization. He has led data center supply chain planning and vendor risk assessment, generating improvements in vendor risk assessment, resulting in process improvements and workflow management that have resulted in significant cost savings.

With more than a decade of work providing digital solutions and leadership for companies in diverse industries, he has extensive experience in all aspects of strategic solution delivery, including marketing, media analytics, measurement and attribution. In fact, he has received a number of accolades for his work, including the BIM Leadership Award, the Search Leadership Award, Export Lead Generation Program Award and the EMEA Best Sales Model Award.

Arens also served as Sales Manager in Dublin, Ireland. In this role, he built a team of 4 to 14 members over three years and led the sales team to achieve results and collaborate well with each other and cross-functional teams. He also served as Senior Industry Analyst, Hamburg, Germany, creating storylines for over 150 clients using internal and third party tools to support analysis. He developed and wrote in-depth reports to demonstrate his mastery of the subject matter, including understanding the macroeconomic and political/regulatory factors affecting technology adoption and diffusion.

He has also led teams at companies such as **Eaton**, **Airbus and Siemens**, where he gained valuable account and supply chain management experience. He is particularly noted for continually exceeding expectations by **building valuable customer relationships** and **working seamlessly with people at all levels of an organization**, including stakeholders, management, team members and customers. His data-driven approach and ability to develop innovative and scalable solutions to industry challenges have made him a prominent leader in his field.



## Mr. Arens, Manuel

- Global Procurement Manager at Google, California, United States
- Senior Manager, B2B Analytics and Technology Google, USA
- Sales Director Google, Ireland
- Senior Industry Analyst Google, Germany
- Accounts Manager Google, Ireland
- Accounts Payable at Eaton, UK
- Supply Chain Manager at Airbus, Germany



Bet on TECH! You will have access to the best teaching materials, at the forefront of technology and education, implemented by internationally renowned specialists in the field"

Andrea La Sala is an experienced Marketing executive whose projects have had a significant impact on the Fashion sector. Throughout his successful career he has developed different tasks related to Product, Merchandising and Communication. All this linked to prestigious brands such as Giorgio Armani, Dolce & Gabbana, Calvin Klein, among others.

The results of this high-profile international executive have been linked to his proven ability to synthesize information in clear frameworks and executeconcrete actions aligned to specific business objectives. In addition, he is recognized for his proactivity and adaptation to fast-paced work rhythms. To all this, this expert adds astrong commercial awareness, market vision and a genuine passion for products.

As Global Brand and Merchandising Director at Giorgio Armani, he has overseen a variety of Marketing strategies for apparel and accessories. His tactics have also focused on retail and consumer needs and behavior. In this role, La Sala has also been responsible for shaping the marketing of products in different markets, acting as team leader in the Design, Communication and Sales departments.

On the other hand, in companies such as Calvin Klein or Gruppo Coin, he has undertaken projects to boost the structure, development and marketing of different collections. In turn, he has been in charge of creating effective calendars for buying and selling campaigns.

He has also been in charge of the **terms**, **costs**, **processes** and **delivery times** of different operations.

These experiences have made Andrea La Sala one of the main and most qualified **corporate leaders** in **Fashion** and **Luxury**. A high managerial capacity with which he has managed to effectively implement the **positive positioning** of **different brands** and redefine their key performance indicators (KPI).



### Mr. La Sala, Andrea

- Global Brand and Merchandising Director at Giorgio Armani, Milan, Italy
- Merchandising Director at Calvin Klein
- Brand Manager at Gruppo Coin
- Brand Manager at Dolce & Gabbana
- Brand Manager at Sergio Tacchini S.p.A
- Market Analyst at Fastweb
- Graduate of Business and Economics at the Università degli Studi del Piemonte Orientale



The most qualified and experienced international professionals are waiting for you at TECH to offer you a first class education, updated and based on the latest scientific evidence. What are you waiting for to enroll?"

Mick Gram is synonymous with innovation and excellence in the field of **Business Intelligence** internationally. His successful career is linked to leadership positions in multinationals such as **Walmart** and **Red Bull**. Likewise, this expert stands out for his vision to **identify emerging technologies** that, in the long term, achieve an everlasting impact in the corporate environment.

On the other hand, the executive is considered a pioneer in the use of data visualization techniques that simplified complex sets, making them accessible and facilitating decision making. This ability became the pillar of his professional profile, transforming him into a desired asset for many organizations that bet on gathering information and generating concrete actions from them.

One of his most outstanding projects in recent years has been the Walmart Data Cafe platform, the largest of its kind in the world that is anchored in the cloud aimed at *Big Data* analysis. In addition, he has held the position of Director of Business Intelligence at Red Bull, covering areas such as Sales, Distribution, Marketing and Supply Chain Operations. His team was recently recognized for its constant innovation regarding the use of Walmart Luminate's new API for Shopper and Channel insights.

In terms of education, the executive has several Master's degrees and postgraduate studies at prestigious centers such as the **University of Berkeley**, in the United States, and the **University of Copenhagen**, in Denmark. Through this continuous updating, this expert has achieved cuttingedge skills. Because of this, he has come to be considered a **born leader** of the **new global economy**, entered on the impulse of data and its infinite possibilities.



### Mr. Gram, Mick

- Director of Business Intelligence and Analytics at Red Bull, Los Angeles, United States
- Business Intelligence Solutions Architect for Walmart Data Café
- Independent Business Intelligence and Data Science Consultant
- Business Intelligence Director at Capgemini
- Chief Analyst at Nordea
- Chief Business Intelligence Consultant for SAS
- Executive Education in AI and Machine Learning at UC Berkeley College of Engineering
- Executive MBA in e-commerce at the University of Copenhagen
- Bachelor's Degree and Master's Degree in Mathematics and Statistics at the University of Copenhagen



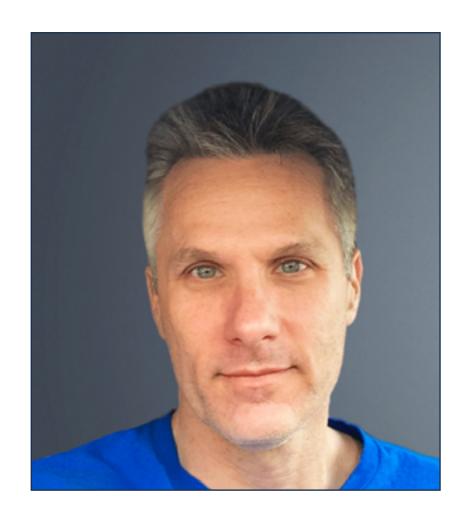
Study at the world's best online university according to Forbes! In this MBA you will have access to an extensive library of multimedia resources, developed by internationally renowned professors"

Scott Stevenson is a distinguished **Digital Marketing** industry expert who, for over 19 years, has been associated with one of the most powerful companies in the entertainment industry, **Warner Bros. Discovery.** In this role, he has played a crucial role in **overseeing logistics** and **creative workflows** across a variety of digital platforms, including social media, search, display and linear media.

This executive's leadership has been crucial in driving paid media production strategies, resulting in a marked improvement in his company's conversion rates. At the same time, he has assumed other roles, such as Director of Marketing Services and Traffic Manager at the same multinational during his former management.

Stevenson has also been involved in the global distribution of video games and digital property campaigns. He was also responsible for introducing operational strategies related to the formation, completion and delivery of sound and image content for television commercials and *trailers*.

On the other hand, the expert holds a Bachelor's Degree in Telecommunications from the University of Florida and a Master's Degree in Creative Writing from the University of California, which demonstrates his skills in communication and storytelling. In addition, he has participated in Harvard University's School of Professional Development in cutting-edge programs on the use of Artificial Intelligence in business. As such, his professional profile stands as one of the most relevant in the current field of Marketing and Digital Media.



### Mr. Stevenson, Scott

- Digital Marketing Director at Warner Bros. Discovery, Burbank, United States
- Traffic Manager at Warner Bros. Entertainment.
- Master's Degree in Creative Writing from the University of California
- Degree in Telecommunications from the University of Florida



Achieve your academic and professional goals with the best qualified experts in the world! The teachers of this MBA will guide you throughout the learning process"

Eric Nyquist is an outstanding professional in the international sports field, who has built an impressive career, standing out for hisstrategic leadership and his ability to drive change and innovation in top-level sports organizations.

In fact, he has held senior roles such as **Director of Communications and Impact** at **NASCAR**, based in **Florida**, **USA**. With many years of experience behind him at NASCAR, Nyquist has also held several leadership positions, including **Senior Vice President of Strategic Development** and **General Manager of Business Affairs** managing more than a dozen disciplines ranging from **strategic development** to **entertainment marketing**.

Nyquist has also made a significant mark on Chicago's top sport's franchises. As Executive Vice President of the Chicago Bulls and the Chicago White Sox franchises, he has demonstrated his ability to drive business and strategic success in the world of professional sports.

Finally, it is worth noting that he began his career in sports while working in New York as senior strategic analyst for Roger Goodell in the National Football League (NFL) and, prior to that, as a Legal Intern for the United States Soccer Federation.



# Mr. Nyquist, Eric

- Director of Communications and Impact, NASCAR, Florida, United States
- Senior Vice President, Strategic Development, NASCAR
- Vice President, Strategic Planning, NASCAR
- Senior Director of Business Affairs at NASCAR
- Executive Vice President, Chicago White Sox Franchises
- Executive Vice President, Chicago Bulls Franchises
- Manager of Business Planning at the National Football League (NFL)
- Business Affairs/Legal Intern with the United States Soccer Federation
- Law Degree from the University of Chicago
- Master of Business Administration-MBA from the University of Chicago Booth School of Business
- Bachelor's Degree in International Economics from Carleton College



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## tech 74 | Course Management

#### Management



#### Dr. Romero Mariño, Brunil Dalila

- Doctorate in Information and Communication Technologies from the University of Granada (UGR), Spain
- Database Administrator, OCREM Association, Granada
- Software Projects and Technology Architecture Consultant for different companies in Venezuela
- University Professor of Information Technology, Department of Processes and Systems, Simón Bolívar University (USB), Venezuela
- Researcher in Software Engineering and related areas, Department of Processes and Systems in the USB, Venezuela
- Internship Tutor at USB, Venezuela
- University Professor of Information Technology, School of Systems Engineering, Bicentenaria de Aragua University (UBA), Venezuela
- Director of the School of Electronics and Coordinator of the Special Degree Projects Commission of the Technology University Institute Antonio José de Sucre (UTS), Venezuela
- Systems Engineer from UBA, Venezuela
- Expert in Communications and Data Communication Networks, Central University of Venezuela (UCV)
- Master's Degree in Systems Engineering, USB, Venezuela
- Member evaluator of doctoral projects of the American University of Europe (UNADE)







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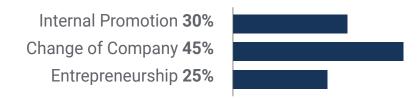
Do not miss the opportunity to train with us and you will find the improvement you were looking for.

If you want to make a positive change in your profession, this is your opportunity.

#### When the change occurs



#### **Time of Change**



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A salary increase of

25.22%

\$ 72,500





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# Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.



### Building agents of change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



#### Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





## Project Development

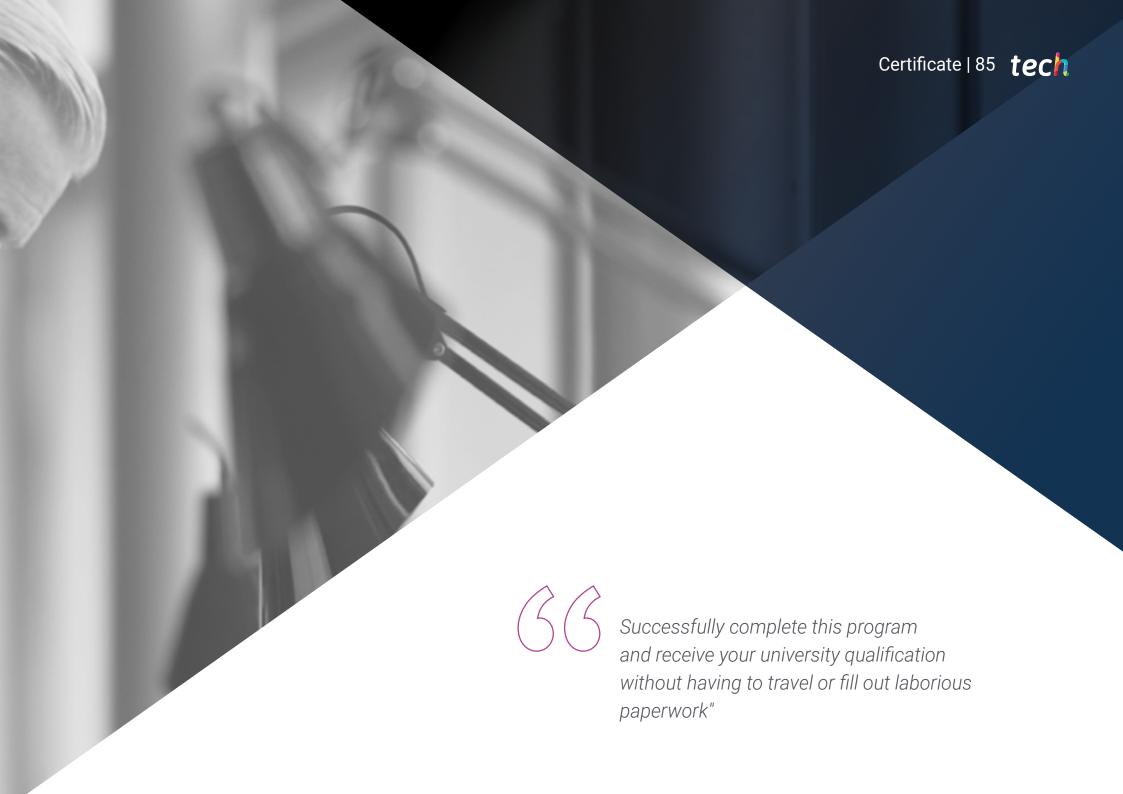
The professional can work on a real project or develop new projects in the field of R & D or business development of your company.



#### Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.





## tech 86 | Certificate

This private qualification will allow you to obtain an **MBA** in **Technology Project Management** endorsed by **TECH Global University**, the world's largest online university.

**TECH Global University**, is an official European University publicly recognized by the Government of Andorra (official bulletin). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

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Modality: online

Duration: 12 months

Credits 60 ECTS





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# Executive Master's Degree MBA in Technology Project Management

» Modality: online

» Duration: 12 months

» Certificate: TECH Global University

» Accreditation: 60 ECTS

» Schedule: at your own pace

» Exams: online

