



Executive Master's DegreeMBA in Purchasing Management

» Modality: online

» Duration: 12 months

» Certificate: TECH Global University

» Credits: 90 ECTS

» Schedule: at your own pace

» Exams: online

» Target Group: Graduates and professionals with demonstrable experience

Website: www.techtitute.com/us/school-of-business/executive-master-degree/master-mba-purchasing-management

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01 **Welcome**

The significant transformation of the traditional concept of purchasing in today's business world requires companies to adapt to the current demands and needs of the sector, deepening and improving their services in the different areas covered by this discipline, such as logistics, production, finance, marketing, projects, purchasing and procurement. With this TECH program, students will fully address business management and develop the necessary skills to implement positive negotiation strategies with suppliers, as well as define the financial implications of purchasing management on the company's profitability. In addition, graduates will have access to 10 Masterclasses given by an international reference in this field.









At TECH Global University



Innovation

The university offers an online learning model that balances the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

+100000

+200

executives prepared each year

different nationalities



Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

+500

collaborative agreements with leading companies



Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



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Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case analyses in academia" TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



Analysis

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



Academic Excellence

TECH offers students the best online learning methodology. The university combines the Relearning method (postgraduate learning methodology with the best international valuation) with the Case Study. Tradition and vanguard in a difficult balance, and in the context of the most demanding educational itinerary.



Economy of Scale

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





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This program will provide you with a multitude of professional and personal advantages, among which we highlight the following:



A Strong Boost to Your Career

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of students achieve positive career development in less than 2 years.



Develop a strategic and global vision of the company

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional fields.

Our global vision of companies will improve your strategic vision.



Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



You will take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



Thoroughly develop business projects.

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different fields in companies.

20% of our students develop their own business idea.



Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



You will be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified teachers from the most prestigious universities in the world: the TECH Global University community.

We give you the opportunity to study with a team of world-renowned teachers.





tech 16 | Objectives

TECH makes the goals of their students their own goals too Working together to achieve them

The MBA in Purchasing Management will enable the student to:



Define purchasing and procurement policies within the framework of integrated logistics



Structure requirements in the area of purchasing



Define the policies, practices and levers that shape purchasing management, as well as customer-supplier relations





Use the most appropriate purchasing tools for the selection and evaluation of the best suppliers



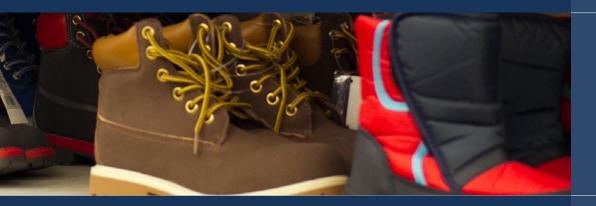
Implement a productivity improvement and cost reduction plan



Evaluate and measure results by identifying key indicators



Elaborate a strategic plan for the purchasing department



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Define the financial implications of purchasing management on the company's profitability



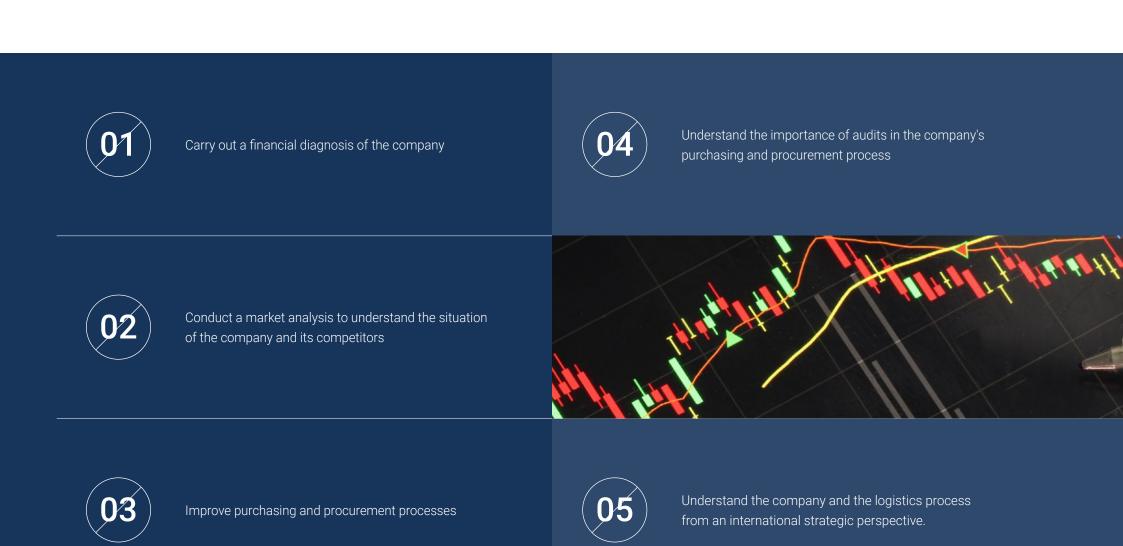
Develop negotiation strategies that generate stable and positive relationships with suppliers



Acquire leadership skills that will allow a more fluent development of the professional work









Perform and manage the performance and audit of purchases



08

Have an international logistics planning to improve the company's profits

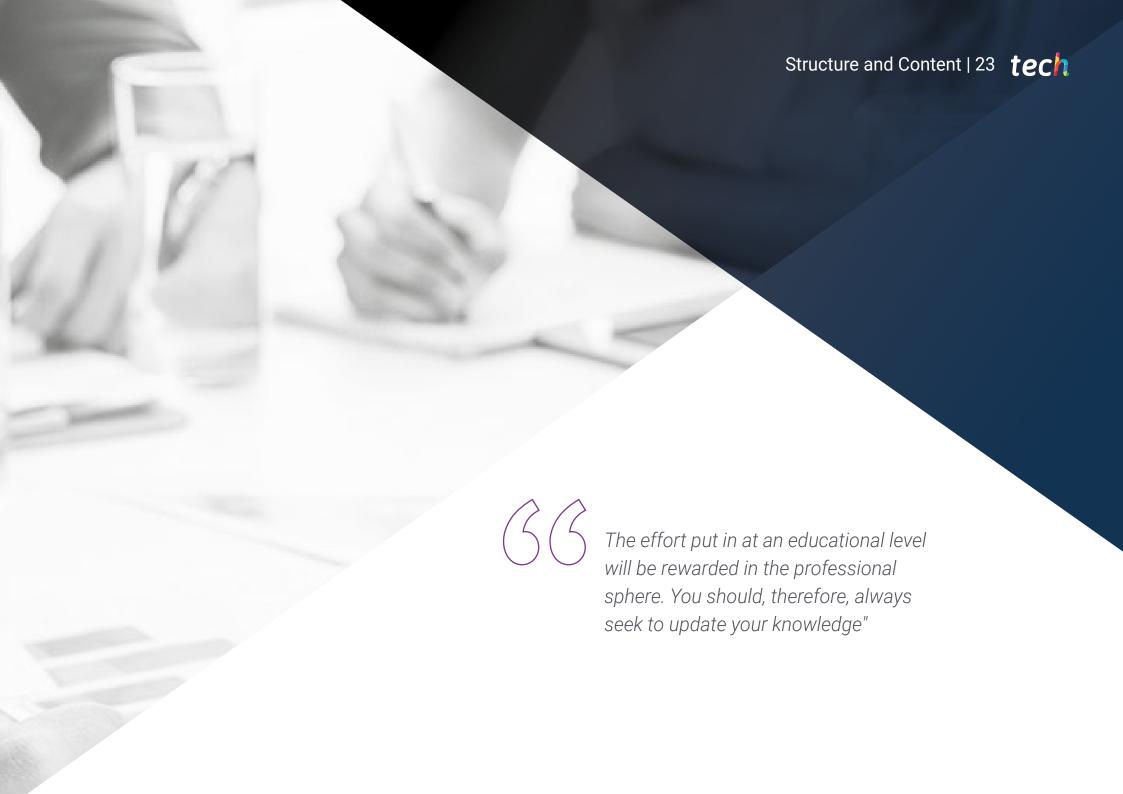


Search and select the most suitable suppliers for the company



Apply the highest levels of quality in all processes and projects





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Syllabus

The MBA in Purchasing Management at TECH Global University is an intensive program that prepares students to face decisions in business communication. Its content is designed to promote the development of managerial skills that enable more rigorous decision-making in uncertain environments.

Throughout 2,700 hours of study, the student will analyze a multitude of practical cases through individual work, achieving a superior knowledge of the subject that they will be able to apply to their daily work. It is, therefore, an authentic immersion in real business situations.

This program deals in depth with different areas of the company and is designed to specialize managers who understand Purchasing management from a strategic and innovative perspective.

A plan designed for students focused on their professional development, which prepares them for excellence in business management and administration. A program that understands your needs and those of your company through innovative content based on the latest trends, and supported by the best educational methodology and an exceptional faculty, who will provide the competencies to solve critical situations in a creative and efficient way.

This program takes place over 12 months and is divided into 14 modules:

Module 1	Management and Leadership
Module 2	Logistics and Economic Management
Module 3	Market Research
Module 4	Purchasing and Procurement Function
Module 5	Strategic Purchasing Management
Module 6	Supplier Relationship Management
Module 7	Project and Quality Management for Buyers
Module 8	Socio-ecological Impact
Module 9	Global Sourcing
Module 10	Performance and Auditing
Module 11	Leadership, Ethics and Social Responsibility in Companies
Module 12	People and Talent Management
Module 13	Commercial and Strategic Marketing Management
Module 14	Executive Management



Where, When and How is it Taught?

TECH offers the possibility of developing this MBA in Purchasing Management completely online. Throughout the 12 months of the educational program, the students will be able to access all the contents of this program at any time, allowing them to self-manage their study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

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Module 1. Management and Leadership			
 1.1. General Management 1.1.1. Integrating Functional Strategies into the Global Business Strategies 1.1.2. Management Policy and Processes 1.1.3. Society and Enterprise 	 1.2. Strategic Management 1.2.1. Establishing the Strategic Position: Mission, Vision, and Values 1.2.2. Developing New Businesses 1.2.3. Growth and Consolidation of the Company 	1.3. Competitive Strategy1.3.1. Market Analysis1.3.2. Sustainable Competitive Advantage1.3.3. Return on Investment	1.4. Corporate Strategy1.4.1. Driving Corporate Strategy1.4.2. Pacing Corporate Strategy1.4.3. Framing Corporate Strategy
 1.5. Planning and Strategy 1.5.1. The Relevance of Strategic Direction in the Management Control Process 1.5.2. Analysis of the Environment and the Organization 1.5.3. Lean Management 	1.6. Talent Management1.6.1. Managing Human Capital1.6.2. Environment, Strategy, and Metrics1.6.3. Innovation in People Management	 1.7. Management and Leadership Development 1.7.1. Leadership and Leadership Styles 1.7.2. Motivation 1.7.3. Emotional Intelligence 1.7.4. Efficient Meetings 	 1.8. Change Management 1.8.1. Performance Analysis 1.8.2. Leading Change. Resistance to Change 1.8.3. Managing Change Processes 1.8.4. Managing Multicultural Teams
 1.9. Negotiation 1.9.1. Intercultural Negotiation 1.9.2. Negotiation Focuses 1.9.3. Effective Negotiation Techniques 1.9.4. Restructuring 			
Module 2. Logistics and Economic Man	agement		
 2.1. Financial Diagnosis 2.1.1. Indicators for Analyzing Financial Statement 2.1.2. Profitability Analysis 2.1.3. Economic and Financial Profitability of a Company 	2.2. Economic Analysis of Decisions	 2.3. Investment Valuation and Portfolio Management 2.3.1. Profitability of Investment Projects and Value Creation 2.3.2. Models for Evaluating Investment Projects 2.3.3. Sensitivity Analysis, Scenario Development, and Decision Trees 	 2.4. Financial Management for Purchasing Management 2.4.1. Multiplier Effect of Purchases on Proficulty 2.4.2. Profitability and Cost Reduction 2.4.3. Opportunity Cost of Assets
 2.5. Economic Control of Purchases 2.5.1. KPI, Key Purchasing Management Indicators 2.5.2. Impact on Total Costs of Proper KPI Management 2.5.3. Economic and Purchasing Control Scorecard 	 2.6. Warehouse, Stock and Logistics Management 2.6.1. Purchasing Logistics Management 2.6.2. Stock Management 2.6.3. Warehouse Management 	 2.7. Supply Chain Management 2.7.1. Costs and Efficiency of the Operations Chain 2.7.2. Change in Demand Patterns 2.7.3. Change in Operations Strategy 	 2.8. Logistical Processes 2.8.1. Organization and Management by Processes. 2.8.2. Procurement, Production, Distribution 2.8.3. Quality, Quality Costs, and Tools 2.8.4. After-Sales Service
 2.9. Logistics and Customers 2.9.1. Demand Analysis and Forecasting 2.9.2. Sales Forecasting and Planning 2.9.3. Collaborative Planning Forecasting and Replacement 	2.10. International Logistics 2.10.1. Customs, Export and Import processes 2.10.2. Methods and Means of International Payment 2.10.3. International Logistics Platforms		

3.1. 3.1.1.	New Competitive Environment Technological Innovation and	3.2.	Quantitative Research Methods and Techniques	3.3.	Qualitative Research Methods and Techniques		Market Segmentation Market Typologies
Economic Impact 3.1.2. Knowledge Society 3.1.3. The New Consumer Profile		Variables and Measurement Scales Information Sources Sampling Techniques The Treatment and Analysis of Data	3.3.2. Anthropological Techniques 3.3.3. Indirect Techniques	Anthropological Techniques Indirect Techniques	3.4.2. Co 3.4.3. Se 3.4.4. De	Concept and Analysis of the Demand Segmentation and Criteria Defining the Target Audience	
3.5.	Types of Buying Behavior	3.6.	Marketing Information Systems	3.7.	Research Project Management	3.8.	Marketing Intelligence
3.5.2. 3.5.3.	Complex Behavior Dissonance Reducing Behavior Variety Seeking Behavior Habitual Purchasing Behavior	3.6.2.	Conceptual Approaches to Marketing Information Systems Data Warehouse and Datamining Geographical Information Systems	3.7.2.	Information Analysis Tools Developing an Expectation Management Plan Assessing the Feasibility of Projects	3.8.2.	Big Data User Experience Applying Techniques

Module 4. Purchasing and Procurement Function

4.1. Purchasing and Value Chain 4.2. Purchasing Strategy Development 4.3. Price, Cost and Purchase Value 4.4. Purchasing Risk Management **Analysis** 4.1.1. Mission, Objective and Structure of the 4.2.1. Purchase Conditions 4.4.1. Nature of the Risk Purchasing and Procurement Department 4.2.2. Management of Receipts, Orders and 4.4.2. Risks in the Supply Market 4.3.1. Category Management 4.1.2. Main Components of the Purchasing Delivery Notes 4.3.2. RFP and RFQ Systems 4.4.3. Insurance 4.2.3. Incident and Inventory Management Department 4.4.4. Price Risks, Volatility 4.3.3. International Pricing Index 4.1.3. Purchasing and Logistic Flow of the 4.3.4. Dynamic Pricing Company 4.1.4. Indicator Management, Scorecard 4.6. Purchasing in Different Industries 4.5. E-Procurement and Sectors 4.5.1. E-Business and E-Sourcing 4.5.2. Auctions and Reverse Auctions 4.6.1. Purchase of Services 4.5.3. Application Costs and Most Commonly Used 4.6.2. Purchase of Equipment Systems 4.6.3. Purchase of Merchandising, Marketing and 4.5.4. E-Purchasing

Advertising

4.6.4. IT, Transportation and Other Sectors 4.6.5. Procurement in the Public Sector

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Module 5. Strategic Purchasing Management 5.2. Lean Management in Purchasing 5.3. Purchasing Strategy Design 5.1. Strategic Purchasing Management 5.4. Outsourcing-Insourcing **Processes** 5.1.1. New Challenges in Purchasing, Sourcing and 5.4.1. Purchasing Models and Processes 5.3.1. Externalization Procurement Management 5.3.2. Process Outsourcing 5.4.2. Segmentation Models 5.2.1. Lean Buving 5.1.2. Purchasing Function in Companies and in 5.4.3. Role of e-Procurement 5.3.3. Globalization 5.2.2. Outsourcing in the SCM the Supply Chain 5.3.4. Relocation 5.2.3. Lean Supplying 5.1.3. Purchasing Function as a Resource Provider 5.7. Lean Warehouse 5.6. Warehouse Design and 5.5. Strategic Sourcing 5.8. Transportation and Distribution Management Management 5.5.1. Supplier Selection and Strategy 5.7.1. The Fundamentals of Lean Warehousing 5.5.2. Value Generation from Strategic Sourcing 5.6.1. Advanced Warehouse Design 5.7.2. Inventory Management Systems 5.8.1. Coordination Between Transport and 5.6.2. Picking and Sorting 5.7.3. Radio Frequency in Warehouse Design 5.5.3. Logistic Operators in Procurement Warehousing 5.6.3. Material Flow Control 5.8.2. Logistics Activity Zones (LAZ) 5.9. Internal Logistics 5.9.1. Calculation of Requirements 5.9.2. Typology of Warehouses in a JIT System 5.9.3. DOUKI SEISAN Supplies 5.9.4. Lean Materials Handling

Module 6. Supplier Relationship Management

6.1. Supplier Search Planning

- 6.1.1. Bidding Process and Criteria Development
- 6.1.2. Identifying Potential Suppliers
- 6.1.3. Supplier Selection

6.2. Supplier Selection Criteria

- 6.2.1. Economic Criteria
- 6.2.2. Quality Criteria
- 6.2.3. Other Criteria

6.3. Supplier Relationship Management

- 6.3.1. Ethics in Relations
- 6.3.2. Recruitment Planning
- 6.3.3. Acquisition of Services

6.4. Integrating Suppliers in the Value Chain

- 6.4.1. Phases in the Process of Integration
- 6.4.2. Risks and Control Parameters
- 6.4.3. Monitoring
- 6.4.4. Integration Breakdown

6.5. Contract Management and Administration

- 6.5.1. Negotiation and Implementation
- 6.5.2. Results Monitoring and Control
- 6.5.3. Contract Closure

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	of Lean Management roblem-Solving Groups 7.2.1.	Management Quality Improvement Tools Cost Improvement Tools Deadline Improvement Tools	7.3.2.	Practical Application of Lean Management: Basic Principles and Rules Identification of Waste in Purchasing and Procurement Practical Application of the 4 Lean Rules Univocal Definition of Subprocesses by Means of SIPOC	7.4.2.	Processes Maximize Value through the DMAIC Improvement Approach
7.5.2. Customer Requirem Evaluation	sed on Requirements and 7.6.1. ents and Competitive 7.6.2. ships and Correlations 7.6.3.	Advanced Project Management Total Quality Management	7.7.1.	Map of the Value Chain in Purchasing Processes Identification of Specific Improvement Objectives Adjustment and Balancing of Processes to Reduce Non-value Time and Optimize Resources		
Module 8. Socio-Eco	logical Impact					
8.1. Corporate Socia	<u> </u>	SCM and Corporate Responsibility	8.3.	Responsible Finance and	8.4.	Business and Environment
8.1.1. Strategic Vision and Responsibility8.1.2. Systems and Model CSR8.1.3. Organization of CSR	Corporate Social 8.2.1. 8.2.2. s for Implementing 8.2.3.	Value Creation in an Economy of Intangibles CSR: Corporate Commitment	8.3.1. 8.3.2. 8.3.3.	Investment Transparency in Information Finance and Responsible Investment Social Economy, Cooperativity and Corporate	8.4.1. 8.4.2. 8.4.3.	Problems

Social Responsibility

8.1.3. Organization of CSR8.1.4. Roles and Responsibilities

Safety 8.5.3. Audits

8.5. Responsible Management Systems and Tools

8.5.1. Social Responsibility Management Systems 8.5.2. Quality Management Systems, the Environment and Occupational Health and

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Module 9. Global Sourcing 9.2. Adaptation of Purchasing to Global 9.1. Global Economic Environment 9.3. Import Management 9.4. International Logistics Distribution Sourcina 9.1.1. The Fundamentals of the Global Economy 9.3.1. Customs, Export and Import Processes 9.4.1. International Logistics Platforms The Globalization of Companies and 9.4.2. International Transport Operator 9.3.2. International Commerce Institutions and 9.2.1. Purchasing Structure Financial Markets Agreements 9.4.3. Hubs and Distribution 922 The Need for New Skills 9.1.3. Growth and Development in Emerging 9.3.3. Plant Management and International 9.2.3. Intermediaries Markets Purchasing 9.1.4. International Monetary System 9.5. Incoterms and International 9.6. Methods and Means of 9.7. International Lean Logistics International Payment **Document Management** 9.7.1. Lean Basis with Application in International Logistics 9.5.1. Exportation or Implantation 9.6.1. Payment Method Selection 9.7.2. Main Implications and Requirements 9.5.2. Agency, Distribution and International Sales 9.6.2. Documentary Credit 9.7.3. Other Methodologies to Improve the Process and Purchase Agreements 9.6.3. Bank Guarantee and Documentary Credit 9.5.3. Industrial and Intellectual Property 9.5.4. Taxes and Tariffs Classification Module 10. Performance and Auditing 10.1. General Aspects of Business 10.2. Starting Material Purchase 10.3. Service Purchasing Indicators 10.4. Other Indicators Management Indicators Indicators 10.4.1. Performance Indicators 10.3.1. Economic Indicators 10.3.2. Procurement Effectiveness Indicators 10.4.2. Purchasing Team Productivity Indicators 10.1.1. Functions of Management Indicators 10.2.1. Efficiency Indicators 10.3.3. Efficiency Indicators 10.1.2. Indicator Panel and Balance Score Card 10.2.2. Economic Indicators 10.3.4. Relationship Indicators 10.2.3. Internal Customer Relations Indicators 10.1.3. Logistics Indicators 10.3.5. Indicators of Relationship with our Internal 10.2.4. Procurement Effectiveness Indicators Customers 10.2.5. Procurement Efficiency Indicators 10.2.6. Purchasing Objectives 10.5. Purchasing Audit 10.6. Benchmarking in Purchasing Management 10.5.1. Audit Objectives 10.5.2. Scope of the Audit in Terms of Purchase 10.6.1. Types of Benchmarking Control 10.6.2. Benchmark the Market 10.5.3. Internal Audits, Training, and Contractor 10.6.3. Benefits and Advantages of the Application Policies and Procedures of Benchmarking in a Purchasing

Department 10.6.4. Benchmarking Measurement

 11.1. Globalization and Governance 11.1.1. Governance and Corporate Governance 11.1.2. The Fundamentals of Corporate Governance in Companies 11.1.3. The Role of the Board of Directors in the Corporate Governance Framework 	11.2. Leadership11.2.1. Leadership A Conceptual Approach11.2.2. Leadership in Companies11.2.3. The Importance of Leaders in Business Management	 11.3. Cross Cultural Management 11.3.1. Cross Cultural Management Concept 11.3.2. Contributions to Knowledge of National Cultures 11.3.3. Diversity Management 	12.4. Business Ethics 12.4.1. Ethics and Morality 12.4.2. Business Ethics 12.4.3. Leadership and Ethics in Companies
11.5. Sustainability 11.5.1. Sustainability and Sustainable Development 11.5.2. The 2030 Agenda 11.5.3. Sustainable Companies	 11.6. Corporate Social Responsibility 11.6.1. International Dimensions of Corporate Social Responsibility 11.6.2. Implementing Corporate Social Responsibility 11.6.3. The Impact and Measurement of Corporate Social Responsibility 	 11.7. Responsible Management Systems and Tools 11.7.1. CSR: Corporate Social Responsibility 11.7.2. Essential Aspects for Implementing a Responsible Management Strategy 11.7.3. Steps to Implement a Corporate Social Responsibility Management System International Trade Fairs 11.7.4. CSR Tools and Standards 	11.8. Multinationals and Human Rights 11.8.1. Globalization, Multinational Companies and Human Rights 11.8.2. Multinational Companies vs. International Law 11.8.3. Legal Instruments for Multinationals in the Area of Human Rights
 11.9. Legal Environment and Corporate Governance 11.9.1. International Rules on Importation and Exportation 11.9.2. Intellectual and Industrial Property 		11.7.4. CSR Tools and Standards	

Module 12. People and Talent Management

12.1. Strategic People Management

- 12.1.1. Strategic Management and Human Resources
- 12.1.2. Strategic People Management

11.9.3. International Labor Law

12.2. Human Resources Management by Competencies

- 12.2.1. Analysis of the Potential
- 12.2.2. Remuneration Policy
- 12.2.3. Career/Succession Planning

12.3 Performance Evaluation and Compliance Management

- 12.3.1. Performance Management
- 12.3.2. Performance Management: Objectives and Process

12.4. Innovation in Talent and People Management

- 12.4.1. Strategic Talent Management Models
- 12.4.2. Identification, Training and Development of Talent
- 12.4.3. Loyalty and Retention
- 12.4.4. Proactivity and Innovation

12.5. Motivation

- 12.5.1. The Nature of Motivation
- 12.5.2. Expectations Theory
- 12.5.3. Needs Theory
- 12.5.4. Motivation and Financial Compensation

12.6. Developing High Performance Teams

- 12.6.1. High Performance Teams: Self-Managed Teams
- 12.6.2. Methodologies for the Management of High Performance Self-Managed Teams

12.7. Executive Communication

- 12.7.1. Internal and External Communication in the Corporate Environment
- 12.7.2. Communication Departments
- 12.7.3. The Person in Charge of Communication of the Company The Profile of the Dircom

12.8. Productivity, Attraction, Retention and Activation of Talent

- 12.8.1. Productivity
- 12.8.2. Talent Attraction and Retention Levers

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Organization

13.9.5 Elements of Communication13.9.6 Communication Problems13.9.7 Communication Scenarios

Module 13. Commercial Management, Strategic Marketing and Corporate Communication 13.2. Marketing 13.3. Strategic Marketing Management 13.1. Commercial Management 13.4. Digital Marketing and E-Commerce 13.1.1. Conceptual Framework of Commercial 13.2.1. The Concept of Marketing 13.3.1. The Concept of Strategic Marketing 13.4.1. Digital Marketing and E-commerce 13.2.2. The Basic Elements of Marketing 13.3.2. Concept of Strategic Marketing Planning Management Objectives 13.2.3. Marketing Activities in Companies 13.3.3. Stages in the Process of Strategic Marketing 13.1.2. Business Strategy and Planning 13.4.2. Digital Marketing and Media Used 13.1.3. The Role of Sales Managers Planning 13.4.3. E-Commerce General Context 13.4.4. Categories of E-commerce 13.4.5. Advantages and Disadvantages of E-commerce Versus Traditional Commerce 13.5. Digital Marketing to Reinforce 13.8. Sales Strategy 13.6. Digital Marketing to Attract 13.7. Managing Digital Campaigns the Brand and Customer Loyalty 13.7.1. What is a Digital Advertising Campaign? 13.8.1. Sales Strategy 13.7.2. Steps to Launch an Online Marketing 13.8.2. Sales Methods 13.5.1. Online Strategies to Improve Your Brand's 13.6.1. Loyalty and Engagement Strategies Through Campaign the Internet Reputation 13.5.2. Branded Content and Storytelling 13.7.3. Mistakes in Digital Advertising Campaigns 13.6.2. Visitor Relationship Management 13.6.3. Hypersegmentation 13.10.Digital Communication and 13.9. Corporate Communication Reputation 13.9.1 Concept 13.9.2 The Importance of Communication in the 13.10.1.Online Reputation Organization 13.10.2. How to Measure Digital Reputation? 13.9.3 Type of Communication in the Organization 13.10.3.Online Reputation Tools 13.9.4 Functions of Communication in the 13.10.4.Online Reputation Report

13.10.5. Online Branding

Module 14. Executive Management

14.1. Manager Functions: Organizational Culture and Approaches

14.1.1. Manager Functions: Organizational Culture and Approaches

14.2. Operations Management

- 14.2.1. The Importance of Management
- 14.2.2. Value Chain
- 14.2.3. Quality Management

14.3. Public Speaking and Spokesperson Education

- 14.3.1. Interpersonal Communication
- 14.3.2. Communication Skills and Influence
- 14.3.3. Communication Barriers

14.4. Personal and Organizational Communications Tools

- 14.4.1. Interpersonal Communication
- 14.4.2. Interpersonal Communication Tools
- 14.4.3. Communication in the Organization
- 14.4.4. Tools in the Organization

14.5. Communication in Crisis Situations

- 14.5.1. Crisis
- 14.5.2. Phases of the Crisis
- 14.5.3. Messages: Contents and Moments

14.6. Preparation of a Crisis Plan

- 14.6.1. Analysis of Possible Problems
- 14.6.2. Planning
- 14.6.3. Adequacy of Personnel

14.7. Emotional Intelligence

- 14.7.1. Emotional Intelligence and Communication
- 14.7.2. Assertiveness, Empathy, and Active Listening
- 14.7.3. Self-Esteem and Emotional Communication

14.8. Personal Branding

- 14.8.1. Strategies to Develop
- Personal Branding 14.8.2. Personal Branding Laws
- 14.8.3. Tools for Creating Personal Brands

14.9. Leadership and Team Management

- 14.9.1. Leadership and Leadership Styles
- 14.9.2. Leader Capabilities and Challenges
- 14.9.3. Managing Change Processes
- 14.9.4. Managing Multicultural Teams



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.**

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





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TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

tech 38 | Methodology

Relearning Methodology

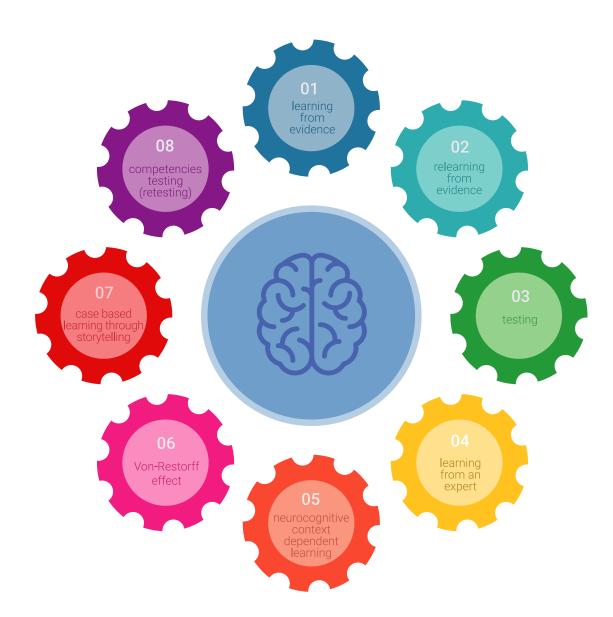
TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



Methodology | 39 **tech**

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



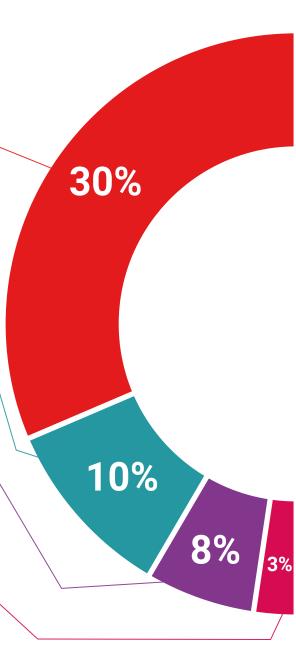
Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.



Case Studies

Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

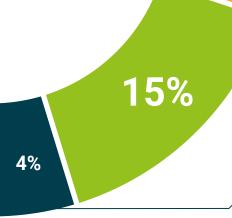


This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



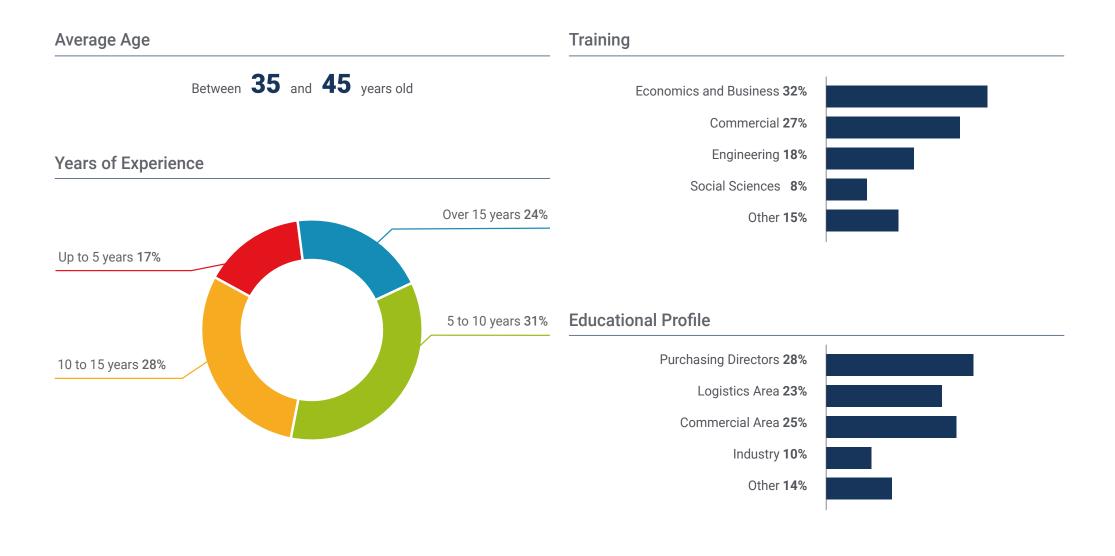


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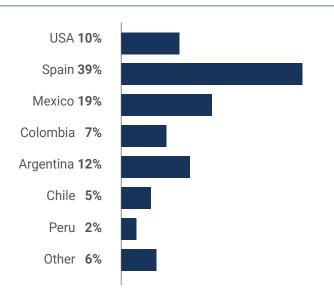




tech 44 | Our Students' Profiles



Geographical Distribution





Santos Rodríguez

Purchasing Manager of a Multinational Company

"After completing this MBA program at TECH I understood new concepts and strategies in the field of Purchasing Management that I did not study during my undergraduate years. That is why it is good to continue to continue taking specialization programs to keep upto-date with the main developments in the sector"





Manuel Arens is an **experienced data management professional** and leader of a highly qualified team. In fact, Arens holds the position of global purchasing **manager in Google's Technical Infrastructure and Data Center division**, where he has spent most of his career. Based in Mountain View, California, he has provided solutions for the tech giant's operational challenges, such as **master data integrity, vendor data updates and vendor prioritization**. He has led data center supply chain planning and vendor risk assessment, generating process and workflow management improvements that have resulted in significant cost savings.

With over a decade of work providing digital solutions and leadership for companies in diverse industries, he has extensive experience in all aspects of strategic solution delivery, including Marketing, Media Analytics, Measurement and Attribution. In fact, he has received several awards for his work, including the BIM Leadership Award, the Search Leadership Award, Export Lead Generation Program Award and the EMFA Best Sales Model Award.

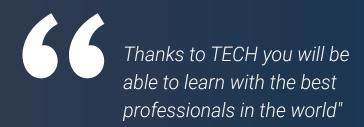
Arens also served as **Sales Manager in Dublin, Ireland**. In this role, he built a team of 4 to 14 members over three years and led the sales team to achieve results and collaborate well with each other and crossfunctional teams. He also served as **Senior Industry Analyst**, Hamburg, Germany, creating storylines for over 150 clients using internal and third party tools to support analysis. He developed and wrote in-depth reports to demonstrate his mastery of the subject matter, including understanding the macroeconomic and political/regulatory factors affecting technology adoption and diffusion.

He has also led teams at companies such as Eaton, Airbus and Siemens, where he gained valuable account management and supply chain experience. He is particularly noted for continually exceeding expectations by building valuable customer relationships and working seamlessly with people at all levels of an organization, including stakeholders, management, team members and customers. His data-driven approach and ability to develop innovative and scalable solutions to industry challenges have made him a prominent leader in his field.



Mr. Arens, Manuel

- Global Procurement Manager Google, California, United States
- Senior Manager, B2B Analytics and Technology Google, USA
- Sales Director Google, Ireland
- Senior Industry Analyst Google, Germany
- Accounts Manager Google, Ireland
- Accounts Payable at Eaton, UK
- Supply Chain Manager at Airbus, Germany



With over 20 years of experience in designing and leading global **talent acquisition teams,**Jennifer Dove is an expert in **technology recruitment and strategy.** Throughout her career, she has held senior positions in several technology organizations within Fortune 50 companies such as NBC Universal and Comcast. Her track record has allowed her to excel in competitive, high-growth environments.

As Vice President of Talent Acquisition at Mastercard she is responsible for overseeing talent onboarding strategy and execution, collaborating with business leaders and HR Managers to meet operational and strategic hiring objectives. In particular, she aims to build diverse, inclusive and high-perfoming teams that drive innovation and growth of the company's products and services. In addition, she is adept at using tools to attract and retain the best people from around the world. She is also responsible for amplifying Mastercard's employer brand and value proposition through publications, events and social media.

Jennifer Dove has demonstrated her commitment to continuous professional development by actively participating in networks of HR professionals and contributing to the onboarding of numerous employees at different companies. After earning her bachelor's degree in **Organizational Communication** from the University of Miami, she is now a graduate of the University of Miami.

On the other hand, it has been recognized for its ability to lead organizational transformations, integrate technologies into recruitment processes and develop leadership programs that prepare institutions for future challenges. She has also successfully implemented wellness programs that have significantly increased employee satisfaction and retention.



Ms. Dove, Jennifer

- Vice President of Talent Acquisition at Mastercard, New York, United States
- Director of Talent Acquisition at NBCUniversal, New York, USA
- Head of Recruitment at Comcast
- Director of Recruiting at Rite Hire Advisory, New York, USA
- Executive Vice President of the Sales Division at Ardor NY Real Estate
- Director of Recruitment at Valerie August & Associates
- Account Executive at BNC
- Account Executive at Vault
- Graduated in Organizational Communication from the University of Miami



TECH counts with a distinguished and specialized group of International Guest Directors, with important leadership roles in the most cutting-edge companies in the global market"

A technology leader with decades of experience in **major technology multinationals**, Rick Gauthier has developed prominently in the field of clouds services and end-to-end process improvement. He has been recognized as a leader and manager of highly efficient teams, showing a natural talent for ensuring a high level of engagement among his employees.

He possesses innate gifts in strategy and executive innovation, developing new ideas and backing his success with quality data. His background at **Amazon** has allowed him to manage and integrate the company's IT services in the United States. At **Microsoft** he has led a team of 104 people, responsible for providing corporate-wide IT infrastructure and supporting product engineering departments across the company.

This experience has allowed him to stand out as a high-impact manager with remarkable abilities to increase efficiency, productivity and overall customer satisfaction.



D. Gauthier, Rick

- Regional IT Director at Amazon, Seattle, USA
- Senior Program Manager at Amazon
- Vice President of Wimmer Solutions
- Senior Director of Productive Engineering Services at Microsoft
- Degree in Cybersecurity from Western Governors University
- Technical Certificate in Commercial Diving from Divers Institute of Technology
- B.S. in Environmental Studies from The Evergreen State College



Take the opportunity to learn about the latest advances in this field to apply it to your daily practice"

Romi Arman is a renowned international expert with more than two decades of experience in **Digital Transformation, Marketing, Strategy and Consulting.** Through that extended trajectory, he has taken different risks and is a permanent advocate for **innovation and change** in the business environment. With that expertise, he has collaborated with CEOs and corporate organizations from all over the world, pushing them to move away from traditional business models. In this way, he has helped companies such as Shell Energy become **true market leaders**, focused on their **customers** and the **digital world**.

The strategies designed by Arman have a latent impact, as they have enabled several corporations to improve the experiences of consumers, staff and shareholders alike. The success of this expert is quantifiable through tangible metrics such as CSAT, employee engagement in the institutions where he has practiced and the growth of the EBITDA financial indicator in each of them.

Also, in his professional career, he has nurtured and **led high-performance teams** that have even received awards for their **transformational potential**. With Shell, specifically, the executive has always set out to overcome three challenges: meeting **customers' complex decarbonization demands supporting a "cost-effective decarbonization" and overhauling a fragmented data, digital and technology landscape**. Thus, his efforts have shown that in order to achieve sustainable success, it is essential to start from the needs of consumers and lay the foundations for the transformation of processes, data, technology and culture.

In addition, the executive stands out for his mastery of the **business applications of Artificial**Intelligence, a subject in which he holds a postgraduate degree from the London Business School.

At the same time, he has accumulated experience in IoT and Salesforce.



Mr. Arman, Romi

- Digital Transformation Director (CDO) at Shell Energy Corporation, London, UK
- Global Director of E-Commerce and Customer Service at Shell Energy Corporation
- National Key Account Manager (OEM and automotive retailers) for Shell in Kuala Lumpur, Malaysia
- Senior Management Consultant (Financial Services Sector) for Accenture based in Singapore
- Graduate of the University of Leeds
- Graduate Diploma in Business Applications of Al for Senior Executives from London Business School
- CCXP Customer Experience Professional Certification
- IMD Executive Digital Transformation Course



Do you want to update your knowledge with the highest educational quality?
TECH offers you the most updated content in the academic market, designed by authentic experts of international prestige"

Andrea La Sala is an **experienced Marketing executive** whose projects have had a **significant impact on the Fashion environment**. Throughout his successful career he has developed different tasks related to **Products, Merchandising and Communication**. All of this linked to with prestigious brands such as **Giorgio Armani, Dolce&Gabbana, Calvin Klein,** among others.

The results of this **high-profile international executive** have been linked to his proven ability to **synthesize information** in clear frameworks and execute **concrete actions aligned to specific business objectives**. In addition, he is recognized for his **proactivity and adaptability to fast-paced** work rhythms. To all this, this expert adds a **strong commercial awareness, market vision and** a **genuine passion for products**.

As Global Brand and Merchandising Director at Giorgio Armani, he has overseen a variety of Marketing strategies for apparel and accesories. His tactics have also focused on the retail environment and consumer needs and behavior. In this La Sala has also been responsible for shaping the commercialization of products in different markets, acting as team leader in the Design, Communication and Sales departments.

On the other hand, in companies such as **Calvin Klein or Gruppo Coin**, he has undertaken projects **to boost the structure**, and **development of different collections**. He has been in charge of creating **effective calendars** for buying and selling **campaings**. He has also been in charge of the **terms**, **costs**, **processes and delivery times** of different operations.

These experiences have made Andrea La Sala one of the main and most qualified **corporate** leaders in Fashion and Luxury. A high managerial capacity with which he has managed to effectively **implement the positive positioning of different brands** and redefine their key performance indicators (KPIs).



Ms. La Sala, Andrea

- Global Brand & Merchandising Director Armani Exchange at Giorgio Armani, Milan, Italy
- Merchandising Director at Calvin Klein
- Brand Manager at Gruppo Coin
- Brand Manager at Dolce&Gabbana
- Brand Manager at Sergio Tacchini S.p.A.
- Market Analyst at Fastweb
- Graduate of Business and Economics at Università degli Studi del Piemonte Orientale



The most qualified and experienced professionals at international level are waiting for you at TECH to offer you a first class teaching, updated and based on the latest scientific evidence.

What are you waiting for to enroll?"

Mick Gram is synonymous with innovation and excellence in the field of **Business Intelligence** internationally. His successful career is linked to leadership positions in multinationals such as **Walmart** and **Red Bull**. Likewise, this expert stands out for his vision to **identify emerging technologies** that, in the long term, achieve an everlasting impact in the corporate environment.

On the other hand, the executive is considered a **pioneer in the use of data visualization techniques** that simplified complex sets, making them accessible and facilitating decision making. This ability became the pillar of his professional profile, transforming him into a desired asset for many organizations that bet on **gathering information and generating concrete actions** from them.

One of his most outstanding projects in recent years has been the **Walmart Data Cafe platform**, the largest of its kind in the world that is anchored in the cloud aimed at **Big Dataanalysis**. In addition, he has held the position of **Director of Business Intelligence at Red Bull**, covering areas such as **Sales, Distribution, Marketing and Supply Chain Operations**. His team was recently recognized for its constant innovation regarding the use of Walmart Luminate's new API for Shopper and Channel insights.

As for his training, the executive has several Masters and postgraduate studies at prestigious centers such as the **University of Berkeley**, in the United States, and the **University of Copenhagen**, in Denmark. Through this continuous updating, the expert has attained cutting-edge competencies. Thus, he has come to be considered a **born leader of the new global economy**, **c**entered on the drive for data and its infinite possibilities.



Mr. Gram, Mick

- Director of Business Intelligence and Analytics at Red Bull, Los Angeles, United States
- Business Intelligence Solutions Architect for Walmart Data Cafe
- Independent Business Intelligence and Data Science Consultant
- Director of Business Intelligence at Capgemini
- Senior Analyst at Nordea
- Senior Business Intelligence Consultant at SAS
- Executive Education in Al and Machine Learning at UC Berkeley College of Engineering
- Executive MBA in e-commerce at the University of Copenhagen
- B.Sc. and M.Sc. in Mathematics and Statistics at the University of Copenhagen



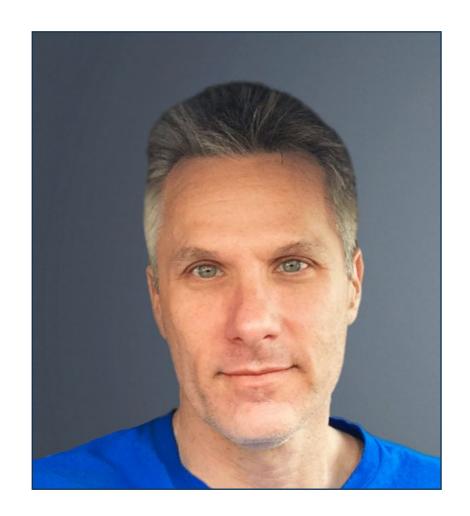
Study at the best online university in the world according to Forbes! In this MBA you will have access to an extensive library of multimedia resources, developed by internationally renowned professors"

Scott Stevenson is a distinguished expert in the **Digital Marketing** sector who, for more than 19 years, has been linked to one of the most powerful companies in the entertainment industry, **Warner Bros. Discovery.** In this role, he has played a fundamental role in **overseeing logistics and creative workflows** across various digital platforms, including social media, search, display and linear media.

This executive's leadership has been crucial in driving in production **strategies** in **paid media**, resulting in a **marked improvement** which has resulted in **company's conversion** rates. At the same time, he has assumed other roles, such as Director of Marketing Services and Traffic Manager at the same multinational during his former management.

Stevenson has also been involved in the global distribution of video games and **digital property campaigns**. He was also responsible for introducing operational strategies related to the formation, completion and delivery of sound and image content for **television commercials and trailers**.

In addition, he holds a Bachelor's degree in Telecommunications from the University of Florida and a Master's Degree in Creative Writing from the University of California, which demonstrates his proficiency in **communication** and **storytelling**. In addition, he has participated at Harvard University's School of Professional Development in cutting-edge programs on the use of **Artificial Intelligence** in **business**. Therefore, his professional profile stands as one of the most relevant in the current field of **Marketing** and **Digital Media**.



Mr. Stevenson, Scott

- Director of Digital Marketing at Warner Bros. Discovery, Burbank, United States
- Traffic Manager at Warner Bros. Entertainment.
- M.A. in Creative Writing from the University of California
- B.S. in Telecommunications from the University of Florida



Achieve your academic and career goals with the best qualified experts in the world!
The faculty of this MBA will guide you through the entire learning process"

Eric Nyquist, Ph.D., is a leading **international sports professional** who has built an impressive career, noted for his **strategic leadership** and ability to drive change and **innovation in world-class** sports organizations.

In fact, he has held senior roles such as **Director of Communications and Impact at NASCAR**, based in **Florida**, **USA**. With many years of experience behind him at NASCAR, Dr. Nyquist has also held several leadership positions, including **Senior Vice President of Strategic Development and General Manager of Business Affairs**, managing more than a dozen disciplines ranging from **strategic development to entertainment marketing**.

Nyquist has also made a significant mark on Chicago's top sports franchises. As **Executive Vice President of the Chicago Bulls and Chicago White Sox** franchises, he has demonstrated his ability to drive **business and strategic success in the world of professional sports..**

Finally, it is worth noting that he began his career in sports while working in **New York** as a senior strategic analyst for Roger Goodell in the National Football League (NFL) and, prior to that, as a Legal Intern with the United States Football Federation.



Mr. Nyquist, Eric

- Director of Communications and Impact at NASCAR, Florida, USA
- Senior Vice President of Strategic Development at NASCAR, Florida, United States
- Vice President of Strategic Planning at NASCAR
- Senior Director of Business Affairs at NASCAR
- Executive Vice President at Chicago White Sox Franchises
- Executive Vice President at Chicago Bulls Franchises
- Manager of Business Planning at the National Football League (NFL)
- Business Affairs/Legal Intern with the United States Soccer Federation
- Juris Doctor from the University of Chicago
- Master's Degree in Business Administration-MBA from the University of Chicago Booth School of Business
- B.A. in International Economics from Carleton College



Thanks to this university program, 100% online, you will be able to combine your studies with your daily obligations, under the guidance of the leading international experts in the field of your interest. Enroll now!"





Are you ready to take the leap? Excellent professional development awaits you.

The MBA in Purchasing Management at TECH Global University is an intensive program that prepares you to face the challenges and decisions at the business level. The main objective is to promote personal and professional growth. Helping students achieve success.

If you want to improve yourself, make a positive change professionally and network with the best, this is the place for you.

Immerse yourself in this comprehensive master's degree and get that promotion you want so much.

Achieve professional improvement in a short time thanks to this quality specialization offered by TECH Global University.

Time of Change



Type of change



Salary increase

This program represents a salary increase of more than 25.22% for our students

Salary before € 77,000 A salary increase of

25.22%

Salary after **96,419**





tech 70 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



Growth of talent and intellectual capital

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.



Building agents of change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.







Project Development

The professional can work on a real project or develop new projects in the field of R & D or business development of your company.



Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.





tech 74 | Certificate

This private qualification will allow you to obtain an **MBA** in **Purchasing Management** endorsed by **TECH Global University**, the world's largest online university.

TECH Global University, is an official European University publicly recognized by the Government of Andorra (official bulletin). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** private qualification, is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: Executive Master's Degree in MBA in Purchasing Management

Modality: online

Duration: 12 months

Accreditation: 90 ECTS



^{*}Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.



Executive Master's Degree MBA in Purchasing Management

» Modality: online

» Duration: 12 months

» Certificate: TECH Global University

» Credits: 90 ECTS

» Schedule: at your own pace

» Exams: online

