



Executive Master's DegreeMBA in Educational Center Management

» Modality: online

» Duration: 12 months

» Certificate: TECH Global University

» Credits: 60 ECTS

» Schedule: at your own pace

» Exams: online

Website: www.techtitute.com/school-of-business/professional-master-degree/master-mba-educational-center-management

Index

02 Why Study at TECH? Why Our Program? Objectives Welcome p. 4 p. 6 p. 10 p. 14 06 Methodology Skills Structure and Content p. 20 p. 26 p. 34 80 **Course Management** Our Students' Profiles Impact on Your Career p. 42 p. 46 p. 50 Benefits for Your Company Certificate

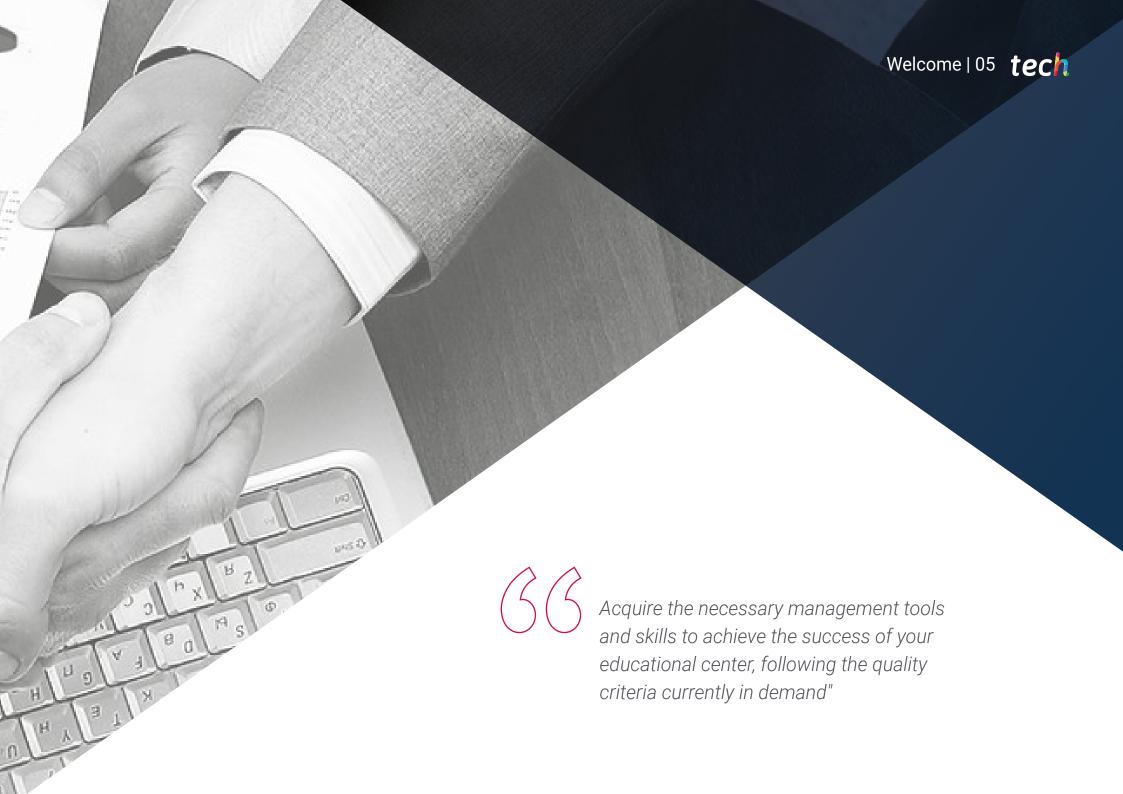
p. 54

p. 58

01 **Welcome**

The responsibility that comes with running an educational center requires a broad specialization in other areas beyond teaching, including business management and organization, but it is also necessary to have the necessary skills to promote a learning and coexistence environment that enhances the intellectual, emotional and social development of the entire educational community. However, not all teachers are qualified to be part of the management team of an educational center, but those who wish to take that step will find in this academic program the perfect opportunity to improve their training and give a boost to their career.









tech 008 | Why Study at TECH?

At TECH Global University



Innovation

The university offers an online learning model that combines the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

100,000+

200+

executives trained each year

different nationalities



Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

500+

collaborative agreements with leading companies



Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH you will have access to Harvard Business School case studies"

Why Study at TECH? | 009 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



Analysis

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



Academic Excellence

TECH offers students the best online learning methodology. The university combines the *Re-learning* methodology (the most internationally recognized postgraduate learning methodology) with Harvard Business School *case studies*. A complex balance of traditional and state-of-the-art methods, within the most demanding academic framework.



Economy of Scale

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





tech 12 | Why Our Program?

This program will provide students with a multitude of professional and personal advantages, particularly the following:



A significant career boost

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of participants achieve positive career development in less than 2 years.



Develop a strategic and global vision of companies

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional areas.

Our global vision of companies will improve your strategic vision.



Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



Take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different areas in companies.

20% of our students develop their own business idea.



Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



Be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified professors from the most prestigious universities in the world: the TECH Global University community.

We give you the opportunity to train with a team of world renowned teachers.





tech 16 | Objectives

Your goals are our goals.

We work together to help you achieve them.

The MBA in Educational Center Management will enable the professional to:



Know the functions of the Manager figure themselves in an education center



Analyze the different education systems of different countries including Spain



Know the different components of an educational center





Identify the appropriate profiles of teachers for the different positions in the management department



Evaluate the education center as an institution and an organization



Know the legal framework of an educational center



Show the different models of education organizations



09

Discover the different focuses of education centers



Know the functions, the obligations and the responsibilities of the center's governing bodies



Reflect on the School as a Learning Organization



Describe the nature, objectives and resources of the center



Establish the management criteria of the material and non-material resources



Determine the criteria for the configuration of the working day for the teachers



13

Examine the management criteria of the educational community as a whole



Present the characteristics of the schools of the future



Develop an Educational Innovation Project



Elaborate a technological innovation development plan



19

Present collaborative work as a means for attention to diversity and inclusive education



Examine the key factors of education innovation



Develop the basis of collaborative work







Know the direction and management systems of centers in different countries



Understand the figure of the director as a leader of the organization



Know the basic elements of the management team of an educational center



03

Know the functions of each member of a management team



Raise awareness and make the entire educational community aware of the need for continuous training or Long-Life Learning in a changing society



Internalize and adopt the notion of the educational concept as a New Organization that moves away from the traditional concept of school



Understand the school as an institution and as an organization



09

Make teachers understand cooperative work as a tool for learning and as preparation for the working world



Lead a management plan according to the needs of their educational center



Lead an educational innovation plan in the educational center



Transmit to the entire educational community, including families, the attention to diversity and inclusive education as a shared philosophy of the center



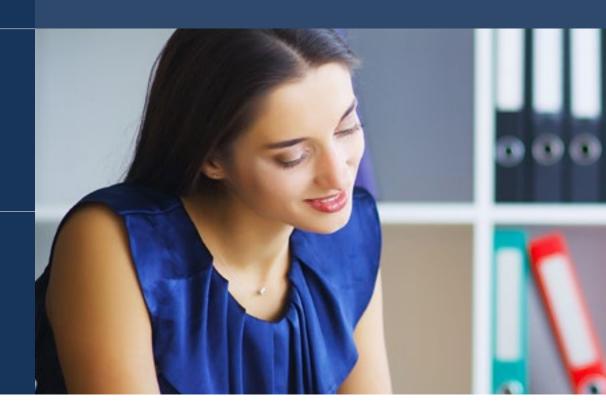
Understand and implement the documents related to the management of resources of the educational center; both for the direction and management of human resources, as well as for the administrative, economic and material management of the center



Understand the peaceful resolution of conflicts through dialogue



Motivate the teaching team to include ICT in their classrooms as a learning tool

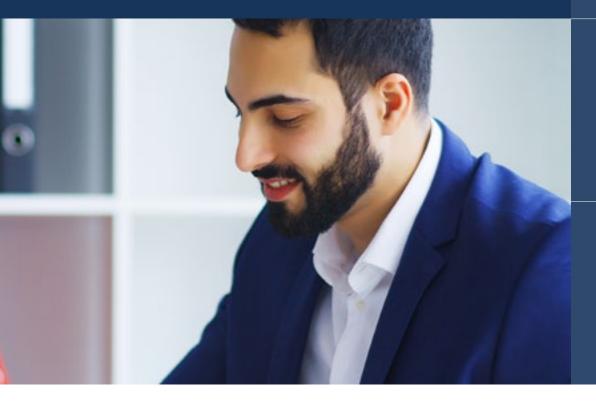




Identify and evaluate, in different contexts, the use of the different types of information and computerized material that have an impact on the management and administration of educational centers



Analyze and contrast the skills, functions and tasks involved in the direction and management of educational centers within the different areas and fields of action. Focus specifically on how they affect both the teaching staff and the administration and services personnel of the center



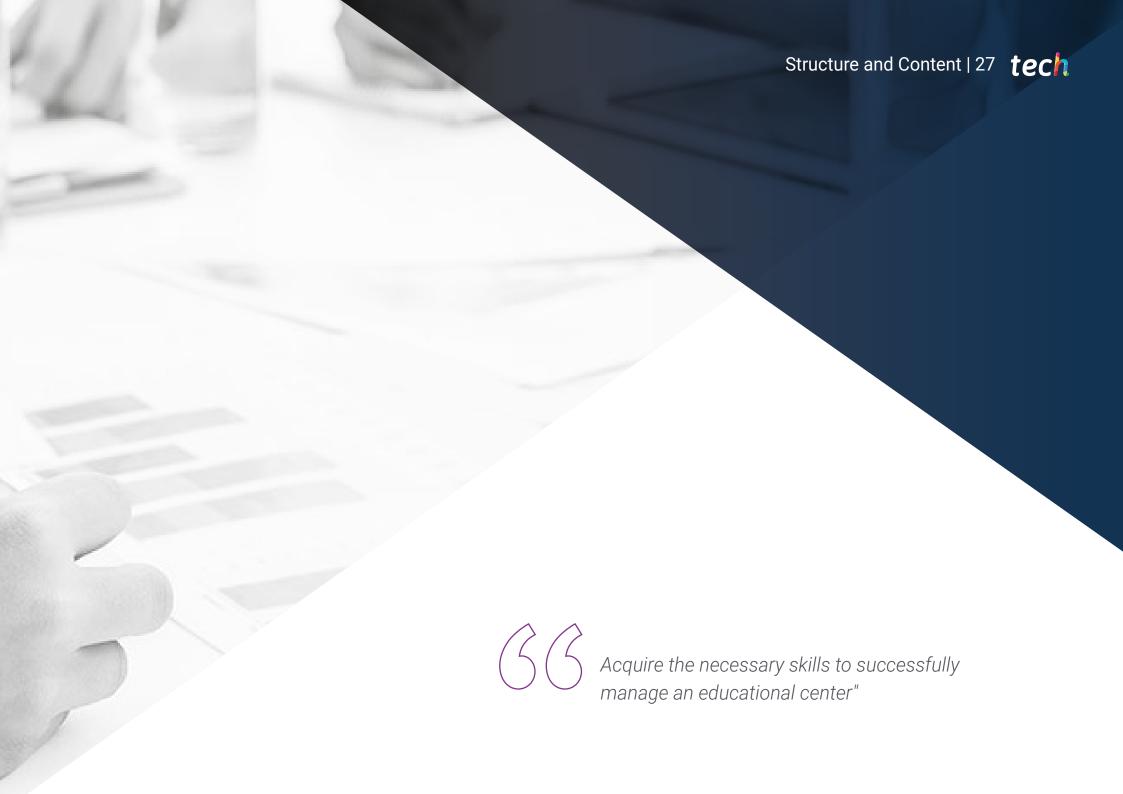


Promote strategic orientation in the different areas of school management and administration



Understand, analyze, describe and compare the different education models in the international field, in terms of the different cultures, social contexts and teaching/learning methodologies





tech 28 | Structure and Content

Syllabus

The MBA in Educational Center
Management at TECH Technological
University is an intensive program that
prepares students to face challenges and
business decisions in the educational
field, both nationally and internationally.
Its content is designed to promote the
development of managerial skills that
enable more rigorous decision-making in
uncertain environments.

Throughout 1,500 hours of study, you will analyze a multitude of practical cases through individual work, a unique opportunity to achieve a deep learning that will allow you to obtain a higher qualification, being able to transfer all the knowledge of this program to your daily practice. It is, therefore, an authentic immersion in real business situations.

This program deals in depth with different areas of educational centers and is designed to specialize managers who understand senior management from a strategic, international and innovative perspective.

A plan designed for professionals, focused on their professional improvement and that prepares them to achieve excellence in the field of leadership and management of educational centers. A program that understands both yours and your Organisation's needs through innovative content based on the latest trends, and supported by the best educational methodology and an exceptional faculty, which will provide you with the skills to solve critical situations, creatively and efficiently.

This Executive Master's Degree takes place over 12 months and is divided into 10 modules:

Module 14

Executive Management

Module 1	Educational Leadership and Managerial Skills
Module 2	Organization and Strategic Management in Educational Institutions
Module 3	Direction and Management of Administrative Resources and Economics
Module 4	Direction and Management of Human Resources Interpersonal Communication
Module 5	Regulatory Framework and Implementation Strategies in Educational Centers
Module 6	Educational Innovation and Research Comparative Analysis of Education Models
Module 7	Quality Management Evaluation of Plans to Improve the Center Designing Excellence Plans
Module 8	Educational Marketing, Commercial Management and External Promotion
Module 9	ICT as a Management and Planning Tool
Module 10	Teamwork, Group Dynamics and Conflict Resolution
Module 11	Leadership, Ethics and Corporate Social Responsibility
Module 12	Economic-Financial Management
Module 13	Sales Management and Strategic Marketing
Malalada	



Where, When and How is it Taught?

TECH offers the possibility of taking this program completely online. During the 12 months of training, students will be able to access all the contents of this program at any time, allowing them to self-manage their study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

tech 30 | Structure and Content

Mod	ule 1. Educational Leadership and Man	ageria	l Skills				
1.1.	Definition, Evolution and Approaches to Leadership	1.2.	The Role of the Director as an Educational Leader and Figure of Authority	1.3.	Management skills: Definition and types of skills. What are management skills?	1.4.	Techniques for Developing Managerial Skills
1.5.	Emotional Intelligence, Leadership and Managerial Skills	1.6.	Psychology of Leadership and Managerial Skills	1.7.	The Importance of Attitude in a Manager as Leader	1.8.	The Structure of Power in an Education Center
1.9.	Institutional Culture						
Mod	ule 2. Organization and Strategic Mana	gemer	nt in Educational Institutions				
2.1.	The Teaching Center as an Organization: Managerial Function and Institutional Documentation	2.2.	Project-Based Center Management	2.3.	Value Creation in Education Centers	2.4.	Functions and Responsibilities of Management and the Management Team
2.5.	Internal Organization (I): Governing Bodies	2.6.	Internal Organization (II): Coordination Bodies	2.7.	Internal Organization (III): Participation Bodies	2.8.	Management of Center as an Education Organization: Curricular Models, Teacher Training, Educational Innovation, Networking
2.9.	Evaluation of Teaching Practice						
Mod	ule 3. Direction and Management of Ad	minist	rative Resources and Economics				
3.1.	Administrative Process Applied to an Education Center Planning and Organization	3.2.	Administrative Process Applied to an Education Center Management and Control	3.3.	Administrative Management of an Education Center	3.4.	Administrative Process Applied to Economic Factors Planning and Organization
3.5.	Administrative Process Applied to Economic Factors Management and Control	3.6.	The Importance of the Budget	3.7.	The Importance of Investments	3.8.	The Importance of Promotion
3.9.	Management of Human Resources	3.10	Transparency in Administrative Management				

ule 4. Direction and Management of Hu	ıman F	Resources Interpersonal Communication	on			
Organization and Management of HR	4.2.	Management of an Education Center	4.3.	The Middle Management Team	4.4.	Teaching Human Resources
The Selection Process for Teaching Staff	4.6.	Teacher Training	4.7.	Non-Teaching Human Resources	4.8.	The Selection Process for Non- Teaching Staff
Contracting Models	4.10.	Fundamental Basics of Safety and Security at Work				
ule F. Dogulatory Francycels and Imple	monto	ation Ctratagias in Educational Contara				
ule 5. Regulatory Framework and imple	ementa	ition Strategies in Educational Centers				
Institutional Documents of a Center	5.2.	Theoretical-Practical Justification of its Desgin	5.3.	Application Standards and Regulation of Institutional Documents	5.4.	Structure of Each One of the Institutional Documents
Application and Design Strategies	5.6.	Dissemination of Each of the Documents Techniques and Procedures	5.7.	Assessment and Monitoring of Each Institutional Document	5.8.	Shortfall Detection and Adjustment Procedures
Specific Training for Management Teams in Relation to the Design of Institutional Plans	5.10.	Validity, Insufficiency and Quality of Documents				
ule 6. Educational Innovation and Rese	arch C	omparative Analysis of Education Mod	lels			
Advantages and Disadvantages of the use of Technology in Education	6.2.	Educational Neurotechnology	6.3.	Programming in Education	6.4.	Introduction to the Flipped Classroom
Introduction to Gamification	6.6.	Introduction to Robotics	6.7.	Introduction to Augmented Reality	6.8.	How to Develop your own AR Applications?
Samsung Virtual School Suitcase	6.10.	Tips and Examples of Use in the Classroom				
	Organization and Management of HR The Selection Process for Teaching Staff Contracting Models Lile 5. Regulatory Framework and Imple Institutional Documents of a Center Application and Design Strategies Specific Training for Management Teams in Relation to the Design of Institutional Plans Lile 6. Educational Innovation and Research Advantages and Disadvantages of the use of Technology in Education Introduction to Gamification	Organization and Management of HR The Selection Process for Teaching Staff Contracting Models 4.10. Lile 5. Regulatory Framework and Implemental Institutional Documents of a Center Institutional Documents of a Center 5.2. Application and Design Strategies 5.6. Specific Training for Management Teams in Relation to the Design of Institutional Plans Lile 6. Educational Innovation and Research Center Advantages and Disadvantages of the use of Technology in Education Introduction to Gamification 6.6.	Organization and Management of HR 4.2. Management of an Education Center The Selection Process for Teaching Staff 4.6. Teacher Training Contracting Models 4.10. Fundamental Basics of Safety and Security at Work LILE 5. Regulatory Framework and Implementation Strategies in Educational Centers Institutional Documents of a Center 5.2. Theoretical-Practical Justification of its Desgin Application and Design Strategies 5.6. Dissemination of Each of the Documents Techniques and Procedures Specific Training for Management Teams in Relation to the Design of Institutional Plans 5.10. Validity, Insufficiency and Quality of Documents LILE 6. Educational Innovation and Research Comparative Analysis of Education Model Advantages and Disadvantages of the use of Technology in Education Introduction to Gamification 6.2. Educational Neurotechnology Introduction to Gamification 6.3. Tips and Examples of Use in the	The Selection Process for Teaching Staff The Selection Process for Teaching Staff 4.6. Teacher Training 4.7. Contracting Models 4.10. Fundamental Basics of Safety and Security at Work Lile 5. Regulatory Framework and Implementation Strategies in Educational Centers Institutional Documents of a Center 5.2. Theoretical-Practical Justification of its Desgin 5.3. Application and Design Strategies 5.6. Dissemination of Each of the Documents Techniques and Procedures Specific Training for Management Teams in Relation to the Design of Institutional Plans 5.10. Validity, Insufficiency and Quality of Documents Advantages and Disadvantages of the use of Technology in Education 6.2. Educational Neurotechnology 6.3. Samsung Virtual School Suitcase 6.10. Tips and Examples of Use in the	Organization and Management of HR A.2. Management of an Education Center 4.3. The Middle Management Team Center 4.3. The Middle Management Team Center 4.6. Teacher Training 4.7. Non-Teaching Human Resources Staff 4.6. Teacher Training 4.7. Non-Teaching Human Resources Staff 4.10. Fundamental Basics of Safety and Security at Work 4.10. Fundamental Basics of Safety and Security at Work 5.8. Regulatory Framework and Implementation Strategies in Educational Centers Institutional Documents of a Center 5.2. Theoretical-Practical Justification of Institutional Documents Of Its Desgin 5.3. Application Standards and Regulation of Institutional Documents Application and Design Strategies 5.6. Dissemination of Each of the Documents Techniques and Procedures 5.7. Assessment and Monitoring of Each Institutional Document Teams in Relation to the Design of Institutional Plans 5.10. Validity, Insufficiency and Quality of Documents Techniques and Procedures 6.2. Educational Neurotechnology 6.3. Programming in Education Introduction to Gamification 6.6. Introduction to Robotics 6.7. Introduction to Augmented Reality Samsung Virtual School Suitcase 6.10. Tips and Examples of Use in the	Organization and Management of HR 4.2. Management of an Education Center 4.3. The Middle Management Team 4.4. The Selection Process for Teaching 4.6. Teacher Training 4.7. Non-Teaching Human Resources 4.8. The Middle Management Team 4.8. The Middle Management Team 4.9. The Selection Process for Teaching 4.10. Fundamental Basics of Safety and Security at Work 4.10. Fundamental Basics of Safety and Security at Work 4.10. Fundamental Basics of Safety and Security at Work 4.10. Fundamental Basics of Safety and Security at Work 4.10. Fundamental Basics of Safety and Security at Work 4.2. Theoretical-Practical Justification 4.3. The Middle Management Resources 4.8. The Middle Management Team is Reduction Models 4.9. Theoretical-Practical Justification 4.9. Application Standards and Regulation of Institutional Documents 5.10. Dissemination of Each of the Documents Techniques and Procedures 5.10. Validity, Insufficiency and Quality of Documents 4.10. Fundamental Plans 4.10. Fundamental Basics of Education Models 4.20. Application Standards and Regulation of Institutional Document 5.40. Assessment and Monitoring of Each Institutional Document 5.40. Programming in Education 6.40. Advantages and Disadvantages of Technology in Education 6.41. Introduction to Gamification 6.42. Educational Neurotechnology 6.43. Introduction to Augmented Reality 6.44. Introduction to Augmented Reality 6.45. Introduction to Augmented Reality 6.46. Introduction to Robotics 6.47. Introduction to Augmented Reality 6.48. Introduction to Augmented Reality 6.49. Introduction to Augmented Reality 6.40. Introduction to Augmented Reality 6.41. Introduction to Augmented Reality 6.42. Introduction to Augmented Reality 6.43. Introduction to Augmented Reality 6.44. Introduction to Augmented Reality 6.45. Introduction to Augmented Reality 6.48. Introduction to Augmented Reality 6.49. Introduction to Augmented Reality 6.40

tech 32 | Structure and Content

7.1.	Nature and Evolution of the Concept of Quality	7.2.	Quality in Education: Dimensions and Components	7.3.	First Level of Action: Center Management	7.4.	Second Level of Action: Product Creation
7.5.	Third Level of Action: Design and Development	7.6.	Fourth Level of Action: Measurement, Analysis and Improvement	7.7.	Quality Management Systems: ISO 9000 Standards	7.8.	Designing Excellence Plans
7.9.	Interpretation of the Criteria for Excellence in Education Centers	7.10	Action Plans for Improvement				
Mod	lule 8. Educational Marketing, Commer	cial Ma	nagement and External Promotion				
8.1.	What is Promotion?	8.2.	What is the Promotional Mix?	8.3.	The Importance of Competitive Advantage in Promotion	8.4.	The Marketing Mix in the Education Center
8.5.	The Client in the Education Center	8.6.	Branding Elements for Education Centers	8.7.	The Brand in the Education Center	8.8.	The Models in the Education Cent
8.9.	Promotion Campaign	8.10	What Really Matters These Days in the Education Market				
Mod	ule 9. ICT as a Management and Planr	ning To	ol				
9.1.	ICT Tools in the Center	9.2.	Communication	9.3.	E-mail	9.4.	Document Generation
9.5.	Task Management Tools	9.6.	Schedules	9.7.	Social Networks	9.8.	Introduction and Parameter Settir of Alexia Classrooms
9.9.	Licensing and Administrative Management in Alexia Classrooms	9.10	Alexia Teacher Training				

0.1. The Differences Between Group and Teamwork	10.2. Characteristics of a High- Performance Team	10.3. The Role of the Leader in the Efficient Working of a Team	10.4. The Different Roles of a Team and Their Correct Management
10.5. Motivation of Work Teams	10.6. Values as an Element of Cohesion in a Team	10.7. Dynamics	10.8. How to Gather Learning from Dynamics? Pooling
10.9. Conflict Resolution	10.10. Practical Applications Creating a High-Performance Team		
Module 11. Leadership, Ethics and Corpor	ate Social Responsibility		
 11.1. Globalization and Governance 11.1.1. Governance and Corporate Governance 11.1.2. Fundamentals of Corporate Governance in Businesses 11.1.3. The Role of the Board of Directors in the Framework of Corporate Governance 	 11.2. Cross Cultural Management 11.2.1. Concept of Cross Cultural Management 11.2.2. Contributions to the Knowledge of National Cultures 11.2.3. Diversity Management 	11.3. Business Ethics 11.3.1. Ethics and Morals 11.3.2. Business Ethics 11.3.3. Leadership and Business Ethics	 11.4. Sustainability 11.4.1. Sustainability and sustainable development 11.4.2. 2030 Agenda 11.4.3. Sustainable Companies
11.5. Corporate Social Responsibility 11.5.1. International Dimension of Corporate Social Responsibility 11.5.2. Implementation of Corporate Social Responsibility	 11.6. Responsible Management Systems and Tools 11.6.1. CSR: Corporate Social Responsibility 11.6.2. Essential Aspects for Implementing a Responsible Management Strategy 11.6.3. Steps for the Implementation of a Corporate 	 11.7. Multinationals and Human Rights 11.7.1. Globalization, Multinational Corporations and Human Rights 11.7.2. Multinational Corporations and International Law 11.7.3. Legal Tools for Multinationals on Human 	11.8. Legal Environment and Corporate Governance 11.8.1. International Import and Export Regulations 11.8.2. Intellectual Property and Industrial Property 11.8.3. International Labor Law

tech 34 | Structure and Content

Module 12. Economic-Financial Management 12.3. Information Systems and Business 12.1. Economic Environment 12.2. Management Accounting 12.4. Budget and Management Control Intelligence 12.1.1. Macroeconomic Environment and the 12.2.1. Basic Concepts 12.4.1. The Budget Model 12.4.2. Capital Budgeting National Financial System 12.2.2. The Company's Assets 12.3.1. Fundamentals and Classification 12.4.3. The Operating Budget 12.1.2. Financial Institutions 12.2.3. Company's Liabilities 12.3.2. Phases and Methods of Cost 12.1.3. Financial Markets 12.2.4. The Net Worth of the company 12.4.5. The Cash Budget Allocation 12.1.4. Financial Assets 12.2.5. The Profit and Loss Statement 12.4.6. Budget Monitoring 12.3.3. Choice of Cost Center and Effect 12.1.5. Other Financial Sector Entities 12.5. Financial Management 12.6. Financial Planning 12.7. Corporate Financial Strategy 12.8. Strategic Financing 12.7.1. Corporate Strategy and Sources of Financing 12.5.1. The Company's Financial Decisions 12.6.1. Definition of Financial Planning 12.8.1. Self-Financing 12.5.2. The Financial Department 12.6.2. Actions to be Taken in Financial Planning 12.7.2. Corporate Financing Financial Products 12.8.2. Equity Capital Growth 12.6.3. Creation and Establishment of Business 12.8.3. Hybrid Resources 12.5.3. Cash Surplus 12.5.4. Risks Associated with Financial Strategy 12.8.4. Financing through Intermediaries 12.6.4. The Cash Flow Table Management 12.5.5. Risk Management of Financial Management 12.6.5. The Working Capital Table 12.10. Analysis and Resolution of Cases/ 12.9. Financial Analysis and Planning Problems 12.9.1. Balance Sheet Analysis 12.9.2. Profit and Loss Statement Analysis 12.10.1. Financial Information of Industria de Diseño 12.9.3. Profitability Analysis y Textil, S.A. (INDITEX) Module 13. Sales Management and Strategic Marketing 13.1. Commercial Management 13.2. Marketing 13.3. Strategic Marketing Management 13.4. Digital Marketing and E-commerce 13.1.1. Conceptual Framework of Sales 13.2.1. Concept of Marketing 13.3.1. Strategic Marketing Concept 13.4.1. Objectives of Digital Marketing and 13.3.2. Concept of Strategic Marketing

- Management
- 13.1.2. Commercial Strategy and Planning
- 13.1.3. The Role of Sales Managers

- 13.2.2. Basic Elements of Marketing
- 13.2.3. Marketing Activities of the Company

Planning

- 13.3.3. Stages of the Strategic Marketing Planning **Process**
- E-commerce
- 13.4.2. Digital Marketing and the Media it Uses
- 13.4.3. E-commerce. General Context
- 13.4.4. Categories of E-commerce
- 13.4.5. Advantages and Disadvantages of E-commerce versus Traditional Trade

13.5. Digital Marketing to Reinforce the Brand

- 13.5.1. Online Strategies to Improve the Reputation of your Brand
- 13.5.2. Branded Content & Storvtelling

13.6. Digital Marketing to Attract and **Retain Customers**

- 13.6.1. Loyalty and Bonding Strategies through the Internet
- 13.6.2. Visitor Relationship Management
- 13.6.3. Hypersegmentation

13.7. Digital Campaign Management

- 13.7.1. What is a Digital Advertising Campaign?
- 13.7.2. Steps to Launching an Online Marketing Campaign
- 13.7.3. Mistakes in Digital Advertising Campaigns

13.8. Sales Strategy

- 13.8.1. Sales Strategy
- 13.8.2. Sales Methods

13.9. Corporate Communication

- 13.9.1. Concept
- 13.9.2. Importance of Communication in an Organization
- 13.9.3. Type of Communication in the Organization
- 13.9.4. Functions of Communication in the Organization
- 13.9.5. Communication in the Organization
- 13.9.4. Functions of Communication in the Organization
- 13.9.5. Communication Elements
- 13.9.6. Communication Problems
- 13.9.7. Communication Scenarios

13.10. Communication and Digital Reputation

- 13.10.1. Online Reputation
- 13.10.2. How to Measure Digital Reputation?
- 13.10.3. Online Reputation Tools

Module 14. Executive Management

14.1. General Management

- 14.1.1. Concept of General Management
- 14.1.2. The General Manager's Action
- 14.1.3. The General Manager and its Functions
- 14.1.4. Transformation of the Work of Management

14.2. The Manager and its Functions. Organizational Culture and its **Approaches**

14.2.1. The Manager and its Functions. Organizational Culture and its Approaches

14.3. Operations Management

- 14.3.1. Importance of Management
- 14.3.2. The Value Chain
- 14.3.3. Quality Management

14.4. Public Speaking and Spokesperson Training

- 14.4.1. Interpersonal Communication
- 14.4.2. Communication Skills and Influence
- 14.4.3. Communication Barriers

14.5. Personal and Organizational **Communication Tools**

- 14.5.1. Interpersonal Communication
- 14.5.2. Interpersonal Communication Tools
- 14.5.3. Communication in the Organization
- 14.5.4. Tools in the Organization

14.6. Communication in Crisis Situations

- 14.6.1. Crisis
- 14.6.2. Stages of a Crisis
- 14.6.3. Messages: Contents and Timing

14.7. Preparation of a Crisis Plan

- 14.7.1. Analysis of Potential Problems
- 14.7.2. Planning
- 14.7.3. Personnel Adaptation

14.8. Emotional Intelligence

- 14.8.1. Emotional Intelligence and Communication
- 14.8.2. Assertiveness, Empathy and Active Listening
- 14.8.3. Self-esteem and Emotional Communication

14.9. Personal Branding

- 14.9.1. Strategies to Develop Personal Branding
- 14.9.2. Laws of Personal Branding
- 14.9.3. Tools for Building Personal Brands

14.10. Leadership and Team Management

- 14.10.1. Leadership and Leadership Styles
- 14.10.2. Leader's Capabilities and Challenges
- 14.10.3. Change Process Management
- 14.10.4. Management of Multicultural Teams



A unique, key and decisive experience to boost your professional development and take the definitive leap forward"



This training program offers a different way of learning. Our methodology uses a cyclical learning approach: *Re-learning*.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the *New England Journal of Medicine have considered it to be one of the most effective*.



tech 38 | Methodology

At TECH Business School we use the Harvard case method

Our program offers a revolutionary method of skills and knowledge development. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





We are the first online university to combine Harvard Business School case studies with a 100% online learning system based on repetition.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

A learning method that is different and innovative

This intensive program from TECH Global University School of Business prepares students to face all the challenges in this area, both nationally and internationally. We are committed to promoting personal and professional growth, the best way to strive for success, that is why TECH uses Harvard case studies, with which we have a strategic agreement that allows us to provide our students with material from the best university the world.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

tech 40 | Methodology

Re-learning Methodology

Our university is the first in the world to combine Harvard University *case studies* with a 100%-online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance Harvard case studies with the best 100% online teaching method: Re-learning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Re-learning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.





Methodology | 41 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Re-learning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

tech 42 | Methodology

This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



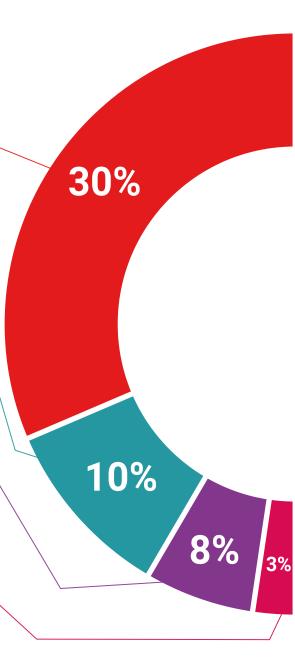
Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





They will complete a selection of the best business cases used at Harvard Business School. Cases that are presented, analyzed, and supervised by the best senior management specialists in Latin America.



Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

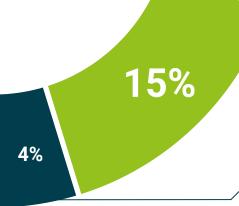


This exclusive multimedia content presentation training Exclusive system was awarded by Microsoft as a "European Success Story".

Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises: so that they can see how they are achieving your goals.



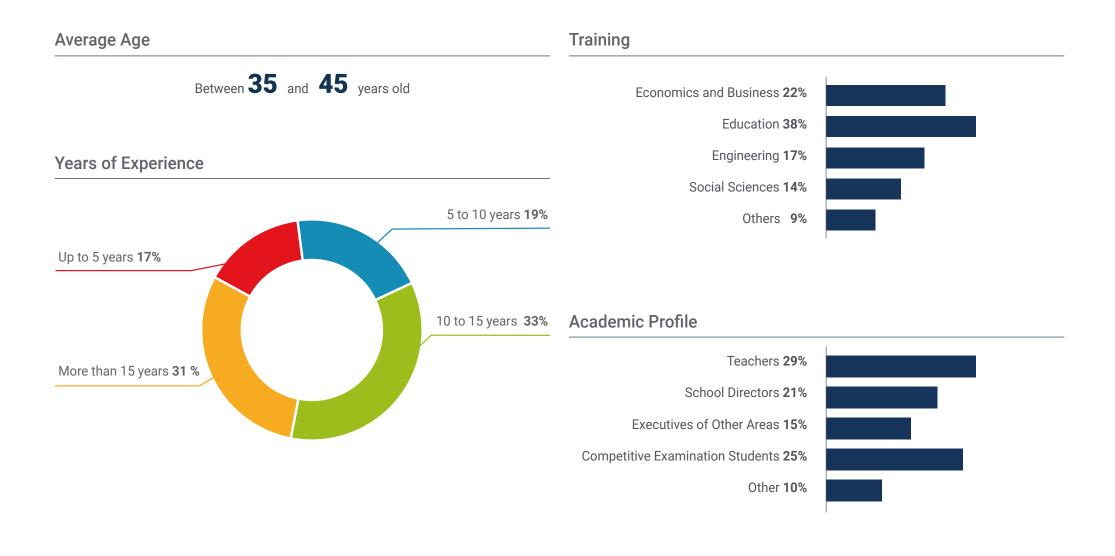


30%

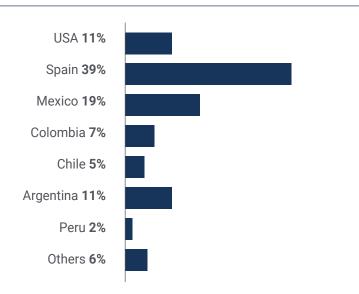




tech 46 | Our Students' Profiles



Geographical Distribution





Mónica Suárez

Director of a Private School

"Studying this MBA in Educational Center Management has given me the opportunity to acquire superior training for the management and organization of this type of institutions, achieving in a short time to move up in my job to become the school's director"





Management



Mr. Borrás Sanchís, Salvador

- Psychologist, Teacher and Speech Therapist
- Educational counselor at Generalitat Valenciana, Consejería de Educación (Valencian Regional Government)
- Pedagogical Director at the DEIAP Institute
- Degree in Psychology
- Hearing and Speech Teacher
- Diploma in Speech Therapy
- Pedagogical Advisor and External Collaborator of Aula Salud (an organization to promote health in the classroom)

Professors

Mr. Arroyo Fernández, Alejandro

- Contributor to digital magazines of literary criticism and teacher of Spanish as a Foreign Language
- PhD in North American Literature from the Complutense University of Madrid
- Degree in English Philology
- Specialist in Contemporary North American Literature and Victorian Literature
- Master's Degree in European Literary Studies
- Master's Degree in Teaching Spanish as a Foreign Language

Ms. Azcunaga Hernández, Amaia

- Teacher of Foreign Languages with teaching experience in various countries and educational fields
- Master's Degree in Teaching Spanish as a Foreign Language
- Specialist in group dynamics applied to teaching

Mr. De la Serna, Juan Moisés

- PhD in Psychology and Professional Master's Degree in Neurosciences and Behavioral Biology
- Author of the Cátedra Abierta de Psicología y Neurociencias and scientific disseminator

Ms. Jiménez Romero, Yolanda

- Territorial Director of the Extremeño-Castilla La Mancha Institute of High Abilities
- Degree in Elementary Education
- Master's Degree in Neuropsychology of High Abilities
- Master's Degree in Emotional Intelligence. Specialist in NPL
- Pedagogical Advisor and External Collaborator of Aula Salud (an organization to promote health in the classroom)

Notario Pardo, Francisco

- Degree in Pedagogy and Diploma in Social Education
- Postgraduate Diploma in "Intervention with at-risk families and children with antisocial behavior"
- Postgraduate Diploma in "Social Education and Sociocultural Motivation"
- Family and School Mediator, and Official Court Expert
- He has been working since 2004 as an Educator and Director of Foster Care Centers, as well as Technician and Coordinator of the Foster Care Intervention Center in Alicante
- Currently working as Educator in a Grassroots Social Work Unit
- aimed Teacher (in the classroom and online) and content developer for various organizations and professional institutions
- Director of the Master's Degree in Inclusive Education for Children in Social Risk Situations

Mr. Velasco Rico, Guillermo

- Degree in Hispanic Philology, Complutense University of Madrid
- Master's Degree in ELE from the Complutense University of Madrid
- Spanish Teacher at the Complutense University of Madrid
- Academic Coordinator of the Center for Hispanic Studies in Sarajevo

Mr. Visconti Ibarra, Martín

- General Director at Academia Europea Guadalajara
- Former General Director at Academia Europea Bilingual School
- Expert in Educational Sciences, Emotional Intelligence and Counselor
- Former Scientific Advisor to the Spanish Parliament
- Collaborator of the Juegaterapia Foundation
- Master's Degree in Management of Educational Centers
- Online Master's Degree in Learning Difficulties and Cognitive Processes
- Degree in Primary Education





Achieve the professional change you desire with the completion of this specific program in Educational Center Management.

Are you ready to take the leap? Excellent professional development awaits you

The MBA in Educational Center Management at TECH is an intensive program that prepares students to face challenges and business decisions in the educational field, both nationally and internationally. The main objective is to promote your personal and professional growth. Help you to achieve success.

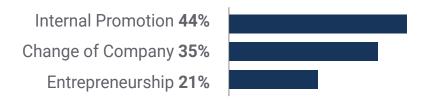
Therefore, those who wish to improve themselves, achieve a positive change at a professional level and interact with the best, will find their place at TECH.

Continuous specialization will enable professionals to obtain the necessary training to advance in their work.

When the change occurs



Type of change



Salary increase

This program represents a salary increase of more than 25% for our students.

Salary before **\$57,900**

A salary increase of

25.22%

\$75,500





tech 58 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



Intellectual Capital and Talent Growth

The manager will bring to the center new concepts, strategies and perspectives that can bring about relevant changes in the organization.



Retaining high-potential executives to avoid talent drain

This program strengthens the link between the center and the manager and opens new avenues for professional growth within the company.



Building agents of change

The manager will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Increased international expansion possibilities

Thanks to this program, the center will come into contact with the main markets in the world economy.





Project Development

The management will be able to work on a real project or develop new projects in the field of R&D or Business Development of their company.



Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.





tech 62 | Certificate

This program will allow you to obtain your **Professional Master's Degree diploma MBA in Education Center Management** endorsed by **TECH Global University**, the world's largest online university.

TECH Global University is an official European University publicly recognized by the Government of Andorra (official bulletin). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

Mr./Ms. ______ with identification document _____ has successfully passed and obtained the title of:

Professional Master's Degree in MBA in Educational Center Management

This is a private qualification of 1,800 hours of duration equivalent to 60 ECTS, with a start date of dd/mm/yyyy and an end date of dd/mm/yyyy.

TECH Global University is a university officially recognized by the Government of Andorra on the 31st of January of 2024, which belongs to the European Higher Education Area (EHEA).

In Andorra la Vella, on the 28th of February of 2024

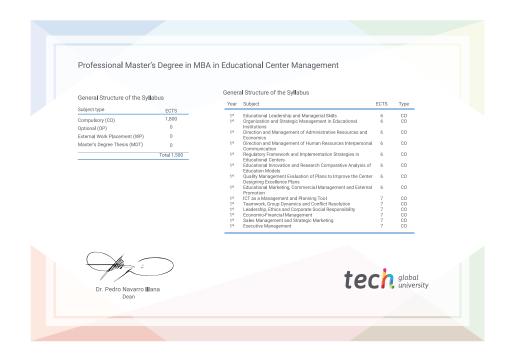
This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: Professional Master's Degree MBA in Education Center Management

Modality: online

Duration: 12 months

Accreditation: 60 ECTS



^{*}Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.



Executive Master's Degree MBA in Educational Center Management

» Modality: online

» Duration: 12 months

» Certificate: TECH Global University

» Credits: 60 ECTS

» Schedule: at your own pace

» Exams: online



