



Executive Master's Degree

Executive MBA (CEO, Chief Executive Officer)

» Modality: online

» Duration: 12 months

» Certificate: TECH Technological University

» Schedule: at your own pace

» Exams: online

» Target Group: University graduates who have previously completed any of the qualifications in the field of Administrative and Business Sciences.

Website: www.techtitute.com/us/school-of-business/executive-master-degree/master-executive-mba-ceo-chief-executive-officer

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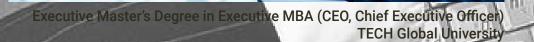
Why Study at TECH? Why Our Program? Objectives Welcome p. 4 p. 6 p. 10 p. 14 06 05 Methodology Skills Structure and Content p. 26 p. 42 p. 20 80 **Course Management** Our Students' Profiles Impact on Your Career p. 50 p. 54 p. 58 Benefits for Your Company Certificate

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01 **Welcome**

The figure of the CEO represents the rudder of a company, being the driving force behind vision, strategy and organizational success. The importance of these top positions lies in their ability to balance short-term stability with long-term vision, adapting to changing business environments and constantly challenging the status quo, to reach new horizons of development and sustainable success. This TECH program will offer a comprehensive and up-to-date perspective on business strategies, leadership management and decision-making skills. In addition, it will enable executives to acquire tools to address complex business challenges and foster innovation in their organization.









tech 08 | Why Study at TECH?

At TECH Technological University



Innovation

The university offers an online learning model that balances the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

+100000

+200

executives prepared each year

different nationalities



Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

+500

collaborative agreements with leading companies



Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case analyses in academia"

Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



Analysis

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



Academic Excellence

TECH offers students the best online learning methodology. The university combines the Relearning method (postgraduate learning methodology with the best international valuation) with the Case Study. Tradition and vanguard in a difficult balance, and in the context of the most demanding educational itinerary.



Economy of Scale

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





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This program will provide you with a multitude of professional and personal advantages, among which we highlight the following:



A Strong Boost to Your Career

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of students achieve positive career development in less than 2 years.



Develop a strategic and global vision of the company

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional fields.

Our global vision of companies will improve your strategic vision.



Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



You will take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



Thoroughly develop business projects.

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different fields in companies.

20% of our students develop their own business idea.



Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



You will be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified teachers from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to study with a team of world-renowned teachers.





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TECH makes the goals of their students their own goals too Working together to achieve them

The Executive Master's Degree Executive MBA (CEO, Chief Executive Officer) enable the student to:



Define the latest trends in business management, taking into account the globalized environment that governs senior management criteria



Develop strategies for making decisions in a complex and unstable environment



Develop the key leadership skills that should define working professionals





Delve into the sustainability criteria set by international standards when developing a business plan



Encourage the creation of corporate strategies that set the script for the company to follow in order to be more competitive and achieve its own objectives



Differentiate the skills required to manage business activities strategically



Design innovative strategies and policies to improve management and business efficiency



09

Understand the best way to manage the company's human resources, getting greater performance from employees that, in turn, increases the company's profits



Work more effectively, agile and more aligned with new technologies and current tools



Acquire the communication skills that a business leader needs in order to ensure that their message is heard and understood by the members of their community



Clarify the economic environment in which the company operates and develop appropriate strategies to anticipate changes



Apply information and communication technologies to the different areas within a company



Be able to manage the company's economic and financial plan



13

Understand the logistic operations that are necessary in the business environment, so as to manage them appropriately



Carry out the marketing strategy that will allow us to make the product known to the potential customers and generate an adequate image of the company



Be able to develop all the phases of a business idea: design, feasibility plan, execution, monitoring



Create innovative strategies in line with different projects





Establish the appropriate guidelines for the company's adaptation to the changing society



Address shared resource workload distribution mechanisms across multiple projects



Propose a dynamic business model that supports its growth in intangible resources

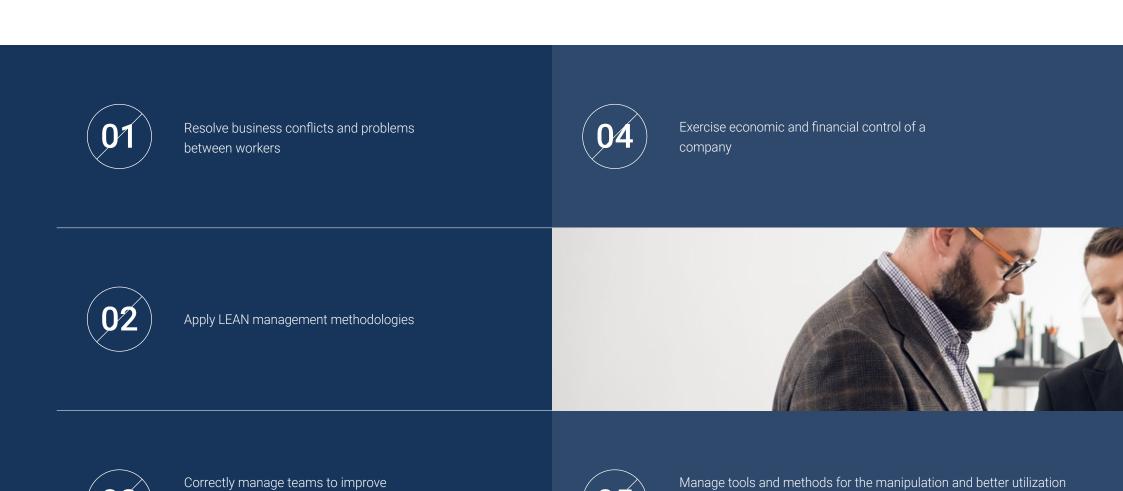


Skills This university program will equip the CEO, or aspiring Chief Executive Officers, with a diverse range of key competencies necessary to lead successfully in today's business world. In this way, these theoretical-practical skills will range from skills from strategic leadership, advanced financial management, data analytics and evidencebased decision making, to the ability to understand and adapt to complex global business environments. In addition, solid interpersonal methodologies will be acquired, such as effective communication, negotiation and team building, as well as the development of an innovative mindset to address challenges with creativity and long-term vision.



productivity and, therefore, the company's

profits



of data, for the delivery of understandable results to the final recipient



Control the company's logistics processes, as well as purchasing and procurement



Implement the keys to successful R+D+I management in organizations



09

Apply the most appropriate strategies to support e-commerce of the company's products



Delve into the new business models associated with information systems



Develop and lead marketing plans

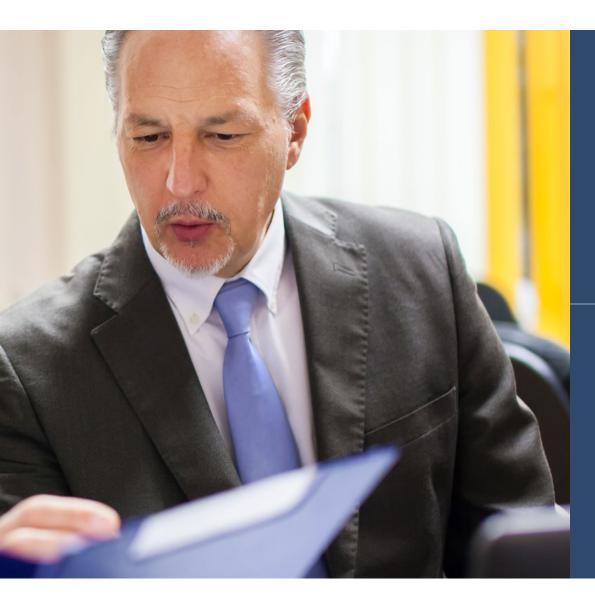


Develop goal achievement metrics associated with a digital marketing strategy and analyze them in digital dashboards



Focus on innovation in all processes and areas of the company





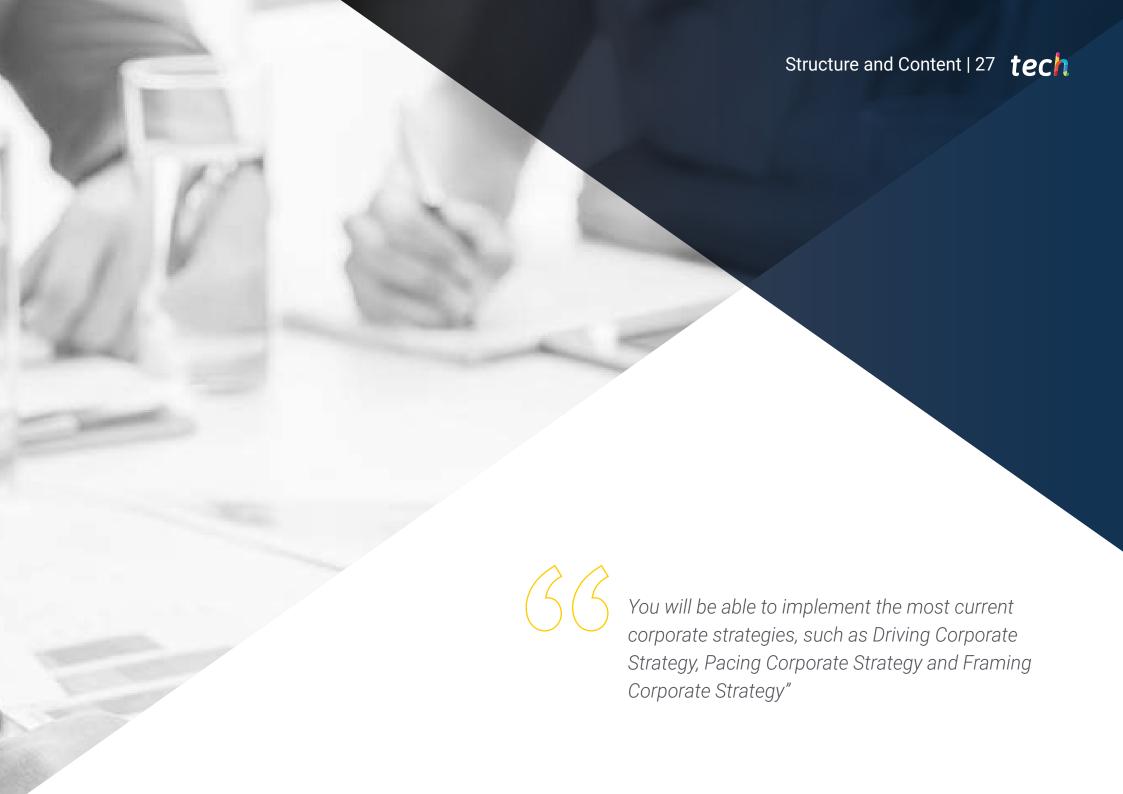
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Lead the different projects of the company, from defining when to prioritize and delay their development within an organization



Commit to sustainably developing the company, avoiding environmental impacts





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Syllabus

This curriculum offers a robust and diverse curricular structure, encompassing ten modules essential for executive development. Throughout 1,500 hours of education, the alumni will analyze a multitude of practical cases through individual and team work. It is, therefore, an authentic immersion in real business situations.

First, the crucial role of ethical leadership and corporate responsibility in strategic decision making will be analyzed, and then delve into the formulation and implementation of effective business strategies to maintain competitiveness and sustainable growth. The importance of leading teams, promoting motivation and enhancing human capital as a fundamental driver for organizational success will also be explored in depth.

Likewise, the student will be provided with tools and knowledge for the effective management of financial resources, examining process optimization and the supply chain. Likewise, you will immerse yourself in technological management, business strategy, marketing, corporate communication and market research.

Finally, the Directive Management approach will be reinforced, synthesizing the skills for strategic decision making in challenging and dynamic business environments

It is a scheme designed to suit the professional goals of the students, oriented towards development and training to excel in the field of business administration and management. The syllabus will be adapted to the needs of entrepreneurs and their companies, offering innovative content that is based on the latest currents, supported by a first-class educational methodology, Relearning, and an exceptional teaching staff.

This Executive MBA takes place over 12 months and is divided into 10 modules:

Module 1	Leadership, Ethics and Social Responsibility in Companies
Module 2	Strategic Management and Executive Management
Module 3	People and Talent Management
Module 4	Economic and Financial Management
Module 5	Operations and Logistics Management
Module 6	Information Systems Management
Module 7	Commercial Management, Marketing, Strategic and Corporate Communications
Module 8	Market Research, Advertising and Commercial Management
Module 9	Innovation and Project Management
Module 10	Executive Management



Where, When and How is it Taught?

TECH offers the possibility of developing this Executive MBA (Chief Executive Officer) completely online.

Throughout the 12 months of the educational program, you will be able to access all the contents of this program at any time, allowing you to self-manage your study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

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1.8.4. Tools and Standards of CSR

Module 1. Leadership, Ethics and Social Responsibility in Companies 1.3. Cross Cultural Management 1.4. Management and Leadership 1.1. Globalization and Governance 1.2. Leadership. Development 1.1.1. Governance and Corporate Governance 1.2.1. Leadership. A Conceptual Approach 1.3.1. Concept of Cross Cultural Management Leadership in Companies 1.3.2. Contributions to Knowledge of National The Fundamentals of Corporate Governance 1.4.1. Concept of Management Development in Companies. 1.2.3. The Importance of the Leader in Company Cultures 1.4.2. Concept of Leadership 1.1.3. The Role of the Board of Directors in the Management 1.3.3. Diversity Management 1.4.3. Leadership Theories Corporate Governance Framework. 1.4.4. Leadership Styles 1.4.5. Intelligence in Leadership 1.6. Sustainability 1.7. Corporate Social Responsibility 1.5. Business Ethics 1.4.6. The Challenges of Today's Leader 1.5.1. Ethics and Morality 1.6.1. Sustainability and Sustainable Development 1.7.1. International Dimensions of Corporate Social 1.5.2. Business Ethics The 2030 Agenda Responsibility 1.7.2. Implementing Corporate Social Responsibility 1.5.3. Leadership and Ethics in Companies 1.6.3. Sustainable Companies 1.7.3. The Impact and Measurement of Corporate Social Responsibility 1.8. Responsible Management Systems 1.9. Multinationals and Human Rights 1.10. Legal Environment and Corporate and Tools Governance 1.9.1. Globalization, Multinational Corporations and 1.8.1. CSR: Corporate Social Responsibility Human Rights 1.10.1. International Rules on Importation and Exportation 1.9.2. Multinational Corporations and International 1.8.2. Essential Aspects for Implementing a 1.10.2. Intellectual and Industrial Property Responsible Management Strategy 1.10.3. International Labor Law 1.9.3. Legal Instruments for Multinationals in 1.8.3. Steps for the Implementation of a Corporate **Human Rights Matters** Social Responsibility Management System

Mod	Module 2. Strategic Management and Executive						
2.1.1. 2.1.2. 2.1.3. 2.1.4.	Design Conceptual Framework Key Elements in Organizational Design Basic Organizational Models	2.2.1. 2.2.2.	Competitive Corporate Strategy	2.3.1.	Strategic Planning and Strategy Formulation Conceptual Framework Elements of Strategic Planning Strategy Formulation: Strategic Planning Process	2.4.1.	Strategic Thinking The Company as a System Concept of Organization
2.5. 2.5.1. 2.5.2. 2.5.3.	Stages of Financial Diagnosis	2.6.2	The Plan from a Strategy	2.7.	 Strategy Models and Patterns Conceptual Framework Strategic Models Strategic Patterns: The Five Ps of Strategy 	2.8 2.8	8. Competitive Strategy 3.1. The Competitive Advantage 3.2. Choosing a Competitive Strategy 3.3. Strategies based on the Strategic Clock Model 3.4. Types of Strategies according to the Industrial Sector Life Cycle
2.9. 2.9.1. 2.9.2. 2.9.3.	Strategic Management The Concept of Strategy The Process of Strategic Management Approaches in Strategic Management	2.10. 2.10.	Strategy Implementation Indicator Systems and Process Approach Strategic Map Strategic Alignment	2.11	Executive Management Conceptual Framework of Executive Management Executive Management The Role of the Boar of Directors and Management Tools	2.1 2.1 d 2.1	12. Strategic Communication 2.1. Interpersonal Communication 2.2. Communication Skills and Influence 2.3. Internal Communication 2.4. Barriers to Business Communication

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Module 3. People and Talent Management			
 3.1. Organizational Behavior 3.1.1. Organizational Behavior	 3.2. People in Organizations 3.2.1. Quality of Work Life and Psychological Well-Being 3.2.2. Work Teams and Meeting Management 3.2.3. Coaching and Team Management 3.2.4. Managing Equality and Diversity 	3.3. Strategic People Management3.3.1. Strategic Human Resources Management3.3.2. Strategic People Management	 3.4. Evolution of Resources. An Integrated Vision 3.4.1. The Importance of HR 3.4.2. A New Environment for People Management and Leadership 3.4.3. Strategic HR Management
 3.5. Selection, Group Dynamics and HR Recruitment 3.5.1. Approach to Recruitment and Selection 3.5.2. Recruitment. 3.5.3. The Selection Process 	 3.6. Human Resources Management by Skills 3.6.1. Analysis of the Potential 3.6.2. Remuneration Policy 3.6.3. Career/Succession Planning 	 3.7. Performance Evaluation and Management 3.7.1. Performance Management 3.7.2. Performance Management: Objectives and Process 	 3.8. Training Management 3.8.1. Learning Theories 3.8.2. Talent Detection and Retention 3.8.3. Gamification and Talent Management 3.8.4. Training and Professional Obsolescence
 3.9. Talent Management 3.9.1. Keys for Positive Management 3.9.2. Conceptual Origin of Talent and Its Implication in the Company 3.9.3. Talent Map of the Organization 3.9.4. Cost and Added Value 	 3.10. Innovation in Talent and People Management 3.10.1. Strategic Talent Management Models 3.10.2. Identification, Training and Development of Talent 3.10.3. Loyalty and Retention 3.10.4. Proactivity and Innovation 	3.11. Motivation 3.11.1. The Nature of Motivation 3.11.2. Expectations Theory 3.11.3. Needs Theory 3.11.4. Motivation and Financial Compensation	3.12. Employer Branding 3.12.1. Employer Branding in HR. 3.12.2. Personal Branding for HR Professionals.
 3.13. Development of High-Performance Teams 3.13.1. High-Performance Teams: Self-Managed Teams 3.13.2. Management Methodologies for High-Performance Self-Managed Teams 	3.14.1. What are Managerial Skills? 3.14.2. Skill Elements 3.14.3. Knowledge 3.14.4. Management Skills 3.14.5. Attitudes and Values in Managers 3.14.6. Managerial Skills	3.15. Time Management 3.15.1. Benefits 3.15.2. What Can Be the Causes of Poor Time Management? 3.15.3. Time 3.15.4. Time Illusions 3.15.5. Attention and Memory 3.15.6. State of Mind 3.15.7. Time Management 3.15.8. Being Proactive. 3.15.9. Being Clear about the Objective 3.15.10. Order 3.15.11. Education	3.16. Change Management 3.16.1. Change Management 3.16.2. Type of Change Management Processes 3.16.3. Stages or Phases in Change Management

3.17. Negotiation and Conflict Management3.17.1. Negotiation

- 3.17.2. Conflict Management.
- 3.17.3. Crisis Management

3.21. Monetary Compensation Vs. Non-Cash

- 3.21.1. Monetary Compensation Vs. Non-Cash
- 3.21.2. Wage Band Models
- 3.21.3. Non-cash Compensation Models
- 3.21.4. Working Model
- 3.21.5. Corporate Community
- 3.21.6. Company Image
- 3.21.7. Emotional Salary

3.18. Executive Communication

- 3.18.1. Internal and External Communication in the Business Environment
- 3.18.2. Communication Departments
- 3.18.3. The Head of Communication of the Company The Profile of the Dircom

3.19. Human Resources Management and ORP Teams

- 3.19.1. Human Resources Management and Teams
- 3.19.2. Occupational Hazard Prevention

3.20. Productivity, Attraction, Retention and Activation of Talent

- 3.20.1. Productivity
- 3.20.2. Talent Attraction and Retention Levers

3.22. Innovation in Talent and People Management

- 3.22.1. Innovation in Organizations
- 3.22.2. New Challenges of the Human Resources
 Department
- 3.22.3. Innovation Management
- 3.22.4. Tools for Innovation

3.23. Knowledge and Talent Management

- 3.23.1. Knowledge and Talent Management
- 3.23.2. Knowledge Management Implementation

3.24. Transforming Human Resources in the Digital Era

- 3.24.1. The Socioeconomic Context
- 3.24.2. New Forms of Corporate Organization
- 3.24.3. New Methodologies

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Module 4. Economic and Financial Management						
4.1.1. 4.1.2. 4.1.3. 4.1.4.	Economic Environment Macroeconomic Environment and the National Financial System Financial Institutions Financial Markets Financial Assets Other Financial Sector Entities	4.2. Company Financing4.2.1. Sources of Financing4.2.2. Types of Financing Costs	 4.3. Executive Accounting 4.3.1. Basic Concepts 4.3.2. Company Assets 4.3.3. Company Liabilities 4.3.4. The Company's Net Worth 4.3.5. The Income Statement 	 4.4. From General Ledger Accounting to Cost Accounting 4.4.1. Elements of Cost Calculation 4.4.2. Expenses in General Accounting and Cost Accounting 4.4.3. Costs Classification 		
4.5.2	Information Systems and Business Intelligence Fundamentals and Classification Cost Allocation Phases and Methods Choice of Cost Center and Impact	 4.6. Budget and Management Control 4.6.1. The Budgetary Model 4.6.2. The Capital Budget 4.6.3. The Operating Budget 4.6.5. The Treasury Budget 4.6.6. Budget Monitoring 	 4.7. Treasury Management 4.7.1. Working Capital Fund and Working Capital Requirement 4.7.2. Calculation of Operating Cash Requirements 4.7.3. Credit Management 	 4.8. Corporate Tax Responsibility 4.8.1. Basic Tax Concepts 4.8.2. Corporate Income Tax 4.8.3. Value Added Tax 4.8.4. Other Taxes Related to Commercial Activity 4.8.5. The Company as a Facilitator of the State's Work 		
4.9.2. 4.9.3. 4.9.4.	Corporate Control Systems Analysis of Financial Statements The Company's Balance Sheet The Profit and Loss Statement Cash Flow Statement Ratio Analysis	4.10. Financial Management 4.10.1. The Company's Financial Decisions 4.10.2. Financial Department 4.10.3. Cash Surpluses 4.10.4. Risks Associated with Financial Management 4.10.5. Risk Management of Financial Management	 4.11. Financial Planning 4.11.1. Financial Planning Definition 4.11.2. Actions to Be Taken in Financial Planning 4.11.3. Creation and Establishment of the Business Strategy 4.11.4. The Cash Flow Table 4.11.5. The Working Capital Table 	4.12. Corporate Financial Strategy 4.12.1. Corporate Strategy and Sources of Financing 4.12.2. Corporate Financing Financial Products		
4.13. 4.13. 4.13.	2. Macroeconomic Context 1. Macroeconomic Context 2. Relevant Economic Indicators 3. Mechanisms for the Control of Macroeconomic Magnitudes 4. Business Cycles	4.14. Strategic Financing 4.14.1. Self-financing 4.14.2. Increase in Equity 4.14.3. Hybrid Resources 4.14.4. Financing through Intermediaries	4.15. Money and Capital Markets 4.15.1. Money Market 4.15.2. Fixed Income Market 4.15.3. Equity Market 4.15.4. Foreign Exchange Market 4.15.5. Derivatives Markets	4.16. Financial Analysis and Planning 4.16.1. Analysis of the Balance Sheet 4.16.2. Analysis of the Income Statement 4.16.3. Profitability Analysis		
	7. Analyzing and Solving Cases/ Problems 1. Financial Information on Industry of Design and Textile, S.A. (INDITEX)					

	Operations Direction and Management	5.2. Industrial and Logistic Organization5.2.1. Industrial Organization Department	5.3. Structure and Types of Production (MTS, MTO, ATO, ETO, etc)	5.4. Structure and Types of Procurement
5.1.2.5.1.3.	The Function of Operations The Impact of Operations on the Management of Companies Introduction to Operations Strategy Operations Management	5.2.2. Logistics Department	5.3.1. Production System5.3.2. Production Strategy5.3.3. Inventory Management System5.3.4. Production Indicators	 5.4.1. Function of Procurement 5.4.2. Procurement Management 5.4.3. Type of Purchase 5.4.4. Managing a Company's Purchasing Efficiently 5.4.5. Stages of The Buying Decision Process
5.5.2. 5.5.3. 5.5.4.	Cost Centers Budget	 5.6. Warehouse Operations Control 5.6.1. Inventory Control 5.6.2. Location System 5.6.3. Stock Management Techniques 5.6.4. Storage System 	5.7. Strategic Purchasing Management5.7.1. Business Strategy5.7.2. Strategic Planning5.7.3. Purchasing Strategies	 5.8. Typologies of the Supply Chain (SCM) 5.8.1. Supply Chain 5.8.2. Benefits of Supply Chain Management 5.8.3. Logistical Management in the Supply Chain
5.9.1. 5.9.2. 5.9.3.	Supply Chain Management The Concept of Supply Chain Management (SCM) Costs and Efficiency of the Operations Chain Demand Patterns Operations Strategy and Change	 5.10. Interactions Between the SCM and All Other Departments 5.10.1. Interaction of the Supply Chain 5.10.2. Interaction of the Supply Chain. Integration by Parts 5.10.3. Integrated Supply Chain Problems. 5.10.4. Supply Chain 4.0. 	5.11. Logistics Costs 5.11.1. Logistics Costs 5.11.2. Problems with Logistics Costs 5.11.3. Optimizing Logistic Costs	 5.12. Profitability and Efficiency of Logistics Chains: KPIS 5.12.1. Logistics Chain 5.12.2. Profitability and Efficiency of Logistics Chains. 5.12.3. Indicators of Profitability and Efficiency of Logistics Chains
5.13.	Process Management	5.14. Distribution and Transport Logistics	5.15. Logistics and Customers	5.16. International Logistics
5.13.2.	. Process Management . Process-based Approach: Process Map . Process Management Improvements	5.14.1. Supply Chain Distribution 5.14.2. Transport Logistics 5.14.3. Geographic Information Systems as a Support to Logistics	5.15.1. Demand Analysis 5.15.2. Demand and Sales Forecast 5.15.3. Sales and Operations Planning 5.15.4. Participatory Planning, Forecasting and Replenishment (CPFR)	5.16.1. Export and Import Processes 5.16.2. Customs 5.16.3. Methods and Means of International Paymen 5.16.4. International Logistics Platforms
5.17.	Outsourcing of Operations	5.18. Competitiveness in Operations	5.19. Quality Management	
	. Outsourcing and Operations Management . Implementation of Outsourcing in Logistics Environments	5.18.1. Operations Management 5.18.2. Opertational Competitiveness 5.18.3. Operations Strategy and Competitive Advantages	5.19.1. Internal and External Clients 5.19.2. Quality Costs 5.19.3. Ongoing Improvement and the Deming Philosophy	

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Module 6. Information Systems Management					
 6.1. Technological Environment 6.1.1. Technology and Globalization 6.1.2. Economic and Technological Environments 6.1.3. Technological Environment and Its Impact on Companies 	 6.2. Information Systems and Technologies in Companies 6.2.1. The Evolution of the IT Model 6.2.2. Organization and IT Departments 6.2.3. Information Technology and Economic Environment 	 6.3. Corporate Strategy and Technology Strategy 6.3.1. Creating Value for Customers and Shareholders 6.3.2. Strategic IS/IT Decisions 6.3.3. Corporate Strategy vs Technological and Digital Strategy 	 6.4. Information Systems Management 6.4.1. Corporate Governance of Technology and Information Systems 6.4.2. Management of Information Systems in the Company 6.4.3. Expert Managers in Information Systems: Roles and Functions 		
 6.5. Information Technology Strategic Planning 6.5.1. Information Systems and Corporate Strategy 6.5.2. Information Technology Strategic Planning 6.5.3. Phases for Information Systems Strategic Planning 	 6.6. Information Systems for Decision-Making 6.6.1. Business Intelligence 6.6.2. Data Warehouse 6.6.3. Balanced Scorecard (BSC) 	 6.7. Exploring the Information 6.7.1. Relational Database Basic Concepts 6.7.2. Networks and Communications 6.7.3. Operational System: Standardized Data Templates 6.7.4. Strategic System: OLAP, Multidimensional Model and Graphical Dashboards 6.7.5. Strategic Analysis of BBDD and Report Composition 	 6.8. Enterprise Business Intelligence 6.8.1. The World of Data 6.8.2. Relevant Concepts. 6.8.3. Main Characteristics 6.8.4. Solutions in Today's Market 6.8.5. Overall Architecture of a BI Solution 6.8.6. Cybersecurity in BI and Data Science 		
 6.9. New Business Concept 6.9.1. Why BI 6.9.2. Obtaining Information 6.9.3. BI in the Different Departments of the Company 6.9.4. Reasons to Invest in BI 	6.10. BI Tools and Solutions 6.10.1. How to Choose the Best Tool 6.10.2. Microsoft Power BI, MicroStrategy and Tableau 6.10.3. SAP BI, SAS BI and Qlikview 6.10.4. Prometheus	 6.11. BI Project Planning and Management 6.11.1. First Steps to Define a BI Project 6.11.2. BI Solution for the Company 6.11.3. Requirements and Objectives 	6.12. Corporate Management Applications 6.12.1. Information Systems and Corporate Management 6.12.2. Corporate Management Applications 6.12.3. Enterprise Resource Planning or ERP Systems		
6.13. Digital Transformation 6.13.1. Conceptual Framework of Digital Transformation 6.13.2. Digital Transformation; Key Elements, Benefits and Drawbacks 6.13.3. Digital Transformation in Companies	 6.14. Technology and Trends 6.14.1. Major Technology Trends that Are Changing Business Models 6.14.2. Analysis of the Main Emerging Technologies 	6.15. IT Outsourcing 6.15.1. Conceptual Framework of Outsourcing 6.15.2. IT Outsourcing and Its Impact on Business 6.15.3. Keys to Implementing Corporate IT Outsourcing Projects			

Module 7. Commercial Management, Mark	eting, Strategic and Corporate Communication	S	
 7.1. Commercial Management 7.1.1. Conceptual Framework of Commercial Management 7.1.2. Commercial Strategy and Planning 7.1.3. The Role of Commercial Managers 	 7.2. Marketing 7.2.1. The Concept of Marketing 7.2.2. The Basic Elements of Marketing 7.2.3. Marketing Activities in Companies 	 7.3. Strategic Marketing Management 7.3.1. The Concept of Strategic Marketing 7.3.2. Concept of Strategic Marketing Planning 7.3.3. Stages in the Process of Strategic Marketing Planning 	 7.4. Digital Marketing and e-Commerce 7.4.1. Objectives of Digital Marketing and e-Commerce 7.4.2. Digital Marketing and Media Employed 7.4.3. E-Commerce General Context 7.4.4. e-Commerce Categories 7.4.5. Advantages and Disadvantages of E-Commerce versus Traditional Commerce
 7.5. Managing Digital Business 7.5.1. Competitive Strategy in the Face of the Growing Digitalization of the Media 7.5.2. Design and Creation of a Digital Marketing Plan 7.5.3. ROI Analysis in a Digital Marketing Plan 	 7.6. Digital Marketing to Reinforce a Brand 7.6.1. Online Strategies to Improve Brand Reputation 7.6.2. Branded Content and Storytelling 	7.7. Digital Marketing Strategy7.7.1. Defining the Digital Marketing Strategy7.7.2. Tools of Digital Marketing Strategy	 7.8. Digital Marketing to Attract and Retain Customers 7.8.1. Loyalty and Engagement Strategies using the Internet 7.8.2. Visitor Relationship Management 7.8.3. Hypersegmentation
 7.9. Managing Digital Campaigns 7.9.1. What is a Digital Advertising Campaign? 7.9.2. Steps to Launch an Online Marketing Campaign 7.9.3. Mistakes in Digital Advertising Campaigns 	7.10. Online Marketing Plan 7.10.1. What is an Online Marketing Plan? 7.10.2. Steps to Create an Online Marketing Plan 7.10.3. Advantages of Having an Online Marketing Plan	7.11. Blended Marketing 7.11.1. What is Inbound Marketing? 7.11.2. Differences between Online and Offline Marketing 7.11.3. Aspects to Consider in the Blended Marketing Strategy 7.11.4. Features of a Blended Marketing Strategy 7.11.5. Recommendations in Blended Marketing 7.11.6. The Benefits of Blended Marketing	7.12. Sales Strategy 7.12.1. Sales Strategy 7.12.2. Sales Methods
7.13. Corporate Communication 7.13.1. Concept 7.13.2. The Importance of Communication in The Organization 7.13.3. Type of Communication in the Organization 7.13.4. Function of Communication in the Organization 7.13.5. Elements of Communication 7.13.6. Communication Problems 7.13.7. Communication Scenarios	7.14. Corporate Communication Strategy 7.14.1. Motivational Programs, Social Action, Participation and Training with HR 7.14.2. Internal Communication Support and Tools 7.14.3. Internal Communication Plan	 7.15. Digital Communication and Reputation 7.15.1. Online Reputation 7.15.2. How to Measure the Digital Reputation 7.15.3. Online Reputation Tools 7.15.4. Online Reputation Report 7.15.5. Online Branding 	

tech 38 | Structure and Content

Module 8. Market Research, Advertising and Commercial Management				
8.1. 8.1.1. 8.1.2.	Market Research Market Research: Historical Origin	 8.2. Quantitative Research Methods and Techniques 8.2.1. Sample Size 8.2.2. Sampling 8.2.3. Types of Quantitative Techniques 	 8.3. Qualitative Research Methods and Techniques 8.3.1. Types of Qualitative Research 8.3.2. Qualitative Research Techniques 	 8.4. Market Segmentation 8.4.1. Market Segmentation Concept 8.4.2. Utility and Segmentation Requirements 8.4.3. Consumer Market Segmentation 8.4.4. Industrial Market Segmentation 8.4.5. Segmentation Strategies 8.4.6. Segmentation Based on Marketing - Mix Criteria 8.4.7. Market Segmentation Methodology
8.5. 8.5.1 8.5.2 8.5.3 8.5.4	Research Project Management Market Research as a Process Planning Stages in Market Research Stages of Market Research Implementation Managing a Research Project	 8.6. International Market Research 8.6.1. International Market Research 8.6.2. International Market Research Process 8.6.3. The Importance of Secondary Sources in Market International Research 	8.7. Feasibility Studies8.7.1. Concept and Usefulness8.7.2. Layout of Viability Study8.7.3. Development of Viability Study	 8.8. Advertising 8.8.1. Historical Antecedents of Advertising 8.8.2. Conceptual Framework of Advertising; Principles, Concept of Briefing and Positioning 8.8.3. Advertising Agencies, Media Agencies and Advertising Professionals 8.8.4. Importance of Advertising in Business 8.8.5. Trends and Challenges of Advertising
8.9. 8.9.1 8.9.2 8.9.3 8.9.4	Developing the Marketing Plan Marketing Plan Concept Situation Analysis and Diagnosis Strategic Marketing Decisions Operational Marketing Decisions	 8.10. Promotion and Merchandising Strategies 8.10.1. Integrated Marketing Communication 8.10.2. Advertising Communication Plan 8.10.3. Merchandising as a Communication Technique 	8.11. Media Planning 8.11.1. Origin and Evolution of Media Planning 8.11.2. Media 8.11.3. Media Plan	 8.12. Fundamentals of Commercial Management 8.12.1. The Function of Commercial Management 8.12.2. Systems for Analyzing the Commercial Competitive Situation of the Company/ Market 8.12.3. Commercial Planning Systems of the Company 8.12.4. Main Competitive Strategies

8.13. Commercial Negotiation

- 8.13.1. Commercial Negotiation
- 8.13.2. Psychological Issues in Negotiation
- 8.13.3. Main Negotiation Methods
- 8.13.4. The Negotiation Process

8.14. Decision-Making in Commercial Management

- 8.14.1. Commercial Strategy and Competitive Strategy
- 8.14.2. Decision Making Models
- 8.14.3. Analytics and Decision-Making Tools
- 8.14.4. Human Behavior in Decision-Making

8.15. Direction and Management of the Sales Network

- 8.15.1. Sales Management. Sales Direction
- 8.15.2. Networks Serving Commercial Activity
- 8.15.3. Salesperson Recruitment and Training Policies
- 8.15.4. Remuneration Systems for Own and External Commercial Networks
- 8.15.5. Commercial Process Management.
 Control and Assistance to the Work of
 the Sales Representatives Based on the
 Information

8.16. Implementing the Commercial Function

- 8.16.1. Hiring of Own Sales Representatives and Commercial Agents
- 8.16.2. Controlling Commercial Activity
- 8.16.3. The Code of Ethics of Commercial Personnel
- 8.16.4. Compliance with Legislation
- 8.16.5. Generally Accepted Standards of Business Conduct

8.17. Key Account Management

- 8.17.1. Concept of Key Account Management
- 8.17.2. Key Account Manager
- 8.17.3. Key Account Management Strategy

8.18. Financial and Budgetary Management

- 8.18.1. The Breakeven Point
- 8.18.2. Sales Budget Management Control and the Annual Sales Plan
- 8.18.3. Financial Impact of Strategic Sales Decisions
- 8.18.4. Cycle Management, Turnover, Profitability and Liquidity
- 8.18.5. Income Statement

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Module 9. Innovation and Project Management						
9.1. 9.1.1. 9.1.2. 9.1.3.	Innovation Introduction to Innovation Innovation in the Entrepreneurial Ecosystem Instruments and Tools for the Business Innovation Process	9.2. Innovation Strategy9.2.1. Strategic Innovation Intelligence9.2.2. Innovation from Strategy		Startup Concept		Business Model Design and Validation Conceptual Framework of a Business Model Design Validation of Business Models
9.5. 9.5.1. 9.5.2.	Project Management Project Management: Identification of Opportunities to Develop Corporate Innovation Projects Main Stages or Phases in the Direction and Management of Innovation Projects	 9.6. Project Change Management: Training Management 9.6.1. The Concept of Change Management 9.6.2. Change Management Process 9.6.3. The Implementation of Change 	9.7.2. 9.7.3. 9.7.4. 9.7.5. 9.7.6.	Management Project Communications Management Key Concepts for Communications Management Emerging Trends Team Adaptations	9.8.2.	Traditional and Innovative Methodologies Innovative Methodologies Basic Principles of the Scrum Differences between the Main Aspects of Scrum and Traditional Methodologies
9.9. 9.3.1. 9.3.2. 9.3.3. 9.3.4.	, , , , , ,	9.10. Project Risk Management Planning 9.10.1. Risk Planning 9.10.2. Elements for Creating a Risk Management Plan 9.10.3. Tools for Creating a Risk Management Plan 9.10.4. Risk Management Plan Contents				

Structure and Content | 41 tech

Module 10. Executive Management			
10.1. General Management 10.1.1. The Concept of General Management 10.1.2. The Role of the CEO 10.1.3. The CEO and their Responsibilities 10.1.4. Transforming the Work of Management	 10.2. Manager Functions: Organizational Culture and Approaches 10.2.1. Manager Functions: Organizational Culture and Approaches 	10.3. Operations Management 10.3.1. The Importance of Management 10.3.2. Value Chain 10.3.3. Quality Management	 10.4. Public Speaking and Spokesperson Education 10.4.1. Interpersonal Communication 10.4.2. Communication Skills and Influence 10.4.3. Communication Barriers
 10.5. Personal and Organizational Communications Tools 10.5.1. Interpersonal Communication 10.5.2. Interpersonal Communication Tools 10.5.3. Communication in Organizations 10.5.4. Tools in the Organization 	10.6. Communication in Crisis Situations 10.6.1. Crisis 10.6.2. Phases of the Crisis 10.6.3. Messages: Contents and Moments	10.7. Preparation of a Crisis Plan 10.7.1. Analysis of Possible Problems 10.7.2. Education 10.7.3. Adequacy of Personnel	10.8. Emotional Intelligence 10.8.1. Emotional Intelligence and Communication 10.8.2. Assertiveness, Empathy, and Active Listening 10.8.3. Emotional Communication and Self-esteem
10.9. Personal Branding 10.9.1. Strategies to Develop Personal Branding 10.9.2. Personal Branding Laws 10.9.3. Tools for Creating Personal Brands	 10.10. Leadership and Team Management 10.10.1. Leadership and Leadership Styles 10.10.2. Capacities and Challenges of the Leader 10.10.3. Managing Change Processes 10.10.4. Managing Multicultural Teams 		



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.**

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





tech 44 | Methodology

TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

tech 46 | Methodology

Relearning Methodology

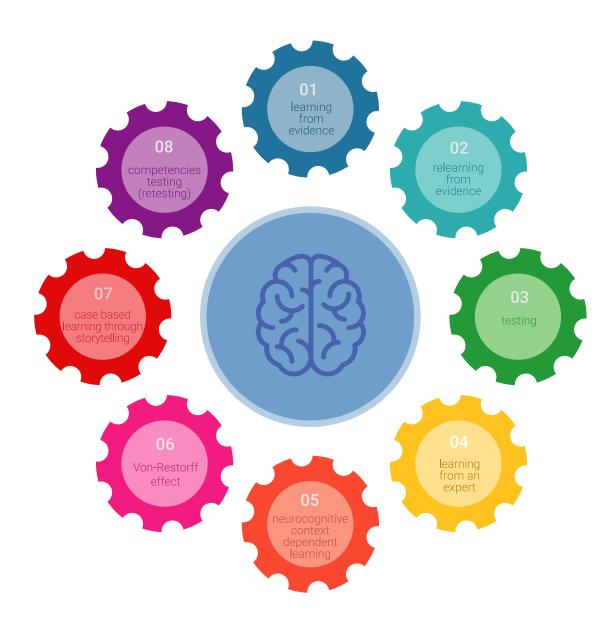
TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



Methodology | 47 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



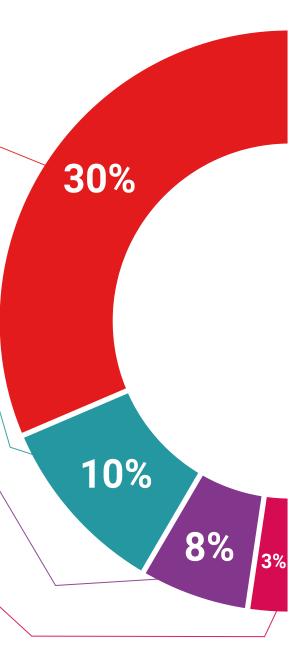
Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



Interactive Summaries

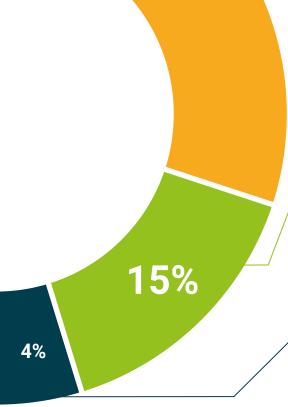
The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.



This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.

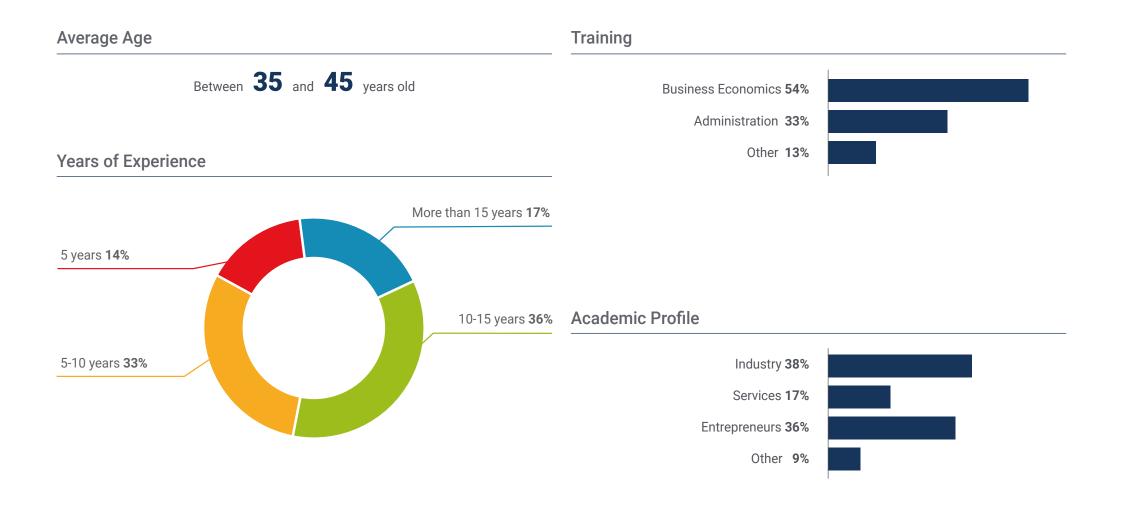


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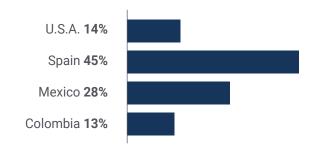


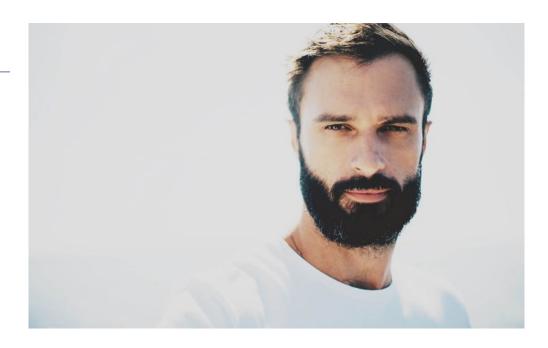


tech 52 | Our Students' Profiles



Geographical Distribution





Ignacio Fernandez

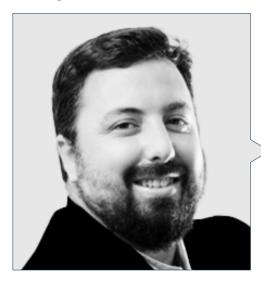
CEO

"My experience in this Executive MBA has been transformative. Prior to entering the program, I was in a leadership position in my company, but I felt I was missing something to take my vision to the next level. The program broadened my understanding in critical areas of business, such as strategy, finance and leadership. In addition, the access to exclusive resources has been invaluable. Today, as a CEO, I can say that the MBA not only boosted my career, but also positively impacted our company. I would recommend this program to anyone aspiring for significant professional growth."





Management



Mr. Ledesma Carrillo, Carlos Atxoña

- Expert in international business and legal advice for companies
- Responsible for the International Area at Transporte Interurbanos de Tenerife S.A.
- Legal Advisor at Transporte Interurbanos de Tenerife SA.
- Legal Manager at AvalonBiz Consulting Group SL
- Course trainer oriented to Data Protection
- PhD in Regional Development from the University of La Laguna
- Degree in Law from the University of La Laguna
- Project Management Diploma, Universidad Rey Juan Carlos
- MBA in Business Administration and Management at the European University of the Canary Islands



Professors

Mr Alexis José González Peña

- Financial Department Director at CajaSiete Caja Rural
- Senior Internal Auditor at Bankia
- Senior Internal Auditor at Caja Insular de Ahorros de Canarias
- Senior auditor experience at Deloitte
- Degree in Business Administration by Las Palmas de Gran Canaria University.
- Master's Degree in Taxation and Tax Consultancy by the Centro de Estudios Financieros
- Executive Master's Degree in Financial Management and Advanced Finance from the Higher School of Banking Techniques and Practices
- Expert in Financial Planning and Management Control in Banking by Financial International Analysts
- Management Development Expert in Portfolio Management by International Financial Analysts





You will have at your disposal an extensive library with the most innovative multimedia resources! At TECH, you will find everything you are looking for to grow and excel.

Are you ready to take the leap? Excellent professional development awaits you

TECH's Executive MBA (CEO, Chief Executive Officer) is an intensive program that prepares you to face challenges and business decisions in the field of CEO. The main objective is to promote your personal and professional growth. Helping you achieve success.

If you want to improve yourself, make a positive change at a professional level, and network with the best, then this is the place for you.

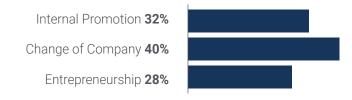
Don't miss this unique opportunity and enroll now in this Executive MBA (CEO, Chief Executive Officer) and boost your professional career.

When the change occurs

During the program 63%

After 2 years 26%

Type of change



Salary increase

This program represents a salary increase of more than 26.24% for our students

Salary before **52.000 €**

A salary increase of **26.24%**

Salary after **65.644 €**





tech 64 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



Growth of talent and intellectual capital

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.



Building agents of change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





Project Development

The professional can work on a real project or develop new projects in the field of R & D or business development of your company.



Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.







tech 68 | Certificate

This Executive Master's Degree diploma in Executive MBA (CEO, Chief Executive Officer) contains the most complete and up-to-date program on the market.

After the student has passed the assessments, they will receive their corresponding Executive Master's Degree issued by **TECH Technological University v**ia tracked delivery*.

The diploma issued by **TECH Technological University** will reflect the qualification obtained in the Executive Master's Degree, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Awards the following
DIPLOMA

to

Mr./Ms: _____ with identification number _____
For having successfully passed and accredited the following program

EXECUTIVE MASTER'S DEGREE

In

Executive MBA (CEO, Chief Executive Officer)

This is a qualification awarded by this University, equivalent to 1,500 hours, with a start date of dd/mm/yyyy and an end date of dd/mm/yyyy.

TECH is a Private Institution of Higher Education recognized by the Ministry of Public Education as of June 28, 2018.

June 17, 2020

June 17, 2020

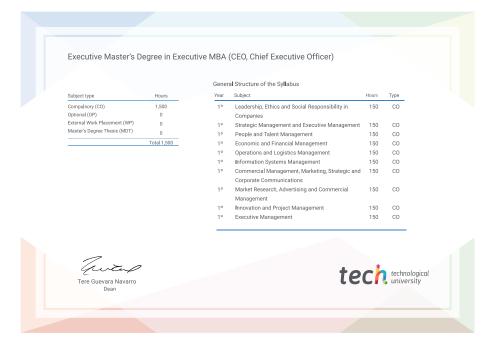
This qualification must always be accompared by the competent authority to precise perfectionally in each country

Using ITCH Code AlfVORDESS Sections contentificates

Title: Executive Master's Degree in Executive MBA (CEO, Chief Executive Officer)

Modality: online

Duration: 12 months



^{*}Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.



Executive Master's DegreeExecutive MBA (CEO, Chief Executive Officer)

» Modality: online

» Duration: 12 months

» Certificate: TECH Technological University

» Schedule: at your own pace

» Exams: online

