



## Executive Master's Degree MBA in Management of Large International Projects (EPC)

» Modality: online

» Duration: 12 months

» Certificate: TECH Technological University

» Schedule: at your own pace

» Exams: online

» Intended for: Graduates and professionals with demonstrable experience in logistics areas

Website: www.techtitute.com/us/school-of-business/executive-master-degree/master-mba-management-large-international-projects-epc

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# 01 **Welcome**

Through this program, the professional will delve into all the factors that must be taken into account in turnkey projects (EPC) to meet market requirements both in terms of time and cost. This is a booming sector that demands experts to manage from the existing types depending on the type of contract or service, the analysis and development of each of the stages of the project, to the control of the main aspects that allow perform successfully. The program will include 10 Masterclasses given by a prestigious International Guest Director, who will provide the keys to manage the services related to the project design, the fundamentals of construction adapted to the project.









## tech 08 | Why Study at TECH?

#### At TECH Technological University



#### **Innovation**

The university offers an online learning model that balances the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



#### The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



#### Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

+100000

+200

executives prepared each year

different nationalities



#### **Empowerment**

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

+500

collaborative agreements with leading companies



#### **Talent**

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



#### **Multicultural Context**

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



## Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



#### **Analysis**

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



#### **Academic Excellence**

TECH offers students the best online learning methodology. The university combines the Relearning method (postgraduate learning methodology with the best international valuation) with the Case Study. Tradition and vanguard in a difficult balance, and in the context of the most demanding educational itinerary.



#### **Economy of Scale**

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.



#### Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case analyses in academia"





## tech 12 | Why Our Program?

This program will provide you with a multitude of professional and personal advantages, among which we highlight the following:



#### A Strong Boost to Your Career

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of students achieve positive career development in less than 2 years.



## Develop a strategic and global vision of the company

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional fields.

Our global vision of companies will improve your strategic vision.



### Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



### You will take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



#### Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



#### Thoroughly develop business projects.

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different fields in companies.

20% of our students develop their own business idea.



#### Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



#### You will be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified teachers from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to study with a team of world-renowned teachers.





## tech 16 | Objectives

# TECH makes the goals of their students their own goals too Working together to achieve them

This MBA in Management of Large International Projects (EPC) will enable students to:







Solid knowledge of the integration phases of a project

08

Project management with a global interdepartmental vision

09

Ability to analyze the earned value of projects









Master the global environment of large turnkey constructions, from the international context, markets, to project development, operation and maintenance plans and sectors such as insurance and asset management



Know how to communicate design, development and management concepts of different engineering systems



Apply acquired knowledge and problem-solving skills in current or unfamiliar environments within broader contexts related to EPC projects







Be able to integrate knowledge and get a deep insight into the different uses of Turnkey Projects, as well as the importance of their use in today's world



Understand and internalize the scope of digital and industrial transformation applied to EPC project systems for efficiency and competitiveness in today's market



Be able to perform critical analysis, evaluation and synthesis of new and complex ideas related to the field of engineering



In-depth knowledge of the most important aspects of a project



09

Be able to manage projects of this type in national and international environments



Be able to promote, in professional contexts, technological, social or cultural progress within a knowledge-based society



Understand the critical points that can affect the timing and cost of contract execution



Recognize the main actors involved in the construction phase of an EPC project



Master important aspects of contract management such as guarantees, insurance and penalties



Be able to identify deviations and have the ability to establish a plan to mitigate such deviations





Know how to manage a construction contract in international environments, paying special attention to the critical points that may affect the deadlines and costs of the execution of the contract



Be able to act as a contract manager to interact with the rest of the departments of the construction site and to be able to carry out an exhaustive control of their work



Have specific knowledge in the area of arbitration and possible disputes, so that he/she can be prepared to participate in future project processes that he/she manages



Know how to act as a project manager to manage quality, communications and possible non-conformities that may arise in the project





Have skills to manage and control purchases and resources, so that the students can make decisions that allow them to optimize these two factors to the maximum



Obtain the necessary skills to make relevant decisions for the development of the project in a timely manner



Know the management of the project manager in one of the key aspects to be taken into account such as cost control





### tech 26 | Structure and Content

#### **Syllabus**

The MBA in Management of Large International Projects (EPC) of TECH Technological University is an intensive program that prepares you to direct and manage the possibility of executing works and facilities under the Engineering, Procurement and Construction modality.

The content of MBA is designed to promote the development of managerial skills that allow for more rigorous decision making in uncertain environments, facing the business challenges that may arise.

Throughout 2,700 hours of preparation, the student analyzes a multitude of practical cases through individual and team work. It is, therefore, an authentic immersion in real business situations.

In this way, this MBA deals in depth with the world of construction, from its projection, resources and production costs to the contractual management required. As such, it is designed to specialize professionals in the business environment in order to orient them towards this sector from a strategic, international and innovative perspective.

A plan designed for the student, focused on their professional improvement that prepares them to achieve excellence in the field of management and business administration in this sector. A program that understands your needs and those of your company through innovative content based on the latest trends, and supported by the best educational methodology and an exceptional faculty, which will provide you with the competencies to efficiently manage an EPC project. This MBA takes place over 12 months and is divided into 15 modules:

| Module 1  | International Projects  |
|-----------|---|
| Module 2  | Turnkey Projects (EPC)  |
| Module 3  | Management and Control of Stages in Turnkey Projects (EPC)    |
| Module 4  | Contract Management in Projects                               |
| Module 5  | Risk Management in Contract Management                        |
| Module 6  | Project Management in Contract Management                     |
| Module 7  | Project Management: Scope and Schedule Management in Projects |
| Module 8  | Project Management: Communications and Quality Management     |
| Module 9  | Project Management: Procurement and Resource Management       |
| Module 10 | Project Management: Cost Management                           |
| Module 11 | Leadership, Ethics and Social Responsibility in Companies     |
| Module 12 | People and Talent Management                                  |
| Module 13 | Economic and Financial Management                             |
| Module 14 | Commercial Management and Strategic Marketing                 |
| Module 15 | Executive Management  |
|           |   |



### Where, When and How is it Taught?

TECH offers you the possibility of taking this program completely *online*. During the 7 months of training, you will be able to access the contents of this program at any time, allowing you to self-manage your study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

| Mod                                | ule 1. International Projects  |   |   |   |
|------------------------------------|--|---|---|---|
| 1.1.1.<br>1.1.2.                   | Projects and Organizational<br>Context<br>Project in the Organization<br>Project Elements<br>Importance of the Project in the Organization | <ul><li>1.2. Types of Projects by Service</li><li>1.2.1. Types of Projects</li><li>1.2.2. Project Analysis</li><li>1.2.3. Project Orientation</li></ul>   | <ul> <li>1.3. Main Processes in the Development of a Project</li> <li>1.3.1. Start-up and Planning Process</li> <li>1.3.2. Execution and Monitoring</li> <li>1.3.3. Closing Process</li> </ul>                            | <ul> <li>1.4. Cost, Scope and Quality Constraints Analysis</li> <li>1.4.1. Cost Constraint Analysis</li> <li>1.4.2. Restriction Scope</li> <li>1.4.3. Quality Restriction</li> </ul>  |
| 1.5.1.<br>1.5.2.                   | Time, Resource and Risk<br>Constraints<br>Time Constraint Analysis<br>Restriction Resources<br>Restriction Risks                           | <ul><li>1.6. Analysis of Contract Types</li><li>1.6.1. Contract at Unitary Price</li><li>1.6.2. "Lump Sum" Contract or Global Sum</li><li>1.6.3. Cost Plus Margin Contract</li></ul>            | <ul> <li>1.7. Project Management According to Typology</li> <li>1.7.1. Project Management at Unit Price</li> <li>1.7.2. Lump Sum/Global Project Management</li> <li>1.7.3. Cost Plus Margin Project Management</li> </ul> | <ul> <li>1.8. Project, Program and Portfolio</li> <li>1.8.1. Analysis of the Project in the Organization</li> <li>1.8.2. Analysis of the Program in the Organization</li> <li>1.8.3. Analysis of the Portfolio in the Organization</li> </ul> |
| 1.9.<br>1.9.1.<br>1.9.2.<br>1.9.3. | Project Stakeholder Pyramid  | 1.10. Analysis of the Organization's Process Assets  1.10.1. Asset Analysis in Startup and Planning 1.10.2. Analysis of Assets in Execution and Control 1.10.3. Analysis of Assets at Closing   |   |   |
| Mod                                | ule 2. Turnkey Projects (EPC)  |   |   |   |
| 2.1.1.<br>2.1.2.                   | ,  | <ul><li>2.2. EPC Project Stages</li><li>2.2.1. Identification of Stages in EPC Projects</li><li>2.2.2. Identification of Initial Needs in Stages</li><li>2.2.3. Timing of Each Stage</li></ul>  | <ul> <li>2.3. Management of the e-Engineering Stage</li> <li>2.3.1. Stage E Analysis</li> <li>2.3.2. Stage E Schedule</li> <li>2.3.3. Resources Required for Stage E</li> </ul>   | <ul><li>2.4. Analysis of the e-Engineering Stage</li><li>2.4.1. Structure Required for Stage E Development</li><li>2.4.2. Restrictions</li><li>2.4.3. Difficulties and Risks</li></ul>  |
| <b>2.5.</b> 2.5.1. 2.5.2. 2.5.3.   | Stage Stage P Analysis   | <ul> <li>2.6. Analysis of the p-Procurement Stage</li> <li>2.6.1. Structure Required for the Development Stage P</li> <li>2.6.2. Restrictions</li> <li>2.6.3. Difficulties and Risks</li> </ul> | <ul><li>2.7. Management of the c-Construction Stage</li><li>2.7.1. Stage C Analysis</li><li>2.7.2. Schedule</li><li>2.7.3. Resources Required</li></ul>   | 2.8. Analysis of the c-Construction Stage  2.8.1. Structure Required for Stage C Developmen 2.8.2. Restrictions 2.8.3. Difficulties and Risks   |
| 2.9.2.                             | Main Functions   | 2.10. EPC Projects: Contracts Department  2.10.1. Main Functions 2.10.2. Resources Required for this Department 2.10.3. Coordination and Communications with the Rest of the Project            |   |   |

| 3.1.1.<br>3.1.2.<br>3.1.3.         | Inter-team Communications   | 3.2.1.<br>3.2.2.<br>3.2.3. | Stage C: Main Structural<br>Components - Quality<br>Component Q. Quality<br>Analysis of the Quality Part of the Project<br>Structure and Importance | 3.3.1.<br>3.3.2.<br>3.3.3.         | Stage C: Major Structural<br>Components: Safety and Health<br>HSE Component. Health and Safety<br>Analysis of the Health and Safety Part of the<br>Project<br>Structure and Importance | 3.4.1.<br>3.4.2.<br>3.4.3.         | Stage C: Main Structural<br>Components - Cost<br>Component C. Costs<br>Analysis of the Cost Control Part of the<br>Project<br>Structure and Importance |
|------------------------------------|---|----------------------------|---|------------------------------------|--|------------------------------------|--|
| 3.5.<br>3.5.1.<br>3.5.2.<br>3.5.3. | Stage C: Major Structural<br>Components: Time frame<br>Component P. Term<br>Analysis of the Deadline Control Part of the<br>Project<br>Structure and Importance       | 3.6.1.<br>3.6.2.<br>3.6.3. | International EPC Project<br>Management<br>Project Manager Management<br>Director Characteristics<br>Coordination and Communication                 | 3.7.<br>3.7.1.<br>3.7.2.<br>3.7.3. | Analysis of International EPC Projects Global Analysis of the Project from the Management Management Reporting Processes Control of the Main KPIs of the Project                       | 3.8.<br>3.8.1.<br>3.8.2.<br>3.8.3. | Deviations EPC Projects  Main Deviations in EPC Projects Variance Analysis Deviation Notification Procedure for Customer                               |
| 3.9.<br>3.9.1.<br>3.9.2.<br>3.9.3. | Analysis and Monitoring of<br>Economic Deviations of the Project<br>with Respect to Contract<br>Production Control<br>Cost Control<br>Production Monitoring vs. Costs | 3.10.1<br>3.10.2           | Non-conformity Management in EPC Projects  Main Non-Conformities in EPC Projects  Management Procedures  Analysis and Mitigation                    |                                    |  |                                    |  |

#### Module 4. Contract Management in Projects 4.1. Contract Management in Projects 4.2. Contract Management in Projects 4.3. Process in the Management of a 4.4. Success Factors in Contract Contract Analysis of Contract Management in Projects Analysis of Contract Management in Projects Management 4.2.2. Necessity of Contract Management 4.2.3. Contract Management Objectives Necessity of Contract Management Design of a Contract Management Plan 4.4.1. Analysis of Main Success Factors 4.1.3. Contract Management Objectives Stages of the Management Plan Planning and Evolution of Contract 4.3.3. Adversities in Contract Management Management 4.4.3. Performance Management and Relationship Between Parties 4.5. Main Stages of Contract 4.6. Factors to Take into Account in 4.7. Challenges for the Contract 4.8. Aspects to be Solved the Management of Construction Management Manager 4.8.1. Contract Negotiation and Approval 4.8.2. Control During Ejection Contracts Planning and Execution 4.7.1. Successful Contract Management and 4.8.3. Control of Compliance with Contractual 4.5.2. Control and Monitoring during Execution Administration Establishment of Objectives and Strategies Obligations 4.7.2. Customer Communications Management 4.5.3. Post-implementation Control and Monitoring Design-Build Phase in Lump Sum Contracts 4.7.3. Contract Analysis and Fulfillment 4.6.3. Relations with Contractors 4.9. Aspects to be Supervised 4.10. Management of Project Factors by the Contract Manager 4.9.1. Contract Negotiation and Approval 4.9.2. Control During Ejection 4.10.1. Scope Management 4.9.3. Control of Compliance with Contractual 4.10.2. Cost Management

4.10.3. Risk and Change Management

Obligations

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| Man                              | Madula E. Diale Managament in Contract Managament   |   |   |                                  |  |        |   |  |
|----------------------------------|---|---|---|----------------------------------|--|--------|---|--|
| Mod                              | <b>lule 5</b> . Risk Management in Contract Ma  | anager  | nent  |                                  |  |        |   |  |
| <b>5.1.</b> 5.1.1. 5.1.2. 5.1.3. | 3   | <ul><li>5.2.</li><li>5.2.1.</li><li>5.2.2.</li><li>5.2.3.</li></ul> | Contract Management and Project Management Relationship between Contract Management and Project Management Collaboration between CM and PM Control of Main Construction Site Factors      | <b>5.3.</b> 5.3.1. 5.3.2. 5.3.3. | Risk Management by Contract<br>Manager<br>Identification of Contract Risks<br>Risk Classification<br>Matrix Development and Implementation | 5.4.2. | Risk Analysis by Contract Manager<br>Identification of Risk Managers<br>Follow-up of Progress<br>Risk Mitigation                                    |  |
| <b>5.5.</b> 5.5.1. 5.5.2. 5.5.3. | Types of Endorsements   | <b>5.6.</b> 5.6.1. 5.6.2. 5.6.3.                                    | 91  | <b>5.7.</b> 5.7.1. 5.7.2. 5.7.3. | Construction Insurance Management Type of Insurance in Construction Insurance Terms Importance of Insurance                                | 5.8.2. | Construction Insurance Analysis Contract Management in Insurance Management Calculations and Costs for Construction Insurance Validity of Insurance |  |
|                                  | Contract Management and the Legal Department Connection between the Contract Manager and the Legal Department Importance of Legal Knowledge for the Contract Manager Communication from the Legal Point of View of the Contract Manager | 5.10.1<br>5.10.2  | Contract Manager and Contractors  Contract Manager's Communications with the Contractor  Follow-up of the Contract with the Contractor  Importance of Communications Traceability Control |                                  |  |        |   |  |

| <b>6.1.</b> 6.1.1. | Contract Management and Budget Objectives of Budget Management by the     | 6.2.                       | Contract Management and Construction Control   | 6.3.             | Contract Management and Health and Safety control on Site   | 6.4.             | Contract Management and Subcontracting  |
|--------------------|---|----------------------------|--|------------------|---|------------------|---|
| 5.1.2.<br>5.1.3.   | Contract Manager Main Types of Budgets Budget According to Cost Structure | 6.2.1.<br>6.2.2.<br>6.2.3. | Objectives of Site Control Management<br>Hiring of an Inspection Body<br>Verification and Monitoring of the Work | 6.3.1.<br>6.3.2. | Objectives of Health and Safety Control<br>Management at the Construction Site<br>Aspects to be Considered for Health and<br>Safety Control | 6.4.1.           | Importance of the Contract Manager's Intervention in the Management of Subcontracting Contracts Types of Subcontracting Contracts |
|                    |   |                            |  | 6.3.3.           | On-site Verification and Follow-up  | 6.4.3.           |   |
| 6.5.               | Subcontracting Process to Be<br>Followed by the Contract Manager          | 6.6.                       | Monitoring of Changes in<br>Subcontractor Contracts  | 6.7.             | Contract Management and<br>Outsourcing Services Contract  | 6.8.             | Contract Management and Contractual Disputes  |
| 6.5.1.<br>6.5.2.   | Bidding and Comparison Pre-selection and Pre-recruitment                  | 6.6.2.                     | Importance of Change Tracking Control of Changes in Time and Cost  | 6.7.1.<br>6.7.2. |   | 6.8.1.<br>6.8.2. | Contract Manager Intervention in Disputes Technical and Legal Difficulty in International   |
| 6.5.3.             | Subcontract Award   | 6.6.3.                     | Need for Timely Notifications and Form   | 6.7.3.           | Contracts Points to Consider  | 6.8.3.           | Arbitration Cases<br>Importance of Contract Management for<br>Future Disputes   |
| 6.9.               | Classification of Disputes and  | 6.10                       | Contract Manager and Customer  |                  |   |                  |   |
|                    | Arbitration   | 6.10.1                     | . Contract Manager Communications with the   |                  |   |                  |   |
| 6.9.1.<br>6.9.2.   | Types of Disputes and Arbitration Preparation of Dispute Documentation    |                            | Customer  E. Follow-up of the Contract with the Customer   |                  |   |                  |   |
| 6.9.3.             | Importance of Traceability for Future Disputes                            | 6.10.3                     | I. Importance of Communication Traceability Control  |                  |   |                  |   |

| IVIOU  | Module 7. Project Management. Scope and Schedule Management |        |                                      |        |                              |        |                                    |  |  |
|--------|---|--------|--------------------------------------|--------|------------------------------|--------|------------------------------------|--|--|
| 7.1.   | Scope Control   | 7.2.   | Requirements Management              | 7.3.   | Scope Management             | 7.4.   | Scope Study                        |  |  |
| 7.1.1. | Scope of the Project  | 7.2.1. | Requirements Management              | 7.3.1. | Scope Management Planning    | 7.4.1. | Preparation of the WBS             |  |  |
| 7.1.2. | Project Scope Baseline                                      |        | Categories                           |        | Gathering Requirements       | 7.4.2. | Scope Validation                   |  |  |
| 7.1.3. | The Importance of the Control Account                       | 7.2.3. | Management Process                   | 7.3.3. | Particularities of the Scope | 7.4.3. | Scope Control                      |  |  |
| 7.5.   | Schedule Control  | 7.6.   | Elaboration of the Schedule          | 7.7.   | Schedule Management          | 7.8.   | Study and Analysis of the Schedule |  |  |
| 7.5.1. | Project Timeline  | 7.6.1. | Gantt Chart                          | 7.7.1. | Schedule Management Planning | 7.8.1. | Estimated Duration of Activities   |  |  |
| 7.5.2. | Baseline Schedule   | 7.6.2. | Predecessor and Successor Activities |        | Description of Activities    | 7.8.2. | Schedule Development               |  |  |
| 7.5.3. | Critical Path Analysis                                      | 7.6.3. | Restrictions between Activities      | 7.7.3. | Sequencing of Activities     | 7.8.3. | Schedule Control                   |  |  |
| 7.9.   | Construction Project Acceleration                           | 7.10.  | Construction Project Recuperation    |        |                              |        |                                    |  |  |
|        | Plan  |        | Plan                                 |        |                              |        |                                    |  |  |
| 7.9.1. | Acceleration Plan Analysis                                  | 7.10.1 | Recovery Plan Analysis               |        |                              |        |                                    |  |  |
| 7.9.2. | Schedule  | 7.10.2 | 2. Schedule                          |        |                              |        |                                    |  |  |
| 7.9.3. | Resources   | 7.10.3 | 8. Resources                         |        |                              |        |                                    |  |  |

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| Mod                              | Module 8. Project Management: Communications and Quality Management   |                                  |  |                  |   |                                  |   |  |  |  |
|----------------------------------|---|----------------------------------|--|------------------|---|----------------------------------|---|--|--|--|
| <b>8.1.</b> 8.1.1. 8.1.2. 8.1.3. | Dimensions of Project Communication   | <b>8.2.</b> 8.2.1. 8.2.2. 8.2.3. | Communications in Project Communications at Meetings Project Communication Channels Formal Forms of Communication      | 8.3.1.<br>8.3.2. | Communications Management Communications Management Planning Project Communications Management Control              | 8.4.1.<br>8.4.2.                 | Project Quality Control Project Quality Cost of Project Quality Importance of Quality |  |  |  |
| <b>8.5.</b> 8.5.1. 8.5.2. 8.5.3. | • , ,   | <b>8.6.</b> 8.6.1. 8.6.2. 8.6.3. | Quality: Project Non-conformities The Importance of NCs Customer Nonconformities Contractor Nonconformities            | 8.7.1.           | Project Stakeholder Management Stakeholder Expectation Management Interpersonal and Team Skills Conflict Management | <b>8.8.</b> 8.8.1. 8.8.2. 8.8.3. |   |  |  |  |
| <b>8.9.</b><br>8.9.1.<br>8.9.2.  | Project Integration Management Development of the Project Charter Development of the Project Management Plan Direction and Management of Project Work | 8.10.1<br>8.10.2                 | Project Integration Control  Project Knowledge Management  Work Control  Integrated Change Control and Project Closure |                  |   |                                  |   |  |  |  |

| P.1. Purchasing Control Purchases in Project Purchasing Control | <ul><li>9.2. Project Buying Cycle</li><li>9.2.1. Analysis of the Buying Cycle</li><li>9.2.2. Description of Stages</li><li>9.2.3. Study of Stages</li></ul>                         | <ul><li>9.3. Purchase Contract</li><li>9.3.1. Elements of the Contract</li><li>9.3.2. Contract Terminology in Contract</li><li>9.3.3. Control of Claims and Litigation</li></ul>              | <ul><li>9.4. Project Purchasing Management</li><li>9.4.1. Types of Suppliers</li><li>9.4.2. Procurement Category</li><li>9.4.3. Types of Contracts</li></ul>   |
|---|---|---|--|
| 9.5. Project Purchasing Analysis 9.5.1. Purchasing Management Planning 9.5.2. Execution of Purchases 9.5.3. Purchasing Control                      | <ul><li>9.6. Control of Resources</li><li>9.6.1. Project Resources</li><li>9.6.2. Conflict Management Ability</li><li>9.6.3. Conflict Levels and Resolution</li></ul>               | <ul> <li>9.7. Management of Resources by Objectives</li> <li>9.7.1. Management by Objectives (MBO)</li> <li>9.7.2. Different Roles in Projects</li> <li>9.7.3. Types of Leadership</li> </ul> | <ul> <li>9.8. Project Resource Management</li> <li>9.8.1. Resource Management Planning</li> <li>9.8.2. Estimation of Activity Resources</li> <li>9.8.3. Obtaining the Necessary Resources</li> </ul> |
| 9.9. Analysis of Project Resources 9.9.1. Resource Team Development 9.9.2. Team Management 9.9.3. Equipment Control                                 | 9.10. Analysis of the Resource Interview Process from the PM  9.10.1. Interview Process 9.10.2. Analysis by the Project Manager 9.10.3. Factors to Consider for a Successful Result |   |  |

#### Module 10. Project Management: Cost Management 10.1. Cost Control: Project Margin 10.2. Cost Control: Cash Flow 10.3. Estimation of Activity Costs 10.4. Control and Management of Earned **Project Value** 10.1.1. Project Costs 10.2.1. Project Cash Flow Analysis 10.3.1. Cost Estimation Techniques 10.1.2. Initial Margin Calculation 10.2.2. Production 10.3.2. Factors in Favor and Against the Estimation 10.4.1. Basics of Earned Value 10.1.3. Financial Control 10.2.3. Factors of Activities 10.4.2. Processes 10.3.3. Aspects to be Taken into Account in Cost 10.4.3. Control and its Importance in the Project Estimates 10.5. Control and Management of Earned 10.6. Project Cost Management 10.7. Project Cost Analysis 10.8. S-curve Management in the Project **Project Term** 10.6.1. Planning 10.7.1. Cost Control 10.8.1. Fundamentals of the S-curve 10.6.2. Cost Estimates 10.7.2. Production Control 10.8.2. Processes for Management 10.5.1. Basics of Earned Term 10.6.3. Determination of the Budget 10.7.3. Cost Analysis vs. Production 10.8.3. Importance of the S-curve 10.5.2. Processes 10.5.3. Control and its Importance in the Project 10.9. Control and Elaboration of the 10.10. Project Financial Study S-curve in the Project 10.10.1. NPV- Net Present Value 10.10.2. IRR-Internal Rate of Return on Project 10.9.1. Production

10.10.3. Payback-Recovery Period

10.9.2. Monitoring

10.9.3. Control and Deviations

## tech 34 | Structure and Content

11.9.2. Multinational Corporations and International

11.9.3. Legal Instruments for Multinationals in the

Field of Human Rights

Law

#### Module 11. Leadership, Ethics and Social Responsibility in Companies 11.3. Cross-Cultural Management 11.4. Management and Leadership 11.1. Globalization and Governance 11.2. Leadership Development 11.1.1. Governance and Corporate Governance 11.2.1. Leadership. A Conceptual Approach 11.3.1. Concept of Cross-Cultural Management 11.1.2. The Fundamentals of Corporate Governance 11.2.2. Leadership in Companies 11.3.2. Contributions to the Knowledge of National 11.4.1. Concept of Management Development 11.2.3. The Importance of Leaders in Business in Companies Cultures 11.4.2. Concept of Leadership 11.1.3. The Role of the Board of Directors in the Management 11.3.3. Diversity Management 11.4.3. Leadership Theories Corporate Governance Framework 11.4.4. Leadership Styles 11.4.5. Intelligence in Leadership 11.4.6. The Challenges of Today's Leader 11.5. Business Ethics 11.6. Sustainability 11.7. Corporate Social Responsibility 11.8. Responsible Management Systems 11.7.1. International Dimensions of Corporate Social and Tools 11.5.1. Ethics and Morality 11.6.1. Sustainability and Sustainable Development 11.5.2. Business Ethics 11.6.2. The 2030 Agenda Responsibility 11.8.1. CSR: Corporate Social Responsibility 11.5.3. Leadership and Ethics in Companies 11.6.3. Sustainable Companies 11.7.2. Implementing Corporate Social 11.8.2. Essential Aspects for Implementing a Responsibility Responsible Management Strategy 11.7.3. The Impact and Measurement of Corporate 11.8.3. Steps for the Implementation of a Corporate Social Responsibility Social Responsibility Management System 11.8.4. Tools and Standards of CSR 11.10. Legal Environment and Corporate 11.9. Multinationals and Human Rights Governance 11.9.1. Globalization, Multinational Corporations and Human Rights 11.10.1. International Rules on Importation and

11.10.2. Intellectual and Industrial Property

11.10.3. International Labor Law

| Module 12. People and Talent Management  |  |  |  |  |  |  |  |  |
|--|--|--|--|--|--|--|--|--|
| <ul><li>12.1. Strategic People Management</li><li>12.1.1. Strategic Human Resources Management</li><li>12.1.2. Strategic People Management</li></ul>   | <ul> <li>12.2. Human Resources Management by Competencies</li> <li>12.2.1. Analysis of the Potential</li> <li>12.2.2. Remuneration Policy</li> <li>12.2.3. Career/Succession Planning</li> </ul>         | <ul> <li>12.3. Performance Evaluation and Performance Management</li> <li>12.3.1. Performance Management</li> <li>12.3.2. Performance Management: Objectives and Process</li> </ul>    | <ul> <li>12.4. Innovation in Talent and People Management</li> <li>12.4.1. Strategic Talent Management Models</li> <li>12.4.2. Talent Identification, Training and Development</li> <li>12.4.3. Loyalty and Retention</li> <li>12.4.4. Proactivity and Innovation</li> </ul> |  |  |  |  |  |
| <ul><li>12.5. Motivation</li><li>12.5.1. The Nature of Motivation</li><li>12.5.2. Expectations Theory</li><li>12.5.3. Needs Theory</li><li>12.5.4. Motivation and Financial Compensation</li></ul>   | <ul> <li>12.6. Developing High Performance Teams</li> <li>12.6.1. High-Performance Teams: Self-Managing Teams</li> <li>12.6.2. Methodologies for Managing High Performance Self-Managed Teams</li> </ul> | <ul><li>12.7. Change Management</li><li>12.7.1. Change Management</li><li>12.7.2. Types of Change Management Processes</li><li>12.7.3. Stages or Phases in Change Management</li></ul> | <ul> <li>12.8. Negotiation and Conflict Management</li> <li>12.8.1. Negotiation</li> <li>12.8.2 Conflict Management</li> <li>12.8.3 Crisis Management</li> </ul>   |  |  |  |  |  |
| <ul> <li>12.9. Executive Communication</li> <li>12.9.1. Internal and External Communication in the Business Environment</li> <li>12.9.2. Communication Departments</li> <li>12.9.3. The Head of Communication of the Company. The Profile of the Dircom</li> </ul> | 12.10. Productivity, Attraction, Retention and Activation of Talent 12.10.1. Productivity 12.10.2. Talent Attraction and Retention Levers  |  |  |  |  |  |  |  |

## tech 36 | Structure and Content

| Modu                                     | <b>ule 13.</b> Economic and Financial Manage  | ement                                    |   |                    |   |  |   |
|--|---|--|---|--------------------|---|--|---|
| 13.1.2.<br>13.1.3.<br>13.1.4.            | Economic Environment  Macroeconomic Environment and the National Financial System  Financial Institutions  Financial Markets  Financial Assets  Other Financial Sector Entities | 13.2.3.<br>13.2.4.                       | •   | 13.3.1.<br>13.3.2. | Information Systems and Business Intelligence Fundamentals and Classification Cost Allocation Phases and Methods Choice of Cost Center and Impact | 13.4.1.<br>13.4.2.<br>13.4.3.<br>13.4.5. | Budget and Management Control The Budgetary Model The Capital Budget The Operating Budget The Cash Budget Budget Monitoring |
| 13.5.1.<br>13.5.2.<br>13.5.3.<br>13.5.4. |   | 13.6.1.<br>13.6.2.<br>13.6.3.<br>13.6.4. | Financial Planning Definition of Financial Planning Actions to Be Taken in Financial Planning Creation and Establishment of the Business Strategy The Cash Flow Chart The Working Capital Chart | 13.7.1.            | Corporate Financial Strategy Corporate Strategy and Sources of Financing Corporate Financing Financial Products                                   | 13.8.1.<br>13.8.2.<br>13.8.3.            | Strategic Financing Self-financing Increase in Shareholder's Equity Hybrid Resources Financing through Intermediaries       |
| 13.9.2                                   | <ul> <li>Financial Analysis and Planning</li> <li>Analysis of the Balance Sheet</li> <li>Analysis of the Income Statement</li> <li>Profitability Analysis</li> </ul>            |  | D. Analyzing and Solving Cases/<br>Problems  1. Financial Information on Industria de Diseño y Textil, S.A. (INDITEX)   |                    |   |  |   |

| 1/1                                       | Commercial Management  | 14.2. Marketing  | 1/12                 | Strategic Marketing Management  | 14.4.                                    | Digital Marketing and e-Commerce  |
|---|--|--|----------------------|---|--|---|
| <ul><li>14.1.1.</li><li>14.1.2.</li></ul> |  | 14.2.1. The Concept of Marketing 14.2.2. The Basic Elements of Marketing 14.2.3. Marketing Activities in Companies   | 14.3.1.              | The Concept of Strategic Marketing<br>Concept of Strategic Marketing Planning | 14.4.1.<br>14.4.2.<br>14.4.3.<br>14.4.4. | Objectives of Digital Marketing and e-Commerce Digital Marketing and the Media It Uses E-Commerce. General Context Categories of e-Commerce Advantages and Disadvantages of e-Commerce Compared to Traditional Commerce |
| 14.5.                                     | Digital Marketing to Reinforce a<br>Brand  | 14.6. Digital Marketing to Attract and Retain Customers  | <b>14.7.</b> 14.7.1. | 3 1 3 3   | <b>14.8.</b> 14.8.1.                     | Sales Strategy Sales Strategy   |
| 14.5.1.                                   | Online Strategies to Improve Brand<br>Reputation   | 14.6.1. Loyalty and Engagement Strategies Using the Internet   | 14.7.2.              | Campaign  | 14.8.2.                                  | Sales Methods   |
| 14.5.2.                                   | Branded Content and Storytelling   | 14.6.2. Visitor Relationship Management 14.6.3. Hypersegmentation  | 14.7.3.              | Mistakes in Digital Advertising Campaigns                                     |  |   |
| 14.9.                                     | Corporate Communication  | 14.10. Digital Communication and   |                      |   |  |   |
| 14.9.1.                                   | Concept  | Reputation   |                      |   |  |   |
|   | The Importance of Communication in the Organization                                      | 14.10.1. Online Reputation<br>14.10.2. How to Measure Digital Reputation?  |                      |   |  |   |
| 14.9.4.                                   | Type of Communication in the Organization Functions of Communication in the Organization | 14.10.3. Online Reputation Tools<br>14.10.4. Online Reputation Report<br>14.10.5. Online Branding  |                      |   |  |   |
| 14.9.6.                                   | Elements of Communication Problems of Communication Communication Scenarios              | , and the second |                      |   |  |   |

#### Module 15. Executive Management 15.1. General Management 15.2. Manager Functions: Organizational 15.3. Operations Management 15.4. Public Speaking and Spokesperson Culture and Approaches Education 15.3.1. The Importance of Management 15.1.1. The Concept of General Management 15.1.2. The Role of the CEO 15.3.2. Value Chain 15.2.1. Manager Functions: Organizational Culture 15.4.1. Interpersonal Communication 15.1.3. The CEO and their Responsibilities 15.3.3. Quality Management and Approaches 15.4.2. Communication Skills and Influence 15.1.4. Transforming the Work of Management 15.4.3. Communication Barriers 15.5. Personal and Organizational 15.7. Preparation of a Crisis Plan 15.8. Emotional Intelligence 15.6. Communication in Crisis Situations **Communication Tools** 15.7.1. Analysis of Possible Problems 15.6.1. Crisis 15.8.1. Emotional Intelligence and Communication 15.6.2. Phases of the Crisis 15.7.2. Planning 15.8.2. Assertiveness, Empathy, and Active Listening 15.5.1. Interpersonal Communication 15.7.3. Adequacy of Personnel 15.6.3. Messages: Contents and Moments 15.8.3. Self- Esteem and Emotional Communication 15.5.2. Interpersonal Communication Tools 15.5.3. Communication in the Organization 15.5.4. Tools in the Organization 15.10.Leadership and Team Management 15.9. Personal Branding 15.9.1. Strategies for Personal Brand Development 15.10.1. Leadership and Leadership Styles 15.9.2. Personal Branding Laws 15.10.2. Leadership Skills and Challenges 15.9.3. Tools for Creating Personal Brands 15.10.3. Managing Change Processes 15.10.4. Managing Multicultural Teams





This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.** 

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





### tech 42 | Methodology

# TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

### A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

### tech 44 | Methodology

### Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

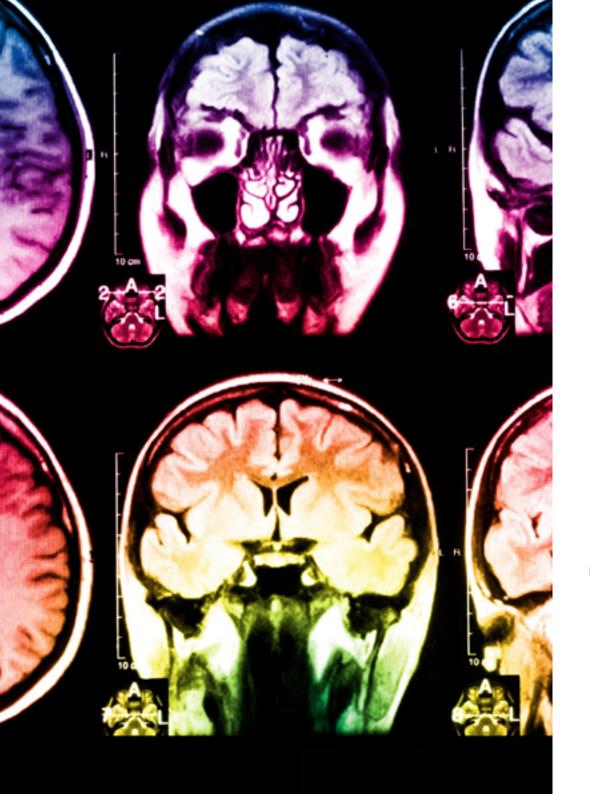
We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.





### Methodology | 45 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

### tech 46 | Methodology

This program offers the best educational material, prepared with professionals in mind:



#### **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



#### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



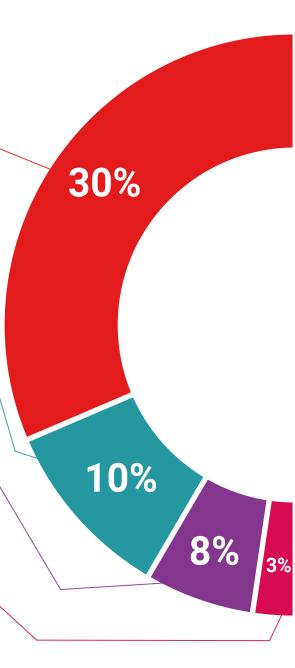
#### **Management Skills Exercises**

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



#### **Additional Reading**

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



#### **Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

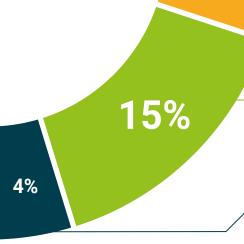


This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

### **Testing & Retesting**

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We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.

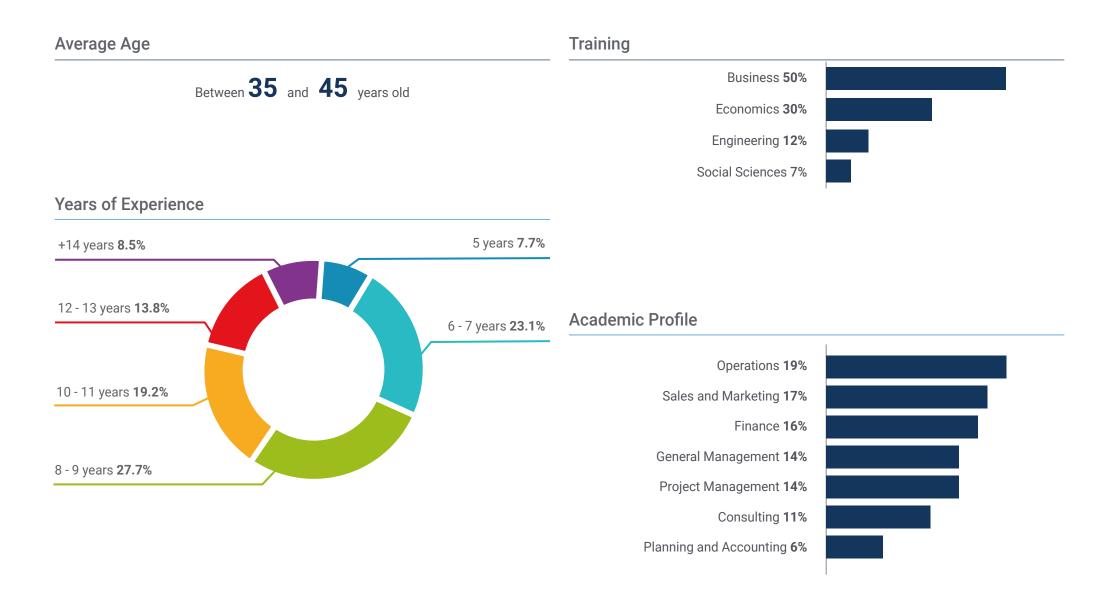


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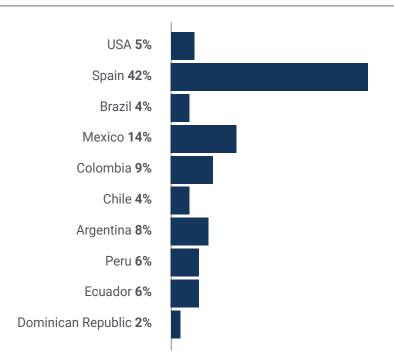


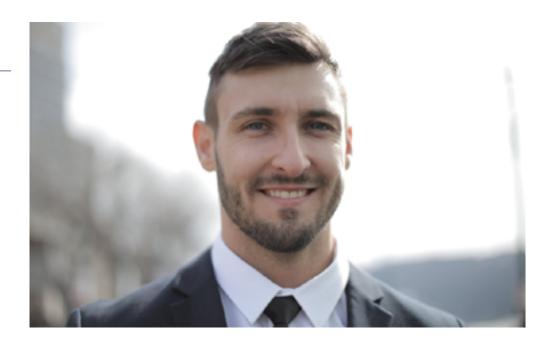


### tech 50 | Our Students' Profiles



### **Geographical Distribution**





# Ignacio Fernandez

**Engineer in Technical Solutions and Services Company** 

"Thanks to this Professional Master's Degree I have been able to broaden my knowledge on construction project management from an international perspective, an issue highly demanded by my company given the global expansion of our brand"





With an extensive professional career of more than 20 years focused on project management and operational transformations, Pierre-Yvez Galopin is a prominent international expert in the field of Construction Engineering. He has spent most of his career in reference entities in countries such as France, Finland and Chile. In this way, he has held important positions as General Technical Director, where he has provided holistic advice to projects in the bidding, construction and operation phase on a global scale.

As such, he has worked directly in more than 40 operations, in addition to having negotiated more than 200 contracts in various sectors such as **Heavy Industry**, **Mining**, **Oil** and **Gas**. His work philosophy is based on achieving operational excellence, which has driven him to remain at the forefront of areas such as **external cost maintenance**, aas well as the different phases of studies in construction. Thanks to this, it is considered a reference in the **optimization of large investment projects**through the disruptive methodology of **Value Engineering**.

In his constant effort to promote progress in the **construction** sector, he has developed multiple specialized articles on his findings and research. In fact, he is one of the people in charge of preparing press releases in the **Communication Department** of **Boston Consulting Group**. As such, he has contributed to increase the knowledge of citizens in aspects such as the applications of **Artificial Intelligence**in commercial activities, the management of Greenfield or Brownfield **investment projects** and even the most recent trends in construction materials. In this regard, he highly values networking networks and is an active participant on LinkedIn, where he takes the opportunity to make key connections, share industry knowledge and stay up-to-date on industry.



# Mr. Galopin, Pierre-Yves

- Associate Director and Partner at Boston Consulting Group, Boston, United States
- Director of Development Projects at Sembcorp Industries, Santiago de Chile
- Co-Founder and Advisor at Tellus Chile
- Operations Manager at OSD Pipelines, Chile
- EPCM Engineer at Hatch, Chile
- Area Manager and Civil Engineer at Bouygues, Finland
- Civil Engineer at Degremont, Paris
- Management Consultant at Partners in Performance, Latin America



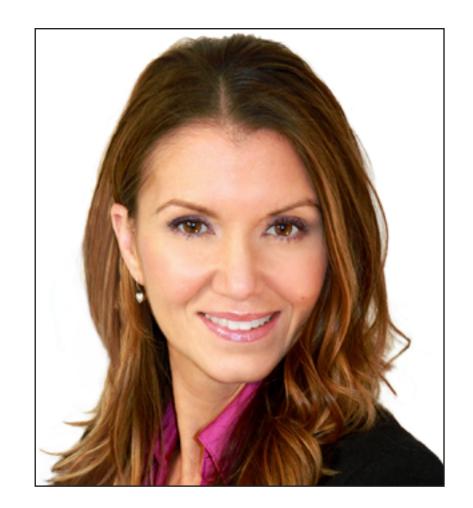
With over 20 years of experience in designing and leading global talent acquisition teams,

Jennifer Dove is an expert in recruitment and technology strategy. Throughout her career, she has held senior positions in several technology organizations within *Fortune* 50 companies such as NBC Universal and Comcast. Her track record has allowed her to excel in competitive, high-growth environments.

As Vice President of Talent Acquisition at Mastercard, she is responsible for overseeing talent onboarding strategy and execution, collaborating with business leaders and HR managers to meet operational and strategic hiring objectives. In particular, she aims to build diverse, inclusive and high-performing teams that drive innovation and growth of the company's products and services. In addition, she is adept at using tools to attract and retain the best people from around the world. She is also responsible for amplifying Mastercard's employer brand and value proposition through publications, events and social media.

Jennifer Dove has demonstrated her commitment to continuous professional development, actively participating in networks of Human Resources professionals and contributing to the incorporation of numerous workers in different companies. After earning her bachelor's degree in **Organizational Communication** from the University of Miami, she has held senior recruiting positions at companies in a variety of fields.

On the other hand, she has been recognized for her ability to lead organizational transformations, integrate technologies in recruitment processes and develop leadership programs that prepare institutions for future challenges. She has also successfully implemented occupational wellness programs that have significantly increased employee satisfaction and retention.



## Ms. Dove, Jennifer

- · Vice President, Talent Acquisition, Mastercard, New York, USA
- Director of Talent Acquisition, NBCUniversal Media, New York, USA
- Head of Recruitment at Comcast
- Director of Recruiting at Rite Hire Advisory, New York, USA
- Executive Vice President, Sales Division at Ardor NY Real Estate
- Director of Recruitment at Valerie August & Associates
- Account Executive at BNC
- Account Executive at Vault
- Graduated in Organizational Communication from the University of Miami



TECH has a distinguished and specialized group of International Guest Directors, with important leadership roles in the most leading companies in the global market"

A technology leader with decades of experience in major technology multinationals, Rick Gauthier has developed prominently in the field of cloud services and end-to-end process improvement. He has been recognized as a leader and manager of highly efficient teams, showing a natural talent for ensuring a high level of engagement among his employees.

He possesses innate gifts in strategy and executive innovation, developing new ideas and backing his success with quality data. His background at **Amazon** has allowed him to manage and integrate the company's IT services in the United States. At **Microsoft** he has led a team of 104 people, responsible for providing corporate-wide IT infrastructure and supporting product engineering departments across the company.

This experience has allowed him to stand out as a high-impact manager with remarkable abilities to increase efficiency, productivity and overall customer satisfaction.



# Mr. Gauthier, Rick

- Regional IT Director Amazon, Seattle, USA
- Senior Program Manager at Amazon
- Vice President, Wimmer Solutions
- Senior Director of Productive Engineering Services at Microsoft
- Degree in Cybersecurity from Western Governors University
- Technical Certificate in Commercial Diving from Divers Institute of Technology
- B.S. in Environmental Studies from The Evergreen State College



Take the opportunity to learn about the latest advances in this field in order to apply it to your daily practice"

Romi Arman is a renowned international expert with more than two decades of experience in Digital Transformation, Marketing, Strategy and Consulting. Through that extended trajectory, he has taken different risks and is a permanentadvocate for innovation and change in the business environment. With that expertise, he has collaborated with CEOs and corporate organizations from all over the world, pushing them to move away from traditional business models. In this way, he has helped companies such as Shell Energy become true market leaders, focused on their customers and the digital world.

The strategies designed by Arman have a real impact, as they have enabled several corporations to improve the experiences of consumers, staff and shareholders alike. The success of this expert is quantifiable through tangible metrics such as CSAT, employee engagement in the institutions where he has practiced and the growth of the EBITDA financial indicatorin each of them.

He has also nurtured and led high-performing teams throughout his career that have received awards for their transformational potential. With Shell, specifically, the executive has always set out to overcome three challenges: meeting the complex decarbonization demands of customers, supporting "cost-effective decarbonization" and overhauling overhauling a fragmented data, digital and technology landscape. In this way, his efforts have evidenced that in order to achieve sustainable success, it is essential to start from the needs of consumers and lay the foundations for the transformation of processes, data, technology and culture.

On the other hand, the executive stands out for his mastery of the **business applications** of **Artificial Intelligence**, a subject in which he has a postgraduate degree from the London Business School. At the same time, he has accumulated experience in **IoT** and **Salesforce**.



# Mr. Arman, Romi

- Chief Digital Officer (CDO) at Shell Energy Corporation, London, United Kingdom
- Global Head of eCommerce and Customer Service at Shell Energy Corporation
- National Key Account Manager (Automotive OEM and Retail) for Shell in Kuala Lumpur, Malaysia
- Senior Management Consultant (Financial Services Sector) for Accenture from Singapore
- Graduate of the University of Leeds
- Postgraduate Diploma in Business Applications of Al for Senior Executives from London Business School
- CCXP Customer Experience Professional Certification
- Executive Digital Transformation Course by IMD



Do you want to update your knowledge with the highest educational quality? TECH offers you the most updated content in the academic market, designed by authentic experts of international prestige"

Manuel Arens is an experienced data management professional and leader of a highly qualified team. In fact, Arens holds the position of Global Procurement Manager in Google's Technical Infrastructure and Data Center division, where he has spent most of his professional career. Based in Mountain View, California, he has provided solutions for the tech giant's operational challenges, such as master data integrity, vendor data updates and vendor prioritization. He has led data center supply chain planning and vendor risk assessment, generating improvements in vendor risk assessment, resulting in process improvements and workflow management that have resulted in significant cost savings.

With more than a decade of work providing digital solutions and leadership for companies in diverse industries, he has extensive experience in all aspects of strategic solution delivery, including marketing, media analytics, measurement and attribution. In fact, he has received a number of accolades for his work, including the BIM Leadership Award, the Search Leadership Award, Export Lead Generation Program Award and the EMEA Best Sales Model Award.

Arens also served as Sales Manager in Dublin, Ireland. In this role, he built a team of 4 to 14 members over three years and led the sales team to achieve results and collaborate well with each other and cross-functional teams. He also served as Senior Industry Analyst, Hamburg, Germany, creating storylines for over 150 clients using internal and third party tools to support analysis. He developed and wrote in-depth reports to demonstrate his mastery of the subject matter, including understanding the macroeconomic and political/regulatory factors affecting technology adoption and diffusion.

He has also led teams at companies such as **Eaton**, **Airbus and Siemens**, where he gained valuable account and supply chain management experience. He is particularly noted for continually exceeding expectations by **building valuable customer relationships** and **working seamlessly with people at all levels of an organization**, including stakeholders, management, team members and customers. His data-driven approach and ability to develop innovative and scalable solutions to industry challenges have made him a prominent leader in his field.



## Mr. Arens, Manuel

- Global Procurement Manager at Google, California, United States
- Senior Manager, B2B Analytics and Technology Google, USA
- Sales Director Google, Ireland
- Senior Industry Analyst Google, Germany
- Accounts Manager Google, Ireland
- Accounts Payable at Eaton, UK
- Supply Chain Manager at Airbus, Germany



Bet on TECH! You will have access to the best teaching materials, at the forefront of technology and education, implemented by internationally renowned specialists in the field"

Andrea La Sala is an experienced Marketing executive whose projects have had a significant impact on the Fashion sector. Throughout his successful career he has developed different tasks related to Product, Merchandising and Communication. All this linked to prestigious brands such as Giorgio Armani, Dolce & Gabbana, Calvin Klein, among others.

The results of this high-profile international executive have been linked to his proven ability to synthesize information in clear frameworks and executeconcrete actions aligned to specific business objectives. In addition, he is recognized for his proactivity and adaptation to fast-paced work rhythms. To all this, this expert adds astrong commercial awareness, market vision and a genuine passion for products.

As Global Brand and Merchandising Director at Giorgio Armani, he has overseen a variety of Marketing strategies for apparel and accessories. His tactics have also focused on retail and consumer needs and behavior. In this role, La Sala has also been responsible for shaping the marketing of products in different markets, acting as team leader in the Design, Communication and Sales departments.

On the other hand, in companies such as Calvin Klein or Gruppo Coin, he has undertaken projects to boost the structure, development and marketing of different collections. In turn, he has been in charge of creating effective calendars for buying and selling campaigns.

He has also been in charge of the **terms**, **costs**, **processes** and **delivery times** of different operations.

These experiences have made Andrea La Sala one of the main and most qualified **corporate leaders** in **Fashion** and **Luxury**. A high managerial capacity with which he has managed to effectively implement the **positive positioning** of **different brands** and redefine their key performance indicators (KPI).



## Mr. La Sala, Andrea

- Global Brand and Merchandising Director at Giorgio Armani, Milan, Italy
- Merchandising Director at Calvin Klein
- Brand Manager at Gruppo Coin
- Brand Manager at Dolce & Gabbana
- Brand Manager at Sergio Tacchini S.p.A
- Market Analyst at Fastweb
- Graduate of Business and Economics at the Università degli Studi del Piemonte Orientale



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Mick Gram is synonymous with innovation and excellence in the field of **Business Intelligence** internationally. His successful career is linked to leadership positions in multinationals such as **Walmart** and **Red Bull**. Likewise, this expert stands out for his vision to **identify emerging technologies** that, in the long term, achieve an everlasting impact in the corporate environment.

On the other hand, the executive is considered a pioneer in the use of data visualization techniques that simplified complex sets, making them accessible and facilitating decision making. This ability became the pillar of his professional profile, transforming him into a desired asset for many organizations that bet on gathering information and generating concrete actions from them.

One of his most outstanding projects in recent years has been the Walmart Data Cafe platform, the largest of its kind in the world that is anchored in the cloud aimed at *Big Data* analysis. In addition, he has held the position of Director of Business Intelligence at Red Bull, covering areas such as Sales, Distribution, Marketing and Supply Chain Operations. His team was recently recognized for its constant innovation regarding the use of Walmart Luminate's new API for Shopper and Channel insights.

In terms of education, the executive has several Master's degrees and postgraduate studies at prestigious centers such as the **University of Berkeley**, in the United States, and the **University of Copenhagen**, in Denmark. Through this continuous updating, this expert has achieved cuttingedge skills. Because of this, he has come to be considered a **born leader** of the **new global economy**, entered on the impulse of data and its infinite possibilities.



### Mr. Gram, Mick

- Director of Business Intelligence and Analytics at Red Bull, Los Angeles, United States
- Business Intelligence Solutions Architect for Walmart Data Café
- Independent Business Intelligence and Data Science Consultant
- Business Intelligence Director at Capgemini
- Chief Analyst at Nordea
- Chief Business Intelligence Consultant for SAS
- Executive Education in AI and Machine Learning at UC Berkeley College of Engineering
- Executive MBA in e-commerce at the University of Copenhagen
- Bachelor's Degree and Master's Degree in Mathematics and Statistics at the University of Copenhagen



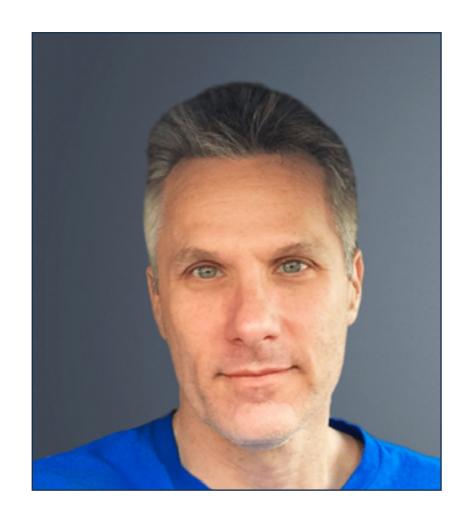
Study at the world's best online university according to Forbes! In this MBA you will have access to an extensive library of multimedia resources, developed by internationally renowned professors"

Scott Stevenson is a distinguished **Digital Marketing** industry expert who, for over 19 years, has been associated with one of the most powerful companies in the entertainment industry, **Warner Bros. Discovery.** In this role, he has played a crucial role in**overseeing logistics** and **creative workflows** across a variety of digital platforms, including social media, search, display and linear media.

This executive's leadership has been crucial in driving paid media production strategies, resulting in a marked improvement in his company's conversion rates. At the same time, he has assumed other roles, such as Director of Marketing Services and Traffic Manager at the same multinational during his former management.

Stevenson has also been involved in the global distribution of video games and digital property campaigns.. He was also responsible for introducing operational strategies related to the formation, completion and delivery of sound and image content for television commercials and *trailers*.

On the other hand, the expert holds a Bachelor's Degree in Telecommunications from the University of Florida and a Master's Degree in Creative Writing from the University of California, which demonstrates his skills in communication and storytelling. In addition, he has participated in Harvard University's School of Professional Development in cutting-edge programs on the use of Artificial Intelligence in business. As such, his professional profile stands as one of the most relevant in the current field of Marketing and Digital Media.



### Mr. Stevenson, Scott

- Digital Marketing Director at Warner Bros. Discovery, Burbank, United States
- Traffic Manager at Warner Bros. Entertainment.
- Master's Degree in Creative Writing from the University of California
- Degree in Telecommunications from the University of Florida



Achieve your academic and professional goals with the best qualified experts in the world! The teachers of this MBA will guide you throughout the learning process"

Eric Nyquist is an outstanding professional in the international sports field, who has built an impressive career, standing out for hisstrategic leadership and his ability to drive change and innovation in top-level sports organizations.

In fact, he has held senior roles such as **Director of Communications and Impact** at **NASCAR**, based in **Florida**, **USA**. With many years of experience behind him at NASCAR, Nyquist has also held several leadership positions, including **Senior Vice President of Strategic Development** and **General Manager of Business Affairs** managing more than a dozen disciplines ranging from strategic development to entertainment marketing.

Nyquist has also made a significant mark on Chicago's top sport's franchises. As Executive Vice President of the Chicago Bulls and the Chicago White Sox franchises, he has demonstrated his ability to drive business and strategic success in the world of professional sports.

Finally, it is worth noting that he began his career in sports while working in New York as senior strategic analyst for Roger Goodell in the National Football League (NFL) and, prior to that, as a Legal Intern for the United States Soccer Federation.



# Mr. Nyquist, Eric

- Director of Communications and Impact, NASCAR, Florida, United States
- Senior Vice President, Strategic Development, NASCAR
- Vice President, Strategic Planning, NASCAR
- Senior Director of Business Affairs at NASCAR
- Executive Vice President, Chicago White Sox Franchises
- Executive Vice President, Chicago Bulls Franchises
- Manager of Business Planning at the National Football League (NFL)
- Business Affairs/Legal Intern with the United States Soccer Federation
- Law Degree from the University of Chicago
- Master of Business Administration-MBA from the University of Chicago Booth School of Business
- Bachelor's Degree in International Economics from Carleton College



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### Management



### Dr. Ruiz Cid, Martín Joaquín

- Industrial Engineer Expert in Electricity, Electronics and Mechanics
- Founder and Technical Director at Vionica Drones
- Director at IngeMabis Engineering and Services
- Technical Director of HBC Group
- Technical Director of the EPC Projects Group at Soltec Energías Renovables
- Project Leader for Técnicas Reunidas at Abantia Group, Grupo Cobra and Inversiones Silmamur
- Doctorate in Industrial Technologies, Electricity, Electronics and Adaptive Control from the National University of Distance Education (Spain)
- Master's Degree in Environment and Renewable Energies from the European Business School
- Master's Degree in Strategic Business Management from National University of Distance Education (Spain)
- Degree in Industrial, Mechanical and Structural Engineering from the Polytechnic University of Cartagena







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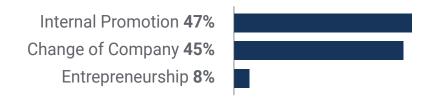
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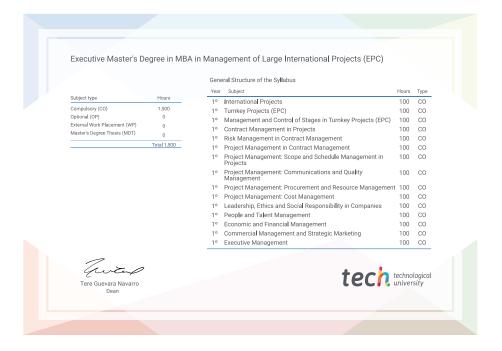
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MBA in Management of Large International Projects (EPC)

