



Postgraduate Diploma

Supplier Relationship Management

» Modality: online

» Duration: 6 months

» Certificate: TECH Global University

» Credits: 15 ECTS

» Schedule: at your own pace

» Exams: online

» Target Group: Graduates and professionals with demonstrable experience in economic-financial areas.

Website: www.techtitute.com/us/school-of-business/postgraduate-diploma/postgraduate-diploma-supplier-relationship-management

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01 **Welcome**

Relationships with suppliers must be smooth and prosperous for business success to be guaranteed. A single failure in this part of the chain and the entire downstream production can be affected, which irremediably implies a loss of profit. In this context, it is the expert in the management and administration of supplier relations who provides quality solutions to the company, thus becoming an indispensable figure of high value. In order to meet this labor demand, which can mean the growth of many professionals, TECH has developed a complete Postgraduate Diploma with which the student will learn all the basic and advanced issues of Supplier Relationship Management, highlighting extensively in the logistics field.









tech 08 | Why Study at TECH?

At TECH Global University



Innovation

The university offers an online learning model that balances the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

+100000

+200

executives prepared each year

different nationalities



Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

+500

collaborative agreements with leading companies



Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



Why Study at TECH? | 09 **tech**

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



Analysis

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



Academic Excellence

TECH offers students the best online learning methodology. The university combines the Relearning method (postgraduate learning methodology with the best international valuation) with the Case Study. Tradition and vanguard in a difficult balance, and in the context of the most demanding educational itinerary.



Economy of Scale

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.



Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

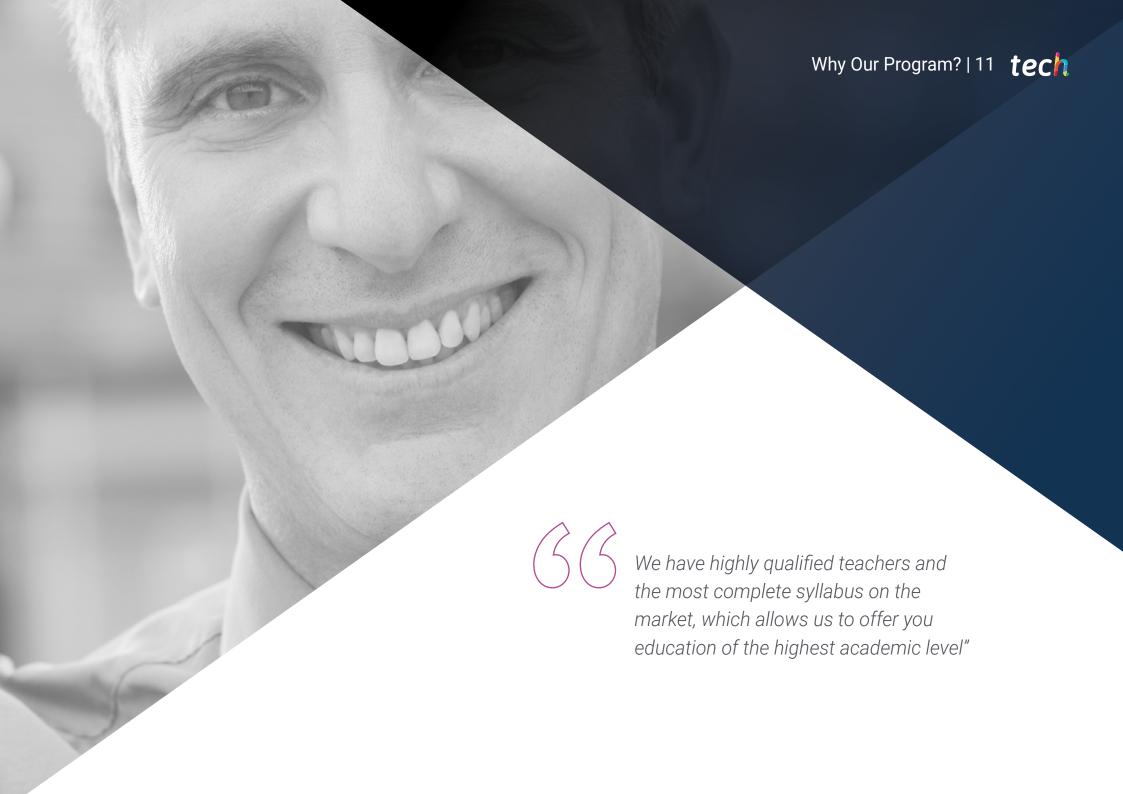
Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case analyses in academia"



It is a challenge that demands effort and dedication, but it opens the door to a promising future. Students will learn from the best teaching staff and with the most flexible and innovative educational methodology.



tech 12 | Why Our Program?

This program will provide you with a multitude of professional and personal advantages, among which we highlight the following:



A Strong Boost to Your Career

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of students achieve positive career development in less than 2 years.



Develop a strategic and global vision of the company

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional fields.

Our global vision of companies will improve your strategic vision.



Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



You will take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



Thoroughly develop business projects.

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different fields in companies.

20% of our students develop their own business idea.



Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



You will be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified teachers from the most prestigious universities in the world: the TECH Global University community.

We give you the opportunity to study with a team of world-renowned teachers.





tech 16 | Objectives

TECH makes the goals of their students their own goals too Working together to achieve them

The Postgraduate Diploma in Supplier Relationship Management will enable students to:



Define the latest trends and developments in business management



Develop, lead and execute purchasing and search strategies that are more efficient and focused on the company's needs, offering customized value propositions



Develop strategies to make decisions in complex and unstable environments, evaluating their impact on the company







Develop strategies to lead the Supplier strategy in times of change



Develop the essential skills to strategically manage the organizations commercial activity



Choose the appropriate sales channels and media, in accordance with the brand and the company's positioning





tech 20 | Structure and Content

Syllabus

The Postgraduate Diploma in Supplier Relationship Management of TECH Global University prepares the student to face decisions and business situations related to relationships between suppliers and customers, essential in any supply chain as they are the most important link in it.

During the 375 hours of the degree program, the student will make an incursion into all the fundamental aspects of logistics and economic management, complementing his or her education with attributes in management and market research.

In addition, the teaching staff has

developed a series of real cases in which the techniques and methodologies taught in the program are applied, so that the student is learning contextually how to deal with possible problems or mismatches that may occur in relations with suppliers.

This Postgraduate Diploma takes place over 6 months and is divided into 4 modules:

Module 1	Management and Leadership
Module 2	Logistics and Economic Management
Module 3	Market Research
Module 4	Supplier Relationship Management



Where, When and How is it Taught?

TECH offers students the opportunity to take this Postgraduate Diploma in Supplier Relationship Management completely online. Throughout the 6 months of the educational program, you will be able to access all the contents of this program at any time, allowing you to self-manage your study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

tech 22 | Structure and Content

2.5. Supply Chain Management

2.5.2. Change in Demand Patterns

2.5.3. Change in Operations Strategy

2.5.1. Costs and Efficiency of the Operations Chain

Mod	ule 1. Management and Leadership						
1.1. 1.1.1. 1.1.2. 1.1.3.	General Management Integrating Functional Strategies into the Global Business Strategies Management Policy and Processes Society and Enterprise	1.2. 1.2.1. 1.2.2. 1.2.3.	Strategic Management Establish the Strategic Position: Mission, Vision and Values Developing New Businesses Growth and Consolidation of the Company	1.3. 1.3.1. 1.3.2. 1.3.3.	Competitive Strategy Market Analysis Sustainable Competitive Advantage Return on Investment	1.4. 1.4.1. 1.4.2. 1.4.3.	3
1.5.2.	Planning and Strategy The Relevance of Strategic Direction in the Management Control Process Analysis of the Environment and the Organization Lean Management	1.6. 1.6.1. 1.6.2. 1.6.3.	Talent Management Managing Human Capital Environment, Strategy, and Metrics Innovation in People Management		Management and Leadership Development Leadership and Leadership Styles Motivation Emotional Intelligence	1.7.4. 1.7.5.	Skills and Abilities of the Leader 2.0 Efficient Meetings.
1.8.1. 1.8.2. 1.8.3. 1.8.4.	Change Management Performance Analysis Leading Change. Resistance to Change Managing Change Processes Managing Multicultural Teams	1.9. 1.9.1. 1.9.2. 1.9.3. 1.9.4.	Negotiation Intercultural Negotiation Negotiation Focuses Effective Negotiation Techniques Restructuring				
Mod	ule 2. Logistics and Economic Manage	ment					
2.1. 2.1.1. 2.1.2. 2.1.3.	Financial Diagnosis Indicators for Analyzing Financial Statements	2.2. 2.2.1. 2.2.2. 2.2.3.	Economic Analysis of Decisions Budget Control Competitive Analysis. Comparative Analysis Decision-Making. Business Investment or Divestment	2.3.2.	Investment Valuation and Portfolio Management Profitability of Investment Projects and Value Creation Models for Evaluating Investment Projects Sensitivity Analysis, Scenario Development, and Decision Trees		Purchasing Logistics Management Stocks Management Warehouse Management Purchasing and Procurement Management

2.7. Logistics and Customers

2.7.2. Sales Forecasting and Planning

Replacement

2.7.1. Demand Analysis and Forecasting

2.7.3. Collaborative Planning, Forecasting, and

2.8. International Logistics

Payment

2.8.1. Customs, Export and Import processes

2.8.2. Methods and Means of International

2.8.3. International Logistics Platforms

2.6. Logistical Processes

2.6.4. After-Sales Service

2.6.1. Organization and Management by Processes

2.6.2. Procurement, Production, Distribution

2.6.3. Quality, Quality Costs, and Tools

Techniques 3.6.1. Market Typologies 3.7.1. Complex Behavior 3.6.2. Direct Techniques: Focus Group 3.6.3. Anthropological Techniques 3.6.3. Segmentation and Criteria 3.6.4. Defining the Target Audience 3.7.4. Habitual Purchasing Behavior 3.8.5.2. The Two Face Mirror and The Delphi Method 3.7.2. Dissonance Reducing Behavior 3.8.2. Data Warehouse and Datamining 3.8.3. Geographical Information Systems 3.8.3. Geographical Information Systems 3.8.3. Defining the Target Audience 3.7.4. Habitual Purchasing Behavior 3.8.3. Defining the Target Audience 3.8.4. Defining the Target Audience 3.8.5.4. Defining the Target Audience 3.8.5.5. Defining the Target Audience 3.8.6.5. Defining the Target Audience 3.8.7.6. Defining the Target Audience 3.8.7.8. Variety Seeking Behavior 3.8.8.9. Defining the Target Audience 3.8.9. Defining the Target Audience	 Fundamentals of Marketing Main Definitions Basic Concepts The Evolution of the Concept of Marketing 	 3.2. Marketing: From the Idea to the Market 3.2.1. Concept and Scope of Marketing 3.2.2. Marketing Dimensions 3.2.3. Marketing 3.0 	 3.3. New Competitive Environment 3.3.1. Technological Innovation and Economic Impact 3.3.2. Knowledge Society 3.3.3. The New Consumer Profile 	 3.4. Quantitative Research Methods and Techniques 3.4.1. Variables and Measurement Scales 3.4.2. Information Sources 3.4.3. Sampling Techniques 3.4.4. The Treatment and Analysis of Data
3.9.1. Information Analysis Tools 3.10.1. Big Data 3.9.2. Developing an Expectation Management 3.10.2. User Experience Plan 3.10.3. Applying Techniques	Techniques 1. Direct Techniques: Focus Group 2. Anthropological Techniques 3. Indirect Techniques	3.6.1. Market Typologies 3.6.2. Concept and Analysis of the Demand 3.6.3. Segmentation and Criteria	3.7.1. Complex Behavior 3.7.2. Dissonance Reducing Behavior 3.7.3. Variety Seeking Behavior	3.8.1. Conceptual Approaches to Marketing Information Systems 3.8.2. Data Warehouse and Datamining
3.9.3. Assessing the Feasibility of Projects	 Information Analysis Tools Developing an Expectation Management Plan 	3.10.1. Big Data 3.10.2. User Experience		

4.2.1. Economic Criteria 4.1.1. Bidding Process and Criteria Development 4.3.1. Ethics in Relations Chain 4.2.2. Quality Criteria 4.1.2. Identifying Potential Suppliers 4.3.2. Recruitment Planning 4.4.1. Phases in the Process of Integration 4.2.3. Other Criteria 4.1.3. Supplier Selection 4.3.3. Acquisition of Services 4.4.2. Risks and Control Parameters 4.4.3. Monitoring 4.4.4. Integration Breakdown 4.5. Commercial Law 4.6. Labor Law 4.7. Tax Law 4.8. Contract Management and 4.5.1. Salepurchase Agreement 4.6.1. Contracting of Works and Services 4.7.1. Tax Responsibilities in Subcontracting Administration 4.5.2. Payments and Delinquencies 4.6.2. Joint Several Labor Liability 4.7.2. Tax Implications of Purchases 4.8.1. Negotiation and Implementation 4.5.3. Performance Bonds 4.6.3. Occupational Hazard Prevention 4.8.2. Results Monitoring and Control 4.5.4. Liability for Damage Caused by Defective 4.8.3. Contract Closure Products 4.5.5. Lease Agreements



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.**

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





tech 26 | Methodology

TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.



Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



Methodology | 29 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



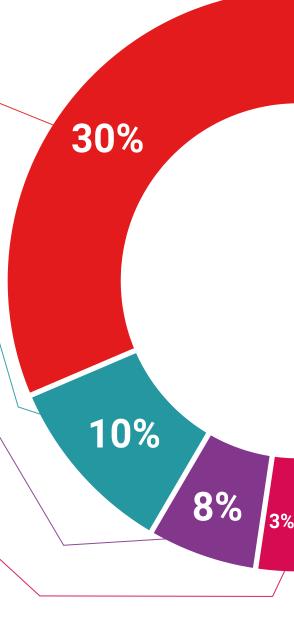
Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.



Case Studies

Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.

Interactive Summaries



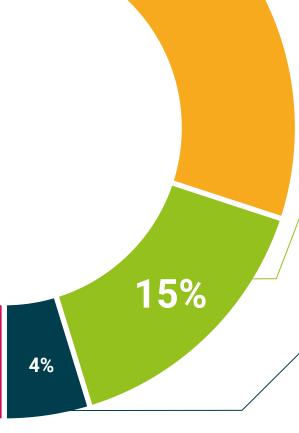
The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

Testing & Retesting



We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.

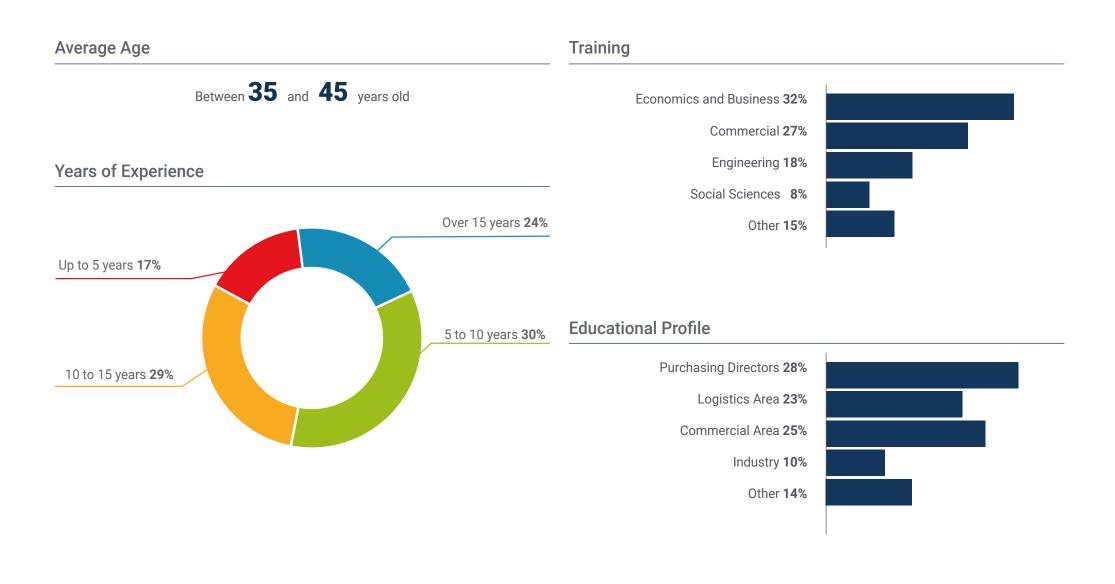


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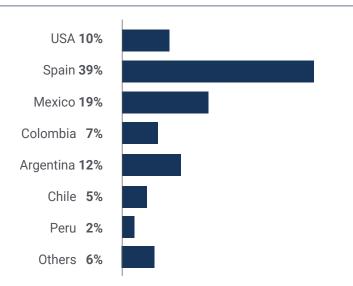




tech 34 | Our Students' Profiles



Geographical Distribution





María Martín Negrín

Marketing Director

"This is the best academic option I could have found. Thanks to this Postgraduate Diploma in Supplier Relationship Management I have managed to excel in my job and, in fact, I have managed to move up in my company to become the Marketing Manager. It has been a very pleasant experience and I recommend it to all those who want to grow personally and professionally"





International Guest Director

Manuel Arens is an experienced data management professional and leader of a highly qualified team. In fact, Arens holds the position of global purchasing manager in Google's Technical Infrastructure and Data Center division, where he has spent most of his professional career. Based in Mountain View, California, he has provided solutions for the tech giant's operational challenges, such as master data integrity, vendor data updates and vendor prioritization.

He has led data center supply chain planning and vendor risk assessment, generating improvements in vendor risk assessment, resulting in process improvements and workflow management that have resulted in significant cost savings.

With more than a decade of work providing digital solutions and leadership for companies in diverse industries, he has extensive experience in all aspects of strategic solution delivery, including marketing, media analytics, measurement and attribution. In fact, he has received a number of accolades for his work, including the

BIM Leadership Award, the Search Leadership Award, the Lead Generation Export Program Award and the Export Lead Generation Program Award and the EMEA Best Sales Model Award.

Arens also served as Sales Manager in Dublin, Ireland. In this role, he built a team of 4 to 14 members over three years and led the sales team to achieve results and collaborate well with each other and cross-functional teams. He also served as Senior Industry Analyst, Hamburg, Germany, creating storylines for over 150 clients using internal and third party tools to support analysis. He developed and wrote in-depth reports to demonstrate his mastery of the subject matter, including understanding the macroeconomic and political/regulatory factors affecting technology adoption and diffusion.



Mr. Arens, Manuel

- Global Procurement Manager Google, California, United States
- Senior Manager, B2B Analytics and Technology Google, USA
- Sales Director Google, Ireland
- Senior Industry Analyst Google, Germany
- Accounts Manager Google, Ireland
- Accounts Payable at Eaton, UK
- Supply Chain Manager at Airbus, Germany



tech 40 | Course Management

Management



D. Larrosa Guirao, Salvador

- Finance Specialist
- Expert in Market Research, Finance and Risk Analysis
- University Lecturer

Professors

Ms. Gomis Noriega, Silvia

- Specialist in innovation
- R&D&I Coordinator
- Technology Transformation Expert
- Teacher







tech 44 | Impact on Your Career

Are you ready to take the leap? Excellent professional development awaits you

The Postgraduate Diploma in Supplier Relationship Management of TECH Global University is an intensive program that prepares students to face challenges and business decisions at a financial level in the field of strategic purchasing and supplier management.

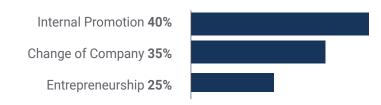
Do not miss the opportunity to be prepared in TECH and you will notice how you will get the improvement you were looking for.

If you want to make a positive change in your profession, the Postgraduate Diploma in Supplier Relationship Management help you achieve it.

Time of Change



Type of change



Salary increase

This program represents a salary increase of more than 25.22% for our students

Salary before €77,000 A salary increase of

25.22%

Salary after **€96,419**





tech 48 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



Growth of talent and intellectual capital

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.



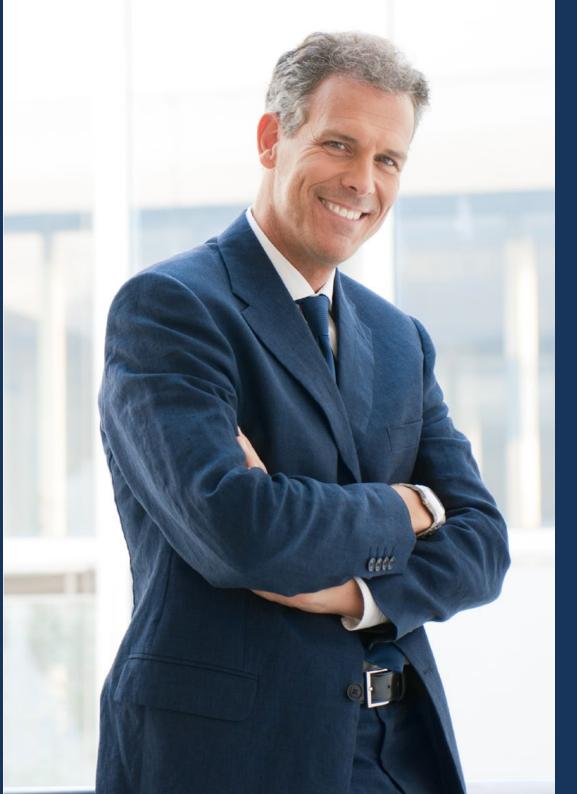
Building agents of change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





Project Development

The professional can work on a real project or develop new projects in the field of R & D or business development of your company.



Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.





tech 52 | Certificate

This private qualification will allow you to obtain a **Postgraduate Diploma in Supplier** Relationship Management endorsed by TECH Global University, the world's largest online university.

TECH Global University is an official European University publicly recognized by the Government of Andorra (official bulletin). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** private qualification is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: Postgraduate Diploma in Supplier Relationship Management

Modality: online

Duration: 6 months

Accreditation: 15 ECTS



dd/mm/yyyy and an end date of dd/mm/yyyy

TECH Global University is a university officially recognized by the Government of Andorra on the 31st of January of 2024, which belongs to the European Higher Education Area (EHEA)

In Andorra la Vella, on the 28th of February of 2024



^{*}Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost



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