



# Postgraduate Diploma Marketing Management and Operational Marketing

» Modality: online

» Duration: 6 months

» Certificate: TECH Technological University

» Dedication: 16h/week

» Schedule: at your own pace

» Exams: online

Website: www.techtitute.com/pk/school-of-business/postgraduate-diploma/postgraduate-diploma-marketing-management-operational-management-marketing

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Certificate

# 01 **Welcome**

An efficient leadership strategy in the marketing world has to take into account several factors, such as talent management, the economic organization itself or the development of effective plans. As all companies need a good Marketing department and this is an ever-expanding market, TECH has developed this program to facilitate the professional leap for all students seeking a substantial improvement in their work. With advanced knowledge in team management, marketing logistics and effective strategies, the student will soon be at the head of important marketing departments after completing the course.

Postgraduate Diploma in Marketing Management and Operational Marketing.

TECH Technological University







# tech 08 | Why Study at TECH?

#### At TECH Technological University



#### **Innovation**

The university offers an online learning model that combines the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



#### The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



#### Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

100,000+

200+

executives trained each year

different nationalities



#### **Empowerment**

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

500+

collaborative agreements with leading companies



#### **Talent**

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



#### **Multicultural Context**

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



# TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



#### **Analysis**

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.

Why Study at TECH? | 09 tech



#### Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case studies in the academic community"



#### **Academic Excellence**

TECH offers students the best online learning methodology. The university combines the Relearning method (a postgraduate learning methodology with the highest international rating) with the Case Study. A complex balance between tradition and state-of-the-art, within the context of the most demanding academic itinerary.



#### **Economy of Scale**

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





# tech 12 | Why Our Program?

This program will provide students with a multitude of professional and personal advantages, particularly the following:



#### A significant career boost

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of participants achieve positive career development in less than 2 years.



# Develop a strategic and global vision of companies

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional areas.

Our global vision of companies will improve your strategic vision.



#### Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



#### Take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



#### Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



#### Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different areas in companies.

20% of our students develop their own business idea.



#### Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



#### Be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified professors from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to train with a team of world renowned teachers.





# tech 16 | Objectives

TECH makes the goals of their students their own goals too. Working together to achieve them.

The Postgraduate Diploma in Marketing Management and Operational Marketing enables the student to:



Integrate corporate vision and objectives into the company's marketing strategies and policies



Develop techniques and strategies in the digital environment associated with marketing, sales, and communication to establish channels for attracting and retaining users



Analyze the consumer's decision process in relation to marketing stimuli







Develop a solid and complete marketing plan for the organization



Develop marketing, market research, and communication projects



Develop leadership skills to lead marketing teams





### tech 20 | Structure and Content

#### **Syllabus**

This Postgraduate Diploma in Marketing Management and Operational Marketing contains the latest trends in the field of marketing, especially focused on management positions and working group management in marketing departments.

Therefore, the student will deepen their understanding in management and leadership issues, economic logistics of the business environment, strategies to follow in marketing management and the most useful and effective operational marketing techniques.

Throughout the 375 hours that make up the course, the student will also delve into practical and real cases where the theoretical teachings have been successfully applied. Therefore, learning becomes much more contextual and effective for the student, knowing in advance the problems to be faced.

This Postgraduate Diploma takes place over 6 months and is divided into 4 modules:

Module 1.	Management and Leadership
Module 2.	Logistics and Economic Management
Module 3.	Strategy in Marketing Management
Module 4.	Operational Marketing



#### Where, when, and how it is taught

TECH offers the possibility of developing this Postgraduate Diploma in Marketing Management and Operational Marketing completely online. Throughout the 6 months of this program, you will be able to access all the contents of this program at any time, allowing you to self-manage your study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

### tech 22 | Structure and Content

2.5.1. Costs and Efficiency of the Operations Chain

2.5.2. Change in Demand Patterns

2.5.3. Change in Operations Strategy

Mod	ule 1. Management and Leadership						
<b>1.1.</b> 1.1.1. 1.1.2. 1.1.3.	Global Business Strategies Management Policy and Processes		Strategic Management Establish the Strategic Position: Mission, Vision and Values Developing New Businesses Growing and Consolidating Companies	1.3. 1.3.1. 1.3.2. 1.3.3.	Competitive Strategy Market Analysis Sustainable Competitive Advantage Return on Investment	<b>1.4.</b> 1.4.1. 1.4.2. 1.4.3.	Corporate Strategy Driving Corporate Strategy Pacing Corporate Strategy Framing Corporate Strategy
	Planning and Strategy The Relevance of Strategic Direction in the Management Control Process Analysis of the Environment and the Organization Lean Management	1.6. 1.6.1. 1.6.2. 1.6.3.	Talent Management  Managing Human Capital Environment, Strategy, and Metrics Innovation in People Management	1.7. 1.7.1. 1.7.2. 1.7.3. 1.7.4. 1.7.5.	Management and Leadership Development Leadership and Leadership Styles Motivation Emotional Intelligence Skills and Abilities of the Leader 2.0 Efficient Meetings	1.8. 1.8.1. 1.8.2. 1.8.3. 1.8.4.	Change Management Performance Analysis Leading Change. Resistance to Change Managing Change Processes Managing Multicultural Teams
1.9. 1.9.1. 1.9.2. 1.9.3. 1.9.4.	Effective Negotiation Techniques						
Mod	ule 2. Logistics and Economic Manage	ment					
<b>2.1.</b> 2.1.1. 2.1.2. 2.1.3.	Financial Diagnosis Indicators for Analyzing Financial Statements Profitability Analysis Economic and Financial Profitability of a Company	<b>2.2.</b> 2.2.1. 2.2.2. 2.2.3.		2.3.2.	Investment Valuation and Portfolio Management Profitability of Investment Projects and Value Creation Models for Evaluating Investment Projects Sensitivity Analysis, Scenario Development, and Decision Trees	<b>2.4.</b> 2.4.1. 2.4.2. 2.4.3.	Purchasing Logistics Management Stock Management Warehouse Management Purchasing and Procurement Management
2.5.	Supply Chain Management	2.6.	Logistical Processes	2.7.	Logistics and Customers	2.8.	International Logistics

2.7.1. Demand Analysis and Forecasting

2.7.3. Collaborative Planning, Forecasting, and

2.7.2. Sales Forecasting and Planning

Replacement

2.8.1. Customs, Export and Import processes 2.8.2. Methods and Means of International

2.8.3. International Logistics Platforms

Payment

2.6.1. Organization and Management by Processes

2.6.2. Procurement, Production, Distribution

2.6.3. Quality, Quality Costs, and Tools 2.6.4. After-Sales Service

Module 3. Strategy in Marketing Management									
	Positioning	3.2.1. 3.2.2. 3.2.3.	9 9 9	3.3. 3.3.1. 3.3.2. 3.3.3. 3.3.4.	1	<b>3.4.</b> 3.4.1. 3.4.2. 3.4.3. 3.4.4.	Commercial Viability Analysis		
	Pricing Policies  Short and Long-Term Aims Types of Pricing Factors that Affect Pricing	3.6.1. 3.6.2. 3.6.3. 3.6.4.	Strategies Advertising Management Communication and Media Plan	3.7. 3.7.1. 3.7.2. 3.7.3.	Distribution, Expansion, and Intermediation Strategies Outsourcing of Sales Force and Customer Service Commercial Logistics in Product and Service Sales Management Sales Cycle Management		Developing the Marketing Plan Analysis and Diagnosis Strategic Decisions Operational Decisions		

#### Module 4. Operational Marketing

#### 4.1. Marketing Mix

- 4.1.1. The Marketing Value Proposition
  4.1.2. Marketing Mix Policies, Strategies, and Tactics
  4.1.3. Elements of Marketing Mix
  4.1.4. Customer Satisfaction and Marketing Mix

#### 4.2. Product Management

4.2.1. Consumption Distribution and Product Life Cycle



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.** 

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





## tech 26 | Methodology

# TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

#### A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

## tech 28 | Methodology

#### **Relearning Methodology**

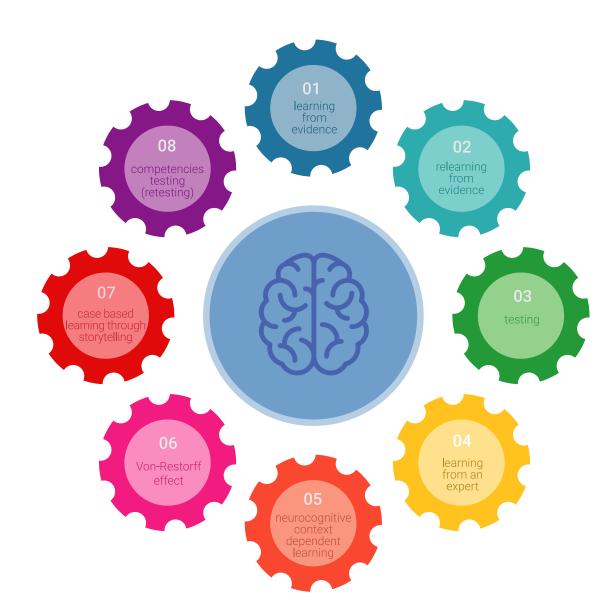
TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



### Methodology | 29 **tech**

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

This program offers the best educational material, prepared with professionals in mind:



#### **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



#### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



#### **Management Skills Exercises**

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



#### **Additional Reading**

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



#### **Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.



This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

#### **Testing & Retesting**

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We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.

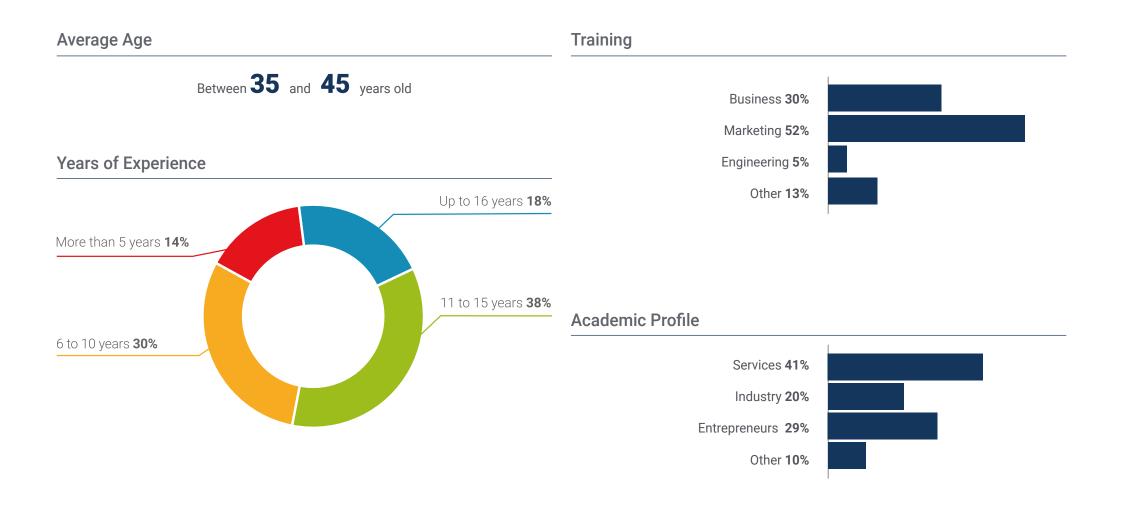


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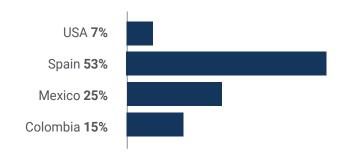


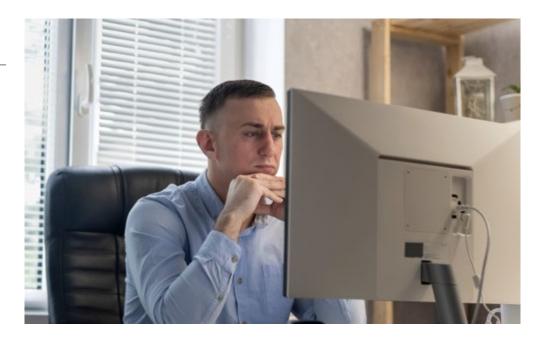


### tech 34 | Our Students' Profiles



#### **Geographical Distribution**





# Julián Menéndez

#### **Marketing Director**

"Thanks to this Postgraduate Diploma in Marketing Management and Operational Marketing I have been able to give a boost to my career and see my work objectives fulfilled. I recommend taking this course, since it's the perfect opportunity to update your knowledge of marketing and get up to date on the latest advances in the field"





# tech 38 | Course Management

## Management

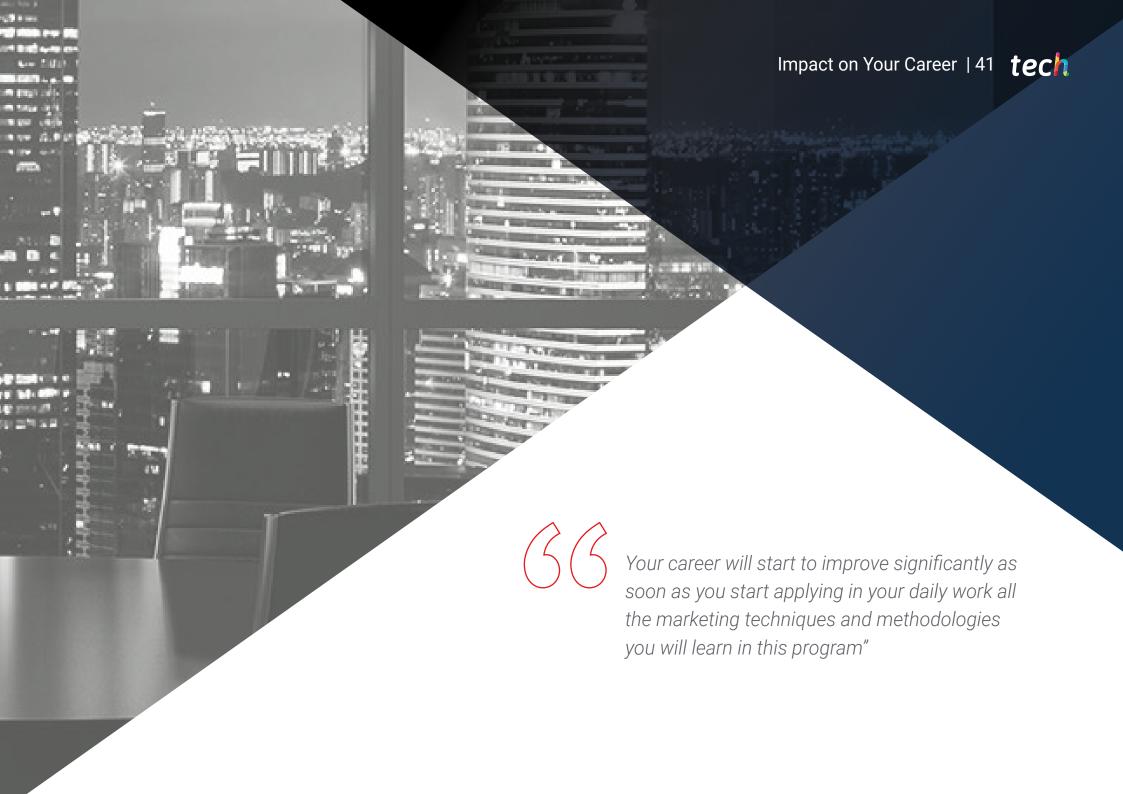


## Mr. López, Adolfo

- Director of TECH Business School
- Technical Direction in Projects and Market Studies at Investgroup
- Management at Club Innovation Club of the Valencian Community
- Degree in Economics and Business Administration, Universitat de València
- Diploma in Marketing in ESEM Business School







# Are you ready to take the leap? Excellent professional development awaits you

The Postgraduate Diploma in Marketing Management and Operational Marketing prepares students for the personal and professional principles that must be faced when taking on managerial roles in marketing departments of all types.

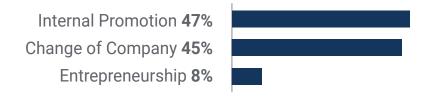
Don't miss the opportunity to study with us and you will find the career boost you were looking for.

If you want to make a positive change in your profession, the Postgraduate Diploma in Marketing Management and Operational Marketing will help you achieve it.

#### It's time for change



#### Type of change



## Salary increase

This program represents a salary increase of more than 25.22% for our students

\$57,900

A salary increase of

25.22%

\$75,500





# tech 46 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



#### **Intellectual Capital and TalentGrowth**

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



# Retaining High-Potential Executives to Avoid Talent Drain

This program strengthens the link between the company and the manager and opens new avenues for professional growth within the company.



#### **Building Agents of Change**

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



#### **Increased International Expansion Possibilities**

Thanks to this program, the company will be in contact with the main markets of the world economy.







## **Project Development**

Managers will be able to work on a real project or develop new projects in the R&D or Business Development area of their company.



#### **Increased Competitiveness**

This program will equip students with the skills to take on new challenges and drive the organization forward.





## tech 50 | Certificate

This **Postgraduate Diploma in Marketing Management and Operational Marketing** contains the most complete and up-to-date program on the market.

After the student has passed the assessments, they will receive their corresponding **Postgraduate Diploma** issued by **TECH Technological University** via tracked delivery\*.

The certificate issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Diploma, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Title: Postgraduate Diploma in Marketing Management and Operational Marketing Official N° of hours: 375 h.



<sup>\*</sup>Apostille Convention. In the event that the student wishes to have their paper certificate issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.



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