



# Postgraduate Diploma eSports Marketing and Management

» Modality: online

» Duration: 6 months

» Certificate: TECH Technological University

» Dedication: 16h/week

» Schedule: at your own pace

» Exams: online

Target Group: College graduates and university graduates in the area of business who want to broaden their professional curriculum and acquire the necessary skills that will allow them to carry out business management in the marketing area focused on eSports companies.

 $We bsite: {\color{blue}www.techtitute.com/pk/school-of-business/postgraduate-diploma/postgraduate-diploma-esports-marketing-management} \\$ 

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# 01 **Welcome**

The importance that esports has gained in recent years has been very significant. Nowadays, there are even worldwide games such as: FIFA, League of Legends, Fortnite or Call of Duty with a huge audience and international sponsors. Based on this, a new business opportunity has opened up that many companies in the video game industry want to take advantage of. The purpose of this degree is to provide students with the necessary concepts that will enable them to manage affective marketing campaigns based on customer demand, guaranteeing the prosperity of the organizations of which they are a part. An opportunity to grow professionally through an online program that can be accessed 24 hours a day and from any device with an internet connection.









# tech 08 | Why Study at TECH?

#### At TECH Technological University



#### **Innovation**

The university offers an online learning model that combines the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



#### The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



#### Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

100,000+

200+

executives trained each year

different nationalities



#### **Empowerment**

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

500+

collaborative agreements with leading companies



#### **Talent**

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



#### **Multicultural Context**

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



#### Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH you will have access to Harvard Business School case studies"

## Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



#### **Analysis**

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



#### **Academic Excellence**

TECH offers students the best online learning methodology. The university combines the Relearning methodology (the most internationally recognized postgraduate learning methodology) with Harvard Business School case studies. A complex balance of traditional and state-of-the-art methods, within the most demanding academic framework.



#### **Economy of Scale**

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





# tech 12 | Why Our Program?

This program will provide students with a multitude of professional and personal advantages, particularly the following:



#### A significant career boost

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of participants achieve positive career development in less than 2 years.



# Develop a strategic and global vision of companies

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional areas.

Our global vision of companies will improve your strategic vision.



#### Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



#### Take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



#### Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



### Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different areas in companies.

20% of our students develop their own business idea.



#### Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



#### Be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified professors from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to train with a team of world renowned teachers.





# tech 16 | Objectives

TECH makes the goals of their students their own goals too. Working together to achieve them.

The Postgraduate Diploma in eSports Marketing and Management trains the student to:



Know the context and the components of business strategy with a focus on the video game industry



Know in depth, learn and study the whole eSports subecosystem, both its main players and business models in order to be able to develop this market



Develop business strategies oriented towards digital and video game businesses





Identify the main players in the industry



Identify and know how to develop all the disciplines and techniques of Gaming Marketing that enable companies to boost their business models in the video game industry



Know the context and the components of business strategy with a focus on the video game industry



Gain in-depth knowledge of influencers in marketing strategies



09

Know the positioning and strategic analysis of gaming businesses



Gain in-depth knowledge of the impact on project management and in team leadership



Develop a critical sectoral analysis of the industry's economic and competitive environment





## tech 20 | Structure and Content

#### **Syllabus**

The syllabus of this Postgraduate Diploma in eSports Marketing and Management includes the most complete and cuttingedge academic program in the sector. It is an intensive degree designed and based on the recommendations of the teaching team and following their professional guidelines, which give the content a critical nature and is based on the real experience of experts in the industry.

A Postgraduate Diploma of 6 months over a total of 450 hours in which the student will have the possibility to deepen their knowledge in each section to the extent that they wish, thanks to the complementary material that they will find in the Virtual Classroom. In addition, the program will be divided into three modules, so that the graduate can learn in detail the aspects that they will later have to apply in their working life.

A unique opportunity to study an online degree at the height of the current labor demand, which will allow students to invest time in studying and expanding their knowledge without neglecting their professional life. In short: a safe investment that will help you make the leap to become an expert in eSports Marketing.

This Postgraduate Diploma takes place over 6 months and is divided into 3 modules:

Module 1	eSports Management
Module 2	Digital Marketing and Digital Transformation of Video Games
Module 3	Strategy in Digital and Video Games Businesses



#### Where, When and How is it Taught?

TECH offers you the possibility to study this Postgraduate Diploma completely online. Throughout the 6 months of training, you will be able to access all the contents of this program at any time, allowing you to selfmanage your study time.

It relates advertising and public relations in a coherent manner with other social and human sciences.

# tech 22 | Structure and Content

2.9. Automization of Marketing

2.9.1. Marketing Automation2.9.2. Big Data y Al Applied to Marketing2.9.3. Main Solutions of Marketing Automation

Mod	ule 1. eSports Management						
1.1. 1.1.1. 1.1.2. 1.1.3.	eSports eSports Industry Actors	1.2. 1.2.1. 1.2.2. 1.2.3.	eSports Clubs Management Importance of eSports Clubs Creation of Clubs eSports Club Management and Administration	1.3. 1.3.1. 1.3.2. 1.3.3.	, ,	1.4.1. 1.4.2.	Competitions and Events Delivery in eSports: Competitions and Events Event and Championship Management Main Local, Regional, National and Global Championships
1.5.1. 1.5.2.	- b			1.7. 1.7.1. 1.7.2. 1.7.3.	Marketing in eSports Management Owned Media Management Paid Media Management Special Focus in Social Media	1.8.2.	Influencer Marketing Marketing Influencer Audience Management and Its Impact on eSports Business Models in Influencer Marketing
1.9. 1.9.1. 1.9.2. 1.9.3.	Sale of Services and Associated Products	1.10.1 1.10.2	Metrics and KPI of eSports  Metrics  KPI of Progress and Success Strategic Map of Objectives and Indicators				
Mod	<b>ule 2.</b> Digital Marketing and Digital	Transf	ormation of Video Games				
<b>2.1.</b> 2.1.1. 2.1.2. 2.1.3.	Digital Marketing Strategy Customer Centric Customer Journey and Marketing Funnel	<b>2.2.</b> 2.2.1. 2.2.2. 2.2.3.	Digital Assets Architecture and Web Design	2.3. 2.3.1. 2.3.2. 2.3.3.	Digital Media Strategy and Planning Media Display and Advertising Graphics Digital TV	2.4. 2.4.1. 2.4.2. 2.4.3.	Development and Application of a Search Strategy SEO
	Social Media  Design, Planning and Analytics in a Social Media Strategy Marketing Techniques on Horizontal Social Media Marketing Techniques on Vertical Social Media	<b>2.6.</b> 2.6.1. 2.6.2. 2.6.3.	Inbound Marketing Inbound Marketeing Funnel Content Marketing Generation Leads Acquisition and Management	<b>2.7.</b> 2.7.1. 2.7.2. 2.7.3.	Account Based Marketing B2B Marketing Strategy Decision Maker and Contact Map Account Based Marketing Plan	2.8. 2.8.1. 2.8.2. 2.8.3.	Email Marketing and Landing Pages Characteristics of Email Marketing Creativity and Landing Pages Email Marketing Campaigns and Actions

2.10. Metrics, KPIs and ROI

2.10.1. Principle Metrics and KPI of Digital Marketing 2.10.2. Solutions and Measuring Tools 2.10.3. ROI Calculation and Tracking

Mod	Module 3. Strategy in Digital and Video Games Businesses								
3.1. 3.1.1. 3.1.2. 3.1.3.	Digital Ecosystem and Video Games	<b>3.2.</b> 3.2.1. 3.2.2. 3.2.3.	The Strategic Process Strategic Analysis Selection of Alternative Strategies Strategy Implementation	<b>3.3.</b> 3.3.1. 3.3.2. 3.3.3.		3.4.2.	Sectorial Analysis of Videogames Porter's 5 Forces Model PESTEL Analysis Sectorial Segmentation		
	Competitive Position Analysis Create and Monetize a Strategic Value Niche Search vs. Market Segmentation Sustainability of Competitive Positioning	<b>3.6.</b> 3.6.1. 3.6.2. 3.6.3.	Economic Environment Analysis Globalization and Internationalization Investment and Savings Production, Productivity and Employment Indicators	<b>3.7.</b> 3.7.1. 3.7.2. 3.7.3.	A Framework for Strategy Analysis Analysis of the Sectoral Environment, Resources and Capabilities	3.8.2.	Strategy Formulation Corporate Strategies Generic Strategies Client Strategies		
3.9. 3.9.1. 3.9.2. 3.9.3.	3	3.10.1 3.10.2	New Business Strategies  Blue Oceans Exhaustion of the Incremental Improvement in the Value Curve Zero Marginal Cost Businesses						



A very complete program with which you will deepen in the most effective strategies and techniques and with which you will know the profile of the agents involved in the Esports companies"



This training program offers a different way of learning. Our methodology uses a cyclical learning approach: **Relearning**.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.



# tech 26 | Methodology

#### At TECH Business School we use the Harvard case method

Our program offers a revolutionary method of skills and knowledge development. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





We are the first online university to combine Harvard Business School case studies with a 100% online learning system based on repetition.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

#### A learning method that is different and innovative

This intensive program from TECH Technological University School of Business prepares students to face all the challenges in this area, both nationally and internationally. We are committed to promoting personal and professional growth, the best way to strive for success, that is why TECH uses Harvard case studies, with which we have a strategic agreement that allows us to provide our students with material from the best university the world.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.



#### **Relearning Methodology**

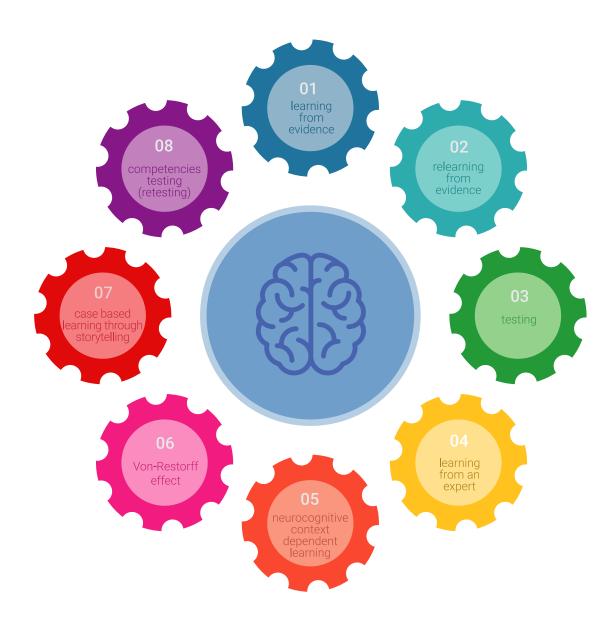
Our university is the first in the world to combine Harvard University case studies with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance Harvard case studies with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



## Methodology | 29 **tech**

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

This program offers the best educational material, prepared with professionals in mind:



#### **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



#### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



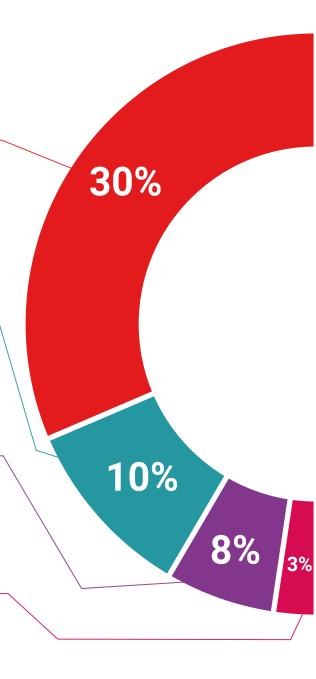
#### **Management Skills Exercises**

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



#### **Additional Reading**

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





They will complete a selection of the best business cases used at Harvard Business School. Cases that are presented, analyzed, and supervised by the best senior management specialists in Latin America.



#### **Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.



This exclusive multimedia content presentation training Exclusive system was awarded by Microsoft as a "European Success Story".

#### **Testing & Retesting**

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises: so that they can see how they are achieving your goals.



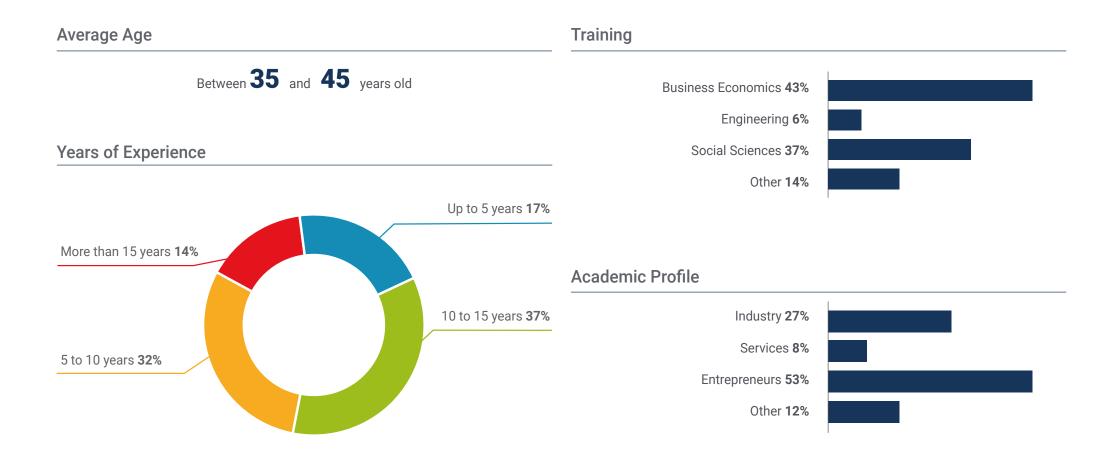


30%





# tech 34 | Our Students' Profiles



### **Geographical Distribution**





# Francisco González

#### **Marketing Director**

"I had been in the same job position for years. I decided to pursue this qualification and as soon as I finished, I applied for a small e-Games company. Now I manage the marketing department and thanks to my team and the knowledge learned in this Postgraduate Diploma, we have managed to grow the company in a very short time"





#### Management



## Moreno Campos, Daniel

- Chief Operations Officer in Marshals
- Tutor in Edix (UNIR)
- Product Owner Certification-Associate Professor in ESIC Business & Marketing School
- Professor in Boluda.com
- Project Manager Officer in Sum- The Sales Intelligence Company
- Content Manager en GroupM (WPP)







## tech 42 | Impact on Your Career

TECH will provide you with all the keys so that your professional and personal growth is in line with what you expected and needed.

# Are you ready to take the leap? Excellent professional development awaits you

The Postgraduate Diploma in eSports Marketing and Management at TECH Technological University is an intensive program that prepares you to face challenges and business decisions in the field of marketing in the video game industry. The main objective is to promote your personal and professional growth. Helping you achieve success.

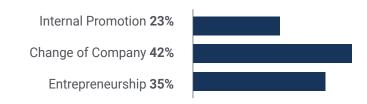
If you want to improve yourself, make a positive change at a professional level, and network with the best, then this is the place for you.

At the end of this degree you will be able to apply for prestigious jobs in the marketing area of large companies dedicated to eSports.

#### When the change occurs



#### Type of change



## Salary increase

This program represents a salary increase of more than 25% for our students.

Salary before **\$48,000** 

A salary increase of

23.5%

\$59,300





## tech 46 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



#### **Intellectual Capital and Talent Growth**

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



# Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.



#### **Building agents of change**

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



#### Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





## **Project Development**

The professional can work on a current project or develop new projects in the field of R&D or Business Development within their company.



## Increased competitiveness

This Postgraduate Diploma will equip students with the skills to take on new challenges and drive the organization forward.







## tech 50 | Certificate

This **Postgraduate Diploma in eSports Marketing and Management** contains the most complete and updated program on the market.

After the student has passed the evaluations, they will receive their corresponding **Postgraduate Diploma** issued by **TECH Technological University** by tracked delivery\*.

The certificate issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Diploma, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Title: Postgraduate Diploma in eSports Marketing and Management
Official N° of Hours: 450 h.



<sup>\*</sup>Apostille Convention. In the event that the student wishes to have their paper certificate issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.



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