



Postgraduate Diploma

Corporate Communication, Brand Strategy and Reputation

» Modality: online

» Duration: 6 months

» Certificate: TECH Technological University

» Schedule: at your own pace

» Exams: online

» Target Group: Graduates and professionals with demonstrable experience in areas related to communication and institutional or business relations

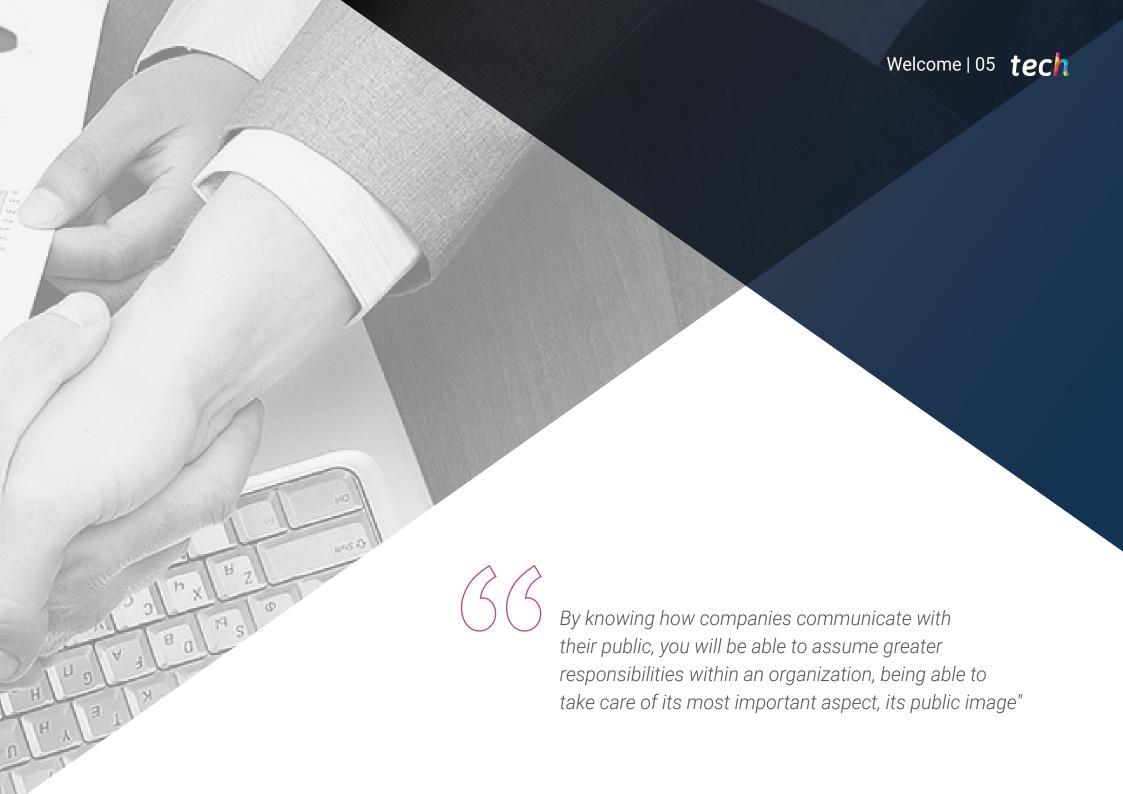
Website: www.techtitute.com/us/school-of-business/postgraduate-diploma/postgraduate-diploma-corporate-communication-brand-strategy-reputation

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01 **Welcome**

Corporate Communication, Brand Strategy and Reputation are fundamental pillars for the success and sustainability of any organization. Through clear and consistent communication, a well-defined brand strategy, and a positive reputation, businesses can cultivate trust, foster customer loyalty, and face challenges with greater resilience. In addition, these practices foster transparency and accountability, creating an environment conducive to growth and constant innovation. For this reason, this 100% online TECH program aims to instruct professionals from various business fields in corporate communication and brand image building, a necessary specialty for those who access positions of responsibility within any company.







tech 08 | Why Study at TECH?

At TECH Technological University



Innovation

The university offers an online learning model that balances the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

+100000

+200

executives prepared each year

different nationalities



Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

+500

collaborative agreements with leading companies



Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



Analysis

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



Academic Excellence

TECH offers students the best online learning methodology. The university combines the Relearning method (postgraduate learning methodology with the best international valuation) with the Case Study. Tradition and vanguard in a difficult balance, and in the context of the most demanding educational itinerary.



Economy of Scale

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case analyses in academia"





tech 12 | Why Our Program?

This program will provide you with a multitude of professional and personal advantages, among which we highlight the following:



A Strong Boost to Your Career

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of students achieve positive career development in less than 2 years.



Develop a strategic and global vision of the company

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional fields.

Our global vision of companies will improve your strategic vision.



Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



You will take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



Thoroughly develop business projects.

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different fields in companies.

20% of our students develop their own business idea.



Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



You will be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified teachers from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to study with a team of world-renowned teachers.





tech 16 | Objectives

TECH makes the goals of their students their own goals too Working together to achieve them

The **Postgraduate Diploma in Corporate Communication, Brand Strategy and Reputation** will specialize you to:



Design efficient communication strategies for organizations operating in highly competitive economic and culturally diverse environments



Implement plans, actions and production of specific communication items in each and every one of the variants in which this occurs, both externally and internally in the organization



Influence the opinions, attitudes and behaviors of the organization's internal and external audiences



Explain the strategic interrelationships and constant feedback that exist between the different forms of corporate communication



Properly manage corporate image, advertising and identity



Choose the appropriate communication channels and media, in accordance with the brand and business positioning





Audit the company's image and reputation by applying different methodological models

(80)

Analyze public opinion as a source of information for brand positioning



Make the necessary strategic adjustments to correct the problems derived from the desired, projected and perceived identity





tech 20 | Structure and Content

Syllabus

The Postgraduate Diploma in Corporate Communication, Brand Strategy and Reputation is an intensive program that prepares students to face communication challenges of all kinds related to the business environment. Its content is designed to promote the development of managerial skills that enable more rigorous decision-making in uncertain environments.

Throughout 375 hours of study, you will analyze a multitude of practical cases through individual work, which will allow you to acquire the necessary skills to develop successfully in your daily practice. It is, therefore, an authentic immersion in real business situations.

This program deals in depth with different areas of the company and is designed to specialize managers who understand Corporate Communication from a strategic, international and innovative perspective.

A plan designed for you, focused on improving your career and preparing you to achieve excellence in the field of brand management and business communication.

A program that understands your needs and those of your company through innovative content based on the latest trends, and supported by the best educational methodology and an exceptional faculty, which will provide you with the skills to solve critical situations in a creative and efficient way.

This Postgraduate Diploma takes place over 6 months and is divided into 4 modules:

Module 1	Corporative Communication, Brand Strategy and Reputation
Module 2	Strategic Planning in Corporate Communication
Module 3	Managing Aspects of Corporate Communication
Module 4	Ethics and Corporate Social Responsibility



Where, When and How is it Taught?

TECH offers its students the possibility of taking this program completely online. Over the course of the 6 months, the student will be able to access all the contents of this program at any time, allowing them to self-manage their study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

tech 22 | Structure and Content

1.1. 1.1.1 1.1.2 1.1.3 1.1.4	Vision Identity and Redefining Business Values Corporate Business Culture Communication Department Challenges	1.2. 1.2.1. 1.2.2. 1.2.3.	Corporate Brand Strategy Public Image and Stakeholders Corporate Branding Strategy and Management Corporate Communication Strategy in Line With Brand Identity	1.3.2. 1.3.3.	Reputation Theory Reputation as a Paradigm of a Good Company The Concept of Corporate Reputation Internal Reputation Influence of Internationalization on Corporative Reputation	1.4.3.	Listed Companies Reputation Monitor
1.5. 1.5.1 1.5.2 1.5.3	Leadership Reputation Management	1.6.2. 1.6.3.	Reputation Risk and Crisis Management Listening to and Managing Feedback Procedures, Crisis Manual and Contingency Plans Spokesperson Training in Emergency Situations	1.7. 1.7.1. 1.7.2. 1.7.3.	Ethical Sustainability Sustainable Criteria and Strategies Communication Campaigns with Sustainability Criteria Sustainable Brand Positioning and Image	1.8.1. 1.8.2. 1.8.3.	Brand Metrics and Analysis and Reputation Introduction to the Metrics of Corporative Branding Internal and External Measurement Indexes Brand Management Tools Brand Assessment and Rankings
Mod	lule 2. Strategic Planning in Corporate	e Commi	ınıcation				
		2.2. 2.2.1. 2.2.2. 2.2.3. 2.2.4.	Planning Models and Schools Models for Intangibles Management Intangibles and Strategic Plans Evaluation of Intangibles Reputation and Intangibles	2.3. 2.3.1. 2.3.2. 2.3.3.	Focus Groups for Strategic Planning	2.4.1. 2.4.2.	Quantitative Research in Strategic Planning Data Analysis and Drawing Conclusions Use of Psychometric Techniques Challenges of Applied Research in Busines Communication
2.5. 2.5.1 2.5.2 2.5.3	Counter Briefing or Creative Briefing	2.6.3.	Strategic Use of Different Media 360° Campaigns Launching of New Products Social Trends Evaluation of Effectiveness	2.7. 2.7.1. 2.7.2. 2.7.3.	Trends in Business Communication Generation and Distribution of Corporate Content Business Communication on the Web 2.0 Implementation of Metrics in the Communication Process	2.8.2.	Sponsorship and Patronage Sponsorship, Patronage and Social Advertising Action Strategies Communication Opportunities and Tangible and Intangible Returns Hospitality and Collaboration Actions

3.1. Communication in Organizations

- 3.1.1. Organizations, People and Society
- 3.1.2. Historical Evolution of Organizational Behavior
- 3.1.3. Bidirectional Communication
- 3.1.4. Communication Barriers

3.2. Structure, Control and Challenges in Communication Management

- 3.2.1. Departmental Structure in Communication Management
- 3.2.2. Current Trends in Management Models
- 3.2.3. Integration of Intangibles
- 3.2.4. Communication Department Challenges

3.3. Integral Communication Plans

- 3.3.1. Audit and Diagnosis3.3.2. Elaboration of Communication Plan
- 3.3.3. Measuring Results: KPIs and ROI

3.4. Effects of the Media

- 3.4.1. Efficiency of Commercial and Advertising Communication
- 3.4.2. Theories on the Effects of the Media
- 3.4.3. Social and Co-Creation Models

3.5. 3.5.1. 3.5.2. 3.5.3. 3.5.4.	Needs Management of Reports and Interviews with Spokespersons Virtual Press Room and e-Communication	3.6. Public Relations3.6.1. PR Strategy and Practice3.6.2. Protocol and Ceremonial Rules3.6.3. Event Organization and Creative Management	 3.7. Lobbies and Pressure Groups 3.7.1. Opinion Groups and Their Actions in Businesses and Institutions 3.7.2. Institutional Relations and Lobbying 3.7.3. Areas of Intervention, Regulatory Instruments, Diffusion Strategies and Me 	3.8.3	Participation and Training with HR Internal Communication Support and Tools
3.9. 3.9.1. 3.9.2.	Branding & Naming Brand Management and Coordination in Launching of New Products Brand Repositioning	 3.10. Audience Forecasting and Data Sources 3.10.1. Measurement Units and Audience Profiles 3.10.2. Affinity, Sharing, Rating and GrP's 3.10.3. Current Suppliers in the Advertising Market 			
Mod	ule 4. Ethics and Corporate Social Resp	oonsibility			

4.1. The Managerial Role and CSR 4.2. Corporate Responsibility Responsible Finance and Investment 4.4. Business and Environment 4.1.1. Strategic Vision and Corporate Social 4.2.1. Value Creation in an Economy of Intangibles Sustainability and Responsibility of the 4.4.1. Sustainable Development 4.2.2. CSR: Corporate Commitment Financial Manager 4.4.2. Legislative Development in Environmental Responsibility 4.1.2. Balanced Scorecard 4.2.3. Social, Environmental, and Economic Impact 4.3.2. Transparency in Information Responsibility 4.1.3. Systems and Models for Implementing CSR 4.3.3. Responsible Financing and Investment 4.4.3. Response of Companies to Environmental 4.1.4. Organization of CSR Roles and Responsibilities 4.3.4. Social Economy, Cooperativity and Corporate Problems Social Responsibility 4.4.4. Waste and Emissions 4.6. Responsible Management Systems 4.7. Business Ethics 4.5. *Packaging* and Environment 4.8. Multinationals and Human Rights and Tools 4.5.1. Packaging as a Differentiation Business Ethical Behavior in Companies 4.8.1. Globalization, Human Rights and 4.7.2. Deontology and Ethical Codes Strategy Multinational Companies 4.6.1. Social Responsibility Management Systems 4.5.2. Encouragement and Communication at the 4.7.3. Fraud and Conflicts of Interest 4.8.2. Multinational Companies and International 4.6.2. Integration Systems Point of Sale 4.6.3. Quality Management Systems, the 4.5.3. Packaging Design and Future Trends 4.8.3. Specific Legal Instruments Environment and Occupational Health and Safety 4.6.4. Audits 4.9. Legal Environment and Corporate Governance

4.9.1. International Rules on Importation and

4.9.2. Intellectual and Industrial Property 4.9.3. International Labor Law

Exportation



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.**

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





tech 26 | Methodology

TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

tech 28 | Methodology

Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



Methodology | 29 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.



This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

Testing & Retesting

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We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.

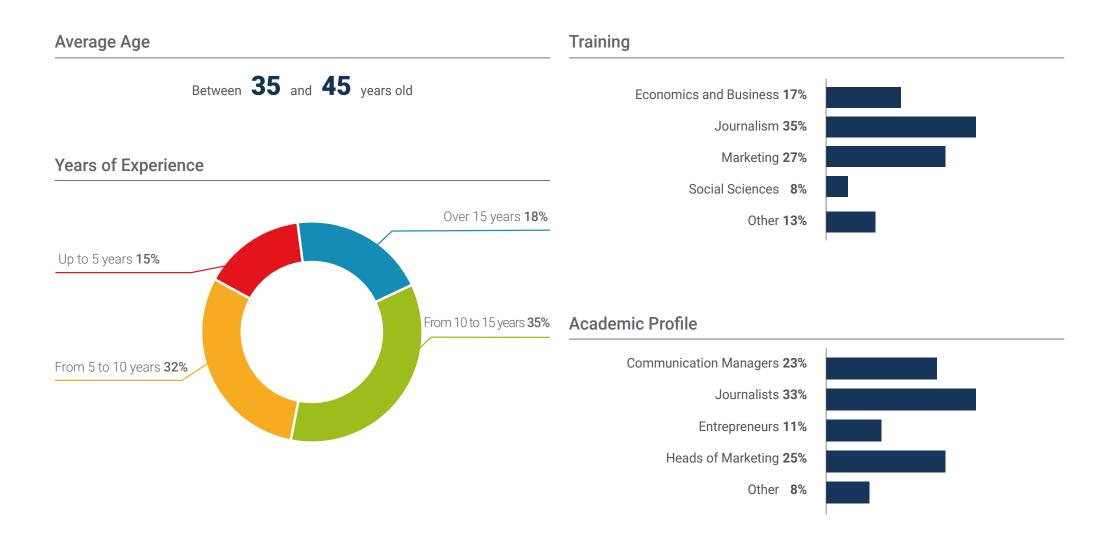


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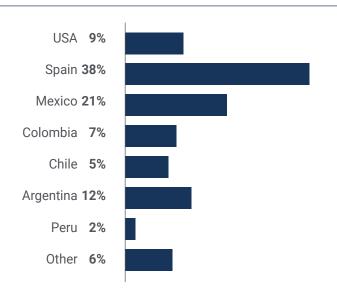




tech 34 | Our Students' Profiles



Geographical Distribution





José Huertas

Head of Communication

"Thanks to this Postgraduate Diploma I was able to better understand how to manage the communication of the company where I worked, quickly standing out to my superiors, who did not hesitate to give me a position of greater responsibility soon after finishing the course"





International Guest Director

Awarded with the "International Content Marketing Awards" for her creativity, leadership and quality of her informative contents, Wendy Thole-Muir is a recognized Communication Director highly specialized in the field of Reputation Management.

In this sense, she has developed a solid professional career of more than two decades in this field, which has led her to be part of prestigious international reference entities such as Coca-Cola. Her role involves the supervision and management of corporate communication, as well as the control of the organizational image. Among her main contributions, she has led the implementation of the Yammer internal interaction platform. Thanks to this, employees increased their commitment to the brand and created a community that significantly improved the transmission of information.

On the other hand, she has been in charge of managing the communication of the companies' strategic investments in different African countries. An example of this is that she has managed dialogues around significant investments in Kenya, demonstrating the commitment of the entities to the economic and social development of the country. At the same time, she has achieved numerous recognitions for her ability to manage the perception of the firms in all the markets in which it operates. In this way, she has ensured that companies maintain a high profile and consumers associate them with high quality.

In addition, in her firm commitment to excellence, she has actively participated in renowned global Congresses and Symposiums with the objective of helping information professionals to stay at the forefront of the most sophisticated techniques to develop successful strategic communication plans. In this way, she has helped numerous experts to anticipate institutional crisis situations and to manage adverse events in an effective manner.



Ms. Thole-Muir, Wendy

- Director of Strategic Communications and Corporate Reputation at Coca-Cola, South Africa
- Head of Corporate Reputation and Communications at ABI at SABMiller de Lovania, Belgium
- Communications Consultant at ABI, Belgium
 Reputation and Communications Consultant at Third Door in Gauteng, South Africa
- Master's Degree in Social Behavioral Studies, University of South Africa
- Master's Degree in Sociology and Psychology, University of South Africa
- Bachelor of Arts in Political Science and Industrial Sociology from the University of KwaZulu-Natal, South Africa
- Bachelor of Arts in Psychology from the University of South Africa



Thanks to TECH, you will be able to learn with the best professionals in the world"

tech 40 | Course Management

Management



Dr. González Fernández, Sara

- Specialist in Institutional and Corporate Communications in several companies
- Audiovisual Editor in Castilla la Mancha Media
- Editor in the Territorial Center of TVE Andalucía
- Editor at Radio Nacional de España
- Editor at Diario JAÉN
- PhD in Communication from the University of Seville
- Master's Degree in Scriptwriting, Narrative and Audiovisual Creativity from the University of Seville
- Degree in Journalism from the University of Seville
- Member of: Press Association of Seville and Federation of Associations of Journalists of Spain





Take the opportunity to learn about the latest advances in this field in order to apply it to your daily practice"





Are you ready to take the leap? Excellent professional development awaits you

The Postgraduate Diploma in Corporate Communication, Brand Strategy and Reputation is an intensive program that prepares students to lead work teams related to the company's communication strategy, improving the quality of the final results. The main objective is to promote your personal and professional growth, helping you achieve success.

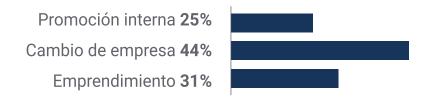
An internal promotion is one of the best options to improve your career, so don't hesitate any longer and take this training to achieve greater success in your company.

Achieve a positive change in your career thanks to the completion of this specialist program.

Professional change for our students



Type of change



Salary increase

This program represents a salary increase of more than 25.22% for our students.

Salary before 77.000 € A salary increase of

25.22%

Salary after **96.419 €**





tech 48 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



Growth of talent and intellectual capital

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.



Building agents of change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





Project Development

The professional can work on a real project or develop new projects in the field of R & D or business development of your company.



Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.





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This **Postgraduate Diploma in Corporate Communication, Brand Strategy and Reputation** contains the most complete and updated Scientific program in the market.

After the student has passed the assessments, they will receive their corresponding **Postgraduate Diploma** issued by **TECH Technological University** via tracked delivery.

The diploma issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Diploma, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Title: Postgraduate Diploma in Corporate Communication, Brand Strategy and Reputation

Modality: online

Duration: 6 months



^{*}Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.



Postgraduate Diploma Corporate Communication, Brand Strategy and Reputation

- » Modality: online
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- » Certificate: TECH Technological University
- » Schedule: at your own pace
- » Exams: online

