

# Postgraduate Certificate Work Environment Management II





## Postgraduate Certificate Work Environment Management II

- » Modality: online
- » Duration: 6 weeks
- » Certificate: TECH Global University
- » Credits: 6 ECTS
- » Schedule: at your own pace
- » Exams: online
- » Target Group: university graduates, graduates or university graduates, professionals in the field of human resources, labor relations and psychology, professionals in the fields of human resources in the field of human resources, labor relations and psychology, who wish to deepen their knowledge in this field.

Website: [www.techtute.com/us/school-of-business/postgraduate-certificate/work-environment-management-ii](http://www.techtute.com/us/school-of-business/postgraduate-certificate/work-environment-management-ii)

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# 01 Welcome

Today, organizations and companies of all sectors and sizes are fully aware of the importance of human capital to their success. In this sense, Work relationships play a very important role, since they are the ones that take care of and guarantee the well-being within the company promoted by a good relationship between all the parts that take part in the Company. But for this to be possible it is essential to ensure a good working environment where both company and employees are satisfied with the conditions. For this reason, TECH has designed this educational action that will nurture participants in the most efficient models in terms of work environment management, which also include the treatment of internal communication as the main asset when it comes to promoting a positive and fluid context.



Postgraduate Certificate in Work Environment Management II.  
TECH Global University



“

*Thanks to this Postgraduate Certificate you will achieve the professional success you deserve because you will be able to specialize in a sector that is highly demanding of specialized professionals"*

02

# Why Study at TECH?

TECH is the world's largest 100% online business school. It is an elite business school, with a model based on the highest academic standards. A world-class center for intensive managerial skills education.



“

*TECH is a university at the forefront of technology, and puts all its resources at the student's disposal to help them achieve entrepreneurial success"*

## At TECH Global University



### Innovation

The university offers an online learning model that balances the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"*Microsoft Europe Success Story*", for integrating the innovative, interactive multi-video system.



### The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

**95%** | of TECH students successfully complete their studies



### Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

**+100000**

executives prepared each year

**+200**

different nationalities



### Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

**+500**

collaborative agreements with leading companies



### Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



### Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.





TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



### Analysis

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TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



### Academic Excellence

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TECH offers students the best online learning methodology. The university combines the *Relearning* methodology (the most internationally recognized postgraduate learning methodology) with Harvard Business School case studies. A complex balance of traditional and state-of-the-art methods, within the most demanding academic framework.



### Economy of Scale

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TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a groundbreaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.



### Learn with the best

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In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



*At TECH, you will have access to the most rigorous and up-to-date case analyses in academia"*

03

# Why Our Program?

Studying this TECH program means increasing the chances of achieving professional success in senior business management.

It is a challenge that demands effort and dedication, but it opens the door to a promising future. Students will learn from the best teaching staff and with the most flexible and innovative educational methodology.



“

*We have highly qualified teachers and the most complete syllabus on the market, which allows us to offer you education of the highest academic level”*

This program will provide you with a multitude of professional and personal advantages, among which we highlight the following:

**01**

### A Strong Boost to Your Career

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

*70% of students achieve positive career development in less than 2 years.*

**02**

### Develop a strategic and global vision of the company

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional fields.

*Our global vision of companies will improve your strategic vision.*

**03**

### Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

*You will work on more than 100 real senior management cases.*

**04**

### You will take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

*45% of graduates are promoted internally.*

05

### Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

*You will find a network of contacts that will be instrumental for professional development.*

06

### Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different fields in companies.

*20% of our students develop their own business idea.*

07

### Improve *soft skills* and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

*Improve your communication and leadership skills and enhance your career.*

08

### You will be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified teachers from the most prestigious universities in the world: the TECH Global University community.

*We give you the opportunity to study with a team of world-renowned teachers.*

# 04 Objectives

The objectives of this program are based on alleviating the educational needs of Work Relationships professionals in this field. In this sense, a complete and optimal program has been realistically established to lead students to educational excellence and encourage them to efficiently advance in their professional careers. For all these reasons, this update will be for the student a journey of personal and professional growth that will lead them to the highest quality in their intervention as a labor relations professional with a thorough understanding of the fundamentals of the correct functioning of the work environment.



“

*TECH has only one objective with this training: to train you to be able to work successfully in this exciting field"*

TECH makes the goals of their students their own goals too.  
Working together to achieve them.

The Postgraduate Certificate in Work Environment Management II will enable students to:

01

In-depth knowledge of the different ways of managing the work environment

04

Understand the functioning of competitive advantages in the work environment

02

In-depth knowledge of the different ways of approaching business communication

03

Deepen the understanding of gender equality as a means to preserve a good work environment





05

Intervene in labor relations between employer and employee

06

Be able to apply the fundamental vectors of organizational change management, through the analysis of transformation strategies in the organization

07

Promote competitive advantages

08

Achieve the optimal management and handling of the company's communication, marketing and advertising in accordance with the principles of Corporate Social Responsibility



05

# Structure and Content

The syllabus of this Diploma has been designed and created by a team of specialists in the field to respond, in a specific way, to the needs of Human Resources professionals. This compendium of content, has also been designed with a focus on applied learning, which will allow professionals to successfully intervene, by means of a broad vision connected to real environments in the profession. Therefore, this syllabus will become the student's main asset when it comes to successfully entering a labor market that increasingly demands more and more professionals specialized in the field.



“

*A complete training program created to offer the professional an efficient and fast learning process, compatible with his personal and professional life"*

## Syllabus

Currently, organizations of all sizes and sectors are becoming aware that labor Relationships asset in within companies, and is also the master key to achieving the growth goals set. This is largely due to the union that is created between the company and its workers, which, if created correctly, can exponentially promote productivity in the processes.

But for this to be possible, it is essential to ensure a good working environment. Therefore, in this complete program, created by TECH professionals, the professional will find his definitive guide to become a true expert in Work Environment Management and take his professional career to the next level.

During the training course, all the aspects that are key and fundamental to establish a good environment in companies, which promotes the growth of the organization and makes it an excellent environment in which to work, will be brought together.

Thus, the training will address the importance of internal communication, understood as the one that takes place with the organization's collaborators and

that helps to motivate the human team and retain the most talented workers within a highly competitive and changing environment.

On the other hand, the Postgraduate Certificate will delve into the importance of external communication for companies. To this end, it will teach students to achieve the optimal handling and comprehensive management of communication, marketing and advertising of the company in accordance with the principles of Corporate Social Responsibility as a means to achieve a positive perception of all audiences of the organization.

This program takes place over 6 weeks and is taught entirely online.

### Module 1

### Work Environment Management II



### Where, When and How is it Taught?

TECH offers the possibility of developing this Postgraduate Certificate in Work Environment Management II completely online. Over the course of 6 weeks, you will be able to access all the contents of this program at any time, allowing you to self-manage your study time.

*A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.*

**Module 1. Work Environment Management II**

**1.1. Changes in Organizational and Cultural Design**

- 1.1.1. Historical Evolution of Organizational Configurations: Current Models and Trends in eventos Design
- 1.1.2. The Role of the Environment Manager in Organizational Design

**1.2. Change Management in Organizational Culture**

- 1.2.1. The Stages of the Change Management Process
- 1.2.2. Changes in the Environment (Socio-Economic, Demographic, Geopolitical)
- 1.2.3. Changes in the Business Model: Current and Future Role of the Change Manager as a Dynamizer of Change in the Business Model
- 1.2.4. Transformation of Processes

**1.3. Digital Transformation in Businesses**

- 1.3.1. The Work Environment in the Fourth Industrial Revolution
- 1.3.2. Elements of Digital Organization: Digital Literacy and Technology Integration
- 1.3.3. Innovation in the Digital Business Era
- 1.3.4. Strategic Planning for Digital Transformation

**1.4. Interpersonal Relationships and Transformational Leadership**

- 1.4.1. Trends in People and Team Management
- 1.4.2. Personal Transformation: Tools and Techniques

**1.5. Corporate Social Responsibility**

- 1.5.1. Corporate Sustainability and the Moral Principles of CSR
- 1.5.2. Management and Administration of Socially Responsible Businesses
- 1.5.3. Planning of Social Responsibility Objectives
- 1.5.4. The *Stakeholders*
- 1.5.5. ISO 26000 Corporate Social Responsibility
- 1.5.6. Social Responsibility Management RS10 Model

**1.6. Social Marketing in the Context of Corporate Social Responsibility (CSR)**

- 1.6.1. Key Aspects of Social Marketing
- 1.6.2. The Ethical Perspective of Social Marketing
- 1.6.3. Social Marketing Plan

**1.7. Employee Assistance Program**

- 1.7.1. Introduction and History of Employee Assistance Programs (EAP)
- 1.7.2. Benefits of Employee Assistance Program (EAP)

**1.8. Employee Wellness Program**

- 1.8.1. Concept of Labor Welfare
- 1.8.2. Elaboration of Labor Welfare Programs

**1.9. Equal Opportunity Plan in the Company**

- 1.9.1. Equality in the Work Environment: Regulatory Framework
- 1.9.2. The Figure of the Equality Agent in the Company
- 1.9.3. Elaboration of a Needs Assessment on Corporate Equality Issues
- 1.9.4. Elaboration of the Corporate Equality Plan

**1.10. Comprehensive Communication Plan in the Company**

- 1.10.1. Internal Communication in the Company
- 1.10.2. External Corporate Communication Processes: Positioning, *Briefing* and Advertising Communication Strategies
- 1.10.3. Elaboration of a Corporate Communication Plan



# 06

# Methodology

This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning**.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.







“

*Discover Relearning, a system that abandons conventional linear learning, to take you through cyclical teaching systems: a way of learning that has proven to be extremely effective, especially in subjects that require memorization"*

## TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.



*At TECH, you will experience a learning methodology that is shaking the foundations of traditional universities around the world"*



*This program prepares you to face business challenges in uncertain environments and achieve business success.*



*Our program prepares you to face new challenges in uncertain environments and achieve success in your career.*

### A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.

“

*You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments”*

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

## Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

*Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.*

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

*Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.*

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.



This program offers the best educational material, prepared with professionals in mind:



### Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



### Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



### Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





### Case Studies

Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



### Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".



### Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



07

# Our Students' Profiles

This Postgraduate Certificate in Work Environment Management II is a program aimed at professionals in labor relations, Human Resources and psychology who want to update their knowledge in the area of Work Environment Management II and advance their professional career towards a promising future in this field. The compendium of knowledge that they will acquire after completing this comprehensive training will enable them to work in this field with guaranteed success and will enable them to position themselves as experts in digital entrepreneurship.







“

*If you want to achieve an interesting improvement in your professional career while continuing to work, this is the program for you"*

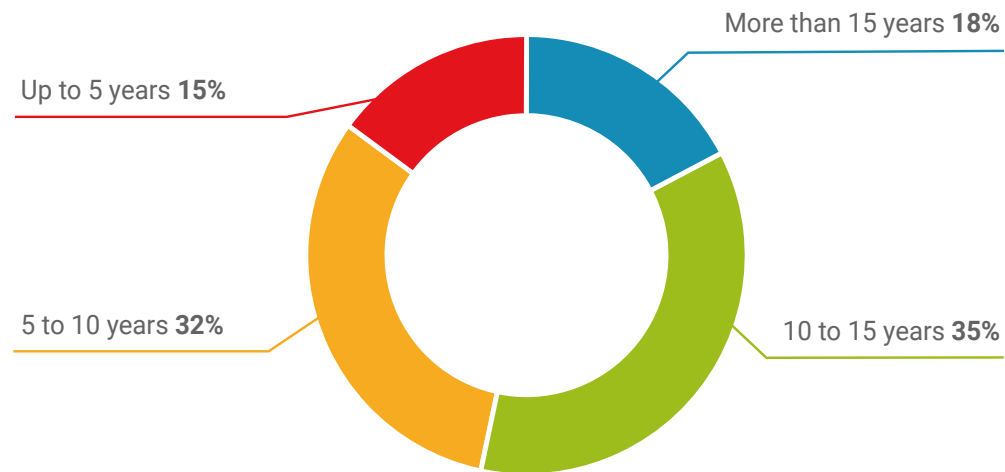
### Average Age

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Between **35** and **45** years old

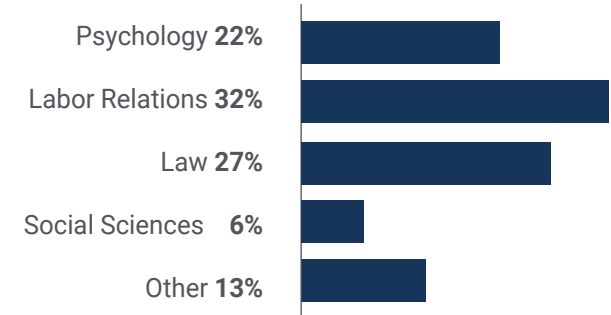
### Years of Experience

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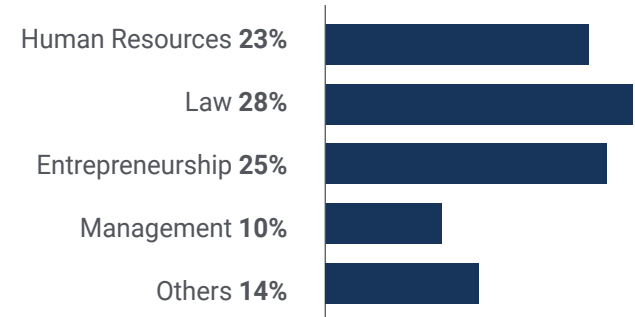
### Training

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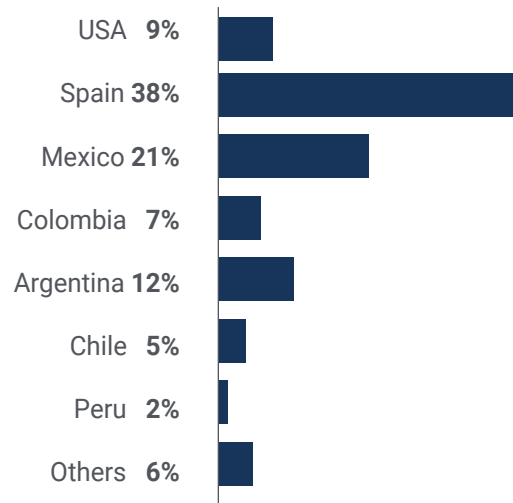
### Educational Profile

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## Geographical Distribution

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## Johana Linares

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Responsible of Human Resources

*"Excellent program, excellent didactic material and a first class group of professors. I feel completely satisfied with the training and would definitely choose this institution again for my studies."*

08

# Impact on Your Career

TECH is aware that studying a program like this entails great economic, professional and, of course, personal investment.

The ultimate goal of this great effort should be to achieve professional growth. And do so efficiently.



“

*Our challenge is to generate a positive change in your professional career. We are fully committed to helping you achieve it"*

### Are you ready to take the leap? Excellent professional development awaits you.

With this training, professionals will be able to advance drastically in their profession, although there is no doubt that, in order to do so, they will have to make an investment in different aspects, such as economic, professional and personal areas.

However, the goal is to improve in your professional life and, to do so, it is necessary to be trained.

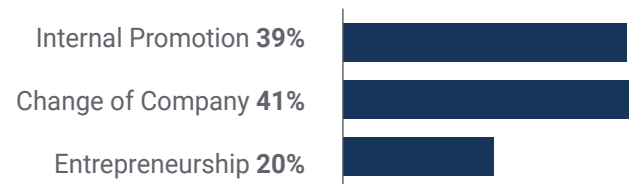
*Thanks to this program you will receive a large number of job offers with which you will be able to start your professional growth.*

*The conclusion of the Postgraduate Certificate in Work Environment Management II will allow you to advance in your profession.*

#### Time of Change



#### Type of change



### Salary increase

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This program represents a salary increase of more than **25.22%** for our students



09

# Benefits for Your Company

The Postgraduate Certificate in Work Environment Management II contributes to elevate the organization's talent to its maximum potential through the specialization of high-level leaders. Therefore, participating in this academic program will not only improve you on a personal level, but, above all, on a professional level, enhancing your education and improving your managerial skills. But it is also a unique opportunity to access a powerful network of contacts in which to find future professional partners, customers or suppliers.







“

*You will have the right knowledge to offer the company innovative management strategies”*

Developing and retaining talent in companies is the best long-term investment.

01

### **Growth of talent and intellectual capital**

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.

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02

### **Retaining high-potential executives to avoid talent drain**

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.

03

### **Building agents of change**

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.

---

04

### **Increased international expansion possibilities**

Thanks to this program, the company will come into contact with the main markets in the world economy.



05

### **Project Development**

The professional can work on a real project or develop new projects in the field of R & D or business development of your company.

---

06

### **Increased competitiveness**

This program will equip students with the skills to take on new challenges and drive the organization forward.

# 10 Certificate

The Postgraduate Certificate in Work Environment Management II guarantees students, in addition to the most rigorous and up-to-date education, access to a Postgraduate Certificate issued by TECH Global University.



“

*Successfully complete this program  
and receive your university qualification  
without having to travel or fill out  
laborious paperwork"*

This program will allow you to obtain your **Postgraduate Certificate in Work Environment Management II** endorsed by TECH Global University, the world's largest online university.

**TECH Global University** is an official European University publicly recognized by the Government of Andorra ([official bulletin](#)). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: **Postgraduate Certificate in Work Environment Management II**

Modality: **online**

Duration: **6 weeks**

Accreditation: **6 ECTS**



\*Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.



## Postgraduate Certificate Work Environment Management II

- » Modality: **online**
- » Duration: **6 weeks**
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- » Credits: **6 ECTS**
- » Schedule: **at your own pace**
- » Exams: **online**

# Postgraduate Certificate

## Work Environment Management II