Postgraduate Certificate Healthcare Marketing





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01 **Welcome**

The healthcare marketing professional must develop an innovative perspective adapted to the constant advances in this field. The new challenges of the sector, as well as the approach to complexity and chronicity or the relationships between professional groups, are topics that the professionals must master in order to excel in their job. Therefore, this TECH program offers a renewed vision, with a rigorous teaching in the most important principles of Healthcare Marketing, sponsored by the best professionals in this sector. A qualification that not only improves communication skills and competencies, but also its own job and salary projection

> Postgraduate Certificate in Healthcare Marketing. TECH Technological University

> > 112

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The figure of the upright, inflexible and authoritarian manager has become obsolete. A new profile has emerged, one that is much more in line with new trends and stands out for being technologically savvy, practising active listening and being self-critical of their work"

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02 Why Study at TECH?

TECH is the world's largest 100% online business school. It is an elite business school, with a model based on the highest academic standards. A world-class centre for intensive managerial skills training.

Why Study at TECH? | 07 tech

GG

TECH is a university at the forefront of technology, and puts all its resources at the student's disposal to help them achieve entrepreneurial success"

tech 08 | Why Study at TECH?

At TECH Technological University



Innovation

The university offers an online learning model that combines the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...



of TECH students successfully complete their studies



Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.



executives trained each year

200+

different nationalities



Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

500+

collaborative agreements with leading companies

Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



Analysis

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.

At TECH, you will have access to the most rigorous and up-to-date case studies in the academic community"



Academic Excellence

TECH offers students the best online learning methodology. The university combines the Relearning method (a postgraduate learning methodology with the highest international rating) with the Case Study. A complex balance between tradition and state-of-the-art, within the context of the most demanding academic itinerary.



Economy of Scale

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.

03 Why Our Program?

Studying this TECH program means increasing the chances of achieving professional success in senior business management.

It is a challenge that demands effort and dedication, but it opens the door to a promising future. Students will learn from the best teaching staff and with the most flexible and innovative educational methodology.

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We have highly qualified teachers and the most complete syllabus on the market, which allows us to offer you training of the highest academic level"

tech 12 | Why Our Program?

This program will provide students with a multitude of professional and personal advantages, particularly the following:



A significant career boost

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of participants achieve positive career development in less than 2 years.



Develop a strategic and global vision of companies

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional areas.

Our global vision of companies will improve your strategic vision.



Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



Take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.

Why Our Program? | 13 tech



Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

> You will find a network of contacts that will be instrumental for professional development.



Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different areas in companies.

20% of our students develop their own business idea.



Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



Be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified professors from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to train with a team of world renowned teachers.

04 **Objectives**

This program is designed to strengthen management and leadership skills, as well as to develop new skills and abilities that will be essential in your professional development. After the program, the student will be able to make global decisions with an innovative perspective and an international vision

Objectives | 15 tech

One of our fundamental objectives is to help you develop the essential skills to strategically manage a business"

tech 16 | Objectives

TECH makes the goals of their students their own goals too. We work together to achieve them.

The Postgraduate Certificate in Healthcare Marketing enables the student to:



Describe the functions of Corporate Social Responsibility (CSR) in the healthcare environment and good governance in healthcare



Explain relationships with providers, other healthcare agents and other institutions from a marketing point of view



Objectives | 17 tech





Describe the role of healthcare organizations in the new social and technological reality



Explain the management of communication in organizations according to the different media and channels

05 Structure and Content

The Postgraduate Certificate in Healthcare Marketing is a tailor-made program that is taught in a 100% online format so that students can choose the time and place that best suits their availability, schedules and interests

A program that takes place over 6 weeks and is intended to be a unique and stimulating experience that lays the foundation for your success as a manager and entrepreneur

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What you study is very important. The abilities and skills you acquire are fundamental. You won't find a more complete syllabus than this one, believe us"

tech 20 | Structure and Content

Syllabus

The Postgraduate Certificate in Healthcare Marketing of TECH Technological University is an intense program that prepares the student to face challenges and business decisions globally

The content of the Postgraduate Certificate in Healthcare Marketing is designed to promote the development of managerial skills that enable more thorough decision-making in uncertain environments

Over the course of 150 hours, the student analyzes a plethora of practical cases through individual work and teamwork. It is, therefore, an authentic immersion in real business situations

This Postgraduate Certificate in Healthcare Marketing deals in depth with all financial areas of the company and is designed to help managers understand strategic management from strategic, international and innovative perspective A plan designed for students, focused on their professional improvement and that prepares them to achieve excellence in leadership and business management in the field of Managerial Skills. A program that understands your needs and those of your company through innovative content based on the latest trends, and supported by the best educational methodology and an exceptional faculty, which will provide you with the competencies to solve critical situations in a creative and efficient way

This program takes place over 6 weeks and is taught entirely online

Module 1.

Managing Outpatients Services



Structure and Content | 21 tech

Where, When and How is it Taught?

This Postgraduate Certificate is developed over 6 weeks and is divided into two semesters. The student will be able to complete it 100% online, even attending virtual workshops and conferences

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

Module 1. Managing Outpatients Services

- 1.1. Outpatient Services Management. Day Hospitals and Outpatient Clinics
- 1.1.1. Organization and Operation of the Medical Day Hospital
- 1.1.2. Surgical Day Hospital Management
- 1.1.3. Oncohematologic Day Hospital Management
- 1.1.4. Management of Outpatient Clinics and Specialty Centers
- 1.2. Out-of-Hospital Emergency Management.
- 1.2.1. Historical Development. Models
- 1.2.2. Emergency Coordination Centers. EMUs and Mobile ICUs
- 1.2.3. Human Resources and Skills. Team Involved
- 1.2.4. Casualty and Emergency Quality Indicators. Health Care Network Devices Coordination
- 1.2.5. Disaster and Emergency Plans. Managing a Disaster

1.3. Home Care: Models.

- 1.3.1. Home Hospitalization Types and Concepts
- 1.3.2. Criteria for Patient Selection
- 1.3.3. Calculating and Managing Human and Material Resources
- 1.3.4. Palliative Care at Home. Techniques and Patient Selection
- 1.3.5. Family Support and Bereavement Management
- 1.3.6. Managing Primary Caregiver Overload. Family Claudication
- 1.4. Other Outpatient Care Services. Mental Health, Addictive Behavior and Social Work
- 1.4.1. Adult, Child and Adolescent Mental Health Units
- 1.4.2. Addictive Behavior Units
- 1.4.3. Occupational Therapy and Social Work



06 **Methodology**

This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.**

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





conventional linear learning, to take you through cyclical teaching systems: a way of learning that has proven to be extremely effective, especially in subjects that require memorization"

tech 26 | Methodology

TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.

666 At TECH, you will experience a learning methodology that is shaking the foundation methodology that is shaking the foundations of traditional universities around the world"



This program prepares you to face business challenges in uncertain environments and achieve business success.

Methodology | 27 tech



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

tech 28 | Methodology

Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



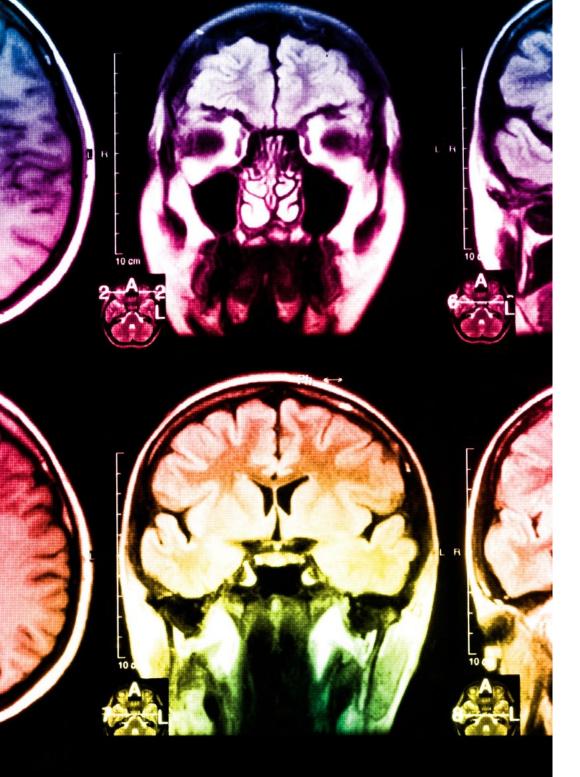
Methodology | 29 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

> Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.



tech 30 | Methodology

This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.

30%

10%

8%

3%



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.

Methodology | 31 tech



Case Studies

Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".



30%



We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.

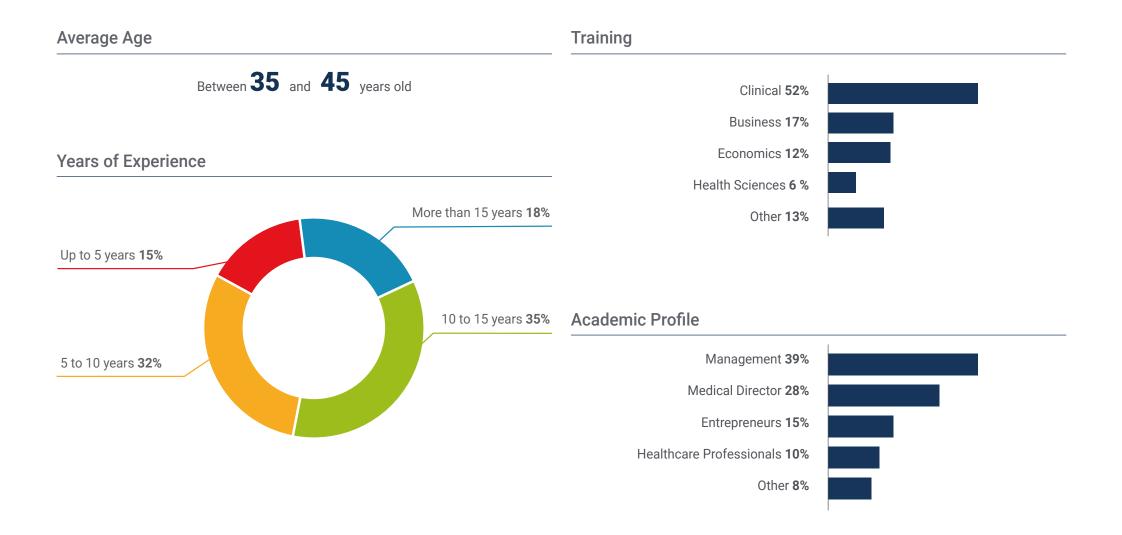
07 Our Students' Profiles

The Postgraduate Certificate in Healthcare Marketing is a program aimed at university graduates who want to transform their professional careers

This program uses a multidisciplinary approach as the students have a diverse set of academic profiles and represent multiple nationalities

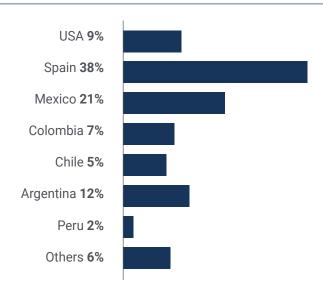
By taking this program you will broaden your skills and abilities in Healthcare Marketing"

tech 34 | Our Students' Profiles



Our Students' Profiles | 35 tech

Geographical Distribution





Susana González

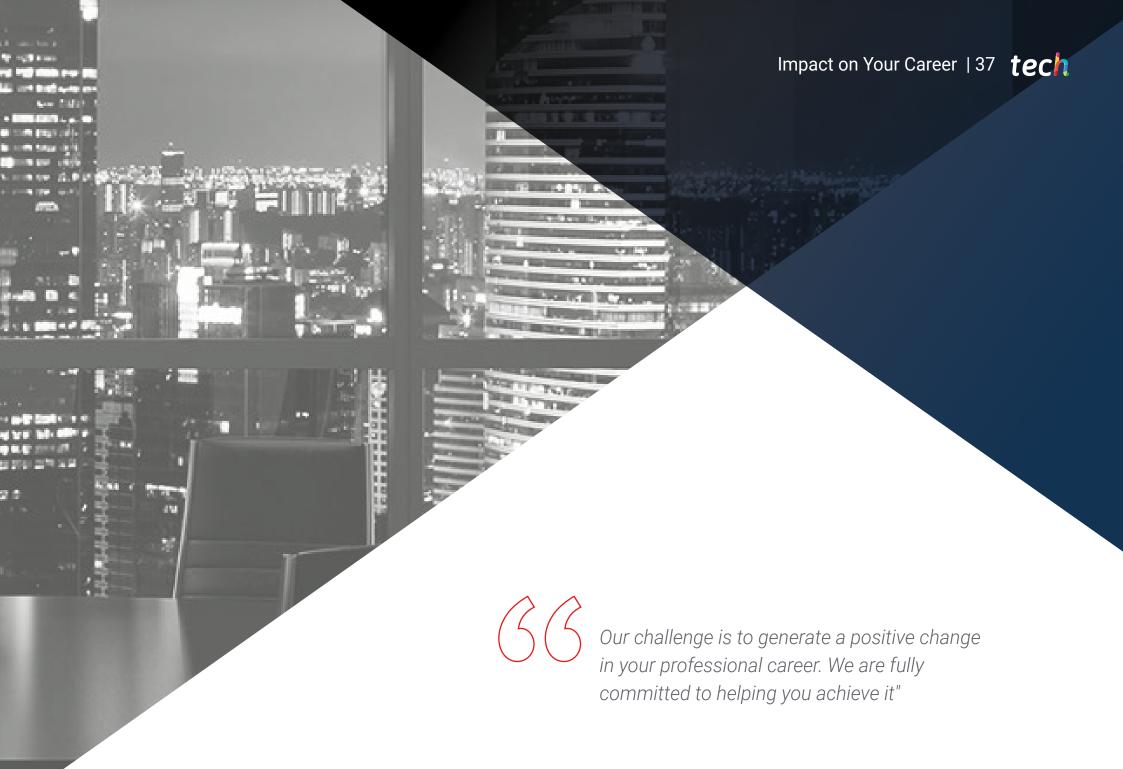
Hospital Manager

"No matter how much you want to, considering a Postgraduate Certificate in Healthcare Marketing is not a simple matter, especially when you have to balance it with your professional and family life. However, the Postgraduate Certificate in Healthcare Marketing of TECH Technological University made it possible for me. The quality teaching staff made the experience and learning even more enriching"

08 Impact on Your Career

TECH is aware that studying a program like this entails great economic, professional and, of course, personal investment

The ultimate goal of this great effort should be to achieve professional growth



If you want to make a positive change in your profession, the

Postgraduate Certificate in Healthcare Marketing

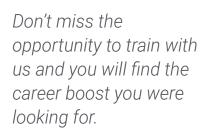
will help you achieve it.

Are you ready to take the leap? Excellent professional development awaits

The Postgraduate Certificate in Healthcare Marketing of TECH Technological University is an intense program that prepares the student to face challenges and business decisions globally. The main objective is to promote personal and professional growth. Helping students achieve success

If you want to improve yourself, make a positive change professionally and network with the best, this is the place for you

Professional change for our students





Type of change

Internal Promotion 37% Change of Company 42% Entrepreneurship 21%



Salary increase

This program represents a salary increase of more than **25%** for our students





09 Benefits for Your Company

The Postgraduate Certificate in Healthcare Marketing contributes to elevate the organization's talent to its maximum potential by training high-level leaders

Participating in this Postgraduate Certificate is a unique opportunity to access a powerful network of contacts in which to will find future professional partners, customers or suppliers

Benefits for Your Company | 41 tech

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The executive will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization"

tech 42 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



Intellectual Capital and Talent Growth

The executive will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



Building agents of change

The manager will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the executive and opens new avenues for professional growth within the company.



Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.



Benefits for Your Company | 43 tech



Project Development

The manager can work on a current project or develop new projects in the field of R&D or Business Development within their company.



Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.

10 **Certificate**

The Postgraduate Certificate in Healthcare Marketing guarantees students, in addition to the most rigorous and up-to-date education, access to a Postgraduate Certificate issued by TECH Technological University

Certificate | 45 tech

Successfully complete this program and receive your university qualification without having to travel or fill out laborious paperwork"

tech 46 | Certificate

This **Postgraduate Certificate in Healthcare Marketing** contains the most complete and up-to-date program on the market.

After the student has passed the assessments, they will receive their corresponding **Postgraduate Certificate** issued by **TECH Technological University** via tracked delivery*.

The certificate issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Certificate, and meets the requirements commonly demanded by labor exchanges, competitive examinations and professional career evaluation committees.

Title: Postgraduate Certificate in Healthcare Marketing Official N° of Hours: **150 h.**





Postgraduate Certificate Healthcare Marketing

Language: English Course Modality: Online Duration: 6 weeks Certificate: TECH Technological University Official N° of Hours: 150 h. Postgraduate Certificate Healthcare Marketing

