



# Postgraduate Certificate Digital Marketing Strategy for Creative Sector Companies

» Modality: online

» Duration: 6 weeks

» Certificate: TECH Global University

» Credits: 6 ECTS

» Schedule: at your own pace

» Exams: online

» Target Group: University Graduates who have previously completed a degree in the field of Business Management, Marketing, Communication or Design

Website: www.techtitute.com/us/school-of-business/postgraduate-certificate/digital-marketing-strategy-creative-sector-companies

## Index

02 Why Study at TECH? Why Our Program? Objectives Welcome p. 4 p. 6 p. 10 p. 14 05 06 Methodology Structure and Content Our Students' Profiles p. 20 p. 26 p. 34 80 **Benefits for Your Company** Course Management Impact on Your Career p. 38 p. 46 p. 48 Certificate

# 01 **Welcome**

Digital marketing as a discipline is revolutionizing business strategy in organizations in all areas. The creative sector is no exception, as branches such as arts, entertainment or design benefit exponentially from the tools offered by digital marketing to empower businesses. Moreover, as a growing discipline, it requires professionals to update their knowledge in order to effectively take advantage of the latest developments in the sector. This is what has motivated TECH to design this program, in which students will acquire high-level skills that will allow them to operate with digital marketing strategies in an optimal way.







## tech 08 | Why Study at TECH?

#### At TECH Global University



#### Innovation

The university offers an online learning model that combines the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



#### The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



#### Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

100,000+

200+

executives trained each year

different nationalities



#### **Empowerment**

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

500+

collaborative agreements with leading companies



#### **Talent**

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



#### **Multicultural Context**

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



#### Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case studies in the academic community"

#### Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



#### **Analysis**

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



#### **Academic Excellence**

TECH offers students the best online learning methodology. The university combines the Relearning method (a postgraduate learning methodology with the highest international rating) with the Case Study. A complex balance between tradition and state-of-the-art, within the context of the most demanding academic itinerary.



#### **Economy of Scale**

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





### tech 12 | Why Our Program?

This program will provide students with a multitude of professional and personal advantages, particularly the following:



#### A significant career boost

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of participants achieve positive career development in less than 2 years.



## Develop a strategic and global vision of companies

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional areas.

Our global vision of companies will improve your strategic vision.



#### Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



#### Take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



#### Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



#### Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different areas in companies.

20% of our students develop their own business idea.



#### Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



#### Be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified professors from the most prestigious universities in the world: the TECH Global University community.

We give you the opportunity to train with a team of world renowned teachers.





#### tech 16 | Objectives

Your goals are our goals.

We work together to help you achieve them.

The Postgraduate Certificate in Digital Marketing Strategy for Creative Sector Companies will equip student to:



Acquire and understand knowledge useful for the training of students, providing them with skills for the development and application of original ideas in their personal and professional work



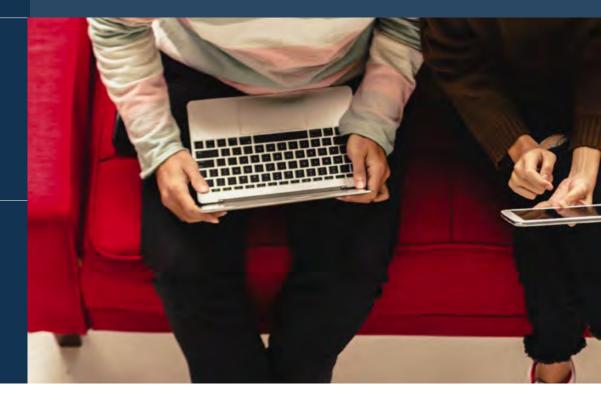
Integrate one's own knowledge with that of others, making informed judgments and reasoning on the basis of the information available in each case



Understand how creativity and innovation have become the drivers of the economy



Problem solving in novel environments and in interdisciplinary contexts in the field of creativity management

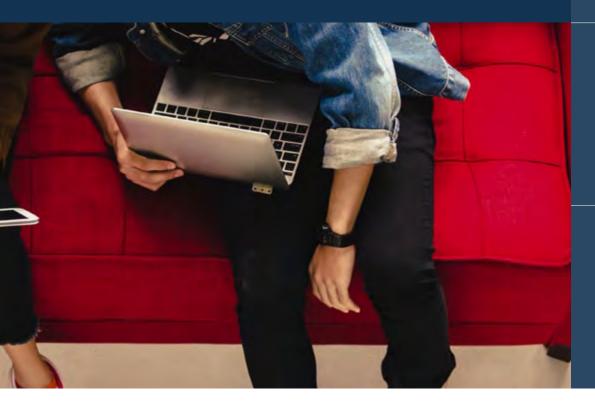




Know how to manage the process of creation and implementation of novel ideas on a given topic



Acquire specific knowledge for the management of companies and organizations in the new context of the <a href="mailto:creative">creative</a> industries \_\_\_\_





Progressive and constant updating in autonomous training environments



Possess the tools to analyze the economic, social and cultural realities in which the creative industries develop and transform today



Help students acquire the necessary skills to develop and evolve their professional profile in both business and entrepreneurial environments



Gain knowledge to manage companies and organizations in the new context of creative industries



Organize and plan tasks with the use of available resources in order to face them in precise time frames







Use new information and communication technologies such as tools for training and the exchange of experiences in the field of study

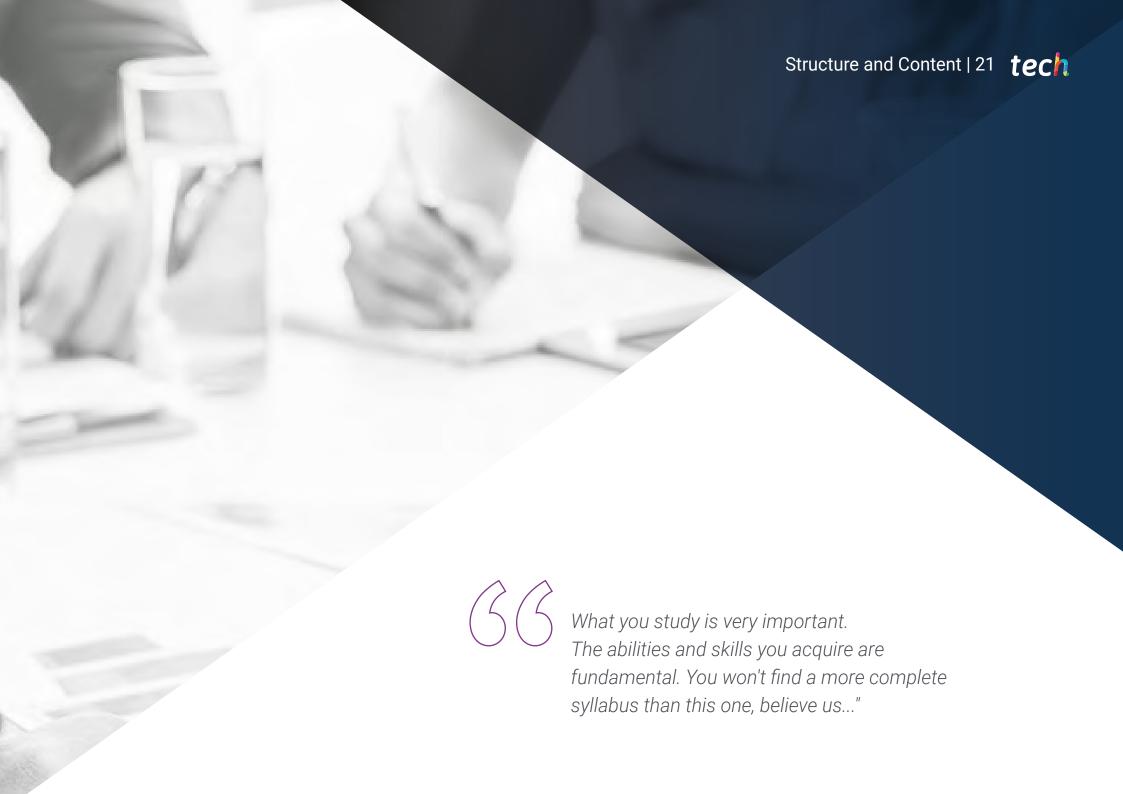


Develop communication skills, both written and oral, as well as the ability to make effective professional presentations in daily practice



Acquire market research skills, strategic vision, digital and co-creation methodologies





#### tech 22 | Structure and Content

#### **Syllabus**

Digital marketing is a relatively new discipline that has come to revolutionize the business world. This technique, which seeks to improve the results of organizations using tools from the digital world, makes use of elements such as social media, the Internet and other online platforms to promote the sale of certain products or services.

In this sense, the creative industry benefits exponentially from this discipline, because it allows them to promote and market their products. Especially because in the creative sector most of the products are intangible, and the Internet becomes the only way to sell them effectively.

Therefore, through this Postgraduate Certificate, the student obtains the mastery of all the necessary topics for the management of Digital Marketing in companies of the creative sector. All this, from a novel and global perspective.

Likewise, this program is designed to be studied with a methodology that promotes the acquisition of skills in the field of market research, strategic vision, digital tools and co-creation.

In addition, and taking into account that jobs in this sector are constantly evolving, this Postgraduate Certificate focuses on fostering the acquisition of the skills required to develop and evolve the student's professional profile in both business and entrepreneurial environments.

All of this, condensed into an academic program divided into ten academic units taught over 6 weeks, is intended to represent a turning point in the student's professional career. This way, and after completing the Postgraduate Certificate, the student will be able to start working in companies in the creative industry with a higher success rate.

This Postgraduate Certificate is developed over 6 weeks consists of 1 module:

Module 1

New Digital Marketing Strategy



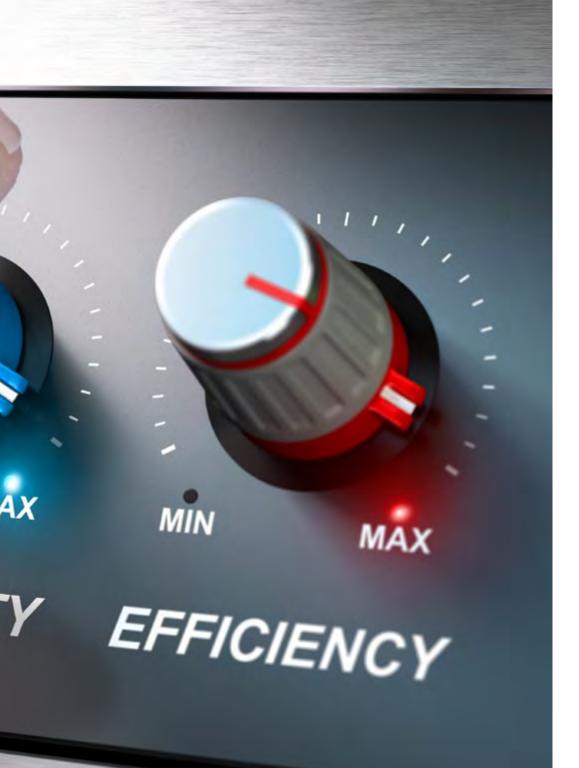
#### Where, When and How is it Taught?

TECH offers the possibility of developing this Postgraduate Certificate in Digital Marketing Strategy for Creative Sector Companies completely online. Over the course of 6 weeks, you will be able to access all the contents of this program at any time, allowing you to self-manage your study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

## tech 24 | Structure and Content

| Module 1. New Digital Marketing Strategies |   |                                    |  |                                    |   |                                    |                          |
|--|---|------------------------------------|--|------------------------------------|---|------------------------------------|--------------------------|
|  | Technology and Audiences Digital Strategy and Differences between User Types Target Audience, Exclusionary Factors and Generations The Ideal Costumer Profile (ICP) and Buyer Persona | 1.2.<br>1.2.1.<br>1.2.2.<br>1.2.3. | 3 , 3  | 1.3.<br>1.3.1.<br>1.3.2.<br>1.3.3. | e-Entertainment: The impact of<br>e-Commerce in the Entertainment<br>Industry<br>e-Commerce, Typologies and Platforms<br>The Importance of Web Design: UX and UI<br>Optimization of Online Space: Minimum<br>Requirements | 1.4.1.<br>1.4.2.<br>1.4.3.         | 1                        |
| <b>1.5.</b> 1.5.1. 1.5.2. 1.5.3.           | Mobile Marketing  Mobile User  Mobile Web and Apps  Mobile Marketing Actions  |                                    | Advertising in Online Environments  Advertising in RRSS and Objectives of the Social Ads The Conversion Funnel or Purchase Funnel: Categories Social Ads Platforms | 1.7.<br>1.7.1.<br>1.7.2.<br>1.7.3. | The Inbound Marketing Methodology Social Selling, Key Pillars and Strategy The CRM Platform in a Digital Strategy Inbound Marketing or Attraction Marketing: Actions and SEO  | 1.8.<br>1.8.1.<br>1.8.2.<br>1.8.3. | Platforms and Advantages |
| 1.9.<br>1.9.1.<br>1.9.2.<br>1.9.3.         | Applications, Platforms and Trends  | 1.10.1<br>1.10.2                   | Measuring Profitability  ROI: the Definition of Return on Investment and ROI vs. ROAS ROI Optimization Key Metrics   |                                    |   |                                    |                          |





Study in depth in a highly exciting area of knowledge and become a leading professional"



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.** 

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine have** considered it to be one of the most effective.



#### tech 28 | Methodology

## TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

#### A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

#### tech 30 | Methodology

#### Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



#### Methodology | 31 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

This program offers the best educational material, prepared with professionals in mind:



#### **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



#### **Classes**

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



#### **Management Skills Exercises**

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



#### **Additional Reading**

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



#### **Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.



This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

#### **Testing & Retesting**

 $\langle \rangle$ 

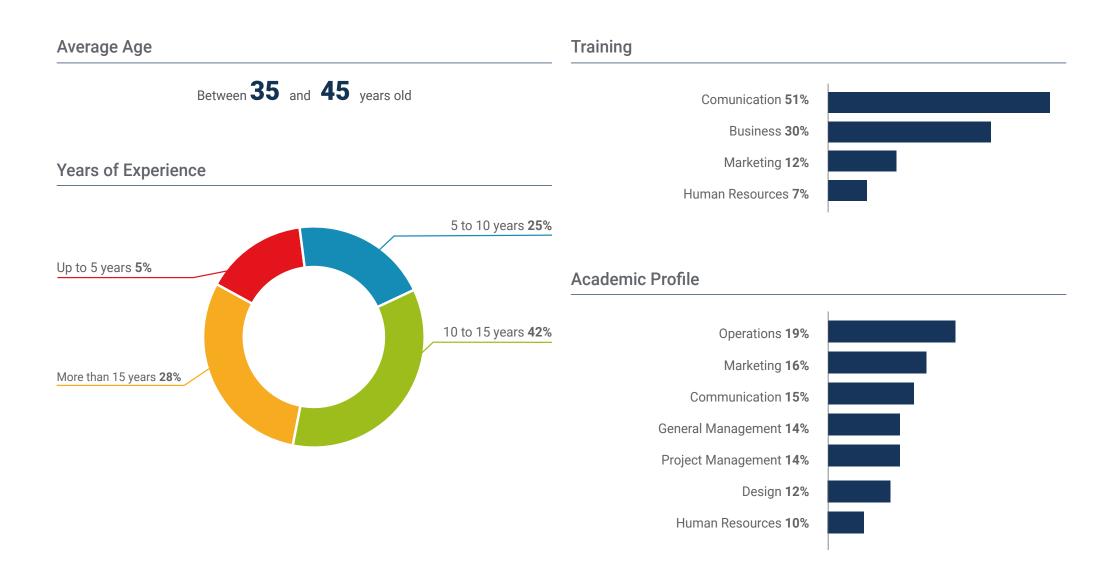
We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



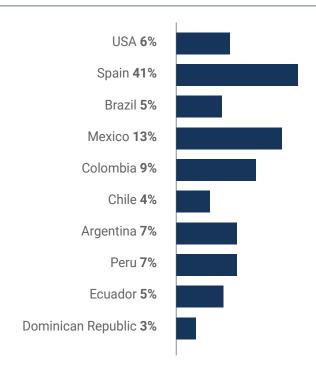
30%







## **Geographical Distribution**





# Ariadna González Suárez

**CEO** of a Textile Company

"If I had to look back, I would go back and update my knowledge at TECH. Although I am dedicated to digital marketing, a new job opened the doors to the creative area and I was forced to specialize in this sector. It has certainly been a great academic experience".





#### **International Guest Director**

S. Mark Young is an internationally renowned expert who has focused his research career on the Entertainment Industry. His results have received numerous awards, including the 2020 Lifetime Achievement Award in Accounting and Management from the American Accounting Association. He has also been honored three times for his contributions to the academic literature in these fields.

One of the most outstanding milestones of his career was the publication of the study "Narcissism and Celebrities", together with Dr. Drew Pinsky. This text compiled direct data on famous personalities from Cinema or Television. In addition, in the article, which would later become a best-selling book, the expert analyzed the narcissistic behaviors of celluloid stars and how these have become normalized in the modern media. At the same time, he addressed the impact of these on contemporary youth.

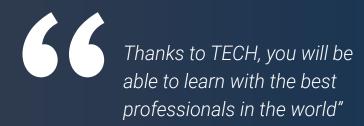
Also throughout his professional life, Young has delved into organization and concentration in the film industry. Specifically, he has investigated models for predicting the box-office success of major motion pictures. He has also contributed to activity-based accounting and the design of control systems. In particular, he is recognized for his influence in the implementation of effective management based on Balanced Scorecard.

Likewise, academic work has also shaped his professional life, and he has been elected to lead the George Bozanic and Holman G. Hurt Research Chair in Sports and Entertainment Business. He has also lectured and participated in study programs related to Accounting, Journalism and Communications. At the same time, his undergraduate and graduate studies have linked him to prestigious American universities such as Pittsburgh and Ohio.



# Dr. Young, S. Mark

- Director of the George Bozanic and Holman G. Hurt Chair in Sports and Entertainment Business
- Official Historian of the University of Southern California Men's Tennis Team
- Academic researcher specializing in the development of predictive models for the motion picture industry
- Co-author of book "Narcissism and Celebrities"
- Ph.D. in Accounting Science from the University of Pittsburgh
- M.S. in Accounting from The Ohio State University
- B.S. in Economics from Oberlin College
- Member of the Center for Excellence in Teaching



# tech 42 | Course Management

#### Management



### Dr. Velar, Marga

- Corporate Marketing Manager in SGN Group (Nueva York)
- Forefashion Lab Address
- Degree in Audiovisual Communication with a diploma in Fashion Communication and Management from Centro Universitario Villanueva, Universidad Complutense, Madrid.
- PhD. in Communication from Universidad Carlos III de Madrid.
- MBA in Fashion Business Management by ISEM Fashion Business School
- Professor at Centro Universitario Villanueva, at ISEM Fashion Business School and at the School of Communication of the University of Navarra.





#### **Professors**

#### Mr. Sanjosé, Carlos

- Head of Digital at MURPH
- Content creator for more than 8 years at Liceo25, parent company of online media such as 25 Gramos, Fleek Mag, Lenders Magazine or Libra, among others
- Specialist in digital marketing and strategy, Social Media & Social Ads, ecommerce platforms and Email Marketing.
- Degree in Advertising and Public Relations

#### Dr. San Miguel, Patricia

- Director and creator of the digital impact analysis observatory for fashion brands Digital Fashion Brands.
- ◆ Professor of digital marketing at ISEM Fashion Business School and the University of Navarra
- PhD from the University of Navarra
- Degree in Advertising and Public Relations from the Complutense University of Madrid
- Executive Fashion MBA by ISEM
- Writer of the book Influencer Marketing





In a competitive world of work, specialization is the professional's best asset when it comes to making their profile stand out from others.

## Are you ready to take the leap? Excellent professional development awaits you

TECH's Postgraduate Certificate in Digital Marketing Strategy for Creative Sector Companies is an intensive program that prepares you to face challenges and business decisions in the field of managing ideas, projects and work. Its main objective is to promote the personal and professional growth of students, developing their creativity and helping them to be able to foster the creativity of others. In this way, TECH motivates the professional to be on the road to success.

If you want to improve, make a positive change at a professional level and network with the best, then this is the place for you. Get the salary improvements you deserve by taking this complete program with TECH.

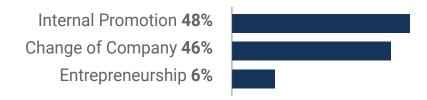
#### When the change occurs

During the program

55%

After 2 years
30%

#### Type of change



# Salary increase

This program represents a salary increase of more than 25% for our students

\$50,500

A salary increase of

**25**%

\$63,242





# tech 50 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



# Intellectual Capital and Talent Growth

The professional will bring new concepts, strategies and perspectives to the company that can bring about creative changes in the organization.



# Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.



#### **Building agents of change**

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



## Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





# **Project Development**

The professional can work on a real project or develop new projects in the creative field of their company.

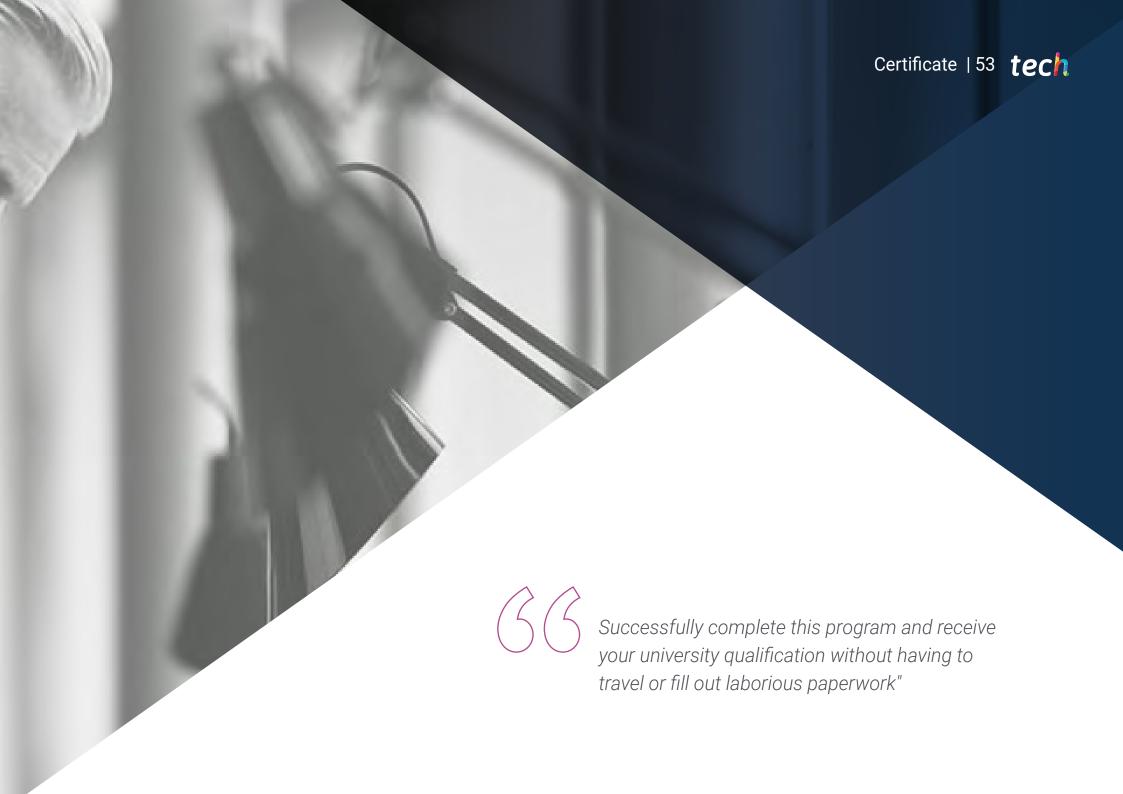


# Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.







# tech 54 | Certificate

This program will allow you to obtain your **Postgraduate Certificate in Digital Marketing Strategy for Creative Sector Companies** endorsed by **TECH Global University**, the world's largest online university.

**TECH Global University** is an official European University publicly recognized by the Government of Andorra (*official bulletin*). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: Postgraduate Certificate in Digital Marketing Strategy for Creative Sector Companies

Modality: online

Duration: 6 weeks

Accreditation: 6 ECTS



Mr./Ms. \_\_\_\_\_, with identification document \_\_\_\_\_ has successfully passed and obtained the title of:

# Postgraduate Certificate in Digital Marketing Strategy for Creative Sector Companies

This is a program of 180 hours of duration equivalent to 6 ECTS, with a start date of dd/mm/yyyy and an end date of dd/mm/yyyy.

TECH Global University is a university officially recognized by the Government of Andorra on the 31st of January of 2024, which belongs to the European Higher Education Area (EHEA).

In Andorra la Vella, on the 28th of February of 2024



<sup>\*</sup>Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.



# Postgraduate Certificate Digital Marketing Strategy for Creative Sector Companies

» Modality: online

» Duration: 6 weeks

» Certificate: TECH Global University

» Credits: 6 ECTS

» Schedule: at your own pace

» Exams: online

