



Advanced Master's Degree Senior Management of Integral

Corporate Communications

Language: English

Course Modality: Online

Duration: 2 years

Accreditation: TECH Technological University

Official N° of hours: 3.000 h.

Website: www.techtitute.com/in/school-of-business/advanced-master-degree-senior-management-integral-corporate-communications

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Certificate

01 **Welcome**

Giving a good image to the outside world (consumers and competitors) is an indispensable part of any company. Only those responsible for the company are aware of the image they want to "sell" and it is at this point where corporate communication is consolidated as a fundamental tool. This program will give the professional the keys to implement a good communication policy in their company, with a high-level specialization that covers different areas, such as advertising, corporate and digital communication and crisis management, among other aspects.

It is increasingly important to manage a good communication strategy that takes into account the company's objectives, the organizational environment, as well as the company's environment. In addition, corporate identity and its creation are a fundamental element for anyone involved in business communication, since a company has to define the image it wants to export to its customers and define its brand so that it is recognized, aspects that can only be achieved with a good communication strategy. Therefore, this program is of great relevance for professionals in the sector.

Advanced Master's Degree in Senior Management of Integral Corporate Communications.

TECH Technological University.







tech 08 | Why Study at TECH?

At TECH Technological University



Innovation

The university offers an online learning model that combines the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

100,000+

200+

executives trained each year

different nationalities



Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

500+

collaborative agreements with leading companies



Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case studies in the academic community"

Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



Analysis

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



Academic Excellence

TECH offers students the best online learning methodology. The university combines the Relearning method (a postgraduate learning methodology with the highest international rating) with the Case Study. A complex balance between tradition and state-of-the-art, within the context of the most demanding academic itinerary.



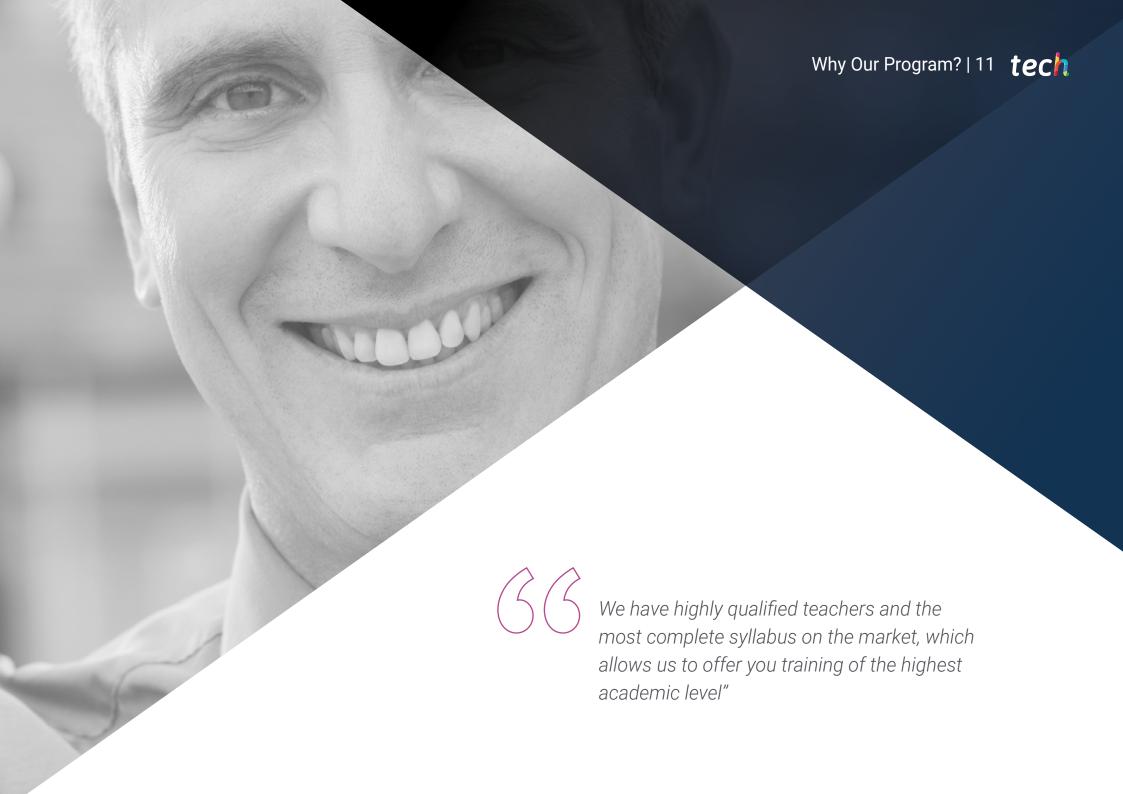
Economy of Scale

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.



Studying this TECH program means increasing the chances of achieving professional success in senior business management.

It is a challenge that demands effort and dedication, but it opens the door to a promising future. Students will learn from the best teaching staff and with the most flexible and innovative educational methodology.



tech 12 | Why Our Program?

This program will provide students with a multitude of professional and personal advantages, particularly the following:



A significant career boost

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of participants achieve positive career development in less than 2 years.



Develop a strategic and global vision of companies

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional areas.

Our global vision of companies will improve your strategic vision.



Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



Take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different areas in companies.

20% of our students develop their own business idea.



Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



Be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified professors from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to train with a team of world renowned teachers.





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TECH makes the goals of their students their own goals too.

Working together to achieve them.

This Advanced Master's Degree in Senior Management of Integral Corporate Communications qualifies students to:



Acquire the necessary knowledge to communicate adequately in all areas, channels and networks, using the appropriate languages for each communication style



Learn how to carry out an adequate advertising communication using the most advanced digital tools



Learn to manage the communication of organizations and companies in times of crisis





Train the professional to be able to manage the communication of a company, acquiring the necessary knowledge in each area



Enable the student to understand the main debates and media events arising from the current situation and how they are generated and disseminated according to communication strategies and interests of all kinds



Enable the student to relate advertising and public relations in a coherent manner with other social and human sciences



Train the student to take advantage of computer systems and resources in the field of advertising and public relations, as well as their interactive applications





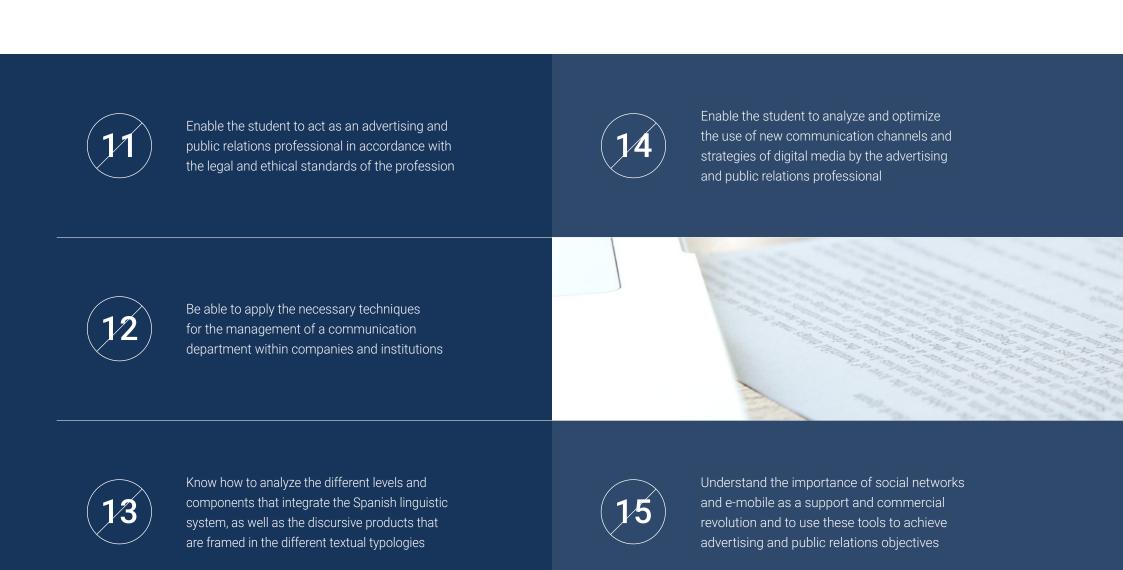
Train the student to have the ability to analyze, process, interpret, elaborate and structure digital communication



Train and prepare the student to use information and communication technologies and techniques in the different combined and interactive media or media systems



Enable the student to foster creativity and persuasion through different media and communication media





Know how to act as an advertising and public relations professional in accordance with the legal and ethical rules of the profession



Establish techniques for creating a personal and professional brand





Implement rigorous metrics that show a return on the strategic management of intangible assets, both with consolidated non-financial indicators and with direct impact on the business



Develop strategies for brand and corporate reputation management as strategic resources for differentiation, legitimacy and business excellence



Describe the new rules of communication, own content creation and the relationship with stakeholders in the digital world within which organizations compete



Plan and implement integral communication plans



Develop skills and competencies for efficiently managing all aspects of the communication department of any organization in all its branches



Know how to apply creative processes to the field of communication, especially in the field of advertising and public relations







Recognize the elements, forms and processes of advertising languages and other forms of persuasive communication



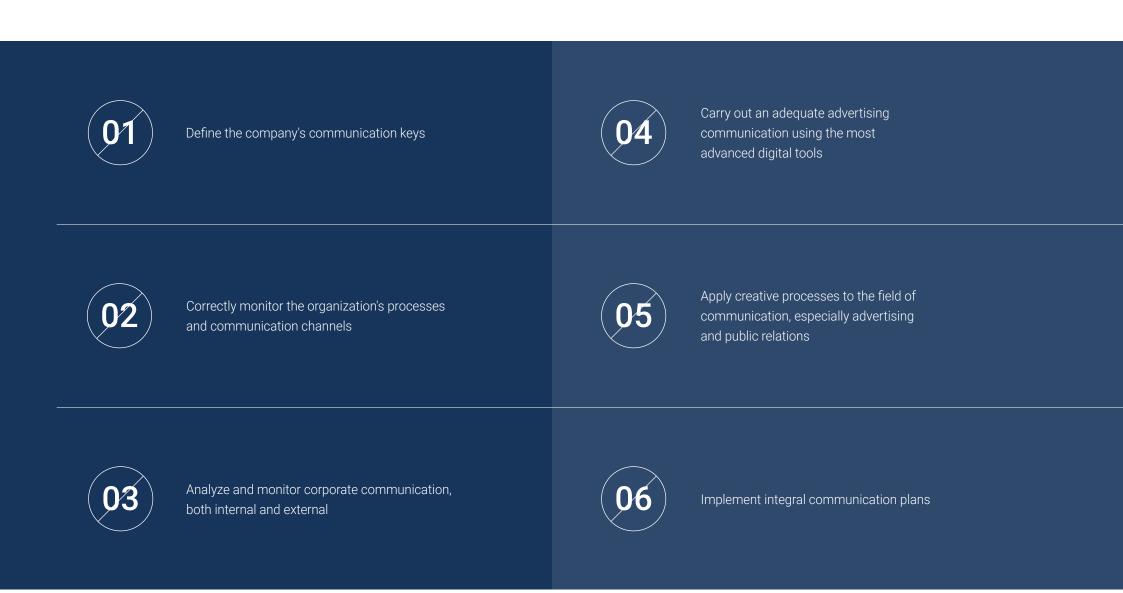
Recognize the structure and transformation of today's society as it relates to the elements, forms and processes of advertising and public relations communication



Assume the creative role of copywriter within an advertising agency or advertising department of a company or institution













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Syllabus

The Advanced Master's Degree in Senior Management of Integral Corporate Communications from TECH Technological University is an intensive program that prepares the student to face business challenges and decisions at both national and international levels. Its content is designed to promote the development of managerial skills that enable more rigorous decision-making in uncertain environments.

Throughout 3,000 hours of study, you will analyze a multitude of practical cases through individual work, achieving in-depth learning that you will be able to transfer to your daily practice. It is, therefore, an authentic immersion in real business situations.

This Advanced Master's Degree in Senior Management of Integral Corporate Communications deals extensively with the main areas of the company and is designed for managers to understand business communication from a strategic, international and innovative perspective.

A plan designed for students, focused on their professional improvement and one that prepares them to achieve excellence in the field of business communication. A program that understands both your and your company's needs through innovative content based on the latest trends, and supported by the best educational methodology and an exceptional faculty, which will provide you with the skills to solve critical situations, creatively and efficiently.

This Advanced Master's Degree takes place over 24 months and is divided into 26 modules:

Module 1	Introduction to Communication Science as a Social Science
Module 2	Introduction to Communication Theory
Module 3	Introduction to the Fundamentals of Communication in the Digital Environment
Module 4	Written Communication
Module 5	Communication Structure
Module 6	Introduction to Communication Psychology
Module 7	Business Strategy
Module 8	Corporative Communication, Brand Strategy and Reputation
Module 9	Strategic Planning in Corporate Communication
Module 10	Managing Aspects of Corporate Communication
Module 11	Communication in Specialized Sectors
Module 12	Marketing and Communication
Module 13	Management of Communication Companies

Module 14	Communication Media
Module 15	Information Product Management
Module 16	Market and Communication Environments
Module 17	Advertising Language
Module 18	Creativity in Communication
Module 19	Advertising Creativity I: Copywriting
Module 20	Advertising Creativity II: Art Direction
Module 21	Corporate Identity
Module 22	Public Opinion
Module 23	Social Networks and Community Management
Module 24	Lobbying and Persuasion
Module 25	Digital Media Research
Module 26	Advertising Law

Where, When and How is it Taught?

TECH offers the possibility of developing this Advanced Master's Degree in Senior Management of Integral Corporate Communications completely online. Over the course of 24 months, you will be able to access all the contents of this program at any time, allowing you to self-manage your study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

Module 1. Introduction Communication Science as a Social Science 1.3. Trajectories of Research in Social 1.2. Elements of Communication 1.1. Introduction: the Study of 1.4. Communicative Conduct Communication as a Social Scientific Fields of Social Communications 1.4.1. An Overview of the Concept of Science Communication Communicative Behavior 1.3.1. The Origins of the Study of Communication 1.4.2. Animal Ethology and the Study of Human 1.3.2. The Modern Period: the Split between the 1.1.1. Knowledge 1.2.1. Empirical Research on Communicative Communication Theory of Argumentation and the Art of 1.1.2. The Scientific Methods Phenomena 1.4.3. The Biological Background of Pronunciation 1.1.3. Common Concepts in Scientific Research Communication Concept Communication 1.3.3. The 20th Century: the Rhetoric of the Mass 1.2.3. Scientific Fields of Communication 1.4.4. Intrapersonal Communication 1.4.5. Patterns of Communicative Conduct 1.4.6. The Study of Nonverbal Communicative Behavior 1.5. Communicative Transaction 1.6. Identity, Self-Concept and 1.7. Communication in Group and 1.8. Media Communication (I). Theories Communication on the Powerful Effects of the **Organizations** 1.5.1. Symbolic Exchange and Human Culture 1.5.2. Transactional Analysis Media 1.6.1. Transactional Micropolitics and Self-Concept: 1.7.1. The Social Group 1.5.3. Conciliatory Analysis Interaction as Negotiation of Identities 1.7.2. Social Networks. Sociometry and Intra- and 1.8.1. Media Communication 1.6.2. The Presentation of Oneself in Everyday Intergroup Communication 1.8.2. Characteristics of the Media and Its 1.7.3. Units and Levels of Analysis of Group 1.6.3. The Construction of the Self-Concept and its Communication 1.8.3. The Powerful Effects of Mass Media 1.7.4. The Theory of Diffusion of Innovations Expression 1.6.4. Self-Concept Motivated to Interact 1.7.5. Communication in Organizations 1.6.5. Conversational Pragmatics 1.9. Media Communication (II). Limited 1.10. Computerized Communication and Effects Virtual Reality as Emerging Objects of Study 1.9.1. General Approach to the Relative Safety of the Media 1.10.1. Computer-Mediated Communication: the 1.9.2. Selective Processing Problem of its Theoretical Integration 1.9.3. The Uses and Gratifications of Mass 1.10.2. Progress Towards the Consolidation of a Communications Theoretical Corpus of Computer-Mediated Communication

Mod	dule 2. Introduction to Communication	Theory					
2.1.3.	History of Psychology We Begin with the Study of Psychology Science in Evolution Historical and Paradigmatic Changes Paradigms and Stages in Psychology Cognitive Science	2.2.2.2.1.2.2.2.	Introduction to the Social Psychology Beginning with the Study of Social Psychology: The Influence of Social Psychology Empathy, Altruism and Helping Behavior	2.3.1. 2.3.2. 2.3.3. 2.3.4. 2.3.5.	Social Cognition: Social Information Processing Thinking and Knowing, Vital Needs Social Cognition Organizing Information Thinking: Prototypical or Categorical The Mistakes We Make in Thinking: Inferential Biases Automatic Information Processing	2.4.1. 2.4.2. 2.4.3. 2.4.4. 2.4.5.	Self-Knowledge
2.5.2. 2.5.3.		2.6.1. 2.6.2. 2.6.3. 2.6.4.	Psychology of Communication Persuasion and Attitude Change Introduction to Communication Psychology Attitudes Historical Models in the Study of Persuasive Communication The Elaboration Probability Model (elm) Communication Processes through the Media	2.7. 2.7.1. 2.7.2. 2.7.3. 2.7.4. 2.7.5.	The Issuer The Source of Persuasive Communication Characteristics of the Source Credibility Characteristics of the Source The Attractive Emitter Characteristics Power Processes in Persuasive Communication Mechanisms Based on Primary Cognition	2.8.2. 2.8.3.	The Message We Begin by Studying the Composition of the Message Types of Messages: Rational Versus Emotional Messages Emotional Messages and Communication: Fear Inducing Messages Rational Messaging and Communication
2.9. 2.9.1. 2.9.2.	The Receptor The Receiver's Role According to the Elaboration Probability Model Recipient Needs and Motives: Impact on Attitude Change	2.10.1 2.10.2 2.10.3	New Perspectives in the Study of Communication Non-Conscious Processing of Information Automatic Processes The Measurement of Automatic Processes in Communication First Steps in the New Paradigms Theories of Dual Processing Systems				

Mod	Module 3. Introduction to the Fundamentals of Communication in the Digital Environment						
3.1. 3.1.1 3.1.2 3.1.3 3.1.4 3.1.5	360° Communication Introduction Whats is 360° Communication? Cosumer Insights Conventional and Non-Conventional Media	3.2.1. 3.2.2. 3.2.3.	Online Advertising Techniques and Web Presence Introduction Online Advertising Email Marketing Corporative Web	3.3.1. 3.3.2. 3.3.3. 3.3.4. 3.3.5. 3.3.6.	Social Communication in the Network Introduction Blogs and the Blogosphere Types of Blogs Microblogs and Nanoblogs Social Networks Web 3.0 Case Study: Johnnie Walker	3.4.1. 3.4.2. 3.4.3. 3.4.4. 3.4.5. 3.4.6. 3.4.7. 3.4.8.	Viral Communication and Buzz Marketing Introduction Word Of Mouth (WOM) Communication Techniques Based on Word Of Mouth Communication Ways of Generating Word Of Mouth Communication Sub-Viral Marketing Prankvertising Buzz Marketing Aspects to Take into Account When Carrying Out a Buzz Marketing or Viral Communication Campaign Case Study: Campofrío or the Art of Making a Campaign Become a Viral Hit
3.5.1 3.5.2 3.5.3 3.5.4 3.5.5 3.5.6 3.5.7		3.6.1. 3.6.2. 3.6.3. 3.6.4. 3.6.5.	New Tendencies in Internal Communication Introduction The New Challenges of Internal Communication: Multidirectional Interaction and Collaborative Work Internal Communication a Tool with High Strategic Value for the Company Recruitment through Social Networks Social Networks Driving Engagement Case Study: Dell Be the Reason	3.7.1. 3.7.2. 3.7.3. 3.7.4. 3.7.5. 3.7.6.	Communication and Content Marketing Introduction What is Content Marketing? Branded Content Inbound Marketing Native Advertising Storytelling and Transmedia Storytelling Case Study: Coca-Cola and Content Marketing	3.8.1. 3.8.2. 3.8.3. 3.8.4.	The Importance of Advergaming as an Advertising Tool Introduction: The Market of Videogames What is Advergaming? Delimitation with Respect to Related Figures: Ingame Advertising Evolution of Advergaming Advergaming as an Advertising Tool Case Study: Magnum Pleasure Hunt
3.9.2 3.9.3 3.9.4 3.9.5	Introduction What Is Big Data? How Do You Create Value with Big Data?	3.10.1 3.10.2 3.10.3 3.10.4 3.10.5	Emergent Tendencies in Communication Introduction Introduction Tryverstising: Product Testing in Real-Life Situations Advertorial: the Advertisement That Simulates Editorial Content Artvertising: Art in Advertisements Radical Marketing: the Evolution of Guerrilla Marketing Engagement Marketing	3.10.8 3.10.9 3.10.1	. Advertainly: Entertainment Advertising . Ambush Marketing: Ambush or Parasitic Marketing . Case Study: Advertainment and Fashion Films 0. Evolution of the Theory of Uses and Gratifications 1. Virtual Reality as Emerging Objects of Study		

Module 4. Written Communication				
 4.1. Oral and Written Communication 4.1.1. Introduction 4.1.2. Oral and Written Codes 4.1.3. The Text and its Linguistics 4.1.4. The Text and its Properties: Coherence and Cohesion 	4.2. Planning or Prewriting4.2.1. Introduction4.2.2. Writing Process4.2.3. Planning4.2.4. Documentation	 4.3. The Act of Writing 4.3.1. Introduction 4.3.2. Style 4.3.3. Lexicon 4.3.4. Sentence 4.3.5. Paragraph 4.3.6. Connectors 	4.4.1. 4.4.2.	Rewriting Introduction Revision How to Use the Computer to Improve Text
 4.5. Spelling and Grammar Issues 4.5.1. Introduction 4.5.2. Most Common Accentuation Problems 4.5.3. Capitals 4.5.4. Punctuation Marks 4.5.5. Abbreviations and Acronyms 4.5.6. Other Signs 	 4.6. Textual Models: Description 4.6.1. Introduction 4.6.2. Definition 4.6.3. Types of Description 4.6.4. Description Classes 4.6.5. Techniques 4.6.6. Linguistic Elements 	 4.7. Textual Models: Narration 4.7.1. Introduction 4.7.2. Definition 4.7.3. Features 4.7.4. Elements: Action, Characters, Complication and Moral 4.7.5. The Narrator 4.7.6. Linguistic Elements 	4.8.2.	Textual Models: the Exposition and the Epistolary Genre Introduction The Exposition The Epistolary Genre
 4.9. Textual Models: Argumentation 4.9.1. Introduction 4.9.2. What Is Argumentation? 4.9.3. Elements and Structure of the Argumentation 4.9.4. Types of Arguments 4.9.5. Fallacies 4.9.6. Structure 4.9.7. Linguistic Features 	4.10. Academic Writing 4.10.1. Introduction 4.10.2. Scientific Work 4.10.3. Summary 4.10.4. Review 4.10.5. The Trial 4.10.6. The Quotes 4.10.7. Writing on the Internet			

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Mod	ule 5. Communication Structure						
	"Structure"	5.2. 5.2.1. 5.2.2. 5.2.3.	Communication Communication Commercialization	5.3. 5.3.1. 5.3.2. 5.3.3. 5.3.4. 5.3.5. 5.3.6.	Information and News Importance of the Journalist	5.4.1. 5.4.2. 5.4.3. 5.4.4.	The Advertising Industry and its Relationship with the Media System Advertising Industry, Consciousness Industries The Necessity of Media Advertising Structure of the Advertising Industry The Media and Its Relationship to the Advertising Industry Advertising Regulation and Ethics
5.5. 5.5.1. 5.5.2. 5.5.3. 5.5.4. 5.5.5. 5.5.6.	Cinema and the Culture and Leisure Market Introduction The Complex Nature of Film The Origin of Industry Hollywood, the Film Capital of the World The Power of Hollywood From the Golden Hollywood Oscars to the Photocall of the New Platforms The New Screens	5.6.2.	Political Power and Communication Media Influence of the Media in the Formation of Society Communication Media and Political Power Manipulation and Power (Political)	5.7. 5.7.1. 5.7.2.	Media Concentration and Communication Policies Theoretical Approach to External Growth Processes Competition and Communication Policies in the European Union		A Prospective of the Structure of Communication and Journalism Digitalization and the New Media Structure The Structure of Communication in Democratic Countries

Module 6. Introduction to Communication Psychology							
 6.1. History of Psychology 6.1.1. We Begin with the Study of Psychology 6.1.2. Science in Evolution Historical and Paradigmatic Changes 6.1.3. Paradigms and Stages in Psychology 6.1.4. Cognitive Science 	 6.2. Introduction to the Social Psychology 6.2.1. Beginning with the Study of Social Psychology: The Influence of Social Psychology 6.2.2. Empathy, Altruism and Helping Behavior 	 6.3. Social Cognition: Social Information Processing 6.3.1. Thinking and Knowing, Vital Needs 6.3.2. Social Cognition 6.3.3. Organizing Information 6.3.4. Thinking: Prototypical or Categorical 6.3.5. The Mistakes We Make in Thinking: Inferential Biases 6.3.6. Automatic Information Processing 	 6.4. Personality Psychology 6.4.1. What is the Self? Identity and Personality 6.4.2. Self-Awareness 6.4.3. Self-Esteem 6.4.4. Self-Knowledge 6.4.5. Interpersonal Variables in Personality Shaping 6.4.6. Macro-Social Variables in the Configuration of Personality 				
 6.5. Emotions 6.5.1. What Do We Talk About When We Get Excited? 6.5.2. The Nature of Emotions 6.5.3. Emotions and Personality 6.5.4. From Another Perspective Social Emotions 	 6.6. Psychology of Communication Persuasion and Attitude Change 6.6.1. Introduction to Communication Psychology 6.6.2. Attitudes 6.6.3. Historical Models in the Study of Persuasive Communication 6.6.4. The Elaboration Probability Model (elm) 6.6.5. Communication Processes through the Media 	 6.7. The Issuer 6.7.1. The Source of Persuasive Communication 6.7.2. Characteristics of the Source Credibility 6.7.3. Characteristics of the Source The Attractive 6.7.4. Emitter Characteristics Power 6.7.5. Processes in Persuasive Communication Mechanisms Based on Primary Cognition 	 6.8. The Message 6.8.1. We Begin by Studying the Composition of the Message 6.8.2. Types of Messages: Rational Versus Emotional Messages 6.8.3. Emotional Messages and Communication: Fear Inducing Messages 6.8.4. Rational Messaging and Communication 				
 6.9. The Receptor 6.9.1. The Receiver's Role According to the Elaboration Probability Model 6.9.2. Recipient Needs and Motives: Impact on Attitude Change 	 6.10. New Perspectives in the Study of Communication 6.10.1. Non-Conscious Processing of Information Automatic Processes 6.10.2. The Measurement of Automatic Processes in Communication 6.10.3. First Steps in the New Paradigms 6.10.4. Theories of Dual Processing Systems 						

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8.5.3. Leadership Reputation Management

Мс	odule 7. Business Strategy						
7.1.1.	The Process of Strategic Management	7.2. 7.2.1. 7.2.2. 7.2.3. 7.2.4.	Strategic Positioning Strategy in Companies	7.3.1. 7.3.2.	Strategy Implementation Indicator Systems and Process Approach Strategic Map Differentiation and Alignment	7.4.1. 7.4.2.	Corporate Strategy The Concept of Corporate Strategy Types of Corporate Strategies Corporate Strategy Definition Tools
	Digital Strategy Technology Strategy and its Impact on Digital Innovation Strategic Planning of Information Technologies Strategy and Internet	7.6.1. 7.6.2.	Corporate Strategy and Technological Strategy Creating Value for Customers and Shareholders Strategic IS/IT Decisions Corporate Strategy Vs Technological and Digital Stretegy	7.7.1. 7.7.2. 7.7.3. 7.7.4.	Competitive Strategy The Concept of Competitive Strategy The Competitive Advantage Choosing a Competitive Strategy Strategies based on the Strategic Clock Model Types of Strategies according to the Industrial Sector Life Cycle		Marketing Strategy Dimensions Marketing Strategy Types of Marketing Strategies
	3,	7.10.1 7.10.2 7.10.3	. Social Business . Web 2.0 Strategic Vision and its Challenges 2. Convergence Opportunities and ICT Trends 3. How to Monetize Web 2.0 and Social Media 4. Mobility and Digital Business				
Mod	Iule 8. Corporative Communication, Bra	and Stra	ategy and Reputation				
8.1.1. 8.1.2. 8.1.3.	Corporate Business Culture	8.2.1. 8.2.2.	Corporate Brand Strategy Public Image and Stakeholders Corporate Branding Strategy and Management Corporate Communication Strategy in Line With Brand Identity	8.3.1. 8.3.2. 8.3.3.	Reputation Theory Reputation as a Paradigm of a Good Company The Concept of Corporate Reputation Internal Reputation Influence of Internationalization on Corporative Reputation	8.4.3.	Reputation Evaluation Corporative Reputation Audit Listed Companies Reputation Monitor Reputational Good Governance Index Analysis of Sectorial Reputation
	Reputation Management Corporative Reputation Management Focus on Brand Reputation Leadership Reputation Management	8.6.1.	Reputation Risk and Crisis Management Listening to and Managing Feedback	8.7.1.	Ethical Sustainability Sustainable Criteria and Strategies Communication Campaigns with Sustainability Criteria		Brand Metrics and Analysis and Reputation Introduction to the Metrics of Corporative

8.6.2. Procedures, Crisis Manual and Contingency

8.6.3. Spokesperson Training in Emergency

Situations

Sustainability Criteria
8.7.3. Sustainable Brand Positioning and Image

Branding

Indexes

8.8.2. Internal and External Measurement

8.8.3. Brand Management Tools 8.8.4. Brand Assessment and Ranking

 9.1. Strategic Planner 9.1.1. Strategic Planner: Origins and Functions 9.1.2. The Strategic Planner in Public Businesses, Strategic Consultancies and Communication Companies 9.1.3. Stakeholder Management 	 9.2. Models and Schools for Planning 9.2.1. Models for Intangibles Management 9.2.2. Intangibles and Strategic Plans 9.2.3. Evaluation of Intangibles 9.2.4. Reputation and Intangibles 	 9.3. Qualitative Research in Strategic Planning 9.3.1. Insight Detection 9.3.2. Focus Groups for Strategic Planning 9.3.3. Planning of Strategic Interviews 	 9.4. Quantitative Research in Strategic Planning 9.4.1. Data Analysis and Drawing Conclusions 9.4.2. Use of Psychometric Techniques 9.4.3. Challenges of Applied Research in Business Communication
9.5. Creative Strategy Formulation 9.5.1. Explore Alternative Strategies 9.5.2. Counter Briefing or Creative Briefing 9.5.3. Branding and Positioning	 9.6. Strategic Use of Different Media 9.6.1. 360° Campaigns 9.6.2. Launching of New Products 9.6.3. Social Trends 9.6.4. Evaluation of Effectiveness 	 9.7. Trends in Senior Management of Integral Corporate Communications 9.7.1. Generation and Distribution of Corporate Content 9.7.2. Senior Management of Integral Corporate Communications on the Web 2.0 9.7.3. Implementation of Metrics in the Communication Process 	 9.8. Sponsorship and Patronage 9.8.1. Sponsorship, Patronage and Social Advertising Action Strategies 9.8.2. Communication Opportunities and Tangible and Intangible Returns 9.8.3. Hospitality and Collaboration Actions
Module 10. Managing Aspects of Corpora	e Communication		
10.1. Communication in Organizations 10.1.1. Organizations, People and Society 10.1.2. Historical Evolution of Organizational Behavior 10.1.3. Bidirectional Communication 10.1.4. Communication Barriers	 10.2. Structure, Control and Challenges in Communication Management 10.2.1. Departmental Structure in Communication Management 10.2.2. Current Trends in Management Models 10.2.3. Integration of Intangibles 10.2.4. Communication Department Challenges 	10.3. Integral Communication Plans10.3.1. Audit and Diagnosis10.3.2. Elaboration of Communication Plan10.3.3. Measuring results: KPIs and ROI	 10.4. Effects of the Media 10.4.1. Efficiency of Commercial and Advertising Communication 10.4.2. Theories on the Effects of the Media 10.4.3. Social and Co-Creation Models

10.5. Press Offices and Their Relationship with Communication Media

- 10.5.1. Identifying Opportunities and Information
- 10.5.2. Management of Reports and Spokesperson Interviews
- 10.5.4. Buying Advertising Space

10.5.3. Virtual Press Room and E-Communication

10.9. Branding & Naming

- 10.9.1. Brand Management and Coordination in Launching of New Products
- 10.9.2. Brand Repositioning

10.6. Public Relations

- 10.6.1. PR Strategy and Practice
- 10.6.2. Protocol and Ceremonial Rules
- 10.6.3. Event Organization and Creative Management

10.7. Lobbies and Pressure Groups

- 10.7.1. Opinion Groups and Their Actions in Businesses and Institutions
 - 10.7.2. Institutional Relations and Lobbying
 - 10.7.3. Areas of Intervention, Regulatory Instruments, Diffusion Strategies and Media

10.8. Internal Communication

- 10.8.1. Motivational Programs, Social Action, Participation and Training with HR
- 10.8.2. Internal Communication Support and Tools
- 10.8.3. Internal Communication Plan

10.10. Audience Forecasting and Data Sources

- 10.10.1. Measurement Units and Audience Profiles
- 10.10.2. Affinity, Sharing, Rating and GRPs
- 10.10.3. Current Suppliers in the Advertising Market

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Module 11. Communication in Specialized Sectors

11.1. Financial Communication

- 11.1.1. Value of Intangibles
- 11.1.2. Financial Communication in Listed Companies
- 11.1.3. The Issuers of the Financial Communication
- 11.1.4. Public Objective in Financial Operations

11.2. Political and Electoral Communication

- 11.2.1. Image in Political and Electoral Campaigns
- 11.2.2. Political Advertising
- 11.2.3. Political and Electoral Communication Plan
- 11.2.4. Electoral Communication Audits

11.3. Communication and Health

- 11.3.1. Journalism and Health Information
- 11.3.2. Interpersonal and Group Communication in the Field of Health
- 11.3.3. Communication Risk and Communicative Management in a Health Crisis

11.4. Digital Culture and Hypermedia Museography

- 11.4.1. Production and Diffusion of Art in the Digital Era
- 11.4.2. Cultural Spaces as a Paradigm of Hypermedia and Transmedia Convergences
- 11.4.3. Constructive Participation in the Digital Culture

11.5. Communication at the Forefront of Public Organizations

- 11.5.1. Communication in the Public Sector
- 11.5.2. Strategy and Creation in Public Organization Communications
- 11.5.3. Intangible Assets in the Public Sector
- 11.5.4. Information Policy of Public Organizations

11.6. Communications in Non-Profit Organizations

- 11.6.1. NPO and Relationship with Government Agencies
- 11.6.2. Corporative Reputation in Non-Profit Organizations
- 11.6.3. Diagnosis, Evaluation and Development in Communication Plans for These Types of Organizations
- 11.6.4. Different Figures and Communication Media

Module 12. Marketing and Communication

12.1. Product Placement and Branded Content

- 12.1.1. Unique Forms of Communication and Brand Placement
- 12.1.2. Concepts, Products and Services in User-Friendly Media

12.2. Digital Media Planning and Contracting

- 12.2.1. Real Time Bidding
- 12.2.2. Integrated Digital Campaign Planning
- 12.2.3. Advertising Investment Control Scorecard

12.3. Promotional Marketing

- 12.3.1. Consumer Promotions
- 12.3.2. Sales Force, Channel, Point of Sale and Special Promotions
- 12.3.3. Success and Cost-Effectiveness of Promotional Actions

12.4. Planning, Execution and Measurement of SEM Campaigns

- 12.4.1. Search Engine Marketing
- 12.4.2. Conversion of Traffic to Qualified Traffic
- 12.4.3. SEM Project Management

12.5. Metrics and Results Analysis in Public Digital Campaigns

- 12.5.1. Ad Servers
- 12.5.2. Traditional Metrics in Digital GRPs
- 12.5.3. CrossMedia and Interactions

12.6. Display Advertising, Rich Media and Viral Publicity

- 12.6.1. Media, Formats and Supports
- 12.6.2. The Conversion Cycle
- 12.6.3. Buzz Marketing and WOM

12.7. Mobile Marketing, Geo-localization and Internet TV

- 12.7.1. New Mobile Marketing Applications
- 12.7.2. Geo-Localization
- 12.7.3. Applications which Integrate Websites, Geotagging and Mobile

12.8. Advertising Effectiveness

- 12.8.1. Research Techniques and Tracking Campaigns
- 12.8.2. Coverage and Effective Frequency Analysis
- 12.8.3. Notoriety and Time Distribution Patterns of Advertising Pressure

13.1. Communication Industry 13.1.1. Mediamorphosis 13.1.2. Digital Transformation 13.1.3. Cybermedia	13.2. Legal and Economic Structure of Communication Enterprises13.2.1. Sole Proprietorship13.2.2. Trading Companies13.2.3. Media Conglomerates	 13.3. Structure, Management and Management Challenges 13.3.1. Departmental Structure in Communication Management 13.3.2. Current Trends in Management Models 13.3.3. Integration of Intangibles 13.3.4. Communication Department Challenges 	13.4. Strategic Analysis and Competitiveness Factors13.4.1. Competitive Environment Analysis13.4.2. Factors that Determine Competitiveness
13.5. Business Ethics 13.5.1. Ethical Behavior in Companies 13.5.2. Deontology and Ethical Codes 13.5.3. Fraud and Conflicts of Interest	 13.6. The Importance of Marketing in Communication Companies 13.6.1. Marketing Strategies in Traditional Media 13.6.2. Impact of Social Social Networks on the Media Agenda 	 13.7. Strategic Thinking and System 13.7.1. The Company as a System 13.7.2. Strategic Thinking Derived from the Corporate Culture 13.7.3. The Strategic Approach from the Perspective of People Management 	13.8. Branding 13.8.1. The Brand and Its Functions 13.8.2. Branding 13.8.3. Brand Architecture
13.9. Creative Strategy Formulation 13.9.1. Explore Alternative Strategies 13.9.2. Counter Briefing or Creative Briefing 13.9.3. Branding and Positioning	13.10. Design of Crisis Manual / Crisis Communication Plan 13.10.1. Preventing the Crisis 13.10.2. Managing Crisis Communication 13.10.3. Recovering from the Crisis		
Module 14. Communication Media			
14.1. Introduction to the Communication Media14.1.1. Influence of the Communication Media	14.2. Press 14.2.1. Introduction and Brief History of the Media 14.2.2. Main Features	14.3. Radio 14.3.1. Introduction and Brief History of the Media 14.3.2. Main Features	14.4. Television 14.4.1. Introduction and Brief History of the Media 14.4.2. Traditional Television

14.2.3. From Paper to Digital 14.4.3. New Forms of Television Consumption 14.1.2. Characteristics of Media 14.1.3. Uses of Media 14.7. Globalization 14.5. Social Networks as a Means of 14.6. New Platforms and Devices 14.8. Effects of the Media Communication 14.8.1. Efficiency of Commercial and Advertising 14.6.1. A Multiscreen Environment 14.7.1. Local Media 14.6.2. Second Television Screens 14.7.2. Proximity Journalism Communication 14.5.1. The Network as a New Communicative 14.8.2. Theories on the Effects of the Media 14.6.3. Multitasker Consumer Environment 14.8.3. Social and Co-Creation Models 14.5.2. Communicative Possibilities of Social Networks 14.9. Media Convergence 14.10. Content Generated by the User 14.9.1. A New Media Ecosystem 14.10.1. From Consumer to Prosumer 14.9.2. Convergence Culture 14.10.2. Participatory Culture 14.10.3. Collective Intelligence

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16.9. Corporate Social Responsibility

16.9.1. The Social Commitment 16.9.2. Sustainable Organizations 16.9.3. Ethics in Organizations

Module 15. Information Product Manageme	ent		
15.1. Information Product Definition 15.1.1. Concept 15.1.2. Features 15.1.3. Types	15.2. Information Product Development Process15.2.1. Phases of Informative Production15.2.2. Agenda Setting	 15.3. Strategies for Launching New Information Products 15.3.1. Tangible Strategies 15.3.2. Intangible Strategies 15.3.3. Product Portfolio Strategy 	15.4. Competitor Strategy Study 15.4.1. Benchmarking 15.4.2. Types of Benchmarking 15.4.3. Advantages
15.5. Information Product Portfolio Innovation Process15.5.1. Transmedia Narrative15.5.2. The Fan Phenomenon	15.6. Innovation in Strategic Positioning 15.6.1. Gamification 15.6.2. New Narrative World	 15.7. Journalistic Documentation 15.7.1. Essential Guides to Cultural Journalism Documentation 15.7.2. Historical Documentation 15.7.3. Current Documentation 15.7.4. The Raging News 	 15.8. Designing and Planning an Online Reputation Plan 15.8.1. Brand Reputation Plan 15.8.2. General Metrics, ROI, and Social CRM 15.8.3. Online Crisis and Reputational SEO
 15.9. The Importance of Communication in Current Organizations 15.9.1. Communication Mecanisms and Systems in the Media 15.9.2. Errors in Organization Communications 	15.10. Inbound Marketing 15.10.1. Effective Inbound Marketing 15.10.2. The Benefits of Inbound Marketing 15.10.3. Measuring the Success of Inbound Marketing		
Module 16. Market and Communication En	vironments		
16.1. Company's Macro-Environment 16.1.1. Concept of Macro-Environment 16.1.2. Variables of the Macro-Environment	 16.2. Company's Micro-Environment 16.2.1. Approach to the Concept of Micro-Environment 16.2.2. Actors of the Micro-Environment 	 16.3. New Competitive Environment 16.3.1. Technological Innovation and Economic Impact 16.3.2. Knowledge Society 16.3.3. The New Consumer Profile 	16.4. Knowing the Market and the Consumer16.4.1. Open Innovation16.4.2. Competitive Intelligence16.4.3. Competitive Economy
16.5. Developing the Marketing Plan 16.5.1. Concept of the Marketing Plan 16.5.2. Analysis and Diagnosis of the Situation 16.5.3. Strategic Marketing Decisions 16.5.4. Operating Marketing Decisions	 16.6. Market Segmentation 16.6.1. Concept of Market Segmentation 16.6.2. Usefulness and Requirements of Segmentation 16.6.3. Consumer Market Segmentation 16.6.4. Industrial Market Segmentation 16.6.5. Segmentation Strategies 16.6.6. Segmentation Based on Marketing Mix Criteria 	16.7. Competitive Positioning 16.7.1. Market Positioning Concept 16.7.2. The Positioning Process	 16.8. Commercial Segmentation 16.8.1. Analysis of Distribution Channels, Sales Areas, and Products 16.8.2. Preparing Commercial Areas 16.8.3. Implementing the Visiting Plan

Module 17. Advertising Language

17.1. Thinking and Writing: Definition

- 17.1.1. Definition of Copywriting
- 17.1.2. Historical Background of Copywriting and Stages of Professionalization

17.2. Copywriting and Creativity

- 17.2.1. Conditioning Factors of Copywriting
- 17.2.2. Linguistic Competence
- 17.2.3. Duties of the Copywriter 17.2.3.1. Definition of the Functions of the Copywriter

17.3. The Principle of Coherence and Campaign Conceptualization

- 17.3.1. The Principle of Campaign Unity
- 17.3.2. The Creative Team
- 17.3.3. The Conceptualization Process: Hidden Creativity
- 17.3.4. What Is a Concept?
- 17.3.5. Applications of the Conceptualization Process
- 17.3.6. The Advertising Concept
- 17.3.7. Utility and Advantages of the Advertising Concept

17.4. Advertising and Rhetoric

- 17.4.1. Copywriting and Rhetoric
- 17.4.2. Location of Rhetoric
- 17.4.3. The Phases of Rhetoric 17.4.3.1. Advertising Discourse and Classical Rhetorical Discourse 17.4.3.2. Topoi and Reason Why as Argumentation

17.5. Fundamentals and Characteristics of Copywriting

- 17.5.1. Correction
- 17.5.2. Adaptation
- 17.5.3. Efficiency
- 17.5.4. Characteristics of Copywriting
- 17.5.5. Morphological: Nominalization
- 17.5.6. Syntax: Destructuring
- 17.5.7. Graphics: Emphatic Punctuation

17.6. Argumentation Strategies

- 17.6.1. Description
- 17.6.2. The Enthymeme
- 17.6.3 Narration
- 17.6.4. Intertextuality

17.7. Styles and Slogans in Copywriting

- 17.7.1. The Length of the Sentence
- 17.7.2. Styles
- 17.7.3. Slogan
- 17.7.4. A Phrase of War Origin
- 17.7.5. Characteristics of the Slogan
- 17.7.6. The Elocution of the Slogan
- 17.7.7. Forms of the Slogan
- 17.7.8. Functions of the Slogan

17.8. Principles of Applied Copywriting and the Reason Why + USP Binomial

- 17.8.1. Rigor, Clarity, Accuracy
- 17.8.2. Synthesis and Simplicity
- 17.8.3. Advertising Text Constraints
- 17.8.4. Application of the Reason Why + USP Binomial

17.9. Copywriting in Conventional and Non-Conventional Media

- 17.9.1. The Above-the-Line/Below-the-Line Division
- 17.9.2. Integration: Overcoming the ATL- BTL Controversy
- 17.9.3. Television Copywriting
- 17.9.4. Radio Copywriting
- 17.9.5. Press Copywriting
- 17.9.6. Copywriting for Outdoor Media
- 17.9.7. Copywriting in Non-Conventional Media
- 17.9.8. Direct Marketing Copywriting
- 17.9.9. Copywriting for Interactive Media

17.10. Criteria for the Evaluation of an Advertising Text and Other Writing Cases

- 17.10.1. Classic Models of Advertising Analysis
- 17.10.2. Impact and Relevance
- 17.10.3. The Editor's Checklist
- 17.10.4. Translation and Adaptation of Advertising Texts
- 17.10.6. New Technologies, New Languages
- 17.10.7. Writing on the Web
- 17.10.8. Naming, Guerrilla Advertising and Other Copywriting Cases

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Module 18. Creativity in Communication			
 18.1. To Create is to Think 18.1.1. The Art of Thinking 18.1.2. Creative Thinking and Creativity 18.1.3. Thinking and the Brain 18.1.4. The Lines of Research on Creativity:	 18.2. Nature of the Creative Process 18.2.1. Nature of Creativity 18.2.2. The Notion of Creativity: Creation and Creativity 18.2.3. The Creation of Ideas for Persuasive Communication 18.2.4. Nature of the Creative Process in Advertising 	 18.3. Invention 18.3.1. Evolution and Historical Analysis of the Creation Process 18.3.2. Nature of the Classical Canon of Invention 18.3.3. The Classical View of Inspiration in the Origin of Ideas 18.3.4. Invention, Inspiration, Persuasion 	 18.4. Rhetoric and Persuasive Communication 18.4.1. Rhetoric and Advertising 18.4.2. The Rhetorical Parts of Persuasive Communication 18.4.3. Rhetorical Figures 18.4.4. Rhetorical Laws and Functions of Advertising Language
 18.5. Creative Behavior and Personality 18.5.1. Creativity as a Personal Characteristic, as a Product and as a Process 18.5.2. Creative Behavior and Motivation 18.5.3. Perception and Creative Thinking 18.5.4. Components of Creativity 	 18.6. Creative Skills and Abilities 18.6.1. Thinking Systems and Creative Intelligence Models 18.6.2. Guilford's Three-Dimensional Model of Intellectual Structure 18.6.3. Interaction between Factors and Intellectual Capabilities 18.6.4. Creative Skills 18.6.5. Creative Capabilities 	18.7. The Phases of the Creative Process 18.7.1. Creativity as a Process 18.7.2. The Phases of the Creative Process 18.7.3. The Phases of the Creative Process in Advertising	 18.8. Problem Solving 18.8.1. Creativity and Problem Solving 18.8.2. Perceptual Blockages and Emotional Blockages 18.8.3. Methodology of Invention: Programs and Creative Methods
18.9. The Methods of Creative Thinking 18.9.1. Brainstorming as a Model for Idea Creation 18.9.2. Vertical and Lateral Thinking	18.10. Creativity and Advertising Communication 18.10.1. The Creative Process as a Specific Product of Advertising Communication 18.10.2. Nature of the Creative Process in Advertising: Creativity and the Creative Advertising Process 18.10.3. Methodological Principles and Effects of Advertising Creation 18.10.4. Advertising Creation: from the Problem to the Solution 18.10.5. Creativity and Persuasive Communication		

19.1. Concept of Writing 19.1.1. Writing and Drafting	19.2. Fundamentals of Copywriting 19.2.1. Correction 19.2.2. Adaptation 19.2.3. Efficiency	19.3. Characteristics of Copywriting 19.3.1. Normalization 19.3.2. Destructuring	19.4. The Text and the Image 19.4.1. From the Text to the Image 19.4.2. Text Functions 19.4.3. Image Functions 19.4.4. Relationship between Text and Image
19.5. Brand and Slogan 19.5.1. The Brand 19.5.2. Characteristics of the Brand 19.5.3. Slogan	19.6. Press Advertising: the Large Format Ad 19.6.1. Newspapers and Magazines 19.6.2. Superstructure 19.6.3. Formal Characteristics 19.6.4. Editorial Features	19.7. Press Advertising: Other Formats 19.7.1. Word Ads 19.7.2. Superstructure 19.7.3. The Claim 19.7.4. Superstructure	19.8. Outdoor Advertising 19.8.1. Formats 19.8.2. Formal Characteristics 19.8.3. Editorial Features
19.9. Radio Advertising 19.9.1. Radio Language 19.9.2. The Radio Spot 19.9.3. Superstructure 19.9.4. Types of Wedges 19.9.5. Formal Characteristics	19.10. Audiovisual Advertising 19.10.1. The Image 19.10.2. The Text 19.10.3. Music and Sound Effects 19.10.4. Advertising Formats 19.10.5. The Script 19.10.6. The Story Board		

20.3. Fundamentals of Advertising 20.1. Subjects and Object of Advertising 20.2. The Role of the Art Director 20.4. Methodology of Advertising Graphic Design Graphic Design Graphics 20.2.1. What Is Art Direction? 20.2.2. How Art Direction Works 20.1.1. Related Professional Profiles 20.3.1. Design Concepts and Design Standards 20.4.1. Graphic Creativity 20.2.3. The Creative Team 20.4.2. Design Processes 20.1.2. Academic Context and Competencies 20.3.2. Tendencies and Styles 20.2.4. The Role of the Art Director 20.3.3. Design Thinking, Process and Management 20.1.3. Advertiser and Agency 20.1.4. Creative Direction and Creative Idea 20.3.4. Scientific Metaphor 20.1.5. Art Direction and Formal Idea 20.5. Graphic Strategy 20.6. Graphic Architecture 20.7. Final Arts 20.8. Creation of Advertising Graphic Supports 20.6.1. Typometry 20.5.1. Formal Apprehension 20.7.1. Processes and Systems 20.5.2. Graphic Message 20.6.2. Graphic Spaces 20.8.1. Publigraphy 20.6.3. Reticle 20.8.2. Organizational Visual Image (OVI) 20.6.4. Pagination Standards 20.8.3. Graphic Advertisements 20.8.4. Packaging 20.8.5. Web Pages 20.9. Fundamentals of Video Editing 20.10. Video Editing Tools

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Module 21. Corporate Identity			
 21.1. The Importance of Image in Companies 21.1.1. What Is Corporate Image? 21.1.2. Differences between Corporate Identity and Corporate Image 21.1.3. Where Can the Corporate Image Be Manifested? 21.1.4. Situations of Corporate Image Change. Why Get a Good Corporate Image? 	 21.2. Research Techniques in Corporate Image 21.2.1. Introduction 21.2.2. The Study of the Company's Image 21.2.3. Corporate Image Research Techniques 21.2.4. Qualitative Image Study Techniques 21.2.5. Types of Quantitative Techniques 	21.3. Image Audit and Strategy 21.3.1. What Is Image Auditing?? 21.3.2. Guidelines 21.3.3. Auditing Methodology 21.3.4. Strategic Planning	21.4. Corporate Culture 21.4.1. What Is Corporate Culture? 21.4.2. Factors Involved in Corporate Culture 21.4.3. Functions of Corporate Culture 21.4.4. Types of Corporate Culture
 21.5. Corporate Social Responsibility and Corporate Reputation 21.5.1. CSR: Concept and Company Application 21.5.2. Guidelines for Integrating CSR into Businesses 21.5.3. CSR Communication 21.5.4. Corporate Reputation 	21.6. Examples of the Most Relevant International Corporate Identities	21.7. Image and Brand Positioning 21.7.1. Origin of Brands 21.7.2. What Is a Brand? 21.7.3. The Need to Building a Brand 21.7.4. Image and Brand Positioning 21.7.5. The Value of Brands	 21.8. Image Management through Crisis Communication 21.8.1. Strategic Plan in Communication 21.8.2. When It All Goes Wrong: Crisis Communication 21.8.3. Cases
 21.9. The Influence of Promotions on Corporate Image 21.9.1. The New Landscape of the Advertising Industry 21.9.2. Promotional Marketing 22.9.3. Features 21.9.4. Hazards 21.9.5. Promotional Types and Techniques 			

Module 22. Public Opinion

22.1. The Concept of Public Opinion

- 22.1.1. Introduction
- 22.1.2. Public Opinion as an Individual and Collective Phenomenon
- 22.1.3. Public Opinion as a Rational Phenomenon and as a Form of Social Control
- 22.1.4. Phases in the Growth of Public Opinion as a Discipline
- 22.1.5. The 20th Century: The Century of Public Opinion
- 22.1.6. Main Public Concerns that Keep it as a Discipline

22.2. Theoretical Framework of Public Opinion

- 22.2.1. Main Orientations and Perspectives of the Discipline of Public Opinion in the 20th Century
- 22.2.2. Twentieth Century Authors: Robert E. Park and the Spatial Conception of Public Opinion
- 22.2.3. Walter Lippmann: Biased Public Opinion
- 22.2.4. Jürgen Habermas: the Value-Political Perspective
- 22.2.5. Niklas Luhmann: Public Opinion as a Communicative Modality

22.3. Social Psychology and Public Opinion

- 22.3.1. Introduction: Psychosociological Characteristics and Public Opinion
- 22.3.2. Psychosocial Variables in the Relationship of Persuasive Entities with Their Publics
- 22.3.3. Adaptation of Public Opinion to Persuasive Messages: Conformism

22.4. Media Influence Models

- 22.4.1. Types of "Effects" of the Media
- 22.4.2. The Investigation of the Effects of the Media
- 22.4.3. The Return to Media Power (Models from 1970 Onwards)

22.5. Public Opinion and Political Communication

- 22.5.1. Introduction: Public Opinion and Political Communication
- 22.5.2. Electoral Political Communication Propaganda
- 22.5.3. Government Political Communication

22.6. Public Opinion and Elections

- 22.6.1. Do Election Campaigns Influence Public Opinion?
- 22.6.2. The Effect of the Media in Election Campaigns as a Reinforcement of Existing Opinions: The Selective Exposure Theory
- 22.6.3. Bandwagon and Underdog Effects
- 22.6.4. The Perception of Media Influence on Others: The Third-Person Effect
- 22.6.5. The Influence of Electoral Debates and Television Commercials

22.7. Government and Public Opinion

- 22.7.1. Introduction
- 22.7.2. Representatives and Their Constituents
- 22.7.3. Political Parties and Public Opinion
- 22.7.4. Public Policies as an Expression of Government Action

22.8. The Political Intermediation of the Press

- 22.8.1. Introduction
- 22.8.2. Journalists as Political Intermediaries
- 22.8.3. Dysfunctions of Journalistic Intermediation
- 22.8.4. Reliance on Journalists as Intermediaries

22.9. Public Sphere and Emerging Models of Democracy

- 22.9.1. Introduction: the Democratic Public Sphere
- 22.9.2. The Public Sphere in the Information Society
- 22.9.3. Emerging Models of Democracy

22.10. Methods and Techniques for Public Opinion Research

- 22.10.1. Introduction
- 22.10.2. Opinion Polls
- 22.10.3. Quantitative Content Analysis
- 22.10.4. In-Depth Interview
- 22.10.5. Discussion Groups

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Module 23. Social Networks and Community Management

23.1. Introduction and Typology of Social Networks

- 23.1.1. Social Media Vs. Traditional Media
- 23.1.2. What Is a Social Network?
- 23.1.3. Evolution of Social Networks on the Internet
- 23.1.4. Social Networks Today
- 23.1.5. Features of Social Networks on the Internet
- 23.1.6. Social Network Typology

23.2. Functions of Community Manager

- 23.2.1. The Figure of the Community Manager and Their Role in the Company
- 23.2.2. Comunnity Manager Guide
- 23.2.3. The Profile of Community Manager

23.3. Social Networks within the Company's Structure

- 23.3.1. The Importance of Social Networks in the Business
- 23.3.2. The Different Profiles that Work in Social Networks
- 23.3.3. How to Choose the Best Structure for Social Media Management?
- 23.3.4. Customer Service in Social Networks
- 23.3.5. Relationship of the Social Media Team with Other Departments in the Company

23.4. Introduction to Digital Marketing

- 23.4.1. Internet: Marketing Becomes Infinite
- 23.4.2. Objectives of Internet Marketing
- 23.4.3. Key Internet Concepts
- 23.4.4. Operational Marketing in the Network
- 23.4.5. Search Engine Positioning
- 23.4.6. Social Media
- 23.4.7. Community Manager
- 23.4.8. E-Commerce

23.5. Strategic Plan of Social Networks and Social Media Plan

- 23.5.1. The Importance of Having a Social Media Plan Aligned with the Companys Strategic
- 23.5.2. Previous Analysis
- 23.5.3. Objectives
- 23.5.4. Strategy
- 23.5.5. Actions
- 23.5.6. Budget
- 23.5.7. Schedules
- 23.5.8. Contingency Plan

23.6. Online Reputation

23.7. Main Social Media I

- 23.7.1. Facebook: Increase the Presence of Our Brand
 - 23.7.1.1. Introduction: What Is Facebook and How Can It Help Us?
 - 23.7.1.2. Main Elements in the Professional Field
 - 23.7.1.3. Content Promotion
 - 23.7.1.4. Analysis
- 23.7.2. Twitter: 140 Characters to Achieve Objectives 23.7.2.1. Introduction: What Is Twitter and How Can It Help Us?
 - 23.7.2.2. Main Elements
 - 23.7.2.3. Content Promotion
 - 23.7.2.4. Analysis
- 23.7.3. LinkedIn. The Professional Social Network par Excellence
 - 23.7.3.1. Introduction: What Is LinkedIn and
 - How Can It Help Us?
 - 23.7.3.2. Main Elements
 - 23.7.3.3. Content Promotion

23.8. Main Social Media II

- 23.8.1. YouTube: the Second Most Important Search Engine on the Internet
- 23.8.2. Main Elements
- 23.8.3. Advertising
- 23.8.4. YouTube Analytics
- 23.8.5. Success Stories
- 23.8.6. Instagram and Pinterest: The Power of Image
- 23.8.7. Instagram
- 23.8.8. Success Stories
- 23.8.9. Pinterest

23.9. Blogs and Personal Branding

23.9.1. Definition 23.9.2. Typology

23.10. Tools for the Community Manager

- 23.10.1. Monitoring and Programming Hootsuite
- 23.10.2. Specfic Tools for Each Social Network
- 23.10.3. Tools for Active Listening
- 23.10.4. URL Shortening Tools
- 23.10.5. Tools for Generating Content

Module 24. Lobbying and Persuasion			
24.1. Introduction to Lobby 24.1.1. Public Affairs Strategies	24.2. The Lobbyist 24.2.1. A Day in the Life of a Lobby Professional 24.2.2. Lobbying, Vocation or Training 24.2.3. The Ten Qualities of a Good Lobbyist	24.3. Lobby Fundamentals 24.3.1. Mobilization in Digital Environments 24.3.2. The Clients	24.4. Lobbying in Small Businesses
24.5. Study Cases 24.5.1. Public-Private Collaboration: The Case of Foroppp 24.5.2. Success Story: the Introduction to Hybrid Technology	24.6. Lobby Strategies 24.6.1. A View of Lobbies from the Pre-Legislative Administration 24.6.2. The Butterfly Effect 24.6.3. Light and Stenographers	24.7. The Lobby in Democracy and its Frontiers	24.8. The Benefits of the Lobby for Democracy 24.8.1. The Frontiers of Lobbying
24.9. The Doors Phenomenon			
Module 25. Digital Media Research			
 25.1. The Scientific Method and Its Techniques 25.1.1. Scientific Method and Methodological Techniques 25.1.2. Research Design and Phases 25.1.3. Basic Rules for Bibliographic Selection, Verification, Citation and Referencing 25.1.4. Research Approaches and Perspectives 25.1.5. Ethical and Deontological Standards 	25.2. The Measurable Aspects: the Quantitative Method 25.2.1. Quantitative Techniques 25.2.2. The Survey: Design and Procedure 25.2.3. Types of Surveys 25.2.4. The Preparation of the Questionnaire 25.2.5. Field Work and Presentation of Results	 25.3. The Measurable Aspects: the Qualitative Method 25.3.1. Quantitative Techniques 25.3.2. Individual Interviews and Typology 25.3.3. Life History 25.3.4. The Group Interview and Its Variants: Discussion Groups or Focus Groups 25.3.5. Other Conversational Techniques Philips 66, Brainstorming, Delphi, Nuclei of Participatory Intervention, Tree of Problems and Solutions 26.3.6. Participatory - Action Research 	25.4. Reveal Behaviors and Communicative Interactions: Observation and Its Variants 25.4.1. Observation as a Scientific Method 25.4.2. The Procedure: Planning a Systematic Observation 25.4.3. Different Observation Modalities 25.4.4. Online Observation: Virtual Ethnography
25.5. Unveiling the Content of Messages: Content and Discourse Analysis 25.5.1. Introduction to Quantitative Content Analysis 25.5.2. The Selection of the Sample and the Design of the Categories 25.5.3. Data Processing 25.5.4. Critical Discourse Analysis 25.5.5. Other Techniques for the Analysis of Media Texts	 25.6. Know the Reactions: Experiment in Communication 25.6.1. Introduction to Experiments 25.6.2. What Is a Communication Experiment? 25.6.3. Experimentation and Its Typologies 25.6.4. The Practical Design of the Experiment 	25.7. Digital Information 25.7.1. Problems and Methodological Proposals 25.7.2. Online Press: Characteristics and Approach to Analysis	 25.8. The Internet as an Object of Study: Criteria for Assessing the Quality and Reliability of Internet Content 25.8.1. Internet as an Object of Study 25.8.2. Criteria for Assessing the Quality and Reliability of Content on the Internet
 25.9. Research on the Internet and Digital Platforms 25.9.1. Searching and Browsing in the Online Environment 25.9.2. Approach to Research on Digital Formats: Blogs 25.9.3. Approach to Social Networking Research Methods 25.9.4. Hyperlink Research 	25.10. Research Tendencies in Communication 25.10.1. Introduction to the Contemporary Landscape of Communication Research 25.10.2. The Readaptation of the Classic Objects of Communicational Research 25.10.3. The Emergence of New Research Objects 25.10.4. Towards Interdisciplinarity and Methodological Hybridization		

tech 48 | Structure and Content

Module 26. Advertising Law 26.1. Basic Notions of the Law of 26.2. The Sources of the Law of Publicity 26.3. Advertising Contracts 26.4. The Advertising Creation Contract **Publicity** 26.2.1. Legal System and Standards 26.3.1. Legal Regime 26.4.1. Concept 26.2.2. Sources of the Law of Publicity 26.3.2. The Birth of the Contract 26.4.2. Characters 26.1.1. Concept and Emergence of the Law of 26.2.3. Limits to the Effectiveness of the Rules 26.3.3. Ineffectiveness 26.4.3. Contents Publicity 26.3.4. Non-Compliance 26.4.4. Non-Compliance 26.1.2. Subjects of the Advertising Relationship 26.3.5. Common Provisions Specific to Advertising 26.4.5. Extinction 26.1.3. Personality Rights 26.1.4. Advertising Work, Intellectual and Industrial Contracts Property 26.1.5. Other Forms of Protection of the Advertising Work Jurisdictional 26.5. The Advertising Broadcasting 26.6. The Sponsorship Contract 26.7. Advertising Deontology and Self 26.8. Regulation Contract 26.6.1. Concept 26.6.2. Characters 26.5.1. Concept 26.7.1. Advertising Deontology: Concept, Purpose 26.6.3. Contents 26.5.2. Characters and Value of Codes of Conduct 26.6.4. Non-Compliance 26.5.3. Contents 26.7.2. Self Control 26.6.5. Extinction 26.5.4. Non-Compliance 26.5.5. Extinction





This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.**

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





tech 52 | Methodology

TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

tech 54 | Methodology

Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



Methodology | 55 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

tech 56 | Methodology

This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



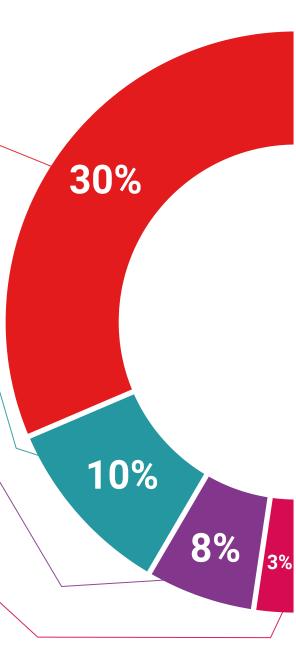
Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

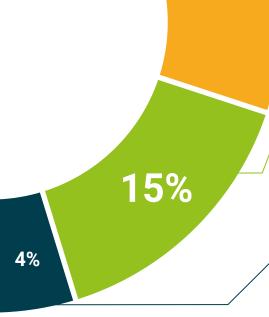


This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

Testing & Retesting

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We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



30%

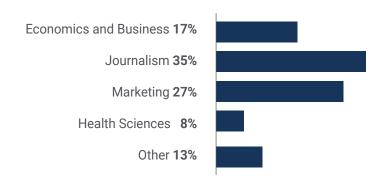




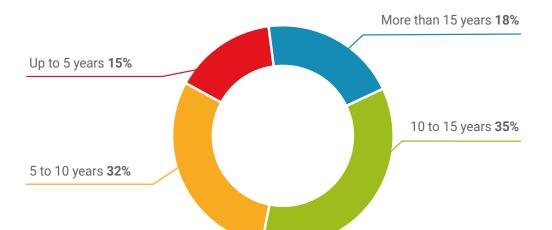
Average Age

Training

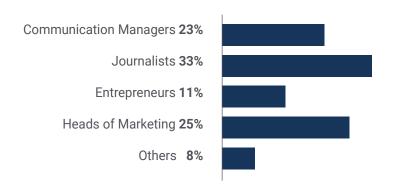
Between **35** and **45** years old



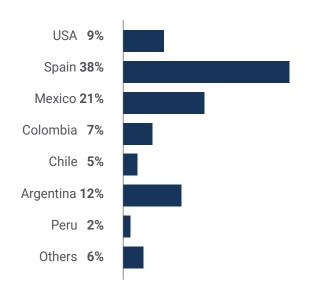
Years of Experience



Academic Profile



Geographical Distribution





Paula Díaz

Head of Communication

"Specialization in business communication is indispensable for those who, like me, have been working in this sector for some time, as it is the best way to get up to date with the latest developments. At TECH I found everything I was looking for to improve my knowledge and skills and, fortunately, it was in a totally online format that has allowed me to balance my study time with the rest of my obligations"





Are you ready to take the leap? Excellent professional development awaits you

The Advanced Master's Degree in Senior Management of Integral Corporate Communications from TECH Technological University is an intensive program that prepares the student to face business challenges and decisions at both national and international levels. The main objective is to promote your personal and professional growth, helping you to achieve success.

If you want to improve yourself, make a positive change at a professional level and interact with the best, this is the place for you.

Don't miss the opportunity to learn with us and you will find the career boost you were looking for.

If you want to achieve a positive change in your profession, the Advanced Master's Degree in Senior Management of Integral Corporate Communications will help you do it.

When the change occurs

During the program

21%

During the first year

53%

After 2 years

26%

Type of change

Internal Promotion 37%
Change of Company 45%
Entrepreneurship 18%

Salary increase

This program represents a salary increase of more than **25.22%** for our students.

\$57,900

A salary increase of

25.22%

\$72,500





tech 68 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



Intellectual Capital and Talent Growth

You will bring to the company new concepts, strategies and perspectives that can bring about relevant changes in the organization.



Retaining High-Potential Executives to Avoid Talent Drain

This program strengthens the link between the company and the executive and opens new avenues for professional growth within the company.



Building Agents of Change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Increased International Expansion Possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





Project Development

You will be able to work on a real project or develop new projects in the field of R&D or Business Development within the company.



Increased Competitiveness

This program will equip our students with the necessary skills to take on new challenges and thereby drive the organization forward.





tech 72 | Certificate

This Advanced Master's Degree in Senior Management of Integral Corporate Communications contains the most complete and up-to-date program on the market.

After the student has passed the assessments, they will receive their corresponding **Advanced Master's Degree** issued by **TECH Technological University** via tracked delivery*.

The certificate issued by **TECH Technological University** will reflect the qualification obtained in the Advanced Master's Degree, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Title: Advanced Master's Degree in Senior Management of Integral Corporate Communications

Official No of hours: 3,000 h.





^{*}Apostille Convention. In the event that the student wishes to have their paper certificate issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.



Advanced Master's Degree

Senior Management of Integral Corporate Communications

Language: **English**Course Modality: **Online**

Duration: 2 years

Accreditation: TECH Technological University

Official N° of hours: 3,000 h.

