



## Advanced Master's Degree

Senior HR Management, Expert in Labor Relations

» Modality: online

» Duration: 2 years

» Certificate: TECH Global University

» Credits: 120 ECTS

» Schedule: at your own pace

» Exams: online

Website: www.techtitute.com/us/school-of-business/advanced-master-degree/advanced-master-degree-senior-hr-management-expert-labor-relations

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Certificate

# 01 **Welcome**

The role of Human Resources managers is fundamental in any company since they are in charge of applying the strategies to plan and manage department projects, designing jobs and selecting personnel, and understanding the process and the need for audits in this field, with the main objective of improving the productivity and profitability of the business. But, above all, they are in charge of efficiently managing the professional and legal link that is created when a person starts working in a company, in order to avoid possible conflicts that may arise between both parties. To improve professional training in this field, TECH has designed this comprehensive program, which includes the most relevant aspects of Human Resources management, with an emphasis on labor relations. Undoubtedly, a high-level academic program that will be essential to improve professional competitiveness.









## tech 08 | Why Study at TECH?

### At TECH Global University



#### **Innovation**

The university offers an online learning model that combines the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



### The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



## Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

100,000+

200+

executives trained each year

different nationalities



### **Empowerment**

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

500+

collaborative agreements with leading companies



#### **Talent**

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



### **Multicultural Context**

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



### Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case studies in the academic community"

## Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



### **Analysis**

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



#### **Academic Excellence**

TECH offers students the best online learning methodology. The university combines the Relearning method (a postgraduate learning methodology with the highest international rating) with the Case Study. A complex balance between tradition and state-of-the-art, within the context of the most demanding academic itinerary.



### **Economy of Scale**

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





## tech 12 | Why Our Program?

This program will provide students with a multitude of professional and personal advantages, particularly the following:



### A significant career boost

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of participants achieve positive career development in less than 2 years.



# Develop a strategic and global vision of companies

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional areas.

Our global vision of companies will improve your strategic vision.



## Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



## Take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



### Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



### Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different areas in companies.

20% of our students develop their own business idea.



### Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



### Be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified professors from the most prestigious universities in the world: the TECH Global University community.

We give you the opportunity to train with a team of world renowned teachers.





## tech 16 | Objectives

Your goals are our goals.

We work together to help you achieve them.

The Advanced Master's Degree in Senior HR Management, Expert in Labor Relations trains students to:



Obtain a comprehensive vision of Human Resources management in a company



Establish a valuable social network with other participants, professors, company leaders and coaches to explore the challenges of today's changing environment



Design the process of personnel selection and recruitment





Analyze decisions made in different areas using the corporate culture model, both nationally and internationally



Develop cutting-edge methodologies and techniques in people management and talent development within the organization, through a strategic and innovative vision that favors challenges such as digital transformation and its impact on culture, business and talent management



Have in-depth knowledge of Human Resources management and administration processes: hiring, dismissals, workforce restructuring, collective bargaining, disability, etc



Know how to apply *coaching* and positive psychology techniques to motivate employees



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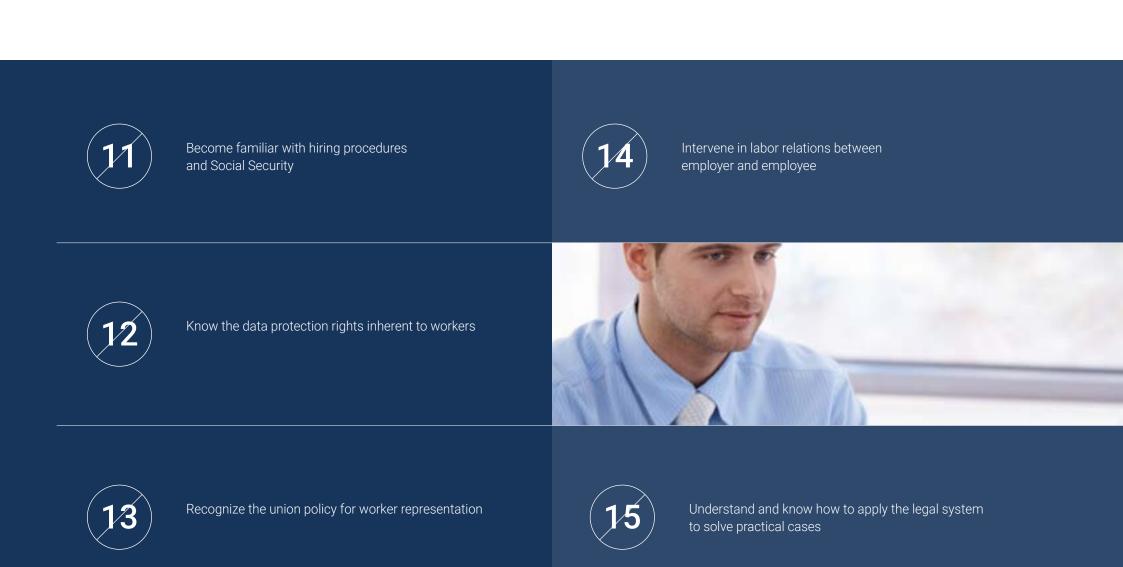
Know the characteristics and components of organizational behavior and organizational culture



Understand the financial and accounting bases of personnel management



Establish recruitment plans that promote the development and proper functioning of organizations





Obtain theoretical and practical knowledge on how the collective aspect in labor relations functions



Describe the new Human Resources policies in the digital era, through performance evaluation scales and observation techniques





Properly interpret legislation, collective regulations on occupational health and safety and occupational risk prevention



Know the negotiation channels to understand extrajudicial collective conflict resolution processes



Understand how social protection systems function in their different dimensions: collective and individual



Skills This Advanced Master's Degree at TECH Global University will allow students to acquire a more comprehensive and strategic new way of working in the area of labor relations. Therefore, at the end of the program, professionals will have acquired the necessary skills to successfully develop in the Human Resources sector, adding great value to the company, which will improve relations between the entity and employees, safely resolving any possible conflict.





Have the ability to plan and organize the management level of an organization according to its structure and design



Know and apply coaching concepts and strategies at the executive level to understand the neurobiological principles of this process and the possible influence on self-control, personal growth and increased efficiency



Understand the strategies for planning and managing Human Resources department projects Have the ability to design jobs and understand the process and need for audits in this field





Relate knowledge of finance, such as financial analysis, investment evaluation and purchasing logistics, which will provide a comprehensive view of the organization to effectively establish Human Resources design and operations



Apply the strategies of talent management, identifying and selecting models and how to apply them efficiently in a particular organization



Establish the appropriate methodology for effective communication within the organization, seeking to prevent conflicts and solving and negotiating the existing ones to find an effective resolution



Apply new forms of organization and new work methodologies adapted to digital business



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Understand and be able to implement talent management in companies, adapting to diversity, in compliance with labor regulations and respect for human rights



Understand the importance of management in monitoring corporate social responsibility, taking into account the ethical component in labor, finance, the environment and social aspects



Understand the evolution of Human Resources from an integrated and strategic perspective



Manage strategies that promote labor flexibility with the objective of improving labor performance and productivity



Manage bonuses for specific groups with equal opportunities



Manage hiring agreements with workers in the Special Regime for Self-Employed Workers (RETA)



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Manage the company's preventive and protection resources, both human and material



Apply group dynamics to promote responsibility and group management



Identify personal motivational factors in performance management and performance in a changing organizational environment



Determine the legal regulations applicable to continuing vocational training for employment





Participate in helping management understand the importance of good working relationships with employees



Correctly implement plans to care for and watch over personnel health



Implement plans designed to increase effective and successful talent management





### 28 | Structure and Content

### **Syllabus**

This TECH Global University Advanced Master's Degree in Senior HR Management, Expert in Labor Relations is an intense program that prepares students to face challenges and business decisions both on a national and international level. Its content is designed to promote the development of managerial skills that enable more rigorous decision-making in uncertain environments.

Throughout 3,000 hours of study, students will analyze a multitude of practical cases through individual work, achieving high quality learning that you will be able to apply to your daily work. It is, therefore, an authentic immersion in real business situations.

This program deals in depth with the main areas of a company and it is designed for managers to understand personnel management from a strategic, international and innovative perspective.

A plan designed for students, focused on their professional improvement, that also prepares them to achieve excellence in the area of human resources and labor relations administration. A program that understands your needs and those of your company through innovative content based on the latest trends, and supported by the best educational methodology and an exceptional teaching staff, which will provide you with the skills to creatively and efficiently resolve critical situations.

This program takes place over 24 months and is divided into 19 modules:

Module 1	Strategic Human Resources (HR) Management
Module 2	HR Management and Administration Processes
Module 3	Organizational Behavior
Module 4	Financial Management and Management
Module 5	Executive Coaching
Module 6	Talent Management
Module 7	Strategic Communication
Module 8	Ethics and Corporate Social Responsibility
Module 9	Human Resources Digital Transformation
Module 10	Labor Relations Theory
Module 11	Social Security
Module 12	Personnel Administration
Module 13	Labor Law
Module 14	Collective Labor Law
Module 15	Performance Management and Compensation Policy
Module 16	Outsourcing, Self-Employment and Special Labor Relations
Module 17	Occupational Health, Safety and Prevention
Module 18	Change Management
Module 19	Complementary Social Protection and Social Action in Companies



## Where, When and How is it Taught?

TECH offers the possibility of taking this program completely online. Over the course of the 24 months, students will be able to access all the contents on the program at any time, allowing them to self-manage their study time.

A unique, key, and decisive educational experience to boost your professional development and make the definitive leap.

## tech 30 | Structure and Content

Module 1. Strategic Human Resources (HF	R) Management		
1.1. Evolution of HR: An Integrated Vision	1.2. Strategic Thinking and Systems	1.3. HR Department Project Planning and Management	1.4. Strategic Organizational Design
1.5. Job Design, Recruitment, and Selection	1.6. Strategic Leadership	1.7 Auditing and Control of HR Functions	
<b>Module 2.</b> HR Management and Administra	ation Processes		
2.1. Labor Contracting	2.2. Labor Intermediation	2.3. Labor Relations and Information Technology	2.4. Dismissals and Workforce Restructuring
2.5. Collective Bargaining	2.6. Work Incapacity and Health	2.7. Health and Labor Quality	
Module 3. Organizational Behavior			
3.1. Organizational Culture	3.2. Organizational Structure	3.3. Organization Management	3.4. Organizational Behavior and Changes
3.5. Power and Politics	3.6. HR Department Organization	3.7. People in Organizations	3.8. Knowledge Management
<b>Module 4.</b> Financial Management and <i>Mar</i>	nagement		
4.1. Financial and Accounting Basis for HR Management	4.2. Financial Diagnosis	4.3. Income Losses and Gains Analysis	4.4. Compensation Policy Management
4.5. Compensation and Non-Economic Benefits			

Module 5. Executive Coaching			
5.1. Neuromanagement	5.2. Self-Control and Self-Efficiency	5.3. Coaching	5.4. Positive Psychology
5.5. Management and Emotional Intelligence	5.6. Empathy and Collaboration	5.7. Time Management	
Module 6. Talent Management			
Module 6. Talent Management			
6.1. Workstation Analysis	6.2. Selection, Group Dynamics and HR Recruitment	6.3. Human Resource Management by Competencies	6.4. Performance Evaluation and Performance Management
6.5. Training Management	6.6. Talent Management	6.7. Innovation in Talent and People Management	6.8. Motivation
6.9. Employer Branding	6.10. Developing High Performance Teams		
Module 7. Strategic Communication			
7.1. Interpersonal Communication			
Module 8. Ethics and Corporate Social Res	ponsibility		
8.1. The Managerial Role and CSR	8.2. Corporate Responsibility		
Module 9. Human Resources Digital Transf	ormation		
9.1. New Forms of Organization and New Work Methodologies	9.2. Digital Skills and Professional Brand	9.3. HR and Data Analysis	9.4. People Management in the Digital Era

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#### Module 10. Labor Relations Theory

#### 10.1. Labor Relations History

- 10.1.1. Conceptual Framework and Definition (Basic Concepts of Employment, Work)
- 10.1.2. Historical Evolution of Labor Relations
- 10.1.3. Society of Knowledge in the 21st Century

#### 10.2. Evolution of Ways of Working

10.2.1. Labor Relations and Labor Markets
10.2.2. The Theory of Labor Market Segmentation
and its Practice

#### 10.3. Socialism - Communism in Labor Relations

- 10.3.1. Conceptual Framework of Socialism and Communism
- 10.3.2. Brief Historical Description
- 10.3.3. Labor Relations under a Communist Political Framework
- 10.3.4. of Socialism Relations under a Socialist Political Framework

#### 10.4. Liberalism - Capitalism in Labor Relations

- 10.4.1. The Concept of Liberalism vs. Capitalism
- 10.4.2. Capitalism throughout the History of Economics
- 10.4.3. Labor Relations under the Prism of Economic Capitalism

#### 10.5. Union Law

10.5.1. Trade Unionism 10.5.2. Fundamentals of Trade Union Law 10.5.3. The Role of Collective Bargaining

#### 10.6. Employee Representation

- 10.6.1. Concept
- 10.6.2. Regulatory Framework
- 10.6.3. Negotiation

#### 10.7. Corporatism

- 10.7.1. Conceptualization
- 10.7.2. Types of Corporatism on the International Scene

## 10.8. Social Policies in the International Sphere

- 10.8.1. Social Policies (Convergences and Divergences)
- 10.8.2. Intervention Models
- 10.8.3. The Concept of Welfare

### Module 11. Social Security

# 11.1. The Constitutional Model of Social Protection: The Social Security System

- 11.1.1. The Constitutional Model of Social Protection 11.1.1.1. Measures to Protect Social Needs 11.1.1.2. Social Security
- 11.1.2. Economic-Financial Regime of the Social Security System
- 11.1.3. Social Security Management

## 11.2. Protected Persons and Contingencies

- 11.2.1. Scope of Application of the System
- 11.2.2. Scope of Application of the General System
- 11.2.3. Entrepreneur Registration
- 11.2.4. Worker Affiliation
  - 11.2.4.1. Worker Registration and Deregistration
  - 11.2.4.2. Types of Registration
  - 11.2.4.3. Special Agreements as Assimilated to Employment Registration
  - 11.2.4.4. Effects of Worker Registrations, Leaves and Data Communication
- 11.2.5. Effects of Wrongful Acts

## 11.3. Protected Persons and Contingencies II

- 11.3.1. Protected Situations
- 11.3.2. Occupational Accidents and Diseases
- 11.3.3. The Protective Action of the Social Security System
- 11.3.4. General Requirements to be Entitled to Contributory Benefits
- 11.3.5. Benefit Liability
- 11.3.6. Benefit Automaticity

#### 11.4. Management and Financing I

- 11.4.1. Social Security Management
- 11.4.1.1. Management Bodies
- 11.4.2. Common Services
- 11.4.3. Collaboration in Management

#### 11.5. Management and Financing II

- 11.5.1. Economic-Financial Regime of the Social Security System
- 11.5.2. The General Social Security System
- 11.5.3. Social Security Contributions
  11.5.3.1. Contribution Bases and Rates
- 11.5.4. Tax Collection

## 11.6. Economic Benefits: Subsidies and Pensions I

- 11.6.1. Introduction
- 11.6.2. Temporary Disability
- 11.6.3. Maternity Leave
- 11.6.4. Paternity Leave
- 11.6.5. Risk during Pregnancy and Lactation
- 11.6.6. Child Care in Cancer Cases or Other Serious Illnesses
- 11.6.7. Unemployment

## 11.7. Economic Benefits: Subsidies and Pensions II

- 11.7.1. Introduction
- 11.7.2. Contributory Benefits
  - 11.7.2.1. Permanent Disability
  - 11.7.2.2. Retirement
  - 11.7.2.3. Death and Survival
- 11.7.3. Non-Contributory Benefits
  - 11.7.3.1. Disability
  - 11.7.3.2. Retirement
- 11.7.4. Family Benefits

## 11.8. The Health System: The Services and Medications Portfolio

- 11.8.1. The Health System and Social Security
- 11.8.2. Evolution in Protecting the Right to Health
- 11.8.3. Medicines and Pharmaceutical Benefits
- 11.8.4. Insured Persons and Beneficiaries of the Right to Health Care
- 11.8.5. Benefit Management

#### 11.9. The Social Assistance System

- 11.9.1. Delimitation of the Concept: Social Assistance
- 11.9.2. Social Assistance within Social Security
- 11.9.3. Social Assistance External to the Social Security System
- 11.9.4. Social Services
- 11.9.5. The System for Autonomy and Dependency Care

## 11.10. Pension Plans and Funds: Mutual Social Security Funds

- 11.10.1. Introduction
- 11.10.2. Voluntary Improvements
- 11.10.3. Mutual Social Security Funds

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#### **Module 12.** Personnel Administration

#### 12.1. Introduction to Personnel Administration

12.1.1. Company HR

12.1.2. Personnel Administration Management in HR

#### 12.2. Recruitment Modalities

12.2.1. The Work Contract

12.2.2. Types of Contracting

12.2.3. Types of Contract Termination

#### 12.3. The Payroll Receipt I

12.3.1. Salary

12.3.2. Salary Earnings

12.3.3. Non-Salary Earnings

#### 12.4. Working Hours, Vacations and Leaves of Absence

12.4.1. Working Hours

12.4.2. Vacations

12.4.3. Work Permits

12 4 4 Disabilities

#### 12.5. Taxes

12.5.1. The Tax System

12.5.2. Employee Tax Obligations

12.5.3. Employer Tax Obligations

#### 12.6. Technological Tools for Payrolls

12.6 .1. Concept of Enterprise Resource Planning

12.6.2. Importance in Payroll Management

12.6.3. Most Common Programs

#### 12.7. Compensation and Benefits

12.7.1. Compensation and Benefits Administration

12.7.2. Benefits in Excess of the Law

12.7.3. Emotional Salary

12.7.4. Home Office

#### 12.8. Equal Opportunity in Personnel Administration

12.8.1. Equal Opportunity as Part of the Organizational Culture

12.8.2. Gender Equity

12.8.3. Social Responsibility

#### Module 13. Labor Law

#### 13.1. The Sources of Labor Law

13.1.1. Normative Sources of Labor Law: Introduction 13.1.2. International Sources

13.1.2.1. The Normative Function of the International Labor Organization 13.1.2.2. The Normative Function of the European Union: European Community Law 13.1.2.3. Agreed International Law: Bilateral and Multilateral Conventions

#### 13.2. Workers

13.2.1. Introduction

13.2.2. Features of Employment Relationships

13.2.2.1. Personal Nature

13.2.2.2. Voluntary Nature

13.2.2.3. Dependency

13.2.2.4. Adjustment

13.2.2.5. Remuneration

13.2.3. Labor Relations of a Special Nature

13.2.3.1. Family Home Service

13.2.3.2. Prisoners in Penitentiary Institutions

13.2.3.3. Professional Athletes

13.2.3.4. Performers in Public Shows

13.2.3.5. Individuals that Participate in

Commercial Transactions on Behalf of One or More Business Owners without Assuming

the Risk and Chance of the Transactions:

Commercial Representatives

13.2.3.6. Disabled Individuals Working in

Special Employment Centers

13.2.3.7. Harbor Dockers

13.2.3.8. Residency to Train Specialists in

Health Sciences

13.2.3.9. Law Firm Lawyers Providing Individual or Collective Services

#### 13.2.4. Excluded Jobs

13.2.4.1. Administration Civil Servants and

Statutory Personnel

13.2.4.2. Compulsory Personal Benefits

13.2.4.3. Corporate Company Advisors

13.2.4.4. Friendly, Benevolent or Neighborly Employment

13.2.4.5. Family Employment

13.2.4.6. Commercial Intermediation with

Risk

13.2.4.7. Transport Service

13.2.4.8. Self-Employment

#### 13.3. Employer and Company

13.3.1. Employer: Concept and Legal Nature

13.3.2. Corporate Subrogation

13.3.3. Groups of Companies

13.3.4. Decentralization of Production: Contracts and Subcontracts for Works and Services 13.3.4.1. Different Responsibility Scenarios

regarding Salaries and Social Security 13.3.4.2. Production Outsourcing and Health

and Safety in the Workplace

13.3.4.3. Obligations regarding Information, Consultation and Participation in the Context

of a Works or Services Contract

13.3.5. Illegal Subcontracting

13.3.5.1. Concept and Description of the Phenomenon

13.3.5.2. Consequences of Illegal

Subcontracting

13.3.6. Temporary Employment Agencies 13.3.6.1. Civil or Commercial Commitment

between Temporary Employment Agencies and User Companies Availability Contracts 13.3.6.2. Labor Relation between Temporary **Employment Agencies and Temporary** 

**Employees The Work Contract** 

13.3.6.3. Special Employee Situations within User Companies

#### 13.4. The Work Contract

- 13.4.1. The Work Contract: Concept and Basic Features
- 13.4.2. Employment Contract Formalities
  - 13.4.2.1. Consent, Object and Cause
  - 13.4.2.2. Contractual Capacity
  - 13.4.2.3. Contract Form
  - 13.4.2.4. Contract Validity: Total and Partial Nullity of the Labor Relation
  - 13.4.2.5. Employment Contract Simulation
- 13.4.3. Trial Periods
- 13.4.4. Main Contractual Modalities
  - 13.4.4.1. Indefinite-Term Contracts
  - 13.4.4.2. Fixed-Term Contracts
  - 13.4.4.3. Training Contracts
  - 13.4.4.4. Other Types of Contracts

#### 13.5. Basic Labor Rights and Obligations

- 13.5.1. Basic Employee Rights and Obligations 13.5.1.1. Rights
  - 13.5.1.2. Responsibilities
- 13.5.2. Basic Entrepreneur Rights and Obligations 13.5.2.1. The Power of Management 13.5.2.2. Disciplinary Power

### 13.6. Occupational Risk Prevention

- 13.6.1. Introduction
- 13.6.2. Occupational Risk Protection Surveillance Guarantee: The Principles of Preventative Actions
- 13.6.3. Prevention Plans: Risk Assessment and Planning Safeguarding Activities
- 13.6.4. Work Equipment and Protection Means
- 13.6.5. Worker Information, Consultation and Participation
- 13.6.6. Worker Training
- 13.6.7. Emergency Measures
- 13.6.8. Serious and Imminent Risk
- 13.6.9. Health Surveillance Obligations
- 13.6.10. Documentation-Related Responsibilities
- 13.6.11. Business Activity Coordination

13.6.12. Special Attention Given to Certain Groups of Employees

13.6.12.1. Workers Especially Sensitive to Certain Risks

13.6.12.2. Maternity

13.6.12.3. Minors

13.6.12.4. Temporary Employment

Workers or Workers Supplied by Temporary Employment Agencies

13.6.13. Workforce Responsibilities in Occupational Risk Prevention

#### 13.7. Salary

- 13.7.1. Salary
  - 13.7.1.1. Concept and Features
  - 13.7.1.2. Form of Payment: Cash or in
  - 13.7.1.3. Salary Structure
  - 13.7.1.4. Salary Settlement and Payment
  - 13.7.1.5. Salary Compensation and
  - Absorption
  - 13.7.1.6. Salary Guarantees
  - 13.7.1.7. Extraordinary Bonuses
- 13.7.2. Non-Salary Earnings
- 13.7.3. The Principle of Equality and Non-Discrimination on the Grounds of Sex in the Accrual and Payment of Remuneration
- 13.7.4. The Right to Economic Promotion

#### 13.8. Working Hours

- 13.8.1. The Working Day
  - 13.8.1.1. The Ordinary Working Day
  - 13.8.1.2. Overtime
  - 13.8.1.3. Special Working Hours
  - 13.8.1.4. Las reducciones de jornada previstas en el Estatuto de los Trabajadores
- 13.8.2. Night Shift and Shift Work
  - 13.8.2.1. Night Work 13.8.2.2. Shift Work
- 13.8.3. Holidays, Leaves of Absence and Annual Vacations
  - 13.8.3.1. Bank Holidays
  - 13.8.3.2. Leaves of Absence
  - 13.8.3.3. Annual Vacations
- 13.8.4. Working Calendar

#### 13.9. Employment Contract Novation

- 13.9.1. Functional Mobility
- 13.9.2. Geographic Mobility
  - 13.9.2.1. Geographic Mobility at the Request of the Employer
  - 13.9.2.2. Geographic Mobility at the Request of the Employee
- 13.9.3. Substantial Modification of Working Conditions
  - 13.9.3.1. First Requirement: Concurrence of a Justified Cause
  - 13.9.3.2. Second Requirement: Subject Matter of the Modification
  - 13.9.3.3. Third Requirement: Procedure to be Followed
- 13.9.4. Modification of the Conditions Set Forth in Statutory Collective Bargaining Agreements

#### 13.10. Suspension and Termination of Employment Contracts

- Employment Contracts

  13.10.1. Suspension of Employment Contracts
  - 13.10.1.1. Maternity, Paternity, Adoption, Foster Care and Risk during Pregnancy 13.10.1.2. Leaves of Absence
  - 13.10.1.3. Suspension of Employment
  - Contracts for Economic, Technical, Organizational or
  - 13.10.1.4. Production Causes
- 13.10.2. Termination of Employment Contracts 13.10.2.1. Termination by Unilateral Employee Will
  - 13.10.2.2. Termination by Unilateral Employer Will: Dismissals

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#### Module 14. Collective Labor Law

#### 14.1. Collective Autonomy and Labor Relations System

- 14.1.1. Collective Autonomy: Concept and Structural Elements
- 14.1.2. The Three-Dimensional Structure of Collective
  Autonomy and its Reflection: Freedom of
  Association and the Right to Strike
- 14.1.3. The Right to Collective Bargaining

## 14.5. Representation and Collective Action of Workers in the Company

- 14.5.1. The Dual Channel of Representation in the Company
- 14.5.2. Unitary Representation: Personnel Delegates and Works Councils
- 14.5.3. Union Elections
- 14.5.4. The Right of Assembly in Companies: Workers Assemblies

#### 14.2. Freedom of Association

- 14.2.1. The Constitutional Configuration of Freedom of Association
- 14.2.2. Ownership of the Right to Freedom of Association
- 14.2.3. Content of the Right to Freedom of Association

### 14.3. Legal Regime for Trade Unions

- 14.3.1. Constitution and Acquisition of Legal Personality
- 14.3.2. Internal Functioning of Trade Unions and Economic Regime
- 14.3.3. Union Responsibility

#### 14.4. Business Associations

- 14.4.1. Employer and Union Structure
- 14.4.2. Trade Únion Representation: Most Representative Trade Unions
- 14.4.3. Employer Representation Structure, Criteria and Determination Powers

## 14.6. Collective Bargaining

- 14.6.1. Constitutional and Legal Recognition of the Right to Collective Bargaining
- 14.6.2. Collective Bargaining Agreements and Collective Labor Agreements: Classification and Typology
- 14.6.3. Structure of Collective Bargaining and the Concurrence of Agreements

#### 14.7. Generally Effective Dynamics in Collective Bargaining: Drafting, Validity and Implementing the Agreement

- 14.7.1. Negotiating Parties: Capacity and Legal Standing
- 14.7.2. Negotiation Process: The Obligation to Negotiate
- 14.7.3. Formal Requirements and Legality Control:
- Challenges to Collective Bargaining Agreements 14.7.4. Implementing and Interpreting the
- Agreement: Basic Issues
- 14.7.5. The Term of the Agreement
- 14.7.6. Adherence to and Extension of the Agreement

#### 14.8. Collective Disputes

- 14.8.1. Concept and Types of Collective Disputes
- 14.8.2. Constitutional Regulation of Collective Disputes
- 14.8.3. The Measures of Collective Disputes on the Part of Workers and Employers

#### 14.9. Strikes

- 14.9.1. Constitutional Recognition of the Right to Strike: Ownership and Content
- 14.9.2. Exercising the Right to Strike: Formal Issues Strike Committees
- 14.9.3. Types of Strike: Illegal Strikes and Abusive Strikes
- 14.9.4. The Effects of Strikes

<ul> <li>15.1. Introduction to Performance Management and Management by Objectives</li> <li>15.1.1. The Impact of the Digital Era on Professional Performance</li> <li>15.1.2. Digital Transformation</li> <li>15.1.3. New Human Resources Policies in the Digital Era</li> <li>15.1.4. New Work Environments</li> <li>15.1.5. Performance Assessment: What Is It and What Is It For?</li> <li>15.1.6. Performance Assessment Models</li> </ul>	15.2. Performance Management Cycle 15.2.1. New Work Environments 15.2.2. Phases in the Performance Management Cycle 15.2.3. Work Systems Models	<ul> <li>15.3. Performance Planning</li> <li>15.3.1. Initial Design of Performance Appraisals:</li></ul>	<ul> <li>15.4. Performance Monitoring</li> <li>15.4.1. Managing the Corporate Talent Map</li> <li>15.4.2. Individual and Group Action Plan Monitoring Mechanisms: Observation Techniques, Coaching and Feedback</li> <li>15.4.3. Recognition Plans</li> </ul>
15.5. Performance Assessment 15.5.1. Key Points in Performance Appraisal: Objectives, Competencies and Project/Team 15.5.2. Definition of Assessment Scales and Parameters for Excellence 15.5.3. Appraisal Application	15.6. Managing Underperformance 15.6.1. Observation Techniques 15.6.2. Incentive Motivation and Coaching Methodologies 15.6.3. Recovery Plans	15.7. Remuneration Policies 15.7.1. Work and Remuneration Regulation 15.7.2. Establishing General Compensation Systems 15.7.3. Variable Remuneration 15.7.4. Control Systems	15.8. Labor Law Aspects of Remuneration 15.8.1. Legal Framework 15.8.2. Application
15.9. Annual Planning of Performance Plans 15.9.1. Designing and Elaborating Annual Performance Plans 15.9.2. Results Analysis	<b>15.10. Additional Compensation Aspects</b> 15.10.1. Pension Plans 15.10.2. Other Special Situations		

# tech 38 | Structure and Content

## Module 16. Outsourcing, Self-Employment and Special Labor Relations

### 16.1. Flexibility and Flexicurity at Work

- 16.1.1. Introduction to Labor Market Rigidity and Flexibility
- 16.1.2. Concept of Flexicurity
- 16.1.3. Types of Flexibility and Agreements between Parties
- 16.1.4. Contracting Freedoms

## 16.2. Substantial Modification in **Employment Relations**

- 16.2.1. Labor Relations: Basic Concepts
- 16.2.2. Substantial Modifications by the Employer
- 16.2.3. Substantial Modifications by the Employee

#### 16.3. Termination of Labor Relations

- 16.3.1. Concept of Suspension of Labor Relations
- 16.3.2. Causes and Types
- 16.3.3. Implications for Labor Regulations: Illegal Worker Assignment

## 16.4. Flexibility Strategies in Hiring

- 16.4.1. Part-Time Contracts
- 16.4.2. Contracting on a Permanent-Discontinuous
- 16.4.3. Incorporating Teleworking into the Working Day

## 16.5. Outsourcing

- 16.5.1. Conceptual Introduction and Operation
- 16.5.2. Regulatory Procedures

#### Module 17. Occupational Health, Safety and Prevention 17.1. Basic Concepts 17.2. Legal Framework of Occupational 17.3. Rights and Obligations Involved in 17.4. Preventative Activity Planning and Health and Occupational Risk Occupational Health Organization 17.1.1. Concept of Occupational Health, Prevention and Protection Prevention 17.3.1. Employer Rights and Obligations 17.4.1. Prevention and Protection in Company 17.1.2. Contextualization in a Healthy Company 17.3.2. Worker Rights and Obligations Management Systems 17.2.1. International and European Legal Framework 17.2.2. Public Policy Mechanisms in Occupational Risk Prevention 17.7. Preventive Techniques 17.8. Outsourcing Prevention Services 17.5. Elaborating Comprehensive 17.6. Worker Representation in Health Corporate Prevention Plans and Safety Policies 17.7.1. Concept of Preventive Techniques 17.8.1. Regulatory Framework Governing **Outsourced Prevention Services** 17.7.2. Preventive Techniques Procedures according 17.5.1. Risk Detection 17.6.1. Legal Worker Representation to the Risk 17.8.2. Action Procedures 17.5.2. Designing Corrective Measures 17.6.2. The Occupational Risk Prevention Technician 17.5.3. Prevention Plan Protocol 17.6.3. Preventive Resources in Companies 17.9. Satisfaction and Work Health

17.9.1. Work Satisfaction

17.9.2. Analyzing the Correlation between Job

Satisfaction and a Healthy Corporate Culture

# tech 40 | Structure and Content

## Module 18. Change Management

### 18.1. Organizational Changes

18.1.1. Job Strategy and Motivation 18.1.2. Studying Methods and Work Measurement

#### 18.2. Performance Assessment

18.2.1. Concept of Performance18.2.2. Performance Measurement and Evaluation Systems

# 18.3. Developing High Performance Teams

18.3.1. Personal Factors and Motivation for Successful Work

18.3.2. Integrating a High-Performance Team

18.3.3. People and Business Change and Development Projects

18.3.4. Financial Keys for HR: Business and People

### 18.4. Managing Work Groups

18.4.1. Group Synergy

18.4.2. The Group's Life Cycle

18.4.3. Groups and Motivation

18.4.4. Groups and Innovation

## 18.5. Group Dynamics

18.5.1. The Roles of People in Groups

18.5.2. Group Leadership

18.5.3. Group Rules

18.5.4. Group Cohesion

## 18.6. Group Responsibility and Management

18.6.1. Decision-Making

18.6.2. Unconscious Reasoning in Decision-Making

18.6.3. Personal Responsibility and Accountability

## 18.7. People Management in the Digital Era

18.7.1. Impact of IT on Intellectual Capital

18.7.2. Information Processing in Big Data Management (*Big Data HR*)

18.7.3. Reputation in Social Networks and Personal Branding

### 18.8. Human Resources and Total Quality

18.8.1. Quality Costs

18.8.2. The Importance of Data Quality

18.8.3. Total Quality to Innovation

## 18.9. Corporate Communication Processes

18.9.1. Company Communication

18.9.2. Types of Communication: Internal and External

18.9.3. Business Communication in Digital Environments

19.1. Social Protection Policies 19.1.1. Social Policy in the Social Welfare System 19.1.2. Types of Social Policies according to Administrative Designs 19.1.3. Social Policy vs. Social Work	19.2. Social Action Theory 19.2.1. Social Action in Sociological Theory 19.2.2. Weber's Theory of Social Action 19.2.3. Sociology within Social Action	<ul> <li>19.3. Social Action in Companies</li> <li>19.3.1. Concept and Features of Social Benefits</li> <li>19.3.2. Granting Loans and Advances</li> <li>19.3.3. Labor Savings</li> <li>19.3.4. Soup Kitchens and Indirect Formulas</li> <li>19.3.5. Collective Transportation Service</li> <li>19.3.6. Day Care Centers and Other Occupational Benefits</li> </ul>	<ul> <li>19.4. Social Action Plans</li> <li>19.4.1. Organizational Culture and Social Action Strategies</li> <li>19.4.2. Internal and External Policy Areas</li> <li>19.4.3. Designing and Planning Company Events</li> </ul>
19.5. The Social Dimension in Companies 19.5.1. The Company and its Environment: Social Analysis 19.5.2. Socially Based Information in the Company 19.5.3. Assessing Social Action Strategies in the Company	<ul> <li>19.6. Complementary Social Protection in the Company</li> <li>19.6.1. Complementary Social Protection Mechanisms of Voluntary Origin</li> <li>19.6.2. Complementary Social Benefits and Relations with Social Security</li> </ul>	<ul> <li>19.7. Employer Social Protection</li> <li>19.7.1. The Employer within Social Protection Systems</li> <li>19.7.2. Mutual Insurance and Social Welfare</li> <li>19.7.3. Improvements Managed by Means External to Employer Assets: Pensions</li> </ul>	19.8. Voluntary Social Welfare  19.8.1. Concept and Features of Voluntary Improvements  19.8.2. Legislative Origins  19.8.3. Typology of Voluntary Improvements  19.8.4. The Legal Nature of Voluntary Improvements
19.9. Collective Social Security 19.9.1. Concept, Types and Relation of Protective Benefits 19.9.2. Table of Protective Actions 19.9.3. Revaluation and Minimum Supplements	19.10. Fondos y planes de pensiones 19.10.1. Régimen y configuración jurídica 19.10.2. Régimen jurídico y financiero 19.10.3. Régimen jurídico 19.10.4. Régimen de infracciones y sanciones		



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.** 

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.



# tech 44 | Methodology

# TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

## A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

# tech 46 | Methodology

## Relearning Methodology

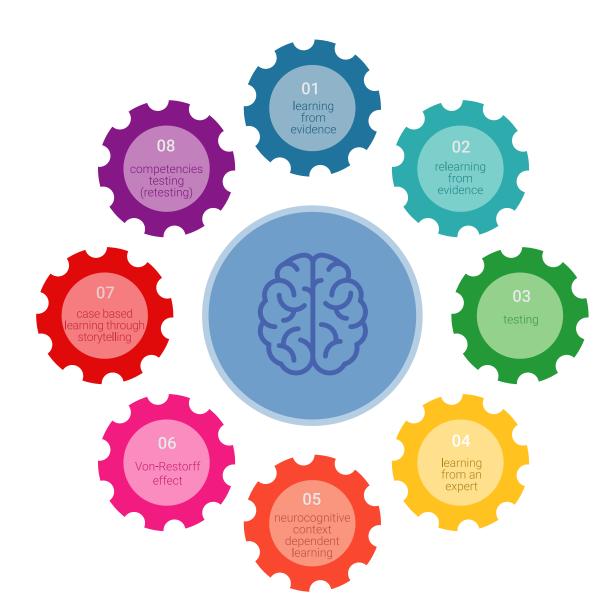
TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

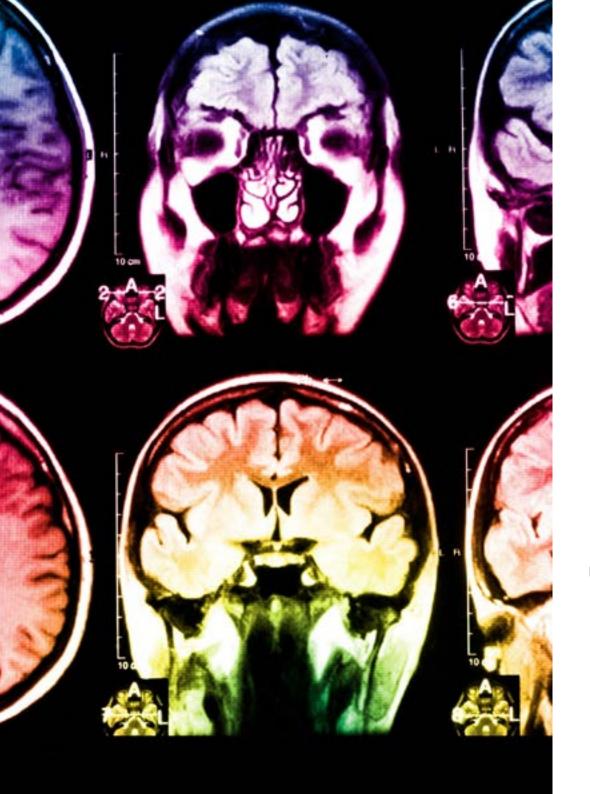
We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.





# Methodology | 47 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

This program offers the best educational material, prepared with professionals in mind:



## **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



#### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



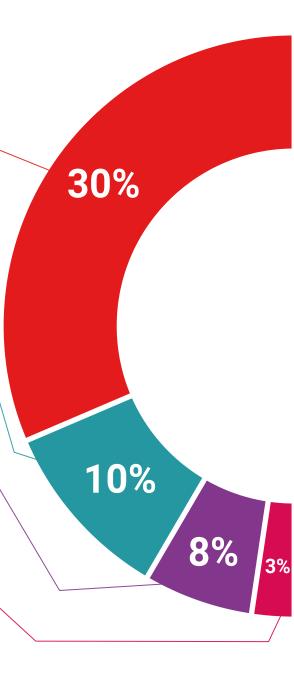
## **Management Skills Exercises**

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



## **Additional Reading**

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.



## **Case Studies**

Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



#### **Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

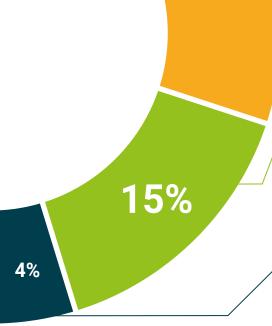


This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

## **Testing & Retesting**

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We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.

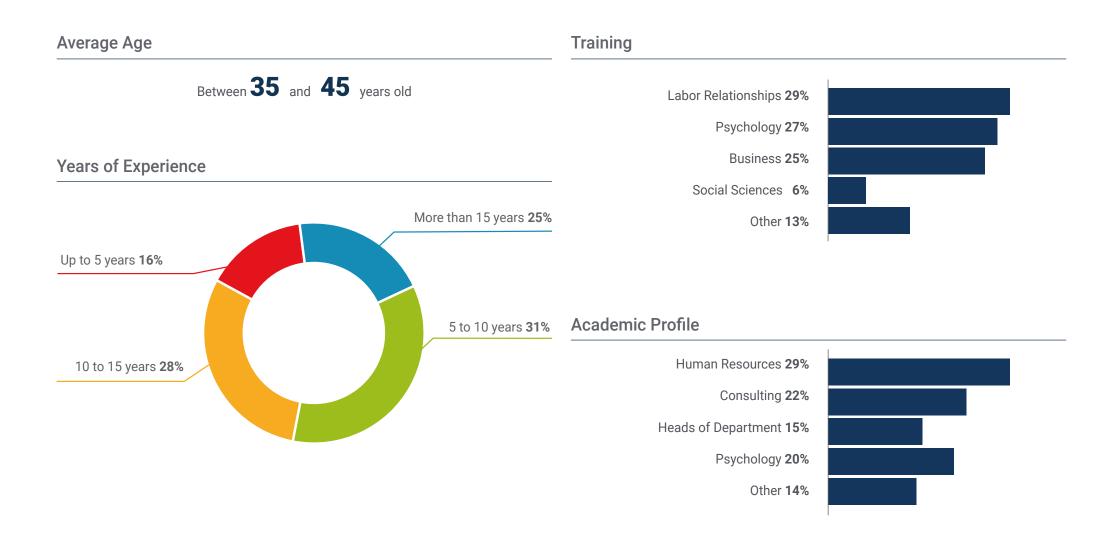


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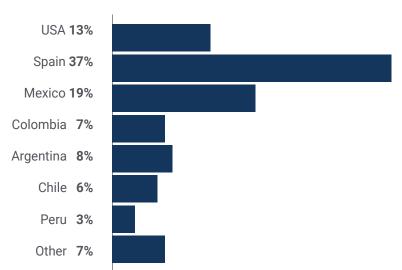




# tech 52 | Our Students' Profiles



## **Geographical Distribution**





# Jaime Martínez

**HR Director** 

"Although I had been working in human resources for some time, I felt I needed to update my knowledge of labor relations. That's why I started searching, unsuccessfully, for programs that would add to my training. Luckily, TECH offered me the opportunity I wanted with this Advanced Master's Degree. Undoubtedly, a unique opportunity to grow professional in the field"





Get the job improvement you want thanks to the specialization that TECH offers you with this Advanced Master's Degree.

# Are you ready to take the leap? Excellent professional development awaits you

The Advanced Master's Degree in Senior HR Management, Expert in Labor Relations is an intensive program that

prepare students to face business challenges and decisions, both nationally and internationally. Its main objective is to promote personal and professional growth. Helping students achieve success.

Therefore, those who wish to improve themselves, achieve a positive change at a professional level and interact with the best will find their place at TECH.

Specialize in HR and bring all your value to the company you work for.

## When the change occurs

During the program

51%

After 2 years

26%

## Type of change

Internal Promotion **35**%
Change of Company **26**%
Entrepreneurship **39**%

## Salary increase

The completion of this program represents a salary increase of more than 25% for TECH students.

\$57,900

A salary increase of

25.22%

\$72,500





# tech 60 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



## **Intellectual Capital and Talent Growth**

The executive will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



# Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the executive and opens new avenues for professional growth within the company.



## **Building agents of change**

The manager will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



## Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





# **Project Development**

Managers will be able to work on a real project or develop new projects in the R&D or Business Development area of their company.



## Increased competitiveness

This Advanced Master's Degree will equip students with the skills to take on new challenges and drive the organization forward.







# tech 64 | Certificate

This program will allow you to obtain your **Advanced Master's Degree diploma in Senior HR Management, Expert in Labor Relations** endorsed by **TECH Global University**, the world's largest online university.

**TECH Global University** is an official European University publicly recognized by the Government of Andorra (*official bulletin*). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: Advanced Master's Degree in Senior HR Management, Expert in Labor Relations

Modality: online

Duration: 2 years

Accreditation: 120 ECTS





<sup>\*</sup>Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.



# Advanced Master's Degree Senior HR Management, Expert in Labor Relations

» Modality: online

» Duration: 2 years

» Certificate: TECH Global University

» Credits: 120 ECTS

» Schedule: at your own pace

» Exams: online

