



Advanced Master's Degree MBA in Metaverse

» Modality: online» Duration: 2 years

» Certificate: TECH Global University

» Accreditation: 120 ECTS

» Schedule: at your own pace

» Exams: online

Website: www.techtitute.com/us/school-of-business/advanced-master-degree/advanced-master-degree-mba-metaverse

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01 **Welcome**

The Metaverse transcends geographic barriers, allowing for meaningful real-time connections between people around the world in real time. It also offers immersive experiences that go beyond physical limitations, from education and entertainment to business collaboration. In the Metaverse, creativity and innovation flourish, as users can participate in 3D environments, create personalized content and experiment with new ideas collaboratively. Likewise, the integration of technologies such as virtual and augmented reality enhances a sense of presence and participation, transforming the way we live and work. For this reason, TECH has created this academic program, 100% online, which will allow professionals to improve their skills in the efficient management of the Metaverse.









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At TECH Global University



Innovation

The university offers an online learning model that balances the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

+100000

+200

executives prepared each year

different nationalities



Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

+500

collaborative agreements with leading companies



Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



At TECH, you will have access to the most rigorous and up-to-date case analyses in academia"

Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



Analysis

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.



Academic Excellence

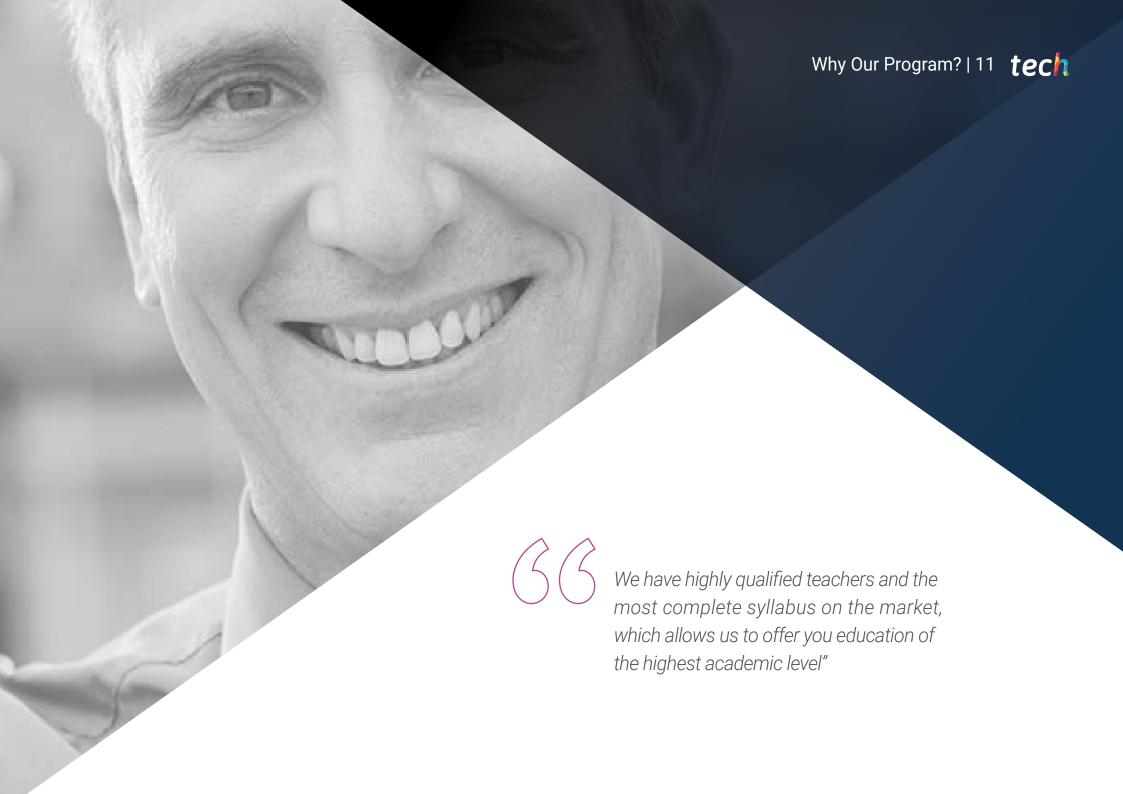
TECH offers students the best online learning methodology. The university combines the Relearning method (postgraduate learning methodology with the best international valuation) with the Case Study. Tradition and vanguard in a difficult balance, and in the context of the most demanding educational itinerary.



Economy of Scale

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.





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This program will provide you with a multitude of professional and personal advantages, among which we highlight the following:



A Strong Boost to Your Career

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of students achieve positive career development in less than 2 years.



Develop a strategic and global vision of the company

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional fields.

Our global vision of companies will improve your strategic vision.



Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



You will take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



Thoroughly develop business projects.

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different fields in companies.

20% of our students develop their own business idea.



Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



You will be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified teachers from the most prestigious universities in the world: the TECH Technological University community.

We give you the opportunity to study with a team of world-renowned teachers.

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Developing and retaining talent in companies is the best long-term investment.



Growth of talent and intellectual capital

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.



Building agents of change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





Project Development

The professional can work on a real project or develop new projects in the field of R & D or business development of your company.



Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.





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TECH makes the goals of their students their own goals too Working together to achieve them

The MBA in Metaverse enables students to:



Define the latest trends in business management, taking into account the globalized environment that governs senior management criteria



Encourage the creation of corporate strategies that set the script for the company to follow in order to be more competitive and achieve its own objectives



Develop the key leadership skills that should define working professionals





Delve into the sustainability criteria set by international standards when developing a business plan



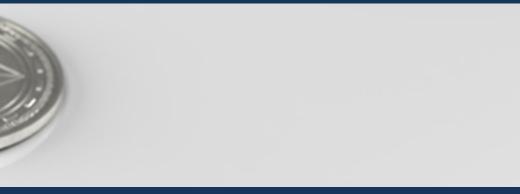
Differentiate the skills required to manage business activities strategically



Work more effectively, more agile and more aligned with today's new technologies and tools



Define the best way to manage the company's human resources, achieving a better performance of the same





Acquire the communication skills that a business leader needs in order to ensure that their message is heard and understood by the members of their community



Design innovative strategies and policies to improve management and business efficiency



Clarify the economic environment in which the company operates and develop appropriate strategies to anticipate changes



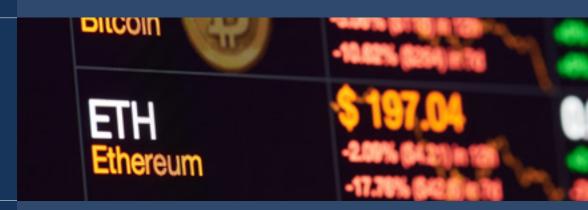
Be able to manage the company's economic and financial plan



Carry out the marketing strategy that allows to make the product known to potential clients and to generate an adequate image of the company



Understand the logistic operations that are necessary in the business environment, so as to manage them appropriately



13

Apply information and communication technologies to the different areas of the company



Be able to develop all the phases of a business idea: Design, Feasibility Plan, Execution, Follow-up



Establish the appropriate guidelines for the company's adaptation to the changing society



Build a plan for the development and improvement of personal and managerial skills



19

Delve into the opportunities that Blockchain offers us as users of the Metaverse



Propose a dynamic business model that supports its growth in intangible resources



Establish Web 3.0 as the main component for the creation of a Metaverse



Determine the barriers and potential for VR and Al



Develop the ability to understand advanced programming concepts



Determine the motivation for decentralized finance and the solutions they provide



23

Achieve a specialized understanding of the current technological landscape as applied to Web 3.0 and the Metaverse



Determine the most influential video games in history up until the Metaverse concept



Develop business capacity in the Metaverse in different sectors and industries



Analyze the impact of Opensource on the development of the Metaverse ecosystem



29

Develop marketing strategies in the Metaverse



Analyze different social impact actions replicable in the real world



Determine the opportunities presented by the application of the Metaverse at personal, social and business levels



Skills This academic program will equip professionals with the multifaceted and advanced skills necessary to excel in a digital and global business environment. Therefore, these graduates will possess a solid understanding of the dynamics of the Metaverse and the ability to apply innovative business strategies in virtual environments. They will also gain technical skills in the management of emerging technologies, as well as analytical skills to interpret complex data in real time. In addition, they will be equipped with the ability to lead teams effectively in virtual contexts and to promote collaboration through digital platforms.







Control the company's logistics processes, as well as purchasing and procurement



Implement the keys to successful R+D+I management in organizations



09

Apply the most appropriate strategies to support e-commerce of the company's products



Delve into the new business models associated with information systems



Develop and lead marketing plans



Develop metrics of goal achievement associated with a digital marketing strategy and analyze them in digital dashboards



Commit to sustainably developing the company, avoiding environmental impacts



Focus on innovation in all processes and areas of the company



13

Lead the different projects of the company, from defining when to prioritize and delay their development within an organization



Decipher business opportunities for users and organizations



Navigate from Web 3.0 to the Metaverse



Analyze the different types of digital identity that support a Metaverse



19

Unravel the role of data in the Metaverse



Examine the legislation underlying the Metaverses



Transform Blockchain case studies into value for Metaverse users



Develop fundamental concepts of decentralized finance



Enhance the projection capacity of current technologies into the future



Discover how the main platforms of the ecosystem work



23

Assess the possibilities of interconnection between platforms and providers in the Metaverse ecosystem



Distinguish, in detail, interactive experiences from games



Apply the tools provided by today's technology to create synergies between specialized markets such as e-Sports and the Metaverse



Establish the advantages and challenges faced by brands to promote themselves in the Metaverse



29

Organize the participants of the ecosystem and understand their role



Justify why Business to Avatar is the leading business model for brands



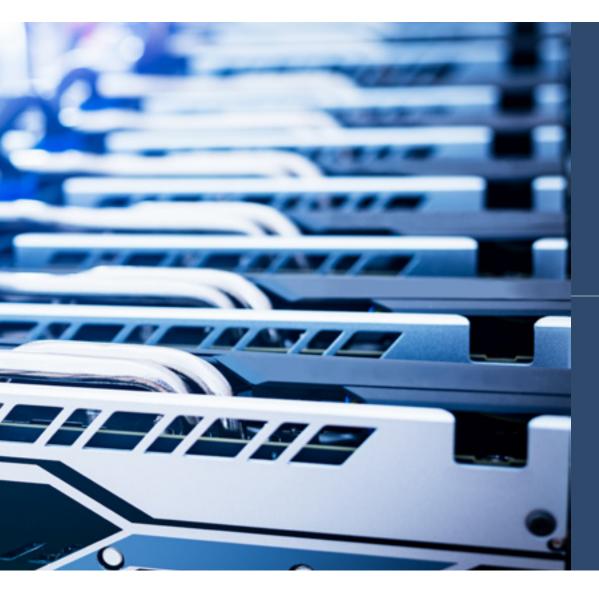
Further study projects by developing Metaverses together with an ecosystem 31

Monetize the metaverse



Develop new disruptive capabilities





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Enhance the ideas already established for the Metaverse and be able to find solutions to the challenges currently encountered in its development

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Be able to react to the social and psychological implications of the Metaverse in the present and to consolidate this knowledge as a basis for future problems





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Syllabus

The MBA in Metaverse at TECH Global University is an intensive program that prepares students to face challenges and business decisions both nationally and internationally. Its content is designed to promote the development of managerial skills that enable decision-making with greater rigor in uncertain environments.

Throughout this study, students will analyze a multitude of practical cases through individual work, achieving a high-quality learning that can be applied, later, to their daily practice. It is, therefore, an authentic immersion in real business situations.

This program deals in depth with the related to the Metaverse and is designed for managers to understand business management from a strategic, international and innovative perspective.

A plan designed for students, focused on their professional improvement and that prepares them to achieve excellence in the field of and the management of business management. A program that understands your needs and those of your company through innovative content based on the latest trends, and supported by the best educational methodology and an exceptional faculty, which will provide you with the competencies to solve critical situations in a creative and efficient way.

This program takes place over 24 months and is divided into 20 modules:

Module 1	Leadership, Ethics and Social Responsibility in Companies
Module 2	and Executive Management
Module 3	People and Talent Management
Module 4	Economic and Financial Management
Module 5	Operations and Logistics Management
Module 6	Information Systems Management
Module 7	Commercial Management, Strategic Marketing and Corporate Communications
Module 8	Market Research, Advertising and Commercial Management
Module 9	Innovation and Project Management
Module 10	Executive Management

Module 11	Web 3.0 Metaverse Database
Module 12	The Metaverse
Module 13	Blockchain: The Key to Building a Decentralized Metaverse
Module 14	Decentralized Finance and Investment (DeFi) in the Metaverse
Module 15	Advanced Technologies for Metaverse Development
Module 16	Industry and eSports as a Gateway to the Metaverse
Module 17	Business Models. Metaverse Case Studies
Module 18	Metaverse Ecosystem and Key Players
Module 19	Metaverse Marketing
Module 20	Current Overview of the Race to Build the Metaverse Future

Where, When and How is it Taught?

TECH offers the possibility of developing this MBA in Metaverse completely online. During the 24 months that the specialization lasts, students will be able to access all the contents of this program at any time, allowing them to self-manage their study time.

A unique, key, and decisive educational experience to boost development and make the definitive leap.

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Mod	Module 1. Leadership, Ethics and Social Responsibility in Companies							
1.1. 1.1.1. 1.1.2. 1.1.3.	The Fundamentals of Corporate Governance in Companies	1.2. 1.2.1. 1.2.2. 1.2.3.	Leadership Leadership A Conceptual Approach Leadership in Companies The Importance of Leaders in Business Management	1.3. 1.3.1. 1.3.2. 1.3.3.	Cross Cultural Management Cross Cultural Management Concept Contributions to Knowledge of National Cultures Diversity Management	1.4.1. 1.4.2. 1.4.3. 1.4.4. 1.4.5. 1.4.6.	Leadership Theories Leadership Styles Intelligence in Leadership	
1.5. 1.5.1. 1.5.2. 1.5.3.	Business Ethics Ethics and Morality Business Ethics Leadership and Ethics in Companies	1.6. 1.6.1. 1.6.2. 1.6.3.	Sustainability Sustainability and Sustainable Development The 2030 Agenda Sustainable Companies		Corporate Social Responsibility International Dimensions of Corporate Social Responsibility Implementing Corporate Social Responsibility The Impact and Measurement of Corporate Social Responsibility	1.8. 1.8.1. 1.8.2. 1.8.3. 1.8.4.	Responsible Management Systems and Tools CSR: Corporate Social Responsibility Essential Aspects for Implementing a Responsible Management Strategy Steps for the Implementation of a Corporate Social Responsibility Management System CSR Tools and Standards	
1.9. 1.9.1 1.9.2 1.9.3	Multinationals and Human Rights Globalization, Multinational Companies and Human Rights Multinational Companies vs. International Law Legal Instruments for Multinationals in the Area of Human Rights	1.10.1 1.10.2	Legal Environment and International Rules on Importation and Exportation Intellectual and Industrial Property International Labor Law					

2.1.1. Co 2.1.2. Ke 2.1.3. Ba	Organizational Analysis and Design Conceptual Framework ey Elements in Organizational Design asic Organizational Models organizational Design: Typologies	2.2. 2.2.1. 2.2.2. 2.2.3.	Competitive Corporate Strategy Types of Growth Strategies	2.3.1. 2.3.2. 2.3.3.	3		Strategic Thinking The Company as a System Organization Concept
2.5.1. Co 2.5.2. St	inancial Diagnosis oncept of Financial Diagnosis tages of Financial Diagnosis ssessment Methods for Financial Diagnosis	2.6. 2.6.1. 2.6.2. 2.6.3.	Planning and Strategy The Plan from a Strategy Strategic Positioning Strategy in Companies	2.7. 2.7.1. 2.7.2. 2.7.3.	Strategy Models and Patterns Conceptual Framework Strategic Models Strategic Patterns: The Five P's of Strategy	2.8. 2.8.1. 2.8.2. 2.8.3. 2.8.4.	Competitive Strategy The Competitive Advantage Choosing a Competitive Strategy Strategies Based on the Strategic Clock Model Types of Strategies According to the Industrial Sector Life Cycle
2.9.1. Th 2.9.2. Th	ctrategic Management he Concept of Strategy he Process of Strategic Management pproaches in Strategic Management	2.10.1 2.10.2	Strategy Implementation Indicator Systems and Process Approach Strategic Map Strategic Alignment	2.11.1	Executive Management Conceptual Framework of Executive Management Executive Management The Role of the Board of Directors and Corporate Management Tools	2.12.1 2.12.2 2.12.3	Strategic Communication . Interpersonal Communication . Communication Skills and Influence . Internal Communication . Barriers to Business Communication

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Mod	dule 3. People and Talent Management			
	Organizational Behavior Organizational Behavior Conceptual Framework Main Factors of Organizational Behavior	 3.2. People in Organizations 3.2.1. Quality of Work Life and Psychological Well-Being 3.2.2. Work Teams and Meeting Management 3.2.3. Coaching and Team Management 3.2.4. Managing Equality and Diversity 	3.3. Strategic People Management3.3.1. Strategic Human Resources Management3.3.2. Strategic People Management	 3.4. Evolution of Resources An Integrated Vision 3.4.1. The Importance of HR 3.4.2. A New Environment for People Management and Leadership 3.4.3. Strategic HR Management
3.5.1. 3.5.2.	Selection, Group Dynamics and HR Recruitment Approach to Recruitment and Selection Recruitment The Selection Process	 3.6. Human Resources Management by Competencies 3.6.1. Analysis of the Potential 3.6.2. Remuneration Policy 3.6.3. Career/Succession Planning 	 3.7. Performance Evaluation and Compliance Management 3.7.1. Performance Management 3.7.2. Performance Management: Objectives and Process 	3.8. Training Management 3.8.1. Learning Theories 3.8.2. Talent Detection and Retention 3.8.3. Gamification and Talent Management 3.8.4. Training and Professional Obsolescence
3.9.3.	Talent Management Keys for Positive Management Conceptual Origin of Talent and Its Implication in the Company Map of Talent in the Organization Cost and Added Value	 3.10. Innovation in Talent and People Management 3.10.1. Strategic Talent Management Models 3.10.2. Talent Identification, Training and Development 3.10.3. Loyalty and Retention 3.10.4. Proactivity and Innovation 	3.11. Motivation 3.11.1. The Nature of Motivation 3.11.2. Expectations Theory 3.11.3. Needs Theory 3.11.4. Motivation and Financial Compensation	3.12. Employer Branding 3.12.1. Employer Branding in HR 3.12.2. Personal Branding for HR Professionals
3.13.	6. Developing High Performance Teams 1. High-Performance Teams: Self-Managed Teams 2. Methodologies for the Management of High Performance Self-Managed Teams	3.14. Management Skills Development 3.14.1. What are Manager Competencies? 3.14.2. Elements of Competencies 3.14.3. Knowledge 3.14.4. Management Skills 3.14.5. Attitudes and Values in Managers 3.14.6. Managerial Skills	3.15. Time Management 3.15.1. Benefits 3.15.2. What Can be the Causes of Poor Time Management? 3.15.3. Time 3.15.4. Time Illusions 3.15.5. Attention and Memory 3.15.6. State of Mind 3.15.7. Time Management 3.15.8. Being Proactive 3.15.9. Be Clear About the Objective 3.15.10. Order 3.15.11. Planning	 3.16. Change Management 3.16.1. Change Management 3.16.2. Type of Change Management Processes 3.16.3. Stages or Phases in the Change Management Process

 3.17. Negotiation and Conflict Management 3.17.1. Negotiation 3.17.2. Conflict Management 3.17.3. Crisis Management 	3.18. Executive Communication 3.18.1. Internal and External Communication in the Corporate Environment 3.18.2. Communication Departments 3.18.3. The Person in Charge of Communication of the Company. The Profile of the Dircom	3.19. Human Resources Management and PRL Teams3.19.1. Management of Human Resources and Teams3.19.2. Prevention of Occupational Hazards	3.20. Productivity, Attraction, Retention and Activation of Talent3.20.1. Productivity3.20.2. Talent Attraction and Retention Levers
3.21. Monetary Compensation Vs. Non-Cash 3.21.1. Monetary Compensation Vs. Non-Cash 3.21.2. Wage Band Models 3.21.3. Non-Cash Compensation Models 3.21.4. Working Model 3.21.5. Comporate Community 3.21.6. Company Image 3.21.7. Emotional Salary	3.22. Innovation in Talent and People Management II 3.22.1. Innovation in Organizations 3.22.2. New Challenges in the Human Resources Department 3.22.3. Innovation Management 3.22.4. Tools for Innovation	3.23. Knowledge and Talent Management 3.23.1. Knowledge and Talent Management 3.23.2. Knowledge Management Implementation	 3.24. Transforming Human Resources in the Digital Era 3.24.1. The Socioeconomic Context 3.24.2. New Forms of Corporate Organization 3.24.3. New Methodologies

Module 4. Economic and Financial Management						
 4.1. Economic Environment 4.1.1. Macroeconomic Environment and the National Financial System 4.1.2. Financial Institutions 4.1.3. Financial Markets 4.1.4. Financial Assets 4.1.5. Other Financial Sector Entities 	4.2. Company Financing4.2.1. Sources of Financing4.2.2. Types of Financing Costs	 4.3. Executive Accounting 4.3.1. Basic Concepts 4.3.2. The Company's Assets 4.3.3. The Company's Liabilities 4.3.4. The Company's Net Worth 4.3.5. The Income Statement 	 4.4. From General Accounting to Cost Accounting 4.4.1. Elements of Cost Calculation 4.4.2. Expenses in General Accounting and Cost Accounting 4.4.3. Costs Classification 			
 4.5. Information Systems and Business Intelligence 4.5.1. Fundamentals and Classification 4.5.2. Cost Allocation Phases and Methods 4.5.3. Choice of Cost Center and Impact 	 4.6. Budget and Management Control 4.6.1. The Budget Model 4.6.2. The Capital Budget 4.6.3. The Operating Budget 4.6.5. Treasury Budget 4.6.6. Budget Monitoring 	 4.7. Treasury Management 4.7.1. Accounting Working Capital and Necessary Working Capital 4.7.2. Calculation of Operating Requirements of Funds 4.7.3. Credit Management 	 4.8. Corporate Tax Responsibility 4.8.1. Basic Tax Concepts 4.8.2. Corporate Income Tax 4.8.3. Value Added Tax 4.8.4. Other Taxes Related to Commercial with the Mercantile Activity 4.8.5. The Company as a Facilitator of the Work of the of the State 			

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4.9.1. 4.9.2. 4.9.3.	The Company's Balance Sheet The Profit and Loss Statement The Statement of Cash Flows	4.10. Financial Management 4.10.1. The Company's Financial Decisions 4.10.2. Financial Department 4.10.3. Cash Surpluses 4.10.4. Risks Associated with Financial Management 4.10.5. Financial Administration Risk Management	 4.11. Financial Planning 4.11.1. Definition of Financial Planning 4.11.2. Actions to be Taken in Financial Planning 4.11.3. Creation and Establishment of the Business Strategy 4.11.4. The Cash Flow Table 4.11.5. The Working Capital Table 	4.12. Corporate Financial Strategy 4.12.1. Corporate Strategy and Sources of Financing 4.12.2. Financial Products for Corporate Financing
4.13. 4.13. 4.13.	Macroeconomic Context Macroeconomic Context Relevant Economic Indicators Mechanisms for Monitoring of Macroeconomic Magnitudes Economic Cycles	4.14. Strategic Financing 4.14.1. Self-Financing 4.14.2. Increase in Equity 4.14.3. Hybrid Resources 4.14.4. Financing Through Intermediaries	4.15. Money and Capital Markets 4.15.1. The Money Market 4.15.2. The Fixed Income Market 4.15.3. The Equity Market 4.15.4. The Foreign Exchange Market 4.15.5. The Derivatives Market	4.16. Financial Analysis and Planning 4.16.1. Analysis of the Balance Sheet 4.16.2. Analysis of the Income Statement 4.16.3. Profitability Analysis
	7. Analysis and Resolution of Cases/ Problems 1. Financial Information on Industria de Diseño y Textil, S.A. (INDITEX)			

Мо	Module 5. Operations and Logistics Management						
5.1.	Operations Direction and Management	5.2.	Industrial Organization and Logistics	5.3.	Structure and Types of Production (MTS, MTO, ATO, ETO, etc)	5.4.	Structure and Types of Procurement
		5.2.1. 5.2.2.	Industrial Organization Department Logistics Department	5.3.2. 5.3.3.	Production System Production Strategy Inventory Management System Production Indicators	5.4.2. 5.4.3. 5.4.4.	Function of Procurement Procurement Management Types of Purchases Efficient Purchasing Management of a Company Stages of the Purchase Decision Process
	. Economic Influence of Purchases 2. Cost Centers	5.6. 5.6.1. 5.6.2. 5.6.3. 5.6.4.	Warehouse Operations Control Inventory Control Location Systems Stock Management Techniques Storage Systems	5.7.1. 5.7.2.	Strategic Purchasing Management Business Strategy Strategic Planning Purchasing Strategies	5.8.1.	(SCM) Supply Chain Benefits of Supply Chain Management

 5.9. Supply Chain Management 5.9.1. The Concept of Management of the Supply Chain (SCM) 5.9.2. Supply Chain Costs and Efficiency 5.9.3. Demand Patterns 5.9.4. Operations Strategy and Change 	 5.10. Interactions Between the SCM and All Other Departments 5.10.1. Interaction of the Supply Chain 5.10.2. Interaction of the Supply Chain. Integration by Parts 5.10.3. Supply Chain Integration Problems 5.10.4. Supply Chain 	5.11. Logistics Costs 5.11.1. Logistics Costs 5.11.2. Problems with Logistics Costs 5.11.3. Optimizing Logistic Costs	 5.12. Profitability and Efficiency of Logistics Chains: KPIS 5.12.1. Logistics Chain 5.12.2. Profitability and Efficiency of the Logistics Chain 5.12.3. Indicators of Profitability and Efficiency of the Supply Chain
5.13. Process Management5.13.1. Process Management5.13.2. Process-Based Approach: Process Mapping5.13.3. Improvements in Process Management	 5.14. Distribution and Transportation and Logistics 5.14.1. Distribution in the Supply Chain 5.14.2. Transportation Logistics 5.14.3. Geographic Information Systems as a Support to Logistics 	5.15. Logistics and Customers5.15.1. Demand Analysis5.15.2. Demand and Sales Forecast5.15.3. Sales and Operations Planning5.15.4. Participatory Planning, ForecastingReplenishment Planning (CPFR)	5.16. International Logistics5.16.1. Export and Import Processes5.16.2. Customs5.16.3. Methods and Means of International Payment5.16.4. International Logistics Platforms
5.17. Outsourcing of Operations5.17.1. Operations Management and Outsourcing5.17.2. Outsourcing Implementation in Logistics Environments	5.18. Competitiveness in Operations5.18.1. Operations Management5.18.2. Operational Competitiveness5.18.3. Operations Strategy and Competitive Advantages	5.19. Quality Management5.19.1. Internal and External Customers5.19.2. Quality Costs5.19.3. Ongoing Improvement and the Deming Philosophy	

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Module 6. Information Systems Manageme	nt		
 6.1. Technological Environment 6.1.1. Technology and Globalization 6.1.2. Economic Environment and Technology 6.1.3. Technological Environment and Its Impact on Companies 	 6.2. Information Systems and Technologies in the Enterprise 6.2.1. The Evolution of the IT Model 6.2.2. Organization and IT Departments 6.2.3. Information Technology and Economic Environment 	 6.3. Corporate Strategy and Technology Strategy 6.3.1. Creating Value for Customers and Shareholders 6.3.2. Strategic IS/IT Decisions 6.3.3. Corporate Strategy vs Technological and Digital Strategy 	 6.4. Information Systems Management 6.4.1. Corporate Governance of Technology and Information Systems 6.4.2. Management of Information Systems in Companies 6.4.3. Expert Managers in Information Systems: Roles and Functions
 6.5. Information Technology Strategic Planning 6.5.1. Information Systems and Corporate Strategy 6.5.2. Strategic Planning of Information Systems 6.5.3. Phases of Information Systems Strategic Planning 	 6.6. Information Systems for Decision-Making 6.6.1. Business Intelligence 6.6.2. Data Warehouse 6.6.3. BSC or Balanced Scorecard 	 6.7. Exploring the Information 6.7.1. SQL: Relational Databases. Basic Concepts 6.7.2. Networks and Communications 6.7.3. Operational System: Standardized Data Models 6.7.4. Strategic System: OLAP, Multidimensional Model and Graphical Dashboards 6.7.5. Strategic DB Analysis and Report Composition 	6.8. Enterprise Business Intelligence 6.8.1. The World of Data 6.8.2. Relevant Concepts 6.8.3. Main Characteristics 6.8.4. Solutions in Today's Market 6.8.5. Overall Architecture of a BI Solution 6.8.6. Cybersecurity in BI and Data Science
 6.9. New Business Concept 6.9.1. Why BI 6.9.2. Obtaining Information 6.9.3. BI in the Different Departments of the Company 6.9.4. Reasons to Invest in BI 	6.10. BI Tools and Solutions 6.10.1. How to Choose the Best Tool? 6.10.2. Microsoft Power BI, MicroStrategy y Tableau 6.10.3. SAP BI, SAS BI and Qlikview 6.10.4. Prometheus	 6.11. BI Project Planning and Management 6.11.1. First Steps to Define a BI Project 6.11.2. BI Solution for the Company 6.11.3. Requirements and Objectives 	6.12. Corporate Management Applications 6.12.1. Information Systems and Corporate Management 6.12.2. Applications for Corporate Management 6.12.3. Enterprise Resource Planning or ERP Systems
 6.13. Digital Transformation 6.13.1. Conceptual Framework of Digital Transformation 6.13.2. Digital Transformation; Key Elements, Benefits and Drawbacks 6.13.3. Digital Transformation in Companies 	6.14. Technology and Trends6.14.1. Main Trends in the Field of Technology that are Changing Business Models6.14.2. Analysis of the Main Emerging Technologies	 6.15. IT Outsourcing 6.15.1. Conceptual Framework of Outsourcing 6.15.2. IT Outsourcing and its Impact on the Business 6.15.3. Keys to Implement Corporate IT Outsourcing Projects 	

Module 7. Commercial Management, Strateg	ic Marketing and Corporate Communication		
 7.1. Commercial Management 7.1.1. Conceptual Framework of Commercial Management 7.1.2. Business Strategy and Planning 7.1.3. The Role of Sales Managers 	7.2. Marketing7.2.1. The Concept of Marketing7.2.2. Basic Elements of Marketing7.2.3. Marketing Activities of the Company	 7.3. Strategic Marketing Management 7.3.1. The Concept of Strategic Marketing 7.3.2. Concept of Strategic Marketing Planning 7.3.3. Stages in the Process of Strategic Marketing Planning 	 7.4. Digital Marketing and E-Commerce 7.4.1. Digital Marketing and E-Commerce Objectives 7.4.2. Digital Marketing and Media Used 7.4.3. E-Commerce General Context 7.4.4. Categories of E-Commerce 7.4.5. Advantages and Disadvantages of E-Commerce Versus Traditional Commerce.
 7.5. Managing Digital Business 7.5.1. Competitive Strategy in the Face of the Growing Digitalization of the Media 7.5.2. Design and Creation of a Digital Marketing Plan 7.5.3. ROI Analysis in a Digital Marketing Plan 	 7.6. Digital Marketing to Reinforce the Brand 7.6.1. Online Strategies to Improve Your Brand's Reputation 7.6.2. Branded Content and Storytelling 	7.7. Digital Marketing Strategy7.7.1. Defining the Digital Marketing Strategy7.7.2. Digital Marketing Strategy Tools	 7.8. Digital Marketing to Attract and Retain Customers 7.8.1. Loyalty and Engagement Strategies Through the Internet 7.8.2. Visitor Relationship Management 7.8.3. Hypersegmentation
 7.9. Managing Digital Campaigns 7.9.1. What is a Digital Advertising Campaign? 7.9.2. Steps to Launch an Online Marketing Campaign 7.9.3. Mistakes in Digital Advertising Campaigns 	7.10. Online Marketing Plan 7.10.1. What Is an Online Marketing Plan? 7.10.2. Steps to Create an Online Marketing Plan 7.10.3. Advantages of Having an Online Marketing Pla	7.11. Blended Marketing 7.11.1. What Is Blended Marketing? 7.11.2. Differences Between Online and Offline Marketing 7.11.3. Aspects to be Taken into Account in the Blended Marketing Strategy 7.11.4. Characteristics of a Blended Marketing Strategy 7.11.5. Recommendations in Blended Marketing 7.11.6. Benefits of Blended Marketing	7.12. Sales Strategy 7.12.1. Sales Strategy 7.12.2. Sales Methods
7.13.1. Concept 7.13.2. The Importance of Communication in the	7.14. Corporate Communication Strategy 7.14.1. Motivational Programs, Social Action, Participation and Training with HR 7.14.2. Internal Communication Tools and Supports 7.14.3. Internal Communication Plan	7.15. Digital Communication and Reputation 7.15.1. Online Reputation 7.15.2. How to Measure Digital Reputation? 7.15.3. Online Reputation Tools 7.15.4. Online Reputation Report 7.15.5. Online Branding	

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Module 8. Market Research, Advertising an	nd Commercial Management		
 8.1. Market Research 8.1.1. Marketing Research: Historical Origin 8.1.2. Analysis and Evolution of the Conceptual Framework of Marketing Research 8.1.3. Key Elements and Value Contribution of Market Research 	 8.2. Quantitative Research Methods and Techniques 8.2.1. Sample Size 8.2.2. Sampling 8.2.3. Types of Quantitative Techniques 	 8.3. Qualitative Research Methods and Techniques 8.3.1. Types of Qualitative Research 8.3.2. Qualitative Research Techniques 	 8.4. Market Segmentation 8.4.1. Market Segmentation Concept 8.4.2. Utility and Segmentation Requirements 8.4.3. Consumer Market Segmentation 8.4.4. Industrial Market Segmentation 8.4.5. Segmentation Strategies 8.4.6. Segmentation Based on Marketing - Mix Criteria 8.4.7. Market Segmentation Methodology
 8.5.1. Market Research as a Process 8.5.2. Planning Stages in Market Research 8.5.3. Stages of Market Research Implementation 8.5.4. Managing a Research Project 	 8.6. International Market Research 8.6.1. International Market Research 8.6.2. International Market Research Process 8.6.3. The Importance of Secondary Sources in International Market Research 	8.7. Feasibility Studies8.7.1. Concept and Usefulness8.7.2. Outline of a Feasibility Study8.7.3. Development of a Feasibility Study	 8.8. Publicity 8.8.1. Historical Background of Advertising 8.8.2. Conceptual Framework of Advertising; Principles, Concept of Briefing and Positioning 8.8.3. Advertising Agencies, Media Agencies and Advertising Professionals 8.8.4. Importance of Advertising in Business 8.8.5. Advertising Trends and Challenges
 8.9.1. Marketing Plan Concept 8.9.2. Situation Analysis and Diagnosis 8.9.3. Strategic Marketing Decisions 8.9.4. Operational Marketing Decisions 	 8.10. Strategies 8.10.1. Integrated Marketing Communication 8.10.2. Advertising Communication Plan 8.10.3. Merchandising as a Communication Technique 	8.11. Media Planning 8.11.1. Origin and Evolution of Media Planning 8.11.2. Media 8.11.3. Media Plan	 8.12. Fundamentals of Commercial Management 8.12.1. The Role of Commercial Management 8.12.2. Systems of Analysis of the Company/Market Commercial Competitive Situation 8.12.3. Commercial Planning Systems of the Company 8.12.4. Main Competitive Strategies
8.13. Commercial Negotiation 8.13.1. Commercial Negotiation 8.13.2. Psychological Issues in Negotiation 8.13.3. Main Negotiation Methods 8.13.4. The Negotiation Process	8.14. Decision-Making in Commercial Management 8.14.1. Commercial Strategy and Competitive Strategy 8.14.2. Decision Making Models 8.14.3. Decision-Making Analytics and Tools 8.14.4. Human Behavior in Decision Making	 8.15. Leadership and Management of the Sales Network 8.15.1. Sales Management Sales Management 8.15.2. Networks Serving Commercial Activity 8.15.3. Salesperson Recruitment and Training Policies 8.15.4. Remuneration Systems for Own and External Commercial Networks 8.15.5. Management of the Commercial Process. Control and Assistance to the Work of the Sales Representatives Based on the Information 	 8.16. Implementing the Commercial Function 8.16.1. Recruitment of Own Sales Representatives and Sales Agents 8.16.2. Controlling Commercial Activity 8.16.3. The Code of Ethics of Sales Personnel 8.16.4. Compliance with Legislation 8.16.5. Generally Accepted Standards of Business Conduct

8.17. Key Account Management

- 8.17.1. Concept of Key Account Management
- 8.17.2. The Key Account Manager

9.9.4. Legal Aspects

8.17.3. Key Account Management Strategy

8.18. Financial and Budgetary Management

- 8.18.1. The Break-Even Point
- 8.18.2. The Sales Budget Control of Management and of the Annual Sales Plan
- 8.18.3. Financial Impact of Strategic Sales Decisions
 8.18.4. Cycle Management, Turnover, Profitability
 and Liquidity.

9.10.3. Tools for Creating a Risk Management Plan 9.10.4. Content of the Risk Management Plan

8.18.5. Income Statement

9.1. 9.1.1. 9.1.2. 9.1.3.	Innovation Introduction to Innovation Innovation in the Entrepreneurial Ecosystem Instruments and Tools for the Business Innovation Process	9.2. 9.2.1. 9.2.2.	Innovation Strategy Strategic Intelligence and Innovation Innovation from Strategy	9.3. 9.3.1. 9.3.2. 9.3.3. 9.3.4.	Project Management for Startups Startup Concept Lean Startup Philosophy Stages of Startup Development The Role of a Project Manager in a Startup	9.4.9.4.1.9.4.2.	Business Model Design and Validation Conceptual Framework of a Business Model Business Model Design and Validation
9.5. 9.5.1. 9.5.2.	Project Management Project Management: Identification of Opportunities to Develop Corporate Innovation Projects Main stages or Phases in the Direction and Management of Innovation Projects	9.6.1. 9.6.2. 9.6.3.	Project Change Management: Training Management Concept of Change Management The Change Management Process Change Implementation	9.7.1. 9.7.2. 9.7.3. 9.7.4. 9.7.5. 9.7.6.	Management Emerging Trends Adaptations to Equipment Planning Communications Management	9.8.1. 9.8.2. 9.8.3.	Traditional and Innovative Methodologies Innovative Methodologies Basic Principles of Scrum Differences between the Main Aspects of Scrum and Traditional Methodologies
9.9. 9.9.1. 9.9.2. 9.9.3.	Creation of a Startup Creation of a Startup Organization and Culture Top Ten Reasons Why Startups Fail	9.10.1	Project Risk Management Planning Risk Planning Elements for Creating a Risk Management Plan				

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Module 10. Executive Management			
10.1. General Management 10.1.1. The Concept of General Management 10.1.2. The General Manager's Action 10.1.3. The CEO and Their Responsibilities 10.1.4. Transforming the Work of Management	10.2. Manager Functions: Organizational Culture and Approaches10.2.1. Manager Functions: Organizational Culture and Approaches	10.3. Operations Management 10.3.1. The Importance of Management 10.3.2. Value Chain 10.3.3. Quality Management	 10.4. Public Speaking and Spokesperson Education 10.4.1. Interpersonal Communication 10.4.2. Communication Skills and Influence 10.4.3. Communication Barriers
 10.5. Personal and Organizational Communications Tools 10.5.1. Interpersonal Communication 10.5.2. Interpersonal Communication Tools 10.5.3. Communication in the Organization 10.5.4. Tools in the Organization 	10.6. Communication in Crisis Situations 10.6.1. Crisis 10.6.2. Phases of the Crisis 10.6.3. Messages: Contents and Moments	10.7. Preparation of a Crisis Plan 10.7.1. Analysis of Possible Problems 10.7.2. Planning 10.7.3. Adequacy of Personnel	10.8. Emotional Intelligence 10.8.1. Emotional Intelligence and Communication 10.8.2. Assertiveness, Empathy, and Active Listening 10.8.3. Self-Esteem and Emotional Communication
10.9. Personal Branding 10.9.1. Strategies to Develop Personal Branding 10.9.2. Personal Branding Laws 10.9.3. Tools for Creating Personal Brands	 10.10. Leadership and Team Management 10.10.1. Leadership and Leadership Styles 10.10.2. Leader Capabilities and Challenges 10.10.3. Managing Change Processes 10.10.4. Managing Multicultural Teams 		

11.1. Internet From ARPAnet to WWW11.1.1. ARPAnet. Military Origin of the Internet11.1.2. Current Protocols and Search Engines11.1.3. Digital Revolution Social Networks and E-Commerce	 11.2. From Web 2.0 to Web 3.0 11.2.1. Interaction and Social Nature of the Internet 11.2.2. Decentralization and Omnipresence Paradigm 11.2.3. Semantic Web and Artificial Intelligence 	11.3. Web 3.0. Best Practices 11.3.1. Security and Privacy 11.3.2. Transparency and Decentralization 11.3.3. Speed and Accessibility	 11.4. Web 3.0. Applications 11.4.1. Siri and Other New Virtual Assistant Models 11.4.2. Wolfram Alpha or the Web 3.0 Alternative to Google 11.4.3. Second Life. Advanced 3D Environments
11.5. Technology Companies' Role in Web 3.0 11.5.1. From Facebook to Meta 11.5.2. Hyperfinancing and CEO-Less Companies 11.5.3. "Metaverse Standards Forum" and Web 5.0	11.6. Web 3.0 Regulations and Compliance 11.6.1. Web 3.0 End-Users 11.6.2. User and Organization Business Models 11.6.3. Regulations and Compliance	11.7. Web 3.0 in Business Impact 11.7.1. Impact of Web 3.0 on Business 11.7.2. Social Relationship Between Brands and Users New Environment 11.7.3. E-Commerce Next Level	 11.8. Change to Web 3.0. New Social Relationship Environment between Brands and Users 11.8.1. Fraud and Associated Risks 11.8.2. New Social Relationship Environment between Brands and Users 11.8.3. Environmental Impact
11.9. Digital Nomads Web 3.0 Architects 11.9.1. New Users, New Needs 11.9.2. Digital Nomads as Web 3.0 Architects 11.9.3. Web 3.0 Benefits	 11.10. No Web 3.0, No Metaverse 11.10.1. Web 3.0 and Metaverse 11.10.2. Virtual Environment: Exponential Technologies 11.10.3. Web 3.0. Connection with the Physical World: Success 		

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Module 12. The Metaverse			
 12.1. Metaverse Economy:	 12.2. Metaverse & Web 3.0 in the Cryptocurrency Space 12.2.1. Metaverse & Web 3.0 12.2.2. Decentralized Technology 12.2.3. Blockchain, Web 3.0 Basis and Metaverse 	12.3. Metaverse Advanced Technologies 12.3.1. Augmented Reality and Virtual Reality 12.3.2. Artificial Intelligence 12.3.3. IoT	12.4. Corporate Governance: International Legislation in the Metaverse 12.4.1. FED 12.4.2. Metaverse Legislation 12.4.3. Mining
12.5. Digital Identity for Individuals, Assets and Businesses 12.5.1. Online Reputation 12.5.2. Protection 12.5.3. Digital Identity Impact in the Real World	12.6. New Sales Channels 12.6.1. Business to Avatar 12.6.2. Improve User Experience 12.6.3. Single Environment Products, Services and Content	12.7. Experiences based on Ideals, Beliefs and Likes 12.7.1. Artificial Intelligence as a Driving Force 12.7.2. Personalized Experiences 12.7.3. Power of Mass Manipulation	12.8. VR, AR, Al and IoT 12.8.1. Advanced Technologies Metaverse Success 12.8.2. Immersive Experience 12.8.3. Technological Analysis Uses
12.9. Key Aspects of the Metaverse: Presence, Interoperability and Standardization 12.9.1. Interoperability First Commandment 12.9.2. Metaverse Standardization for Proper Functioning 12.9.3. The Metaverses of the Metaverse	 12.10. Metaverse 12.10.1. Leverage Methods in the Metaverse 12.10.2. Borderless Trading in Virtual Spaces 12.10.3. Reduced Physical Space Operation 		

 13.1. Bitcoin 13.1.1. Satoshi Nakamoto 13.1.2. Bitcoin's Impact on the Economic, Political and Social Context 13.1.3. Bitcoin Ecosystem Case Uses 	 13.2. Public or Private New Governance Model 13.2.1. Public or Private Blockchains 13.2.2. Blockchain. Governance Model 13.2.3. Blockchain. Case Studies 	13.3. Blockchain. The Value of Data13.3.1. Data Value in a New Digital Paradigm13.3.2. Blockchain's Data and Value Contribution13.3.3. Advanced Technologies for Working with Governed Data	 13.4. Metaverse Decentralization and Automation 13.4.1. Decentralization and Automation 13.4.2. Technological Response to User Needs 13.4.3. Businesses of the Future
13.5. Metaverse Governance Model through DAOs 13.5.1. DAOs Metaverse Value 13.5.2. DAOs User-Transparent Game Rules 13.5.3. DAOs that Add Value to the Metaverse	 13.6. Digital Asset Ownership, Value and Tokenization 13.6.1. Non-Fungible Token (NFTs) Value 13.6.2. Physical or Virtual Asset Tokenization 13.6.3. Digital Assets in the Metaverse. Case Uses 	 13.7. Metaverse Economy 13.7.1. Storing and Exchanging Value with Cryptocurrencies 13.7.2. User and Organization Business Models 13.7.3. Metaverse Finance Empowered by the Blockchain 	13.8. Digital Identity 13.8.1. Our Digital Identity Certification 13.8.2. Metaverse Avatars 13.8.3. Users and Organizations.Digital Identity
13.9. , and the Cryptoverse 13.9.1. Real World vs. Virtual World. Activity Reinvention 13.9.2. Decentralized Applications 13.9.3. Applied Blockchain. New Universe of Possibilities	 13.10. The Metaverse. New Internet 13.10.1. Reinventing the Internet through the Metaverse 13.10.2. New Economic and Social Environment 13.10.3. Physical and Virtual World Connection 		

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Module 14. Decentralized Finance and Inve	stment (DeFi) in the Metaverse		
14.1. Decentralized Finance and Investment (DeFi) in the Metaverse	14.2. Advanced Financial Concepts Applied to DeFi	14.3. DeFi Business Models Applied to the Metaverse	14.4. DeFi Platforms Applied to the Metaverse
14.1.1. Decentralized Finance 14.1.2. Decentralized Finance Environment 14.1.3. Decentralized Finance Application	14.2.1. Money Supply and Inflation 14.2.2. Volume and Margin Business 14.2.3. Warranty and Performance	14.3.1. Lending and Yield Farming 14.3.2. Payment Systems 14.3.3. Banking and Insurance Services	14.4.1. DEXes 14.4.2. Wallets 14.4.3. Analytical Tools
 14.5. Cash Flow in Metaverse-focused DeFi Projects 14.5.1. DeFi Project Cash Flow 14.5.2. Cash Flow Sources 14.5.3. Volume vs Margin 	14.6. Metaverse Utility 14.6.1. Token Economics 14.6.2. Token Utility 14.6.3. Token Sustainability	14.7. DeFi Governance Focused on the Metaverse14.7.1. DeFi Governance14.7.2. Governance Models14.7.3. DAO	14.8. DeFi's Meaning in the Metaverse 14.8.1. Synergies Between DeFi and Metaverse 14.8.2. DeFi Metaverse Value 14.8.3. Metaverse Growth through DeFi
14.9. DeFi in the Metaverse. Case Uses 14.9.1. DeFi in the Metaverse Case Uses 14.9.2. Web3 Native Business Models 14.9.3. Hybrid Business Models	14.10. Future DeFi in the Metaverse14.10.1. Relevant Agents14.10.2. Development Lines14.10.3. Mass Adoption		
Module 15. Advanced Technologies for Me	taverse Development		
 15.1. State of the Art in the Development of the Metaverse 15.1.1. Technical Aspects for Web2 15.1.2. Technologies Supporting the Metaverse 15.1.3. Technical Aspects for Web3 	 15.2. Development Environment, Programming Languages and Web 2.0 15.2.1. Web 2.0 Development Environment 15.2.2. Web 2.0 Programming Language 15.2.3. Web2 Frameworks 	 15.3. Development Environment, Programming Languages and Web 3.0 15.3.1. Web 2.0 Development Environment 15.3.2. Web 2.0 Programming Language 15.3.3. Web 2.0 Frameworks 	15.4. Oracles and 15.4.1. Onchain vs. Offchain 15.4.2. Interoperability 15.4.3. Multichain
15.5. Graphics Engines and 3D Design Software 15.5.1. CPU vs. GPU 15.5.2. Graphics Engines 15.5.3. 3D Design Software	15.6. Devices and Platforms 15.6.1. Video Game Hardware 15.6.2. Platforms 15.6.3. Current Competitive Landscape	 15.7. and Artificial Intelligence in Metaverse 15.7.1. Data Science Data Transformation into Information 15.7.2. Big Data. Data Lifecycle Strategy in the Metaverse 	15.8. Augmented Reality, Virtual Reality and Mixed Reality in the Metavers 15.8.1. Alternative Realities 15.8.2. Augmented Reality vs. Virtual Reality 15.8.3. Mixed Reality

15.7.2. Big Data. Data Lifecycle Strategy in the Metaverse15.7.3. Artificial Intelligence. User Experience Personalization

15.9.2. Internet of Things 15.10.1. Technological Barriers 15.9.3. 3D Reconstruction 15.10.2. Development Pathways 15.10.3. The 2050 Metaverse Module 16. Industry and eSports as a Gateway to the Metaverse 16.1. Metaverse Through Video Games 16.2. Breeding Ground for Today's 16.3. Multi-Platform Metaverse. 16.4. Video Game Industry State. Metaverse Platforms or Channels Metaverses Massive Concept Revolution 16.1.1. Interactive Experiences 16.1.2. Market Growth and Settlement 16.2.1. MMOs 16.3.1. Neal Stephenson and His Work Snow Crash 16.4.1. Video Game Industry Figures 16.1.3. Industry Maturity 16.4.2. Metaverse Platforms or Channels 16.2.2. Second Life 16.3.2. From Science Fiction to Reality 16.2.3. PlayStation Home 16.3.3. Mark Zuckerberg Meta. Massive 16.4.3. Economic Projections for the Coming Years Concept Revolution 16.4.4. How to Make the Most of the Industry's Great Shape 16.6. Play-to-Earn 16.7. GameFi: Player-Investor Paradigm 16.5. Business Models 16.8. The Metaverse in the Classic F2P vs. Premium **Industry Ecosystem** 16.6.1. CryptoKitties Success 16.7.1. GameFi 16.5.1. Free to Play or F2P 16.6.2. Axie Infinity. Other Success Stories 16.7.2. Video Games as a Job 16.8.1. Fans' Prejudices and Generalized Bad Image 16.5.2. Premium 16.6.3. The Play-to-Earn Attrition and 16.7.3. Classic Entertainment Model Break 16.8.2. Technological and Implementation Difficulties 16.5.3. Hybrid Models. Alternative Proposals Play&Earn Creation 16.8.3. Lack of Maturity 16.9. Metaverse: Interactivity vs. Playable 16.10. Metaverse Experience 16.10.1. Equipment Difficulties to Grow 16.10.2. Metaverse: Immersive Experiences, 16.9.1. Interactivity vs Playable Experience Communities and Exclusive Clubs 16.9.2. Types of Experience in Today's Metaverse 16.10.3. Monetization of Users through 16.9.3. Perfect Balance Between the Two Blockchain Technology

15.10. The Future of Technology.

The 2050 Metaverse

15.9. and 3D Reconstruction

15.9.1. 5G and Telecommunication Networks

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Module 17. Business Models Metaverse Case Studies 17.2. Metaverse Marketing and 17.3. Company's Virtual Spaces 17.4. Metaverse: Education and 17.1. The Metaverse, a Business Model **Advertising Tools** Disruptive Learning. 17.1.1. The Metaverse as a Business Model 17.3.1. Connecting the Real and Virtual World 17.1.2. Risk 17.3.2. Metaverse and Business. Industry Application 17.2.1. AR & Al Marketing Revolution 17.1.3. Habit Changes Company's Virtual Spaces 17.2.2. VR Marketing 17.4.1. E-Learning 17.3.3. Brand Impact and Reputation 17.2.3. Video Marketing 17.4.2. Training Interoperability 17.2.4. Live Streams 17.4.3. Web 3.0 and the Metaverse. Labor Market Revolution 17.5. The Tourism and Cultural Sector 17.6. Product and Service Marketing 17.7. Metaverse Events through Virtual 17.8. Metaverse Data Management and Revolution through Real to Virtual World **Environments** Security Connection and Vice Versa 17.5.1. VR& AR. New Travel Concept 17.7.1. Content Network 17.8.1. Management and Security. Data Protection 17.7.2. New Ways of Communication in Interaction 17.5.2. Real and Virtual World Impact 17.6.1. New Sales Channels Creation 17.8.2. Data Interoperability 17.5.3. Geographical Barrier Elimination 17.7.3. Unlimited Range 17.8.3. Traceability 17.6.2. Improve Purchasing Process User Experience 17.6.3. Content Consumption 17.9. Visual SEO Online Positioning 17.10. DAO in the Metaverse 17.9.1. Al, the Basis of the New Positioning 17.10.1. Blockchain Back-Up 17.9.2. Added Value to the Audience 17.10.2. Governance and Decision-Making Power 17.9.3. Unique and Customized Content 17.10.3. Community Loyalty

 18.1. Open Innovation Ecosystems in the Metaverse Industry 18.1.1. Collaboration in Open Ecosystem Development 18.1.2. Open Innovation Ecosystems in the Metaverse Industry 18.1.3. Ecosystem's Impact on Metaverse Growth 	 18.2. Projects. Technological Development Catalysts 18.2.1. Opensource as an Innovation Accelerator 18.2.2. Opensource Project Integration. Complete Overview 18.2.3. Open Standards and Technologies as Accelerators 	 18.3. Web 3.0 Communities 18.3.1. Community Creation and Development Process 18.3.2. Community Contribution to Technological Progress 18.3.3. Most Relevant Web 3.0 Communities 	 18.4. Social Networks and Online Relationships 18.4.1. Enabling Technologies for New Ways of Relating to Each Other 18.4.2. Physical and Digital Environments to Build Web 3.0 Communities 18.4.3. Evolution from Web 2.0 to Web 3.0 Social Networks
18.5. Users, Companies and Ecosystem. Metaverse Advancement 18.5.1. Metaverses with Web 3.0 Vision 18.5.2. Corporations Investing in the Metaverse 18.5.3. Ecosystem that Offers a Complete Solution	 18.6. Metaverse Content Creators 18.6.1. Digital Nomads 18.6.2. Organizations, Builders of New Customer Relationship Channels 18.6.3. Influencers, Streamers or Gamers like Early Adopters 	18.7. Metaverse Experience Providers 18.7.1. Reinvented Sales Channels 18.7.2. Immersive Experiences 18.7.3. Fair and Transparent Customization	 18.8. Decentralization and Technological Infrastructure in the Metaverse 18.8.1. Distributed and Decentralized Technologies 18.8.2. vs. Proof of Stake 18.8.3. Key Technological Layers for Metaverse Evolution
 18.9. Human Interface, Electronic Devices that Enable the Metaverse Experience 18.9.1. The Experience Offered by Existing Technological Devices 18.9.2. Advanced Technologies in Metaverse 18.9.3. Extended Reality (XR) as Metaverse Immersion 	 18.10. Metaverse Incubators, Accelerators and Investment Vehicles 18.10.1. Metaverse Incubators and Accelerators for Business Development 18.10.2. Metaverse Financing and Investment 18.10.3. "Smart Capital" Attraction 		

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Module 19. Metaverse Marketing			
19.1. The Metaverse New Advertisi Content Consumption Platfor 19.1.1. The Big Bang. Advertising Origins 19.1.2. Serotonin: The Engine that Drives Ava 19.1.3. Immediacy, A New Satisfaction Measure	Transition from Funnel to Conversion Atmospheres 19.2.1. Advertising as a Molecule Enveloping Digital	 19.3. Conversion into Metaverses: Monetization of Atmospheres 19.3.1. Profitability 19.3.2. Awareness, Conversion, Retargeting, and Loyalty 19.3.3. Shopping: The Fuel of the Metaverse 	 19.4. Traditional Advertising Media Barriers vs. Metaverse 19.4.1. Traditional Advertising. Mediums 19.4.2. Metaverse: Loop of Three-Dimensional Supports 19.4.3. Transformation of Advertising Traditions
19.5. The Metaverse Funnel: A 3D Funnel 19.5.1. Contacts 19.5.2. Prospectus 19.5.3. Customers	19.6. KPI 's in the Metaverse: Measuring the Effect of Your Advertising in an Immersive Space 19.6.1. Attention 19.6.2. Interest 19.6.3. Decision 19.6.4. Action 19.6.5. Memory	 19.7. Metaverse Advertising 19.7.1. Metaverse Digital Sense Development: Tricking the Mind 19.7.2. How to Engage Users Through Unseen 3D Experiences 19.7.3. New Three-Dimensional Supports 	19.8. NFT's: The New Loyalty Clubs 19.8.1. Buying Loyalty 19.8.2. Showcasing Exclusivity 19.8.3. The NFT as a Metaverse Identifier
 19.9. Consumption Experience in the Metaverse 19.9.1. Bringing the Product Closer to the Customers. 19.9.2. Limitations of Three-Dimensional Environments: The 6 Senses 19.9.3. Controlled Environment Generation 	Stories		

Module 20. Current Overview of the Race to Build the Metaverse Future						
 20.1. Industry Vision of the Metaverse 20.1.1. Metaverse Implementation in Existing Structures 20.1.2. Companies Developing Metaverses 20.1.3. Established Companies in the Metaverse 	20.2. Metaverse Digital Identity and Social and Ethical Implications20.2.1. Metaverse Digital Identity20.2.2. Social Implications20.2.3. Ethical Implications	20.3. Metaverse Beyond 20.3.1. Gaming as a Contact Point 20.3.2. Sectors that Are Here to Stay 20.3.3. Reinventing Some Businesses	 20.4. Metaverse Work and Professional Environment 20.4.1. Metaverse Job Opportunity Identification 20.4.2. New Professional Careers 20.4.3. Current Work Adaptation to the Metaverse 			
20.5. Metaverse Neuromarketing 20.5.1. Metaverse Consumer Behavior 20.5.2. Experience Marketing 20.5.3. Metaverse Neuromarketing Strategies	20.6. Metaverse and Cybersecurity 20.6.1. Involved Threats 20.6.2. Metaverse Digital Security Changes Identification 20.6.3. Metaverse Real Cybersecurity	 20.7. Emotional and Psychological Implications after the Metaverse Experience. Good Practices 20.7.1. Adaptation to a New Experience 20.7.2. Side Effects of Metaverse Interaction 20.7.3. Metaverse Best Practices 	 20.8. Adapting Legality to the Metaverse 20.8.1. Legal Challenges Posed by Today's Metaverse 20.8.2. Necessary Legal Changes 20.8.3. Contracts, Intellectual Property and Other Relationship Types 			
20.9. Short-, Medium- and Long-Term Metaverse Roadmap	20.10. Metaverse, Paradigm of the Future					
20.9.1. Short-Term Roadmap 20.9.2. Medium-Term Roadmap 20.9.3. Long-Term Roadmap	20.10.1. Unique Growth Opportunity 20.10.2. Metaverse Specialization 20.10.3. Monetization of the Virtual Future					



Thanks to this 100% online Advanced Master's Degree, you will take advantage of the opportunities offered by the Metaverse to lead effectively in a constantly evolving business landscape"



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning.**

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





tech 60 | Methodology

TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

tech 62 | Methodology

Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

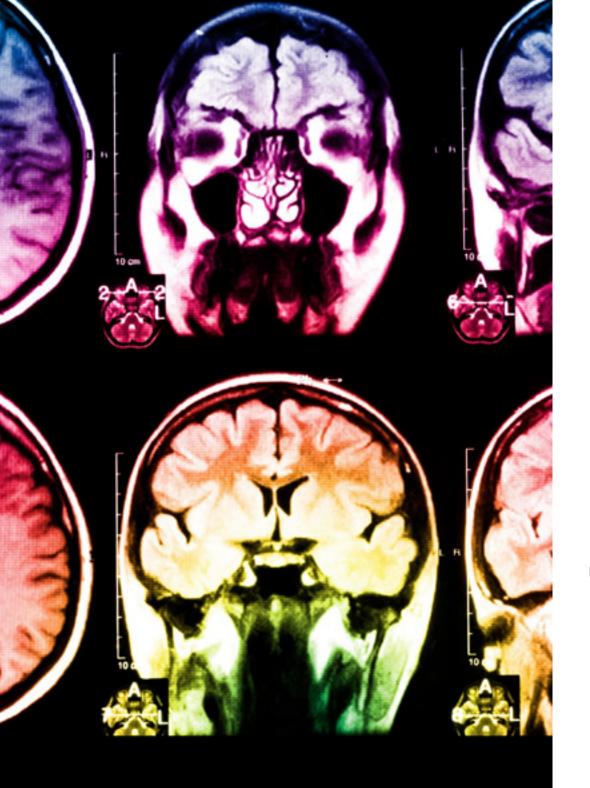
We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.





Methodology | 63 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

tech 64 | Methodology

This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



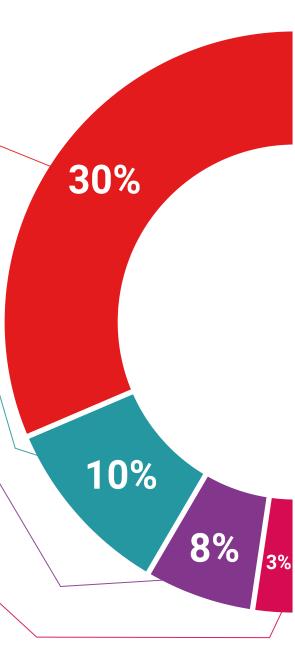
Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

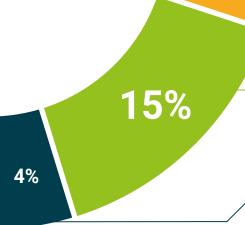


This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

Testing & Retesting

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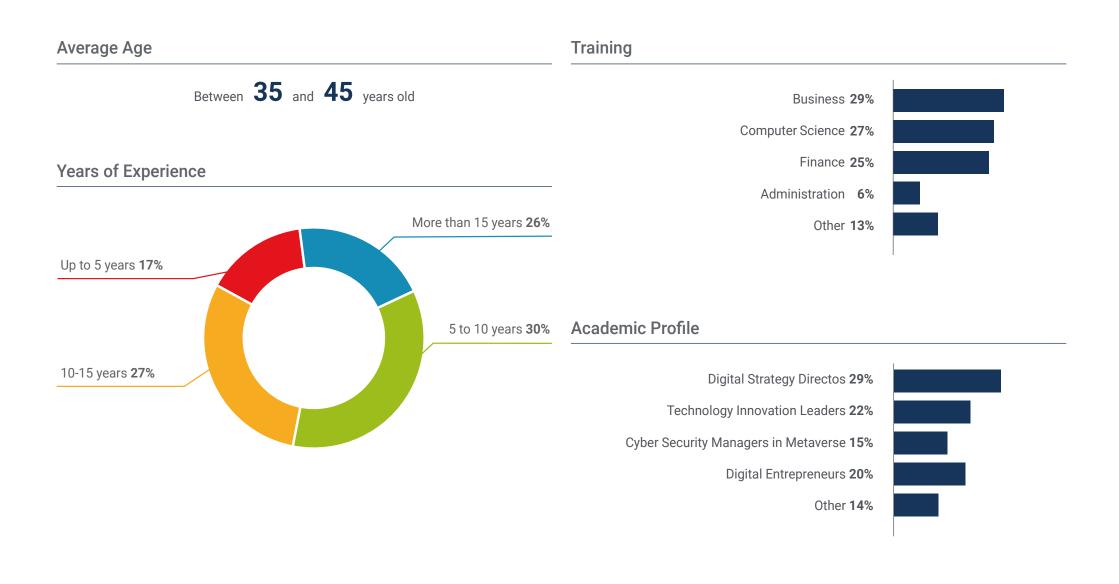
We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



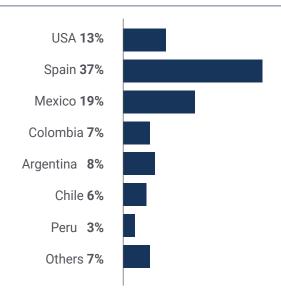
30%







Geographical Distribution





Roberto Perales

Virtual Project Manager

"As a Virtual Project Manager, my recent MBA in Metaverse has marked a before and after in my career. This great experience has not only broadened my understanding of the business dynamics in the digital environment, but it has also equipped me with specialized skills in project management within Metaverse. I am excited to apply this knowledge in my future projects. I am confident that, going forward, I will contribute even more to the continued success of my company"





International Guest Director

Andrew Schwartz es un experto en innovación digital y estrategia de marca, especializado en la integración del Metaverso con el desarrollo empresarial y las plataformas digitales. De hecho, sus intereses abarcan, desde la creación de contenido y la gestión de startups, hasta la implementación de estrategias en redes sociales y activación de grandes ideas. Así, a lo largo de su carrera, ha liderado proyectos que han buscado generar resultados concretos y medibles, aprovechando la convergencia entre tecnología y negocios.

Durante su trayectoria profesional, ha trabajado en Nike como Director de Ingeniería de Metaverso, liderando un equipo multidisciplinario de desarrolladores, diseñadores y científicos de datos para explorar el potencial del Metaverso en la evolución de la conectividad digital y física. En este mismo rol, ha desarrollado estrategias para la creación de productos y procesos innovadores, además de herramientas Web3 y gemelos digitales que han redefinido la interacción de los consumidores con la marca. También se ha desempeñado como Director de Experiencias de Momentos Deportivos.

Asimismo, ha colaborado como Asesor Estratégico de Innovación de Tecnología Exponencial en la Al MINDSystems Foundation, donde ha contribuido al desarrollo de tecnologías emergentes y ha publicado artículos sobre el impacto del Metaverso y la Inteligencia Artificial en el futuro de los negocios. Y es que su capacidad para anticipar tendencias, así como su visión estratégica lo han posicionado como un profesional influyente en la transformación digital global.

A nivel internacional, ha sido un referente en la aplicación del Metaverso en la industria del deporte y el comercio, contribuyendo en proyectos que han marcado un antes y un después en la manera de entender la relación entre tecnología y marca. En este sentido, su trabajo ha sido reconocido con numerosos premios y ha consolidado su reputación como un innovador que desafía los límites convencionales.



D. Schwartz, Andrew

- Director de Ingeniería de Metaverso en Nike, Boston, Estados Unidos
- Director de Experiencias de Momentos Deportivos en Nike
- Asesor Estratégico en Innovación de Tecnología Exponencial en la Al MINDSystems Foundation
- Director de Innovación en Intralinks
- Líder de Productos Digitales en Blue Cross Blue Shield of Massachusetts
- Jefe de Innovación de Contenidos en Leia Inc.
- Director de Estrategia de Marca en Interbrand
- Director de Desarrollo y Líder de Strata-G Internet Group en Strata-G Communications
- Miembro de:
 - Consejo Asesor de Blockchain en la Universidad Estatal de Portland
 - Comité Escolar del Distrito Escolar Regional Acton-Boxborough



Thanks to TECH, you will be able to learn with the best professionals in the world"

With over 20 years of experience in designing and leading global talent acquisition teams,

Jennifer Dove is an expert in technology recruitment and strategy. Throughout her career, she has held senior positions in several technology organizations within *Fortune* 50 companies such as
NBCUniversal and Comcast. Her track record has allowed her to excel in competitive, high-growth environments.

As Vice President of Talent Acquisition at Mastercardshe is responsible for overseeing talent onboarding strategy and execution, collaborating with business leaders and HR Managers to meet operational and strategic hiring objectives. In particular, she aims to build diverse, inclusive and high-perfoming teams that drive innovation and growth of the company's products and services. In addition, she is adept at using tools to attract and retain the best people from around the world. She is also responsible for amplifying Mastercard's employer brand and value proposition through publications, events and social media.

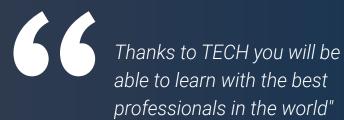
Jennifer Dove has demonstrated her commitment to continuous professional development by actively participating in networks of **Human Resources** professionals and contributing to the onboarding of numerous employees at different companies. After earning her bachelor's degree in **Organizational Communication** from the University of Miami, she has held management positions in recruitment for companies in various areas.

On the other hand, it has been recognized for its ability to lead organizational transformations, integrate technologies into recruitment processes and develop leadership programs that prepare institutions for future challenges. She has also successfully implemented wellness programs that have significantly increased employee satisfaction and retention.



Ms. Dove, Jennifer

- Vice President of Talent Acquisition at Mastercard, New York, United States
- Director of Talent Acquisition at NBCUniversal, New York, USA
- Head of Recruitment at Comcast
- Director of Recruiting at Rite Hire Advisory, New York, USA
- Executive Vice President of the Sales Division at Ardor NY Real Estate
- Director of Recruitment at Valerie August & Associates
- Account Executive at BNC
- Account Executive at Vault
- Graduated in Organizational Communication from the University of Miami



A technology leader with decades of experience in major technology multinationals, Rick Gauthier has developed prominently in the field of clouds services and end-to-end process improvement. He has been recognized as a leader and manager of highly efficient teams, showing a natural talent for ensuring a high level of engagement among his employees.

He possesses innate gifts in strategy and executive innovation, developing new ideas and backing his success with quality data. His background at **Amazon** has allowed him to manage and integrate the company's IT services in the United States. At **Microsoft** he has led a team of 104 people, responsible for providing corporate-wide IT infrastructure and supporting product engineering departments across the company.

This experience has allowed him to stand out as a high-impact manager with remarkable abilities to increase efficiency, productivity and overall customer satisfaction.



Mr. Gauthier, Rick

- Regional IT Director at Amazon, Seattle, USA
- Senior Program Manager at Amazon
- Vice President of Wimmer Solutions
- Senior Director of Productive Engineering Services at Microsoft
- Degree in Cybersecurity from Western Governors University
- Technical Certificate in Commercial Diving from Divers Institute of Technology
- B.S. in Environmental Studies from The Evergreen State College



Take the opportunity to learn about the latest advances in this field in order to apply it to your daily practice"

Romi Arman is a renowned international expert with more than two decades of experience in Digital Transformation, Marketing, Strategy and Consulting. Through that extended trajectory, he has taken different risks and is a permanent advocate for innovation and change in the business environment. With that expertise, he has collaborated with CEOs and corporate organizations from all over the world, pushing them to move away from traditional business models. In this way, he has helped companies such as Shell Energy become true market leaders, focused on their customers and the digital world.

The strategies designed by Arman have a latent impact, as they have enabled several corporations to improve the experiences of consumers, staff and shareholders alike. The success of this expert is quantifiable through tangible metrics such as CSAT, employee engagement in the institutions where he has practiced and the growth of the EBITDA financial indicator in each of them.

Also, in his professional career, he has nurtured and led high-performance teams that have even received awards for their transformational potential. With Shell, specifically, the executive has always set out to overcome three challenges: meeting customers' complex decarbonization demands supporting a "cost-effective decarbonization" and overhauling a fragmented data, digital and technology landscape. Thus, his efforts have shown that in order to achieve sustainable success, it is essential to start from the needs of consumers and lay the foundations for the transformation of processes, data, technology and culture.

In addition, the executive stands out for his mastery of the business applications of Artificial Intelligence, a subject in which he holds a postgraduate degree from the London Business School. At the same time, he has accumulated experience in IoT and Salesforce.



Mr. Arman, Romi

- Digital Transformation Director (CDO) at Shell Energy Corporation, London, UK
- Global Director of E-Commerce and Customer Service at Shell Energy Corporation
- National Key Account Manager (OEM and automotive retailers) for Shell in Kuala Lumpur, Malaysia
- Senior Management Consultant (Financial Services Sector) for Accenture based in Singapore
- Graduate of the University of Leeds
- Graduate Diploma in Business Applications of Al for Senior Executives from London Business School
- CCXP Customer Experience Professional Certification
- IMD Executive Digital Transformation Course



Do you want to update your knowledge with the highest educational quality? TECH offers you the most updated content in the academic market, designed by authentic experts of international prestige"

Manuel Arens is an experienced data management professional and leader of a highly qualified team. In fact, Arens holds the position of global purchasing manager in Google's Technical Infrastructure and Data Center division, where he has spent most of his professional career. Based in Mountain View, California, he has provided solutions for the tech giant's operational challenges, such as master data integrity, vendor data updates and vendor prioritization. He has led data center supply chain planning and vendor risk assessment, generating improvements in vendor risk assessment, resulting in process improvements and workflow management that have resulted in significant cost savings.

With more than a decade of work providing digital solutions and leadership for companies in diverse industries, he has extensive experience in all aspects of strategic solution delivery, including marketing, media analytics, measurement and attribution. In fact, he has received a number of accolades for his work, including the BIM Leadership Award, the Search Leadership Award, the Lead Generation Export Program Award and the Export Lead Generation Program Award and the EMEA Best Sales Model Award.

Arens also served as Sales Manager in Dublin, Ireland. In this role, he built a team of 4 to 14 members over three years and led the sales team to achieve results and collaborate well with each other and cross-functional teams. He also served as Senior Industry Analyst, Hamburg, Germany, creating storylines for over 150 clients using internal and third party tools to support analysis. He developed and wrote in-depth reports to demonstrate his mastery of the subject matter, including understanding the macroeconomic and political/regulatory factors affecting technology adoption and diffusion.

He has also led teams at companies such as Eaton, Airbus and Siemens, where he gained valuable account management and supply chain experience. He is particularly noted for continually exceeding expectations by building valuable customer relationships and working seamlessly with people at all levels of an organization, including stakeholders, management, team members and customers. His data-driven approach and ability to develop innovative and scalable solutions to industry challenges have made him a prominent leader in his field.



Mr. Arens, Manuel

- Global Procurement Manager at Google, Mountain View, USA
- Senior Manager, B2B Analytics and Technology, Google, USA
- Sales Director Google, Ireland
- Senior Industry Analyst at Google, Germany
- Accounts Manager Google, Ireland
- Accounts Payable at Eaton, UK
- Supply Chain Manager at Airbus, Germany



Bet on TECH! You will have access to the best didactic materials, at the forefront of technology and education, implemented by internationally renowned specialists in the field"

Andrea La Sala is an **experienced Marketing executive** whose projects have had a **significant impact** on the **Fashion environment**. Throughout his successful career he has developed different tasks related to **Products**, **Merchandising** and **Communication**. All of this linked to with prestigious brands such as **Giorgio Armani**, **Dolce&Gabbana**, **Calvin Klein**, among others.

The results of this high-profile international executive have been linked to his proven ability to synthesize information in clear frameworks and execute concrete actions aligned to specific business objectives. In addition, he is recognized for his proactivity and adaptability to fast-paced work rhythms. To all this, this expert adds a strong commercial awareness,, market vision and a genuine passion for products.

As Global Brand and Merchandising Director at Giorgio Armani, he has overseen a variety of Marketing strategies for apparel and accesories. His tactics have also focused on the retail environment and consumer needs and behavior. In this

La Sala has also been responsible for shaping the commercialization of products in different markets, acting as **team leader** in the **Design**, **Communication** and **Sales departments**..

On the other hand, in companies such as Calvin Klein or Gruppo Coin, he has undertaken projects to boost the structure, and development of different collections. He has been in charge of creating effective calendars for buying and selling campaings.

He has also been in charge of the terms, costs, processes and delivery times of different operations.

These experiences have made Andrea La Sala one of the main and most qualified **corporate leaders** in **Fashion** and **Luxury**. A high managerial capacity with which he has managed to effectively **implement the positive positioning** of **different brands** and redefine their key performance indicators (KPIs).



Mr. La Sala, Andrea

- Global Brand & Merchandising Director Armani Exchange at Giorgio Armani, Milan, Italy
- Merchandising Director at Calvin Klein
- Brand Manager at Gruppo Coin
- Brand Manager at Dolce&Gabbana
- Brand Manager at Sergio Tacchini S.p.A.
- Market Analyst at Fastweb
- Graduate of Business and Economics at Università degli Studi del Piemonte Orientale



The most qualified and experienced professionals at international level are waiting for you at TECH to offer you a first class teaching, updated and based on the latest scientific evidence. What are you waiting for to enroll?"

Mick Gram is synonymous with innovation and excellence in the field of **Business Intelligence** internationally. His successful career is linked to leadership positions in multinationals such as **Walmart** and **Red Bull**. Likewise, this expert stands out for his vision to **identify emerging technologies** that, in the long term, achieve an everlasting impact in the corporate environment.

On the other hand, the executive is considered a **pioneer** in the **use of data visualization techniques** that simplified complex sets, making them accessible and facilitating decision making. This ability became the pillar of his professional profile, transforming him into a desired asset for many organizations that bet on **gathering information** and **generating concrete actions** from them.

One of his most outstanding projects in recent years has been the Walmart Data Cafe platform, the largest of its kind in the world that is anchored in the cloud aimed at *Big Data* analysis. In addition, he has held the position of Director of Business Intelligence at Red Bull, covering areas such as Sales, Distribution, Marketing and Supply Chain Operations. His team was recently recognized for its constant innovation regarding the use of Walmart Luminate's new API for Shopper and Channel insights.

As for his training, the executive has several Masters and postgraduate studies at prestigious centers such as the University of Berkeley,in the United States, and the University of Copenhagen, in Denmark. Through this continuous updating, the expert has attained cutting-edge competencies. Thus, he has come to be considered a born leader of the new global economy, centered on the drive for data and its infinite possibilities.



Mr. Gram, Mick

- Director of Business Intelligence and Analytics at Red Bull, Los Angeles, United States
- Business Intelligence Solutions Architect for Walmart Data Cafe
- Independent Business Intelligence and Data Science Consultant
- Director of Business Intelligence at Capgemini
- Senior Analyst at Nordea
- Senior Business Intelligence Consultant at SAS
- Executive Education in Al and Machine Learning at UC Berkeley College of Engineering
- Executive MBA in e-commerce at the University of Copenhagen
- B.Sc. and M.Sc. in Mathematics and Statistics at the University of Copenhagen



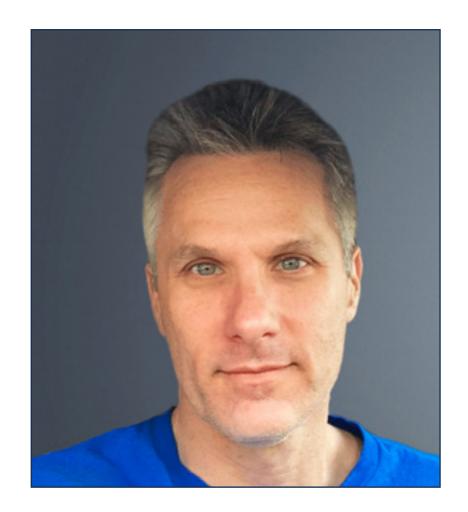
Study at the best online university in the world according to Forbes! In this MBA you will have access to an extensive library of multimedia resources, developed by internationally renowned professors"

Scott Stevenson is a distinguished expert in the **Digital Marketing** sector who, for more than 19 years, has been linked to one of the most powerful companies in the entertainment industry, **Warner Bros. Discovery.** In this role, he has played a fundamental role in **overseeing logistics** and **creative workflows** across various digital platforms, including social media, search, display and linear media.

This executive's leadership has been crucial in driving in **production strategies** in **paid media**, resulting in a **marked improvement** which has resulted in **company's conversion** rates. At the same time, he has assumed other roles, such as Director of Marketing Services and Traffic Manager at the same multinational during his former management.

Stevenson has also been involved in the global distribution of video games and digital property campaigns. He was also responsible for introducing operational strategies related to the formation, completion and delivery of sound and image content for television commercials and *trailers*.

In addition, he holds a Bachelor's degree in Telecommunications from the University of Florida and a Master's Degree in Creative Writing from the University of California, which demonstrates his proficiency in **communication** and **storytelling**. In addition, he has participated at Harvard University's School of Professional Development in cutting-edge programs on the use of **Artificial Intelligence** in **business**.. Therefore, his professional profile stands as one of the most relevant in the current field of **Marketing** and **Digital Media**.



Mr. Stevenson, Scott

- Director of Digital Marketing at Warner Bros. Discovery, Burbank, United States
- Traffic Manager at Warner Bros. Entertainment
- M.A. in Creative Writing from the University of California
- B.S. in Telecommunications from the University of Florida



Achieve your academic and career goals with the best qualified experts in the world!
The faculty of this MBA will guide you through the entire learning process"

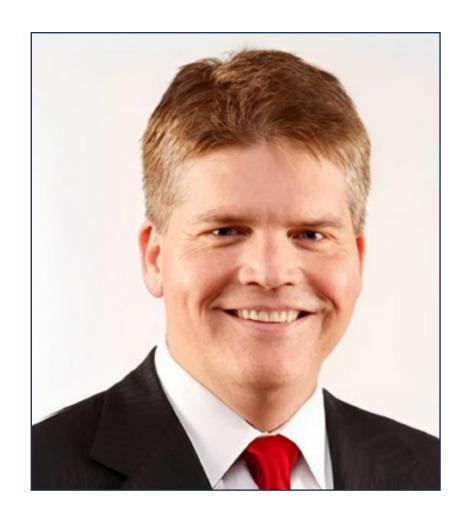
Eric Nyquist is a leading international sports professional who has built an impressive career, noted for his strategic leadership and ability to drive change and innovation in world-class sports organizations.

In fact, he has held senior roles such as Director of Communications and Impact at NASCAR, based in Florida, USA. With many years of experience behind him at NASCAR, Mr.

Nyquist has also held several leadership positions, including Senior Vice President of Strategic Development and General Manager of Business Affairs, managing more than a dozen disciplines ranging from strategic development to entertainment marketing.

Nyquist has also made a significant mark on Chicago's top sports franchises. As Executive Vice President of the Chicago Bulls and Chicago White Sox franchises, he has demonstrated his ability to drive business and strategic success in the world of professional sports..

Finally, it is worth noting that he began his career in **sports** while working in **New York** as a **senior strategic analyst** for **Roger Goodell** in the **National Football League** (NFL) and, prior to that, as a **Legal Intern** with the **United States Football Federation**.



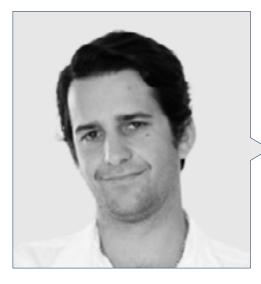
Mr. Nyquist, Eric

- Director of Communications and Impact at NASCAR, Florida, USA
- Senior Vice President of Strategic Development at NASCAR, Florida, United States
- Vice President of Strategic Planning at NASCAR
- Senior Director of Business Affairs at NASCAR
- Executive Vice President at Chicago White Sox Franchises
- Executive Vice President at Chicago Bulls Franchises
- Manager of Business Planning at the National Football League (NFL)
- Business Affairs/Legal Intern with the United States Soccer Federation
- Law Degree from the University of Chicago
- Master's Degree in Business Administration-MBA from the University of Chicago Booth School of Business
- B.A. in International Economics from Carleton College



Thanks to this university program, 100% online, you will be able to combine your studies with your daily obligations, under the guidance of the leading international experts in the field of your interest. Enroll now!"

Management



Mr. Cavestany Villegas, Íñigo

- Co-Founder & Head of Ecosystem of Second World
- Web3 and Gaming Leader
- IBM Cloud Specialist at IBM
- Advisor at Netspot OTN, Velca and Poly Cashback
- Teacher in business schools such as IE Business School and IE Human Sciences and Technology.
- Graduate in Business Administration from IE Business School
- Master's Degree in Business Development from the Autonomous University of Madrid
- IBM Cloud Specialist
- Professional Certification in IBM Cloud Solution Advisor

Professors

Mr. Cameo Gilabert, Carlos

- Founder and Chief Technology Officer of Second World
- Co-founder of Netspot
- Co-founder of Banc
- Chief Technology Officer at Jovid
- Full Stack Freelance Developer
- Industrial Engineer, Polytechnical University of Madrid
- Master's Degree in Data Science from the Polytechnic University of Madrid

Mr. Ripoll López, Carlos

- Engineer Business Administration Specialist
- Founder and CEO of Second World
- Founder of Netspot Hub
- Digitalization & Market Research at Cantabria Labs
- Degree in Engineering from the European University.
- Degree in Business Administration from IE Business School

Mr. López-Gasco, Alejandro

- Co-founder of Second World and Head of the Metaverse
- Co-founder of TrueSushi
- Amazon Business Development Executive
- Graduate in Law and Marketing from the Complutense University of Madrid.
- HSK4 Mandarin Chinese by Beijing Language and Culture University
- Master's Degree in M&A and Private Equity from the IEB
- Cross border e-commerce bootcamp from Shanghai Normal University

Mr. Sánchez Temprado, Alberto

- Project Manager at Second World
- Game Evaluation Manager at Facebook
- Game Analyst at PlayGiga
- Level Designer at BlackChiliGoat Studio
- Game Designer at Kalpa Games
- Graduate in Audiovisual Communication from the Complutense University Madrid
- Master's Degree in Game Design, Complutense University of Madrid
- Master's Degree in Film, Television and Audiovisual Communication at Complutense University of Madrid

Mr. Casero García, Marco Antonio

- Chief Operating Officer at Second World
- Event Manager at The Pokémon Company International
- Manager of Metropolis Ab Alea SL
- PR Communicaction Manager at Cereal Talent Cafe
- Graduate in Business Sciences from the Rey Juan Carlos University
- Computer Systems Administrator with specialization in Networking
- Master's Degree in Commercial Management from Center of Financial Studies
- Master's Degree in Marketing by Center of Financial Studies

Mr. Fernández Ansorena, Nacho

- CMO and co-founder of Second World
- Co-founder and Digital Strategy Manager at Polar Marketing
- Project Manager at PGS Comunicación
- Co-founder and Development Manager at weGroup Solutions
- Graduate in Business Administration and Management by ESIC





Are you ready to take the leap? Excellent professional development awaits you

The MBA in Metaverse at TECH Global University is an intensive program that prepares students to face challenges and business decisions, both nationally and internationally. Its main objective is to promote personal and professional growth Helping students achieve success.

Therefore, those who wish to improve themselves, achieve a positive change at a professional level and interact with the best, will find their place at TECH.

A unique program that will make you more competitive. Bet on TECH and reach the top!

You will get the job improvement you want thanks to the specialization that TECH offers you] with this Advanced Master's Degree.

Time of Change

During the program 21%

During the first year 53%

After 2 years 26%

Type of change

Internal Promotion 18%

Change of Company 44%

Entrepreneurship 38%

Salary increase

This program represents a salary increase of more than 25.22% for our students

\$ 57,900

A salary increase of

25.22%

\$ 72,500





tech 98 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



Growth of talent and intellectual capital

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.



Building agents of change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





Project Development

The professional can work on a real project or develop new projects in the field of R & D or business development of your company.



Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.





tech 102 | Certificate

This private qualification will allow you to obtain a **MBA** in **Metaverse** endorsed by **TECH Global University**, the world's largest online university.

TECH Global University is an official European University publicly recognized by the Government of Andorra (*official bulletin*). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** private qualification is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

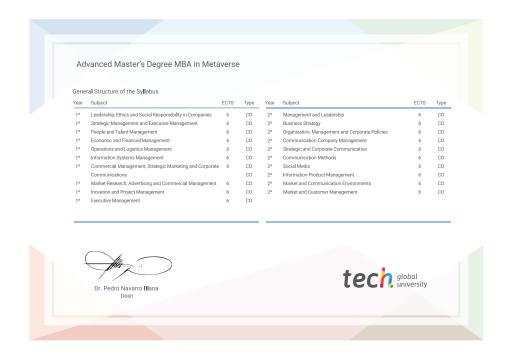
Title: Advanced Master's Degree MBA in Metaverse

Modality: online

Duration: 2 yeas

Accreditation: 120 ECTS





^{*}Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.



Advanced Master's Degree

MBA in Metaverse

» Modality: online

» Duration: 2 years

» Certificate: **TECH Global University**

» Accreditation: 120 ECTS

» Schedule: at your own pace

» Exams: online

