



Advanced Master's Degree Marketing Management, Neuromarketing Expert

» Modality: online

» Duration: 2 years

» Certificate: TECH Global University

» Credits: 120 ECTS

» Schedule: at your own pace

» Exams: online

We bsite: www.techtitute.com/us/school-of-business/advanced-master-degree/advanced-master-degree-marketing-management-neuromarketing-expert

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01 **Welcome**

As the world evolves and transforms, so does marketing. Today, marketing is facing new challenges, such as information saturation and increased competition. In response to this, Neuro-marketing emerges as a discipline that allows us to understand consumer behavior and improve the effectiveness of commercial strategies. Therefore, this program is the best response to the current needs of the professional in this area, providing a complete and updated education in the latest sales techniques and tools. In addition, the degree is developed in a 100% online format, which allows students to access resources from anywhere and at any time, adapting to their specific needs.









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At TECH Global University



Innovation

The university offers an online learning model that balances the latest educational technology with the most rigorous teaching methods. A unique method with the highest international recognition that will provide students with the keys to develop in a rapidly-evolving world, where innovation must be every entrepreneur's focus.

"Microsoft Europe Success Story", for integrating the innovative, interactive multi-video system.



The Highest Standards

Admissions criteria at TECH are not economic. Students don't need to make a large investment to study at this university. However, in order to obtain a qualification from TECH, the student's intelligence and ability will be tested to their limits. The institution's academic standards are exceptionally high...

95%

of TECH students successfully complete their studies



Networking

Professionals from countries all over the world attend TECH, allowing students to establish a large network of contacts that may prove useful to them in the future.

+100000

+200

executives prepared each year

different nationalities



Empowerment

Students will grow hand in hand with the best companies and highly regarded and influential professionals. TECH has developed strategic partnerships and a valuable network of contacts with major economic players in 7 continents.

+500

collaborative agreements with leading companies



Talent

This program is a unique initiative to allow students to showcase their talent in the business world. An opportunity that will allow them to voice their concerns and share their business vision.

After completing this program, TECH helps students show the world their talent.



Multicultural Context

While studying at TECH, students will enjoy a unique experience. Study in a multicultural context. In a program with a global vision, through which students can learn about the operating methods in different parts of the world, and gather the latest information that best adapts to their business idea.

TECH students represent more than 200 different nationalities.



Why Study at TECH? | 09 tech

TECH strives for excellence and, to this end, boasts a series of characteristics that make this university unique:



Analysis

TECH explores the student's critical side, their ability to question things, their problem-solving skills, as well as their interpersonal skills.

TECH offers students the best online learning methodology.

of traditional and state-of-the-art methods, within the most

The university combines the Relearning methodology (the most

internationally recognized postgraduate learning methodology)

with Harvard Business School case studies. A complex balance



Learn with the best

In the classroom, TECH's teaching staff discuss how they have achieved success in their companies, working in a real, lively, and dynamic context. Teachers who are fully committed to offering a quality specialization that will allow students to advance in their career and stand out in the business world.

Teachers representing 20 different nationalities.



Economy of Scale

Academic Excellence

demanding academic framework.

TECH is the world's largest online university. It currently boasts a portfolio of more than 10,000 university postgraduate programs. And in today's new economy, **volume + technology = a ground-breaking price**. This way, TECH ensures that studying is not as expensive for students as it would be at another university.



At TECH, you will have access to the most rigorous and up-to-date case analyses in academia"







tech 12 | Why Our Program?

This program will provide you with a multitude of professional and personal advantages, among which we highlight the following:



A Strong Boost to Your Career

By studying at TECH, students will be able to take control of their future and develop their full potential. By completing this program, students will acquire the skills required to make a positive change in their career in a short period of time.

70% of students achieve positive career development in less than 2 years.



Develop a strategic and global vision of the company

TECH offers an in-depth overview of general management to understand how each decision affects each of the company's different functional fields.

Our global vision of companies will improve your strategic vision.



Consolidate the student's senior management skills

Studying at TECH means opening the doors to a wide range of professional opportunities for students to position themselves as senior executives, with a broad vision of the international environment.

You will work on more than 100 real senior management cases.



You will take on new responsibilities

The program will cover the latest trends, advances and strategies, so that students can carry out their professional work in a changing environment.

45% of graduates are promoted internally.



Access to a powerful network of contacts

TECH connects its students to maximize opportunities. Students with the same concerns and desire to grow. Therefore, partnerships, customers or suppliers can be shared.

You will find a network of contacts that will be instrumental for professional development.



Thoroughly develop business projects

Students will acquire a deep strategic vision that will help them develop their own project, taking into account the different fields in companies.

20% of our students develop their own business idea.



Improve soft skills and management skills

TECH helps students apply and develop the knowledge they have acquired, while improving their interpersonal skills in order to become leaders who make a difference.

Improve your communication and leadership skills and enhance your career.



You will be part of an exclusive community

Students will be part of a community of elite executives, large companies, renowned institutions, and qualified teachers from the most prestigious universities in the world: the TECH Global University community.

We give you the opportunity to study with a team of world-renowned teachers.





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TECH makes the goals of their students their own goals too. Working together to achieve them.

This Advanced Master's Degree in Marketing Management, Neuromarketing Expert will qualify students to:



Integrate corporate vision and objectives into the company's marketing strategies and policies



Analyze the consumer's decision process in relation to marketing stimuli in detail



Integrate the Internet into the organization's marketing strategy

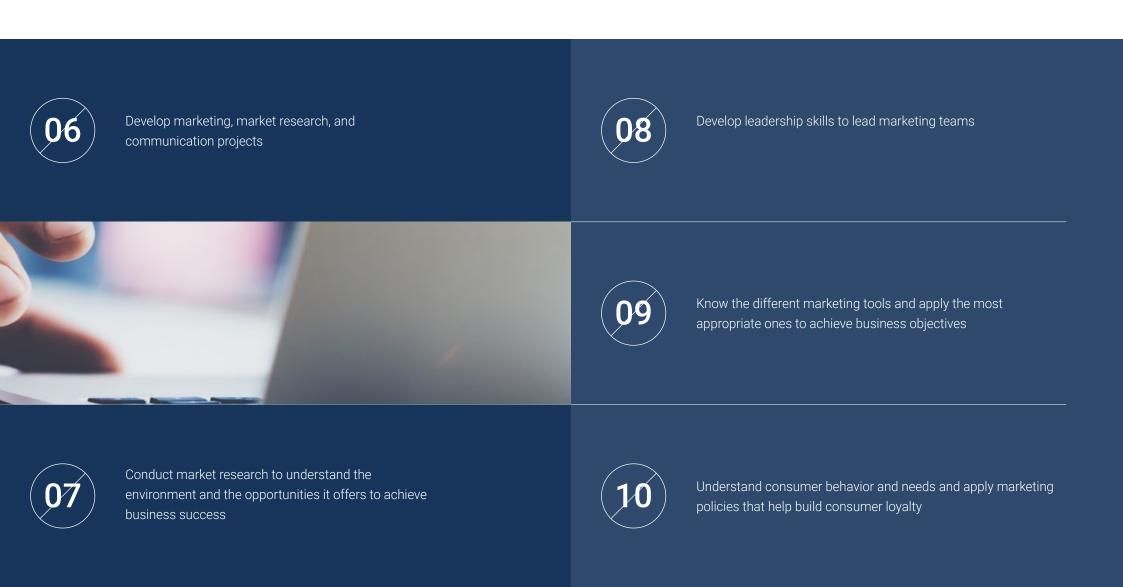




Develop techniques and strategies in the digital environment associated with marketing, sales, and communication to establish channels for attracting and retaining users



Successfully lead partially or fully digitized sales and marketing teams





Gain in-depth knowledge of how marketing techniques can be applied to different sectors



Generate joint lines of action between neuromarketing implementation processes and *Design*Thinkingprocesses in the company



Know the main international distribution channels



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Demonstrate the usefulness of applying Visual Thinking elements in final reports with neuromarketing results



Assess the processes of conducting consumer neuroscience fieldwork to avoid bias in order to increase the usefulness of the results obtained



Develop and propose approaches for the application of this research in processes of consumption of public services by the public



Demonstrate how working in a results-oriented way is more effective and improves on the traditional sales orientation, opening new doors in team management, overcoming short-termism and unrealistic objectives to shape sustainable value creation





Assess cases of application of Sensory Marketing, establishing relationships between theory and practice



Examine the factors involved in the process of learning from errors in a constructive way



Develop and propose approaches for the application of sensory marketing and neuro-marketing in brands and companies









Apply the different digital tools to marketing processes



Develop techniques, strategies, and leadership skills that are essential for proper marketing management



Apply quantitative and qualitative market research methods and techniques

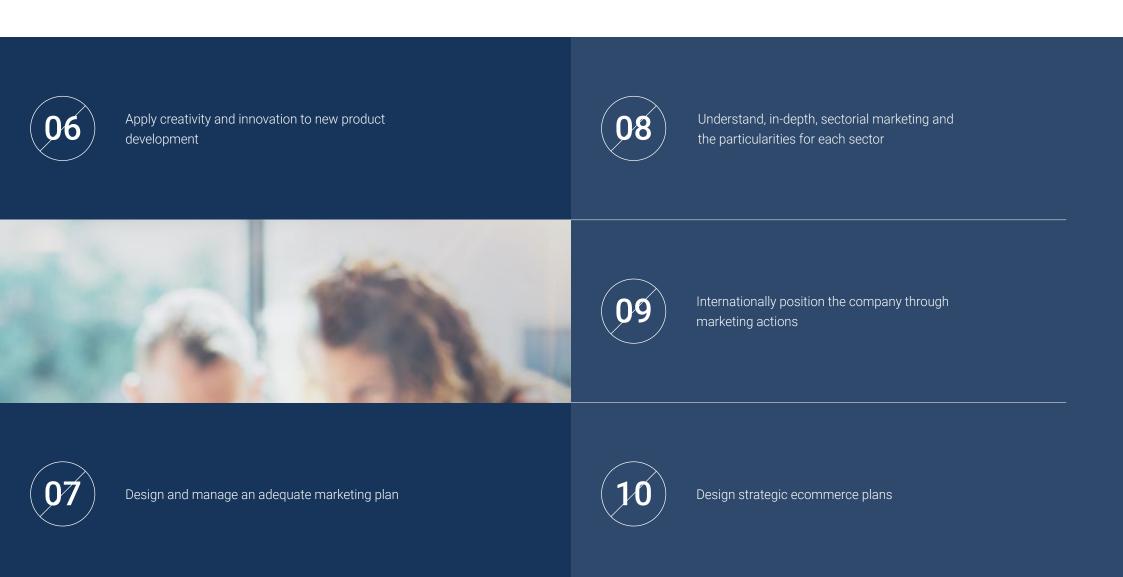


03

Have an in-depth understanding of customer purchasing behavior



Manage and control a company's logistic processes





Analyze the most common obstacles that companies encounter when implementing neuro-marketing and approaching changes in consumer behavior



Demonstrate how the principles of social psychology help to create collaborative, realistic and motivating work environments, combating resistance to change and conformism that would otherwise be installed to a greater or lesser extent within the team



Establish the objective differences of investigating ambience, signage and communication elements at the point of sale versus the process of investigating these same elements contextualized within an area or section where the customer receives a multitude of emotionally competent stimulation





Determine the concept of internal customers as a first step to meet their expectations and integrate them into the communication and information management processes



Determine what *Growth Marketing* is, how it differs from traditional methods and how strategies are assessed under these insights



Develop market studies where the focus is not only on the competition and the product, but also on the consumers and their behaviors



Examine the web and compile data to help develop the next steps of the established strategy and facilitate decision making to optimize performance





Identify each step of the strategy within the *Growth*Marketing *funnel*, defining the KPIs that helped to better
understand how to approach the brand's objectives



Learn how to read data to demonstrate what consumer behaviors are and how to establish a strategy to achieve the objectives



Identify the customer value in the brand and analyze the different ways in which the measurement of this KPIS can be proposed, in order to establish a long-term strategy based on *lifetime value data*





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Syllabus

This Advanced Master's Degree in Marketing Management, Neuromarketing Expert of TECH Global University is an intensive program that prepares students to face challenges and business decisions both nationally and internationally. Its content is designed to promote the development of managerial skills that enable more rigorous decision-making in uncertain environments.

Throughout 3,000 hours of study, students will analyze a multitude of practical cases through individual work, achieving high quality learning that can be applied to their daily practice. It is, therefore, an authentic immersion in real business situations.

This program deals with the main areas of Marketing in depth and is designed for managers to understand business management from a strategic, international and innovative perspective. A plan designed for students, focused on

their professional improvement and that prepares them to achieve excellence in the field of commercial management. A program that understands your needs and those of your company through innovative content based on the latest trends, and supported by the best educational methodology and an exceptional faculty, which will provide you with the competencies to solve critical situations in a creative and efficient way.

This program takes place over 24 months and is divided into 18 modules:

Module 1	Market Research
Module 2	Fundamentals and tools in market research in interaction with neuro-marketing
Module 3	Implementation of neuro-marketing in the company: a path of no return
Module 4	Management and Leadership
Module 5	Logistics and Economic Management
Module 6	Psychology applied to the practice of neuro-marketing
Module 7	Consumer psychology: impact of memory and personality on the buying process
Module 8	Customer Relationship Management
Module 9	Neurological bases and neuroscience technology applied to neuro- marketing
Module 10	Sectorial Marketing

Module 11	Sensory marketing: connecting with the consumer's senses from the neuro-marketing field
Module 12	Digital Marketing and e-Commerce
Module 13	E-Commerce and Shopify
Module 14	Social Media and Community Management
Module 15	Neuro-marketing applied to the digital experience
Module 16	Social Media Intelligence and Growth Marketing applied to Neuro- marketing
Module 17	Strategy in Marketing Management
Module 18	Neuro-marketing applied to organizational development
Module 19	Operational Marketing
Module 20	International Marketing
Module 21	Neuro-marketing applied to face-to-face commercial activities, online channel, meetings and negotiations

Where, When and How is it Taught?

TECH offers the possibility to study this Advanced Master's Degree in Marketing Management, Neuro-marketing Expert completely online. Throughout the 24 months of the educational program, you will be able to access all the contents of this program at any time, allowing you to self-manage your study time.

A unique educational experience, key and decisive to boost your professional development and make the definitive leap.

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Module 1. Market Research									
1.1. Fundamentals of Marketing1.1.1. Main Definitions1.1.2. Basic Concepts1.1.3. The Evolution of the Concept of Marketing	1.2. Marketing: From the Idea to the Market1.2.1. Concept and Scope of Marketing1.2.2. Marketing Dimensions1.2.3. Marketing 3.0	1.3.1. Technological Innovation and Economic Impact 1.3.2. Knowledge Society 1.3.3. The New Consumer Profile 1	 4.1. Quantitative Research Methods and Techniques 4.1. Variables and Measurement Scales 4.2. Information Sources 4.3. Sampling Techniques 4.4. The Treatment and Analysis of Data 						
 1.5. Qualitative Research Methods and Techniques 1.5.1. Direct Techniques: Focus Groups 1.5.2. Anthropological Techniques 1.5.3. Indirect Techniques 1.5.4. The Two Face Mirror and The Delphi Method 	1.6. Market Segmentation1.6.1. Market Typologies1.6.2. Concept and Analysis of the Demand1.6.3. Segmentation and Criteria1.6.4. Defining the Target Audience	1.7.1. Complex Behavior 1 1.7.2. Dissonance Reducing Behavior 1.7.3. Variety Seeking Behavior 1	.8. Marketing Information Systems 8.1. Conceptual Approaches to Marketing Information Systems 8.2. Data Warehouse and Datamining 8.3. Geographical Information Systems						
 1.9.1. Information Analysis Tools 1.9.2. Developing an Expectation Management Plan 1.9.3. Assessing the Feasibility of Projects 	1.10 AM. Marketing Intelligence 1.10.1. Big Data 1.10.2. User Experience 1.10.3. Applying Techniques								

2.1	The Trainetery of Market Decemb	2.2	Duaineae Intelligence Applied	2.2	Decearch Techniques and their	2.4	Noure marketing Tools Application
2.1.1. 2.1.2.	The Trajectory of Market Research and the Role of Neuro-marketing Market Research and Neuro-marketing in Today's Scenario Contributions of Neuroscience to Marketing Research Neuro-marketing and the Future of Marketing Research		Business Intelligence Applied to Market Research and Neuromarketing From Market Research to Business Intelligence Role of Neuromarketing in Business Intelligence Techniques and Tools Applied to Market Research in Combination with Neuromarketing	2.3.2.3.1.2.3.2.2.3.3.	Combination with Neuro-marketing Today Surveys together with Neuro-marketing and their Application to Marketing Research	2.4.2. 2.4.3.	to Marketing Research Facial Coding Eye Tracker Skin Conductance Electroencephalogram
2.5. 2.5.1. 2.5.2. 2.5.3. 2.5.4. 2.5.5. 2.5.6.	Field Work Analysis and Interpretation of Results Preparation and Presentation of Results	2.6.4.	Experiential Neuro-qualitative and its Application to Market Research "Transformational "Insight Experiential Neuro-Qualitatives Usefulness of the Experiential Neuro-Qualitatives Tools used in the Experiential Neuro-Qualitative Execution of a Plan with Experiential Neuro-Qualitative	2.7.1. 2.7.2. 2.7.3.	Ethnographic Research and its Combination with Neuro-marketing Applied to Marketing Research Ethnographic Research Combined with Neuro-marketing Objectives of Ethnography and Neuro-marketing and its Powerful Combination from Market Research Methodology in a Marketing Research Project: Ethnographic Research and Neuro-marketing	2.8.2.	Neuro-marketing and Digital Communication Building Winning Brands through Neuro- marketing Neuro-marketing in Current Communication and Media Planning Neuro-marketing's Contributions to Traditional Communications
2.9. 2.9.1. 2.9.2. 2.9.3.	Ethics in Neuro-marketing Ethics Applied to Neuro-marketing Ethics in Advertising NMSBA Code of Ethics	2.10.1	AM.Success Stories in Neuro-marketing Market Research Projects The Contributions of Neuro-marketing to the Analysis of a Brand Neuro-marketing project in the Cosmetics Sector Neuro-marketing Project in the Pharmaceutical Sector				

When Selling More is the Consequence

3.9.3. Target-Market Selection: How Neuro-

marketing Helps Us

Module 3. Implementation of neuro-marketing in the company: a path of no return 3.1. The Neuro-marketing Discipline 3.2. Consistency between Marketing 3.3. Objective definition, results 3.4. Consumer Behavior and Psychology Strategy and Neuro-marketing measurement and connection with 3.1.1. Perimeter of Neuro-marketing: Identify and Consumer Markets and Consumer customers with a Neuro-marketing Implement Actions Purchasing Behavior 3.1.2. Neuroscience Applied to Marketing 3.4.2. The Purchase Decision Process in the vision 3.2.1. Neuro-marketing in the Strategy as a Principle 3.1.3. Application areas of Neuro-marketing Actions Physical Channel of the Action Process 3.3.1. The Objectives of the Neuro-marketing Plan 3.4.3. The Purchase Decision Process in the Online 3.2.2. Analysis of the Internal and External Context 3.3.2. Results measurement and its application to Channel of the Company from the Neuro-marketing branding Perspective 3.3.3. Consumers' Needs as the Basis for their 3.2.3. Implementation of a Strategic Neuro-Emotional Connection with the Brand marketing Plan 3.5. The Power of Emotions in 3.6. Experiential Marketing: the Space to 3.7. Brand Value Creation that Connects 3.8. Transforming Market Research Consumer Behavior be Built by the Brand with Emotions from Neuro-marketing 3.5.1. Emotions and their Role in Purchasing 3.6.1. Innovation in the Communication Mix taking 3.7.1. Research Strategies to Identify Consumer 3.8.1. Types of Neuro-marketing Actions Based on Neuro-marketing into Account Attraction Stimuli the Marketing Plan 3.5.2. Marketing of Feelings. The Activation of the 3.6.2. Excellence at the Physical Point of Sale 3.7.2. Defining the Brand Value Proposition Based 3.8.2. Combination of Qualitative and Quantitative on Scientific Data 3.6.3. Excellence in Digital Channels Methods in the Neuro-marketing Action Plan Five Senses 3.7.3. Limitations of Neuro-marketing according to 3.5.3. Experience as the Sixth Sense 3.8.3. Exploratory Work in Laboratories and Physical and Online Channels Fieldwork 3.9. Branding and Neuro-marketing. 3.10. Ethics in Neuro-marketing Successful Alliance 3.10.1. Ethical Principles of Neuro-marketing as a Market Research Technique 3.9.1. Neuro-marketing at the Service of Building 3.10.2. Advantages and Disadvantages of the Strong Brands Implementation of Neuro-marketing 3.9.2. Points of Parity and Points of Difference:

Techniques

and Long-Term

3.10.3. Challenges of Neuro-marketing in the Medium

Mod	ule 4. Management and Leadership						
4.1. 4.1.1. 4.1.2. 4.1.3.	3	4.2. 4.2.1. 4.2.2. 4.2.3.	Strategic Management Establishing the Strategic Position: Mission, Vision, and Values Developing New Businesses Growing and Consolidating Companies	4.3. 4.3.1. 4.3.2. 4.3.3.	Competitive Strategy Market Analysis Sustainable Competitive Advantage Return on Investment		Corporate Strategy Driving Corporate Strategy Pacing Corporate Strategy Framing Corporate Strategy
4.5. 4.5.1. 4.5.2. 4.5.3.	Planning and Strategy The Relevance of Strategic Direction in the Management Control Process Analysis of the Environment and the Organization Lean Management	4.6. 4.6.1. 4.6.2. 4.6.3.	Talent Management Managing Human Capital Environment, Strategy, and Metrics Innovation in People Management	4.7. 1. 4.7.2. 4.7.3. 4.7.4. 4.7.5.	Management and Leadership Development Leadership and Leadership Styles Motivation Emotional Intelligence Skills and Abilities of the Leader 2.0 Efficient Meetings	4.8. 4.8.1. 4.8.2. 4.8.3. 4.8.4.	Change Management Performance Analysis Leading Change. Resistance to Change Managing Change Processes Managing Multicultural Teams
Mod	ule 5. Logistics and Economic Manag	ement					
5.1.	Financial Diagnosis	5.2.	Economic Analysis of Decisions	5.3.	Investment Valuation and Portfolio	5.4.	Purchasing Logistics Management

Management 5.1.1. Indicators for Analyzing Financial 5.2.1. Budget Control 5.4.1. Stock Management 5.3.1. Profitability of Investment Projects and 5.4.2. Warehouse Management Statements 5.2.2. Competitive Analysis. Comparative Analysis 5.2.3. Decision-Making. Business Investment or Value Creation 5.4.3. Purchasing and Procurement Management 5.1.2. Profitability Analysis 5.1.3. Economic and Financial Profitability of a 5.3.2. Models for Evaluating Investment Projects Divestment 5.3.3. Sensitivity Analysis, Scenario Development, Company and Decision Trees 5.5. Supply Chain Management 5.6. Logistical Processes 5.7. Logistics and Customers 5.8. International Logistics 5.5.1. Costs and Efficiency of the Operations Chain Organization and Management by Processes Demand Analysis and Forecasting 5.8.1. Customs, Export and Import processes 5.5.2. Change in Demand Patterns 5.6.2. Procurement, Production, Distribution 5.7.2. Sales Forecasting and Planning 5.8.2. Methods and Means of International 5.7.3. Collaborative Planning, Forecasting, and 5.5.3. Change in Operations Strategy 5.6.3. Quality, Quality Costs, and Tools Payment 5.6.4. After-Sales Service Replacement 5.8.3. International Logistics Platforms

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6.9.2. Emotion and Decision-Making

6.9.3. Choice, Impulse, and Compulsion to Buy

Module 6. Psychology applied to the practice of neuromarketing 6.1. Psychology and Neuro-marketing: 6.2. Sensations and Perceptions in the 6.3. Cognitive psychology: how the 6.4. Memory and consciousness: A Necessary Partnerships **Purchase Decision Processes** consumer processes information what a consumer remembers and and its relationship to good Neuro-6.1.1. Consumer Psychology foraets 6.2.1 The Laws of Sensation 6.4.1. Memory and Intention 6.1.2. Research in Psychology Applied to Neuro-6.2.2. Perception Mechanisms marketing activities 6.4.2. Memory and Attention 6.2.3. Attention in Purchase Contexts 6.3.1. Cognitive Psychology in Consumer 6.1.3. The Psychology of Essential Processes 6.4.3. Automaticity and Memory Processes Applied to Neuro-marketing 6.3.2. Cognitive Science. Current Trends that Interact Consumers' Objectives with the Proposals They Receive as a Target Market 6.3.3. Levels of Analysis of Cognitive Processes 6.6. Neuro-marketing of 6.5. Cognition and Mental Capacities: 6.7. Motivation: What Drives the 6.8. Emotions and Feelings in Implications for Consumption Communication: Use of Language Consumer **Consumption Processes Processes** 6.6.1. Psychology of Language 6.7.1. Motivation 6.8.1. Communication of Facial Expressions 6.6.2. Language Perception and Comprehension 6.7.2. Maslow's Hierarchy of Needs 6.8.2. From Emotions to Feelings 6.5.1. Psychology of Thought, Information Processes 6.7.3. Intrinsic and Extrinsic Motivation 6.8.3. Evaluation and subjective emotional Processing in Consumption Contexts 6.6.3. Language, Thought and Culture. The Power 6.7.4. Social Motives: Achievement, Power, experience 6.5.2. Biases and Heuristics, how we Trick our of Words in Neuro-marketing Affiliation 6.5.3. Study of the Intelligence Present in Purchase, Use and Consumption Processes 6.9. Neuro-marketing in the Choice and 6.10. Learning by Conditioning: **Decision-Making Processes** Implications for Consumer **Processes** 6.9.1. Classical Models of Decision-Making

6.10.1. Classical Conditioning

6.10.3. Applications

6.10.2. Instrumental or Operant Conditioning

Mod	ule 7. Consumer psychology: impact o	of mem	ory and personality on the buying proc	ess			
7.1.2.	Psychological Aspects Related to Consumer Behavior Analysis and Contributions of Psychology to Consumer Behavior The Psychological Core: Internal Consumer Processes Consumer Understanding and Behavior	7.2.1. 7.2.2. 7.2.3.	Personality Theories Related to Buying Behavior Psychodynamic Theory Humanistic Theory Trait Theory Personality Traits and Consumer Behavior			7.4.2. 7.4.3.	Personality and Lifestyles. How it influences consumer behavior Values as an Influence on Consumer Behavior Personality Research Methods
7.5.2. 7.5.3.	Memory as an Internal Influence on Consumption Behavior How Does the Brain Encode Information Memory Systems Associations: how memory stores information Memory and Retrieval	7.6.2. 7.6.3.	The Role of Memory in Consumer Decisions Evocation of Memories Memory and Emotion Memory and Context Memory and Perceived Purchase Experience	7.7. 7.7.1. 7.7.2. 7.7.3. 7.7.4.	Consumer Attitude Formation and Attitude Change Attitudes Structural Models of Attitudes Attitude Formation Attitude Change Strategies	7.8.1. 7.8.2. 7.8.3. 7.8.4.	Elements of Perception
7.9. 7.9.1. 7.9.2. 7.9.3. 7.9.4.	Costs and Benefits Providing or Requesting Help	7.10.1 7.10.2	Consumer Decision Making The Cognitive Component of Consumer Decision-Making Strategic Implications in Consumer Decisions Buying Behavior: Beyond the decision				

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Module 8. Customer Relationship Management							
8.1.2.	Knowing the Market and the Consumer Open Innovation Competitive Intelligence Sharing Economy	8.2.1. 8.2.2. 8.2.3.	CRM and Business Philosophy Business Philosophy or Strategic Orientation Customer Identification and Differentiation The Company and its Stakeholders Clienting Clienteling	8.3.1. 8.3.2. 8.3.3.	Database Marketing and Customer Relationship Management Database Marketing Applications Laws and Regulations Information Sources, Storage, and Processing	8.4.1. 8.4.2. 8.4.3. 8.4.4.	Internal and External Consumer Factors Consumer Decision Process
	Areas of CRM Management Customer Service Managing the Sales Force Customer Service	8.6.1. 8.6.2.	Consumer Centric Marketing Segmentation Profitability Analysis Customer Loyalty Strategies	8.7.2.	CRM Management Techniques Direct Marketing Multichannel Integration Viral Marketing	8.8.2. 8.8.3.	Advantages and Risks of Implementing CRM CRM, Sales and Costs Customer Satisfaction and Loyalty Technology Implementation Strategic and Management Errors

9.1.2.	The Brain and its Functions from a Neuro-marketing Perspective Neuroscience and Neuro-marketing-Focused Knowledge of the Brain The Brain, its Structure and its Effect on Neuro-marketing Cognitive Processes Located in the Brain Related to Buyer Decision Making	9.2.1. 9.2.2.	The Nervous System and Neurons: Role in Consumer Decision Making Nervous System: Involvement in Buyer Decision Making Nervous System: Cell Types and How They Influence Neuro-marketing Nervous system: functioning and information transmission in buyer's product choice	9.3.2.	Basic Cognitive Processes: Consumer Attention and Consciousness Attention and its Application to Neuromarketing Consciousness and its Functioning Related to Neuro-marketing The Relevance of Attention and Consciousness to Neuro-marketing	9.4.2.	Basic cognitive processes: Consumer Memory Memory: Functioning and Classification. Involvement in Consumer Decision-Making Memory Models Involved in Neuro- marketing Memory and its Relevance to Neuro- marketing
9.5.1. 9.5.2. 9.5.3.	9 9 1	9.6.2.	Neuroimaging Technologies in Neuro-marketing II: Functional Magnetic Resonance Imaging (fMRI) and Magnetic Resonance Imaging (MRI) fMRI Operation MRI Operation Utility of fMRI and MRI in Neuro-marketing	9.7.1. 9.7.2. 9.7.3.	Neuroimaging Technologies in Neuro-marketing III: Electroencephalogram (EEG) Function and Use of the EEG in Consumer Decision-Making Applicability of EEG in Neuro-marketing Comparison of Neuroimaging Techniques	9.8.1. 9.8.2. 9.8.3.	Physiological Techniques I: Galvanic Response (GSR) in the Choice of a Product Applied Neuroscience Physiological Techniques GSR: Operation GSR and its Role in Neuro-marketing
	Physiological Techniques II: Eye- Tracking and Consumer Decision- Making Sight: Information Processing Focused on Neuro-marketing Eye-tracking: Operation and Applicability in Buyer Decision Making Eye-Tracking: Impact on Neuro-marketing	9.10.° 9.10.°	Consumer behavior measures: facial-coding Emotions: Role from Neuroscience Behavioral Measures FACS: Function and Applicability in Neuromarketing				

Differentiators of the Shopping Experience

Module 10. Sectorial Marketing 10.2. Touristic Marketing 10.3. Political and Electoral Marketing 10.4. Social Marketing and Responsible 10.1. Services Marketing Marketing 10.1.1. Evolution and Growth of the Service Sector 10.2.1 Features of the Tourism Sector. 10.3.1. Political Marketing vs. Election Marketing 10.1.2. Function of Services Marketing 10.2.2. Tourist Product 10.3.2. Political Market Segmentation 10.4.1. Social Cause Marketing and CSR 10.1.3. Marketing Strategy in the Service Sector 10.2.3. The Customer in Tourism Marketing 10.3.3. Electoral Campaign 10.4.2. Environmental Marketing 10.4.3. Segmentation in Social Marketing 10.5. Retail Management 10.6. Banking Marketing 10.7. Health Services Marketing 10.8. Sensory Marketing 10.6.1. State Regulation 10.5.1. Relevance 10.7.1. Internal Marketing 10.8.1. Shopping Experience as a Sensory 10.6.2. Branches and Segmentation 10.5.2 Reward 10.7.2. User Satisfaction Studies Experience 10.6.3. Inbound Marketing in the Banking Sector 10.5.3. Cost Reduction 10.7.3. Market-Oriented Quality Management 10.8.2. Neuro-marketing and Sensory Marketing 10.5.4. Relationship with the Customer 10.8.3. Arrangement and Presentation of the Point of Sale Module 11. Sensory marketing: connecting with the consumer's senses from the neuro-marketing field 11.1. The Shopping Experience through 11.2. The Senses and Emotions in 11.3. The Sensory System and its Impact 11.4. The senses: Marketing of Touch Neuro-marketing **Buying Behavior** on the Buying and Consumption 11.4.1. The Powers of Touch **Processes** 11.4.2. The Great Capacity of the Hands 11.1.1. Human-Centered Neuro-marketing 11.2.1. Rational Processes and Emotional 11.4.3. Marketing of Touch 11.1.2. The Shopping Experience as Seen through Processes in the Purchasing Process 11.3.1. Functioning of the Sensory System in the 11.2.2. Peak and End Rule Neuro-marketing **Buying Behavior** 11.1.3. The Importance of the Senses in the 11.2.3 How do Emotions Influence the Senses 11.3.2. Persuasive Communication and the Senses Purchase Decision Processes 11.3.3. Synaesthesia and Sensory Marketing 11.1.4. Attention and Awareness in Consumer 11.3.4. Are there Other Senses? **Behavior** 11.3.5. Bouba/Kiki Effect 11.6. The Senses: Olfactory Marketing as 11.8. The Senses: Auditory Marketing 11.5. The Senses. Visual Marketing: the 11.7. The Senses: Taste Marketing Seen Through Neuro-marketing Power of Vision in Consumerism 11.7.1. Functional Properties of Taste 11.8.1. How hearing works 11.7.2. Flavors 11.8.2. Sound and its Qualities 11.5.1. Vision, Involvement in Consumption 11.6.1. Olfaction: what, but not how 11.7.3. Elements of Taste Marketing 11.8.3. Auditory Marketing 11.5.2. The Influence of Light on Shopping 11.6.2. Memory and Smell. Implication in the Shopping Experience Experiences 11.5.3. Colors in Branding and Sales 11.6.3. The Influence of Smell on Purchases. 11.5.4. A View through Neuro-marketing **Practical Applications** 11.6.4. Olfactory Marketing and Neuro-marketing 11.9. Sensory Marketing and Neuro-11.10. Sensory Marketing in Practice marketing 11.10.1. Sensory Marketing and Branding 11.9.1. Sensory Marketing as a Key Player in the 11.10.2. Steps to create a sensory brand Consumer Experience 11.10.3. Application of Sensory Marketing in 11.9.2. The Power of Neuro-marketing in the Companies Sensory field 11.10.4. Success Stories 11.9.3. Neuro-marketing and Sensory Marketing:

Module 12. Digital Marketing and e-Commerce

12.1. Digital Marketing and e-Commerce

- 12.1.1. The Digital Economy and the Sharing Economy
- 12.1.2. Trends and Social Changes in Consumers
- 12.1.3. Digital Transformation of Traditional Companies
- 12.1.4. The Roles of the Chief Digital Officer

12.2. Digital Strategy

- 12.2.1. Segmentation and Positioning in the Competitive Context
- 12.2.2. New Marketing Strategies for Products and
- 12.2.3. From Innovation to Cash Flow

12.3. Technology Strategy

- 12.3.1. Web Development
- 12.3.2. Hosting and Cloud Computing
- 12.3.3. Content Management Systems (CMS)
- 12.3.4. Formats and Digital Media 12.3.5. Technological e-Commerce Platforms

12.4. Digital Regulation

- 12.4.1. Privacy Policy and Personal Data Protection
- 12.4.2. Fake Profiles and Fake Followers
- 12.4.3. Legal Aspects of Marketing, Advertising, and Digital Content

12.5. Online Market Research

- 12.5.1. Quantitative Research Tools in Online Markets
- 12.5.2. Dynamic Qualitative Customer Research Tools

12.6. Online Agencies, Media and Channels

- 12.6.1. Integral, Creative and Online Agencies
- 12.6.2. Traditional and New Media
- 12.6.3. Online Channels
- 12.6.4. Other Digital Players

Module 13. e-Commerce and Shopify

13.1. Digital e-Commerce Management

- 13.1.1. New e-Commerce Business Models
- 13.1.2. Planning and Developing an e-Commerce Strategic Plan
- 13.1.3. Technological Structure in e-Commerce

13.2. e-Commerce Operations and Logistics

- 13.2.1. How to Manage Fulfillment
- 13.2.2. Digital Point-of-Sale Management
- 13.2.3. Contact Center Management
- 13.2.4. Automation in Management and Monitoring Processes

13.3. Implementing e-Commerce **Techniques**

- 13.3.1. Social Media and Integration in the E-Commerce Plan
- 13.3.2. Multichannel Strategy
- 13.3.3. Personalizing Dashboards

13.4. Digital Pricing

- 13.4.1. Online Payment Methods and Payment Gateways
- 13.4.2. Electronic Promotions
- 13.4.3. Digital Price Timing
- 13.4.4. e-Auctions

13.5. From e-Commerce to m-Commerce and s-Commerce

- 13.5.1. e-Marketplace Business Models
- 13.5.2. s-Commerce and Brand Experience
- 13.5.3 Purchase via Mobile Devices

13.6. Customer Intelligence: from e-CRM to s-CRM

- 13.6.1. Integrating the Consumer in the Value Chain
- 13.6.2. Online Research and Loyalty Techniques
- 13.6.3. Planning a Customer Relationship Management Strategy

13.7. Digital Marketing Trade

- 13.7.1. Cross Merchandising
- 13.7.2. Designing and Managing Facebook Ads Campaigns
- 13.7.3. Designing and Managing Google Ad Campaigns

13.8. Online Marketing for e-Commerce

- 13.8.1. Inbound Marketing
- 13.8.2. Display and Programmatic Purchasing
- 13.8.3. Communication Plan

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Module 14. Social Media and Community N	Management		
14.1. Web 2.0 or the Social Web 14.1.1. Organization in the Age of Conversation 14.1.2. Web 2.0 Is All About People 14.1.3. New Environments, New Content	 14.2. Digital Communication and Reputation 14.2.1. Crisis Management and Online Corporate Reputation 14.2.2. Online Reputation Report 14.2.3. Etiquette and Good Practices on Social Networks 14.2.4. Branding and Networking 2.0 	 14.3. General, Professional, and Microblogging Platforms 14.3.1. Facebook 14.3.2. LinkedIn 14.3.3. Google+ 14.3.4. Twitter 	14.4. Video, Image, and Mobility Platforms 14.4.1. YouTube 14.4.2. Instagram 14.4.3. Flick 14.4.4. Vimeo 14.4.5. Pinterest
 14.5. Corporate Blogging 14.5.1. How to Create a Blog 14.5.2. Content Marketing Strategy 14.5.3. How to Create a Content Plan for Your Blog 14.5.4. Content Curation Strategy 	14.6. Social Media Strategies14.6.1. Corporate Communication Plan 2.014.6.2. Corporate PR and Social Media14.6.3. Analysis and Evaluation of Results	 14.7. Community Management 14.7.1. Functions, Duties and Responsibilities of the Community Manager 14.7.2. Social Media Manager 14.7.3. Social Media Strategist 	 14.8. Social Media Plan 14.8.1. Designing a Social Media Plan 14.8.2. Defining the Strategy to be Applied in Each Media 14.8.3. Contingency Protocol in Case of Crisis
Module 15. Neuro-marketing applied to the	digital experience		
 15.1. Consumer Behavior of Digital Experiences 15.1.1. Marketing 5.0 15.1.2. The New Online Consumer 15.1.3. Psychology of the Online Shopper 	 15.2. Neuromarketing and Digital Experiences 15.2.1. Changes in Online Shopping Behavior 15.2.2. Neuro-marketing as an Innovation in Digital Marketing 15.2.3. Digital Tools Applied to Neuro-marketing 	 15.3. Neuro-marketing Techniques for Measuring Usability and User Satisfaction Levels 15.3.1. Neuro-marketing for Measuring Digital Environments 15.3.2. Research Design for Digital Environments 15.3.3. Interpretation of the Results 	 15.4. Consumer Behavior in Social Networks 15.4.1. User Behavior in Social Networks 15.4.3. Emotional Evaluation of a Brand: Tone, Voice and Style 15.4.4. Content Strategy Designed to Connect with the User
 15.5. Current user Behavior from a Neuromarketing Perspective 15.5.1. Non-Conscious Processes in Online Customer Behavior 15.5.2. Awakening the Desire to Sell 15.5.3. Identifying Behaviors: The Customer Journey 	 15.6. Neuro-marketing as a Digital Tool applied to Business 15.6.1. Designing Strategies Neuro-marketing, Empirical Knowledge and Design Thinking 15.6.2. Neuro-marketing: A Necessary Asset for the Company's Toolkit 15.6.3. Neuro-marketing as a Tool that Boosts the ROI of Digital Marketing Campaigns 	 15.7. UX Techniques from a Neuromarketing Perspective 15.7.1. UX Writing Techniques that Strengthen the Emotional Experience 15.7.2. UX Design with Neuro-marketing Techniques 15.7.3. Web Pages that Work: Avoiding Confusing and Frustrating Customer Experiences 15.7.4. How Does the Brain Consume Websites 15.7.5. Neuro Design Applied to Digital Marketing 	 15.8. Neuro-marketing in Online Advertising 15.8.1. Online Advertising and Emotions 15.8.2. Implicit Memory in Digital Advertising 15.8.3. Neuro-marketing as a Tool for Online Advertising
 15.9. A New Look at Digital Neuromarketing 15.9.1. Digital Neuro-marketing: Cognitive Biases 15.9.2. The Human Being We Call "Customer" 15.9.3. Cognitive Biases: a Different Perspective 	15.10.Neuromarketing for Researching User Behavior in Social Networks: Practical Application 15.10.1. Real Case: Neuro-marketing Research on Instagram 15.10.2. Definition of Research on Instagram 15.10.3. Tools Used in the Research 15.10.4. Analysis of the Research Results		

Module 16. Social Media Intelligence and Growth Marketing applied to Neuro-marketing

16.1. Growth and its Interaction with Neuro-marketing

- 16.1.1. Growth Marketing
- 16.1.2. Growth Neuro-marketing
- 16.1.3. Meeting Points of Both Spaces

16.2. Neuro Growth Marketing, the Fusion of the Future

- 16.2.1. Growth Data and Neuro-marketing Analyses
- 16.2.2. Market Research Under Neuro Growth Parameters
- 16.2.3. Strategy Development from the Neuro Growth Fusion

16.3. Social Media Intelligence and its Touch Point with Neuro-marketing

- 16.3.1. Market Analysis with a Transversal Approach
- 16.3.2. Benchmarking and Neuro-marketing
- 16.3.3. The Market, Analysis, Data and First Steps of the Strategy

16.4. Growth Marketing Funnel and its KPIs Associated with Neuro-marketing

- 16.4.1. Traditional Growth Funnel Vs. Neuro Growth Funnel
- 16.4.2. *KPIs Goals* and Actionable KPIs of the Strategy
- 16.4.3. Determination of Objectives and Brand Strategy

16.5. The Strategy and the Purchase Decision Process from a Neuro Growth Approach

- 16.5.1. Data and Analysis on the Trigger in the Purchase Decision Process
- 16.5.2. Experience as an Ally in the Strategy
- 16.5.3. E-Commerce and its Role in the Purchasing Process

16.6. Buyer Persona, its Path in the Buying Process

- 16.6.1. Researching the Target Consumer from Neuro Growth
- 16.6.2. Touch Point of the Buyer Persona and the Decision-Making Process in Neuro Growth
- 16.6.3. Costumer Journey Map, Expectations and Our Value Proposition

16.7. Digital Ecosystem, Brand Presence and Neuro-marketing

- 16.7.1. Buyer Persona Expectations on Social Networks
- 16.7.2. Impact Generation Beyond Paid Media
- 16.7.3. Content Strategy Thinking about the *Buyers* and their Buying Process

16.8. Content in Social Media from Neuro-marketing

- 16.8.1. Content and its Role in *Buyer's* Decision-Making
- 16.8.2. The Communication Tone and its Influence on Consumer's Decisions
- 16.8.3. Social Media, Omnichannel and the Experience with my Brand

16.9. *Life Time Value*. The Long-Term Experience in Neuro Growth

- 16.9.1. Understanding the Life Cycle of my *Customer* and the Product
- 16.9.2. Customer Life Time Value. Experiences as Determining Elements
- 16.9.3. Neuro Growth and the Optimization of my Customer's Life Time Value

16.10. Web Analytics and Purchase Flow in the Digital Channel

- 16.10.1. Google Analytics and the Flow of the Purchase Process within the Web
- 16.10.2. Interpretation and Analysis of the Leakage in the Process Under the Eyes of Neuro Growth
- 16.10.3. Web Analytics Data, Analysis, Optimizations and Neuro Growth

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Module 17. Strategy in Marketing Management 17.2. The Function of Strategic 17.3. Marketing Strategy Dimensions 17.4. New Product Strategy Development 17.1. Marketing Management Marketing 17.1.1. Positioning and Value Creation 17.3.1. Necessary Resources and Investments 17.4.1. Creativity and Innovation in Marketing 17.4.2. Generation and Filtering of Ideas 17.1.2. Company's Marketing Orientation and 17.3.2. Fundamentals of Competitive Advantage 17.2.1. Main Marketing Strategies Positioning 17.3.3. The Company's Competitive Behavior 17.4.3. Commercial Viability Analysis 17.2.2. Segmentation, Targeting and Positioning 17.1.3. Strategic Marketing Operational Marketing 17.3.4. Focus Marketing 17.4.4. Development, Market Testing and 17.2.3. Managing Strategic Marketing 17.1.4. Objectives in Marketing Management Commercialization 17.1.5. Integrated Marketing Communications 17.5. Pricing Policies 17.7. Distribution, Expansion, and 17.8. Developing the Marketing Plan 17.6. Promotion and Merchandising Intermediation Strategies 17.5.1. Short and Long-Term Aims 17.8.1. Analysis and Diagnosis Strategies 17.5.2. Types of Pricing 17.8.2. Strategic Decisions 17.7.1. Outsourcing of Sales Force and Customer 17.5.3. Factors that Affect Pricing 17.8.3. Operational Decisions 17.6.1. Advertising Management Service 17.7.2. Commercial Logistics in Product and Service 17.6.2. Communication and Media Plan 17.6.3. Merchandising as a Marketing Technique Sales Management

17.6.4. Visual Merchandising

17.7.3. Sales Cycle Management

Module 18. Neuro-marketing applied to orga	anizational develonment		
 18.1. Social Psychology and Conformism in Work Teams. Neuro-marketing Culture 18.1.1. How a good Neuro-marketing culture helps the organization 18.1.2. Identification and Internalization: The Value of Sharing and Involvement 18.1.3. Central and Peripheral Persuasion: Two Paths to the Same Purpose 	 18.2. Social Cognition and Neuromarketing 18.2.1. Contextual Influences in Social Environments 18.2.2. Judgment Heuristics in Work Groups 18.2.3. Relationships Between Attitudes, Beliefs and Behavior 	 18.3. Internal Marketing Communication Processes 18.3.1. Empathy and Humility Are Not in Fashion 18.3.2. Scheduling Vs. Improvise 18.3.3. Affectivity and Effectiveness in Communication Processes 	 18.4. Cognitive Diversity: Thinking and Reasoning within a Good Organizational Development. The Role of Neuro-marketing Applied to the Internal Customer 18.4.1. The Value of Team Reasoning 18.4.2. The Value of Team Creation 18.4.3. The Value of Team Learning
 18.5. Apollo Syndrome: Developing Roles for Team Performance with Internal Neuromarketing Approaches 18.5.1. Development of Neuro-marketing Performance Strategies from Inside the Organization to Outside the Organization 18.5.2. The Value of Looking More Inside to Act Better Outside, Also Inside the Company 18.5.3. Individual Intelligence, Collective Intelligence 	 18.6. Group Talent, Individual Talents: The Necessary Combination for Good Organizational Development 18.6.1. Balance in the Combination of Effective and Affective 18.6.2. Results Vs. Sales 18.6.3. Efficiency Vs. Efficacy 	 18.7. Organizations that Learn from Consumers: Activating Teams that are not Self-Righteous 18.7.1. Assuming and Managing Cognitive Dissonance Processes in our Teams 18.7.2. Managing Before and After Decision-Making in the Group 18.7.3. Market Observation and Learning from Mistakes Methodology 	 18.8. Aspects of Neuro-marketing that Help to Understand the Behavior of Individuals and Work Teams 18.8.1. Managing the 50/50 Rule within the Group 18.8.2. Caring for the Team as the Basis for Caring for Customers 18.8.3. The Value of Empathy in the Technological Age
 18.9. Neuro-marketing and Internal Communication 18.9.1. Internal Communication as an Investment and not as an Expense 18.9.2. Knowledge and Self-Esteem within the Customer and Team Listening Process 18.9.3. The Art of Developing an Emotional Team 	18.10.Expert knowledge and experiential knowledge, two ingredients to which Neuro-marketing facilitates its development their development 18.10.1. Alignment of Marketing and Internal Communication approaches with Other Areas of the Company 18.10.2. Internal Customer, External Customer: Two Sides of the Same Coin 18.10.3. Limits of Technology and Personal Values Applied in the Management of the Internal Customer		

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20.5. Prices and Exports

20.5.1. Export Prices Calculation

20.5.3. International Price Strategy

20.5.2. Incoterms

Module 19. Operational Marketing			
 19.1. Marketing Mix 19.1.1. The Marketing Value Proposition 19.1.2. Marketing Mix Policies, Strategies, and Tactics 19.1.3. Elements of Marketing Mix 19.1.4. Customer Satisfaction and Marketing Mix 	 19.2. Product Management 19.2.1. Consumption Distribution and Product Life Cycle 19.2.2. Obsolescence, Expiration, Periodic Campaigns 19.2.3. Order Management and Inventory Control Ratios 	19.3. Pricing Principles 19.3.1. Analysis of the environment 19.3.2. Production Costs and Discount Margins 19.3.3. Final Price and Positioning Map	19.4. Distribution Channel Management 19.4.1. Trade Marketing 19.4.2. Distribution Culture and Competition 19.4.3. Designing and Managing Channels 19.4.4. Functions of Distribution Channels 19.4.5. Route to Market
19.5. Promotion and Sales Channels 19.5.1. Corporate Branding 19.5.2. Advertising 19.5.3. Sales Promotion 19.5.4. Public Relations and Personal Selling 19.5.5. Street Marketing	19.6. Branding 19.6.1. Brand Evolution 19.6.2. Creating and Developing a Successful Brand 19.6.3. Brand Equity 19.6.4. Category Management	19.7. Managing Marketing Groups 19.7.1. Work Teams and Meeting Management 19.7.2. Coaching and Team Management 19.7.3. Managing Equality and Diversity	 19.8. Communication and Marketing 19.8.1. Communication Integrated into Marketing 19.8.2. Designing a Marketing Communication Program 19.8.3. Communication Skills and Influence 19.8.4. Barriers to Business Communication
Module 20. International Marketing			
20.1. International Market Research 20.1.1. Emerging Markets Marketing 20.1.2. PESTLE Analysis 20.1.3. What, How and Where to Export 20.1.4. International Marketing-Mix Strategies	 20.2. International Segmentation 20.2.1. Criteria for Market Segmentation at the International Level 20.2.2. Market Niches 20.2.3. International Segmentation Strategies 	 20.3. International Positioning 20.3.1. Branding in International Markets 20.3.2. Positioning Strategies in International Markets 20.3.3. Global, Regional and Local Brands 	 20.4. Product Strategies in International Markets 20.4.1. Product Modification, Adaptation, and Diversification 20.4.2. Global Standardized Products 20.4.3. The Product Portfolio

20.7. International Promotion

20.7.2. Advertising

20.7.3. International Fairs

20.7.4. Country Branding

20.7.1. The International Promotion MIX

20.8. Distribution through International

Channels

20.8.1. Channel and Trade Marketing

20.8.2. Export Consortiums 20.8.3. Types of Exports and Foreign Trade

20.6. Quality in International Marketing

20.6.1. Quality and International Marketing 20.6.2. Standards and Certifications

20.6.3. CE Marking

Module 21. Neuro-marketing applied to face-to-face commercial activities, online channel, meetings and negotiations 21.4. Research with Neuro-marketing in 21.1. Retail Neuro-marketing: Design and 21.2. Neuro-marketing in Digital 21.3. Neuro-marketing Applied in Execution of a Fieldwork **Environments: Design and** Institutional Environments, Public the Tourism Sector **Execution of Fieldwork** Sector and Citizenship. Design and 21.1.1. Field Work in Retail and Retail Trade in 21.4.1. Research in Outbound Tourism Markets Execution of a Fieldwork 21.4.2. Research in Tourist Destinations (Receiving General 21.2.1. Fieldwork Conducted in Digital 21.1.2. Designing the Research and Defining Markets) Environments 21.3.1. Field Work Conducted in Public Institutional Objectives (Methodology and Context) 21.4.3. Research in the Professional Channel of 21.2.2. Research Design and Definition of Environments 21.1.3. Field Work Carried Out and Report Prescribers, Mediators and Wholesalers of Objectives (Methodology and Context) 21.3.2. Research Design and Definition of the Tourism Sector Preparation 21.2.3. Field Work Carried Out and Report Objectives (Methodology and Context) Preparation 21.3.3. Field Work Carried Out and Report Preparation 21.5. Conversion of Neuro-marketing 21.6. Neuro-marketing Applied to the 21.7. Neuro-marketing Applied to the 21.8. Neuro-marketing Applied in Sales Research Results into Marketing Design and Preparation of Effective **Development of Effective Business** Management Actions within the Organization **Business Meetings** Meetings 21.8.1. Building a Neuro-marketing-Driven Sales Culture 21.5.1. Differences between Elements and Areas 21.6.1. Group Dialogue to Achieve Meaningful 21.7.1. Motivated Attendees: Relevant Emotional 21.8.2. Productive Sales Meetings that Equalize, Analyzed Meetings Aspects Protect, Mentor, and Empower 21.5.2. Methodology for Integrating Neuro-21.6.2. Defining Cognitive Objectives and Inherent 21.7.2. Attention, Interest, Desire, and Action 21.8.3. Strategies for Selecting Sales Targets Taking Emotional Aspects marketing results into the Marketing through Neuro-marketing into Account What Neuro-marketing Tells Us 21.6.3. The Value of Determining When and How Processes and Actions of the Company 21.7.3. Rational Responses and Feelings that Shape About Customers 21.5.3. Planning and Systematization of the use of Much a Meeting Neuro-marketing Research in the Company

21.9. The Principles of Negotiation in the Light of Neuro-marketing

- 21.9.1. Negotiation Styles with Flexible Approaches
- 21.9.2. Listening, Questioning, Interpreting. What Neuro-marketing Teaches Us
- 21.9.3. Overcoming Obstacles in Negotiation Processes under the Neuro-marketing Approach

21:10. From Theory to Practice as a Validation Formula for Neuro-marketing

- 21.10.1. Formats for Converting Data into Operational Marketing Actions
- 21.10.2. Marketing Responses that Connect with the Consumer's Senses
- 21.10.3. Neuro-marketing as a Means to Achieve Better Results for Consumers and Businesses



This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: *Relearning*.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the *New England Journal of Medicine* have considered it to be one of the most effective.



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TECH Business School uses the Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.





This program prepares you to face business challenges in uncertain environments and achieve business success.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career.

A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch to present executives with challenges and business decisions at the highest level, whether at the national or international level. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and business reality is taken into account.



You will learn, through collaborative activities and real cases, how to solve complex situations in real business environments"

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They must integrate all their knowledge, research, argue and defend their ideas and decisions.

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Relearning Methodology

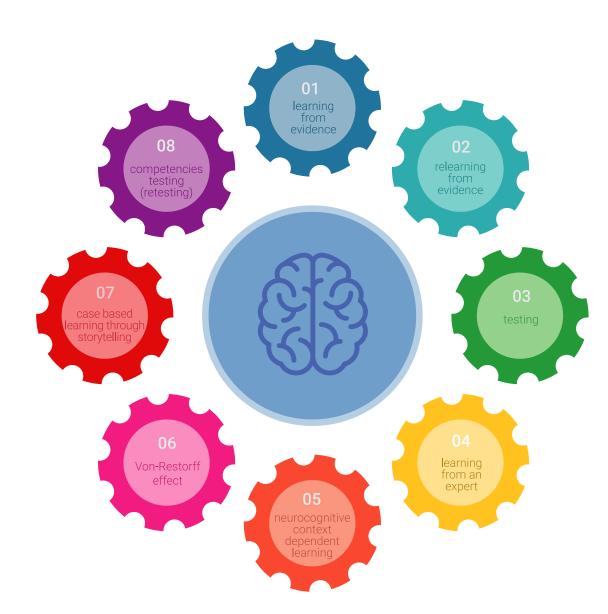
TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

Our online system will allow you to organize your time and learning pace, adapting it to your schedule. You will be able to access the contents from any device with an internet connection.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our online business school is the only one in the world licensed to incorporate this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



Methodology | 51 **tech**

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically. With this methodology we have trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, markets, and financial instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

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This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



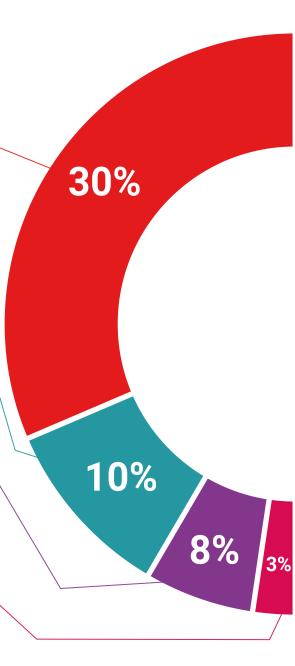
Management Skills Exercises

They will carry out activities to develop specific executive competencies in each thematic area. Practices and dynamics to acquire and develop the skills and abilities that a high-level manager needs to develop in the context of the globalization we live in.



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best senior management specialists in the world.



Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.



This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



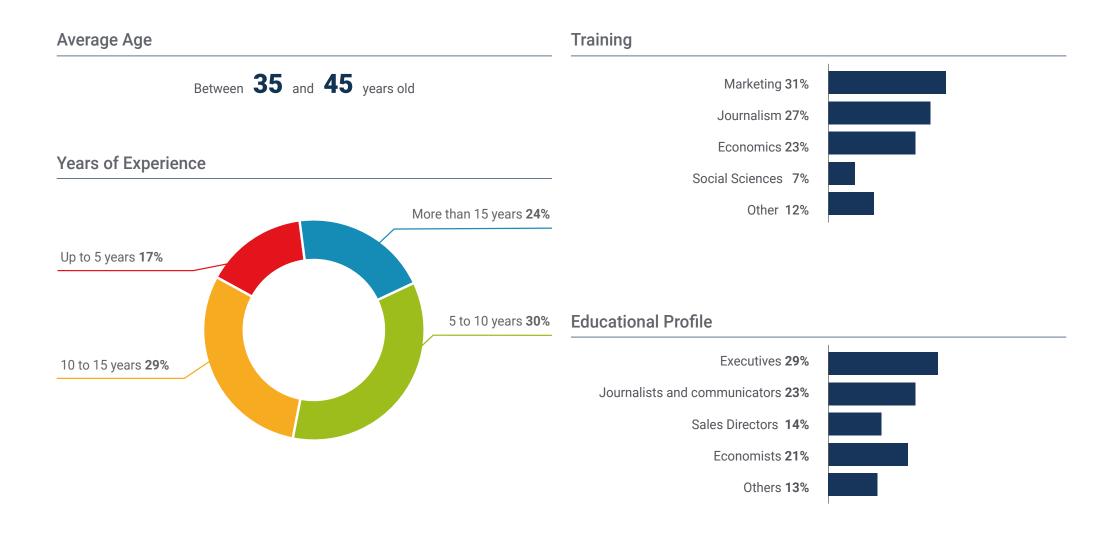


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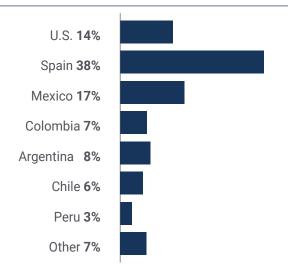




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Geographical Distribution



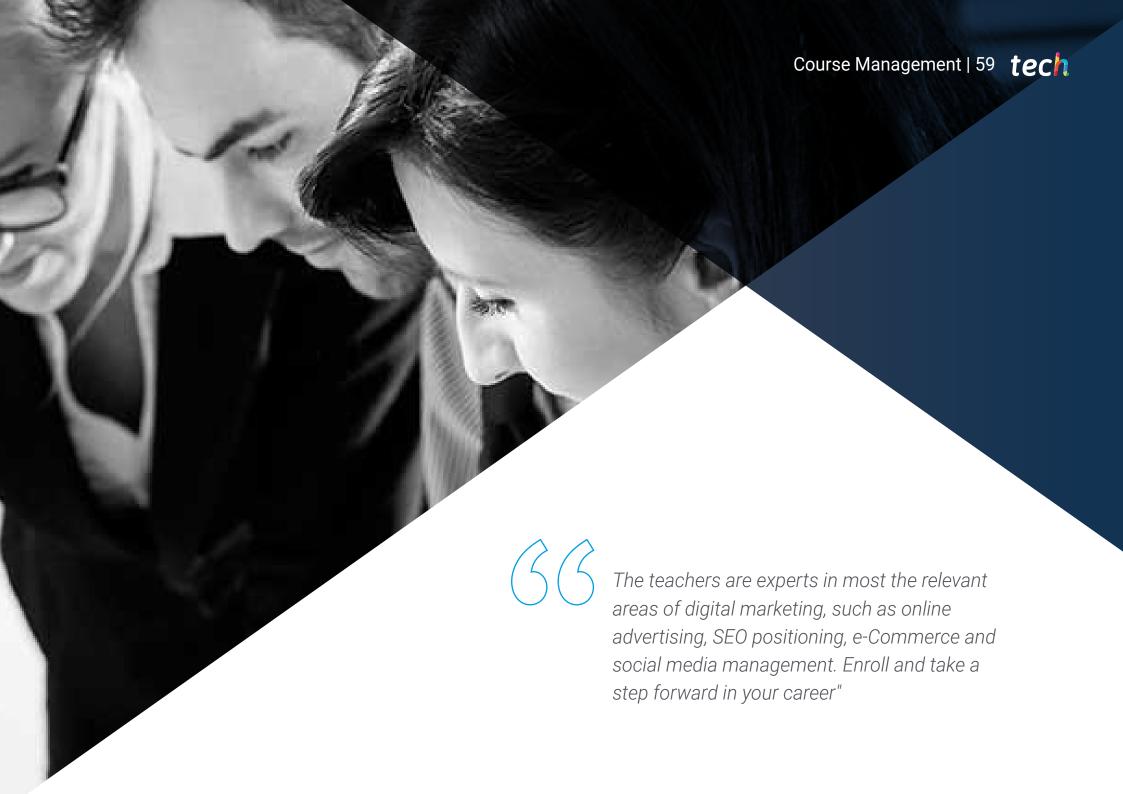


Francisco Javier Santillana

Marketing Director

"From the very first moment I enrolled I knew I had made the right decision. As an executive of a leading company in the industry, I needed education that would allow me to develop unique skills and competencies in the field of marketing and neuro-marketing that would allow me to develop unique skills and competencies in the field of marketing and neuro-marketing. And the Advanced Master's Degree not only met my expectations, but exceeded them. The syllabus is very complete and updated, the professors are experts in the field and the 100% online format is very convenient for professionals like me"





Management



Mr. López, Adolfo

- Independent consultant in KMC
- Commercial and Research Technician at Investgroup
- Marketing Consultant at Alcoworking
- Manager at Innovation Club of the Valencian Community
- Degree in Economics and Business Administration from the University of Valencia
- Diploma in Marketing from ESEM Business School
- Member of: AECTA (member of the Board of Directors for communication), AINACE (member of the Board of Directors), Marketing Club Valencia(Former



Mr. Carrascosa Mendoza, Gabriel

- Researcher and director of Fusión Lab- Applied Neuromarketing Laboratory
- Consultant in the areas of Marketing, Market Research, Neuromarketing and communication at the European Neuromarketing Association - AEN
- Degree in Business Administration and Management from the University of Wales
- Master's Degree in Neuromarketing and Consumer Behavior from the European University Miguel de Cervantes UEMC
- Postgraduate Diploma: Neuromarketing and Consumer Behavior by Nebrija University
- Technical Course on development and applications of Eye Tracking in Neuromarketing-SMI
- Honorary Member of AMNAC (Mexican Association of Neuromarketing and Consumer Analysis)

Professors

Mr. Holgado Mollà, Jesús

- » Specialist in Marketing and Psychology
- » Client executive at Kantar Insights
- » Analyst at Kantar Worldpanel
- » In-company Professor of Statistics and Marketing
- » Degree in Psychology from the URV
- » Master's Degree in Neuromarketing at UNIR
- » Bootcamp in Marketing Data Analytics at EDIX
- » Member of Neuromarketing Science and Business Association (NMSBA)

Mr. Pulido Martín, Pablo

- » Health Psychologist of the Psychological Services Center La Paz
- » Member of Rapid action team for emergencies in railway accidents in RENFE (Spanish National Railway Network)
- » Health psychologist in several companies
- » Degree in Psychology from the Autonomous University of Madrid
- » Specialist in Clinical Hypnosis, Autonomous University of Madrid
- » Master's Degree in General Health Psychology from the Autonomous University of Madrid
- » Internship in the subject Psychology of Thought at the Faculty of Psychology, Autonomous University of Madrid
- » Training course in intervention with perpetrators of gender violence, in CUPIF association

Ms. Díaz Pizarro, Cristina

- » Assistant Office Manager at Banco Santander
- » Double Degree in Business Administration and Tourism Management from the University of Extremadura (UNEX)
- » MIFID II Certification in Financial Advice
- » Specialist in Neuro-marketing by INEAF Business School
- » Expert in Digital Marketing IAB Spain

Ms. Duart Llacer, Patricia

- » Specialist in Neuropsychology and Clinical Assistance
- » Research scientist at Thimus
- » Research and data analysis assistant at the Erasmus Rotterdam Hospital
- » Therapeutic assistant at NISA Valencia Hospital
- » In-company trainer in psychology topics
- » Graduate in Psychology with Neurosciences at Reading University
- » Master in Neuropsychology at the University of Leiden
- » Master in Management and Monitoring of Clinical Trials by TECH Global University

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Ms. Alff Machado, Larissa

- » Neuromarketing Specialist
- » Consultant and Implementation Technician at Fusion Lab Neuro-marketing
- » Graduate in Advertising from UNP
- » Master's Degree in Neuro-marketing and Consumer Behavior from UCM
- » Master's Degree in Digital Marketing from EAE Business School
- » Postgraduate degree in Strategic Marketing from Rio de Janeiro Superior School of Marketing

Ms. El Mehdi, Ibtissam

- » Marketing Analyst and Consultant at Sprinklr
- » Head of Marketing and Communication Department at Hispasur Global Trading
- » Trainer and Integral Marketing Strategy Consultant
- » Degree in Marketing and Market Research from the University of Malaga
- » Executive Master's Degree in Hotel and Catering Business Management at The OSTELEA School of Tourism & Hospitality
- » Certification in "Branding and Digital Neuro-marketing: the Science of Selling" by Udemy
- » Postgraduate Certificate in "Neuromarketing Course" by Ibecon

Ms. Parra Devia, Mariana Sofía

- » Collaborator in the Technical Department of Fusion Lab Neuro-marketing
- » Psychoeducational Evaluator
- » Sutherland Customer Service Representative
- » Community Manager at Johanna Posada Curvy and Gee.Geestore
- » Degree in Psychology from the University of the North in Colombia
- » Postgraduate Certificate in Leadership and Emotional Education by Flich
- » Community Management Course by Domestika





Course Management | 63 tech

Ms. Cuesta Iglesias, Miriam

- » Laboratory Technician in the field of Neuro-marketing
- » Expansion and Marketing Coordinator at Vivadecor Shopping Center
- » Trainer in in-company programs in the fields of Neuro-marketing and People Management
- » Degree in Business Administration and Management from the University of Wales
- » Master in Neuro-marketing and Consumer Behavior by the European University Miguel de Cervantes-UEMC
- » Postgraduate Diploma in Neuro-marketing and Consumer Behavior, Nebrija University
- » Member of the Organizing Committee of the Neuro-marketing Congress (European Neuro-marketing Association-AEN)

Ms. Carvacho, Carol

- » Growth Marketing Consultant Specialist in App at Embimedia
- » Growth Marketing Consultant in Ecommerce
- » Web Analytics Consultant at Centria group
- » Teacher in IT Education, in different subjects such as Digital Marketing, Google Analytics, Social media ads, Ecommerce, HTML 5 Introduction, Email Marketing among others
- » Degree in Design
- » Neuro-marketing Specialist
- » Postgraduate in Neuro-marketing
- » Course in Ecommerce, Digital Media, Growth Marketing and Product Owner





This Advanced Master's

Degree will enable
you to address all the
current and future
challenges of Marketing
and Neuro-marketing.

Are you ready to take the leap? Excellent professional development awaits you.

This Advanced Master's Degree in Marketing Management, Neuromarketing Expert of TECH Global University is an intensive program that prepares students to face challenges and business decisions , both nationally and internationally. Its main objective is to promote your personal and professional growth Helping them achieve success.

Therefore, those who wish to improve themselves, achieve a positive change at a professional level and interact with the best, will find their place at TECH.

Acquire the most useful managerial and strategic skills in today's business and commercial environment through this Advanced Master's Degree.

Time of Change

During the program 52%

After 2 years 28%

Type of change

Internal Promotion 17%
Change of Company 45%
Entrepreneurship 38%

Salary increase

This program represents a salary increase of more than 25.22% for our students

\$57,900

A salary increase of

25.22%

\$72,500





tech 70 | Benefits for Your Company

Developing and retaining talent in companies is the best long-term investment.



Growth of talent and intellectual capital

The professional will introduce the company to new concepts, strategies, and perspectives that can bring about significant changes in the organization.



Retaining high-potential executives to avoid talent drain

This program strengthens the link between the company and the professional and opens new avenues for professional growth within the company.



Building agents of change

You will be able to make decisions in times of uncertainty and crisis, helping the organization overcome obstacles.



Increased international expansion possibilities

Thanks to this program, the company will come into contact with the main markets in the world economy.





Project Development

The professional can work on a real project or develop new projects in the field of R & D or business development of your company.



Increased competitiveness

This program will equip students with the skills to take on new challenges and drive the organization forward.







tech 74 | Certificate

This program will allow you to obtain your **Advanced Master's Degree diploma in Marketing Management, Neuromarketing Expert** endorsed by **TECH Global University**, the world's largest online university.

TECH Global University is an official European University publicly recognized by the Government of Andorra (*official bulletin*). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

Mr./Ms. _____with identification document _____has successfully passed and obtained the title of:

Advanced Master's Degree in Marketing Management,
Neuromarketing Expert

This is a program of 3,000 hours of duration equivalent to 120 ECTS, with a start date of dd/mm/yyyy
and an end date of dd/mm/yyyy.

TECH Global University is a university officially recognized by the Government of Andorra on the 31st of January of 2024, which belongs to the European Higher Education Area (EHEA).

In Andorra la Vella, on the 28th of February of 2024

This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: Advanced Master's Degree in Marketing Management, Neuromarketing Expert

Modality: online

Duration: 2 years

Accreditation: 120 ECTS



^{*}Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.



Advanced Master's Degree

Marketing Management, Neuro-marketing Expert

» Modality: online

» Duration: 2 years

» Certificate: **TECH Global University**

» Credits: 120 ECTS

» Schedule: at your own pace

» Exams: online

Advanced Master's Degree

Marketing Management, Neuro-marketing Expert

