

Postgraduate Certificate Conflict and Negotiation





Postgraduate Certificate Conflict and Negotiation

- » Modality: online
- » Duration: 6 weeks
- » Certificate: TECH Global University
- » Credits: 6 ECTS
- » Schedule: at your own pace
- » Exams: online

Website: www.techtitute.com/us/psychology/postgraduate-certificate/conflict-negotiation

Index

01

Introduction

p. 4

02

Objectives

p. 8

03

Structure and Content

p. 12

04

Methodology

p. 16

05

Certificate

p. 24

01

Introduction

Intervention in conflict resolution offers the psychology professional a wide area of development that implies new work perspectives and a greater possibility of professional growth. In recent times, the ways of working in this field have benefited from a very important update that has incorporated new ways of working and more efficient approaches. This program will allow you to acquire all of them, enabling you to work safely and successfully in social, labor, educational contexts... A learning that you cannot miss if you want to be competitive in the demanding labor market.



“

This Postgraduate Certificate will broaden your horizons as a psychologist and will allow you to grow personally and professionally”

This Postgraduate Certificate is a complete and advanced training process in the context of negotiation and conflict resolution. A program created by experts in the field that will show you the different theories and approaches giving you the tools you need to face any therapeutic situation in this subject. For this, you will have a teaching faculty that stands out for its extensive professional experience in the different fields in which psychology has developed and in different sectors of the population.

Throughout this program, you will learn the current and newest approaches on this topic. Learn the characteristics and fundamental aspects of pharmacology.

We will not only take you through the theoretical knowledge we offer, but we will introduce you to another way of studying and learning, one which is simpler, more organic and more efficient. We will work to keep you motivated and to develop your passion for learning, helping you to think and develop critical thinking skills.

A high-level step that will become a process of improvement, not only on a professional level, but also on a personal level.

This **Postgraduate Certificate in Conflict and Negotiation** contains the most complete and up-to-date program on the market. The most important features include:

- ◆ The development of 100 case studies presented by experts in Psychotherapeutic Schools
- ◆ The graphic, schematic, and practical contents provide students with scientific and practical information on the disciplines that are essential for Psychologist
- ◆ New developments and innovations in the different areas of psychology
- ◆ Practical exercises where the process of self-assessment can be used to improve learning
- ◆ Algorithm-based interactive learning system for decision-making in the situations that are presented to the student.
- ◆ Special emphasis on cutting-edge methodologies.
- ◆ Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- ◆ Content that is accessible from any fixed or portable device with an Internet connection



A program created for professionals who aspire to excellence and that will allow them to acquire new skills and strategies in a smooth and effective way”

“

An approach that is totally focused on capacitative effectiveness, which will allow you to learn in a real, constant and efficient way”

It includes a very broad teaching staff of professionals belonging to the field of psychology, who pour into this educational program the experience of their work, in addition to recognized specialists of reference societies and prestigious universities

Its multimedia content, developed with the latest educational technology, will allow the professional a situated and contextual learning, that is to say, a simulated environment that will provide an immersive learning programmed to train in real situations.

This program is designed around Problem-Based Learning, where the student must try to solve the different professional practice situations that arise during the course. For this purpose, the professional will be assisted by an innovative interactive video system created by renowned and experienced experts.

Forget the obsolete ways of studying the traditional way and make your learning easier and more motivating.

This Postgraduate Certificate makes a difference in the labor market by placing you among the most qualified professionals.

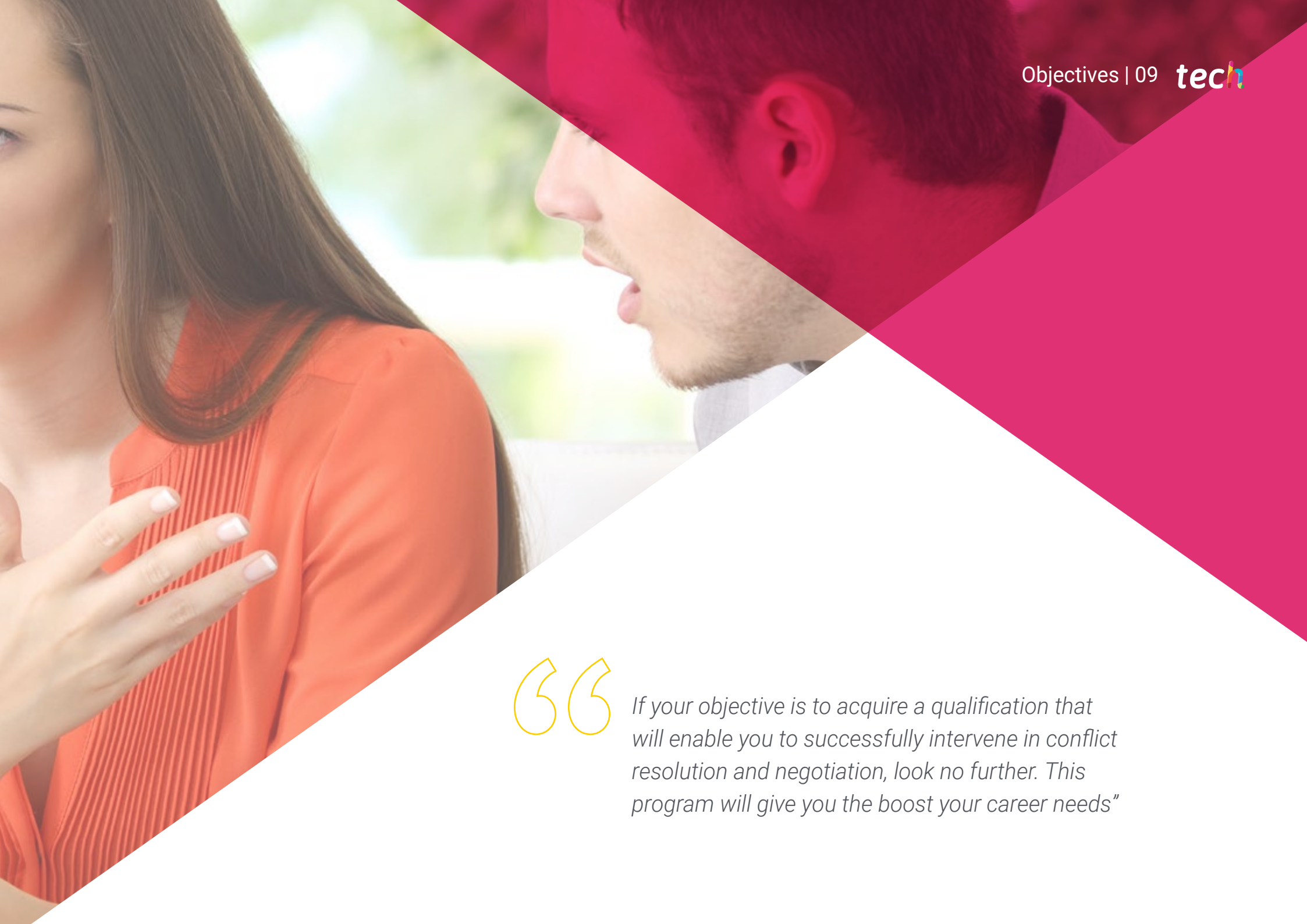


02

Objectives

The objectives of this program have been established as a guide for the development of all learning, with the specific mission of offering the students a very intensive training that really boosts their professional progression. A journey of personal growth that will take you to the top in your intervention as a psychologist.





“

If your objective is to acquire a qualification that will enable you to successfully intervene in conflict resolution and negotiation, look no further. This program will give you the boost your career needs”



General Objective

- ◆ Train psychology professionals in the knowledge of Psychotherapeutic Schools and in the different models and techniques of Intervention, with real working capacity and with optimal results, supported by the most updated and useful theoretical and practical knowledge for their profession

“

This Postgraduate Certificate is aimed at all psychologists who want to achieve a high level of specialization in the field of Conflict and Negotiation”





Specific Objectives

- ◆ Use appropriate strategies to encourage habits and behaviors that promote a good working environment and social awareness
- ◆ Understand the meaning and implications of the terms “conflict” and “negotiation”
- ◆ Identify the strengths and weaknesses of those involved in a conflict
- ◆ Be familiar with current theories on conflict resolution
- ◆ Create and be able to implement strategies for conflict resolution

03

Structure and Content

The contents of this complete program have been developed by the most competent professionals in this sector, with a high quality criterion in each of its moments. For this purpose, the most relevant and comprehensive topics have been selected, with the latest and most interesting updates



“

This Postgraduate Certificate in Conflict and Negotiation contains the most complete and up-to-date program on the market”

Module 1. Mindfulness

- 1.1. Conflict and Negotiation
 - 1.1.1. Introduction. The Definition of Conflict
 - 1.1.2. Types of Conflict
 - 1.1.3. Functionality and Dysfunctionality in Conflict
 - 1.1.4. Models of Conflict
 - 1.1.5. Bibliographical References
- 1.2. Conflict Aggression and Violence
 - 1.2.1. Aggression: Basic Concepts
 - 1.2.2. Theories on Aggression
 - 1.2.3. Some Additional Factors that Influence Aggression
 - 1.2.4. A General Model of Aggression
 - 1.2.5. Bibliographical References
- 1.3. Sociological Analysis of Conflict
 - 1.3.1. Introduction
 - 1.3.2. The Functionalist Perspective of Conflict
 - 1.3.3. Marxist Theory
 - 1.3.4. The Sociology of Conflict
 - 1.3.5. Bibliographical References
- 1.4. The Psychosocial Perspective in the Analysis of Conflict
 - 1.4.1. Realist Conflict Theory
 - 1.4.2. Social Identity Theory
 - 1.4.3. The Theory of Relative Deprivation
 - 1.4.4. Formal Theories
 - 1.4.5. Studies on Power
 - 1.4.6. Bibliographical References
- 1.5. The Psychosocial Processes Involved in Conflict
 - 1.5.1. Cognitive Processes Related to Conflict
 - 1.5.2. Group Dynamics in Conflict
 - 1.5.3. An Integrative Model of Conflict
 - 1.5.4. Bibliographical References
- 1.6. Conflict Management: Introduction
 - 1.6.1. Conflict Management Methods
 - 1.6.2. New Paradigms in Conflict Management
 - 1.6.3. Bibliographical References





- 1.7. Conflict Management: Negotiation (I)
 - 1.7.1. Conditions for Negotiation
 - 1.7.2. Preparing Negotiation
 - 1.7.3. Bibliographical References
- 1.8. Conflict Management: Negotiation (II)
 - 1.8.1. Negotiation Strategies and Tactics
 - 1.8.2. Cooperative Tactics: Concessions and Accommodation
 - 1.8.3. Coercive Tactics
 - 1.8.4. Problem Solving and Coming Up with Integrative Proposals
 - 1.8.5. Closing the Negotiation
 - 1.8.6. Bibliographical References
- 1.9. Conflict Management: Mediation (I)
 - 1.9.1. Concepts and Definitions
 - 1.9.2. Principles and Objectives
 - 1.9.3. Mediation Phases
 - 1.9.4. Models of Mediation
 - 1.9.5. Bibliographical References
- 1.10. Conflict Management: Mediation (II)
 - 1.10.1. Introduction: an Integrative Model
 - 1.10.2. Transformative Mediation and Settlement Mediation
 - 1.10.3. Objectives, Strategies and Transformative Techniques
 - 1.10.4. Objectives, Strategies and Techniques for Agreement
 - 1.10.5. Bibliographical References
- 1.11. Cooperation, Extraordinary Goals and Peace Education
 - 1.11.1. Cooperation and Extraordinary Goals: Theoretical Bases, Conditions and Forms of Application
 - 1.11.2. Peace Education: Theoretical Bases, Examples and Applications
 - 1.11.3. Bibliographical References
- 1.12. Armed Conflict Management
 - 1.12.1. Perspectives on Conflicts
 - 1.12.2. Ways of Dealing with Armed Conflicts
 - 1.12.3. Phase Sequence in Armed Conflict Management
 - 1.12.4. Bibliographical References

04

Methodology

This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning**.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.



“

Discover Relearning, a system that abandons conventional linear learning, to take you through cyclical teaching systems: a way of learning that has proven to be extremely effective, especially in subjects that require memorization"

At TECH we use the Case Method

What should a professional do in a given situation? Throughout the program, students will face multiple simulated clinical cases, based on real patients, in which they will have to do research, establish hypotheses, and ultimately resolve the situation. There is an abundance of scientific evidence on the effectiveness of the method. Specialists learn better, faster, and more sustainably over time.

With TECH the psychologist experiences a way of learning that is shaking the foundations of traditional universities around the world.



According to Dr. Gérvas, the clinical case is the annotated presentation of a patient, or group of patients, which becomes a "case", an example or model that illustrates some peculiar clinical component, either because of its teaching power or because of its uniqueness or rarity. It is essential that the case is based on current professional life, trying to recreate the real conditions in the psychologist's professional practice.

“

Did you know that this method was developed in 1912, at Harvard, for law students? The case method consisted of presenting students with real-life, complex situations for them to make decisions and justify their decisions on how to solve them. In 1924, Harvard adopted it as a standard teaching method”

The effectiveness of the method is justified by four fundamental achievements:

1. Psychologists who follow this method not only master the assimilation of concepts, but also develop their mental capacity by means of exercises to evaluate real situations and apply their knowledge.
2. Learning is solidly translated into practical skills that allow the psychologist to better integrate knowledge into clinical practice.
3. Ideas and concepts are understood more efficiently, given that the example situations are based on real-life.
4. Students like to feel that the effort they put into their studies is worthwhile. This then translates into a greater interest in learning and more time dedicated to working on the course.



Relearning Methodology

At TECH we enhance the case method with the best 100% online teaching methodology available: Relearning.

Our university is the first in the world to combine the study of clinical cases with a 100% online learning system based on repetition, combining a minimum of 8 different elements in each lesson, which is a real revolution compared to the simple study and analysis of cases.

The psychologist will learn through real cases and by solving complex situations in simulated learning environments. These simulations are developed using state-of-the-art software to facilitate immersive learning.



At the forefront of world teaching, the Relearning method has managed to improve the overall satisfaction levels of professionals who complete their studies, with respect to the quality indicators of the best online university (Columbia University).

This methodology has trained more than 150,000 psychologists with unprecedented success in all clinical specialties. Our pedagogical methodology is developed in a highly competitive environment, with a university student body with a strong socioeconomic profile and an average age of 43.5 years old.

Relearning will allow you to learn with less effort and better performance, involving you more in your training, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation for success.

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

The overall score obtained by our learning system is 8.01, according to the highest international standards.



This program offers the best educational material, prepared with professionals in mind:



Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



Latest Techniques and Procedures on Video

TECH introduces students to the latest techniques, to the latest educational advances, to the forefront of current psychology. All of this in direct contact with students and explained in detail so as to aid their assimilation and understanding. And best of all, you can watch the videos as many times as you like.



Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".



Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Expert-Led Case Studies and Case Analysis

Effective learning ought to be contextual. Therefore, TECH presents real cases in which the expert will guide students, focusing on and solving the different situations: a clear and direct way to achieve the highest degree of understanding.



Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



Classes

There is scientific evidence suggesting that observing third-party experts can be useful.
Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



Quick Action Guides

TECH offers the most relevant contents of the course in the form of worksheets or quick action guides. A synthetic, practical, and effective way to help students progress in their learning.



05

Certificate

The Postgraduate Certificate in Conflict and Negotiation guarantees students, in addition to the most rigorous and up-to-date education, access to a Postgraduate Certificate issued by TECH Global University.



“

*Successfully complete this program
and receive your university qualification
without having to travel or fill out
laborious paperwork”*

This program will allow you to obtain your **Postgraduate Certificate in Conflict and Negotiation** endorsed by **TECH Global University**, the world's largest online university.

TECH Global University is an official European University publicly recognized by the Government of Andorra ([official bulletin](#)). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: **Postgraduate Certificate in Conflict and Negotiation**

Modality: **online**

Duration: **6 weeks**

Accreditation: **6 ECTS**



*Apostille Convention. In the event that the student wishes to have their paper certificate issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.

future
health confidence people
education information tutors
guarantee accreditation teaching
institutions technology learning
community commitment
personalized service innovation
knowledge present quality
development languages
virtual classroom



Postgraduate Certificate Conflict and Negotiation

- » Modality: online
- » Duration: 6 weeks
- » Certificate: TECH Global University
- » Credits: 6 ECTS
- » Schedule: at your own pace
- » Exams: online

Postgraduate Certificate Conflict and Negotiation

