

# Postgraduate Diploma

## Psychological Intervention In Emergencies





## Postgraduate Diploma Psychological Intervention in Emergencies

- » Modality: online
- » Duration: 6 months
- » Certificate: TECH Global University
- » Credits: 18 ECTS
- » Schedule: at your own pace
- » Exams: online

Website: [www.techtute.com/us/nursing/postgraduate-diploma/postgraduate-diploma-psychological-intervention-emergencies](http://www.techtute.com/us/nursing/postgraduate-diploma/postgraduate-diploma-psychological-intervention-emergencies)

# Index

01

Introduction

---

*p. 4*

02

Objectives

---

*p. 8*

03

Structure and Content

---

*p. 12*

04

Methodology

---

*p. 18*

05

Certificate

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*p. 26*

# 01

# Introduction

Mastering psychological care in the clinical scenario is one of the main issues that can prevent the occurrence of short- and long-term neurological sequelae. The physical condition of patients is vital, but, in addition, their mental health must be attended to in order for proper health care to take place. Hence the importance of clinicians having extensive knowledge of psychological intervention in specific situations, applying emotional support and actively working towards the prevention of mental illness. This knowledge is gathered in the present program, through a theoretical-practical syllabus and in a 100% online format. These characteristics make a unique opportunity to develop psychological intervention skills in emergency situations.



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*Would you like to master Psychological Intervention in Emergencies? Enroll now and analyze the most effective first aid protocols with TECH”*

Mastering physical and emotional stabilization in a critical situation is one of the objectives of human beings and behavioral studies. In this line, the emergency area of a clinical center is one of the scenarios in which professionals must deal with the state of stress of patients. The first psychological help can also be performed in the external care of a service, prior to the fire or security forces teams. Therefore, one of the deontological principles of the work of health care specialists is to provide emotional support to the victims of an accident or extreme situation.

TECH offers a comprehensive program developed by researchers in the field of psychology in crisis contexts to instruct graduates in nursing who wish to investigate new techniques of care for specific situations in emergencies. This program emphasizes the importance of the application and emotional management of professionals in the prevention of short and long term sequelae. In this way, health care workers will develop their technical skills to act on the basis of the most effective on the basis of the most effective psychological action strategies.

This is a multidisciplinary program that gathers the latest information on primary care protocols according to the different types of situations and the characteristics of the victims. Thus, the clinical specialists will be able to apply in their practice the therapeutic strategies that are best adapted to the hospital context, favoring immediate service in emergencies.

This Postgraduate Diploma in Psychological Intervention in Emergencies is developed through 450 hours of audiovisual content and a 100% online mode that makes it possible to consult the contents remotely from the beginning of the program. In addition, the syllabus can be downloaded to any electronic device with internet connection and can be enjoyed even after completing the program.

This **Postgraduate Diploma in Psychological Intervention in Emergencies** contains the most complete and up-to-date scientific program on the market. Its most notable features are:

- ♦ Development of practical cases presented by experts in Psychology and Emergency Services
- ♦ The graphic, schematic, and practical contents with which they are created, provide scientific and practical information on the disciplines that are essential for professional practice
- ♦ Practical exercises where the self-assessment process can be carried out to improve learning
- ♦ Its special emphasis on innovative methodologies
- ♦ Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- ♦ Content that is accessible from any fixed or portable device with an Internet connection



*You will work on the latest techniques for acute stress or panic situations, putting into practice various therapeutic strategies”*

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*Thanks to this Postgraduate Diploma you will understand the importance of care and psychological support to your own colleagues in a situation of burnout or coping”*

includes in its teaching staff a team of professionals from the field who bring to this program the experience of their work, in addition to recognized specialists from prestigious reference societies and universities.

The multimedia content, developed with the latest educational technology, will provide the professional with situated and contextual learning, i.e., a simulated environment that will provide immersive education programmed to learn in real situations.

This program is designed around Problem-Based Learning, whereby the professional must try to solve the different professional practice situations that arise during the academic year. For this purpose, the students will be assisted by an innovative interactive video system created by renowned and experienced experts.

*TECH has optimized its digital service so that, through the Virtual Campus, you can consult the contents from any electronic device with internet connection.*

*A program designed to improve your skills in the management of patients with aggressive behavior in the emergency department.*



# 02 Objectives

This program in Psychological Intervention in Emergencies has been developed by TECH and its teaching team with the aim of projecting the health performance of graduates in Nursing towards the intervention with psychological techniques on patients in extreme situations. To achieve this, students will delve into the principles of intervention with patients who are victims of gender violence, the role of the psychologist in crisis intervention with a psychiatric patient, as well as the accompaniment in the identification of corpses or mourning. For this, they will have the best theoretical, practical and additional content, as well as video summaries, theoretical-practical activities and simulations of real cases to energize an innovative educational experience.





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*A program aimed at specialists who seek perfection in their immediate health service and the application of emotional shock therapies, someone like you”*



## General Objectives

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- ♦ Develop a broad and specialized knowledge of the importance of preventive psychological intervention in crisis situations
- ♦ Know in detail the latest strategies and therapeutic techniques for the management of the patient victim of an emergency context
- ♦ Serve as a guide for graduates to update their knowledge in a comprehensive and guaranteed manner



*Are you looking to improve your communication skills to communicate serious diagnoses? Achieve it with a program that focuses on psychological care as well as biological"*





## Specific Objectives

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### Module 1. First Aid Protocol: Psychological First Aid

- ◆ Know when a psychological crisis occurs and the consequences for the individual
- ◆ Study and distinguish first aid protocol stages in Emergency Psychology
- ◆ Know the main action protocols in emergency situations

### Module 2. Action Protocols for Specific Situations I

- ◆ Know the action protocols for specific crisis situations
- ◆ Study the grief process in depth, types of grief and how to intervene for cases of normal and pathological grief
- ◆ Know the intervention processes for specific crisis and emergency situations

### Module 3. Action Protocols for Specific Situations II

- ◆ Know the key considerations to intervene with patients in high-risk situations
- ◆ Study the intervention process for patients in specific crisis situations
- ◆ Study the importance of therapeutic support for patients with problematic life situations



# 03

## Structure and Content

This program has the support of a teaching team with years of experience in the emergency area of different clinical hospitals. Their experience is reflected both in the reliable knowledge of the syllabus, as well as in the approach of the practical simulations. In addition, TECH applies the *Relearning* prestigious and innovative methodology to exempt from long hours of memorization and allow them assimilating the contents in a gradual and constant form. Thanks to these pedagogical strategies, the students will obtain a teaching based on the protocol of psychological first aid in emergencies and specific situations, without sacrificing the quality and completeness of the qualification.



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*In the Virtual Campus you will learn about emotional support in the face of the loss of a loved one with the support of a teaching team, which will give you the keys to act correctly in the professional scenario”*

## Module 1. First Aid Protocol: Psychological First Aid

- 1.1. Concept of Psychological Crisis
  - 1.1.1. Introduction to the Concept of Crisis Psychological
  - 1.1.2. Severity of Psychological Crisis
  - 1.1.3. Factors Affecting the Emergence of Psychological Crises
- 1.2. Triggering Factors
  - 1.2.1. Introduction to the Triggering Factor Concept
  - 1.2.2. Types of Triggering Factors
- 1.3. Psychological First Aid
  - 1.3.1. Concept of Psychological First Aid
  - 1.3.2. Components
  - 1.3.3. First aid with People under the Influence of Alcohol and other Drugs
  - 1.3.4. Monitoring
- 1.4. Psychological Triage
  - 1.4.1. What is Triage?
  - 1.4.2. Psychological Triage
  - 1.4.3. Triage Classification
- 1.5. Impact or Shock Phase
  - 1.5.1. Introduction to the Concept of Impact or Shock
  - 1.5.2. Principles and Assessment of the Impact Phase
  - 1.5.3. Performance in the Impact Phase
- 1.6. Reaction Phase
  - 1.6.1. Introduction to the Concept of Reaction
  - 1.6.2. Principles of the Reaction Phase
  - 1.6.3. Types of Reaction
  - 1.6.4. Performance in the Reaction Phase
- 1.7. Resolution and/or Adaptation Phase
  - 1.7.1. Psychological Adaptation
  - 1.7.2. Principles of Resolution and/or Adaptation Phase
  - 1.7.3. Factors Affecting Adaptation



- 1.8. Specific Skills for Crisis Intervention
  - 1.8.1. Therapist Skills
  - 1.8.2. Specific Skills of Crisis Therapists
- 1.9. Action Protocols
  - 1.9.1. Basic Principles of an Action Protocol
  - 1.9.2. Types of Action Protocols
- 1.10. Legislation and Emergency Plans
  - 1.10.1. Introduction to the Concept of Legislation
  - 1.10.2. Introduction to the Concept of Emergency Plans
  - 1.10.3. Importance of Legislation and Emergency Plans
  - 1.10.4. Effective Emergency Plans
- 2.5. Delivering Bad News I
  - 2.5.1. Announcing Bad News
  - 2.5.2. Procedure for Communicating Bad News
  - 2.5.3. Stages of a Person Receiving Bad News
- 2.6. Delivering Bad News II
  - 2.6.1. Professional Skills in the Delivery of Bad News
  - 2.6.2. Factors that Affect the Delivery of Bad News
  - 2.6.3. Specific Considerations for Communicating Bad News to Minors and Other Groups
- 2.7. Emotional Support in the Event of Loss
  - 2.7.1. Emotional Support
  - 2.7.2. Loss
  - 2.7.3. Emotional Support as a Influencing Factor in Crisis Situations

## Module 2. Action Protocols for Specific Situations I

- 2.1. Intervention in Acute Stress, Anxiety and Panic
  - 2.1.1. Introduction to the Concept of Acute Stress, Anxiety and Panic
  - 2.1.2. Acute Stress Intervention Process
  - 2.1.3. Anxiety Intervention Process
  - 2.1.4. Panic Intervention Process
- 2.2. Grief
  - 2.2.1. Concept of Grief
  - 2.2.2. Theories on Grief
  - 2.2.3. Manifestations of Normal Grief
- 2.3. Introduction and Types of Grief
  - 2.3.1. Stages of Grief
  - 2.3.2. Types of Grief
  - 2.3.3. Functions of Grief
- 2.4. Grief Crisis Intervention
  - 2.4.1. Importance of Intervention in Grief
  - 2.4.2. Grief Crisis Intervention Process
- 2.8. Intervention with Aggressive Patients
  - 2.8.1. Aggressive Patient Characteristics
  - 2.8.2. Keys Points for Intervention for Patients with Aggressive Behaviors
  - 2.8.3. Therapist Skills for Dominating the Therapeutic Scenario for Patients with Aggressive Behaviors
  - 2.8.4. Intervention Techniques with Aggressive Patients
- 2.9. Intervention and Management of the Suicidal Outpatient
  - 2.9.1. Suicide
  - 2.9.2. Therapeutic skills for the Management of the Suicidal Outpatient
  - 2.9.3. Intervention with Patients at Risk of Suicide
- 2.10. Intervention with Family Members of Missing Persons
  - 2.10.1. Factors to Take into Account in the Management of Missing Persons Family Members
  - 2.10.2. Techniques for Coping with Traumatic Events
  - 2.10.3. Intervention Process

### Module 3. Action Protocols for Specific Situations II

- 3.1. Intervention with Victims of Gender Violence
  - 3.1.1. Introduction to Domestic Violence
  - 3.1.2. Principles of Intervention with Patients Victims of Gender Violence
  - 3.1.3. Skills and Knowledge for Targeted Intervention
  - 3.1.4. Intervention Procedure
- 3.2. Intervention with Victims of Sexual Assault
  - 3.2.1. Introduction to the Concept of Sexual Assault
  - 3.2.2. Trauma in the Victims of Sexual Assault
  - 3.2.3. Skills and Knowledge for Targeted Intervention
  - 3.2.4. Procedures for Intervention with Victims of Sexual Assault
- 3.3. Intervention with People Intoxicated by Alcohol and Drugs
  - 3.3.1. Drug Use
  - 3.3.2. Drug Classification
  - 3.3.3. Intervention with Consumers
- 3.4. Crisis Intervention with Children
  - 3.4.1. The Therapeutic Process with Children
  - 3.4.2. Key Considerations and Principles in Therapeutic Intervention with Infants
  - 3.4.3. Effective tools for Intervention with Children
- 3.5. Crisis Intervention with the Psychiatric Patient
  - 3.5.1. Introduction to the Concept of the Psychiatric Patient
  - 3.5.2. The Role of the Psychologist in Crisis Intervention with a Psychiatric Patient
  - 3.5.3. Keys Considerations and Principles of Effective Intervention
- 3.6. Crisis Intervention with the Elderly
  - 3.6.1. Elderly People in the Psychologist's Office
  - 3.6.2. Key Considerations and Principles for Crisis Intervention with Infants







- 3.7. Crisis Intervention with People with Intellectual Disabilities
  - 3.7.1. Introduction to Intellectual Disability
  - 3.7.2. Key Considerations and Principles for Crisis Intervention with Patients with ID
  - 3.7.3. Tools for Interventions with People with ID
- 3.8. Crisis Intervention with Immigrants
  - 3.8.1. Trauma and Stress for Immigrants
  - 3.8.2. Key Considerations and Principles for Crisis Intervention with Immigrants
- 3.9. Accompaniment in the Identification of Corpses
  - 3.9.1. Therapeutic Support
  - 3.9.2. Accompaniment in the Identification of Corpses
  - 3.9.3. Funeral and Burial Ceremony
- 3.10. Psychological Support for Technicians
  - 3.10.1. Upon Completion of the Intervention
  - 3.10.2. Preventing Fatigue
  - 3.10.3. Shifts and Breaks
  - 3.10.4. Coping Strategies

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*Don't miss out on being part of a brand new educational experience and choose TECH to enhance your healthcare skills in first aid in the emergency area”*

# 04

# Methodology

This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning**.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





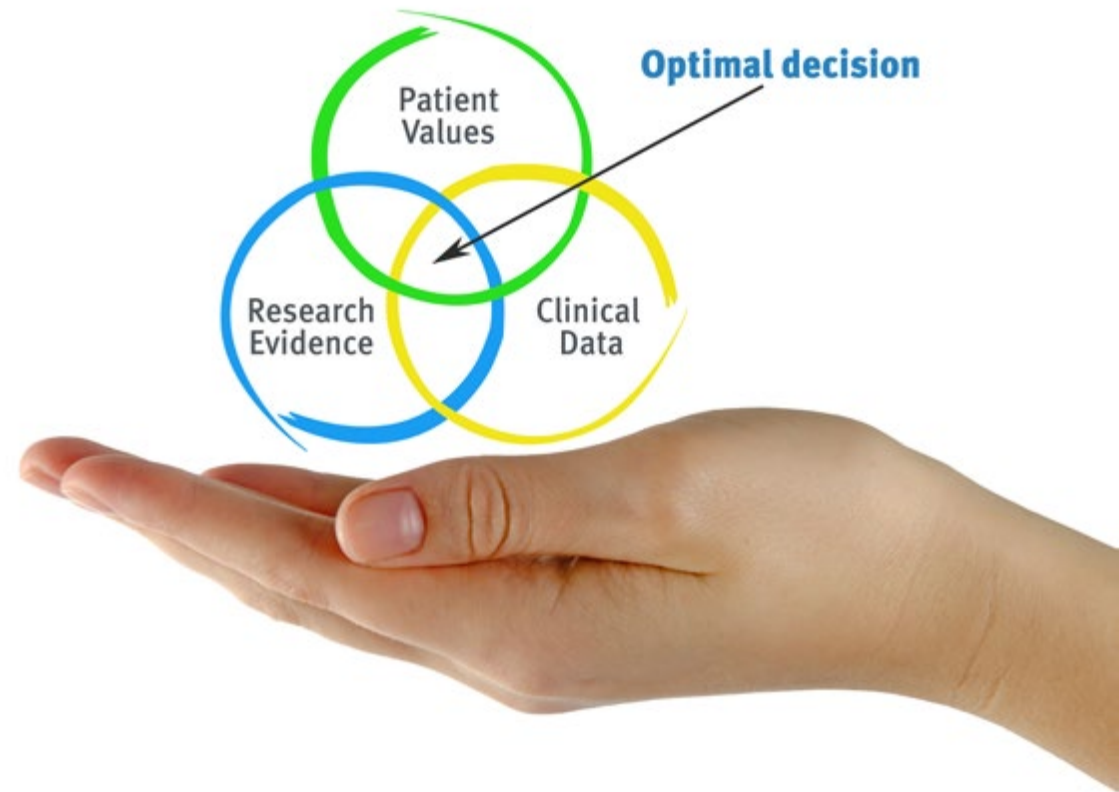
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*Discover Relearning, a system that abandons conventional linear learning, to take you through cyclical teaching systems: a way of learning that has proven to be extremely effective, especially in subjects that require memorization"*

## At TECH Nursing School we use the Case Method

In a given situation, what should a professional do? Throughout the program, students will face multiple simulated clinical cases, based on real patients, in which they will have to do research, establish hypotheses, and ultimately resolve the situation. There is an abundance of scientific evidence on the effectiveness of the method. Nurses learn better, faster, and more sustainably over time.

*With TECH, nurses can experience a learning methodology that is shaking the foundations of traditional universities around the world.*



According to Dr. Gérvas, the clinical case is the annotated presentation of a patient, or group of patients, which becomes a "case", an example or model that illustrates some peculiar clinical component, either because of its teaching power or because of its uniqueness or rarity. It is essential that the case is based on current professional life, in an attempt to recreate the real conditions in professional nursing practice.

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*Did you know that this method was developed in 1912, at Harvard, for law students? The case method consisted of presenting students with real-life, complex situations for them to make decisions and justify their decisions on how to solve them. In 1924, Harvard adopted it as a standard teaching method”*

The effectiveness of the method is justified by four fundamental achievements:

1. Nurses who follow this method not only grasp concepts, but also develop their mental capacity, by evaluating real situations and applying their knowledge.
2. The learning process has a clear focus on practical skills that allow the nursing professional to better integrate knowledge acquisition into the hospital setting or primary care.
3. Ideas and concepts are understood more efficiently, given that the example situations are based on real-life.
4. Students like to feel that the effort they put into their studies is worthwhile. This then translates into a greater interest in learning and more time dedicated to working on the course.



## Relearning Methodology

At TECH we enhance the case method with the best 100% online teaching methodology available: Relearning.

This university is the first in the world to combine case studies with a 100% online learning system based on repetition combining a minimum of 8 different elements in each lesson, which is a real revolution compared to the simple study and analysis of cases.



*The nurse will learn through real cases and by solving complex situations in simulated learning environments. These simulations are developed using state-of-the-art software to facilitate immersive learning.*

At the forefront of world teaching, the Relearning method has managed to improve the overall satisfaction levels of professionals who complete their studies, with respect to the quality indicators of the best online university (Columbia University).

With this methodology we have trained more than 175,000 nurses with unprecedented success in all specialities regardless of practical workload. Our pedagogical methodology is developed in a highly competitive environment, with a university student body with a strong socioeconomic profile and an average age of 43.5 years old.

*Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.*

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

The overall score obtained by TECH's learning system is 8.01, according to the highest international standards.



This program offers the best educational material, prepared with professionals in mind:



### Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is really specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



### Nursing Techniques and Procedures on Video

We introduce you to the latest techniques, to the latest educational advances, to the forefront of current medical techniques. All of this in direct contact with students and explained in detail so as to aid their assimilation and understanding. And best of all, you can watch them as many times as you want.



### Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".



### Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.







#### Expert-Led Case Studies and Case Analysis

Effective learning ought to be contextual. Therefore, TECH presents real cases in which the expert will guide students, focusing on and solving the different situations: a clear and direct way to achieve the highest degree of understanding.



#### Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



#### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



#### Quick Action Guides

TECH offers the most relevant contents of the course in the form of worksheets or quick action guides. A synthetic, practical, and effective way to help students progress in their learning.



05

# Certificate

The Postgraduate Diploma in Psychological Intervention in Emergencies guarantees students, in addition to the most rigorous and up-to-date education, access to a Postgraduate Diploma issued by TECH Global University.



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*Successfully complete this program and receive your university qualification without having to travel or fill out laborious paperwork”*

This program will allow you to obtain your **Postgraduate Diploma in Psychological Intervention in Emergencies** endorsed by **TECH Global University**, the world's largest online university.

**TECH Global University** is an official European University publicly recognized by the Government of Andorra (*official bulletin*). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: **Postgraduate Diploma in Psychological Intervention in Emergencies**

Modality: **online**

Duration: **6 months**

Accreditation: **18 ECTS**



\*Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.

future  
health confidence people  
education information tutors  
guarantee accreditation teaching  
institutions technology learning  
community commitment  
personalized service innovation  
knowledge present  
development language  
classroom



## Postgraduate Diploma Psychological Intervention in Emergencies

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