

# Postgraduate Certificate

## Humanization in Healthcare Management



## Postgraduate Certificate Humanization in Healthcare Management

- » Modality: online
- » Duration: 6 weeks
- » Certificate: TECH Technological University
- » Dedication: 16h/week
- » Schedule: at your own pace
- » Exams: online

Website: [www.techtute.com/us/nursing/postgraduate-certificate/humanization-healthcare-management](http://www.techtute.com/us/nursing/postgraduate-certificate/humanization-healthcare-management)

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# 01

# Introduction

Today, healthcare is making a shift to adapt to the needs of patients. It is no longer only necessary to attend to physical ailments of those who come to the clinic, but it is also necessary to offer a more complete care, taking into account their characteristics and seeking a global improvement of the person. But this can only be achieved by humanizing healthcare management and taking into account the characteristics of both patients and their caregivers. With this program, nurses will acquire all the indispensable knowledge to approach their work with total guarantees of success, applying ethical and humanistic criteria in each of their processes.



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*Providing more personalized patient care is the basis that all nurses must apply, and this is achieved with a more ethical and humane vision of health management.*

Humanizing healthcare management is one of the great challenges facing the profession today. Society in general demands a more globalized care, focusing on curing physical ailments, but without neglecting the emotional and spiritual aspects. Therefore, proper nursing management will allow us to know the patient's situation in depth and provide all the support and care needed, applying ethical and humane criteria.

With this new method of action, it is essential to have highly qualified nurses who are able to apply the new working methods, which favor the patient's situation, but also take into account the needs of employees. That way possible health problems due to professional exhaustion will be avoided, applying occupational safety criteria.

In order to achieve this superior education in professionals, TECH Technological University proposes the completion of this Postgraduate Certificate in Humanization in Health Management, in which they will find the latest information on an area of knowledge that is increasingly in demand, due to the remarkable benefits it brings to society. Specifically, the syllabus includes everything from the anthropology of humanization, to organizational management, ethical considerations in the healthcare setting or patient -and family- centered care.

Furthermore, one of the main advantages of this program is that it is taught in a 100% online format, so students will be free to choose where and when to study, according to their needs. That way you will be able to continue with your learning while managing the rest of your daily obligations, whether personal or work-related.

This **Postgraduate Certificate in Humanization in Healthcare Management** contains the most complete and up-to-date scientific program on the market. Its most notable features are:

- ♦ Practical cases developed by experts in management of nursing procedures and other disciplines.
- ♦ The graphic, schematic, and practical contents with which they are created provide scientific and practical information on the situations that regularly occur in the hospital setting.
- ♦ Presentation of practical workshops on procedures and decision making.
- ♦ Algorithm-based interactive learning system for decision-making in the situations that are presented to the student.
- ♦ Action protocols, where you can find the latest trends in healthcare management.
- ♦ Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- ♦ Special emphasis is put on the scientific method and research methodology in health management.
- ♦ Content that is accessible from any fixed or portable device with an Internet connection



*Proper healthcare management is essential to improve patient care. Thanks to this program, you will be able to contribute your knowledge toward humanizing the profession.*

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*You will develop the precise skills to become a high-level manager, capable of guiding your teams toward a more humane way of working.*

The teaching staff includes professionals from the field of nursing, who bring their experience to this training program, as well as renowned specialists from leading communities and prestigious universities.

The multimedia content, developed with the latest educational technology, will provide the professional with situated and contextual learning, i.e., a simulated environment that will provide an immersive training experience designed to train students for real-life situations.

This program is designed around Problem-Based Learning, whereby the professional must try to solve the different professional practice situations that arise throughout the program. For this purpose, the professional will be assisted by an innovative interactive video system created by renowned and experienced experts.

*The humanization of healthcare management will be essential to improve the work environment and, therefore, the work of nurses.*

*TECH offers you multiple case studies, which will be fundamental to improve your training in a short period of time.*



# 02

# Objectives

Nursing care should be carried out following the highest quality standards and applying ethical and humane criteria that favor the health and condition of patients. Therefore, one of the main objectives of this Postgraduate Certificate is to offer students all the necessary knowledge to give a boost to their careers. Thus, professionals will improve both care and management work, which will be essential for professional growth, but above all, for improved patient care.







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*You will be able to lead nursing teams that focus on the patient, understanding their needs and helping them to improve their quality of life.*



## General Objectives

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- Analyze the theories and models of the organization and working of Healthcare Systems, focusing on their political, social, legal and economic foundations and their organizational structure.
- Approach clinical management using the criteria of efficacy, efficiency, effectiveness, equity, performance and profitability, and the solution of problems through the appropriate use of information systems.
- Describe the principles of clinical management that allow for planning, organization, management and evaluation of a center, service or care unit.





## Specific Objectives

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- ◆ Apply ethical criteria in nurse work.
- ◆ Take into account the occupational health of nursing teams.
- ◆ New trends in healthcare, taking into account the different types of patients.

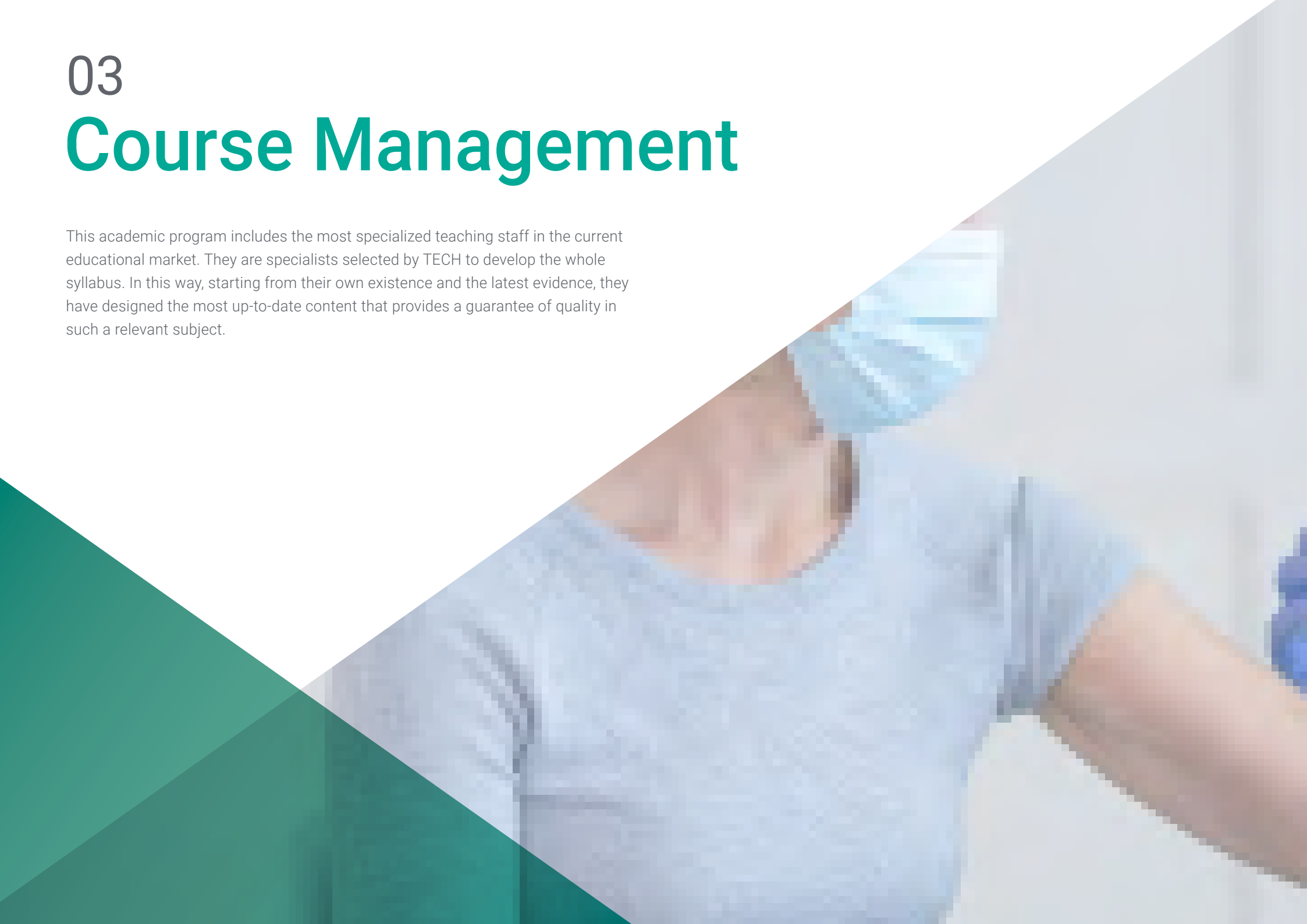
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*You will improve the care you provide, bringing significant benefits to your patients.*

03

# Course Management

This academic program includes the most specialized teaching staff in the current educational market. They are specialists selected by TECH to develop the whole syllabus. In this way, starting from their own existence and the latest evidence, they have designed the most up-to-date content that provides a guarantee of quality in such a relevant subject.





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*TECH offers the most specialized teaching staff in the field of study. Enroll now and enjoy the quality you deserve”*

## International Guest Director

Andrew D. Magalee is an outstanding leader in the field of **Nursing and Healthcare Management**, with a career marked by his commitment to **excellence and innovation**. As such, he has served as **Director of Nursing for Nursing Staffing and Resource Management** at **Johns Hopkins Bayview Medical Center**, a position of great responsibility at one of the most prestigious medical institutions internationally.

With a strong academic background, including a **Master's Degree in Nursing Administration**, with a specialization in **Pediatric Care**, from New York University, he has combined his theoretical knowledge with extensive practical experience. In addition, he has held the position of **Director of Nursing** at **Dartmouth-Hitchcock Medical Center**, where he has made a significant mark in improving **quality of care and operational efficiency**. He has also served as **Assistant Manager** at **Langone Medical Center**, New York University.

In addition to his outstanding professional work, Andrew D. Magalee has demonstrated a commitment to academic preparation, having completed bachelor's degrees in both **Biology and Nursing** at renowned American institutions such as St. John's University and New York University. In this way, his knowledge and skills range from **hospital management** to the implementation of **health technologies**, including his extensive background in **Human Resources, performance improvement, health insurance, clinical research and emergency management**. All of this positions him as an influential and respected figure in the international **healthcare** field.



## Mr. Magalee, Andrew D.

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- Director of Nursing, Personnel and Resource Management, Johns HopkinsBayview Medical Center, United States
- Director of Nursing, Dartmouth-Hitchcock Medical Center, Dartmouth-Hitchcock Medical Center, New Hampshire
- Assistant Manager, Langone Medical Center, by the University of New York
- Master's Degree in Nursing Administration, specialization in Pediatric Care, by the University of New York
- Bachelor of Science in Nursing, by the University of New York
- Bachelor of Science in Biology, St. John's University

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*Thanks to TECH, you will be able to learn with the best professionals in the world”*

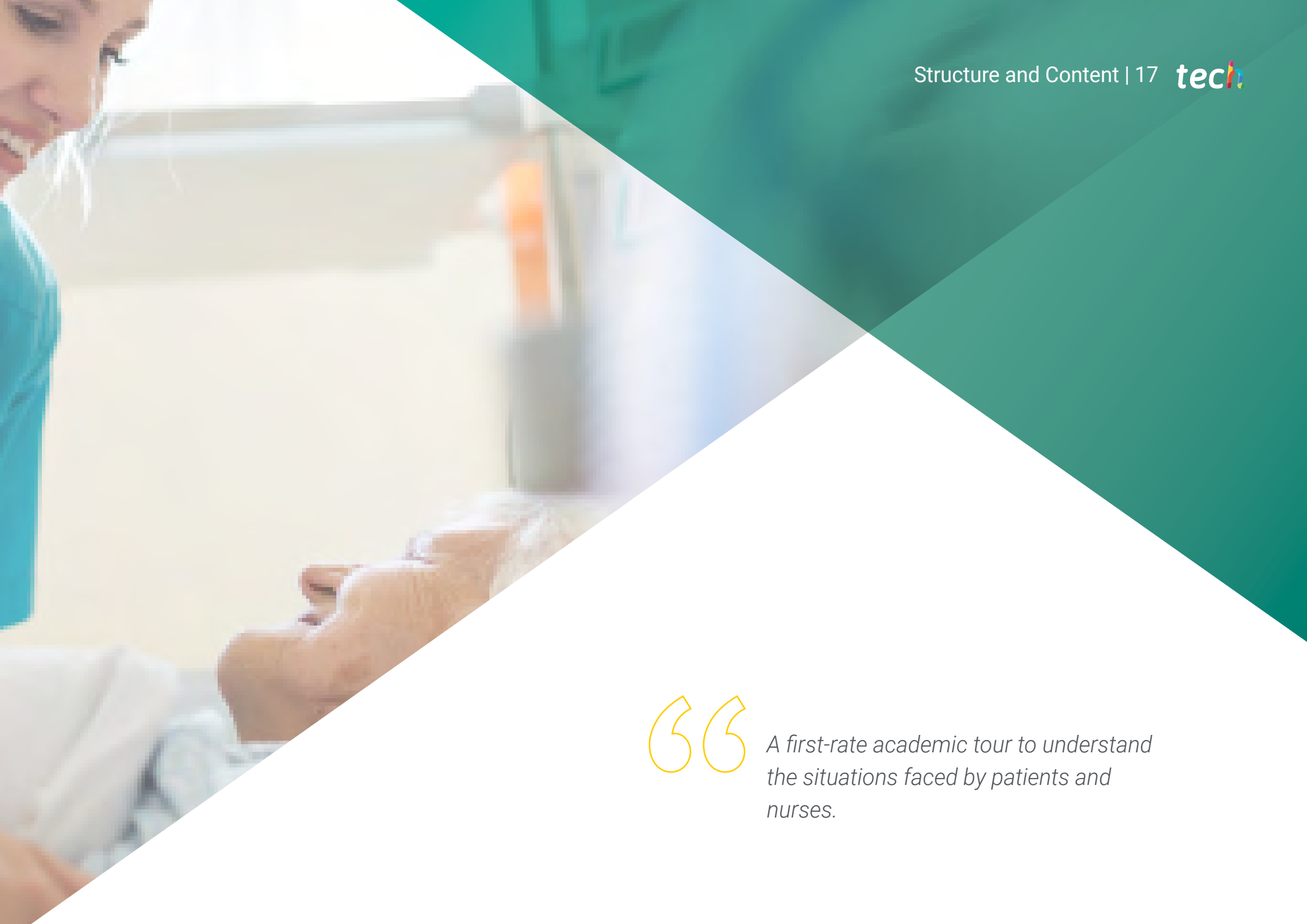
# 03

## Structure and Content

The curriculum of this Postgraduate Certificate in Humanization in Healthcare Management has been designed to offer nurses the most complete and relevant information about their work today, from a more human perspective, focusing on patients and caregivers. To this end, all aspects of interest in the field have been compiled and are offered to the student through 10 topics, in which they can delve into the organizational culture of health systems, the ethics of the profession or the costs associated with the caregiver.







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*A first-rate academic tour to understand the situations faced by patients and nurses.*

## Module 1. Humanization in Health Management

- 1.1. Anthropology of Humanization: Health and Illness.
- 1.2. Organizational and Transformational Culture in Healthcare Systems.
- 1.3. Management of Organizations Based on Humanization.
- 1.4. New Trends in Healthcare: The Voice of the Patient and Caregiver, the Active Patient and the Expert Patient.
- 1.5. Ethical Considerations in the Healthcare Field.
- 1.6. The Ethics of Nursing Care.
- 1.7. Occupational Health and Prevention Services in the Healthcare Field.
- 1.8. Professional Burn-Out. Care-Associated Costs.
- 1.9. Patient and Family Focused Care.
- 1.10. A Current Approach to Treatment Support.





“Applying ethical criteria in nursing care is essential to provide every process with a higher degree of quality.”

04

# Methodology

This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning**.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.



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*Discover Relearning, a system that abandons conventional linear learning, to take you through cyclical teaching systems: a way of learning that has proven to be extremely effective, especially in subjects that require memorization"*

## At TECH Nursing School we use the Case Method

In a given situation, what should a professional do? Throughout the program, students will face multiple simulated clinical cases, based on real patients, in which they will have to do research, establish hypotheses, and ultimately resolve the situation. There is an abundance of scientific evidence on the effectiveness of the method. Nurses learn better, faster, and more sustainably over time.

*With TECH, nurses can experience a learning methodology that is shaking the foundations of traditional universities around the world.*



According to Dr. Gérvas, the clinical case is the annotated presentation of a patient, or group of patients, which becomes a "case", an example or model that illustrates some peculiar clinical component, either because of its teaching power or because of its uniqueness or rarity. It is essential that the case is based on current professional life, in an attempt to recreate the real conditions in professional nursing practice.

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*Did you know that this method was developed in 1912, at Harvard, for law students? The case method consisted of presenting students with real-life, complex situations for them to make decisions and justify their decisions on how to solve them. In 1924, Harvard adopted it as a standard teaching method.*

The effectiveness of the method is justified by four fundamental achievements:

1. Nurses who follow this method not only grasp concepts, but also develop their mental capacity, by evaluating real situations and applying their knowledge.
2. The learning process has a clear focus on practical skills that allow the nursing professional to better integrate knowledge acquisition into the hospital setting or primary care.
3. Ideas and concepts are understood more efficiently, given that the example situations are based on real-life.
4. Students like to feel that the effort they put into their studies is worthwhile. This then translates into a greater interest in learning and more time dedicated to working on the course.



## Relearning Methodology

At TECH, we enhance the Harvard case method with the best 100% online teaching methodology available: Relearning.

This university is the first in the world to combine case studies with a 100% online learning system based on repetition combining a minimum of 8 different elements in each lesson, which is a real revolution compared to the simple study and analysis of cases.



*The nurse will learn through real cases and by solving complex situations in simulated learning environments. These simulations are developed using state-of-the-art software to facilitate immersive learning.*



At the forefront of world teaching, the Relearning method has managed to improve the overall satisfaction levels of professionals who complete their studies, with respect to the quality indicators of the best online university (Columbia University).

With this methodology we have trained more than 175,000 nurses with unprecedented success in all specialities regardless of practical workload. Our pedagogical methodology is developed in a highly competitive environment, with a university student body with a strong socioeconomic profile and an average age of 43.5 years old.

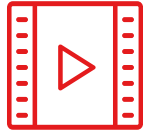
*Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.*

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

The overall score obtained by TECH's learning system is 8.01, according to the highest international standards.



This program offers the best educational material, prepared with professionals in mind:



### Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is really specific and precise.

These contents are then adapted in audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high-quality pieces in each and every one of the materials that are made available to the student.



### Nursing Techniques and Procedures on Video

We introduce you to the latest techniques, to the latest educational advances, to the forefront of current medical techniques. All of this in direct contact with students and explained in detail so as to aid their assimilation and understanding. And best of all, you can watch them as many times as you want.



### Interactive Summaries

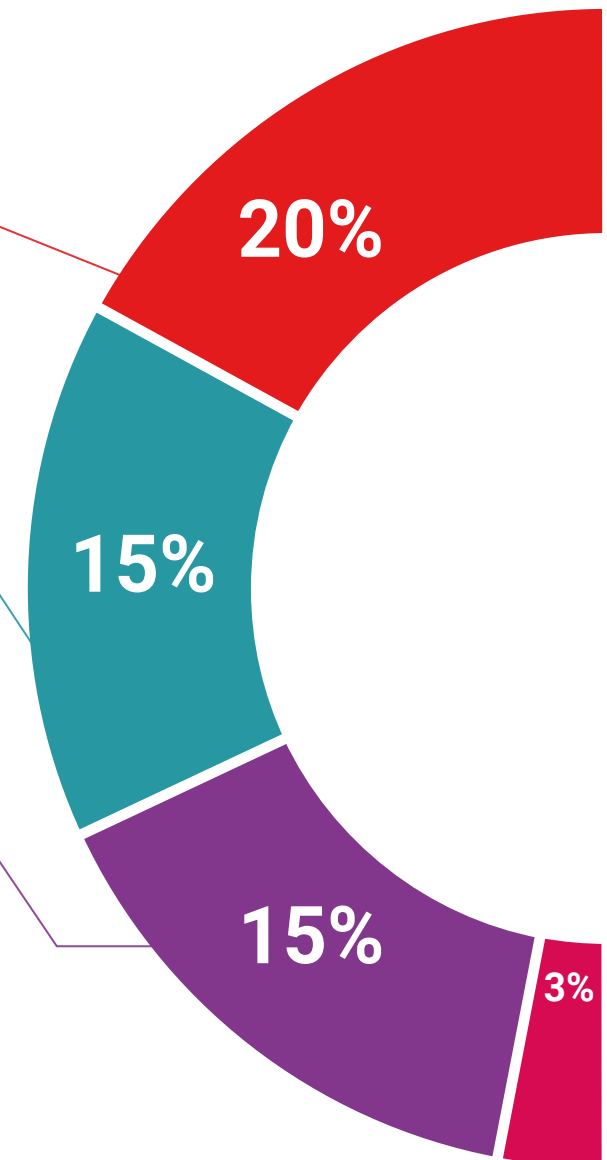
The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".



### Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





#### Expert-Led Case Studies and Case Analysis

Effective learning ought to be contextual. Therefore, TECH presents real cases in which the expert will guide students, focusing on and solving the different situations: a clear and direct way to achieve the highest degree of understanding.



#### Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



#### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



#### Quick Action Guides

TECH offers the most relevant contents of the course in the form of worksheets or quick action guides. A synthetic, practical, and effective way to help students progress in their learning.



# 05 Certificate

The Postgraduate Certificate in Humanization in Healthcare Management guarantees students, in addition to the most rigorous and up-to-date education, access to a Postgraduate Certificate issued by TECH Technological University.



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*Successfully complete this program and receive your university qualification without having to travel or fill out laborious paperwork”*

This **Postgraduate Certificate in Humanization in Healthcare Management** contains the most complete and up-to-date scientific program on the market.

After the student has passed the assessments, they will receive their corresponding **Postgraduate Certificate** issued by **TECH Technological University** via **tracked delivery**.

The diploma issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Certificate, and meets the requirements commonly demanded by labor exchanges, competitive examinations and professional career evaluation committees.

Title: **Postgraduate Certificate in Humanization in Healthcare Management**

Official N° of Hours: **150 hours**.



future  
health confidence people  
education information tutors  
guarantee accreditation teaching  
institutions technology learning  
community commitment  
personalized service innovation  
knowledge present  
development language  
virtual classroom



## Postgraduate Certificate Humanization in Healthcare Management

- » Modality: online
- » Duration: 6 weeks
- » Certificate: TECH Technological University
- » Dedication: 16h/week
- » Schedule: at your own pace
- » Exams: online

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