

Internship Program

MBA in Hospital and Health Services Management





tech global
university

Internship Program
MBA in Hospital and Health
Services Management

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01 Introduction

The world's population requires an efficient public service, as far as medical care is concerned. The recent pandemic situation has highlighted the importance of proper health and hospital management. In this way, in recent years the processes and protocols in this field have been changing, so that the physician who wishes to keep up with the best techniques of clinical management and administration must be updated. This program is perfect for this, as it offers you the opportunity to achieve this goal through a face-to-face stay in a prestigious center for at least 3 weeks, where you will be able to put into practice the latest methods of management in health services and share experiences with a multidisciplinary professional team, which will result in a perfect configuration of your background as a specialist.

“

TECH offers you an innovative learning method in MBA in Hospital and Health Services Management. You will work in a hospital center in 3 weeks of practical training under the guidance of the best experts”





To manage a hospital center, it is essential to be up to date with technical and scientific advances, especially in an area in constant evolution and development such as medicine. It is not possible to offer a quality service to patients without advanced resources and personnel trained in their use.

The application and usefulness of technological systems in hospital centers is undeniable. They work to provide better quality for the patient and, in turn, facilitate the procedures and administration involved in any organization. This is how this exclusive TECH program offers the unique opportunity to work for 3 weeks in a real clinical space, where you will be able to verify from the front row the events to be attended on a daily basis in the MBA in Hospital and Health Services Management.

Together with a specialized team of professionals in the health area, you will learn the most important aspects of planning and control of health organizations at a managerial level. You will be prepared in the implementation of economic management and evaluation, in people and talent management, in chronicity and telemedicine, among many other areas of work within a healthcare center.

Throughout this program, the professional will have access to the latest innovations in economic and quality management in the clinical setting, as well as in decision making and leadership skills. With this, the specialist will be prepared to face all the challenges of the present in this area, thanks to the 3-week internship offered by this program, with which they will be able to work in a 100% real environment accompanied by great experts from the hospital center where the internship is carried out.

02

Why Study an Internship Program?

There is no doubt that the practical part of all learning is the most substantial for the performance of any professional. That is why TECH, at the forefront of higher education and professional training of high academic level, has designed this eminently practical space, with an on-site stay in a relevant center for the health professional who wants to raise their level of knowledge and leadership of a health center. The professional will be able to see firsthand the advances in administrative management, planning and organization of a health institution. It will also intervene in the management of teaching and research by proposing the development of products and processes that will benefit the work of the specialist at the head of the Hospital and Health Services Department. During 3 intensive weeks, you will be integrated into a multidisciplinary work team, through which you will test the importance of each of the theoretical knowledge you possess. A new method of practical study that only TECH makes possible, with a real application and with the quality that is sought after in any specialization.

1. Updating from the latest technology available

Medicine is one of the areas that has advanced the most in terms of technology. The changes implemented by different healthcare centers within and outside their structures to offer a better service to their patients are remarkable. Thanks to the digital transformation, the administrative processes are streamlined for greater effectiveness. For this reason, TECH has designed this eminently practical program to teach the most advanced processes and update the healthcare professional with the quality they deserve and adjusted to their needs, in a face-to-face stay in a state-of-the-art clinical center.

2. Gaining In-Depth Knowledge from the Experience of Top Specialists

The student will never be alone, but will always have the guidance of a cutting-edge team of experts in the area of MBA in Hospital and Health Services Management. This will allow you to clarify doubts when you need it most and to demonstrate the processes related to MBA in Hospital and Health Services Management carried out by those who know.

3. Entering First-Class Clinical Environments

TECH carefully selects all available centers for Internship Programs. As a result, the specialist will have guaranteed access to a prestigious clinical environment in the area of study. In this way, you will be able to experience the day-to-day management of hospitals and health services, facing problems and situations that will allow you to nurture your professional background.



4. Putting the acquired knowledge into daily practice from the very first moment

This program has been designed to provide the professional with the most advanced knowledge in planning and management from the direction of state-of-the-art healthcare centers in a practical and precise manner. You will acquire knowledge in a different way, thanks to the appropriate methodology designed to raise the professional level of any specialist.

5. Expanding the Boundaries of Knowledge

In the search to provide the best training to its students, TECH has established agreements with different hospital centers both nationally and internationally, which will allow the professional to stay in person for 3 weeks for on-site training. In this way, according to your possibilities, needs and expectations, you will choose the one that best suits your reality and professional perspective.



You will have full practical immersion at the center of your choice"

03 Objectives

The main objective of this program is to bring the professional closer, in a totally practical way, to the most recent developments in MBA in Hospital and Health Services Management. Because of this, throughout this program, the physician will have the opportunity to acquire the most innovative management techniques adapted to the current healthcare context, which demands updated protocols. All this in a real center, performing practical activities focused on the administration of its clinical services.



General Objectives

- Verify the theories and models on the organization and functioning of health systems, focusing on their political, social, legal, economic and organizational structure
- Improve knowledge and professional skills in health management from the viewpoint of clinical management, knowing the practical methodological tools to apply in the critical areas of health management and direction, both institutional and day-to-day
- Approach clinical management from the criteria of efficacy, efficiency, effectiveness, equity, performance and profitability; and the solution of problems through the appropriate use of information systems
- Master problem solving and decision making in daily clinical and care management





Specific Objectives

- ♦ Manage a healthcare center from the point of view of Clinical Management, knowing the practical methodological tools to be applied in the critical areas of healthcare management and direction, both institutional and day-to-day
 - ♦ Delve into the concept of sustainability of the National Health System and the factors that positively and negatively influence its solvency
 - ♦ Integrate new information technologies to drive transformation of health systems
 - ♦ Facilitate the necessary coordination between units and patient monitoring
 - ♦ Demonstrate leadership skills and organizational profile in interhospital clinical management units (ICMUs)
 - ♦ Introduce telemedicine projects in your healthcare organization, studying both the aspects most valued by patients and those that can guarantee success in the implementation of a telemedicine project
 - ♦ Participate in the processes of people evaluation, talent development and organizational climate, which allow improving results in their work
 - ♦ Conduct an economic analysis of the operation of the health care institution and the economic behavior of the agents involved in the system
 - ♦ Recognize, apply and know how to evaluate the usefulness in the clinical context of the different management tools that can be applied to the context of healthcare practice
 - ♦ Verify the importance of good leadership of quality and patient safety systems, applied to the context of clinical management units
- ♦ Design proposals for improvement, innovation and transformation processes in the units, services and centers
 - ♦ Put into practice leadership and internal communication management skills
 - ♦ Identify the peculiarities of marketing in the healthcare world
 - ♦ Verify the importance of each role in transactions related to health services health services transactions
 - ♦ Design research project proposals, both in structure and rigor



Thanks to the hands-on learning process you will be able to develop new leadership and communication skills to enhance your current professional performance"

04 Educational Plan

This program will prepare the physician to face the management and direction of a hospital center and health services through a face-to-face stay in a prestigious clinical center. The internship will be carried out over 3 weeks, with a schedule from Monday to Friday, in which the professional will enjoy an apprenticeship of 8 consecutive hours each day. During your stay, which you will be accompanied at all times by a specialist from the center, you will have access to real patients and administrative cases from the clinic itself.

In this training proposal, of a completely practical nature, the activities are aimed at developing and perfecting the competencies necessary for hospital management and direction, and are oriented towards specific training for the exercise of the activity.

The practical teaching will be carried out with the active participation of the student performing the activities and procedures of each area of competence (learning to learn and learning to do), with the accompaniment and guidance of the professors and other fellow trainees to facilitate teamwork and multidisciplinary integration as transversal competencies for clinical practice (learning to be and learning to relate).





The procedures described below will form the basis of the practical part of the training, and their completion is subject to both the suitability of the patients and the availability of the center and its workload, with the proposed activities being as follows:

| Module | Practical Activity |
|--|---|
| Administrative, clinical and economic management techniques | Carry out the administrative, clinical and strategic planning of the organization, taking into account the particularities of the health area |
| | Manage the healthcare organization in accordance with the functioning of the healthcare system and applicable health policies |
| | Plan an adequate continuity of care, integrating and connecting primary care with hospital and socio-health care |
| | Establish an adequate organization of patients according to their diagnosis, applying the most appropriate user management model for the organization |
| | Implement Telemedicine systems |
| | Perform costing, as well as budgetary accounting and purchase provisioning |
| Quality management in healthcare organizations | Establish protocols for assessing patient safety in the organization |
| | Manage the organization in accordance with the criteria required to obtain or maintain quality accreditation |
| | Apply the principles of lean healthcare to perform an adequate management of and by processes in the healthcare organization |
| Human Resources Management in healthcare organizations | Organize the human resources available to guarantee an adequate quality of care at all times |
| | Perform template and yield calculations |
| | Apply talent attraction and retention techniques in the healthcare organization |
| Health communication and marketing techniques | Establish an internal communication plan that guarantees an adequate flow of information among the members of the institution |
| | Create and implement a communication and marketing plan tailored to the needs of the organization in different information channels such as social networks and media |
| | Apply the principles of corporate social responsibility as a means to improve the image of the organization |
| | Use research, dissemination and teaching in the clinical area as a method of bringing the organization closer to society and potential users |

05

Where Can I Do the Internship Program?

The professional will be able to carry out their internship in a reference clinic, which will provide all the necessary resources to learn the most current management techniques and protocols in the field of hospital management. The center also has great experts in this area, and they will guide the physician throughout the entire process, so that learning and updating are immediate and effective.

“

You will be able to do your internship in a prestigious center, which will provide you with all its resources so that you can update your skills in a real and modern environment”





The student will be able to do this program at the following centers:



Medicine

Hospital Fuensanta

Country: Spain City: Madrid

Address: C. de Arturo Soria, 17, 28027 Madrid

Clinical center with medical services in multiple specialties

Related internship programs:

- Nursing Management
- Nursing in the Digestive Tract Department



Medicine

Hospital HM Modelo

Country: Spain City: La Coruña

Address: Rúa Virrey Osorio, 30, 15011, A Coruña

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Anaesthesiology and Resuscitation
- Palliative Care



Medicine

Hospital Maternidad HM Belén

Country: Spain City: La Coruña

Address: R. Filantropía, 3, 15011, A Coruña

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Update in Assisted Reproduction
- Hospitals and Health Services Management



Medicine

Hospital HM Rosaleda

Country: Spain City: La Coruña

Address: Rúa de Santiago León de Caracas, 1, 15701, Santiago de Compostela, A Coruña

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Hair Transplantation
- Orthodontics and Dentofacial Orthopedics



Medicine

Hospital HM La Esperanza

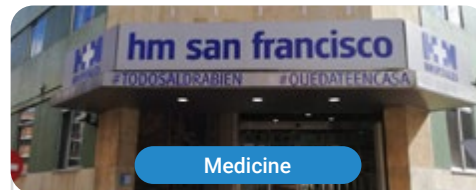
Country: Spain City: La Coruña

Address: Av. das Burgas, 2, 15705, Santiago de Compostela, A Coruña

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Oncology Nursing
- Clinical Ophthalmology



Medicine

Hospital HM San Francisco

Country: Spain City: León

Address: C. Marqueses de San Isidro, 11, 24004, León

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Update in Anesthesiology and Resuscitation
- Trauma Nursing



Medicine

Hospital HM Regla

Country: Spain City: León

Address: Calle Cardenal Landázuri, 2, 24003, León

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Update on Psychiatric Treatment in Minor Patients



Medicine

Hospital HM Nou Delfos

Country: Spain City: Barcelona

Address: Avinguda de Vallcarca, 151, 08023 Barcelona

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Aesthetic Medicine
- Clinical Nutrition in Medicine



Hospital HM Sant Jordi

Country: Spain City: Barcelona

Address: Plaza de la estación, 12, 08030, Barcelona

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Hospitals and Health Services Management
- Hospital Nursing



Hospital HM Nens

Country: Spain City: Barcelona

Address: C. del Consell de Cent, 437, 08009, Barcelona

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Hospital Nursing
- Hospitals and Health Services Management



Hospital HM Madrid

Country: Spain City: Madrid

Address: Pl. del Conde del Valle de Súchil, 16, 28015, Madrid

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Palliative Care
- Anaesthesiology and Resuscitation



Hospital HM Montepíncipe

Country: Spain City: Madrid

Address: Av. de Montepíncipe, 25, 28660, Boadilla del Monte, Madrid

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Palliative Care
- Aesthetic Medicine





Medicine

Hospital HM Torrelodones

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|---------|--------|
| Country | City |
| Spain | Madrid |

Address: Av. Castillo Olivares, s/n, 28250, Torrelodones, Madrid

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Anaesthesiology and Resuscitation
- Palliative Care



Medicine

Hospital HM Sanchinarro

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|---------|--------|
| Country | City |
| Spain | Madrid |

Address: Calle de Oña, 10, 28050, Madrid

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Anaesthesiology and Resuscitation
- Palliative Care



Medicine

Hospital HM Nuevo Belén

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|---------|--------|
| Country | City |
| Spain | Madrid |

Address: Calle José Silva, 7, 28043, Madrid

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- General and Digestive System Surgery
- Clinical Nutrition in Medicine



Medicine

Hospital HM Puerta del Sur

| | |
|---------|--------|
| Country | City |
| Spain | Madrid |

Address: Av. Carlos V, 70, 28938, Móstoles, Madrid

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Palliative Care
- Clinical Ophthalmology



Medicine

Hospital HM Vallés

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|---------|--------|
| Country | City |
| Spain | Madrid |

Address: Calle Santiago, 14, 28801, Alcalá de Henares, Madrid

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Gynecologic Oncology
- Clinical Ophthalmology



Medicine

Hospital HM Málaga

| | |
|---------|--------|
| Country | City |
| Spain | Málaga |

Address: Av. de Carlos Haya, 121, 29010, Málaga

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Hospital Nursing
- Hospitals and Health Services Management



Medicine

Hospital HM El Pilar

| | |
|---------|--------|
| Country | City |
| Spain | Malaga |

Address: Paseo de Sancha, 15,
29016, Málaga

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Clinical, Medical and Welfare Management
- Hospitals and Health Services Management



Medicine

Hospital HM Gálvez

| | |
|---------|--------|
| Country | City |
| Spain | Malaga |

Address: Calle San Agustín, 1,
29015, Málaga

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Hospitals and Health Services Management
- Hospital Nursing



Medicine

Hospital HM Santa Elena

| | |
|---------|--------|
| Country | City |
| Spain | Malaga |

Address: Urbanización Los Alamos, C.
Sardiner, s/n, 29620, Torremolinos, Málaga

Network of private clinics, hospitals and specialized centers distributed throughout Spain.

Related internship programs:

- Clinical, Medical and Welfare Management
- Hospitals and Health Services Management





Medicine

Rehamex

Country
Mexico

City
Mexico

Address: J.J. Fernández de Lizardi No. 5,
Cto. Novelistas, Ciudad Satélite, Naucalpan

Center specialized in rehabilitation and physical health
promotion.

Related internship programs:

- Diagnosis in Physiotherapy
- Medical Research

06

General Conditions

Civil Liability Insurance

This institution's main concern is to guarantee the safety of the trainees and other collaborating agents involved in the internship process at the company. Among the measures dedicated to achieve this is the response to any incident that may occur during the entire teaching-learning process.

To this end, this educational entity undertakes to take out civil liability insurance to cover any eventuality that may arise during the stay at the internship center.

This liability policy for interns will have broad coverage and will be taken out prior to the start of the practical training period. In this way, the professional will not have to worry in case they have to face an unexpected situation and will be covered until the end of the practical program at the center.



General Conditions of the Internship Program

The general terms and conditions of the internship agreement for the program are as follows:

1. TUTOR: During the Internship Program, students will be assigned with two tutors who will accompany them throughout the process, answering any doubts and questions that may arise. On the one hand, there will be a professional tutor belonging to the internship center who will have the purpose of guiding and supporting the student at all times. On the other hand, they will also be assigned with an academic tutor, whose mission will be to coordinate and help the students during the whole process, solving doubts and facilitating everything they may need. In this way, the student will be accompanied and will be able to discuss any doubts that may arise, both clinical and academic.

2. DURATION: The internship program will have a duration of three continuous weeks, in 8-hour days, 5 days a week. The days of attendance and the schedule will be the responsibility of the center and the professional will be informed well in advance so that they can make the appropriate arrangements.

3. ABSENCE: If the students do not show up on the start date of the Internship Program, they will lose the right to it, without the possibility of reimbursement or change of dates. Absence for more than two days from the internship, without justification or a medical reason, will result in the professional's withdrawal from the internship, therefore, automatic termination of the internship. Any problems that may arise during the course of the internship must be urgently reported to the academic tutor.

4. CERTIFICATION: Professionals who pass the Internship Program will receive a certificate accrediting their stay at the center.

5. EMPLOYMENT RELATIONSHIP: The Internship Program shall not constitute an employment relationship of any kind.

6. PRIOR EDUCATION: Some centers may require a certificate of prior education for the Internship Program. In these cases, it will be necessary to submit it to the TECH internship department so that the assignment of the chosen center can be confirmed.

7. DOES NOT INCLUDE: The Internship Program will not include any element not described in the present conditions. Therefore, it does not include accommodation, transportation to the city where the internship takes place, visas or any other items not listed.

However, students may consult with their academic tutor for any questions or recommendations in this regard. The academic tutor will provide the student with all the necessary information to facilitate the procedures in any case.

07 Certificate

This program will allow you to obtain your **Internship Program diploma in MBA in Hospital and Health Services Management** endorsed by **TECH Global University**, the world's largest online university.

TECH Global University is an official European University publicly recognized by the Government of Andorra ([official bulletin](#)). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: **Internship Program in MBA in Hospital and Health Services Management**

Duration: **3 weeks**

Attendance: **Monday to Friday, 8-hour consecutive shifts**

Accreditation: **5 ECTS**





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