

# Postgraduate Certificate

## Internal Corporate Communication Management



## Postgraduate Certificate

### Internal Corporate Communication Management

- » Modality: online
- » Duration: 4 weeks
- » Certificate: TECH Global University
- » Credits: 3 ECTS
- » Schedule: at your own pace
- » Exams: online

Website: [www.techtute.com/us/journalism-communication/postgraduate-certificate/internal-corporate-communication-management](http://www.techtute.com/us/journalism-communication/postgraduate-certificate/internal-corporate-communication-management)

# Index

01

Introduction

---

*p. 4*

02

Objectives

---

*p. 8*

03

Course management

---

*p. 12*

04

Structure and Content

---

*p. 16*

05

Methodology

---

*p. 20*

06

Certificate

---

*p. 28*

# 01

# Introduction

Organizations are increasingly aware that the most important audience for their success is their internal audience. This is because your employees and collaborators make up a fundamental part in fulfilling your objectives, which is why maintaining fluid and effective communication with them is essential.



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*Become a true expert in the area of internal communications with this comprehensive TECH program”*

This Postgraduate Certificate in Internal Corporate Communication Management will allow students to grow as communicators and develop the necessary skills to generate internal communication plans that enhance productivity and improve the organizational climate. In short, it is an ideal program to improve yourself, achieve a positive change at a professional level and interact with the best in the field.

The professional demands brought about by communication in the digital era have made it a priority to streamline the internal processes of companies. A good part of the achievement of this objective depends on a correct internal communication strategy. The fruits of a tree will hardly grow on its branches if the sap driving its development does not flow perfectly. Therefore, during the 90 hours of this course, students will learn to cultivate good communicative practices that will allow them to get the maximum potential out of the human resources of their company.

This **Postgraduate Certificate in Internal Corporate Communication Management** contains the most complete and up-to-date program on the market. The most important features include:

- » The development of case studies presented by experts in Corporate Communication
- » Its graphic, schematic and practical contents provide scientific and practical information on those disciplines that are essential for professional practice
- » The latest information on Corporate Communication
- » Practical exercises where the self-assessment process can be carried out to improve learning
- » A special emphasis on innovative methodologies in journalism and corporate internal communication management
- » Algorithm-based interactive learning system for decision-making in situations focused on journalism and digital communication
- » Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- » Content that is accessible from any fixed or portable device with an Internet connection



*A high-level program specially designed to lead the journalist and communicator to success in their profession"*

“

*Journalists' careers have become considerably more diverse in the last few years. Today, one of the professional opportunities with plenty of job openings is in the field of corporate communication”*

The program includes professionals belonging to the field of journalism and communication in its teaching staff, who bring their work experience to this course, along with recognized specialists from prestigious reference societies and universities.

The multimedia content, developed with the latest educational technology, will provide the professional with situated and contextual learning, i.e., a simulated environment that will provide an immersive program designed to learn in real situations.

This program is designed around Problem-Based Learning, whereby the student must try to solve the different professional practice situations that arise throughout the program. For this purpose, professionals will be assisted by an innovative interactive video system developed by renowned experts in the field Internal Corporate Communication Management and with great experience.

*TECH offers you the best Postgraduate Certificate in Internal Corporate Communication Management on the market. You only have to bring your enthusiasm to study.*

*Become an outstanding journalist and learn how to successfully a work in the internal communications department in all sectors.*



# 02

# Objectives

This program is designed to perfect the student's skills and to help them develop new abilities and skills in the field of Corporate Internal Communication. After the course, professionals will be able to design and implement specific actions regarding the fine-tuning of the communication processes that ultimately drive and coordinate business activity. In this way, students will be able to position themselves as successful professionals, achieving great skills that will allow them to manage projects of diverse magnitude.





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*If your objective is to develop yourself as a journalist and communicator within the business sector, creating strategies and successful plans, then this Postgraduate Certificate is for you”*



## General Objective

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- » Enable communication professionals to be able to manage the communication area of a company, having a thorough knowledge of the most effective means to direct the communication that the organization maintains with its internal public





## Specific Objectives

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- » Implement management models which allow you to optimize internal communication processes
- » Identify the main roles and managers that are part of the company's board of directors



*Develop your skills to become a versatile communicator at the forefront of the latest trends”*

03

# Course Management

This academic program includes the most specialized teaching staff in the current educational market. They are specialists selected by TECH to develop the whole syllabus. In this way, starting from their own existence and the latest evidence, they have designed the most up-to-date content that provides a guarantee of quality in such a relevant subject.



“

*TECH offers the most specialized teaching staff in the field of study. Enroll now and enjoy the quality you deserve”*

## International Guest Director

Awarded with the "International Content Marketing Awards" for her creativity, leadership and quality of her informative contents, Wendy Thole-Muir is a recognized Communication Director highly specialized in the field of Reputation Management.

In this sense, she has developed a solid professional career of more than two decades in this field, which has led her to be part of prestigious international reference entities such as Coca-Cola. Her role involves the supervision and management of corporate communication, as well as the control of the organizational image. Among her main contributions, she has led the implementation of the Yammer internal interaction platform. Thanks to this, employees increased their commitment to the brand and created a community that significantly improved the transmission of information.

On the other hand, she has been in charge of managing the communication of the companies' strategic investments in different African countries. An example of this is that she has managed dialogues around significant investments in Kenya, demonstrating the commitment of the entities to the economic and social development of the country. At the same time, she has achieved numerous recognitions for her ability to manage the perception of the firms in all the markets in which it operates. In this way, she has ensured that companies maintain a high profile and consumers associate them with high quality.

In addition, in her firm commitment to excellence, she has actively participated in renowned global Congresses and Symposiums with the objective of helping information professionals to stay at the forefront of the most sophisticated techniques to develop successful strategic communication plans. In this way, she has helped numerous experts to anticipate institutional crisis situations and to manage adverse events in an effective manner.



## Ms. Thole-Muir, Wendy

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- ♦ Director of Strategic Communications and Corporate Reputation at Coca-Cola, South Africa
- ♦ Head of Corporate Reputation and Communications at ABI at SABMiller de Lovania, Belgium
- ♦ Communications Consultant at ABI, Belgium
- ♦ Reputation and Communications Consultant at Third Door in Gauteng, South Africa
- ♦ Master's Degree in Social Behavioral Studies, University of South Africa
- ♦ Master's Degree in Sociology and Psychology, University of South Africa
- ♦ Bachelor of Arts in Political Science and Industrial Sociology from the University of KwaZulu-Natal, South Africa
- ♦ Bachelor of Arts in Psychology from the University of South Africa

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*Thanks to TECH, you will be able to learn with the best professionals in the world”*

# 04

# Structure and Content

The structure of the contents has been designed by a team of Journalism, Marketing and Communication professionals, aware of the importance of the current relevance in professional development in this field as a means to delve into knowledge area, have designed this program's syllabus specially to prepare professionals in the singularities and characteristics of the Communication and Managerial Skills world. Thus, after completing the training, the student will be much better prepared to work in this field in a more autonomous and competent manner.





“

*We guarantee the most complete and up-to-date learning program on the market, which will allow you to enter an exciting world of corporate communication with every guarantee of success”*

## Module 1. Managing Aspects of Corporate Communication

- 1.1. Communication in Organizations
  - 1.1.1. Organizations, People and Society
  - 1.1.2. Historical Evolution of Organizational Behavior
  - 1.1.3. Bidirectional Communication
  - 1.1.4. Communication Barriers
- 1.2. Structure, Control and Challenges in Communication Management
  - 1.2.1. Departmental Structure in Communication Management
  - 1.2.2. Current Trends in Management Models
  - 1.2.3. Integration of Intangibles
  - 1.2.4. Communication Department Challenges
- 1.3. Internal Communication
  - 1.3.1. Motivational Programs, Social Action, Participation and HR Training Programs
  - 1.3.2. Internal Communication Support and Tools
  - 1.3.3. Internal Communication Plan
- 1.4. Branding & Naming
  - 1.4.1. Brand Management and Coordination in Launching of New Products
  - 1.4.2. Brand Repositioning
- 1.5. Integral Communication Plans
  - 1.5.1. Audit and Diagnosis
  - 1.5.2. Elaboration of Communication Plan
  - 1.5.3. Measuring results: KPIs and ROI





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*A unique, key, and decisive training experience to boost your professional development”*

05

# Methodology

This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning**.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.



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*Discover Relearning, a system that abandons conventional linear learning, to take you through cyclical teaching systems: a way of learning that has proven to be extremely effective, especially in subjects that require memorization"*

### Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.

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*At TECH, you will experience a learning methodology that is shaking the foundations of traditional universities around the world"*



*You will have access to a learning system based on repetition, with natural and progressive teaching throughout the entire syllabus.*



*The student will learn, through collaborative activities and real cases, how to solve complex situations in real business environments.*

### A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch, which presents the most demanding challenges and decisions in this field, both nationally and internationally. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and professional reality is taken into account.

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*Our program prepares you to face new challenges in uncertain environments and achieve success in your career”*

The case method has been the most widely used learning system among the world's leading business schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question we face in the case method, an action-oriented learning method. Throughout the program, the studies will be presented with multiple real cases. They will have to combine all their knowledge and research, and argue and defend their ideas and decisions.

## Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines 8 different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

*In 2019, we obtained the best learning results of all online universities in the world.*

At TECH, you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our university is the only one in the world authorized to employ this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.





In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

This methodology has trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, and financial markets and instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

*Relearning will allow you to learn with less effort and better performance, involving you more in your specialization, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation to success.*

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.



This program offers the best educational material, prepared with professionals in mind:



### Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



### Practising Skills and Abilities

They will carry out activities to develop specific skills and abilities in each subject area. Exercises and activities to acquire and develop the skills and abilities that a specialist needs to develop in the context of the globalization that we are experiencing.



### Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





**Case Studies**

Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best specialists in the world.



**Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".



**Testing & Retesting**

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



06

# Certificate

This Postgraduate Certificate in Internal Corporate Communication Management guarantees students, in addition to the most rigorous and up-to-date education, access to a Postgraduate Certificate issued by TECH Global University.





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*Successfully complete this program and receive your university qualification without having to travel or fill out laborious paperwork”*

This program will allow you to obtain your **Postgraduate Certificate in Internal Corporate Communication Management** endorsed by **TECH Global University**, the world's largest online university.

**TECH Global University** is an official European University publicly recognized by the Government of Andorra ([official bulletin](#)). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: **Postgraduate Certificate in Internal Corporate Communication Management**

Modality: **online**

Duration: **4 weeks**

Accreditation: **3 ECTS**



\*Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.

future  
health confidence people  
education information tutors  
guarantee accreditation teaching  
institutions technology learning  
community commitment  
personalized service innovation  
knowledge present  
development language  
virtual classroom



## Postgraduate Certificate

Internal Corporate  
Communication  
Management

- » Modality: online
- » Duration: 4 weeks
- » Certificate: TECH Global University
- » Credits: 3 ECTS
- » Schedule: at your own pace
- » Exams: online

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