



## Professional Master's Degree Software Quality

» Modality: online

» Duration: 12 months

» Certificate: TECH Global University

» Credits: 60 ECTS

» Schedule: at your own pace

» Exams: online

We bsite: www.techtitute.com/us/information-technology/professional-master-degree/master-software-quality

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# Introduction

The rapid growth of the industry and the current market demands have led to a high level of technical debt in software projects. Due to the imperious need to reflect quick answers to the client's or company's requirements, without evaluating or specifying the details of the system's quality. This is where the need to take into account the scalability of the project throughout its life cycle is reflected, which requires IT expertise focused on quality from a top-down approach. This program develops the criteria, tasks and advanced methodologies to understand the relevance of a work oriented to the need to implement quality policies in Software Factories. Students will be able to study completely online for 12 months, following the methodology implemented by the world's largest online university.

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## tech 06 | Introduction

The concept of Technical Debt currently being applied by a large number of corporations and administrations with their suppliers reflects the improvised way in which projects have been developed. Generating a new implicit cost by having to redo a project for having adopted a quick and easy solution as opposed to what should be a scalable approach in the evolution of the project.

For some years now, projects have been developed very quickly, with the aim of closing them with the client based on price and deadline criteria, instead of focusing on quality. Now, those decisions are taking their toll on many suppliers and customers.

This Professional Master's Degree will enable the IT professional to analyze the underlying criteria in Software Quality, at all levels. Criteria such as database standardization, decoupling between components of an information system, scalable architectures, metrics, documentation, both functional and technical. In addition to methodologies in the management and development of projects and other methods to ensure quality, such as collaborative work techniques, including the so-called Pair Programming, which allows knowledge to reside in the company and not in people.

The vast majority of these types of Master's Degrees are focused on a technology, a language or a tool. This program is unique in the way it makes the professional aware of the importance of software quality, reducing the technical debt of projects with a quality one instead of an approach based on economics and short deadlines; it equips the student with specialized knowledge, so that project budgeting can be justified.

To make this possible, TECH Global University has assembled a group of experts in the area that will transmit the most up-to-date knowledge and experience. Through a modern virtual campus with theoretical and practical content, distributed in different formats. There will be 10 modules divided into various units and subunits that will make it possible to learn in 12 months, following the Relearning methodology, which facilitates memorization and learning in an agile and efficient way.

This **Professional Master's Degree in Software Quality** contains the most complete and up-to-date program on the market. The most important features include:

- The development of case studies presented by experts in software development
- The graphic, schematic, and practical contents with which they are created, provide scientific and practical information on the disciplines that are essential for professional practice
- Practical exercises where self-assessment can be used to improve learning
- Its special emphasis on innovative methodologies
- Theoretical lessons, questions for experts and individual reflection work
- Content that is accessible from any fixed or portable device with an Internet connection



The Professional Master's
Degree in Software Quality
analyzes the criteria underlying
the subject at all levels. Broaden
your expertise. Enroll now"



Develop the criteria, tasks and advanced methodologies to understand the relevance of qualityoriented work, and provide effective solutions to your company or client "

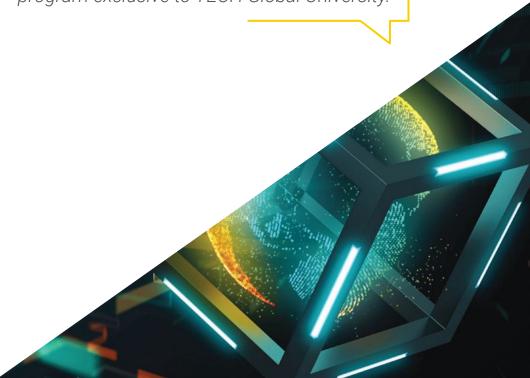
The program's teaching staff includes professionals from the sector who contribute their work experience to this training program, as well as renowned specialists from leading societies and prestigious universities.

The multimedia content, developed with the latest educational technology, will provide the professional with situated and contextual learning, i.e., a simulated environment that will provide immersive training programmed to train in real situations.

This program is designed around Problem-Based Learning, whereby the professional must try to solve the different professional practice situations that arise during the academic year. This will be done with the help of an innovative system of interactive videos made by renowned experts.

A program focused on raising awareness of the importance of software quality and the need to implement quality policies in software factories.

Learn in a practical and flexible way. Sharing your day to day life with this 100% online program exclusive to TECH Global University.







## tech 10 | Objectives



## **General Objectives**

- Develop the criteria, tasks and advanced methodologies to understand the relevance of quality-oriented work
- Analyze the key factors in the quality of a software project
- Develop the relevant regulatory aspects
- Implement DevOps and systems processes for Quality Assurance
- Reduce the technical debt of projects with a quality approach rather than an approach based on economics and short deadlines
- Provide the student with the knowledge to be able to measure and quantify the quality of a software project
- Defend the economic proposals of projects on the basis of the quality approach





#### Module 1. Software Quality TRL Development Levels

- Develop in a clear and concise way the elements that encompass software quality
- Apply the models and standards according to system, product and software process
- Delve into the ISO quality standards applied both in general and in specific parts of the system
- Apply the standards according to the scope of the environment
- Examine the TRL maturity levels and adapt them to the different parts of the software project to be dealt with
- Acquire capacity of abstraction to apply one or several criteria of elements and levels of software quality
- Distinguish the cases of application of the standards and maturity levels in a real case simulated project

## Module 2. Software Project Development. Functional and technical documentation

- Determine the influence of project management on quality
- Develop the different phases of a project
- Differentiate the quality concepts inherent to functional and technical documentation
- Analyze the requirements gathering phase, the analysis phase, team management and the construction phase
- Establish the different software project management methodologies
- Generate criteria to decide which is the most appropriate methodology according to the type of project

#### Module 3. SoftwareTesting. Test automation

- Establish the differences between product quality, process quality and quality of use.
- Know the ISO/IEC 15504 standard
- Determine the details of CMMI.
- Learn the keys to continuous integration, repositories and the repercussions they have on a software development team
- Establish the relevance of incorporating repositories for software projects. Learn how to create them with TFS
- Assimilate the importance of software scalability in information systems design and development

## Module 4. Software Project Management Methodologies Waterfall Methodology vs Agile Methodology

- Determine what the Waterfall Methodology consists of
- Delve into the SCRUM Methodology
- Establish the differences between Waterfall and SCRUM
- Clarify the differences between Waterfall and SCRUM methodologies and how the customer sees it
- Browse the Kanban Board
- Approach a same project with WaterFall and Scrum
- Setting up a hybrid project



#### Module 5. TDD (Test-Driven Development). Test-Driven Software Design

- Know the practical application of TDD and its possibilities, the future testing of a software project
- Complete proposed real simulation cases, as a continuous learning of this TDD concept.
- Analyze, in the simulation cases, to what extent the tests can succeed or fail, from a constructive point of view
- Determine the alternatives to TDD, making a comparative analysis between them

#### Module 6. DevOps. Software Quality Management

- Analyze the shortcomings of a traditional process
- Assess the possible solutions and choose the most suitable one
- Understanding business needs and their impact on implementation
- Assess the costs of the improvements to implement
- Develop an evolvable software lifecycle, adapted to real need
- Anticipate possible errors and avoid them from the design process
- Justify the use of different implementation models

## Module 7. DevOps and Continuous Integration. Advanced Practical Solutions in Software Development

- Identify the stages of the software development and delivery cycle adapted to particular cases
- Design a software delivery process using continuous integration
- Build and implement continuous integration and deployment based on your previous design
- Establish automatic quality checkpoints on each software delivery
- Maintain an automatic and robust software delivery process
- Adapt future needs to the continuous integration and deployment process
- Analyze and anticipate security vulnerabilities during and after the software delivery process

## Module 8. Database (DB) Design. Standardization and performance. Software Quality

- Assess the use of the Entity-Relationship Model for the preliminary design of a database.
- Apply an entity, attribute, key, etc., for the best data integrity
- Assess the dependencies, forms and rules of database normalization
- Specialize in the operation of an OLAP data warehouse system, developing and using both fact and dimension tables
- Determine the key points for database performance
- Complete proposed real-world simulation cases as ongoing learning of database design, normalization, and performance
- Establish in the simulation cases, the options to resolve in the creation of the database from a constructive point of view

## Module 9. Scalable Architecture Design Architecture in the Software Life Cycle

- Develop the concept of software architecture and its characteristics
- Determine the different types of scalability in software architecture
- Analyze the different levels that can occur in a web scalability
- Acquire specialized knowledge of the software life cycle concept, stages and models
- Determine the impact of an architecture on the software life cycle, with its advantages, limitations and support tools
- Complete proposed real simulation cases, as a continuous learning of the architecture and life cycle of the software
- Evaluate, in the simulation cases, to what extent it may be feasible or unnecessary to use the software



#### Module 10. ISO/IEC 9126 Quality Criteria. Software Quality Metrics

- Develop the concept of quality criteria and relevant aspects
- Examine the ISO/IEC 9126 standard, main aspects and indicators
- Analyze the different metrics for a software project to meet the agreed assessments
- Examine the internal and external attributes to be addressed in the quality of a software project
- Distinguish the metrics according to the type of programming (structured, object oriented, layered, etc.)
- Complete real simulation cases, as a continuous learning of quality measurement
- See in the simulation cases to what extent it is feasible or unnecessary, i.e. from a constructive point of view of the authors



Enhance your professional profile with this exclusive program. Obtain your degree in a practical way in 12 months with the methodology that only TECH Global University can offer you"







## tech 16 | Skills

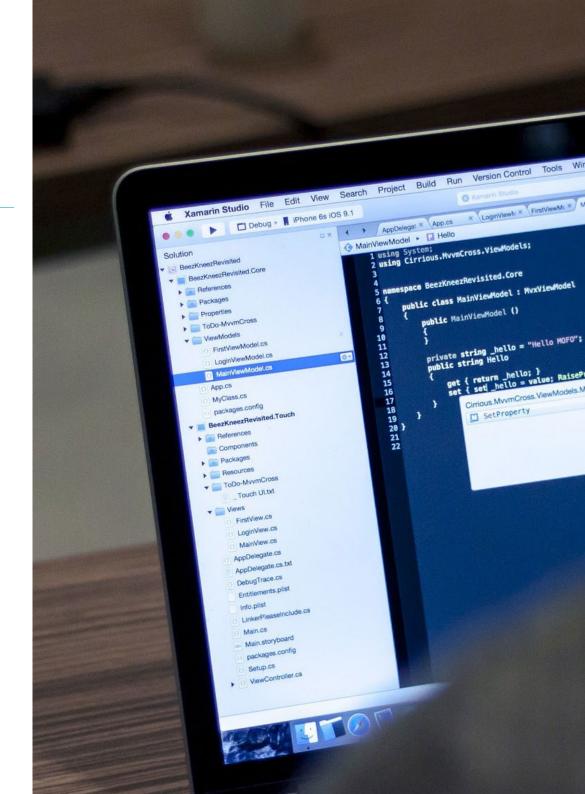


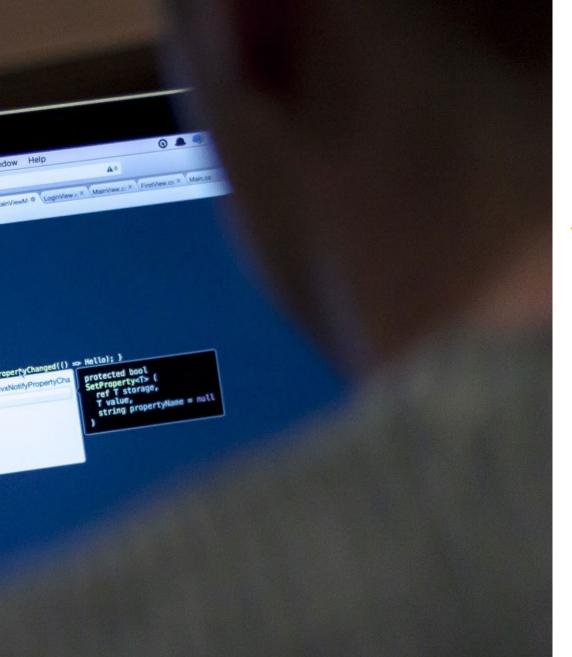
#### **General Skills**

- Reduce the technical debt of projects with a quality approach rather than an approach based on economics and short deadlines
- Measure and quantify the quality of a software project
- Perform TDD correctly, in order to raise software quality standards
- Justify the budgeting of quality-oriented projects
- Develop quality standards, models and norms
- Examine different technology maturity assessments
- Reduce risk and ensure maintenance and control of subsequent releases
- Master the phases into which a project is broken down



Enhance your skills and discover the endless possibilities for professional growth that open up with this new experience"







#### **Specific Skills**

- Assess a software system in terms of the degree of progress in the project process
- Address these points of reliability, metrics and assurance in software projects in a correct and strategic way
- Address the process of deciding on the methodology to be used in the project
- Master the essential normative aspects for the creation of software
- Develop the Testing automatically
- Establish an adequate communication with the clients, understanding the way they perceive the project according to the applied methodology
- Elaborate the list of test requirements
- Perform abstraction, division into more unit tests and eliminate what does not apply to the good performance of the tests of the software project to be performed
- Update the list of test requirements in a measured and correct way
- Adapt DevOps culture to business needs
- Develop the latest practices and tools in continuous integration and deployment
- Refactoring and addressing data management and coordination





#### **International Guest Director**

With an extensive professional career of more than 30 years in the technology sector, Daniel St. John is a prestigious Computer Engineer highly specialized in Software Quality. In this same line, he has established himself as a true leader in this field due to his pragmatic approach based on continuous improvement and innovation.

Throughout his career, he has been part of international reference institutions such as General Electric Healthcare in Illinois. In this way, his work has focused on optimizing the digital infrastructures of organizations with the aim of significantly improving the user experience. Thanks to this, multiple patients have enjoyed more personalized and agile care, with faster access to both clinical results and health follow-ups. At the same time, it has implemented technological solutions that have enabled professionals to make more informed strategic decisions based on large volumes of data.

He has also balanced this work with the creation of cutting-edge technological projects to maximize the effectiveness of the institutions' operational processes. In this regard, he has led the digital transformation of numerous companies belonging to different industries. As such, he has implemented emerging tools such as Artificial Intelligence, Big Data or Machine Learning to automate complex daily tasks. As a result, these organizations have managed to adapt to market trends with immediacy and ensure their long-term sustainability.



## Mr. St. John, Daniel

- Director of Software Engineering at General Electric Healthcare of Wisconsin, United States
- Head of Software Engineering at Siemens Healthineers, Illinois
- Director of Software Engineering at Natus Medical Incorporated, Illinois
- Senior Software Engineer at WMS Gaming of Chicago
- Senior Software Engineer at Siemens Medical Solutions, Illinois
- M.S. in Data Strategy and Analytics from Lake Forest Graduate School of Management
- B.S. in Computer Science from the University of Wisconsin-Parkside
- Illinois Institute of Technology Advisory Board Member
- Certifications in: Python for Data Science, Artificial Intelligence and
- Development, SAFe SCRUM, and Project Management.



## tech 22 | Course Management

#### Management



#### Mr. Molina Molina, Jerónimo

- Al Engineer & Software Architect. NASSAT Internet Satellite in Motion
- Senior Consultant at Hexa Ingenieros. Introducer of Artificial Intelligence (ML and CV
- Expert in artificial intelligence based solutions in the fields of Computer Vision, ML/DL and NLP. Currently investigating application possibilities of Transformers and Reinforcement Learning in a personal research project.
- University Expert in Business Creation and Development. Bancaixa FUNDEUN Alicante
- Computer Engineer. University of Alicante
- Master in Artificial Intelligence. Catholic University of Avila
- MBA-Executive. European Business Campus Forum

#### **Professors**

#### Mr. Pi Morell, Oriol

- Hosting and Mail Product Owner. CDMON
- Functional Analyst and Software Engineer in different organizations such as Fihoca, Atmira, CapGemini.
- Teacher of different courses such as BPM in CapGemini, ORACLE Forms CapGemini, Business Processes Atmira.
- Degree in Technical Engineering in Computer Management from the Autonomous University of Madrid
- Master's Degree in Artificial Intelligence
- Master's Degree in Business Administration MBA
- Master's Degree in Information Systems Management Teaching Experience
- Postgraduate, Postgraduate Design Patterns. Open University of Catalonia

#### Mr. Tenrero Morán, Marcos

- DevOps Engineer Allot Communications
- Application Lifecycle Management & DevOps- Meta4 Spain. Cegid
- QA Automation Engineer Meta4 Spain. Cegid
- Graduated in Computer Engineering from Rey Juan Carlos University
- Development of professional applications for Android Galileo University (Guatemala)
- Cloud Services Development (nodeJs, JavaScript, HTML5) UPM
- Continuous Integration with Jenkins Meta4. Cegid
- Web Development with Angular-CLI (4), Ionic and nodeJS. Meta4 Rey Juan Carlos University

#### Dr. Peralta Martín-Palomino, Arturo

- CEO and CTO at Prometeus Global Solutions
- CTO at Korporate Technologies
- CTO in Al Shephers GmbH
- Doctorate in Psychology from the University of CastillaLa
- PhD in Economics, Business and Finance from the Camilo José Cela University.
   Outstanding Award in her PhD
- PhD in Psychology, University of CastillaLa Mancha
- Master's Degree in Advanced Information Technologies from the University of Castilla la Mancha
- Master MBA+E (Master's Degree in Business Administration and Organisational Engineering) from the University of Castilla la Mancha.
- Associate lecturer, teaching undergraduate and master's degrees in Computer Engineering at the University of Castilla la Mancha
- Professor of the Master in Big Data and Data Science at the International University of Valencia
- Lecturer of the Master's Degree in Industry 4.0 and the Master's Degree in Industrial Design and Product Development
- Member of the SMILe Research Group of the University of Castilla la Mancha

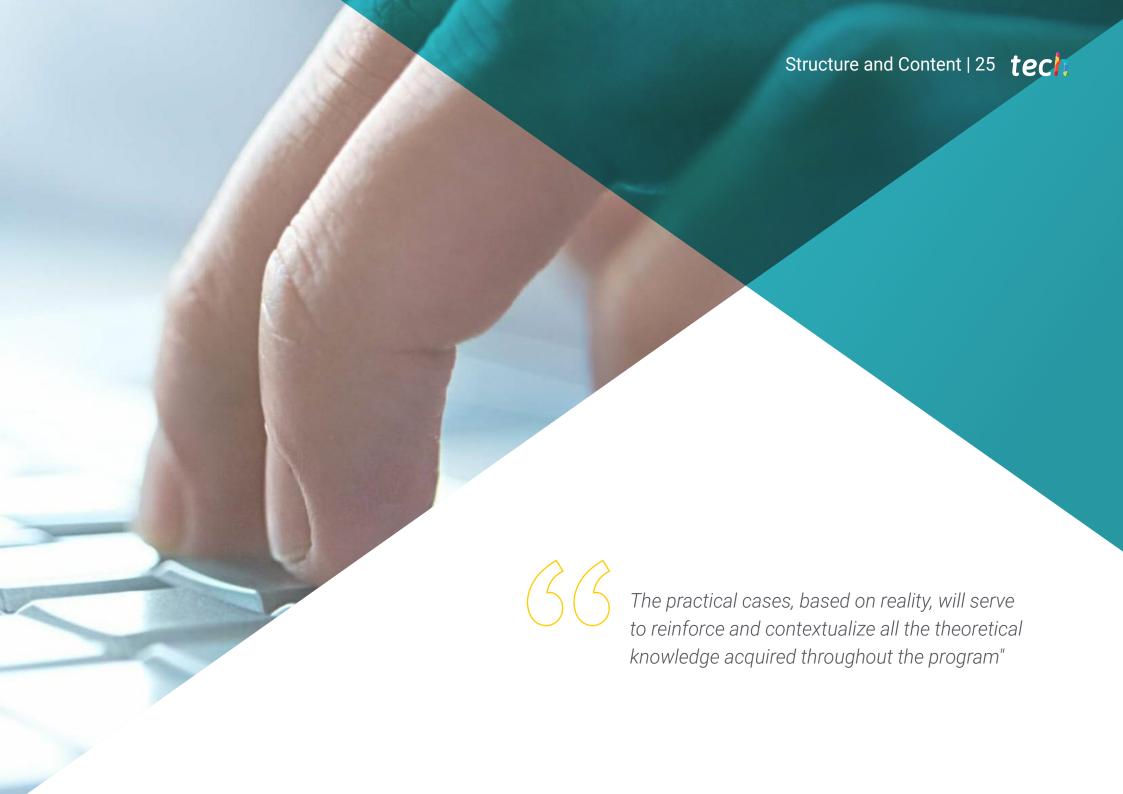
#### Ms. Martínez Cerrato, Yésica

- Electronic Security Product Technician at Securitas Security Spain
- Business Intelligence Analyst at Ricopia Technologies ( Alcalá de Henares) Degree in Electronic Communications Engineering at the Polytechnic School, University of Alcalá
- Responsible for training new recruits on commercial management software (CRM, ERP, INTRANET), product and procedures in Ricopia Technologies (Alcalá de Henares)
- Responsible for training new scholarship holders incorporated to the Computer Classrooms at the University of Alcalá
- Project Manager in the area of Key Accounts Integration at Correos and Telégrafos (Madrid)
- Computer Technician-Responsible for computer classrooms OTEC, University of Alcalá (Alcalá de Henares)
- Computer classes teacher at ASALUMA Association (Alcalá de Henares).
- Scholarship for Training as a Computer Technician in OTEC, University of Alcala (Alcalá de Henares)



Our teaching team will provide you with all their knowledge so that you are up to date with the latest information on the subject"





## tech 26 | Structure and Content

#### **Module 1.** Software Quality TRL Development Levels

- 1.1. Elements that Influence Software Quality (I). Technical Debt
  - 1.1 1. Technical Debt. Causes and Consequences
  - 1.1.2. Software Quality General Principles
  - 1.1.3. Unprincipled and Principled Quality Software
    - 1.1.3.1. Consequences
    - 1.1.3.2. Necessity of Applying Quality Principles in Software
  - 1.1.4. Software Quality Typology
  - 1.1.5. Quality Software. Specific Features
- 1.2. Elements that Influence Software Quality (II). Associated Costs
  - 1.2.1. Software Quality Influencing Elements
  - 1.2.2. Software Quality Misconceptions
  - 1.2.3. Software Quality Associated Costs
- 1.3. Software Quality Models (I). Knowledge Management
  - 1.3.1. General Quality Models
    - 1.3.1.1. Total Quality Management
    - 1.3.1.2. European Business Excellence Model (EFQM).
    - 1.3.1.3. Six-Sigma Model
  - 1.3.2. Knowledge Management Models
    - 1.3.2.1. Dyba Model
    - 1.3.2.2. SEKS Model
  - 1.3.3. Experience Factory and QIP Paradigm
  - 1.3.4. Quality in Use Models (25010)
- 1.4. Software Quality Models (III). Quality in Data, Processes and SEI Models
  - 1.4.1. Data Quality Data Model
  - 1.4.2. Software Process Modeling
  - 1.4.3. Software & Systems Process Engineering Metamodel Specification (SPEM)
  - 1.4.4. SEI Models
    - 1.4.4.1. CMMI
    - 1.4.4.2. SCAMPI
    - 1.4.4.3. IDEAL

- 1.5. ISO Software Quality Standards (I). Analysis of the Standards
  - 1.5.1. ISO 9000 Standards
    - 1.5.1.1. ISO 9000 Standards
    - 1.5.1.2. ISO Family of Quality Standards (9000)
  - 1.5.2. Other ISO Standards Related to Quality
  - 1.5.3. Quality Modeling Standards (ISO 2501)
  - 1.5.4. Quality Measurement Standards (ISO 2502n)
- 1.6. ISO Software Quality Standards (II). Requirements and Assessment
  - 1.6.1. Standards on Quality Requirements (2503n)
  - 1.6.2. Standards on Quality Assessment (2504n)
  - 1.6.3. ISO/IEC 24744:2007
- 1.7. TRL Development Levels (I). Levels 1 to 4
  - 1.7.1. TRL Levels
  - 1.7.2. Level 1: Basic Principles
  - 1.7.3. Level 2: Concept and/or Application
  - 1.7.4. Level 3: Critical Analytical Function
  - 1.7.5. Level 4: Component Validation in Laboratory Environment 1.8.
- 1.8. TRL Development Levels (II). Levels 5 to 9
  - 1.8.1. Level 5: Component Validation in Relevant Environment
  - 1.8.2. Level 6: System/Subsystem Model
  - 1.8.3. Level 7: Demonstration in Real Environment
  - 1.8.4. Level 8: Complete and Certified System
  - 1.8.5. Level 9: Success in Real Environment
- 1.9. TRL Development Levels. Uses
  - 1.9.1. Example of Company with Laboratory Environment
  - 1.9.2. Example of an R&D&I Company
  - 1.9.3. Example of an Industrial R&D&I Company
  - 1.9.4. Example of a Laboratory-Engineering Joint Venture Company

- 1.10. Software Quality. Key Details
  - 1.10.1. Methodological Details
  - 1.10.2. Technical Details
  - 1.10.3. Software Project Management Details
    - 1.10.3.1. Quality of Computer Systems
    - 1.10.3.2. Software Product Quality
    - 1.10.3.3. Software Process Quality

## **Module 2.** Software Project Development. Functional and Technical Documentation

- 2.1. Project Management
  - 2.1.1. Project Management in Software Quality
  - 2.1.2. Project Management Advantages
  - 2.1.3. Project Management Typology
- 2.2. Methodology in Project Management
  - 2.2.1. Methodology in Project Management
  - 2.2.2. Project Methodologies. Typology
  - 2.2.3. Methodologies in Project Management. Application
- 2.3. Requirements Identification Phase
  - 2.3.1. Identification of Project Requirements
  - 2.3.2. Management of Project Meetings
  - 2.3.3. Documentation to Be Provided
- 2.4. Models
  - 2.4.1. Initial Phase
  - 2.4.2. Analysis Phase
  - 2.4.3. Construction Phase
  - 2.4.4. Testing Phase
  - 2.4.5. Delivery
- 2.5. Data Model to Be Used
  - 2.5.1. Determination of the New Data Model
  - 2.5.2. Identification of the Data Migration Plan
  - 2.5.3. Data Set

- 2.6. Impact on Other Projects
  - 2.6.1. Impact of a Project. Examples:
  - 2.6.2. Risk in the Project
  - 2.6.3. Risk Management
- 2.7. MUST of the Project
  - 2.7.1. MUST of the Project
  - 2.7.2. Identification of Project MUST
  - 2.7.3. Identification of the Execution Points for Project Delivery
- 2.8. The Project Construction Team
  - 2.8.1. Roles to be Involved According to the Project
  - 2.8.2. Contact with HR for Recruitment
  - 2.8.3. Project Deliverables and Schedule
- 2.9. Technical Aspects of a Software Project
  - 2.9.1. Project Architect. Technical Aspects
  - 2.9.2. Technical Leaders
  - 2.9.3. Construction of the Project Software
  - 2.9.4. Code Quality Assessment, Sonar
- 2.10. Project Deliverables
  - 2.10.1. Functional Analysis
  - 2.10.2. Data Model
  - 2.10.3. State Diagram
  - 2 10 4 Technical Documentation

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#### **Module 3.** Software Testing. Test Automation 3.1. Software Quality Models 3.1.1. Product Quality 3.1.2. Process Quality 3.1.3. Quality of Use 3.2. Process Quality 3.2.1. Process Quality 3.2.2. Maturity Models 3.2.3. ISO 15504 Standards 3.2.3.1. Purposes 3.2.3.2. Context 3.2.3.3. Stages 3.3. ISO/IEC 15504 Standard 3.3.1. Process Categories 3.3.2. Development Process Example 3.3.3. Profile Fragment 3.3.4. Stages 3.4. CMMI (Capability Maturity Model Integration) 3.4.1. CMMI Capability Maturity Model Integration 3.4.2. Models and Areas. Typology 3.4.3. Process Areas 3.4.4. Capacity Levels 3.4.5. Process Management 3.4.6. Project Management Change and Repository Management 3.5.1. Software Change Management 3.5.1.1. Configuration Item. Continuous Integration 3.5.1.2. Lines 3.5.1.3. Flowcharts 3.5.1.4. Branches 3.5.2. Repository 3.5.2.1. Version Control 3.5.2.2. Work Team and Use of the Repository

3.5.2.3. Continuous Integration in the Repository

8.6.	Team F	oundation Server (TFS)				
	3.6.1.	Installation and Configuration				
	3.6.2.	Creation of a Team Project.				
	3.6.3.	Adding Content to Source Code Control				
	3.6.4.	TFS on Cloud				
3.7.	Testing					
	3.7.1.	Motivation for Testing				
	3.7.2.	Verification Testing				
	3.7.3.	Beta Testing				
	3.7.4.	Implementation and Maintenance				
3.8.	Load Testing					
	3.8.1.	Load Testing				
	3.8.2.	LoadView Testing				
	3.8.3.	K6 Cloud Testing				
	3.8.4.	Loader Testing				
3.9.	Unit, Stress and Endurance Tests					
	3.9.1.	Reason for Unit Tests				
	3.9.2.	Unit Testing Tools				
	3.9.3.	Reason for Stress Tests				
	3.9.4.	Testing UsingStress Testing				
	3.9.5.	Reason for Endurance Tests				
	3.9.6.	Tests Using LoadRunner				
3.10.	Scalability. Scalable Software Design					
	3.10.1.	Scalability and Software Architecture				
	3.10.2.	Independence Between Layers				
	3.10.3.	Coupling Between Layers Architecture Patterns				

#### Module 4. Software Project Management Methodologies Waterfall Methodology vs Agile Methodology

- 4.1. Waterfall Methodology
  - 4.1.1. Waterfall Methodology
  - 4.1.2. Waterfall Methodology Influence on Software Quality
  - 4.1.3. Waterfall Methodology Examples:
- 4.2. Agile Methodology
  - 4.2.1. Agile Methodology
  - 4.2.2. Agile Methodology. Influence on Software Quality
  - 4.2.3. Agile Methodology. Examples:
- 4.3. Scrum Methodology
  - 4.3.1. Scrum Methodology
  - 4.3.2. SCRUM Manifesto
  - 4.3.3. SCRUM Application
- 4.4. Kanban Board
  - 4.4.1. Kanban Method
  - 4.4.2. Kanban Board
  - 4.4.3. Kanban Board. Application Examples
- 4.5. Waterfall Project Management
  - 4.5.1. Project Phases
  - 4.5.2. Vision in a Waterfall Project
  - 4.5.3. Deliverables to Consider
- 4.6. Project Management in Scrum
  - 4.6.1. Phases in a Scrum Project
  - 4.6.2. Vision in a Scrum Project
  - 4.6.3. Deliverables to Consider
- 4.7. Waterfall vs. Scrum Comparison
  - 4.7.1. Pilot Project Approach
  - 4.7.2. Project Applying Waterfall. Example
  - 4.7.3. Project Applying Scrum. Example

- 4.8. Customer Vision
  - 4.8.1. Documents in a Waterfall
  - 4.8.2. Documents in a Scrum
  - 4.8.3. Comparison
- 4.9. Kanban Structure
  - 4.9.1. User Stories
  - 4.9.2. Backlog
  - 4.9.3. Kanban Analysis
- 4.10. Hybrid Projects
  - 4.10.1. Project Construction
  - 4.10.2. Project Management
  - 4.10.3. Deliverables to Consider

#### Module 5. TDD (Test-Driven Development). Test-Driven Software Design

- 5.1. TDD. Test-Driven Development
  - 5.1.1. TDD. Test Driven Development
  - 5.1.2. TDD. Influence of TDD on Quality
  - 5.1.3. Test-Driven Design and Development. Examples
- 5.2. TDD Cycle
  - 5.2.1. Choice of a Requirement
  - 5.2.2. Performing Tests. Typology
    - 5.2.2.1. Unit Tests
    - 5.2.2.2. Integration Tests
    - 5.2.2.3. End To EndTests
  - 5.2.3. Test Verification. Errors
  - 5.2.4. Creation of the Implementation
  - 5.2.5. Automated Test Execution
  - 5.2.6. Elimination of Duplication
  - 5.2.7. Requirements Lists Update
  - 5.2.8. Repeating the TDD Cycle
  - 5.2.9. TDD Cycle. Theoretical and Practical Example

## tech 30 | Structure and Content

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- 5.3.1. Mock Implementation
- 5.3.2. Triangular Implementation
- 5.3.3. Obvious Implementation
- 5.4. TDD. Use. Advantages and Disadvantages
  - 5.4.1. Advantages of Use
  - 5.4.2. Limitations of Use
  - 5.4.3. Quality Balance in the Implementation
- 5.5. TDD. Good Practices
  - 5.5.1. TDD Rules
  - 5.5.2. Rule 1: Have a Previous Test that Fails Before Coding in Production
  - 5.5.3. Rule 2: Not to Write More than One Unit Test
  - 5.5.4. Rule 3: Not to Write More Code than Necessary
  - 5.5.5. Errors and Anti-Patterns to Avoid in TDD
- 5.6. Simulation of a Real Project to use TDD (I)
  - 5.6.1. Project Overview (Company A)
  - 5.6.2. Application of TDD
  - 5.6.3. Proposed Exercises
  - 5.6.4. Exercises Feedback
- 5.7. Simulation of a Real Project to use TDD (II)
  - 5.7.1. Project Overview (Company B)
    - 5.7.2. Application of TDD
    - 5.7.3. Proposed Exercises
    - 5.7.4. Exercises Feedback
- 5.8. Simulation of a Real Project to use TDD (III)
  - 5.8.1. General Description of the Project (Company C)
  - 5.8.2. Application of TDD
  - 5.8.3. Proposed Exercises
  - 5.8.4. Exercises Feedback
- 5.9. Alternatives to TDD. Test Driven Development
  - 5.9.1. TCR (Test Commit Revert)
  - 5.9.2. BDD (Behavior Driven Development)
  - 5.9.3. ATDD (Acceptance Test Driven Development)
  - 5.9.4. TDD. Theoretical Comparison



- 5.10. TDD TCR, BDD and ATDD. Practical Comparison
  - 5.10.1. Defining the Problem
  - 5.10.2. Resolution with TCR
  - 5.10.3. Resolution with BDD
  - 5.10.4. Resolution with ATDD

#### Module 6. DevOps. Software Quality Management

- 6.1. DevOps. Software Quality Management
  - 6.1.1. DevOps.
  - 6.1.2. DevOps and Software Quality
  - 6.1.3. DevOps. Benefits of DevOps Culture
- 6.2. DevOps. Relation to Agile
  - 6.2.1. Accelerated Delivery
  - 6.2.2. Quality
  - 6.2.3. Cost Reduction
- 6.3. DevOps Implementation
  - 6.3.1. Problem identification
  - 6.3.2. Implementation in a Company
  - 6.3.3. Implementation Metrics
- 6.4. Software Delivery Cycle
  - 6.4.1. Design Methods
  - 6.4.2. Agreements
  - 6.4.3. Roadmap
- 6.5. Error-Free Code Development
  - 6.5.1. Maintainable Code
  - 6.5.2. Development Patterns
  - 6.5.3. Code Testing
  - 6.5.4. Software Development at Code Level Good Practices
- 6.6. Automization
  - 6.6.1. Automization Types of Tests
  - 6.6.2. Cost of Automation and Maintenance
  - 6.6.3. Automization Mitigating Errors

- 6.7. Deployment
  - 6.7.1. Target Assessment
  - 6.7.2. Design of an Automatic and Adapted Process
  - 6.7.3. Feedback and Responsiveness
- 5.8. Incident Management
  - 6.8.1. Incident Management
  - 6.8.2. Incident Analysis and Resolution
  - 6.8.3. How to Avoid Future Mistakes
- 6.9. Deployment Automation
  - 6.9.1. Preparing for Automated Deployments
  - 6.9.2. Assessment of the Health of the Automated Process
  - 6.9.3. Metrics and Rollback Capability
- 6.10. Good Practices. Evolution of DevOps
  - 6.10.1. Guide of Good Practices applying DevOps
  - 6.10.2. DevOps. Methodology for the Team
  - 6.10.3. Avoiding Niches

## **Module 7.** DevOps and Continuous Integration. Advanced Practical Solutions in Software Development

- 7.1. Software Delivery Flow
  - 7.1.1. Identification of Actors and Artifacts
  - 7.1.2. Software Delivery Flow Design
  - 7.1.3. Software Delivery Flow. Interstage Requirements
- 7.2. Process Automation
  - 7.2.1. Continuous Integration
  - 7.2.2. Continuous Deployment
  - 7.2.3. Environment Configuration and Secret Management
- 7.3. Declarative Pipelines
  - 7.3.1. Differences Between Traditional, Code-Like and Declarative Pipelines
  - 7.3.2. Declarative Pipelines
  - 7.3.3. Declarative Pipelines in Jenkins
  - 7.3.4. Comparison of Continuous Integration Providers

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8.1.3. Data Quality

7.4. Quality Gates and Enriched Feedback 8.2. Entity-Relationship Model Design (I)	
7.4.1. Quality Gates 8.2.1. Entity-Relationship Model. Qua	ality and Documentation
7.4.2. Quality Standards with Quality Gates. Maintenance 8.2.2. Entities	
7.4.3. Business Requirements in Integration Requests 8.2.2.1. Strong Entity	
7.5. Artifact Management 8.2.2.2. Weak Entity	
7.5.1. Artifacts and Life Cycle 8.2.3. Attributes	
7.5.2. Artifact Storage and Management Systems 8.2.4. Set of Relationships	
7.5.3. Security in Artifact Management 8.2.4.1. 1 to 1	
7.6. Continuous Deployment 8.2.4.2. 1 to Many	
7.6.1. Continuous Deployment as Containers 8.2.4.3. Many to 1	
7.6.2. Continuous Deployment with PaaS 8.2.4.4. Many to Many	
7.6.3. Continuous Deployment of Mobile Applications 8.2.5. Keys	
7.7. Improving Pipeline Runtime: Static Analysis and Git Hooks 8.2.5.1. Primary Key	
7.7.1. Static Analysis 8.2.5.2. Foreign Key	
7.7.2. Code Style Rules 8.2.5.3. Weak Entity Primary K	ey
7.7.3. Git Hooks and Unit Tests 8.2.6. Restrictions	
7.7.4. The Impact of Infrastructure 8.2.7. Cardinality	
7.8. Vulnerabilities in Containers 8.2.8. Heritage	
7.8.1. Vulnerabilities in Containers 8.2.9. Aggregation	
7.8.2. Image Scanning 8.3. Entity-Relationship Model (II). Tools	
7.8.3. Periodic Reports and Alerts 8.3.1. Entity-Relationship Model. Too	ols
8.3.2. Entity-Relationship Model. Pra	ctical Example
Module 8. Database (DB) Design. Standardization and performance.  8.3.3. Feasible Entity-Relationship M	odel
Software Quality 8.3.3.1. Visual Sample	
8.1. Database Design 8.3.3.2. Sample in Table Repre	sentation
8.1.1. Databases. Typology 8.4. Database (DB) Standardization (I). Soft	ware Quality Considerations
8.1.2. Databases Currently Used 8.4.1. DB Standardization and Qualit	у
8.1.2.1. Relationship 8.4.2. Dependency	
8.1.2.2. Key-Value 8.4.2.1. Functional Dependence	:e
8.1.2.3. Based on Graphs 8.4.2.2. Properties of Function	al Dependence

8.4.2.3. Deduced Properties

8.4.3. Keys

- 8.5. Database (DB) Normalization (II). Normal Forms and Codd Rules
  - 8.5.1. Normal Shapes
    - 8.5.1.1. First Normal Form (1FN)
    - 8.5.1.2. Second Normal Form (2FN)
    - 8.5.1.3. Third Normal Form (3FN)
    - 8.5.1.4. Boyce-Codd Normal Form (BCNF).
    - 8.5.1.5. Fourth Normal Form (4FN)
    - 8.5.1.6. Fifth Normal Form (5FN)
  - 8.5.2. Codd's Rules
    - 8.5.2.1. Rule 1: Information
    - 8.5.2.2. Rule 2: Guaranteed Access
    - 8.5.2.3. Rule 3: Systematic Treatment of Null Values
    - 8.5.2.4. Rule 4: Description of the Database
    - 8.5.2.5. Rule 5: Integral Sub-Language
    - 8.5.2.6. Rule 6: View Update
    - 8.5.2.7. Rule 7: Insert and Update
    - 8.5.2.8. Rule 8: Physical Independence
    - 8.5.2.9. Rule 9: Logical Independence
    - 8.5.2.10. Rule 10: Integrity Independence
      - 8.5.2.10.1. Integrity Rules
    - 8.5.2.11. Rule 11: Distribution
    - 8 5 2 12 Rule 12: Non-Subversion
  - 8.5.3. Practical Example
- 3.6. Data Warehouse/OLAP System
  - 8.6.1. Data Warehouse
  - 8.6.2 Fact Table
  - 8.6.3. Dimension Table
  - 8.6.4. Creation of the OLAP System. Tools
- 8.7. Database (DB) Performance
  - 8.7.1. Index Optimization
  - 8.7.2. Query Optimization
  - 8.7.3. Table Partitioning

- 8.8. Simulation of Real Project for DB Design (I)
  - 8.8.1. Project Overview (Company A)
  - 8.8.2. Application of Database Design
  - 8.8.3. Proposed Exercises
  - 8.8.4. Proposed Exercises Feedback
- 8.9. Simulation of Real Project for BD Design (II)
  - 8.9.1. Project Overview (Company B)
  - 8.9.2. Application of Database Design
  - 8.9.3. Proposed Exercises
  - 8.9.4. Proposed Exercises Feedback
- 8.10. Relevance of DB Optimization to Software Quality
  - 8.10.1. Design Optimization
  - 8.10.2. Query Code Optimization
  - 8.10.3. Stored Procedure Code Optimization
  - 8.10.4. Influence of Triggers on Software Quality. Reccomendations for Use.

## **Module 9.** Scalable Architecture Design Architecture in the Software Life Cycle

- 9.1. Design of Scalable Architectures (I)
  - 9.1.1. Scalable Architectures
  - 9.1.2. Principles of a Scalable Architecture
    - 9.1.2.1. Reliable
    - 9.1.2.2. Scalable
    - 9.1.2.3. Maintainable
  - 9.1.3. Types of Scalability
    - 9.1.3.1. Vertical
    - 9.1.3.2. Horizontal
    - 9.1.3.3. Combined
- 9.2. Architecture DDD (Domain-Driven Design)
  - 9.2.1. The DDD Model Domain Orientation
  - 9.2.2. Layers, Distribution of Responsibility and Design Patterns
  - 9.2.3. Decoupling as a Basis for Quality

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- Design of Scalable Architectures (II). Benefits, Limitations and Design Strategies 9.3.1. Scalable Architecture, Benefits 9.3.2. Scalable Architecture. Limitations 9.3.3. Strategies for the Development of Scalable Architectures (Descriptive Table) Software Life Cycle (I). Stages 9.4.1. Software Life Cycle 9.4.1.1. Planning Stage 9.4.1.2. Analysis Stage 9.4.1.3. Design Stage 9.4.1.4. Implementation Stage 9.4.1.5. Testing Stage 9.4.1.6. Installation/Deployment Stage 9.4.1.7. Use and Maintenance Stage Software Life Cycle Models 9.5.1. Waterfall Model 9.5.2. Repetitive Model 9.5.3. Spiral Model 9.5.4. Big Bang Model Software Life Cycle (II). Automation 9.6.1. Software Development Life Cycle. Solutions 9.6.1.1. Continuous Integration and Development (CI/CD) 9.6.1.2. Agile Methodologies 9.6.1.3. DevOps/Production Operations 9.6.2. Future Trends 9.6.3. Practical Examples Software Architecture in the Software Life Cycle 9.7.1. Benefits 9.7.2. Limitations 9.7.3. Tools
- Real Project Simulation for Software Architecture Design (I) 9.8.1. Project Overview (Company A) 9.8.2. Software Architecture Design Application **Proposed Exercises** 9.8.3. 9.8.4. Proposed Exercises Feedback Simulation of a Real Project for Software Architecture Design (II) Project Overview (Company B) 9.9.2. Software Architecture Design Application Proposed Exercises 9.9.3. Proposed Exercises Feedback 9.10. Simulation of a Real Project for Software Architecture Design (III) 9.10.1. General Description of the Project (Company C) 9.10.2. Software Architecture Design Application 9.10.3. Proposed Exercises 9.10.4. Proposed Exercises Feedback

#### Module 10. ISO, IEC 9126 Quality Criteria. Software Quality Metrics

- 10.1. Quality Criteria. ISO, IEC 9126 Standard
  - 10.1.1. Quality Criteria.
  - 10.1.2. Software Quality Justification. ISO, IEC 9126 Standard
  - 10.1.3. Software Quality Measurement as a Key Indicator
- 10.2. Software Quality Criteria Features
  - 10.2.1. Reliability
  - 10.2.2. Functionality
  - 10.2.3. Efficiency
  - 10.2.4. Usability
  - 10.2.5. Maintainability
  - 10.2.6. Portability
  - 10.2.7. Security/safety

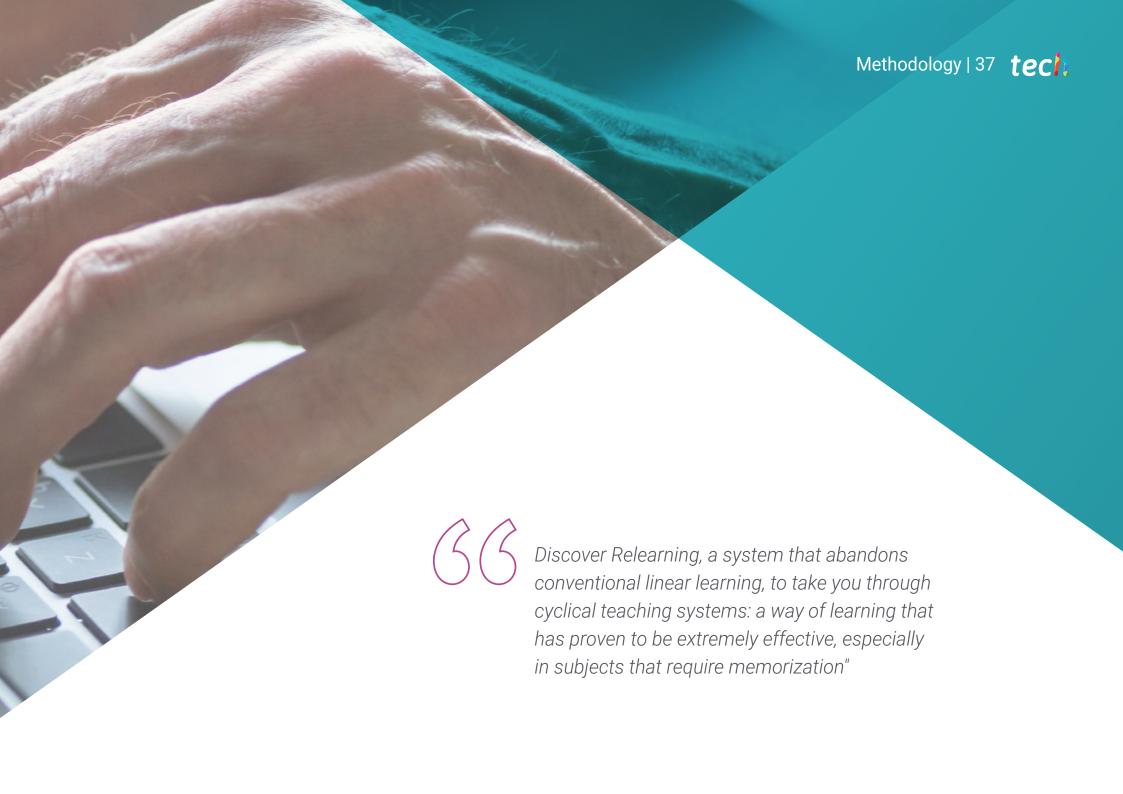
- 10.3. ISO Standard, IEC 9126 (I). Introduction
  - 10.3.1. Description of ISO, IEC 9126 Standard
  - 10.3.2. Functionality
  - 10.3.3. Reliability
  - 10.3.4. Usability
  - 10.3.5. Maintainability
  - 10.3.6. Portability
  - 10.3.7. Quality in Use
  - 10.3.8. Software Quality Metrics
  - 10.3.9. ISO 9126 Quality Metrics
- 10.4. ISO Standard, IEC 9126 (II). McCall and Boehm Models
  - 10.4.1. McCall Model: Quality factors
  - 10.4.2. Boehm Model
  - 10.4.3. Intermediate Level, Features
- 10.5. Software Quality Metrics (I). Components
  - 10.5.1. Measurement
  - 10.5.2. Metrics
  - 10.5.3. Indicator 10.5.3.1. Types of Indicators
  - 10.5.4. Measurements and Models
  - 10.5.5. Scope of Software Metrics
  - 10.5.6. Classification of Software Metrics
- 10.6. Software Quality Measurement (II). Measurement Practice
  - 10.6.1. Metric Data Collection
  - 10.6.2. Measurement of Internal Product Attributes
  - 10.6.3. Measurement of External Product Attributes
  - 10.6.4. Measurement of Resources
  - 10.6.5. Metrics for Object-Oriented Systems
- 10.7. Design of a Single Software Quality Indicator
  - 10.7.1. Single Indicator as a Global Qualifier
  - 10.7.2. Indicator Development, Justification and Application
  - 10.7.3. Example of Application. Need to Know the Detail

- 10.8. Simulation of Real Project for Quality Measurement (I)
  - 10.8.1. Project Overview (Company A)
  - 10.8.2. Application of Quality Measurement
  - 10.8.3. Proposed Exercises
  - 10.8.4. Proposed Exercises Feedback
- 10.9. Real Project Simulation for Quality Measurement (II)
  - 10.9.1. Project Overview (Company B)
  - 10.9.2. Application of Quality Measurement
  - 10.9.3. Proposed Exercises
  - 10.9.4. Proposed Exercises Feedback
- 10.10. Real Project Simulation for Quality Measurement (III)
  - 10.10.1. General Description of the Project (Company C)
  - 10.10.2. Application of Quality Measurement
  - 10.10.3. Proposed Exercises
  - 10.10.4. Proposed Exercises Feedback



You will have access to unique and specialized content.
Selected by expert teachers for a qualification that will make your professional profile transcend"







# Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.



At TECH, you will experience a learning methodology that is shaking the foundations of traditional universities around the world"



You will have access to a learning system based on repetition, with natural and progressive teaching throughout the entire syllabus.



The student will learn to solve complex situations in real business environments through collaborative activities and real cases.

# A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch, which presents the most demanding challenges and decisions in this field, both nationally and internationally. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and professional reality is taken into account.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career"

The case method has been the most widely used learning system among the world's leading Information Technology schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question that you are presented with in the case method, an action-oriented learning method. Throughout the course, students will be presented with multiple real cases. They will have to combine all their knowledge and research, and argue and defend their ideas and decisions.



# **Relearning Methodology**

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

In 2019, we obtained the best learning results of all online universities in the world.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our university is the only one in the world authorized to employ this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



# Methodology | 41 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

This methodology has trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, and financial markets and instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your training, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation for success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

# tech 42 | Methodology

# This program offers the best educational material, prepared with professionals in mind:



### **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



### **Classes**

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



### **Practising Skills and Abilities**

They will carry out activities to develop specific skills and abilities in each subject area. Exercises and activities to acquire and develop the skills and abilities that a specialist needs to develop in the context of the globalization that we are experiencing.



### **Additional Reading**

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best specialists in the world.



### **Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

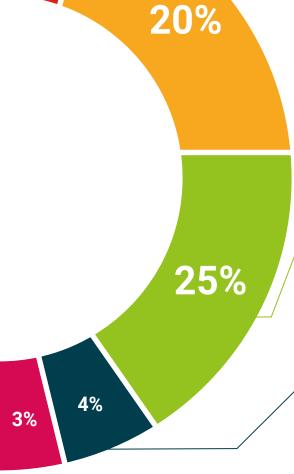


This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

## **Testing & Retesting**

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.









# tech 46 | Certificate

This program will allow you to obtain your **Professional Master's Degree diploma in Software Quality** endorsed by **TECH Global University**, the world's largest online university.

**TECH Global University** is an official European University publicly recognized by the Government of Andorra (*official bulletin*). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: Professional Master's Degree in Software Quality

Modality: online

Duration: 12 months

Accreditation: 60 ECTS





<sup>\*</sup>Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.

health confidence people education information tutors guarantee accreditation teaching institutions technology learning



# Professional Master's Degree Software Quality

» Modality: online

» Duration: 12 months

» Certificate: TECH Global University

» Credits: 60 ECTS

» Schedule: at your own pace

» Exams: online

