



# Postgraduate Certificate

Data Centers, Network Operation and Services

» Modality: online

» Duration: 6 weeks

» Certificate: TECH Global University

» Credits: 6 ECTS

» Schedule: at your own pace

» Exams: online

Website: www.techtitute.com/us/information-technology/postgraduate-certificate/data-centers-network-operation-services

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# tech 06 | Introduction

Advances in telecommunications are happening all the time, as this is one of the fastest evolving areas. It is therefore necessary to have IT experts who can adapt to these changes and have first hand knowledge of the new tools and techniques that are emerging in this field.

This Postgraduate Certificate in Data Centers, Network Operation and Services addresses the complete range of topics involved in this field. Its study has a clear advantage over other programs that focus on specific blocks, which prevents students from knowing the interrelation with other areas included in the multidisciplinary field of telecommunications. In addition, the teaching team of this educational program has made a careful selection of each of the topics of this program in order to offer students the most complete study opportunity possible and always linked to current events.

The educational program focuses on all aspects related to data centers: components, control systems, design, organization, models; or the entire CloudComputing infrastructure, among other aspects that will enable professionals to specialize in this area.

This Postgraduate Certificate is aimed at those interested in achieving a higher level of knowledge in Data Centers, Network Operation and Services The main objective is to enable students to apply the knowledge acquired in this Postgraduate Certificate in the real world, in a work environment that reproduces the conditions that may be found in their future, in a rigorous and realistic way, user identification and biometric systems, cryptography, or security in Internet services, among other aspects.

Additionally, as it is a 100% online program, the student is not constrained by fixed timetables or the need to move to another physical location, but can access the contents at any time of the day, balancing their professional or personal life with their academic life.

This Postgraduate Certificate in Data Centers, Network Operation and Services contains the most complete and up-to-date educational program on the market. The most important features include:

- Practical cases presented by experts in Data Centers, Network Operation and Services
- The graphic, schematic, and practical contents with which they are created, provide scientific and practical information on the disciplines that are essential for professional practice
- Practical exercises where self assessment can be used to improve learning
- Special emphasis on innovative methodologies in Data Centers, Network Operation and Services
- Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- Content that is accessible from any fixed or portable device with an Internet connection



Do not miss the opportunity to take this Postgraduate Certificate in Data Centers, Network Operation and Services. It's the perfect opportunity to advance your career"



This Postgraduate Certificate is the best investment you can make when selecting a refresher program to update your knowledge in Data Centers, Network Operation and Services" This 100% online Postgraduate Certificate will allow you to combine your studies with your professional work.

The teaching staff includes professionals from the field of information technology, who bring their experience to this specialization program, as well as renowned specialists from leading societies and prestigious universities.

The multimedia content, developed with the latest educational technology, will provide the professional with situated and contextual learning, i.e., a simulated environment that will provide immersive education programmed to learn in real situations.

This program is designed around Problem-Based Learning, whereby the professional must try to solve the different professional practice situations that arise during the academic year. For this, the professional will have the help of an innovative, interactive video system made by recognized and experienced experts in Data Centers, Network Operation and Services.

This program comes with the best educational material, providing you with a contextual approach that will facilitate your learning.







# tech 10 | Objectives

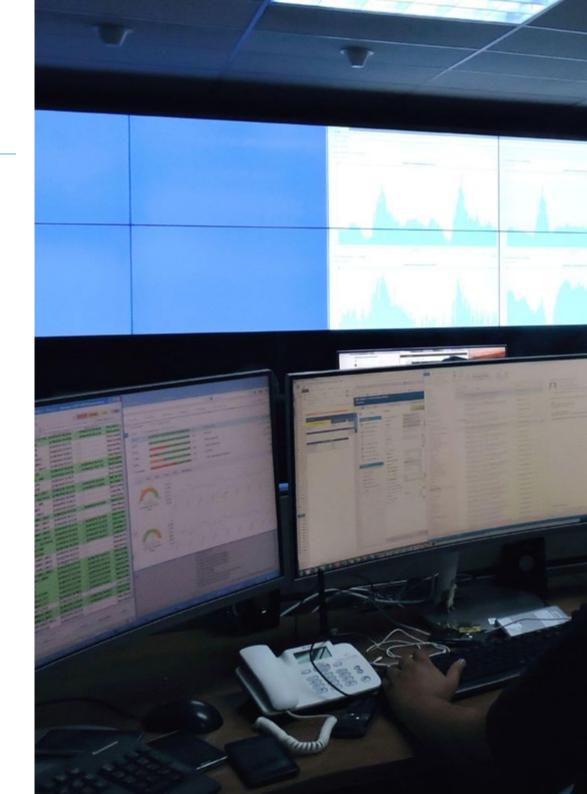


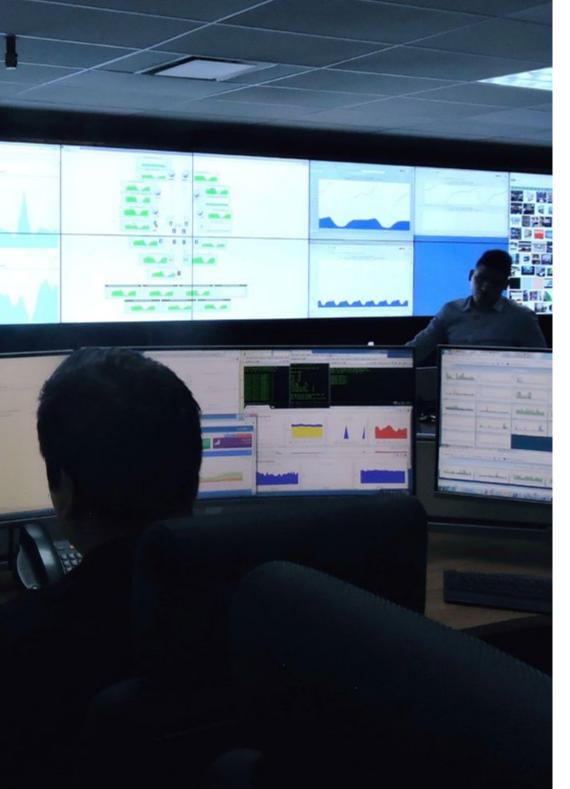
# **General Objective**

 Prepare students to be able to develop their work with total confidence and quality in the field of telecommunications, focused on Data Centers, Network Operation and Services



Specialize in the world's leading private Spanish-speaking online university"





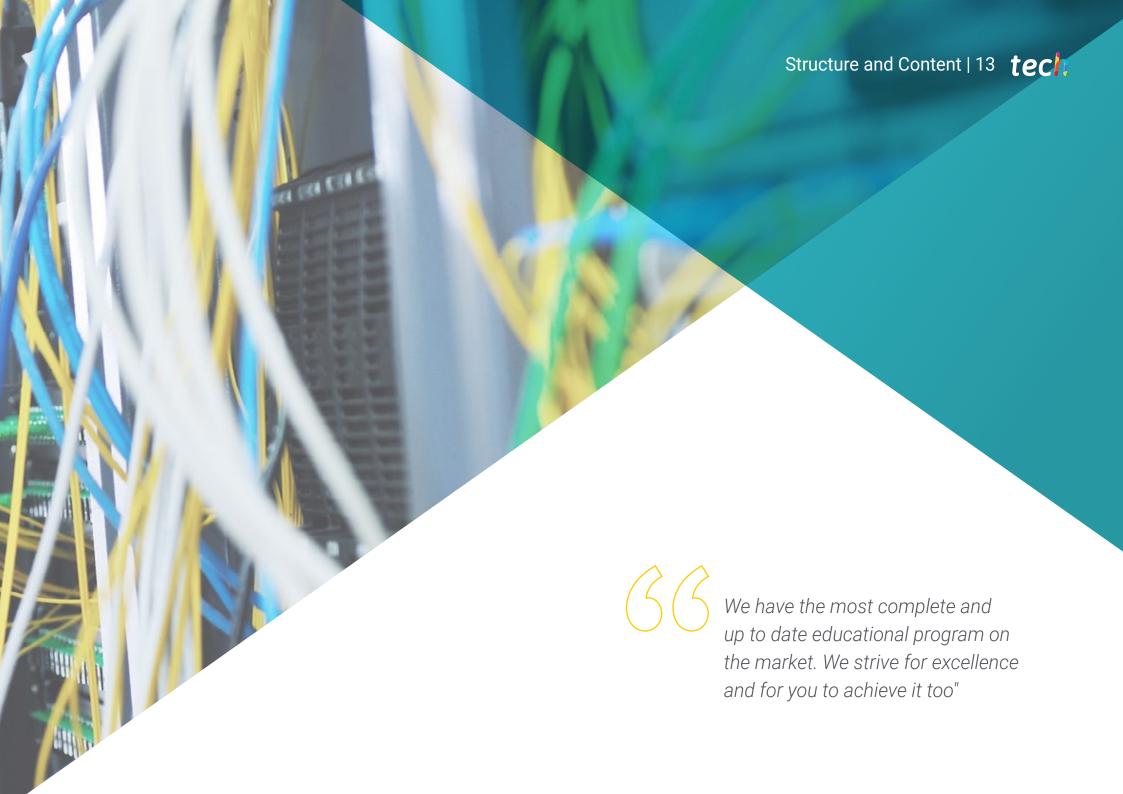
# Objectives | 11 tech



# **Specific Objectives**

- Be able to design, operate, manage and maintain networks, services and content provided through a Data Center
- Know all the essential elements that make up a Data Center and the existing standards and certifications
- Analyze the economic impact of a Data Center infrastructure in terms of performance and efficiency
- Identify in real infrastructures the hardware elements of a Data Center
- Understand the security implications of the different solutions to offer services by market providers
- Know how the virtualization process works
- Understand the advantages, benefits and adoption models of the Cloud





### tech 14 | Structure and Content

### Module 1. Data Centers, Network Operation and Services

- 1.1. Data Center: Basic Concepts and Components
  - 1.1.1. Introduction
  - 1.1.2. Basic Concepts
    - 1.1.2.1. CD Definition
    - 1.1.2.2. Classification and Importance
    - 1.1.2.3. Catastrophes and Losses
    - 1.1.2.4. Evolutionary Trend
    - 1.1.2.5. Complexity Costs
    - 1.1.2.6. Pillars and Redundancy Layers
  - 1.1.3. Design Philosophy
    - 1.1.3.1. Objectives
    - 1.1.3.2. Location Selection
    - 1.1.3.3. Availability
    - 1.1.3.4. Critical Elements
    - 1.1.3.5. Cost Evaluation and Analysis
    - 1.1.3.6. IT Budget
  - 1.1.4. Basic Components
    - 1.1.4.1. Access Floor
    - 1.1.4.2. Tile Types
    - 1.1.4.3. General Considerations
    - 1.1.4.4. DC Size
    - 1.1.4.5. Racks
    - 1.1.4.6. Servers and Communication Equipment
    - 1.1.4.7. Monitoring
- 1.2. Data Center: Control Systems
  - 1.2.1. Introduction
  - 1.2.2. Power Supply
    - 1.2.2.1. Electrical Network
    - 1.2.2.2. Electrical Power
    - 1.2.2.3. Electrical Distribution Strategies
    - 1.2.2.4. UPS
    - 1.2.2.5. Generators
    - 1.2.2.6. Electrical Problems

- 1.2.3. Environmental Control
  - 1.2.3.1. Temperature
  - 1.2.3.2. Humidity
  - 1.2.3.3. Air Conditioning
  - 1.2.3.4. Caloric Estimation
  - 1.2.3.5. Refrigeration Strategies
  - 1.2.3.6. Corridor Design. Air Circulation
  - 1.2.3.7. Sensors and Maintenance
- 1.2.4. Safety and Fire Prevention
  - 1.2.4.1. Physical Security
  - 1.2.4.2. Fire and its Classification
  - 1.2.4.3. Classification and Types of Extinction Systems
- 1.3. Data Center: Design and Organization
  - 1.3.1. Introduction
  - 1.3.2. Network Design
    - 1.3.2.1. Typology
    - 1.3.2.2. Structured Cabling
    - 1.3.2.3. Backbone
    - 1.3.2.4. UTP and STP Network Cables
    - 1.3.2.5. Telephone Cables
    - 1.3.2.6. Terminal Elements
    - 1.3.2.7. Fiber Optic Cables
    - 1.3.2.8. Coaxial Cable
    - 1.3.2.9. Wireless Transmission
    - 1.3.2.10. Recommendations and Labeling
  - 1.3.3. Organization
    - 1.3.3.1. Introduction
    - 1.3.3.2. Basic Measures
    - 1.3.3.3. Cable Management Strategies
    - 1.3.3.4. Policies and Procedures
  - 1.3.4. DC Management
  - 1.3.5 Data Center Standards

### SING MEDIAN V O OPTIONS START RENDER VS BOUNCE RATE 100 % **40K** Median Start Render (LUX): 1.03 80 % 32K 60 % 24K 40 % 16K 20 % 8K 17.5 LUX) - Bounce Rate Start Render (LUX) O OPTIONS SESSIONS ws (LUX) Bounce Rate (LUX) Sessions (LUX) Session Length (LI 40.6% 17min pvs 479K 500K 100% 4 pvs 400K 80% 3.2 pvs 300K 60% 2.4 pvs 200K 40% 1.6 pvs

### Structure and Content | 15 tech

- 1.4. Data Center: Models and Business Continuity
  - 1.4.1. Introduction
  - 1.4.2. Optimization
    - 1.4.2.1. Optimization Techniques
    - 1.4.2.2. Eco-Friendly Data Centers
    - 1.4.2.3. Current Challenges
    - 1.4.2.4. Modular Data Centers
    - 1.4.2.5. Housing
    - 1.4.2.6. Data Centre Consolidation
    - 1.4.2.7. Monitoring
  - 1.4.3. Business Continuity
    - 1.4.3.1. BCP. Business Continuity Plan. Key Points
    - 1.4.3.2. DR. Disaster Recovery Plan
    - 1.4.3.3. DR Implementation
    - 1.4.3.4. Backup and Strategies
    - 1.4.3.5. Back Up Data Center
  - 1.4.4. Best Practices
    - 1.4.4.1. Recommendations
    - 1.4.4.2. Use of ITIL Methodology
    - 1.4.4.3. Availability Metrics
    - 1.4.4.4. Environmental Control
    - 1.4.4.5. Risk Management
    - 1.4.4.6. DC Manager
    - 1.4.4.7. Tools
    - 1.4.4.8. Implementation Tips
    - 1.4.4.9. Characterization
- 1.5. Cloud Computing: Introduction and Basic Concepts
  - 1.5.1. Introduction
  - 1.5.2. Basic Concepts and Terminology
  - 1.5.3. Objectives and Benefits
    - 1.5.3.1. Availability
    - 1.5.3.2. Reliability
    - 1.5.3.3. Scales

# tech 16 | Structure and Content

1.5.4.	Risks and Challenges
1.5.5.	Roles: Provider-Consumer
1.5.6.	Features of a CLOUD
1.5.7.	Service Delivery Models
	1.5.7.1. laaS
	1.5.7.2. PaaS
	1.5.7.3. SaaS
1.5.8.	Types of Cloud
	1.5.8.1. Public
	1.5.8.2. Private
	1.5.9.3. Hybrid
1.5.9.	CLOUD Enabling Technologies
	1.5.9.1. Network Architectures
	1.5.9.2. Broadband Networks. Interconnectivity
	1.5.9.3. Data Center Technologies
	1.5.9.3.1. Computing
	1.5.9.3.2. Storage
	1.5.9.3.3. Networking
	1.5.9.3.4. High Availability
	1.5.9.3.5. Backup Systems
	1.5.9.3.6. Balancers
	1.5.9.4. Virtualization
	1.5.9.5. Web Technologies
	1.5.9.6. Multitenant Technology
	1.5.9.7. Service Technology
	1.5.9.8. Cloud Security
	1.5.9.8.1. Terms and Concepts
	1.5.9.8.2. Integrity, Authentication
	1.5.9.8.3. Security Mechanisms
	1.5.9.8.4. Security Threats
	1.5.9.8.5. Cloud Security Attacks
	1.5.9.8.6. Case Study

1.6.	Cloud Computing: Technology and Cloud Security				
	1.6.1.	Introduction			
	1.6.2.	Mechanisms of CLOUD Infrastructure			
		1.6.2.1. Network Perimeter			
		1.6.2.2. Storage			
		1.6.2.3. Server Environment			
		1.6.2.4. Cloud Monitoring			
		1.6.2.5. High Availability			
	1.6.3.	CLOUD Security Mechanisms (Part I)			
		1.6.3.1. Automation			
		1.6.3.2. Load Balancers			
		1.6.3.3. SLA Monitor			
		1.6.3.4. Pay-As-You-Go Mechanisms			
	1.6.4.	CLOUD Security Mechanisms (Part II)			
		1.6.4.1. Traceability and Auditing Systems			
		1.6.4.2. Failover Systems			
		1.6.4.3. Hypervisor			
		1.6.4.4. Clustering			
		1.6.4.5. Multitenant Systems			
1.7.	Cloud Computing: Infrastructure. Control and Safety Mechanisms				
	1.7.1.	Introduction to Cloud Management Mechanisms			
	1.7.2.	Administrating Remote Systems			
	1.7.3.	Resource Management Systems			
	1.7.4.	Service Level Agreement Management Systems			
	1.7.5.	Invoicing Management Systems			
	1.7.6.	Mechanisms of Cloud Security			
		1.7.6.1. Encryption			
		1.7.6.2. Hashing			
		1.7.6.3. Digital Signature			
		1.7.6.4. PKI			
		1.7.6.5. Identity and Access Management			
		1.7.6.6. SSO			
		1.7.6.7. Cloud-Based Security Groups			

1.7.6.8. Bastioning Systems

# Structure and Content | 17 tech

	1	.8.	Cloud	Computina:	Cloud	Architectures
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- 1.8.1. Introduction
- 1.8.2. Basic Cloud Architectures
  - 1.8.2.1. Workload Distribution Architectures
  - 1.8.2.2. Resource Usage Architectures
  - 1.8.2.3. Scalable Architectures
  - 1.8.2.4. Load Balancing Architectures
  - 1.8.2.5. Redundant Architectures
  - 1.8.2.6. Examples

#### 1.8.3. Advanced Cloud Architectures

- 1.8.3.1. Hypervisor Cluster Architectures
- 1.8.3.2. Virtual Load Balancing Architectures
- 1.8.3.3. Non-Stop Architectures
- 1.8.3.4. High Availability Architectures
- 1.8.3.5. BareMetal Architectures
- 1.8.3.6. Redundant Architectures
- 1.8.3.7. Hybrid Architectures

#### 1.8.4. Specialised Cloud Architectures

- 1.8.4.1. Direct I/O Access Architectures
- 1.8.4.2. Direct LUN Access Architectures
- 1.8.4.3. Elastic Network Architectures
- 1.8.4.4. SDDC Architectures
- 1.8.4.5. Special Architectures
- 1.8.4.6. Examples

#### 1.9. Cloud Computing: Service Provision Models

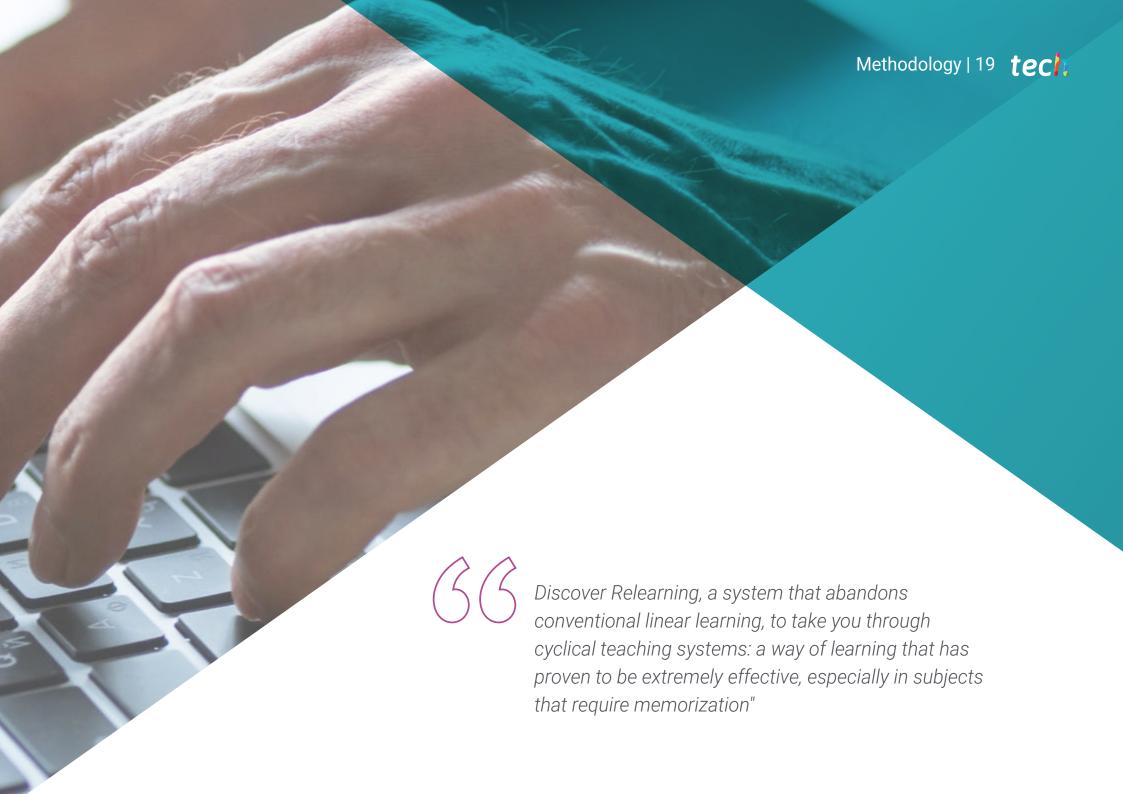
- 1.9.1. Introduction
- 1.9.2. Cloud Service Provision
- 1.9.3. Service Provider Perspective
- 1.9.4. Consumer Perspective of these Services
- 1.9.5. Study Cases

#### 1.10. Cloud Computing: Contracting Models, Metrics and Service Providers

- 1.10.1. Introduction to Invoicing Models and Metrics
- 1.10.2. Invoicing Models
- 1.10.3. Pay-As-You-Go Metrics
- 1.10.4. Cost Management Considerations
- 1.10.5. Introduction to Quality-of-Service Metrics and SLAs
- 1.10.6. Service Quality Metrics
- 1.10.7. Service Performance Metrics
- 1.10.8. Service Scalability Metrics
- 1.10.9. SLA Service Model
- 1.10.10. Study Cases







# tech 20 | Methodology

### Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.



At TECH, you will experience a learning methodology that is shaking the foundations of traditional universities around the world"



You will have access to a learning system based on repetition, with natural and progressive teaching throughout the entire syllabus.



The student will learn to solve complex situations in real business environments through collaborative activities and real cases.

### A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch, which presents the most demanding challenges and decisions in this field, both nationally and internationally. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and professional reality is taken into account.



Our program prepares you to face new challenges in uncertain environments and achieve success in your career"

The case method has been the most widely used learning system among the world's leading Information Technology schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question that you are presented with in the case method, an action-oriented learning method. Throughout the course, students will be presented with multiple real cases. They will have to combine all their knowledge and research, and argue and defend their ideas and decisions.



### **Relearning Methodology**

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

In 2019, we obtained the best learning results of all online universities in the world.

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our university is the only one in the world authorized to employ this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



### Methodology | 23 tech

In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

This methodology has trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, and financial markets and instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

Relearning will allow you to learn with less effort and better performance, involving you more in your training, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation for success.

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.

### This program offers the best educational material, prepared with professionals in mind:



### **Study Material**

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



#### **Classes**

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



### **Practising Skills and Abilities**

They will carry out activities to develop specific skills and abilities in each subject area. Exercises and activities to acquire and develop the skills and abilities that a specialist needs to develop in the context of the globalization that we are experiencing.



### **Additional Reading**

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best specialists in the world.



#### **Interactive Summaries**

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

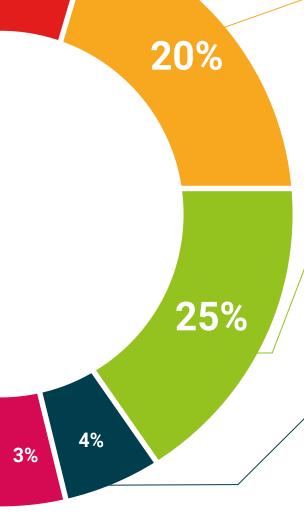


This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".

### **Testing & Retesting**

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We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.







# tech 28 | Certificate

This program will allow you to obtain your **Postgraduate Certificate in Data Centers, Network Operation and Services** endorsed by **TECH Global University**, the world's largest online university.

**TECH Global University** is an official European University publicly recognized by the Government of Andorra (*official bulletin*). Andorra is part of the European Higher Education Area (EHEA) since 2003. The EHEA is an initiative promoted by the European Union that aims to organize the international training framework and harmonize the higher education systems of the member countries of this space. The project promotes common values, the implementation of collaborative tools and strengthening its quality assurance mechanisms to enhance collaboration and mobility among students, researchers and academics.

This **TECH Global University** title is a European program of continuing education and professional updating that guarantees the acquisition of competencies in its area of knowledge, providing a high curricular value to the student who completes the program.

Title: Postgraduate Certificate in Data Centers, Network Operation and Services

Modality: online

Duration: 6 weeks

Accreditation: 6 ECTS



Mr./Ms. \_\_\_\_\_, with identification document \_\_\_\_\_ has successfully passed and obtained the title of:

#### Postgraduate Certificate in Data Centers, Network Operation and Services

This is a program of 180 hours of duration equivalent to 6 ECTS, with a start date of dd/mm/yyyy and an end date of dd/mm/yyyy.

TECH Global University is a university officially recognized by the Government of Andorra on the 31st of January of 2024, which belongs to the European Higher Education Area (EHEA).

In Andorra la Vella, on the 28th of February of 2024



<sup>\*</sup>Apostille Convention. In the event that the student wishes to have their paper certificate issued with an apostille, TECH Global University will make the necessary arrangements to obtain it, at an additional cost.



# Postgraduate Certificate Data Centers, Network Operation and Services

- » Modality: online
- » Duration: 6 weeks
- » Certificate: TECH Global University
- » Credits: 6 ECTS
- » Schedule: at your own pace
- » Exams: online

