

# Postgraduate Diploma Integration of Artificial Intelligence Techniques for Multilanguage Support



## Postgraduate Diploma Integration of Artificial Intelligence Techniques for Multilanguage Support

- » Modality: online
- » Duration: 6 months
- » Certificate: TECH Technological University
- » Schedule: at your own pace
- » Exams: online

Website: [www.techitute.com/us/artificial-intelligence/postgraduate-diploma/postgraduate-diploma-integracion-tecnicas-inteligencia-artificial-soporte-multilenguaje](http://www.techitute.com/us/artificial-intelligence/postgraduate-diploma/postgraduate-diploma-integracion-tecnicas-inteligencia-artificial-soporte-multilenguaje)

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# 01

# Introduction

The integration of Artificial Intelligence techniques for multilingual support has advanced significantly in recent years, driven by the need for effective communication in an interconnected world. Tools such as language models, including GPT-4, have demonstrated their ability to translate and generate text in multiple languages with a high degree of accuracy. These technologies are being deployed in a variety of industries, from customer service to education, enabling companies to offer personalized and accessible experiences for users from different cultures and regions. In this context, TECH has developed a 100% online program, which will adjust to the work and personal schedules of graduates, always using the innovative learning methodology known as Relearning.





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*With this 100% online Postgraduate Diploma, you will have access to specialized training in advanced AI technologies, such as real-time translation and speech recognition”*

The integration of Artificial Intelligence techniques for multilingual support is revolutionizing the way companies interact with users of various nationalities. In fact, the advancement of Natural Language Processing (NLP) is expected to enable chatbots and virtual assistants to not only translate words, but also understand emotional and contextual nuances, offering more human and effective interactions.

This is how this Postgraduate Diploma was created, in which professionals will handle real-time translation tools based on AI. In this sense, they will be able to improve both the efficiency and accuracy of these translations, in addition to developing skills to assess their quality through the use of specific metrics and indicators, ensuring effective communication.

They will also delve into the integration of speech recognition technologies in automatic interpreting systems, specializing in improving the accessibility and quality of interpretations, and optimizing speech recognition technology to offer a superior user experience. In this way, this training will be especially relevant for applications where accurate, real-time interpretation is crucial, such as international conferences and multilingual support services.

Finally, the design and development of multilingual chatbots using Natural Language Processing (NLP) techniques will be addressed. Therefore, experts will acquire skills in the creation of interfaces capable of interacting in multiple languages, as well as in the optimization of the performance of these systems through data analysis.

In this way, TECH has created a comprehensive, fully online program, which only requires an electronic device with an Internet connection to access all educational resources. This avoids inconveniences such as moving to a physical center and the need to a fixed schedule. In addition, the program is based on the revolutionary Relearning methodology, which focuses on the repetition of key concepts to ensure optimal assimilation of the contents.

This **Postgraduate Diploma in Integration of Artificial Intelligence Techniques for Multilanguage Support** contains the most complete and up-to-date program on the market. The most important features include:

- ♦ The development of case studies presented by experts in Artificial Intelligence applied to Translation and Interpreting
- ♦ The graphic, schematic, and practical contents with which they are created, provide practical information on the disciplines that are essential for professional practice
- ♦ Practical exercises where self-assessment can be used to improve learning.
- ♦ Its special emphasis on innovative methodologies
- ♦ Theoretical lessons, questions to the expert, debate forums on controversial topics, and individual reflection assignments
- ♦ Content that is accessible from any fixed or portable device with an Internet connection



*You will acquire practical skills to design and optimize chatbots and multilingual interfaces, improving the user experience on various platforms, hand in hand with the best online university in the world, according to Forbes: TECH”*

“

*You will create intelligent interfaces that adapt to different platforms and contexts, improving interaction with users from diverse linguistic backgrounds, thanks to an extensive library of multimedia resources”*

The program's teaching staff includes professionals from the field who contribute their work experience to this educational program, as well as renowned specialists from leading societies and prestigious universities.

The multimedia content, developed with the latest educational technology, will provide the professional with situated and contextual learning, i.e., a simulated environment that will provide immersive education programmed to learn in real situations.

This program is designed around Problem-Based Learning, whereby the professional must try to solve the different professional practice situations that arise during the course. For this purpose, students will be assisted by an innovative interactive video system created by renowned experts in the field of educational coaching with extensive experience.

*You will evaluate the quality of translations through the use of specific indicators, adapting to diverse linguistic needs, through the best didactic materials, at the forefront of technology and education.*

*You will be prepared to face the challenges of global communication, enabling you to offer personalized and effective services in a variety of contexts and platforms. With all TECH's quality guarantees!*



# 02

# Objectives

The objectives of this university program will include learning real-time translation tools and voice recognition systems, as well as the design and optimization of chatbots and interfaces that can operate effectively in multiple languages. In this sense, professionals will be prepared to face the challenges of a global environment, developing innovative solutions that improve the accessibility and quality of interactions in different languages and international contexts.





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*The main objective of the Postgraduate Diploma will be to enable professionals to master and apply advanced AI technologies to improve multilingual communication and interaction”*



## General Objectives

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- ◆ Understand classical and modern linguistic models and their application in Artificial Intelligence
- ◆ Acquire skills to use and optimize AI tools in real-time translation, ensuring accuracy and fluency in multilingual contexts
- ◆ Become skilled in the use of the main AI-assisted translation platforms and tools, integrating them effectively into the professional workflow
- ◆ Learn how to integrate speech recognition technologies into machine interpreting systems, improving accessibility and efficiency
- ◆ Design and program multilingual chatbots using AI, enhancing interaction with users in different languages
- ◆ Develop criteria and methods for assessing the quality of translations and interpretations performed with AI tools
- ◆ Integrate AI tools and platforms into the workflow of translators and interpreters, optimizing productivity and consistency
- ◆ Train in identifying and resolving ethical and social challenges related to the use of Artificial Intelligence in translation and interpreting
- ◆ Explore and implement innovations in the field of AI-assisted translation and interpretation, anticipating emerging trends
- ◆ Equip yourself with the necessary skills to lead projects and teams in the implementation of AI solutions in the field of translation and interpreting





## Specific Objectives

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### Module 1. AI and Real-Time Translation

- ♦ Learn to handle AI-based real-time translation tools, improving efficiency and accuracy in multilingual communication
- ♦ Develop skills to evaluate the quality of real-time translations, using specific metrics and indicators

### Module 2. Integration of Speech Recognition Technologies in Machine Interpreting

- ♦ Develop skills to integrate speech recognition technologies into machine interpreting systems, improving the accessibility and quality of interpretations
- ♦ Learn how to improve the user experience in automatic interpreting systems through the optimization of speech recognition technologies

### Module 3. Design of Multilanguage Interfaces and Chatbots Using AI Tools

- ♦ Acquire skills in the design and development of multilanguage chatbots using Artificial Intelligence, applying Natural Language Processing (NLP) techniques
- ♦ Learn to analyze data and optimize the performance of multilanguage chatbots, improving their interaction capacity in different contexts and platforms

# 03

# Course Management

The teachers are highly qualified professionals, with a solid academic background and extensive experience in the application of AI technologies in multilingual contexts. In fact, they not only have advanced knowledge in areas such as Natural Language Processing (NLP), machine translation and speech recognition, but have also worked on innovative projects that integrate these technologies into real solutions. Therefore, its pedagogical approach will combine theory and practice, offering graduates a comprehensive preparation that will enable them to develop technical and strategic competencies to lead the implementation of multilingual AI-based systems.





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*The teachers of the program are involved in the research and development of new technologies, ensuring that the contents are aligned with the latest trends and advances in the field of Artificial Intelligence”*

## Management



### **Dr. Peralta Martín-Palomino, Arturo**

- CEO and CTO at Prometheus Global Solutions
- CTO at Korporate Technologies
- CTO at AI Shepherds GmbH
- Consultant and Strategic Business Advisor at Alliance Medical
- Director of Design and Development at DocPath
- PhD in Psychology from the University of Castilla La Mancha
- PhD in Economics, Business and Finance from the Camilo José Cela University
- PhD in Psychology from University of Castilla La Mancha
- Master's Degree in Executive MBA from the Isabel I University
- Master's Degree in Sales and Marketing Management, Isabel I University
- Expert Master's Degree in Big Data by Hadoop Training
- Master's Degree in Advanced Information Technologies from the University of Castilla La Mancha
- Member of: SMILE Research Group



## Professors

### Ms. Martínez Cerrato, Yésica

- ◆ Responsible for Technical Training at Securitas Seguridad España
- ◆ Education, Business and Marketing Specialist
- ◆ Product Manager in Electronic Security at Securitas Seguridad España
- ◆ Business Intelligence Analyst at Ricopia Technologies
- ◆ Computer Technician and Responsible for OTEC computer classrooms at the University of Alcalá de Henares
- ◆ Collaborator in the ASALUMA Association
- ◆ Degree in Electronic Communications Engineering at the Polytechnic School, University of Alcalá de Henares.

### Ms. Del Rey Sánchez, Cristina

- ◆ Talent Management Administrative Officer at Securitas Seguridad España, S.L.
- ◆ Extracurricular Activities Center Coordinator
- ◆ Support classes and pedagogical interventions with Primary and Secondary Education students
- ◆ Postgraduate in Development, Delivery and Tutoring of e-Learning Training Actions
- ◆ Postgraduate in Early Childhood Care
- ◆ Degree in Pedagogy from the Complutense University of Madrid

# 04

# Structure and Content

Throughout the program, students will master real-time translation tools, developing the ability to evaluate and improve the quality of translations in multilingual contexts. In addition, the integration of speech recognition technologies to improve accessibility and accuracy in machine interpreting will be further explored. It will also cover the design and optimization of chatbots and multilingual interfaces, using advanced Natural Language Processing (NLP) techniques.





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*The content of this Postgraduate Diploma has been designed to provide comprehensive training in the key Artificial Intelligence technologies that drive effective communication in a globalized world”*

## Module 1. AI and Real-Time Translation

- 1.1. Introduction to Real-Time Translation with AI
  - 1.1.1. Definition and Basic Concepts
  - 1.1.2. Importance and Applications in Different Contexts
  - 1.1.3. Challenges and Opportunities
  - 1.1.4. Tools such as Fluently or Voice Tra
- 1.2. Artificial Intelligence Fundamentals in Translation
  - 1.2.1. Brief Introduction to Artificial Intelligence
  - 1.2.2. Specific Applications in Translation
  - 1.2.3. Relevant Models and Algorithms
- 1.3. AI-Based Real-Time Translation Tools
  - 1.3.1. Description of the Main Tools Available
  - 1.3.2. Comparison of Functionalities and Features
  - 1.3.3. Use Cases and Practical Examples
- 1.4. Neural Machine Translation (NMT) Models. SDL Language Cloud
  - 1.4.1. Principles and Operation of NMT Models
  - 1.4.2. Advantages over Traditional Approaches
  - 1.4.3. Development and Evolution of NMT Models
- 1.5. Natural Language Processing (NLP) in Real-Time Translation. SayHi TRanslate
  - 1.5.1. Basic NLP Concepts Relevant to Translation
  - 1.5.2. Preprocessing and Post-Processing Techniques
  - 1.5.3. Improving the Coherence and Cohesion of the Translated Text
- 1.6. Multilingual and Multimodal Translation Models
  - 1.6.1. Translation Models that Support Multiple Languages
  - 1.6.2. Integration of Modalities such as Text, Speech and Images
  - 1.6.3. Challenges and Considerations in Multilingual and Multimodal Translation
- 1.7. Quality Assessment in Real-Time Translation with AI
  - 1.7.1. Translation Quality Assessment Metrics
  - 1.7.2. Automatic and Human Evaluation Methods. iTranslate Voice
  - 1.7.3. Strategies to Improve Translation Quality



- 1.8. Integration of Real-Time Translation Tools in Professional Environments
  - 1.8.1. Use of Translation Tools in Daily Work
  - 1.8.2. Integration with Content Management and Localization Systems
  - 1.8.3. Adaptation of Tools to Specific User Needs
- 1.9. Ethical and Social Challenges in Real-Time Translation with AI
  - 1.9.1. Biases and Discrimination in Machine Translation
  - 1.9.2. Privacy and Security of User Data
  - 1.9.3. Impact on Linguistic and Cultural Diversity
- 1.10. Future of AI-Based Real-Time Translation. Applingua
  - 1.10.1. Emerging Trends and Technological Advances
  - 1.10.2. Future Prospects and Potential Innovative Applications
  - 1.10.3. Implications for Global Communication and Language Accessibility

## Module 2. Integration of Speech Recognition Technologies in Machine Interpreting

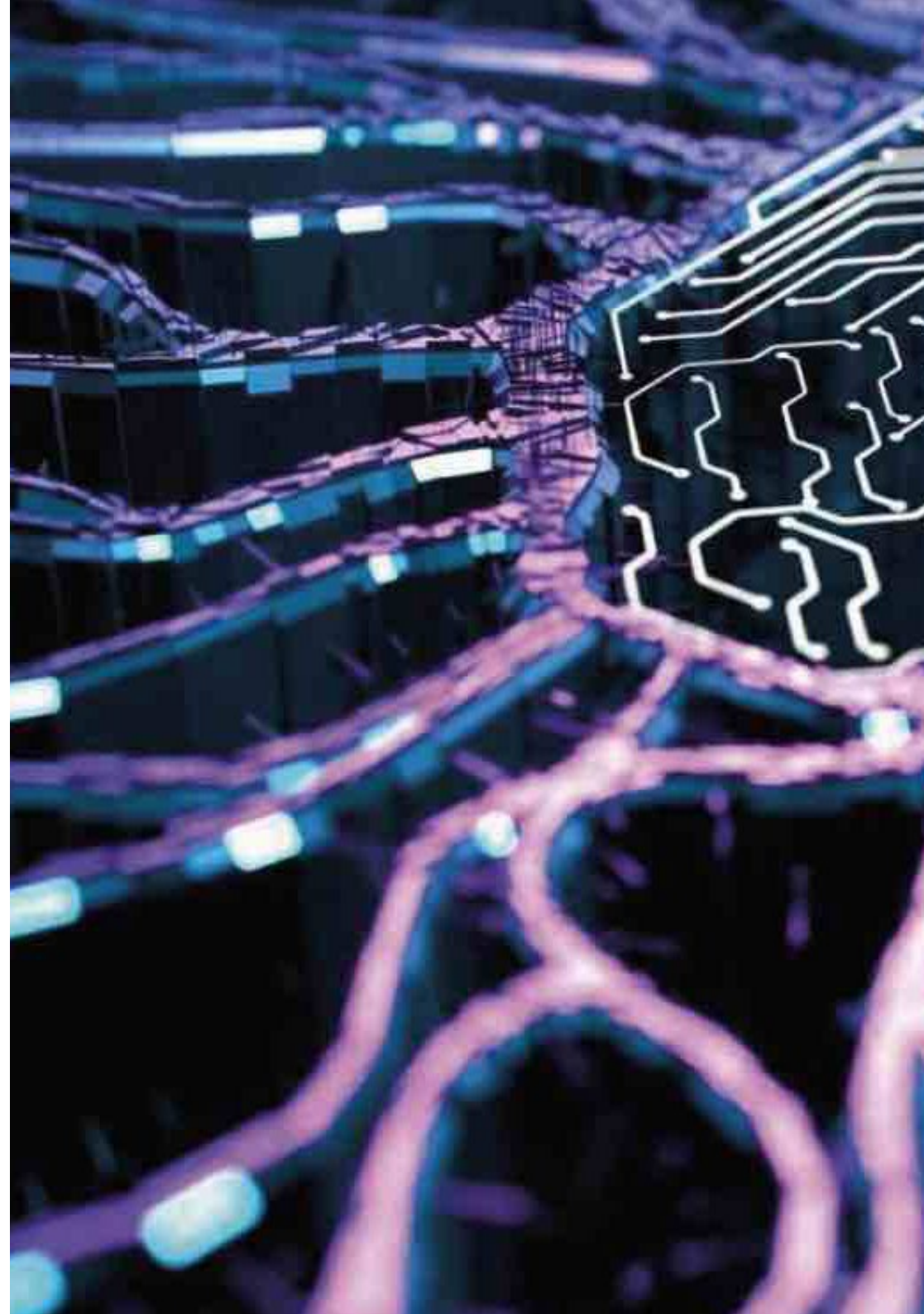
- 2.1. Introduction to the Integration of Speech Recognition Technologies in Machine Interpreting
  - 2.1.1. Definition and Basic Concepts
  - 2.1.2. Brief History and Evolution. Kaldi
  - 2.1.3. Importance and Benefits in the Field of Interpretation
- 2.2. Principles of Speech Recognition for Machine Interpreting
  - 2.2.1. How Speech Recognition Works
  - 2.2.2. Technologies and Algorithms Used
  - 2.2.3. Types of Speech Recognition Systems
- 2.3. Development and Improvements in Speech Recognition Technologies
  - 2.3.1. Recent Technological Advances. Speech Recognition
  - 2.3.2. Improvements in Accuracy and Speed
  - 2.3.3. Adaptation to Different Accents and Dialects
- 2.4. Speech Recognition Platforms and Tools for Machine Interpreting
  - 2.4.1. Description of the Main Platforms and Tools Available
  - 2.4.2. Comparison of Functionalities and Features
  - 2.4.3. Use Cases and Practical Examples. Speechmatics

- 2.5. Integrating Speech Recognition Technologies into Machine Interpreting Systems
  - 2.5.1. Design and Implementation of Machine Interpreting Systems with Speech Recognition
  - 2.5.2. Adaptation to Different Interpreting Environments and Situations
  - 2.5.3. Technical and Infrastructure Considerations
- 2.6. Optimization of the User Experience in Machine Interpreting with Speech Recognition
  - 2.6.1. Design of Intuitive and Easy to Use User Interfaces
  - 2.6.2. Customization and Configuration of Preferences. OTTER.ai
  - 2.6.3. Accessibility and Multilingual Support in Machine Interpreting Systems
- 2.7. Assessment of the Quality in Machine Interpreting with Speech Recognition
  - 2.7.1. Interpretation Quality Assessment Metrics
  - 2.7.2. Machine vs. Human Evaluation
  - 2.7.3. Strategies to Improve the Quality in Machine Interpreting with Speech Recognition
- 2.8. Ethical and Social Challenges in the Use of Speech Recognition Technologies in Machine Interpreting
  - 2.8.1. Privacy and Security of User Data
  - 2.8.2. Biases and Discrimination in Speech Recognition
  - 2.8.3. Impact on the Interpreting Profession and on Linguistic and Cultural Diversity
- 2.9. Specific Applications of Machine Interpreting with Speech Recognition
  - 2.9.1. Real-Time Interpreting in Business and Commercial Environments
  - 2.9.2. Remote and Telephonic Interpreting with Speech Recognition
  - 2.9.3. Interpreting at International Events and Conferences
- 2.10. Future of the Integration of Speech Recognition Technologies in Machine Interpreting
  - 2.10.1. Emerging Trends and Technological Developments. CMU Sphinx
  - 2.10.2. Future Prospects and Potential Innovative Applications
  - 2.10.3. Implications for Global Communication and Elimination of Language Barriers

## Module 3. Design of Multilanguage Interfaces and Chatbots Using AI Tools

- 3.1. Fundamentals of Multilanguage Interfaces
  - 3.1.1. Design Principles for Multilingualism: Usability and Accessibility with AI
  - 3.1.2. Key Technologies: Using TensorFlow and PyTorch for Interface Development
  - 3.1.3. Case Studies: Analysis of Successful Interfaces Using AI

- 3.2. Introduction to Chatbots with AI
  - 3.2.1. Evolution of Chatbots: from Simple to AI-Driven
  - 3.2.2. Comparison of Chatbots: Rules vs. AI-Based Models
  - 3.2.3. Components of AI-Driven Chatbots: Use of Natural Language Understanding (NLU)
- 3.3. Multilanguage Chatbot Architectures with AI
  - 3.3.1. Designing Scalable Architectures with IBM Watson
  - 3.3.2. Integrating Chatbots into Platforms with Microsoft Bot Framework
  - 3.3.3. Updating and Maintenance with AI Tools
- 3.4. Natural Language Processing (NLP) for Chatbots
  - 3.4.1. Syntactic and Semantic Parsing with Google BERT
  - 3.4.2. Language Model Training with OpenAI GPT
  - 3.4.3. Application of PLN Tools such as spaCy in Chatbots
- 3.5. Development of Chatbots with AI Frameworks
  - 3.5.1. Implementation with Google Dialogflow
  - 3.5.2. Creating and Training Dialog Flows with IBM Watson
  - 3.5.3. Advanced Customization Using AI APIs such as Microsoft LUIS
- 3.6. Conversation and Context Management in Chatbots
  - 3.6.1. State Models with Rasa for Chatbots
  - 3.6.2. Conversational Management Strategies with Deep Learning
  - 3.6.3. Real-Time Ambiguity Resolution and Corrections Using AI
- 3.7. UX/UI Design for Multilanguage Chatbots with AI
  - 3.7.1. User-Centered Design Using AI Data Analytics
  - 3.7.2. Cultural Adaptation with Automatic Localization Tools
  - 3.7.3. Usability Testing with AI-Based Simulations
- 3.8. Integration of Multi-Channel Chatbots with AI
  - 3.8.1. Omni-Channel Development with TensorFlow
  - 3.8.2. Secure and Private Integration Strategies with AI Technologies
  - 3.8.3. Security Considerations with AI Cryptography Algorithms



- 3.9. Data Analysis and Chatbot Optimization
  - 3.9.1. Use of Analytics Platforms such as Google Analytics for Chatbots
  - 3.9.2. Performance Optimization with Machine Learning Algorithms
  - 3.9.3. Machine Learning for Continuous Chatbot Refinement
- 3.10. Implementing a Multilanguage Chatbot with AI
  - 3.10.1. Project Definition with AI Management Tools
  - 3.10.2. Technical Implementation Using TensorFlow or PyTorch
  - 3.10.3. Evaluation and Tuning Based on Machine Learning and User Feedback



*Thanks to this comprehensive university program, you will be able to develop Artificial Intelligence solutions that facilitate communication between different languages and cultures, both in business and other sectors”*

05

# Methodology

This academic program offers students a different way of learning. Our methodology uses a cyclical learning approach: **Relearning**.

This teaching system is used, for example, in the most prestigious medical schools in the world, and major publications such as the **New England Journal of Medicine** have considered it to be one of the most effective.





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*Discover Relearning, a system that abandons conventional linear learning, to take you through cyclical teaching systems: a way of learning that has proven to be extremely effective, especially in subjects that require memorization"*

## Case Study to contextualize all content

Our program offers a revolutionary approach to developing skills and knowledge. Our goal is to strengthen skills in a changing, competitive, and highly demanding environment.

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*At TECH, you will experience a learning methodology that is shaking the foundations of traditional universities around the world”*



*You will have access to a learning system based on repetition, with natural and progressive teaching throughout the entire syllabus.*





*The student will learn to solve complex situations in real business environments through collaborative activities and real cases.*

### A learning method that is different and innovative

This TECH program is an intensive educational program, created from scratch, which presents the most demanding challenges and decisions in this field, both nationally and internationally. This methodology promotes personal and professional growth, representing a significant step towards success. The case method, a technique that lays the foundation for this content, ensures that the most current economic, social and professional reality is taken into account.

“*Our program prepares you to face new challenges in uncertain environments and achieve success in your career”*

The case method has been the most widely used learning system among the world's leading Information Technology schools for as long as they have existed. The case method was developed in 1912 so that law students would not only learn the law based on theoretical content. It consisted of presenting students with real-life, complex situations for them to make informed decisions and value judgments on how to resolve them. In 1924, Harvard adopted it as a standard teaching method.

What should a professional do in a given situation? This is the question that you are presented with in the case method, an action-oriented learning method. Throughout the course, students will be presented with multiple real cases. They will have to combine all their knowledge and research, and argue and defend their ideas and decisions.

## Relearning Methodology

TECH effectively combines the Case Study methodology with a 100% online learning system based on repetition, which combines different teaching elements in each lesson.

We enhance the Case Study with the best 100% online teaching method: Relearning.

*In 2019, we obtained the best learning results of all online universities in the world.*

At TECH you will learn using a cutting-edge methodology designed to train the executives of the future. This method, at the forefront of international teaching, is called Relearning.

Our university is the only one in the world authorized to employ this successful method. In 2019, we managed to improve our students' overall satisfaction levels (teaching quality, quality of materials, course structure, objectives...) based on the best online university indicators.



In our program, learning is not a linear process, but rather a spiral (learn, unlearn, forget, and re-learn). Therefore, we combine each of these elements concentrically.

This methodology has trained more than 650,000 university graduates with unprecedented success in fields as diverse as biochemistry, genetics, surgery, international law, management skills, sports science, philosophy, law, engineering, journalism, history, and financial markets and instruments. All this in a highly demanding environment, where the students have a strong socio-economic profile and an average age of 43.5 years.

*Relearning will allow you to learn with less effort and better performance, involving you more in your training, developing a critical mindset, defending arguments, and contrasting opinions: a direct equation for success.*

From the latest scientific evidence in the field of neuroscience, not only do we know how to organize information, ideas, images and memories, but we know that the place and context where we have learned something is fundamental for us to be able to remember it and store it in the hippocampus, to retain it in our long-term memory.

In this way, and in what is called neurocognitive context-dependent e-learning, the different elements in our program are connected to the context where the individual carries out their professional activity.



This program offers the best educational material, prepared with professionals in mind:



### Study Material

All teaching material is produced by the specialists who teach the course, specifically for the course, so that the teaching content is highly specific and precise.

These contents are then applied to the audiovisual format, to create the TECH online working method. All this, with the latest techniques that offer high quality pieces in each and every one of the materials that are made available to the student.



### Classes

There is scientific evidence suggesting that observing third-party experts can be useful.

Learning from an Expert strengthens knowledge and memory, and generates confidence in future difficult decisions.



### Practising Skills and Abilities

They will carry out activities to develop specific skills and abilities in each subject area. Exercises and activities to acquire and develop the skills and abilities that a specialist needs to develop in the context of the globalization that we are experiencing.



### Additional Reading

Recent articles, consensus documents and international guidelines, among others. In TECH's virtual library, students will have access to everything they need to complete their course.





#### Case Studies

Students will complete a selection of the best case studies chosen specifically for this program. Cases that are presented, analyzed, and supervised by the best specialists in the world.



#### Interactive Summaries

The TECH team presents the contents attractively and dynamically in multimedia lessons that include audio, videos, images, diagrams, and concept maps in order to reinforce knowledge.

This exclusive educational system for presenting multimedia content was awarded by Microsoft as a "European Success Story".



#### Testing & Retesting

We periodically evaluate and re-evaluate students' knowledge throughout the program, through assessment and self-assessment activities and exercises, so that they can see how they are achieving their goals.



06

# Certificate

This Postgraduate Diploma in Integration of Artificial Intelligence Techniques for Multilanguage Support guarantees, in addition to the most rigorous and up-to-date education, access to a Postgraduate Diploma issued by TECH Technological University.



The image features two black graduation caps (mortarboards) against a bright blue sky with light, wispy clouds. One cap is in the foreground on the left, held by a hand, and the other is slightly behind it on the right. The background is split diagonally by a white and blue geometric shape.

“

*Successfully complete this program  
and receive your university qualification  
without having to travel or fill out  
laborious paperwork"*

This **Postgraduate Diploma in Diploma in Integration of Artificial Intelligence Techniques for Multilanguage Support** contains the most complete and up-to-date scientific program on the market.

After the student has passed the assessments, they will receive their corresponding **Postgraduate Diploma** issued by **TECH Technological University** via tracked delivery\*.

The diploma issued by **TECH Technological University** will reflect the qualification obtained in the Postgraduate Diploma, and meets the requirements commonly demanded by labor exchanges, competitive examinations, and professional career evaluation committees.

Title: **Postgraduate Diploma in Integration of Artificial Intelligence Techniques for Multilanguage Support**

Modality: **online**

Duration: **6 months**



\*Apostille Convention. In the event that the student wishes to have their paper diploma issued with an apostille, TECH EDUCATION will make the necessary arrangements to obtain it, at an additional cost.





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